

# Apply for PIP agent UI - Check or send ‘Apply for PIP’ invitation email - MVP

## Exisitng claimant flow - multiple search returns

Check or send 'Apply for PIP' invitation emails

BETA

This is a new service – your [feedback](#) will help us to improve it.

Search for a claimant

Full name

Include capital letters in the name where needed.  
For example, Janet Smith-Johnson.

Email address

Continue

Check or send 'Apply for PIP' invitation emails

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Search results for Example Name

Name	Email address	National Insurance number	Date of claim	
Example Name	example@email.com	XX XX XXX X	DD Month YYYY	<a href="#">View</a>
Example Name	example@email.com	XX XX XX XX X	DD Month YYYY	<a href="#">View</a>

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Example Name

Claim date

DD Month YYYY

Email address

example@email.com

National Insurance number

XX XXXXX X

Date of birth

DD Month YYYY

Postcode

XXX XXX

Mobile number

XXXX XXXXXX

Invitation email

Invitation email sent on MM Month YYYY  
HH:MM:SS

Send another email

Check or send 'Apply for PIP' invitation emails

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Email sent to Example Name

example@email.com

Back to search

**Search screen.**  
Users (agents) can search on ‘Name’ and ‘Email address’ for the MVP - 1st release.  
This minimises the risk of the search returning multiple results witht he same name.  
Business need.  
I need to check if a claimant already has a record

The agent searches for a claimant and the search returns multiple records with the same name and email address.  
The agent can select the correct claimant by identifying the record with other claimant information.  
National Insurance number,  
Date of claim.  
The agent can select the correct claimant by clicking the ‘View’ link  
Business need.  
I need to resend an invitaion email to a claimant  
I need to confrim the correct claimant

**Exisitng claimant result screen.**  
When a claimants details are already saved in the service the agent will be shown this screen.  
Agents can click the CTA to send another invitation email to the claimant.  
Business need.  
I need to resend an invitaion email to a claimant

**Confirmation screen.**  
Agent recieves a confirmation they have re-sent the invitation email to the claimant.  
Business needs.  
I need to send a link to the service to the claimant  
I need to re-issue an initial email with service link to a claimant  
I need to issue accessible email