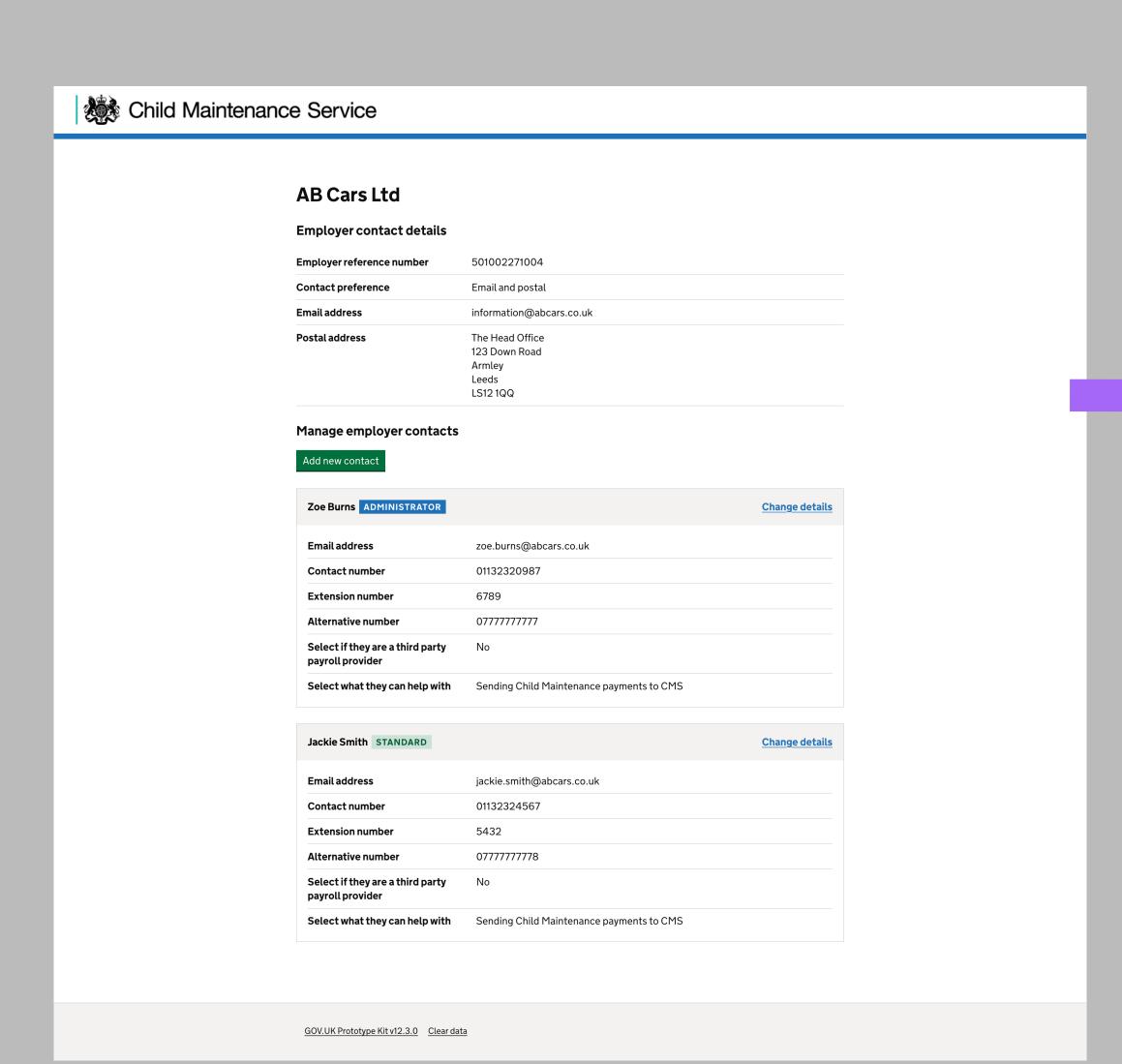
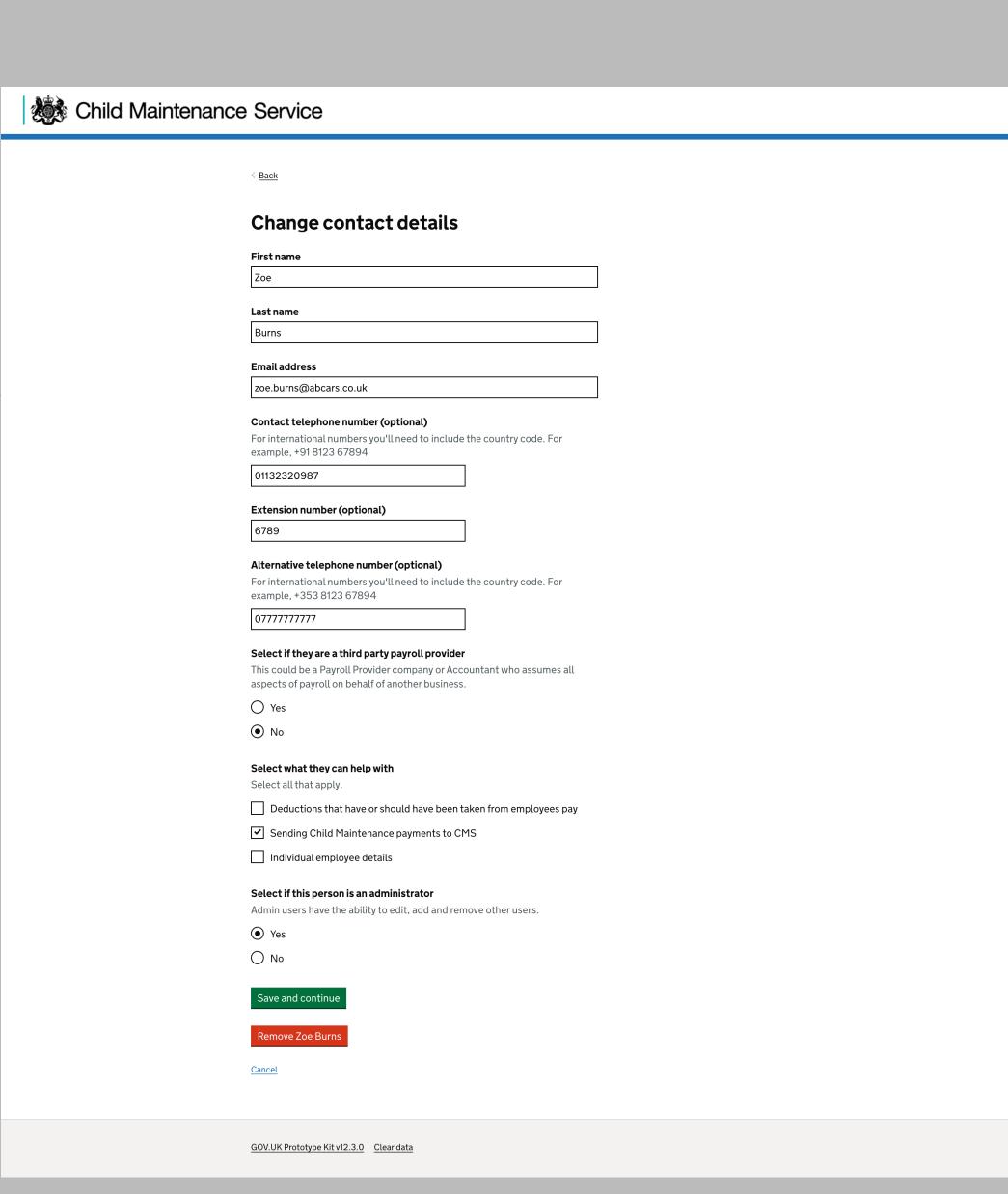
## Agent makes changes to an 'Individual person' contact details and generates an OTP.

