# **State Summaries**

Options	Alabama	Alaska	Arizona	Arkansas	California
SNAP Name	Food Assistance	Food Stamp Program	Nutrition Assistance	SNAP	CalFresh
Simplified Reporting - Certification Length	12 months	6, 12, 24 months	6 months	12 months,24 months, 36 months	12, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / Yes	No / Yes	No / Yes	No / Yes
Simplified Income and Resources	Yes / No	No / No	Yes / Yes	No / No	Yes / Yes
Simplified Self-Employment Determination	Flat percentage: 40%	Flat percentage: 50%	Flat percentage: 40%	No	Flat percentage: 40%
Child Support Expense Exclusion	No	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	No	No	Yes	No
Simplified Homeless Housing Cost	No	Yes	Yes	No	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	No	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Lifetime ban	Modified ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	No	Yes
Narrow Categorical Eligibility	No	Yes	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View Case Information, Report Changes	No	Apply, Recertify, View Case Information, Report Changes	Apply	Apply, Recertify, View Case Information
Call Centers	No	No	Statewide	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand Interview	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Expedited Interview, On-Demand Interview, Electronic notices, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	BPR analysis	AVR/IVR, BPR analysis, Specialized work units	units, Targeted interviewing/case processing	analysis, Specialized work units, Targeted interviewing and case proceeding	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	No	Yes	Yes	Yes

Options	Colorado	Connecticut	Delaware	<b>District of Colombia</b>	Florida	
SNAP Name	Food Assistance Program	SNAP	Food Supplement Program	SNAP	Food Assistance Program	
Simplified Reporting - Certification Length	6, 24 months	12, 24 months	12, 24 months	6, 12 months	6, 24 months	
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	Changes that increase benefits	
Monthly/Change Reporting	No / Yes	No / Yes	No / No	No / Yes	No / Yes	
Simplified Income and Resources	No / No	No / No	Yes / Yes	Yes / Yes	Yes / Yes	
Simplified Self-Employment Determination	No	No	Flat percentage: 51%	No	No	
Child Support Expense Exclusion	Yes	No	Yes	No	No	
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	
Simplified Deduction Determination	No	No	Yes	No	No	
Standard Medical Deduction	No	No	No	No	No	
Simplified Homeless Housing Cost	Yes	No	Yes	No	No	
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified-mandatory	
Comparable Disqualification	No	No	No	No	Yes	
Child Support-Related Disqualification	No	No	No	No	Failure to cooperate	
Drug Felony Disqualification	Modified ban	Modified ban	No ban	No ban	Lifetime ban	
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	
Narrow Categorical Eligibility	No	No	No	No	No	
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum	Extended period	Statutory minimum; Entire household disqualified	
Transitional Benefits	No	No	No	No	No	
Online Application and Case Management	Apply, View case information, Report changes	View Case Information	Apply	No	Apply, Recertify, View case info, Report changes	
Call Centers	Regional	Regional	Statewide	Statewide	Statewide	
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Expedited Interview, On-Demand Interview	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at recertification	Expedited service, Waive recertification for certain elderly/disabled HHs, On-Demand Interview, Electronic notices	
Business Process Reengineering (BPR)	Kiosks, BPR analysis, Specialized work units, Targeting interview and case processing	AVR/IVR, BPR analysis, Specialized work units	Specialized work units	BPR analysis, Casebanking, Specialized work units	Telephonic Signature, AVR/IVR, Specialized Work Unit	
Document Imaging	Yes	Yes	Yes	Yes	Yes	

