

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
FISCAL YEAR 2014

State/Territory	Case and Procedural Error Rates
ALABAMA	14.08
ALASKA	17.37
ARIZONA	49.79
ARKANSAS	13.08
CALIFORNIA	35.79
COLORADO	53.14
CONNECTICUT	39.52
DELAWARE	24.64
DISTRICT OF COLUMBIA	22.74
FLORIDA	12.32
GEORGIA	49.17
GUAM	71.70
HAWAII	22.04
IDAHO	13.18
ILLINOIS	34.31
INDIANA	23.14
IOWA	9.30
KANSAS	11.27
KENTUCKY	12.90
LOUISIANA	20.66
MAINE	30.56
MARYLAND	25.43
MASSACHUSETTS	10.53
MICHIGAN	24.94
MINNESOTA	39.19
MISSISSIPPI	6.81
MISSOURI	21.44
MONTANA	31.66
NEBRASKA	23.70
NEVADA	54.87
NEW HAMPSHIRE	18.60
NEW JERSEY	72.66
NEW MEXICO	51.64
NEW YORK	29.17
NORTH CAROLINA	64.45
NORTH DAKOTA	10.97
OHIO	26.03
OKLAHOMA	24.86
OREGON	21.59
PENNSYLVANIA	33.06
RHODE ISLAND	21.38
SOUTH CAROLINA	8.71
SOUTH DAKOTA	1.94
TENNESSEE	10.44
TEXAS	13.77
UTAH	14.00
VERMONT	24.57
VIRGIN ISLANDS	34.69
VIRGINIA	16.62
WASHINGTON	13.35
WEST VIRGINIA	14.37
WISCONSIN	28.13
WYOMING	31.75
U.S. Total	26.30

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023