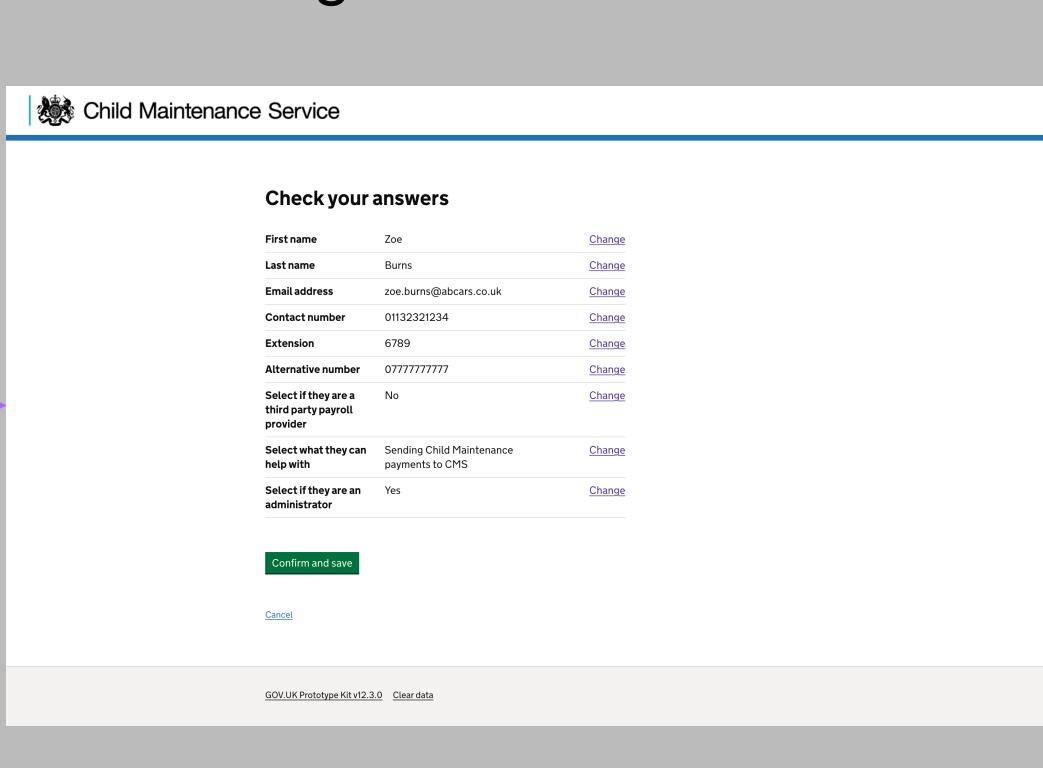
The Agent views the Employer Contacts home page. They click the 'Change details' link to view and make changes to the contacts details.



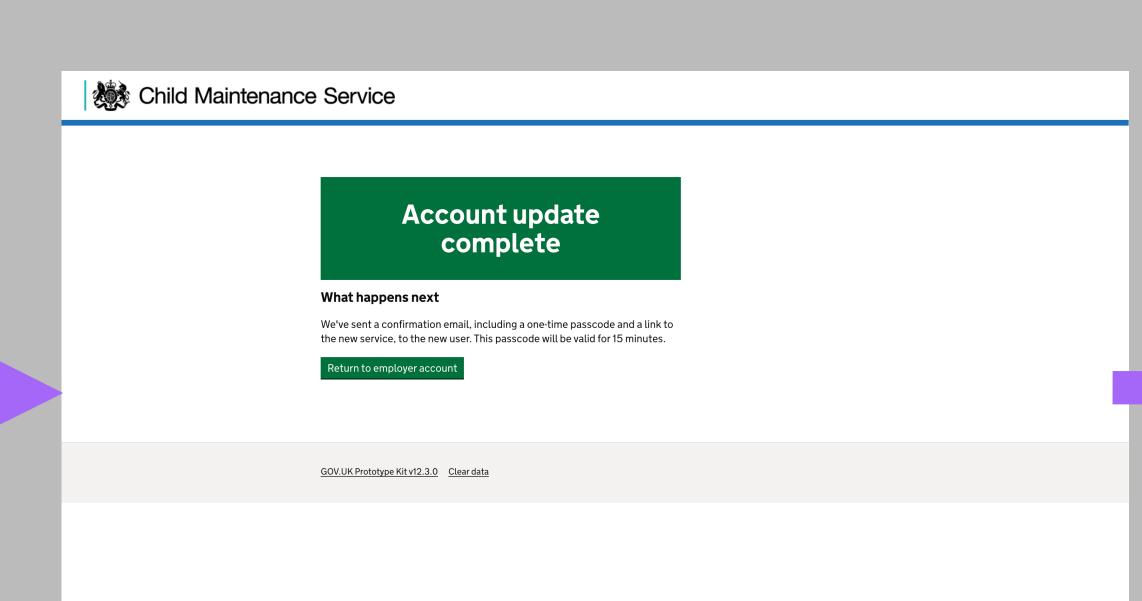
The Agent views the contacts details and makes any changes needed.