Options	Georgia	Guam	Hawaii	Idaho	Illinois
SNAP Name	Food Stamp Program	SNAP	SNAP	Food Stamp Program	SNAP
Simplified Reporting - Certification Length	6, 12 months	12 months	6, 12 months	6, 24 months	6, 12, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	Changes that increase benefits	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / No	No / Yes	No / No	No / Yes
Simplified Income and Resources	No / No	No/ No	No / No	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	Flat percentage: 40%	No	No	Flat percentage: 50%	No
Child Support Expense Exclusion	No	No	Yes	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	Yes	No
Standard Medical Deduction	No	No	No	Yes	Yes
Simplified Homeless Housing Cost	No	Yes	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Non-mandatory	Non-mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	Yes	Yes	Yes	No
Child Support-Related Disqualification	No	No	No	Failure to cooperate	No
Drug Felony Disqualification	Lifetime ban	Li feti me ban	Modified ban	Modified ban	No Ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Extended period; Entire household disqualified; Disqualification permanent	Statutory minimum	Statutory minimum	Extended period
Transitional Benefits	Yes	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View case info, Report changes	No	No	Recertify, View case information	Apply
Call Centers	Statewide	No	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	AVR/IVR, BPR,Specialized work units	BPR Analysis	AVR/IVR, BPR analysis	Kiosks, Telephonic signature, BPR analysis, Specialized work units, Casebanking, Targeted interview and case processing	Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing
Document Imaging	Yes	No	Yes	Yes	Yes

Options	Indiana	Iowa	Kansas	Kentucky	Louisiana	
SNAP Name	SNAP	Food Assistance Program	Food Assistance Program	SNAP	SNAP	
Simplified Reporting - Certification Length	12 months	6, 24 months	12 months	12 months	12, 24 months	
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	Changes that increase benefits	
Monthly/Change Reporting	No / No	No / No	No / No	No / No	No / No	
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / Yes	Yes / Yes	
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 25%	No	No	
<b>Child Support Expense Exclusion</b>	No	Yes	No	No	No	
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share	
Simplified Deduction Determination	No	No	No	No	No	
Standard Medical Deduction	No	Yes	Yes	No	No	
Simplified Homeless Housing Cost	No	No	No	Yes	No	
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	
Comparable Disqualification	Yes	No	Yes	Yes	No	
Child Support-Related Disqualification	No	No	No	No	No	
Drug Felony Disqualification	Lifetime ban	No ban	No ban	Modified ban	Modified ban	
Broad Based Categorical Eligibility (BBCE)	No	Yes	No	Yes	Yes	
Narrow Categorical Eligibility	No	No	Yes	No	No	
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Extended period	Extended period	Extended period	Extended period; Entire household disqualified	
Transitional Benefits	No	No	No	No	No	
Online Application and Case Management	Apply, View case information, Report changes	Apply	Apply	Apply, View case information, Report changes	Apply, Recertify, View case information	
Call Centers	Statewide	Statewide	No	Statewide	Statewide	
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive recertification interview for certain elderly/disabled HHs	Waive face-to-face interview at initial and recertification, On-Demand interview, Electronic notices	Waive face-to-face interview at initial and recertification, Waive interview at recertification for certain elderly/disabled HHs	
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, BPR analysis, Specialized work units	Specialized work units	BPR analysis, Casebanking, Specialized work units	Telephonic signature, BPR analysis, Specialized work units	Targeted interview and case processing	
Document Imaging	Yes	Yes	No	Yes	Yes	

Options	Maine	Maryland	Massachusetts	Michigan	Minnesota
SNAP Name	Food Supplement Program	Food Supplement Program	SNAP	Food Assistance Program	SNAP
Simplified Reporting - Certification Length	12 months	6, 24 months	12 months	12 months	12, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / No	Yes / Yes	No / Yes	Yes / Yes
Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / Yes	No / No	No / No
Simplified Self-Employment Determination	No	Flat percentage: 30%	No	Actual (verified) or expenses above 25% of total proceeds	No
<b>Child Support Expense Exclusion</b>	Yes	Yes	Yes	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	No	No	Yes	No	No
Simplified Homeless Housing Cost	Yes	Yes	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	No	No	Yes	No
Child Support-Related Disqualification	No	No	Failure to cooperate	Failure to cooperate	No
Drug Felony Disqualification	No ban	Modified ban	No ban	Modified ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	Yes
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period; Entire household disqualified	Extended period	Statutory minimum; Entire household disqualified
Transitional Benefits	Yes	Yes	Yes	No	No
Online Application and Case Management	Apply, Recertify	Apply, Report changes	Apply, View case information	Apply, Recertify, View case information, Report changes	Apply, Recertify
Call Centers	Regional	Statewide	Statewide	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, BPR analysis, Specialized work units	AVR/IVR	AVR/IVR, BPR analysis		Kiosks, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing
Document Imaging	No	Yes	No	Yes	Yes

