

A highly skilled freelance senior product designer, I work with top UK companies, delivering exceptional digital experiences with a user centered design approach.



#### **EXPERIENCE**

Virgin Atlantic - Freelance Senior Product Designer Aug 2022 to present

- Delivering a re-designed and improved book flow experience
- Redesign and simplification of main menu navigation
- Leading user experience discovery and research across multiple projects
- User testing and optimisation of new features and concepts
- Developing, maintaining and implementing a pattern library and design system

# Sage - Freelance Senior UI / UX Designer Feb 2022 to Jul 2022

- Setting out a digital strategy and vision for a Security and Privacy Trust Hub
- Competitive benchmarking, organising design workshops; leading persona creation and facilitating user testing
- Leading user research with internal /external stakeholders; collaborating closely with product owners and developers

#### Publicis Sapient - Freelance Experience Lead December 2020 to December 2021

- Leading a team of UI and UX designers across multiple time zones
- Advocating research and evidence-based design across various initiatives
- Collaborating closely with key stakeholders, product owners and developers
- Delivering the vision for an e-commerce project for a major automotive company
- Providing creative leadership and mentoring junior members of the team

# RECENT PROJECTS

<u>Virgin Atlantic</u>

Sage - Security Hub

EDF Energy - Green Home Hub

## **KEY SKILLS**

Figma, Sketch, Invision, Adobe Creative Suite, HTML, HTML5, CSS

## **SERVICES**

UX discovery and research
Content architecture
Wireframes & prototyping
User testing
Creative concepting
Visual design and UI
Data analysis and optimisation
Design system creation
Digital strategy

## **EXPERIENCE**

#### EDF Energy - Freelance Senior UX / UI Designer

June 2020 to September 2020

- Setting out a digital strategy and delivery process for EDF's renewable energy initiative
- Facilitating user testing, organising design workshops and initiating user research
- Producing lo-fidelity wireframes, prototypes and pixel-perfect, hi-fidelity UI designs

## Virgin Holidays - Freelance Senior UI / UX Designer

May 2016 to April 2020

- Developing and implementing a pattern library and design system
- Leading user research with internal /external stakeholders; collaborating closely with product owners / developers
- Delivering innovative new features such as bookable multi-destination and cruise holidays online

#### Penguin Random House - Digital Design Lead

September 2013 to May 2016

- Formulating digital strategies and campaign ideas
- · Overseeing all digital output across Penguin Random House
- Managing a team of designers and developers
- Key designer across website redesign projects including penguin.co.uk

#### iris Worldwide - Senior Digital Designer

July 2009 to September 2013

- Formulating strategies and campaign ideas at a leading digital marketing agency
- Hands on design, integrating cutting-edge industry trends and technologies
- $\bullet\,$  Overseeing the design process on multiple briefs for the whole project cycle
- Estimating, budgeting and providing technical specifications for projects

#### Grey G2 - Senior Digital Designer

December 2007 to July 2009

- Researching, conceptualising and designing websites, social media integration
- Presenting designs and discussing their rationale with clients
- Translating designs into hand coded, pixel perfect, compliant XHTML/CSS mark up
- Overseeing the output of junior team members, providing support and assistance

## **QUALIFICATIONS**

BA Hons Digital Media and Technology (upper 2:1) University of Leeds

Halifax Prize Winner for Academic Year University of Leeds

A-Levels English Literature, History 11 GCSE's St. Georges College, Weybridge

#### **CONTACT**

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