ACHMAD DYLAN ALFARIS

082194200081 | dylan.fairuuz08@gmail.com | www.linkedin.com/in/achmad-dylan-alfaris | https://dylan--portfolio.vercel.app/

I am a fresh graduate in Informatics Engineering from Universitas Negeri Semarang with strong analytical, problem-solving, and communication skills. I am highly adaptable and able to work both independently and in a collaborative team environment. My core expertise lies in data analytics, including data processing, visualization, and insight generation, with proficiency in tools and technologies such as Python, MySQL, Microsoft Excel, Looker Studio, and Tableau. Supported by an academic foundation and practical experience through projects and internships, I am eager to start my career as a Data Analyst, where I can leverage my skills to deliver data-driven solutions, contribute to organizational growth, and continuously enhance my professional capabilities.

Education Level

Universitas Negeri Semarang ⊘ - Indonesia

Aug 2021 - Aug 2025

Undergraduate Teknik Informatika, 3.60/4.00

- · Working on the hotel reservation system project using NetBeans.
- Design a database system for the village service application project.
- Designed UI/UX Lo-Fi and Hi-Fi for the website creation project on the cooperative personnel menu.

SMK Negeri 4 Jakarta - Indonesia

Jul 2018 - Jun 2021

High School Diploma in Teknik Komputer dan Jaringan

- · Passed the Qualification II Competency Certification in Computer and Network Engineering from BNSP.
- Install personal computer devices, operating systems, and Perform installation of local-based network devices.

Work Experiences

PT Pamapersada Nusantara - Indonesia

Aug 2019 - Nov 2019

IT Support

PT Pamapersada Nusantara (PAMA) is a subsidiary of PT United Tractors Tbk, distributor of heavy construction vehicles in Indonesia.

- Installed software for more than 10 users each week as needed through remote access using TightVNC to the user's PC.
- Performed operating system installation on more than 10 new devices for users.
- Performed device inventory for each device used by users.

PT FIFGROUP - Indonesia

Feb 2024 - Jun 2024

CRM Data Mining

FIFGROUP is one of the financial business line companies of PT Astra International Tbk, a provider of conventional and sharia financing.

- Prepared a recapitulation report of repeat order data and new customers to monitor the number of customers who need to be followed up every month.
- Recommended more than 100 priority customers who were invited to take part in a trial of the new app based on customer loyalty levels.
- Develop customer analysis projects using customer clustering to generate relevant product offering recommendations, achieving telesales booking growth of up to 82% in March 2024 before seasonal decline.

Organisational Experience

OSIS SMK N 4 Jakarta - Indonesia

Apr 2019 - May 2020

Human Resource Division

- Designed and implemented member development policies and programs.
- Established a performance management system within a 1-year period to ensure individual and organizational goals were achieved.

Skills, Achievements & Other Experience

- Revol Tech Academy Data & Software Engineering @ (2023): HTML, CSS, Data analyst methods, Data Visualization.
- Soft Skills (2021): Communication, Adaptation, Problem Solving, Time Management, innovative, analysis
- Hard Skills (2022): SQL, Python, PHP, Microsoft Excel, Looker Studio, Tableau.
- **Projects** ⊙ (2023): Reservation Optimization Using Data Analysis and Customer Segmentation. Project link: https:// github.com/dylanachmad/Reservation-Optimization-Project.git
- Projects ⊚ (2024): Customer Profiling-Based Product Recommendation Using K-Means Clustering.