

GDPR and Privacy of Data

Our Company Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

What data do we collect?
How do we collect your data?
How will we use your data?
How do we store your data?
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What data do we collect?

Our Company collects the following data:

- Timestamps and locations of patients

How do we collect your data?

It is not mandatory to provide your data to us. You voluntarily, and directly, provide Our Company with most of the data we collect. We collect data and process data when you, if you wish:

- Scan your QR code bracelet at any of the scanning points within the hospital.

How will we use your data?

Our Company collects your data so that we can:

- Provide your locations to the NHS staff so that they can locate you and increase efficiency within the hospital.

If you agree, Our Company will share your data with our partner companies so that they may offer you their products and services.

- Hospital under NHS

How do we store your data?

Our Company securely stores your data on the MongoDB Atlas.

Our Company will keep your personal information for the duration of your stay in the hospital and logging time will be kept for 30 days. Once this time period has expired, we will delete your data by use of MongoDB Time-To-Live (TTL).

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Our Company erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Our Company's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: cheng.loo.20@ucl.ac.uk

Privacy policies of other websites

The Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 30 March 2022.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: cheng.loo.20@ucl.ac.uk

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Phone: 0303 123 1113

Website: <https://ico.org.uk/global/contact-us/live-chat/>