Options	Mississippi	Missouri	Montana	Nebraska	Nevada	
SNAP Name	SNAP	Food Stamp Program	SNAP	SNAP	SNAP	
Simplified Reporting - Certification Length	12, 24 months	12, 24 months	12, 24 months	6 months	6 months	
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes	
Monthly/Change Reporting	No / No	No / No	No / Yes	No / Yes	No / Yes	
Simplified Income and Resources	Yes / Yes	Yes / Yes	No / No	Yes / No	Yes / Yes	
Simplified Self-Employment Determination	No	No	No	No	No	
Child Support Expense Exclusion	Yes	Yes	No	No	No	
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	
Simplified Deduction Determination	No	No	No	No	No	
Standard Medical Deduction	No	Yes	No	No	No	
Simplified Homeless Housing Cost	No	No	No	No	Yes	
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	
Comparable Disqualification	Yes	Yes	No	Yes	No	
Child Support-Related Disqualification	Failure to cooperate, Arrearage	No	No	Failure to cooperate	No	
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	Yes	Yes	
Narrow Categorical Eligibility	No	Yes	No	No	No	
Work Requirements and Employment and Disqualification Policy	Extended period; Disqualification permanent	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	
Transitional Benefits	No	No	No	Yes	No	
Online Application and Case Management	View case information	View case information, Report changes	Apply	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information	
Call Centers	Regional	No	No	Statewide	Statewide	
Process Improvement Waivers	Electronic notices, Waive face-to-face interview at initial and recertification	Expedited service interview postponement	No	Waive face-to-face interview at initial and recertification	No	
Business Process Reengineering (BPR)	Specialized work units, Targeted interview and case processing	AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Target interview and case processing	
Document Imaging	Yes	No	Yes	Yes	Yes	

Options	New Hampshire	New Jersey	New Mexico	New York	North Carolina
SNAP Name	SNAP	SNAP	SNAP	SNAP	Food and Nutrition Services
Simplified Reporting - Certification Length	6 months	12, 24 months	12, 24 months	6, 12, 24 months	6, 12 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase Changes benefits		All changes
Monthly/Change Reporting	No / No	No / Yes	No / No	No / Yes	No / No
Simplified Income and Resources	Yes / No	No / Yes	Yes / Yes	No / No	No / No
Simplified Self-Employment Determination	No	No	No	No	No
Child Support Expense Exclusion	No	Yes	No	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	Yes	No
Standard Medical Deduction	Yes	No	No	No	No
Simplified Homeless Housing Cost	Yes	No	Yes	Yes	No
Standard Utility Allowance (SUA)	Non-mandatory SUA	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	Yes	Yes	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	No ban	No ban	No ban	No ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period	Statutory minimum	Statutory minimum
Transitional Benefits	Yes	No	Yes	Yes	Yes
Online Application and Case Management	Apply, Recertify, View case information, Report changes	Apply	No	Apply, Recertify, View case information, Report changes	Apply
Call Centers	Statewide	No	No	Regional	No
Process Improvement Waivers	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Telephonic signature, BPR analysis, Specialized work units	Casebanking	No	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	BPR analysis
Document Imaging	Yes	Yes	No	Yes	No

