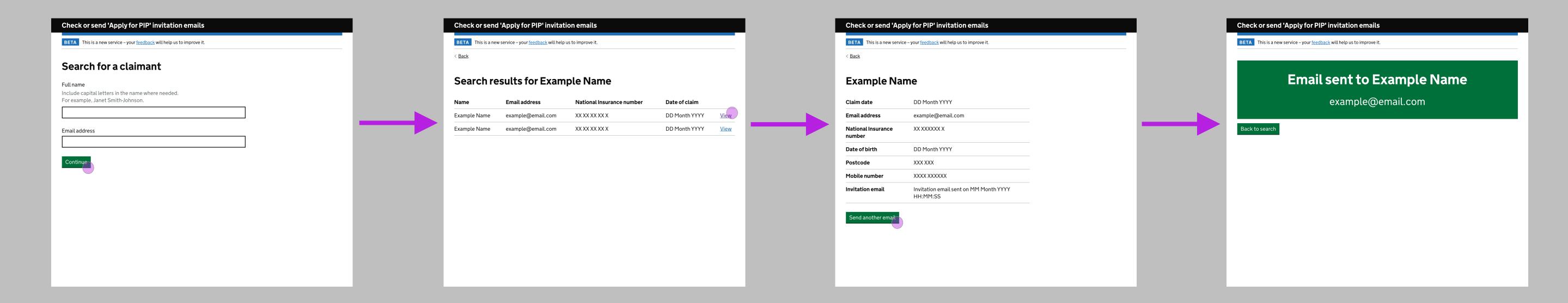
Apply for PIP agent UI - Check or send 'Apply for PIP' invitation email - MVP

Exisitng claimant flow - multiple search returns



Search screen.

Users (agents) can search on 'Name' and 'Email address' for the MVP - 1st release.

This minimises the risk of the search returning multiple results with the same

Business need.

I need to check if a claimant already has a record

The agent searches for a claimant and the search returns multiple records with the same name and email address.

The agent can select the correct claimant by identifying the record with other claimant information.

National Insurance number,

Date of claim.

The agent can select the correct claimant by clicking the 'View' link Business need.

I need to resend an invitaion email to a claimant

I need to confrim the correct claimant

Exisitng claimant result screen.

When a claimants details are already saved in the service the agent will be shown this screen.

Agents can click the CTA to send

Agents can click the CTA to send another invitation email to the claimant. Business need.

I need to resend an invitaion email to a claimant

Confirmation screen.

Agent recieves a confirmation they have re-sent the invitation email to the claimant.

Business needs.

I need to send a link to the service to the claimant

I need to re-issue an initial email with service link to a claimant
I need to issue accessible email