## Dylan J.C. Garcia

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### **EDUCATION**

# **Texas A&M University**

August 2019 - Expected May 2024

BS in Engineering, Technology Management

College Station, Texas

Minoring in Business & Cybersecurity

- Current member of the 2023 Student Cluster Competition team for High Performance Computing.
- Freshman year resident of the Engineering Community of Scholars.

#### **WORK EXPERIENCE**

Apple Inc.

July - November 2023

Cupertino, California

AMP QA Lab Maintainer Intern (CE)

- Maintaining and expanding devices for software test.
- Writing and maintaining Python Scripts.
- Configuring networking in the Lab.
- Communicating with QA teams to triage and fix issues in testing.
- Created a Python project that interfaces with USB hubs to automatically assign properties in the lab.

Apple Inc. March 2022 - Present

Tier 1 iOS Advisor

Remote

- Provided customer support for software and hardware issues, acting as the first point of contact for Apple product users.
- Conducted data entry and documentation for each customer interaction.
- Leveraged problem-solving skills to provide step-by-step resolutions for customer issues.

# Fry's Electronics

**February 2019 - August 2019** 

Electronic Components Salesman

Austin, Texas

- Educated customers and advised potential buyers on purchase decisions regarding computer parts, networking equipment, and other electronic components.
- Helped customers do system builds and upgrade their small business infrastructure.

#### **PROJECTS**

## **DalleMC** – *DALLE in Minecraft!*

May 2023

- Goal was to implement OpenAl's DALLE2 image generation API in Minecraft and generate AI images as Minecraft blocks in the server.
- Used Java to create a plugin using SpigotMC and Python to call the OpenAl API.
- Server collects prompts votes, calls the API, downloads the produced image as a PNG, then uses a modified version of the Pixelator project to generate the image as blocks in the server.

## Macro Assist – Basic Macro Automation

May 2019

• Wrote an app using Java/JavaFX that allowed for programmable macros that could be toggled and hotkey activated.

## El Localizador – Rudimentary Maps Tool

December 2018

- Goal was to create a basic maps application that would allow for rating, searching by category, sorting, and commenting given coordinates, radius, and a list of locations.
- Learned about data structures, inheritance, interfaces, and sorting algorithms.
- Created using Java/Java Swing and used an IP address geolocation API for coordinates.

#### **SKILLS**

Java, Python, Linux, Bash, MySQL, Networking, Excel, High Performance Computing, Sys. Admin.