Options	North Dakota	Ohio	Oklahoma	Oregon	Pennsylvania	
SNAP Name	SNAP	Food Assistance Program	SNAP	SNAP	SNAP	
Simplified Reporting - Certification Length	6, 12 months	4, 5, 6, 12, 24 months	12, 24 months	12 months	12, 24 months	
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	Changes that increase benefits	All changes	
Monthly/Change Reporting	No / No	No / No	No / Yes	No / Yes	No / No	
Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / No	Yes / Yes	Yes / No	
Simplified Self-Employment Determination	No	Flat percentage: 50%	Flat percentage: 50%	Flat percentage: 50%	No	
Child Support Expense Exclusion	No	No	No	No	Yes	
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	
Simplified Deduction Determination	No	No	No	Yes	No	
Standard Medical Deduction	Yes	No	No	No	No	
Simplified Homeless Housing Cost	No	Yes	No	No	Yes	
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	
Comparable Disqualification	No	Yes	No	No	Yes	
Child Support-Related Disqualification	No	Failure to cooperate	No	No	No	
Drug Felony Disqualification	Modified ban	No ban	No ban	No ban	No ban	
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	
Narrow Categorical Eligibility	No	No	No	No	No	
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	
Transitional Benefits	No	No	Yes	Yes	Yes	
Online Application and Case Management	Apply, Recertify	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply, Recertify	Apply, Recertify, View case information, Report changes	
Call Centers	No	No	Regional	No	Statewide	
Process Improvement Waivers	No	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Electronic notices, Waive face-to-face interview at initial and recertification	
Business Process Reengineering (BPR)	Kiosks, AVR/IVR, Casebanking	Kiosks, AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, Telephonic signature, BPR analysis, Specialized work units	BPR analysis, Casebanking	Specialized work units	
Document Imaging	Yes	Yes	Yes	Yes	Yes	

Options	Rhode Island	South Carolina	South Dakota	Tennessee	Texas
SNAP Name	SNAP	SNAP	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12, 24 months	6 months	12 months	12 months	6 months
Simplified Reporting - Action on Changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / No	Yes / Yes	No / No	Yes / Yes
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 55%	No	No
Child Support Expense Exclusion	Yes	No	Yes	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	Yes	Yes	Yes	No
Standard Medical Deduction	Yes	No	Yes	No	Yes
Simplified Homeless Housing Cost	Yes	Yes	No	Yes	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	Yes	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	No ban	Lifetime ban	No ban	Modified ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No	No	Yes
Narrow Categorical Eligibility	No	No	Yes	Yes	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period	Extended period	Statutory minimum
Transitional Benefits	No	No	No	Yes	No
Online Application and Case Management	Apply	Apply	Apply, Recertify, Report changes	No	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	On-Demand interview, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	AVR/IVR, BPR analysis, Specialized work units		Specialized work units	BPR analysis	AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes

Options	Utah	Vermont	Virgin Islands	Virginia	Washington	
SNAP Name	Food Stamp Program	3SquaresVT	SNAP	SNAP	Basic Food	
Simplified Reporting -		•	C	6 42 24	4.0	
Certification Length	6, 12 months	12, 24 months	6 months	6, 12, 24 months	12 months	
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes	
Monthly/Change Reporting	No / Yes	No / Yes	No / Yes	No / No	No / No	
Simplified Income and Resources	No / No	No / No	No / No	No / No	No / No	
Simplified Self-Employment Determination	Flat percentage: 40%	No	No	No	\$100 or actual over \$100 with verification	
Child Support Expense Exclusion	Yes	No	No	No	Yes	
Ineligible Non-Citizens Income	All income and	Pro rata share	Pro rata share	Pro rata share	Pro rata share	
and Deductions	deductions	Pro rata snare	Pro rata snare	Pro rata silare	Pro rata share	
Simplified Deduction	No	No	Yes	No	No	
Determination						
Standard Medical Deduction	No	Yes	No	Yes	No	
Simplified Homeless Housing Cost	Yes	No	Yes	Yes	No	
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory	
Comparable Disqualification	No	No	No	Yes	Yes	
Child Support-Related Disqualification	No	No	No	No	No	
Drug Felony Disqualification	No Ban	No Ban	Lifetime ban	Lifetime ban	No ban	
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	No	Yes	
Narrow Categorical Eligibility	No	No	No	No	No	
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Statutory minimum	
Transitional Benefits	No	No	No	Yes	Yes	
Online Application and Case Management	Apply, View case information, Report changes	Apply, Recertify	No	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes	
Call Centers	Statewide	Statewide	No	Regional	Statewide	
Process Improvement Waivers	On-Demand interview, Electronic notices, Waive face-to-face interview at initial and recertification	On-Demand interview	No	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification	
Business Process Reengineering (BPR)	No	Kiosks, AVR/IVR, BPR analysis	Casebanking, Specialized work units	Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking	
Document Imaging	Yes	Yes	No	No	Yes	

