

COMPS R US 123 SMITH ROAD CROYDON SURREY AB1 2CD Debt Centre Sunderland Compensation Recovery Unit Post Handling Site B Wolverhampton WV99 2FR

### www.gov.uk/government/collections/cru

Telephone: 0800 151 3197 Textphone: 18001 0800

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## Certificate of NHS Charges No NHS charges identified

Injured person: JOHN SMITH Incident date:11 April 2020 CRU reference: CRU123 Your reference: 678910

This certificate shows the amount of NHS charges payable to the Department for Work and Pensions (DWP) in respect of the person named above.

It is valid from 15 December 2022 until final settlement of the claim.

#### Amount to be paid = NIL

Please let us know if you receive information about NHS treatment for the injured person as we may need to review this certificate.

Yours sincerely,

Office Manager

# We have many different ways we can communicate with you.

If you would like braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

Please turn over

#### If you disagree with a decision

#### You can ask us to explain why

You, or someone who has the authority to act for you, can phone or write to us within one month of the date on this letter to ask us to explain our decision in writing.

#### You can also ask us to reconsider a decision

Tell us if you have more information, or if you think we have overlooked something which might change the decision. Do this within one month of the date on this letter.

We will look at what you tell us and send you a letter to tell you what we have decided, and why. We call this letter a Mandatory Reconsideration Notice.

#### When you have done this you can appeal

If you disagree with the Mandatory Reconsideration Notice, you can appeal to a tribunal.

You must wait for the Mandatory Reconsideration Notice before you start an appeal.

#### Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on www.gov.uk

#### Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

#### Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please visit our DWP Personal Information Charter at www.gov.uk/dwp/personal-information-charter