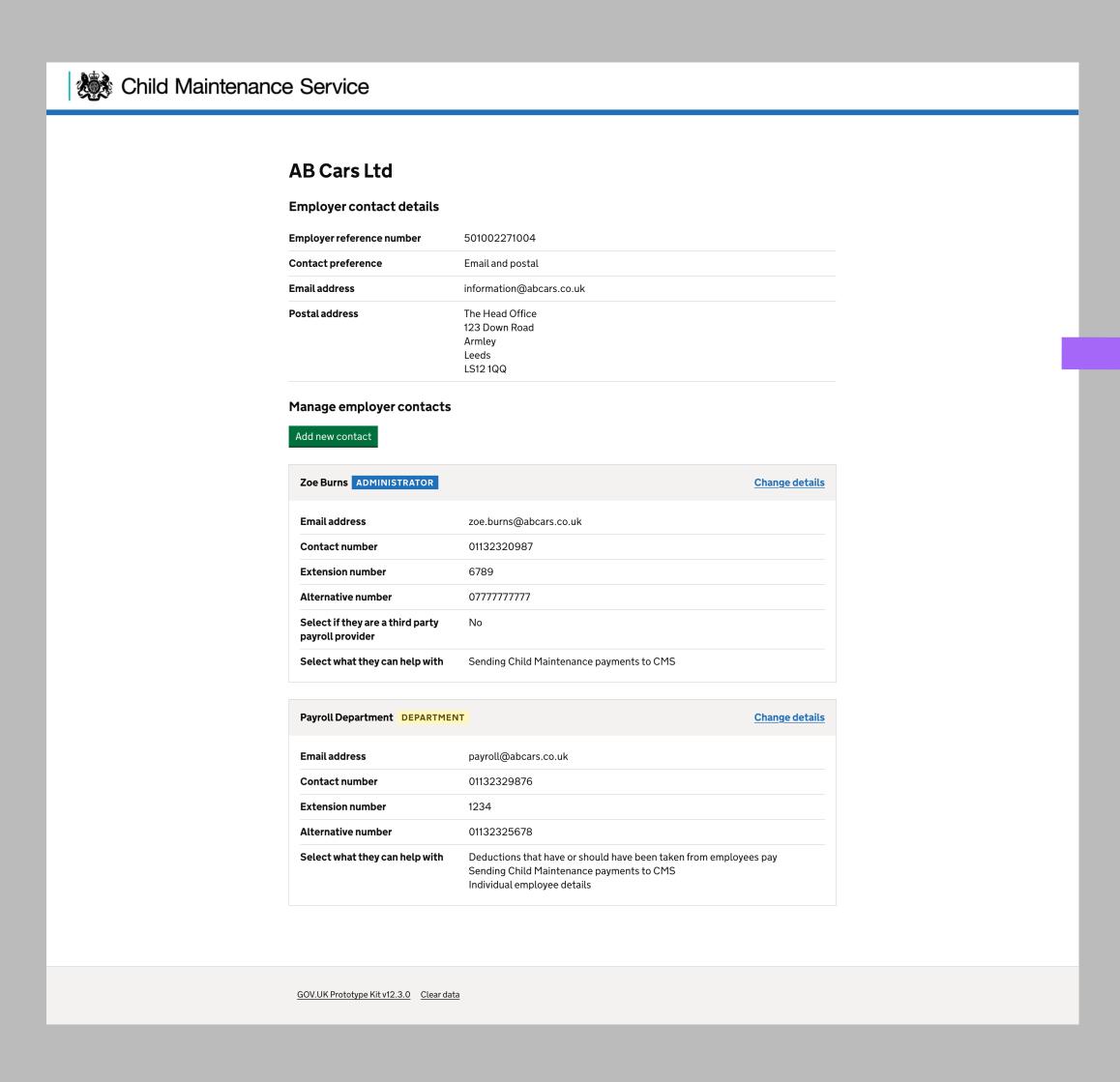
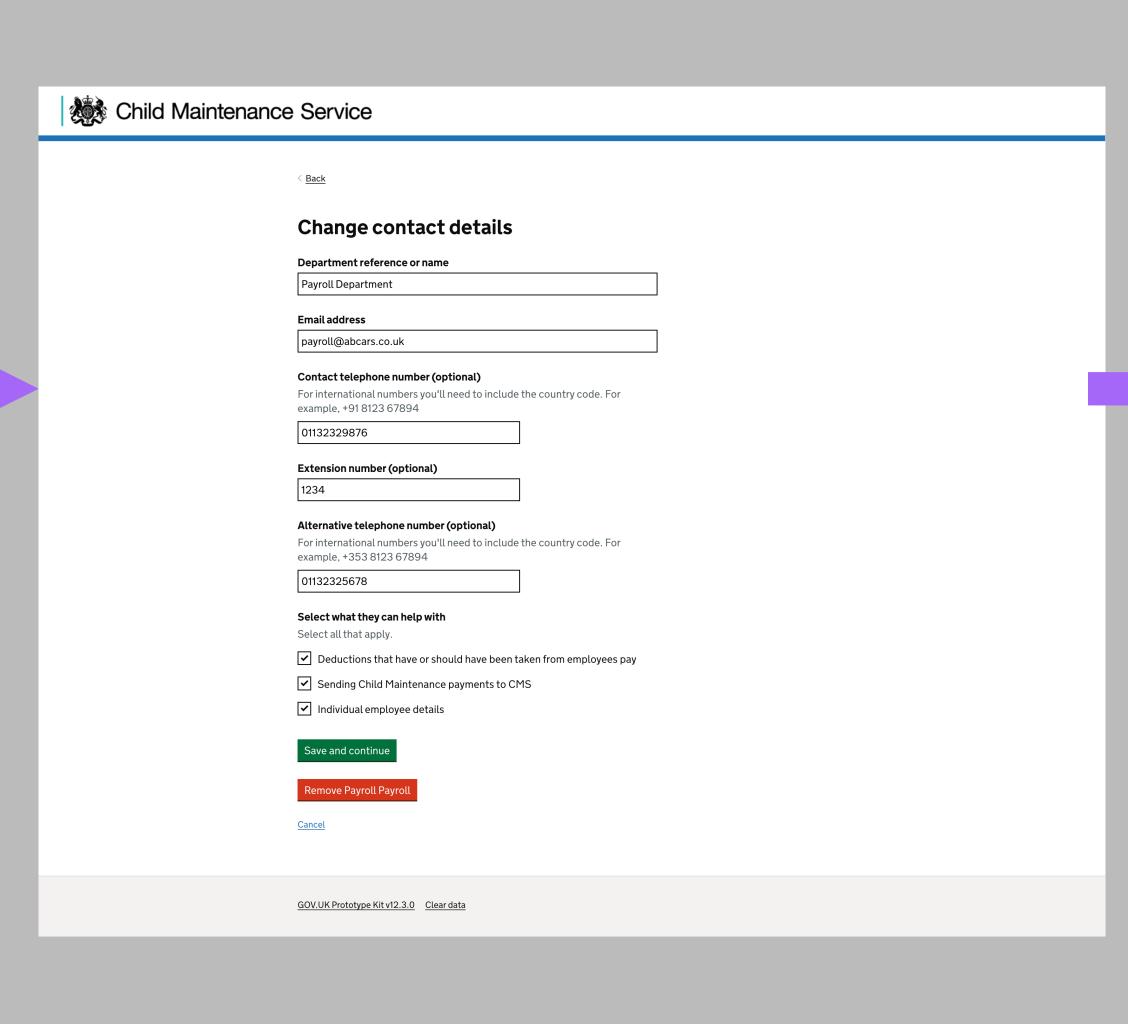
## Agent makes changes to a 'Department' contact details no OTP generated.

