Hello

Hello good morning sir, How can I help you?

Good morning. I have an issue with recharging my account. When I use recharge card, it shows an error message.

Could you please tell me your mobile number

It is 0711111111

Could you please tell me the recharge card’s number? Not the serial number

Sure. It is 1112121212

Sir, I would like to tell you that your issue will be resolved. Wait a minute.

Okay

Hello sir. Thanks for waiting. You have entered a wrong number four times. That is the reason.

Oh. What will happen to my recharge card?

Problem solved now. You can enter it again. Do you have any question?

No. Thank you.

Thank you sir. Please leave a feedback after this.