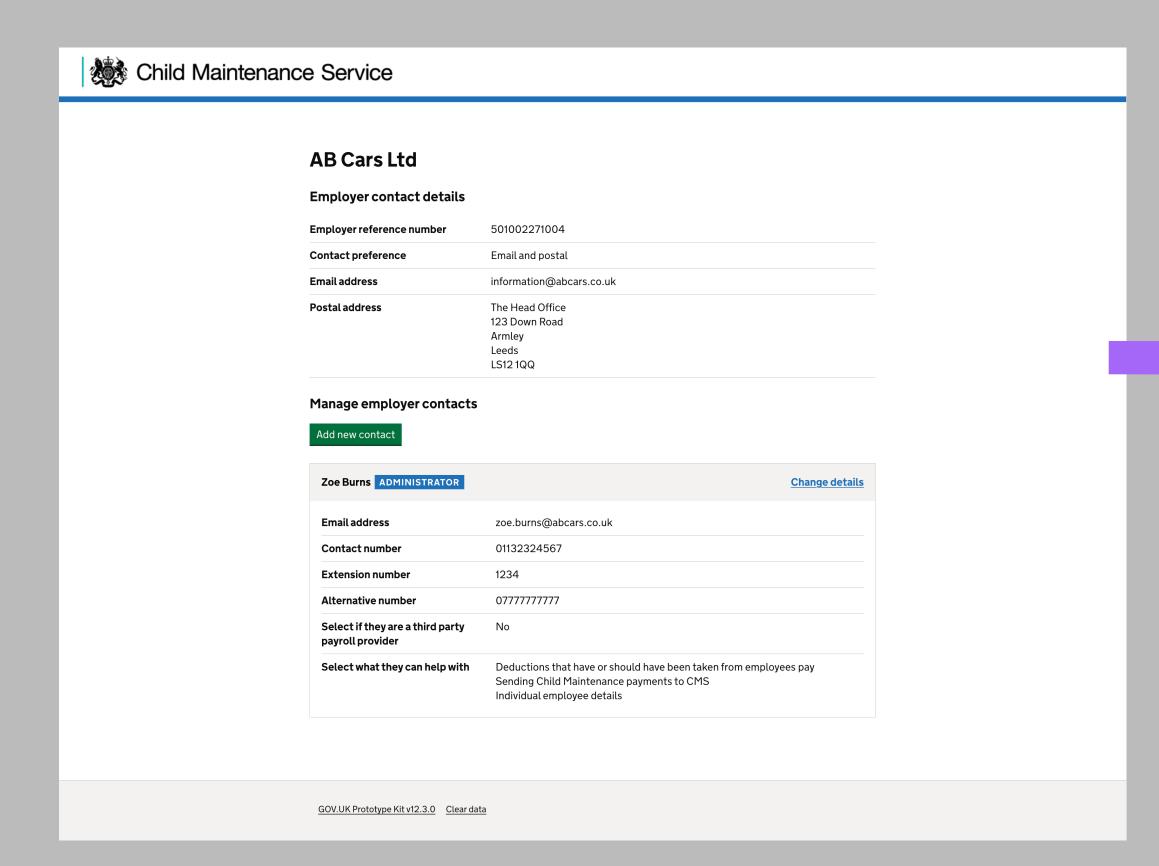
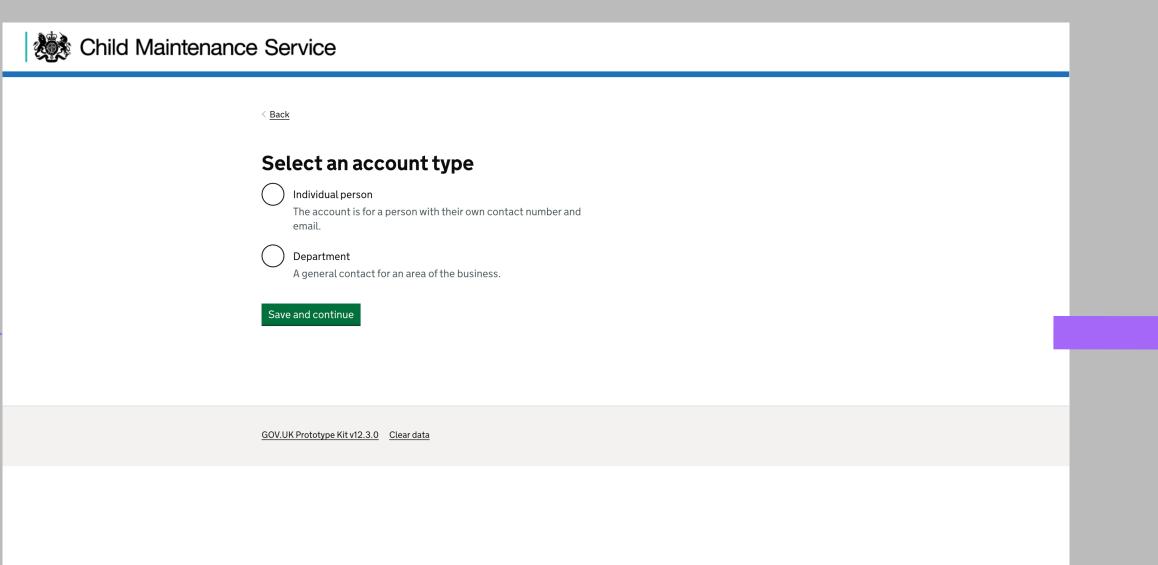
Agent creates a new 'Department' contact on the Employer account.

