

# Dylan Reichelt

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## Professional Experiences:

**Programming Intern**, Trapp Technology - Phoenix, Arizona 05/2019 – Present

- Using ASP.NET and C# to refactor in house applications into a REST design.
- Working with a mentor and using GitLab for version control to achieve projects assigned to me.

**Intern Software Developer**, Phoenix Group Metals - Phoenix, Arizona 05/2018 – 08/2018

- Designed and programmed an inventory algorithm. This would determine sale price, purchase price, and time series forecasted inventory. Done in Python using Pandas
- Designed and programmed a camera booth and application to take 3D pictures of products for inventory and item management.

**Computer Repair Technician**, Revo Technologies - Salt Lake City, Utah 10/2015 – 12/2017

- Built and repaired custom and retail computers as well as servers
- Performed on-site calls locations repairing or setting up networks
- Explained to customers the issues their computer was experiencing
- Was assigned to Corporate Clients to build and maintain their computers

**Customer Service Representative**, Toys R Us - Salt Lake City, Utah 11/2013 – 10/2015

- Worked with customer satisfaction and complaints, resolving checkouts and returns
- Back of house training, loading and unloading shipments

## Education:

### **BSE Computer Systems Engineering (May 2020)**

Ira A. Fulton School of Engineering  
Arizona State University, Tempe, Arizona

### **Granite Technical Institute**

Classes in Networking, Linux, Java, and C#

## Projects:

**Admin Domain Manager**, Trapp Technology - Phoenix, Arizona 05/2019 – 08/2019

- Redesigned an in-house Domain Manager for Trapp's webhosting service Brinkster.
- Unifying calls to the GoDaddy and OpenSRS API's to one library for service responses. Under the requirements that we keep functionality, but also a modular REST design.
- This allowed service technicians to register, renew, and change NS settings of customer domains on one single page.

**FPGA Voice Recorder**, Arizona State University - Tempe, Arizona 08/2018 – 12/2018

- Worked in a group to program an FPGA board to use as a voice recorder
- Would record two voices, saving both to memory and could select which one to play back using switches. Done using System Verilog.

## Technical Skills:

- FPGA Design and System Verilog
- Git, Python, C#, Java, C, C++, ASP.NET
- Assembly Language
- Basic SQL Calls
- Computer, laptop, and server repair/building
- Repairing software and operating system corruption