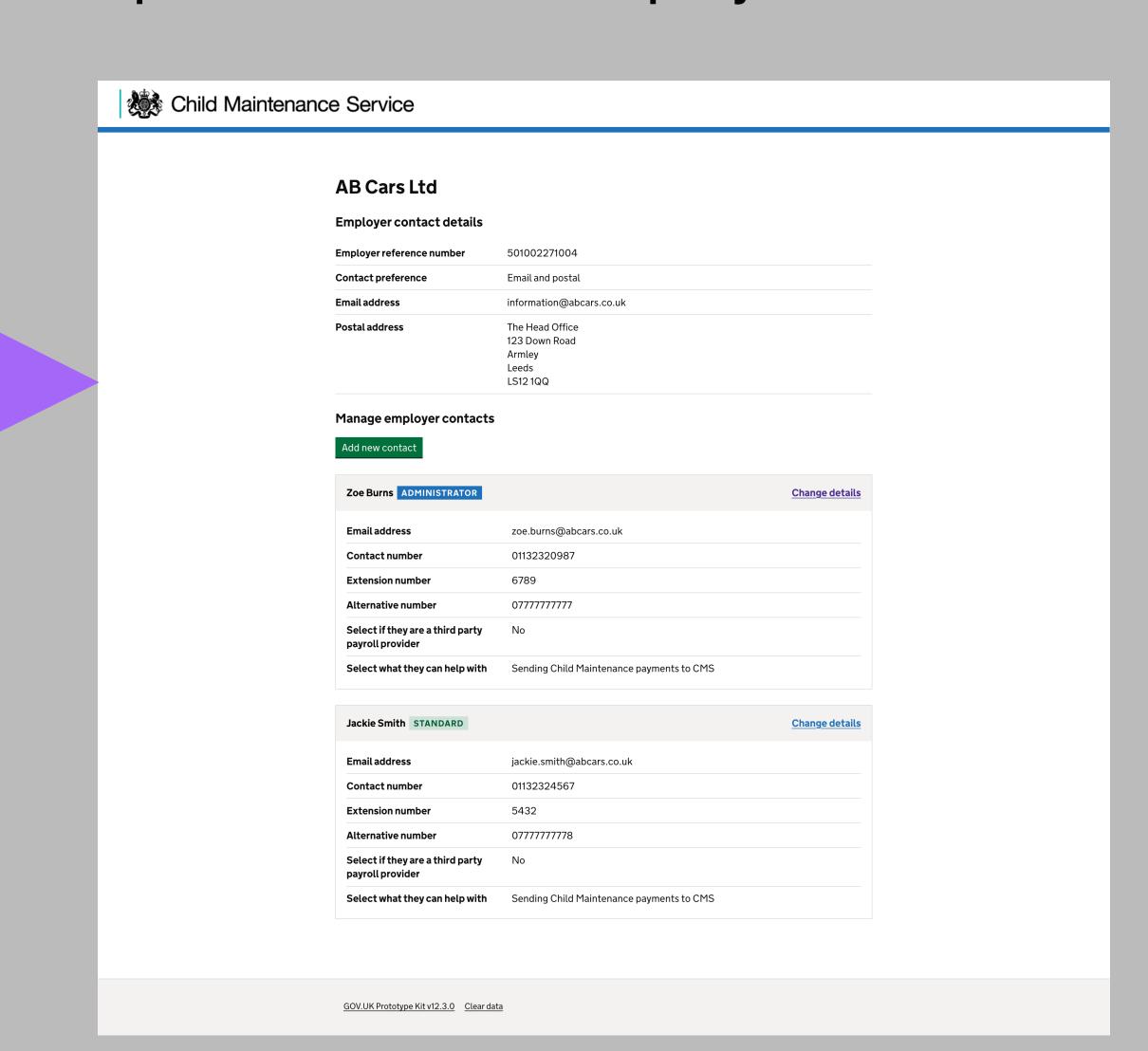
The Agent reviews the details they have changed.



The Agent receives a confirmation that the account has been updated. Because this change to the account generates an OTP, there is extra messaging giving information about the OTP process.