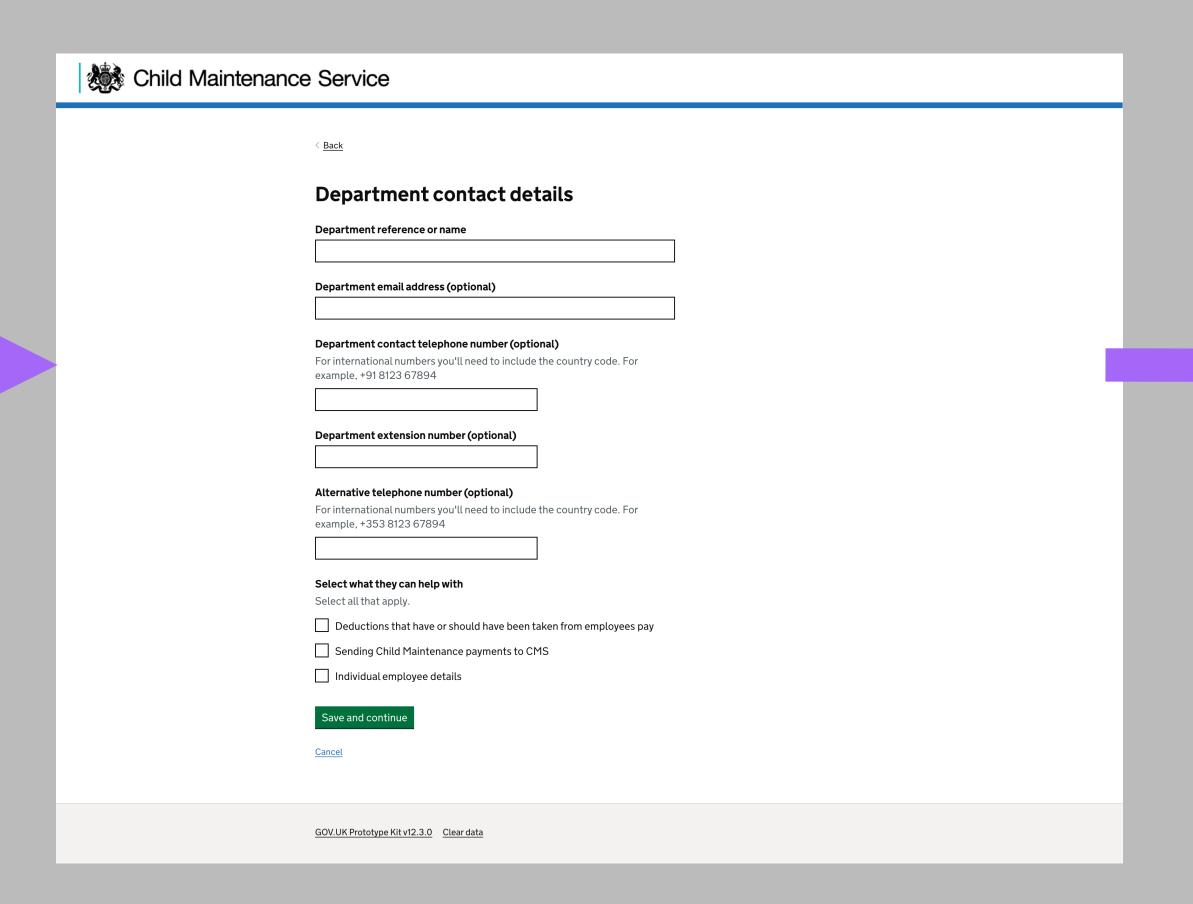
The Agent views the Employer Contacts home page. They click the 'Add new contact' button.