Options	West Virginia	Wisconsin	Wyoming
SNAP Name	SNAP	FoodShare	SNAP
Simplified Reporting - Certification Length	6, 24 months	12 months	4, 5, 6, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	No / Yes
Simplified Self-Employment Determination	No	No	Flat percentage: 25%
<b>Child Support Expense Exclusion</b>	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	Yes
Standard Medical Deduction	No	No	Yes
Simplified Homeless Housing Cost	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No
Child Support-Related Disqualification	No	No	No
Drug Felony Disqualification	Lifetime ban	Modified ban	No Ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No
Narrow Categorical Eligibility	No	No	No
Work Requirements and Employment and Disqualification Policy	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	Yes	No
Online Application and Case Management	Apply, Recertify, View case information	Apply, Recertify, View case information, Report changes	No
Call Centers	Statewide	Regional	No
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service interview, Waive face-to-face interview at initial and recertification	No
Business Process Reengineering (BPR)	Casebanking, Specialized work units	Kiosks, Telephonic signature, Casebanking, Specialized work units	BPR analysis, Casebanking
Document Imaging	No	Yes	No

# **Regional Summaries**

## Mid-Atlantic Region

SMAP Name  FOOD Supplement Program  FOOD Suppl	Mid-Atlantic Region								
All changes   Should   Should	Options	Delaware	<b>District of Columbia</b>	Maryland	New Jersey	Pennsylvania	Virgin Islands	Virginia	West Virginia
Simplified Reporting - Action on Changes   All changes   A	SNAP Name	1.1	SNAP	1.7	SNAP	SNAP	SNAP	SNAP	SNAP
Monthly/Change Reporting No / No No / Yes No / Yes No / Yes No / No	Simplified Reporting - Certification Length	12, 24 months	6, 12 months	6, 24 months	12, 24 months	12, 24 months	6 months	6, 12, 24 months	6, 24 months
Simplified Income and Recurrence (Ser / Ves   Ves   Ves   Ves   Ves   Ves   Ves   Ves   No   No   No   No   No   No   No   N	Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	All changes	All changes	All changes	All changes
Simplified Self-Employment Determination Filat percentage: 51% No N	Monthly/Change Reporting	No / No	No / Yes	No / No	No / Yes	No / No	No / Yes	No / No	No / No
No Ves No	Simplified Income and Resources	Yes / Yes	Yes / Yes	Yes / Yes	No / Yes	Yes / No	No / No	No / No	No / No
Religible Non-Citizens income and Deduction Religible Non-Religible	Simplified Self-Employment Determination	Flat percentage: 51%	No	Flat percentage: 30%	No	No	No	No	No
Simplified Deduction Determination  Yes No	Child Support Expense Exclusion	Yes	No	Yes	Yes	Yes	No	No	No
Standard Medical Deduction No No No No No No No No Yes No Yes No Yes Yes Yes Yes Yes Yes Yes No No Yes No No Yes No No Yes No Yes No Yes Yes No No	Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Homeless Housing Cost Ves No No No No No No-Mandatory Simplified mandatory No-Mandatory Simplified mandatory Simplified mandatory No-Mandatory N	Simplified Deduction Determination	Yes	No	No	No	No	Yes	No	No
Simplified mandatory Simplifie	Standard Medical Deduction	No		No					No
Comparable Disqualification No	Simplified Homeless Housing Cost	Yes	No	Yes	No	Yes	Yes	Yes	Yes
Child Support-Related Disqualification No	Standard Utility Allowance (SUA)	Simplified mandatory		Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory	Simplified mandatory