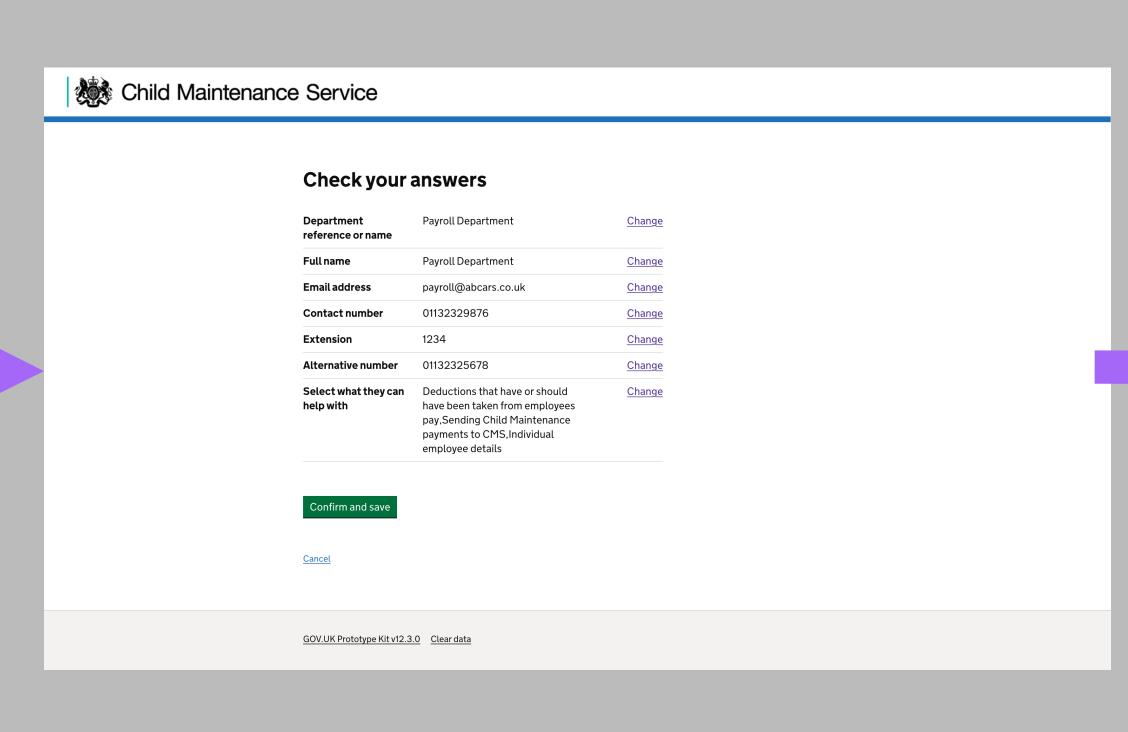
The Agent views the Employer Contacts home page. They click the 'Change details' link to view and make changes to the contacts details.