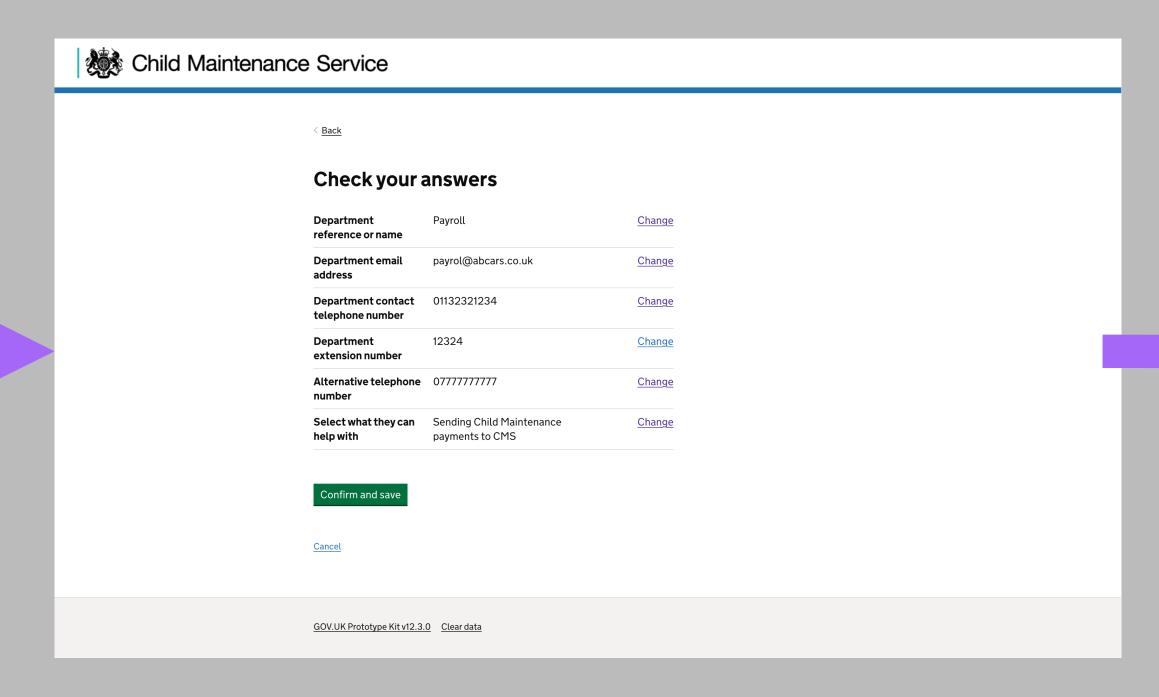
The Agent selects 'Department' to add a general contact to the account.



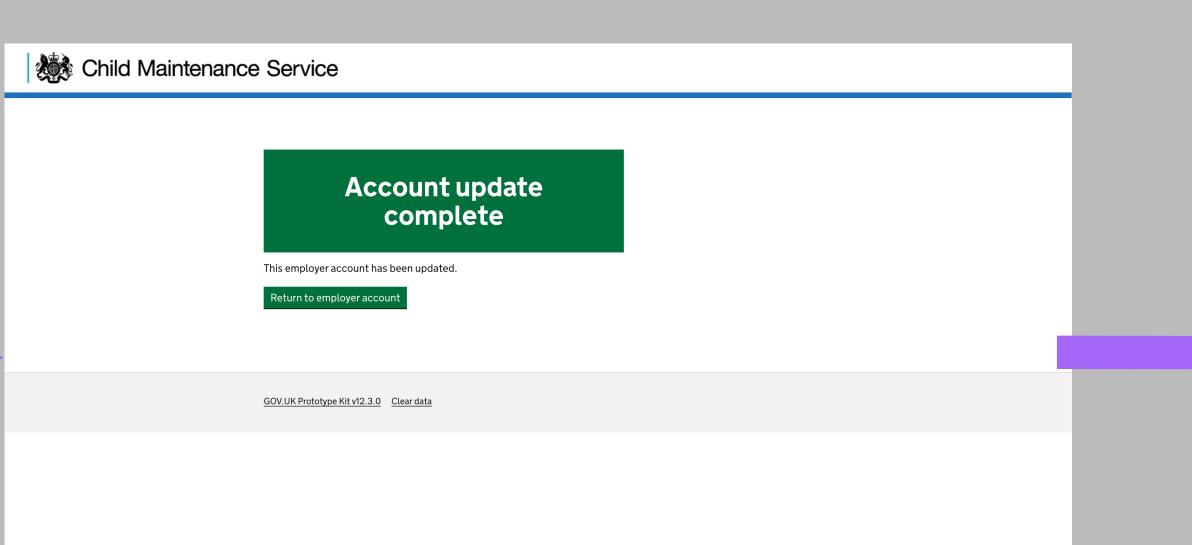
The Agent adds the details for the contact.



The Agent reviews the details they have entered.



The Agent receives a confirmation that the account has been updated. There is no OTP generated with this account update.



The Agent returns to the 'Employer Contacts' home page with the new contact displayed.

