Donald Yang

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SKILLS

Certifications: CompTIA Security+, AutoCAD Certified 2017

Languages: Python, C++, Bash, SQL (Oracle SQL, SQL), Groovy, C, C#, PowerShell, YAML, JavaScript, HTML5

Tools & Software: Apache Kafka, Jenkins, Pytest (Unit Testing), Socket, Threading, Flask, WireShark, pfSense, AutoCAD

Platforms: Linux, Mac, Windows, VMWare vSphere 6/7

Infrastructure Management: Docker, Kubernetes, Helm, EOL Transitions, Patching, Upgrading, Troubleshooting

Data & CI/CD: Data Pipelines, Jenkins Automation, Relational Databases

WORK EXPERIENCE

Deltek, System Administrator – Remote, US

June 2022 – August 2022

- Orchestrated the End-of-life (EOL) transition for Windows Server 2012 R2 systems, mitigating potential vulnerabilities and ensuring continuous service by coordinating decommissioning, in-place upgrades, and VM requests in SharePoint, and resolving tickets in Zendesk.
- Enhanced IT communication strategies, fostering clear collaboration through detailed emails and discussions; recognized for exceptional customer service, streamlining server management procedures, and boosting user satisfaction.
- Leveraged VMWare vSphere to optimize infrastructure management, including organizing server tags, managing external server lists, executing patches, and implementing system rollbacks to maintain service integrity.
- Drafted comprehensive documentation on Windows Server 2012 R2 EOL transition and led team training sessions, ensuring knowledge transfer and reinforcing best practices within the team.

Tottenville HS, Computer Technical Assistant – Staten Island, NY

June 2019 - July 2019

• Diagnosed and resolved printer/audio issues on devices; Set up computers with OS, drivers, cables, and hardware for users **PROJECTS**

Azure GNS3 Home Lab

December 2023 - Present

- Developed a GNS3 homelab in Azure with nested virtualization, simulating a partial mesh topology for an enterprise network, and configured VLANs linked to a Layer 2/3 Cisco switch using OSPF for load sensitive network functionality.
- Utilized Ethernet dot1q encapsulation for efficient VLAN management and network segmentation, enabling trunking across multiple Layer 2/3 switches, and implemented PAT on a Cisco router to optimize IP address utilization.
- Conducted simulated troubleshooting exercises to resolve VLAN misconfigurations and switch connectivity issues,

Continuous Data Integration/Deployment System (DevOps)

June 2023 – August 2023

- Administered Jenkins in Kubernetes on Minikube, automating CI/CD test/build processes. Designed an end-to-end data pipeline. Utilized Kafka for data transmission and SQLite for lightweight applications across three microservices that presented real-time data, interactively through Flask.
- Streamlined microservices with Docker and data pipeline via Jenkins for improved scalability. Deployed Kafka and Zookeeper using Helm in Minikube, demonstrating infrastructure automation and IaC with Kubernetes manifests, reinforced by unit testing for system reliability and data integrity.

Multithreaded Web Server and Proxy Cache

April 2023 – May 2023

• Collaborated on a multithreaded web server supporting HTTP 1.0/2.0, enabling efficient large file transfers through persistent TCP connections, and designed a proxy cache system with a UDP pinger mechanism to reduce server loads and ensure server availability, during cache misses enhancing data retrieval speeds.

Virtual Home Lab

October 2020 – August 2021

- Streamlined device management and secured data storage by establishing GPOs and a centralized file server, while enhancing network security through effective VLAN segmentation to minimize attack vectors.
- Integrated pfSense LDAP with Windows Domain Controller and deployed Pi-Hole domain-wide, ensuring secure authentication, faster web browsing, reduced advertisements, and improved name resolution via recursive DNS.

AWARDS & ACHIEVEMENTS

Google Tech Challenge 2019 @ Binghamton University - 1st Place Team

September 2019

Competed against a dozen campus teams by working with four colleagues in coding speed-runs and puzzles.

New York City Science and Engineering Fair (NYCSEF) - Finalist

June 2019

• Assisted in the design and presentation of a prototype that uses NYC's 311 API to populate a map with four colleagues.

EDUCATION

Binghamton University, State University of New York, Thomas J. Watson School of Engineering and Applied Science
Bachelor of Science in Computer Science
Graduated August 2023