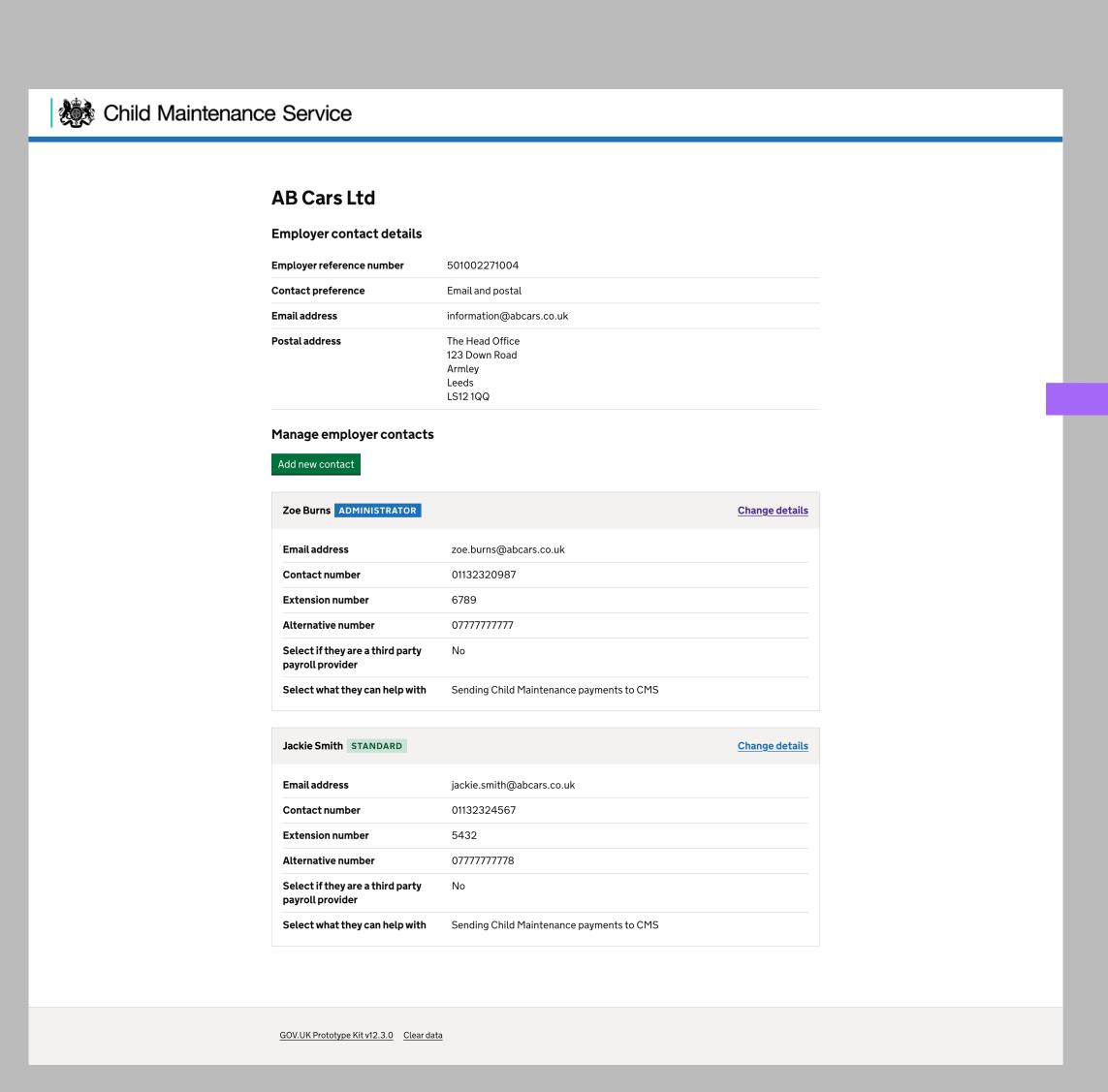


The Agent returns to the 'Employer Contacts' home page with the updated contact displayed.

