Nataliia Dykun

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Work Experience

UX/UI Designer

- UX Research principles
- Mobile and Website responsive UI Design
- Design thinking and redesign strategies
- HTML, CSS, Bootstrap, JavaScript coding practice

Projects:

- PetBook - UI Design of mobile application for traveling with pets
- ChattyPet mobile application as a social Q&A platform for pet owners
- U.S. Department of Education responsive website redesign
- Non-profit website redesign case study - Freedom From Fear

Technical Support Engineer, Resolve Systems (2018-present)

- Software technical support of various customers all over the world
- Linux OS administration, problem-solving using scrum techniques and agile methodology
- 24/7 support
- Working close with QA, Development and Design teams

Customer Operations Specialist, CIBT Visas (2015-2017)

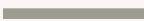**Travel Coordinator/Website admin, AntTraveller (2013-2015)**

Profile

Customer-oriented UX/UI designer with the solid experience in IT field and travel industry. Specializing in user research, mobile applications' and website user flow technics and design optimization.
Motivated and highly organized team player, working as an advocate for users through the research process, diving into their mindsets, needs and ideas to create a perfect product

Professional

- Sketch:
- Adobe Suite:
- InVision:
- HTML, CSS:
- Bootstrap:

Education

University of California, Irvine Division of Continuing Education (2019)

UX/UI Design

Dragomanov's National Pedagogical University (2009)

Foreign Languages and World Literature