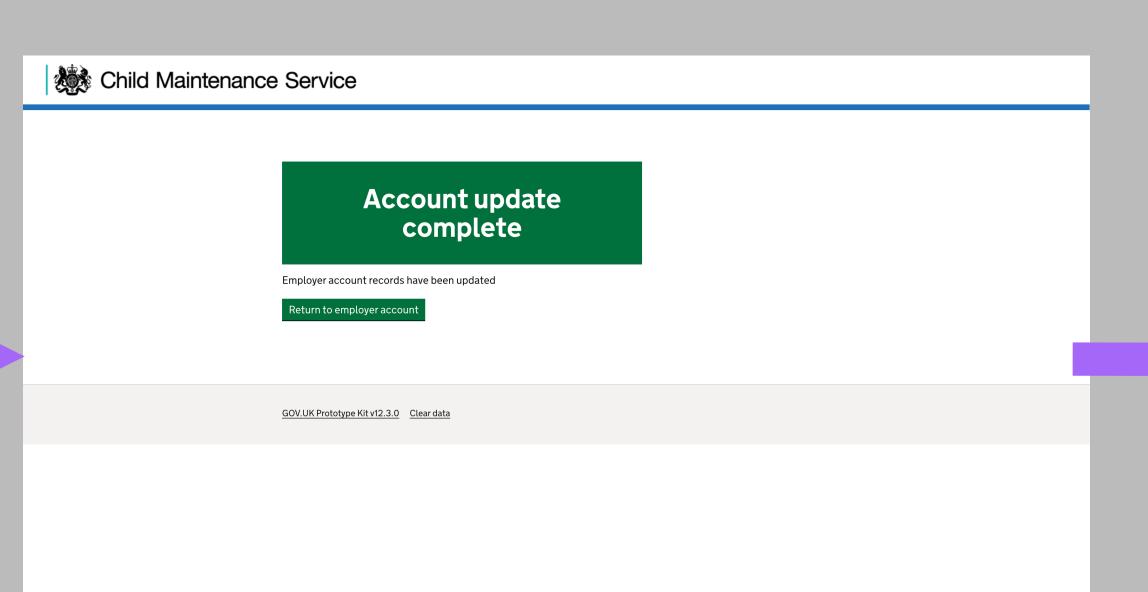
The Agent views the contacts details and makes any changes needed.