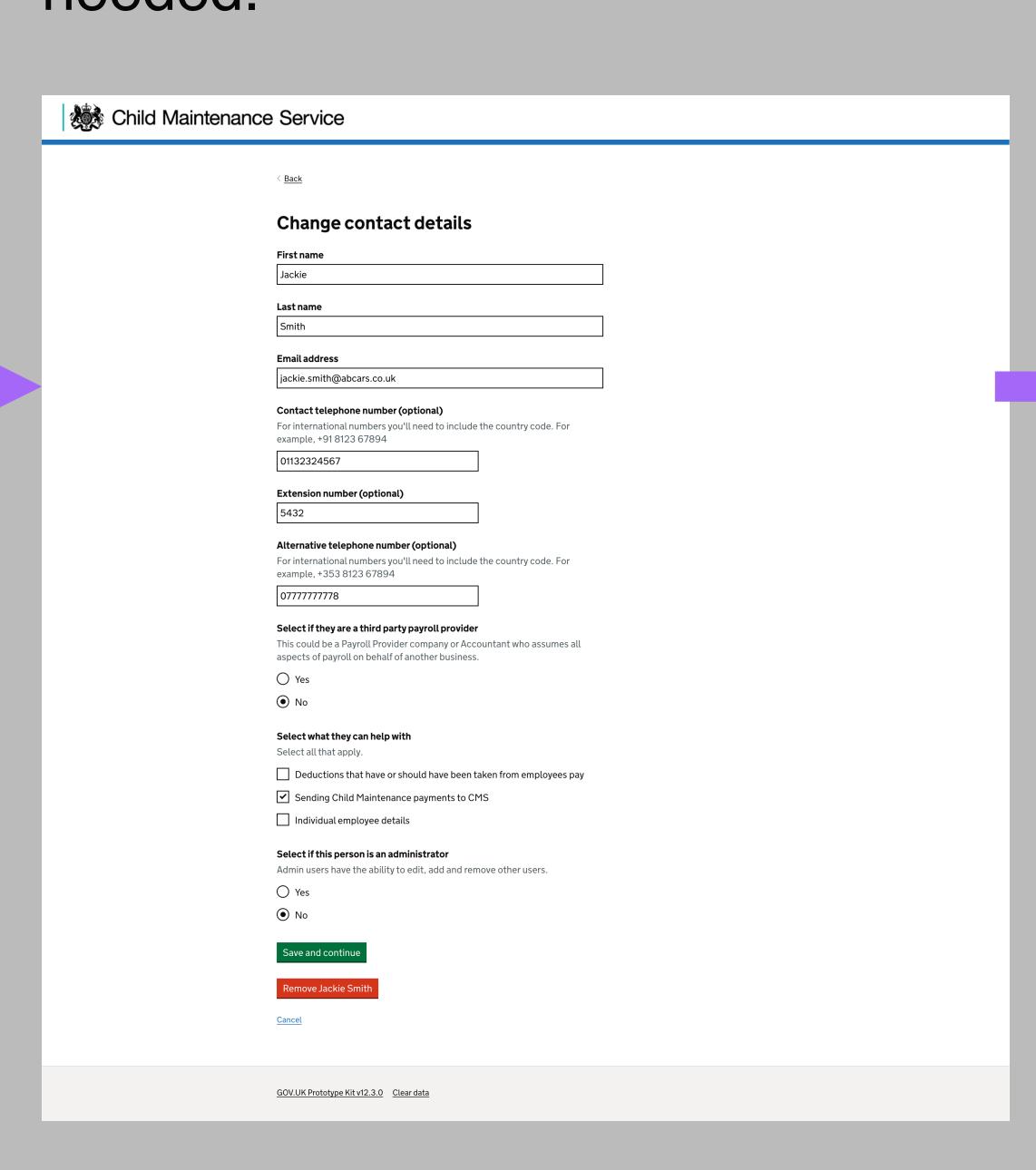


## Agent makes changes to an 'Individual person' contact details no OTP generated.

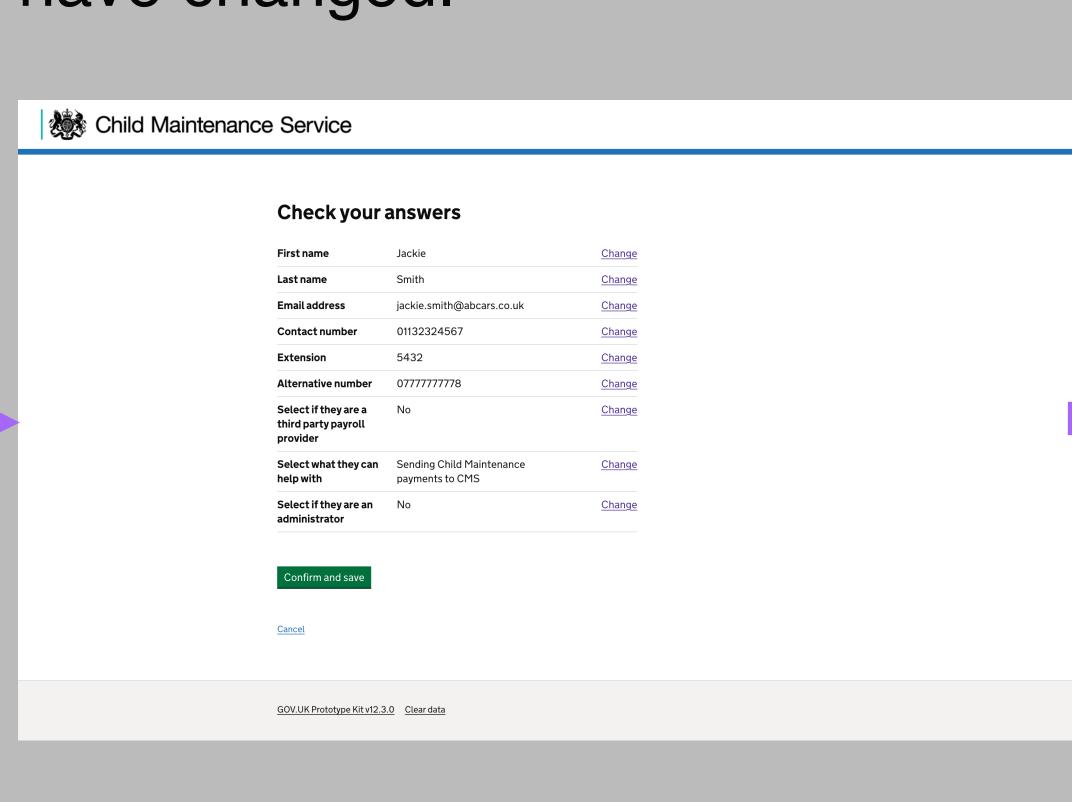
The Agent views the Employer Contacts home page. They click the 'Change details' link to view and make changes to the contacts details.



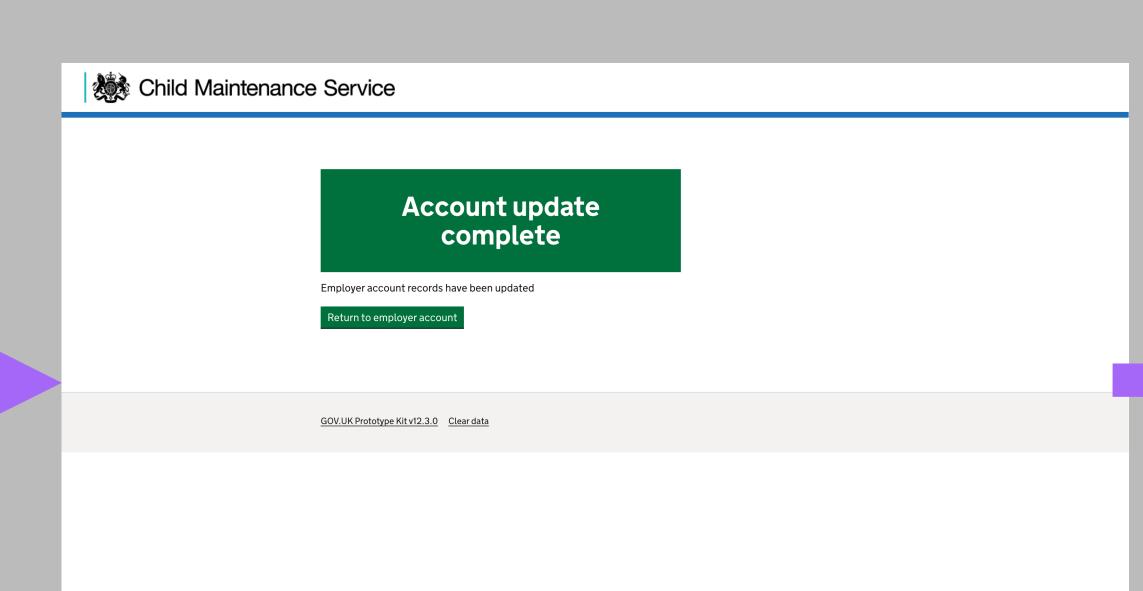
The Agent views the contacts details and makes any changes needed.



