

**JOHN MICHAEL SANTOS**

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**OBJECTIVE**

Motivated IT graduate seeking an entry-level position where I can apply my skills in software development, problem-solving, and data analysis.

**EDUCATION****Bachelor of Science in Information Technology (BSIT)**

Quezon City University

2019 – 2023

**SKILLS**

- Python, Java, HTML/CSS, JavaScript
- MySQL, Database Management
- Machine Learning Basics
- Technical Troubleshooting
- Problem-Solving and Critical Thinking

**WORK EXPERIENCE****IT Support Intern — ABC Solutions Inc.**

January 2023 – June 2023

- Assisted users in troubleshooting hardware and software issues.
- Installed and configured company software and operating systems.

- Helped maintain internal databases and performed basic data entry tasks.

## **PROJECTS**

### **Job Matching System (Capstone Project)**

- Developed a job-recommendation system using machine learning.
- Implemented a web-based platform using Django and MySQL.

## **CERTIFICATIONS**

- Google IT Support Certificate
- Python for Beginners (Udemy)

## **PERSONAL INFORMATION**

Age: 22

Birthdate: March 15, 2003

Gender: Male

Nationality: Filipino

## **CHARACTER REFERENCES**

Available upon request.