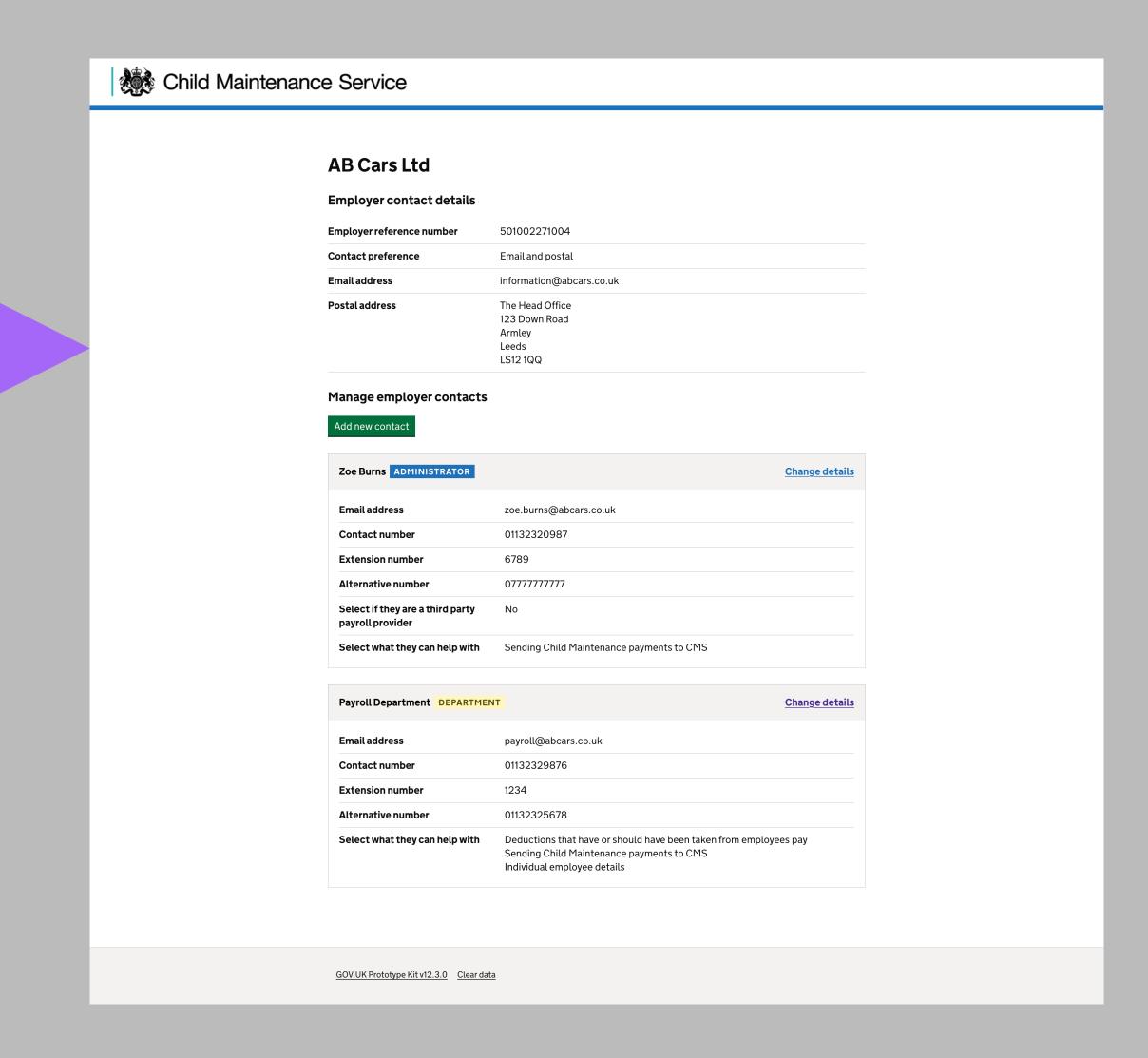
The Agent reviews the details they have changed.



The Agent receives a confirmation that the account has been updated. There is no OTP generated with this account update.

