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| Jon Dwyer  5305 Arizona Ave., NW Washington, DC 20016 202-372-5090  dwyerjonathan@outlook.com http://www.linkedin.com/in/jon-dwyer |
| **Objective:** Provide technical program management with agility, creating value for all stakeholders.    Proven leadership of multiple **$1M+ projects** across cloud, data, security, and product lifecycles. Global leadership experience of **teams 30+.** Professionally certified; **PMP, 5+ Agile, and 2+ AWS.** |

# Experience

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| June 2017 – PresentTechnical Program Manager/Founder, Jon Dwyer Consulting  * **Product Manager** for Home Fitness Startup; led planning by building of product roadmap and OKRs, leading to **200% increase in customers** over last six months * **Technical Program Manager** (TPM) full-time engagements with The Carlyle Group (TCG), Synaptiq.ai, and The Chronicle of Higher Education (CHE) * CHE a highly respected newspaper**, responsible for phased rollout of new customer platforms**; facilitated 3 scrum teams, lead change management and coordinated releases * TCG, global financial services company, managed Enterprise Security program for CISO delivering projects to **2000+ end users in 10+ countries**  JANUARY 2015 – MARCH 2017Sr. Director, epmo Program Manager, COO, CEB INC. (now Gartner)  * Lead the definition and management of Enterprise Technology and Services Program * Built IT acquisition integration playbook **reducing time by 25% & costs by $300K CAPEX** * Led M&A integrations as large as $350M, seven office builds, 75 locations in program  January 2011- December 2014 **DIRECTOR, PMO Sr. Project Manager, IT,** CEB INC. (now Gartner)   * After acquisition joined merged PMO to lead 3yr $10M technology integration program * Built roadmap & managed program integrating 1500 people, 30 offices, and all IT systems * Led network integration, datacenter consolidation, CRM & HR system integration projects * Built Enterprise Architecture Board process leading to **200% reduction in “clock speed” of business** requests for new product releases  April 2006 - December 2010 **IT Director, IT,** CEB INC. (now Gartner)   * Promoted and reported directly to CIO and led a total team of 40, including IT Service Delivery, Application Admins, Network, DBA, and Infrastructure * Created change, problem, and incident ITIL processes and lead Change Advisory Board to stabilize our operations and **reduce service outages by 150% and uptime to 99.99%** * Successfully led consolidation of 5 CEB managed datacenters to 2 new collocated datacenters adding disaster recovery capabilities and improving scalability & availability  April 2004 - March 2006 **Technology Project Manager, IT,** CEB INC. (now Gartner)   * Led Accounting and CRM platform upgrade projects on time and budget * Led SOX 404 Compliance project for timely IT to new legislation and improved IT controls * Led **automation of IT account provisioning** driven by HR system and manager workflow  October 2000 - March 2004 **ORACLE Database Consultant,** direct Development   * Full-time member of CEB’s Internet Solutions Group building digital products & services * Scaled database and admin of CEB’s products and services during rapid post-IPO growth |

# Education

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| July 2013Executive Master’s in Leadership, Georgetown UniversityJUNE 1999 **BA Study of the Americas,** George Mason University |

# Skills

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| * Project Management * Agile Practices / Scrum / Kanban * Software Development Life Cycle | * Cloud / AWS * SQL * Postman / APIs | * Program Management * Risk Management * Jira / Confluence |

# Certifications

* Project Management: PMI- PMP
* Agile: Scrum.org PSM II, PSPO, PSD, PSK, PSU, SPS, SAFe SSM 5.0 Scrum Alliance CSM, PAL
* Cloud: AWS CCP, CSA-A

# Activities

Avid softball player, fisher, and golfer. Travel lover (30+ states and 10+ countries). Mentor and coach. Organizer of [Scrum and Agile Community of Practice](https://www.meetup.com/the-liberators-network-us-user-group/) (150+ members).

# Affiliations

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| * Project Management Institute * Inter. Institute of Business Analysis * Inter. Association of Privacy Professionals | * Scrum Alliance * Scaled Agile * Scrum.org |
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