

# Content Design Community Day, Quarry House, Leeds

Monday 9 December, 2019

Room 3E12

11.00	<b>Mel Cannon, DWP Head of Content Design</b> Mel will welcome us and give us an update on what's happening in the DWP content design community.
11.20	<b>Amanda Diamond, GDS Head of Content Design</b> Amanda will be talking to us about the Content Design team at GDS, and how our communities could work together in the future.
11.50	<b>Working better with colleagues outside of digital</b> <ul style="list-style-type: none"><li>• Andy Horan, Service Design and Transformation lead, Access to Work</li></ul>
12.30–13.30	<b>Lunch and festive fun</b>
13.30	<b>Letter design workshop</b> The GDS Notify team will be running a workshop that will: <ul style="list-style-type: none"><li>• continue the discussion about our own letter design process</li><li>• give them some invaluable insight into how letters are actually designed at a department the size of DWP</li></ul>
14:30	<b>Rosie Sajid</b> Working better together across the content design community
14:45	<b>Helen Osgerby</b> New style JSA: Merging two service teams into one
15:00	<b>Keith Prust</b> Requesting start and finish pages for services
15:15	<b>Simon Bramble</b> Designing content for vulnerable parents
15.30	<b>Retro and wrap-up</b>
16.00	<b>Social &amp; food</b>