

If you contact us, use this reference:
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23 December 2024

Personal Independence Payment

Your Appeal

Dear Anne Hathaway

We understand you are the representative of Mr Billy Shakespeare. Enclosed is a copy of information we sent them about their appeal.

His Majesty's Courts and Tribunals Service (HMCTS) have contacted us to let us know Mr Shakespeare appealed against his Personal Independence Payment decision following a mandatory reconsideration. They have asked us to provide a response to this explaining why the original decision was made.

We have looked at the points raised in the appeal and sent our response to HMCTS to consider. A copy of our response is enclosed for your information. HMCTS will contact you about the appeal.

If you have any questions about the appeal, **please contact HMCTS directly** on the number they gave Mr Shakespeare when they lodged the appeal.

If you need to contact us, we will need Mr Shakespeare's full name, address and National Insurance number. We're open Monday to Friday 8am to 7.30pm.

Yours sincerely