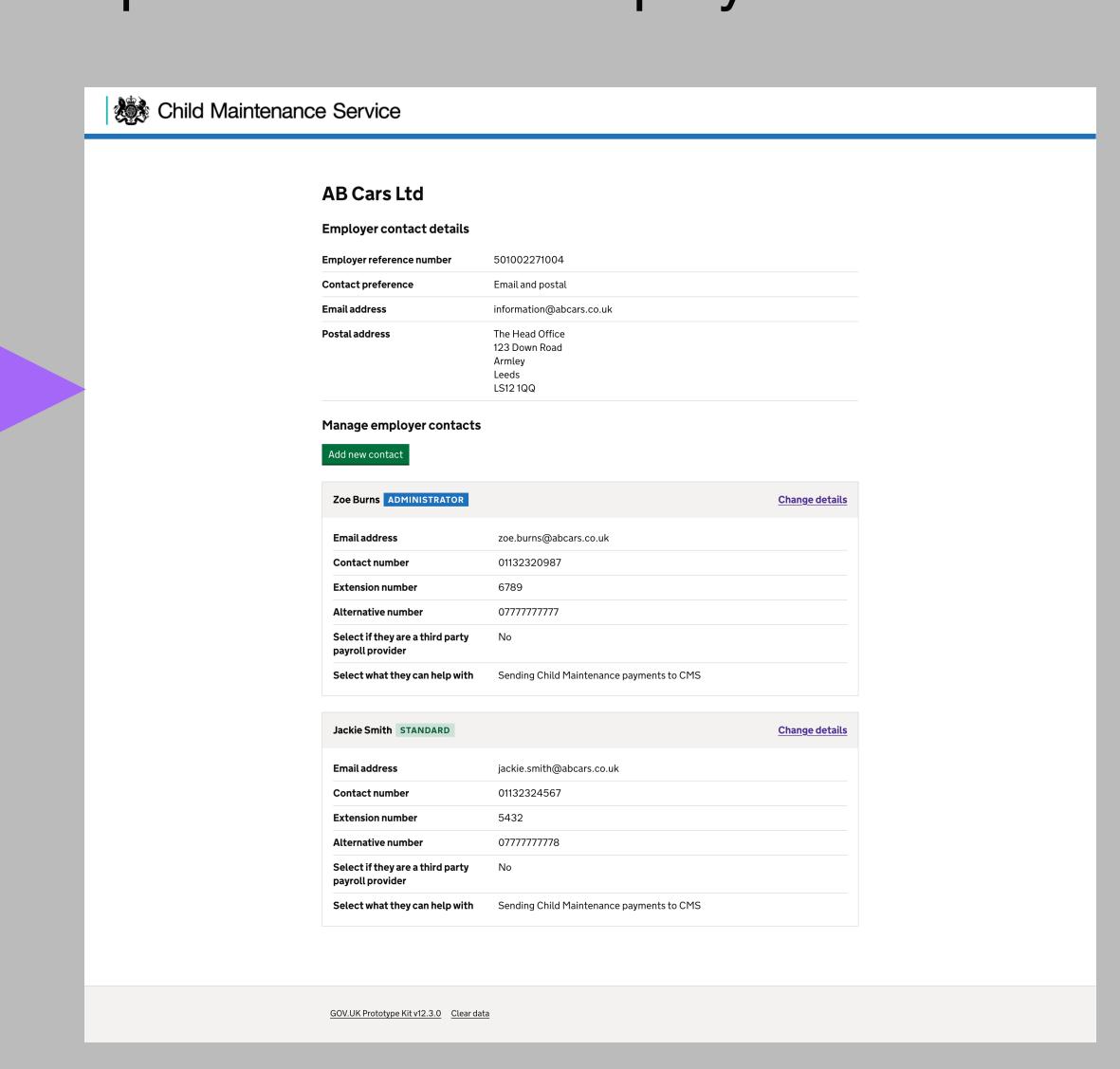
The Agent reviews the details they have changed.



The Agent receives a confirmation that the account has been updated. There is no OTP generated with this account update.