Process Improvement Walvers  Waive face-to-face interview at initial and recertification  Waive face-to-face interview at initial and recertification and recertification and recertification  Business Process Reengineering (BPR)  Wes  Yes  Yes  Yes  Yes  Yes  Yes  No  No  No  No  No  No  No  No  No  N	Comparable Disqualification	No	No	No	Yes	Yes	No	Yes	No
Apply Recertify, I was expedited service interview at initial and recertification  Work received summers with the process receipting (BPR)  Specialized work units  Process Process Reengineering (BPR)  Ves  Ves  Ves  Ves  Ves  Ves  Ves  Ve	Child Support-Related Disqualification	No	No	No	No	No	No	No	No
No N	Drug Felony Disqualification	No ban	No ban	Modified ban	No ban	No ban	Lifetime ban	Lifetime ban	Lifetime ban
Work Requirements and Disqualification Policy No No No No Yes No Yes No No Apply, Recertify, View case information, Report changes Report changes Apply Recertify, View case information, Report changes Report chan	Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Statutory minimum   Stat	Narrow Categorical Eligibility	No	No	No	No	No	No	No	No
Apply, Recertify, View case information, Report changes  Apply, Recertify, View case information, Report changes  No Statewide No Regional Statewide  Statewide No Regional Statewide  Waive face-to-face interview at initial and recertification and recertification and recertification  Business Process Reengineering (BPR)  Apply, Report changes No Statewide No Regional Statewide  No Statewide No Regional Statewide  Waive face-to-face interview at initial and recertification and recertification interview at initial and recertif	Work Requirements and Disqualification Policy	Statutory minimum	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Entire household	Statutory minimum	Statutory minimum
Apply Apply Report changes Apply case information, Report changes Apply case information, Report changes Apply Case information, Report changes Case information Case information Case information Case information Case information Case information, Report changes Case information Case information, Report Changes Case information, Report Changes Case informa	Transitional Benefits	No	No	Yes	No	Yes	No	Yes	No
Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled HHs, Waive face-to-face interview at initial and recertification elderly/disabled H	Online Application and Case Management	Apply	No	Apply, Report changes	Apply	case information,	No	case information,	Apply, Recertify, View case information
Waive face-to-face interview postponement, Waive face-to-face interview at initial and recertification waive face-to-face inte	Call Centers	Statewide	Statewide	Stateside	No	Statewide	No	Regional	Statewide
Business Process Reengineering (BPR)  Specialized work units  Specialized work	Process Improvement Waivers	interview at initial	interview at	interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial	interview at initial	interview postponement, Waive recertification interview for certain elderly/disabled HHs, Electronic notices, Waive face-to-face interview at initial	No	interview at initial	interview at initial
Document Imaging Yes Yes Yes Yes Yes No No No No	Business Process Reengineering (BPR)	Specialized work units	Casebanking, Specialized work	AVR/IVR	Casebanking	Specialized work units		Specialized work units, Targeted interview and case	Casebanking, Specialized work units
	Document Imaging	Yes	Yes	Yes	Yes	Yes	No	No	No

