

BETA

Apply for affordable housing

On the next pages you'll see the journey we discussed this morning with most of the changes done.

Just for context, these are the steps that will happen before users can access and submit their application:

1. Understanding

The majority of users have been in contact with Homes England and have some information about the funding.

Some have applied in the past.

2. Getting ready

Beginning of February

At the beginning of February new guidance will be published. It'll explain to users all the details and information they need to prepare their applications.

After reading the guidance, users will start to collect the information.

3. Setting up accounts

Beginning of March

Homes England will onboard applicants, and send them emails for them to activate their account.

Once they start the application, the system will know if they can apply for longer term or not.

4. Using application to input and submit the required information

From beginning of March until the application deadline in April

Users will be able to sign-in into the new service to complete and submit their application.