

# Apply for PIP (MVP): validation error messages

## Authentication journey

See error validation messages in Heroku reference screens:

<https://pip-apply.herokuapp.com/r1/sign-in/validation>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/intro-question>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/register>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/code-text>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/code-email>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/create-password>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/sign-in>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/enter-details>

<https://pip-apply.herokuapp.com/r1/sign-in/validation/create-new-password>

## About your health

<https://pip-apply.herokuapp.com/r1/about-your-health/condition>

If Name of your first condition or disability not entered:

Enter the name of your first condition or disability

If Approximate start date not entered:

Enter the approximate start date

<https://pip-apply.herokuapp.com/r1/about-your-health/conditions-details>

If About this condition or disability not entered:

Enter details about your condition or disability

<https://pip-apply.herokuapp.com/r1/about-your-health/another>

If no option selected:

Select yes if you have another condition or disability

<https://pip-apply.herokuapp.com/r1/about-your-health/condition-2>

If Name of your condition or disability not entered:

Enter the name of your condition or disability

If Approximate start date not entered:

Enter the approximate start date

<https://pip-apply.herokuapp.com/r1/about-your-health/conditions-details-2>

If About this condition or disability not entered:

Enter details about your condition or disability

## About your health professionals

<https://pip-apply.herokuapp.com/r1/about-your-health-professionals/q-health-professional>

If 'Are there any health professionals that you would like to tell us about?' option not entered:

Select yes to enter health professional details

<https://pip-apply.herokuapp.com/r1/about-your-health-professionals/health-professional> and

<https://pip-apply.herokuapp.com/r1/about-your-health-professionals/health-professional-2>

If name not entered:

Enter their name

If profession not entered:

Enter their profession

If phone number not entered:

Enter their phone number

If Building and street not entered

Enter building and street

If Town or city not entered:

Enter town or city

If postcode not entered:

Enter postcode

If postcode not valid:  
Enter a real postcode

If month not entered:  
Date you last saw them must include a month

If year not entered:  
Date you last saw them must include a year

If month or year not valid (e.g. month 14 or year 30)  
Date you last saw them must be a real date

If date in the future:  
Date you last saw them cannot be in the future

<https://pip-apply.herokuapp.com/r1/about-your-health-professionals/another>

If no option selected:  
Select yes to enter another health professional's details

## Preparing food

<https://pip-apply.herokuapp.com/r1/preparing-food/>

If no option selected:  
Select yes if your condition affects or prevents you preparing food

<https://pip-apply.herokuapp.com/r1/preparing-food/details>

If no details entered:  
Enter details of the difficulties you have

## Eating and drinking

<https://pip-apply.herokuapp.com/r1/eating-and-drinking/>

If no option selected:  
Select yes if your condition affects you eating and drinking

<https://pip-apply.herokuapp.com/r1/eating-and-drinking/feeding-tube>

If no option selected:  
Select yes or sometimes if you ever use a feeding tube or similar device

<https://pip-apply.herokuapp.com/r1/eating-and-drinking/details>

If no details entered:

Enter details of the difficulties you have

## Managing treatments

<https://pip-apply.herokuapp.com/r1/managing-treatments/>

If no option selected:

Select yes if your condition affects you managing your treatments

<https://pip-apply.herokuapp.com/r1/managing-treatments/details>

If no details entered:

Enter details of the difficulties you have

<https://pip-apply.herokuapp.com/r1/managing-treatments/therapies>

If no details entered:

Enter details of therapies you need help with

## Washing and bathing

<https://pip-apply.herokuapp.com/r1/washing-and-bathing/>

If no option selected:

Select yes if your condition affects you washing and bathing

<https://pip-apply.herokuapp.com/r1/washing-and-bathing/details>

If no details entered:

Enter details of the difficulties you have

## Using the toilet and managing incontinence

<https://pip-apply.herokuapp.com/r1/managing-toilet-needs/>

If no option selected:

Select yes if your condition affects you using the toilet or managing incontinence

<https://pip-apply.herokuapp.com/r1/managing-toilet-needs/details>

If no details entered:

Enter details of the difficulties you have

## **Dressing and undressing**

<https://pip-apply.herokuapp.com/r1/dressing-and-undressing/>

If no option selected:

Select yes if your condition affects you dressing and undressing

<https://pip-apply.herokuapp.com/r1/dressing-and-undressing/details>

If no details entered:

Enter details of the difficulties you have

## **Talking, listening and understanding**

<https://pip-apply.herokuapp.com/r1/talking-and-listening/>

If no option selected:

Select yes if your condition affects you talking, listening and understanding

<https://pip-apply.herokuapp.com/r1/talking-and-listening/details>

If no details entered:

Enter details of the difficulties you have

## **Reading**

<https://pip-apply.herokuapp.com/r1/reading/>

If no option selected:

Select yes if your condition affects you reading

<https://pip-apply.herokuapp.com/r1/reading/details>

If no details entered:

Enter details of the difficulties you have

## **Mixing with other people**

<https://pip-apply.herokuapp.com/r1/mixing-with-other-people/>

If no option selected:

Select yes if your condition affects you mixing with other people

<https://pip-apply.herokuapp.com/r1/mixing-with-other-people/details>

If no details entered:

Enter details of the difficulties you have

## **Managing money**

<https://pip-apply.herokuapp.com/r1/managing-money/>

If no option selected:

Select yes if your condition affects you managing your money

<https://pip-apply.herokuapp.com/r1/managing-money/details>

If no details entered:

Enter details of the difficulties you have

## **Planning and following a journey**

<https://pip-apply.herokuapp.com/r1/planning-and-following-a-journey/>

If no option selected:

Select yes if your condition affects you planning and following a journey

<https://pip-apply.herokuapp.com/r1/planning-and-following-a-journey/details>

If no details entered:

Enter details of the difficulties you have

## **Moving around**

<https://pip-apply.herokuapp.com/r1/moving-around/>

If no option selected:

Select yes if your condition affects you moving around

<https://pip-apply.herokuapp.com/r1/moving-around/info>

If no option selected:

Select how far can you walk using any aids or appliances

If user selects it varies but doesn't enter details:

Enter details of why it varies

<https://pip-apply.herokuapp.com/r1/moving-around/details>

If no details entered:

Enter details of the difficulties you have

## Additional information

<https://pip-apply.herokuapp.com/r1/additional-information/>

If no option selected:

Select yes if you would like to tell us anything else

<https://pip-apply.herokuapp.com/r1/additional-information/details>

If no details entered:

Enter additional information

## Supporting evidence

<https://pip-apply.herokuapp.com/r1/supporting-evidence/supporting-evidence>

If no option selected:

Select yes if you want to upload any supporting evidence

<https://pip-apply.herokuapp.com/r1/supporting-evidence/supporting-evidence-upload-1>

If no file has been selected:

**There is a problem**

No file has been chosen

<https://pip-apply.herokuapp.com/r1/supporting-evidence/supporting-evidence-uploaded-1>

If the file is the wrong type:

**There is a problem**

The selected file must be a Word document, PDF, JPG or PNG

If the file could not be deleted:

**Something's gone wrong**

File named file-3.png was not deleted. Try again.

If there was an unknown problem and the file was not uploaded:

**There is a problem**

The selected file could not be uploaded – try again

If individual file size too big (10MB or greater):

**There is a problem**

The size of your file must be less than 10MB

<https://pip-apply.herokuapp.com/r1/feedback/feedback>

If no option selected:

Select an option for how satisfied you are

If no details entered:

Enter details of how we can improve the service