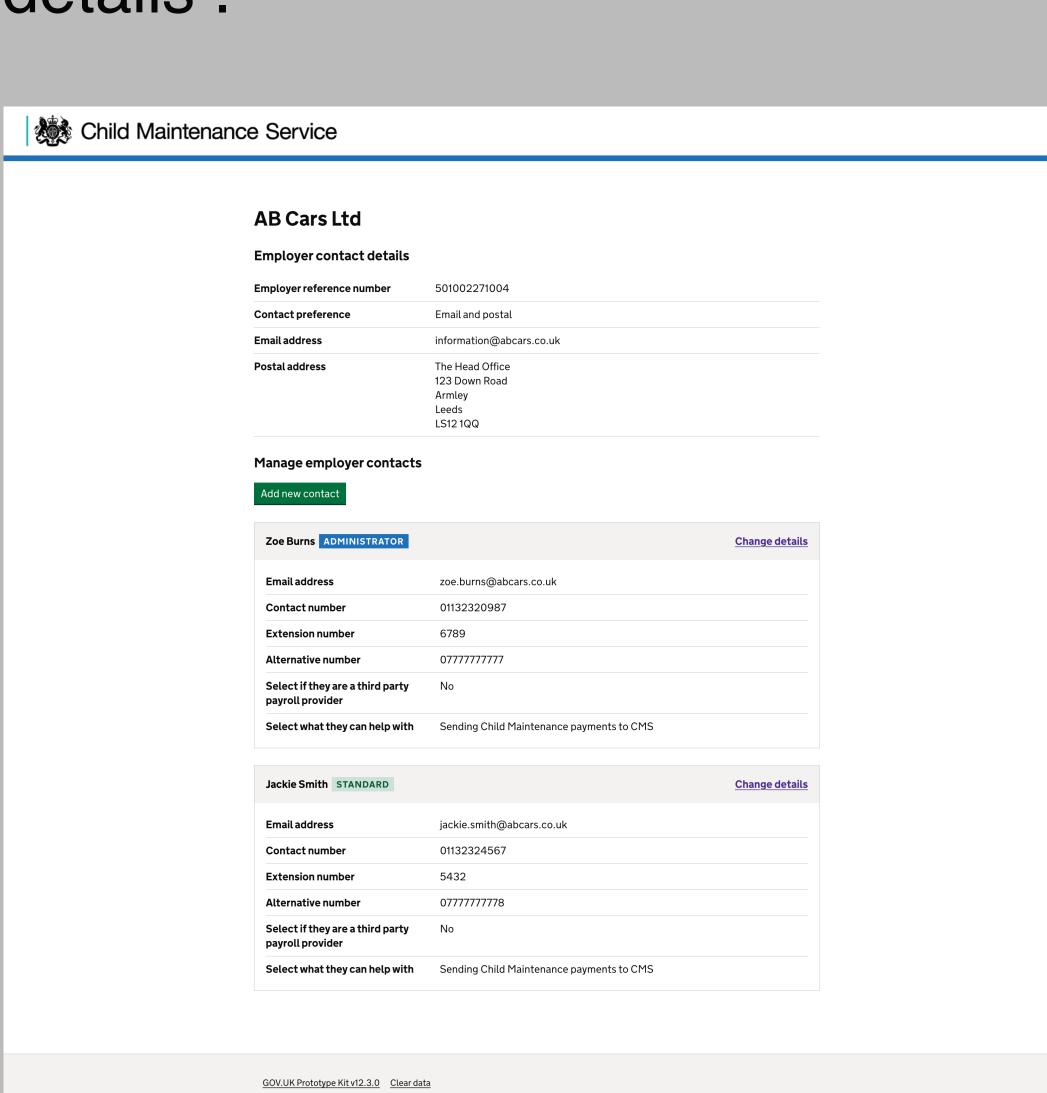


The Agent returns to the 'Employer Contacts' home page with the updated contact displayed.

