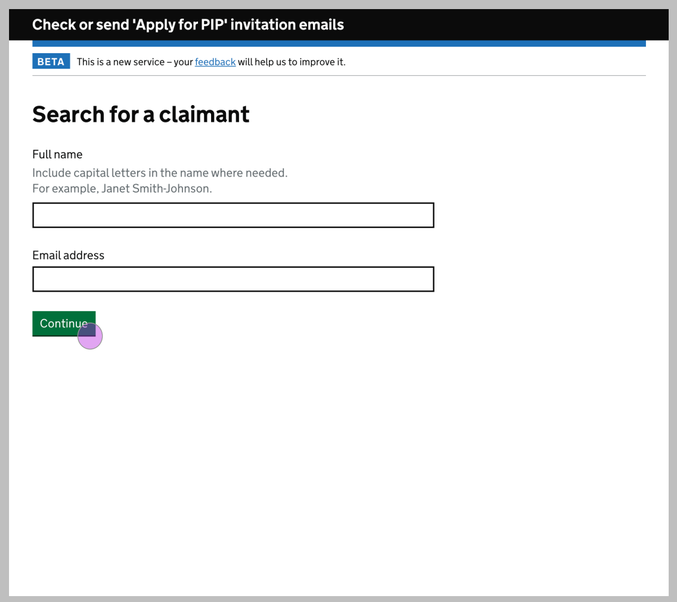
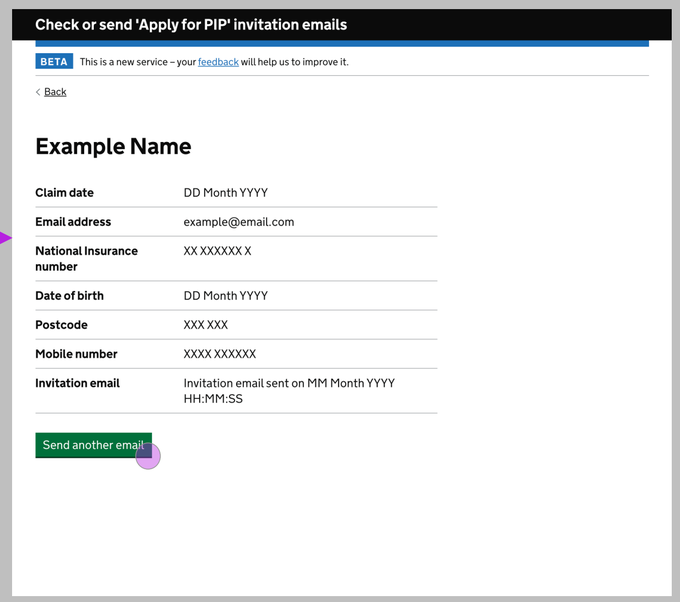
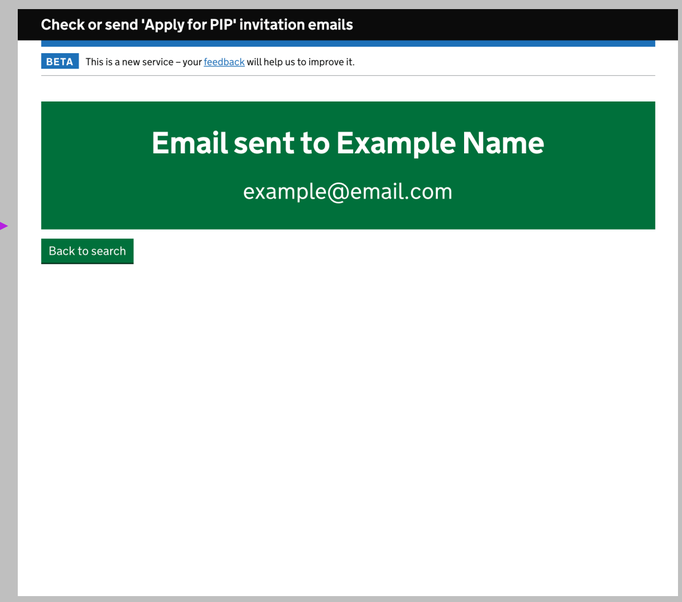
Apply for PIP agent UI - Check or send ‘Apply for PIP’ invitation email - MVP

Exisitng claimant flow - resend invitation email







Search screen.
Users (agents) can search on ‘Name’ and ‘Email address’ for the MVP - 1st release.
This minimises the risk of the search returning multiple results witht he same name.
Business need.
I need to check if a claimant already has a record

Exisitng claimant result screen.
When a claimants details are already saved in the service the agent will be shown this screen.
Agents can click the CTA to send another invitation email to the claimant.
Business need.
I need to resend an invitaion email to a claimant

Confirmation screen.
Agent recieves a confirmation they have re-sent the invitation email to the claimant.
Business needs.
I need to send a link to the service to the claimant
I need to re-issue an initial email with service link to a claimant
I need to issue accessible email