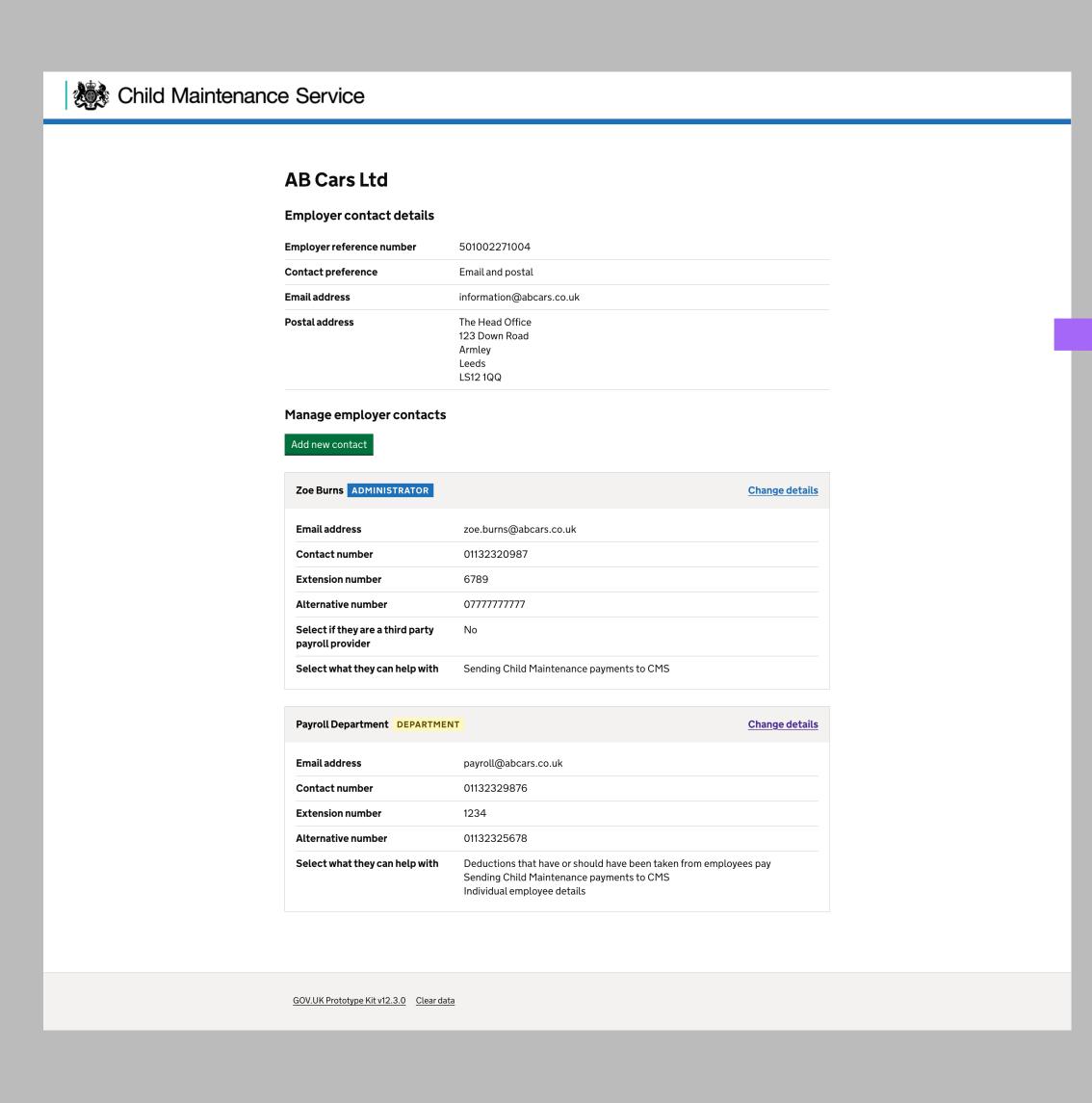


The Agent returns to the 'Employer Contacts' home page with the updated contact displayed.