## **Midwest Region**

wildwest Region	1		T		ı	1
	Illinois	Indiana	Michigan	Minnesota	Ohio	Wisconsin
SNAP Name	SNAP	SNAP	Food Assistance Program	SNAP	Food Assistance Program	FoodShare
Simplified Reporting - Certification Length	6, 12, 24 months	12 months	12 months	12, 24 months	4, 5, 6, 12, 24 months	12 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	All changes	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / Yes	Yes / Yes	No / No	No / Yes
Simplified Income and Resources	Yes / Yes	No / No	No / No	No / No	Yes / Yes	Yes / Yes
Simplified Self-Employment Determination	No	No	Actual (verified) or expenses above 25% of total proceeds	No	Flat percentage: 50%	No
Child Support Expense Exclusion	Yes	No	No	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No
Standard Medical Deduction	Yes	No	No	No	No	No
Simplified Homeless Housing Cost	No	No	No	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	Yes	No	Yes	Yes
Child Support-Related Disqualification	No	No	Failure to cooperate	No	Failure to cooperate	No
Drug Felony Disqualification	No	Lifetime ban	Modified ban	Modified ban	No	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	No	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	Yes	No	No
Work Requirements and Disqualification Policy	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	Yes	No	No	No	No	Yes
Online Application and Case Management	Apply	Apply, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply, Recertify	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes
Call Centers	Statewide	Statewide	No	Regional	No	Regional
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Expedited service interview, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Telephonic signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Specialized work units	Telephonic signature, AVR/IVR, Casebanking	Kiosks, BPR analysis, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, AVR/IVR, Casebanking, Specialized work units, Targeted interview and case processing	Kiosks, Telephonic signature, Casebanking, Specialized work units
Document Imaging	Yes	Yes	Yes	Yes	Yes	Yes

### **Mountain Plains Region**

Options Region	Colorado	Iowa	Kansas	Missouri	Montana	Nebraska	North Dakota	South Dakota	Utah	Wyoming
·	Food Assistance	Food Assistance	Food Assistance							, ,
SNAP Name	Program	Program	Program	Food Stamp Program	SNAP	SNAP	SNAP	SNAP	Food Stamp Program	SNAP
Simplified Reporting - Certification Length	6, 24 months	6, 24 months	12 months	12, 24 months	12, 24 months	6 months	6, 12 months	12 months	6, 12 months	4, 5, 6, 24 months
Simplified Reporting - Action on Changes	Changes that increase benefits	All changes	All changes	All changes	All changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / No	No / Yes	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / Yes	No / No	Yes / No	Yes / Yes	Yes / Yes	No / No	No / Yes
Simplified Self-Employment Determination	No	Flat percentage: 40%	Flat percentage: 25%	No	No	No	No	Flat percentage: 55%	Flat percentage: 40%	Flat percentage: 25%
Child Support Expense Exclusion	Yes	Yes	No	Yes	No	No	No	Yes	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	All income and deductions	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No	No	Yes	No	Yes
Standard Medical Deduction	No	Yes	Yes	Yes	No	No	Yes	Yes	No	Yes
Simplified Homeless Housing Cost	Yes	No	No	No	No	No	No	No	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	No	Yes	Yes	No	Yes	No	No	No	No
Child Support-Related Disqualification	No	No	No	No	No	Failure to cooperate	No	No	No	No
Drug Felony Disqualification	Modified ban	No ban	No ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	No ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	No	No	Yes	Yes	Yes	No	No	No
Narrow Categorical Eligibility	No	No	Yes	Yes	No	No	No	Yes	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Extended period	Extended period	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Extended period	Statutory minimum	Statutory minimum
Transitional Benefits	No	No	No	No	No	Yes	No	No	No	No
Online Application and Case Management	Apply, View case information, Report changes	Apply	Apply	View case information, Report changes	Apply	Apply, Recertify, View case information, Report changes		Apply, Recertify, Report changes	Apply, View case information, Report changes	No
Call Centers	Regional	Statewide	No	No	No	Statewide	No	No	Statewide	No
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive recertification interview for certain elderly/disabled HHs	Expedited service interview postponement	No	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	On-Demand interview, Electronic notices, Waive face-to-face interview at initial and recertification	No
Business Process Reengineering (BPR)	interview and case processing	Specialized work units	BPR analysis, Casebanking, Specialized work units	interview and case processing	BPR analysis, Specialized work units	Kiosks, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing	Casebanking	Specialized work units		BPR analysis, Casebanking
Document Imaging	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes	No

