Hello

Hello. I am Rixy from Dialog service center. How can I help you.

Yesterday I activated 399 data package. After that I have lost all my credit balance. Earlier I had 500 credit amount.

What is your mobile number?

It is 09811111111.

Could you give me a moment. Let me check out that.

Okay

Sir, your problem is solved now. Now you have the data package.

What about my credit balance?

You will get your credit amount as a reload within a hour.

Ok. Thanks

Thank you.