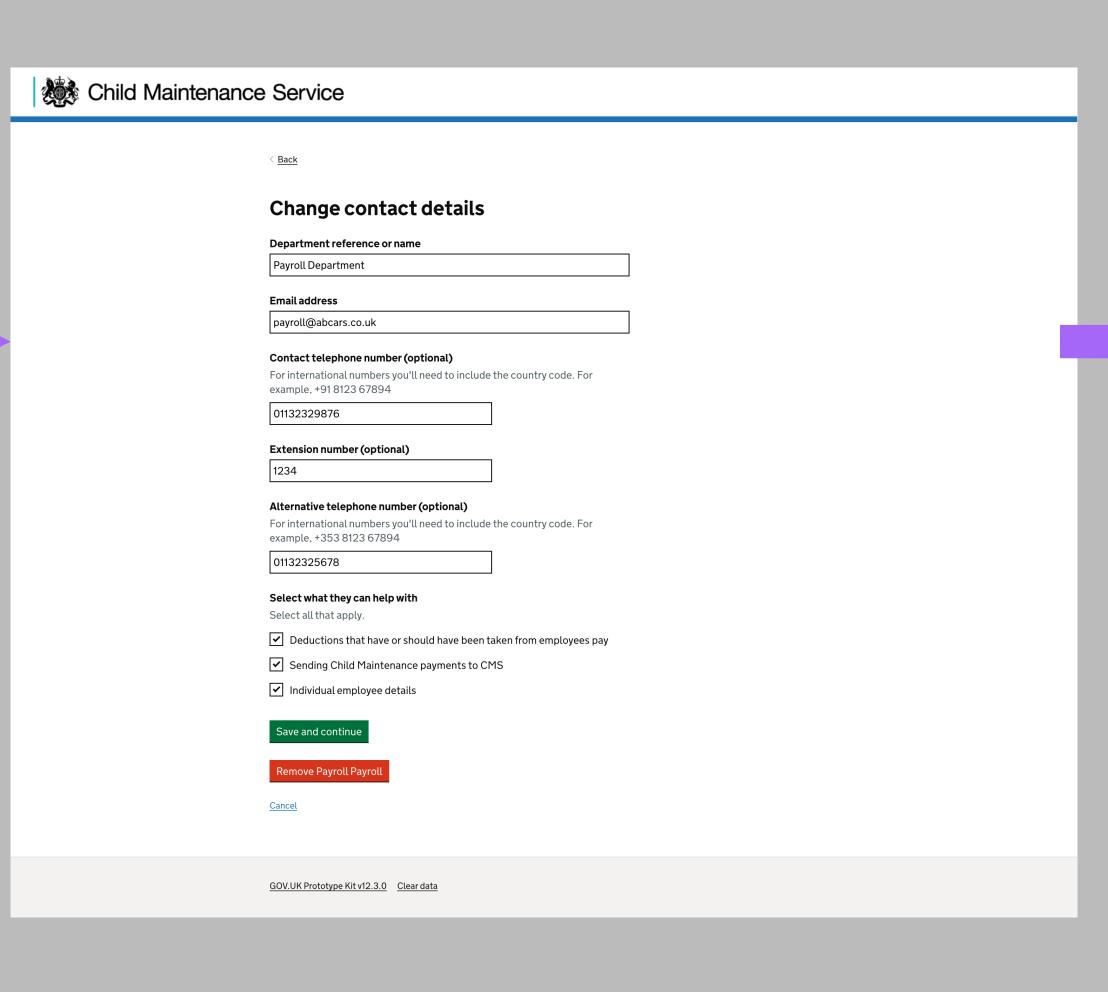


## Agent removes a 'Department' contact from the employer account.

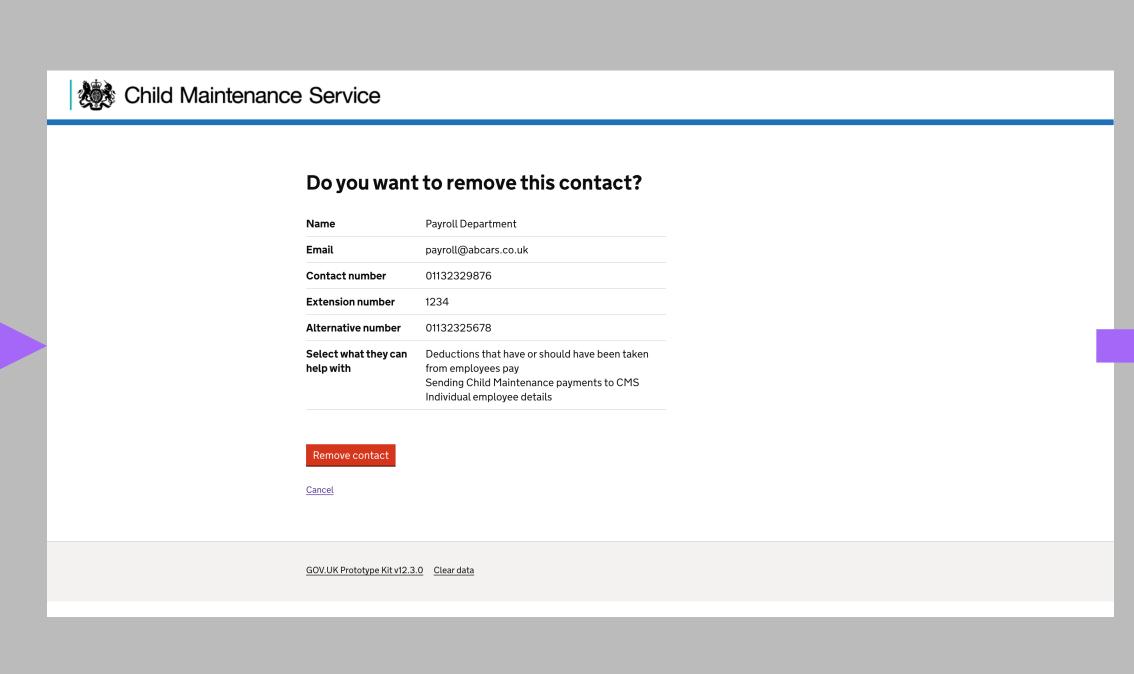
The Agent views the Employer Contacts home page. They click the 'Change details' link to view and make changes to the contacts details.



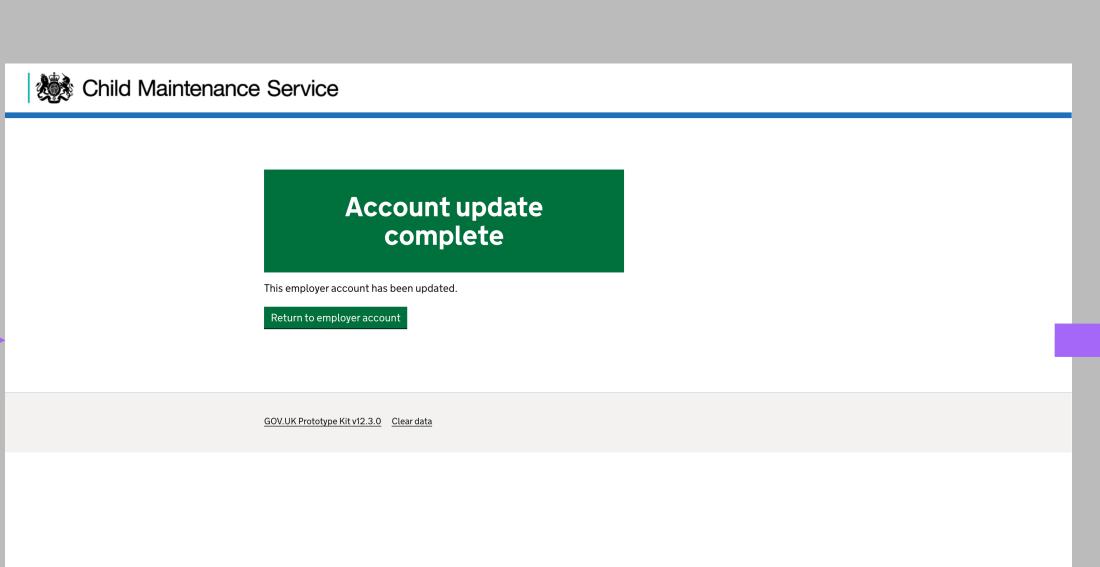
The Agent views the contacts details and selects the 'Remove [contact name] red button.



The Agent reviews removing the contact from the Employer account.



The Agent receives a confirmation that the account has been updated. There is no OTP generated with this account update.



The Agent returns to the 'Employer Contacts' home page with the updated contact displayed.