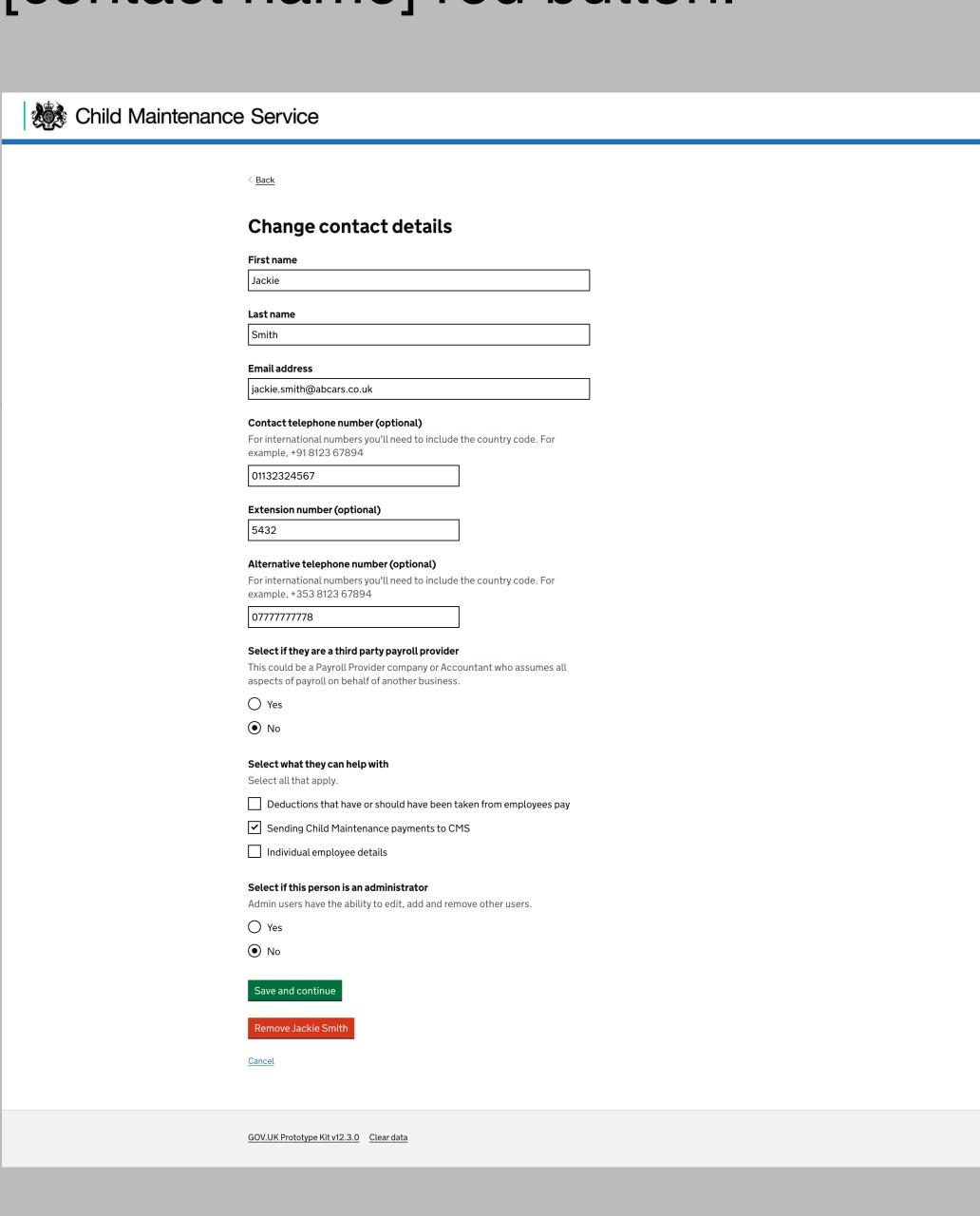


## Agent removes an 'Individual contact' from the employer account.

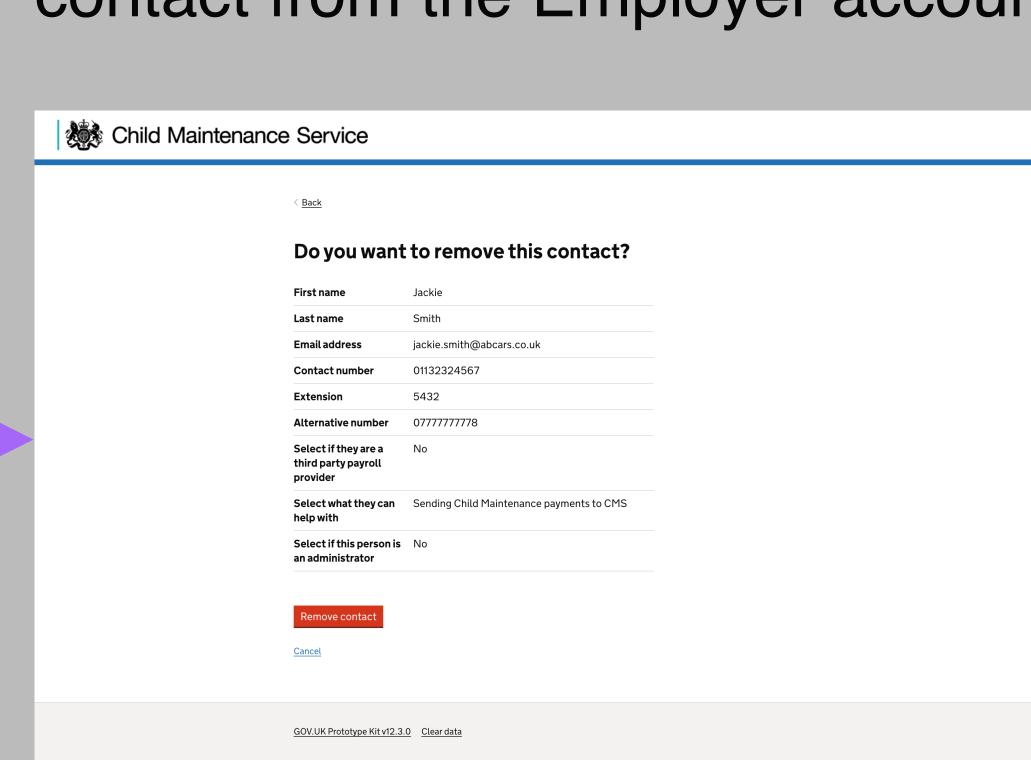
The Agent views the Employer
Contacts home page. They click the
'Change details' link to view and
make changes to the contacts
details.



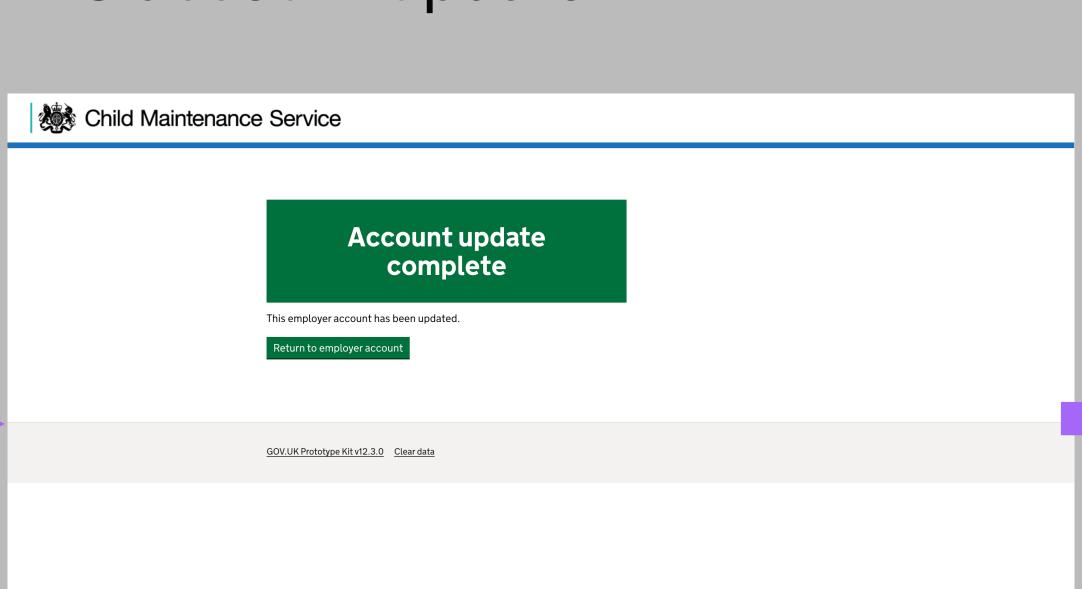
The Agent views the contacts details and selects the 'Remove [contact name] red button.



The Agent reviews removing the contact from the Employer account.



The Agent receives a confirmation that the account has been updated. There is no OTP generated with this account update.



The Agent returns to the 'Employer Contacts' home page with the contact removed.

