ACHMAD DYLAN ALFARIS

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I am a fresh graduate of Informatics Engineering from Universitas Negeri Semarang with strong analytical, problem-solving, and communication skills. I am adaptable, able to work both independently and collaboratively in a team. My competencies include Data Analytics and Software Engineering with proficiency in Python, MySQL, Microsoft Excel, Looker Studio, Power BI, and PHP. With academic background and practical experience from projects and internships, I am eager to start my career as a Data Analyst or Frontend Developer, where I can apply my skills, contribute to organizational growth, and continue developing professionally.

Education Level

Universitas Negeri Semarang ⊘ **- Indonesia**   Aug 2021 - Aug 2025

Undergraduate Teknik Informatika, 3.60/4.00

- Working on the hotel reservation system project using NetBeans.
- Design a database system for the village service application project.
- Designed UI/UX Lo-Fi and Hi-Fi for the website creation project on the cooperative personnel menu.

SMK Negeri 4 Jakarta - Indonesia   Jul 2018 - Jun 2021

High School Diploma in Teknik Komputer dan Jaringan

- Passed the Qualification II Competency Certification in Computer and Network Engineering from BNSP.
- Install personal computer devices, operating systems, and applications.
- Perform installation of local-based network devices.

Work Experiences

PT Pamapersada Nusantara - Indonesia   Aug 2019 - Nov 2019

IT Support

PT Pamapersada Nusantara (PAMA) is a subsidiary of PT United Tractors Tbk, distributor of Komatsu heavy construction vehicles in Indonesia.

- Assisted more than 50 users who experienced problems with the hardware used for work.
- Installed software for more than 10 users each week as needed through remote access using TightVNC to the user's PC.
- Performed operating system installation for new user devices.
- Performed device inventory for each device used by users.

PT FIFGROUP - Indonesia   Feb 2024 - Aug 2024

CRM Data Mining

FIFGROUP is one of the financial business line companies of PT Astra International Tbk, a provider of conventional and sharia financing.

- Prepared a recapitulation report of repeat order data and new customers to monitor the number of customers who need to be followed up every month.
- Recommended more than 100 priority customers who were invited to take part in a trial of the new app based on customer loyalty levels.
- Develop customer analysis projects to generate relevant product offering recommendations to achieve customer order growth targets.

Organisational Experience

OSIS SMK N 4 Jakarta - Indonesia   Apr 2019 - May 2020

Human Resource Division

- Designed and implemented member development policies and programs.
- Planned and executed the recruitment process of more than 50 new members.
- Established a performance management system within a 1-year period to ensure individual and organizational goals were achieved.

Skills, Achievements & Other Experience

- **RevoU Tech Academy - Data & Software Engineering** ⊘ (2023): HTML, CSS, Data analyst methods, Data Visualization.
- **MySkill Bootcamp and E-learning participants** ⊘ (2021): Skill Development Data Analyst, Digital Marketing, UI/UX Design
- **Soft Skills** (2019): Communication, Adaptation, Problem Solving, Time Management, innovative, analysis
- **Hard Skills** (2022): SQL, Python, PHP, Microsoft Excel, Looker Studio, Power BI, Tableau.
- **Projects** ⊘ (2023) : Reservation Optimization Using Data Analysis and Customer Segmentation. Project link: https://github.com/dylanachmad/Reservation-Optimization-Project.git
- **Projects** ⊘ (2023) : Mental health news portal website. Website link: https://kampus-merdeka-software-engineering.github.io/FE-2-Surabaya-31/
- **Projects** ⊘ (2024): Customer Profiling-Based Product Recommendation Using K-Means Clustering.