### **Northeast Region**

Options	Connecticut	Maine	Massachusetts	New Hampshire	New York	Rhode Island	Vermont
SNAP Name	SNAP	Food Supplement Program	SNAP	SNAP	SNAP	SNAP	3Squares VT
Simplified Reporting - Certification Length	12, 24 months	12 months	12 months	6 months	6, 12, 24 months	12, 24 months	12, 24 months
Simplified Reporting - Action on Changes	All changes	All changes	Changes that increase benefits	All changes	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	Yes / Yes	No / No	No / Yes	No / Yes	No / Yes
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / No	No / No	No / No	No / No
Simplified Self-Employment Determination	No	No	No	No	No	No	No
Child Support Expense Exclusion	No	Yes	Yes	No	Yes	Yes	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	Yes	No	No
Standard Medical Deduction	No	No	Yes	Yes	No	Yes	Yes
Simplified Homeless Housing Cost	No	Yes	Yes	Yes	Yes	Yes	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory SUA	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	Yes	No	No	Yes	No	No
Child Support-Related Disqualification	No	No	Failure to cooperate	No	No	No	No
Drug Felony Disqualification	Modified ban	No ban	No ban	No ban	No ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum	Extended period; Entire household disqualified	Statutory minimum	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum
Transitional Benefits	No	Yes	Yes	Yes	Yes	No	No
Online Application and Case Management	View Case Information	Apply, Recertify	Apply, View case information	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes	Apply	Apply, Recertify
Call Centers	Regional	Regional	Statewide	Statewide	Regional	No	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification, Expedited Interview, On-Demand Interview	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	On-Demand interview
Business Process Reengineering (BPR)  Document Imaging	AVR/IVR, BPR analysis, Specialized work units Yes	Kiosks, AVR/IVR, BPR analysis, Specialized work units	AVR/IVR, BPR analysis	BPR analysis,	Kiosks, Telephonic signature, AVR/IVR, BPR analysis, Specialized work units, Targeted interview and case processing Yes	AVR/IVR, BPR analysis, Specialized work units Yes	

**Southeast Region** 

Options	Alabama	Florida	Georgia	Kentucky	Mississippi	North Carolina	South Carolina	Tennesse
SNAP Name	Food Assistance	Food Assistance	Food Stamp Program	SNAP	SNAP	Food and Nutrition	SNAP	SNAP
		Program				Services		
Simplified Reporting - Certification Length	12 months	6, 24 months	6, 12 months	12 months	12, 24 months	6, 12 months	6 months	12 months
Simplified Reporting - Action on Changes	Changes that increase benefits	Changes that increase benefits	Changes that increase benefits	All changes	All changes	All changes	Changes that increase benefits	All changes
Monthly/Change Reporting	No / No	No / Yes	No / No	No / No	No / No	No / No	No / No	No / Yes
Simplified Income and Resources	Yes / No	Yes / Yes	No / No	Yes / Yes	Yes / Yes	No / No	Yes / No	No / No
Simplified Self-Employment Determination	Flat percentage: 40%	No	Flat percentage: 40%	No	No	No	Flat percentage: 40%	No
Child Support Expense Exclusion	No	No	No	No	Yes	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	No	Yes	Yes
Standard Medical Deduction	No	No	No	No	No	No	No	No
Simplified Homeless Housing Cost	No	No	No	Yes	No	No	Yes	Yes
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-Mandatory
Comparable Disqualification	No	Yes	Yes	Yes	Yes	No	Yes	Yes
Child Support-Related Disqualification	No	Failure to cooperate	No	No	Failure to cooperate, Arrearage	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban
Broad Based Categorical Eligibility (BBCE)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Narrow Categorical Eligibility	No	No	No	No	No	No	No	Yes
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period	Statutory minimum; Disqualification permanent	Statutory minimum	Statutory minimum	Extended period
Transitional Benefits	No	No	Yes	No	No	Yes	No	Yes
Online Application and Case Management	Apply, Recertify, View Case Information, Report Changes	Apply, Recertify, View case info, Report changes	Apply, Recertify, View case info, Report changes	Apply, View case information, Report changes	View case information	Apply	Apply	No
Call Centers	No	Statewide	Statewide	Statewide	Regional	No	Statewide	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Expedited service, Waive recertification for certain elderly/disabled HHs, On-Demand Interview, Electronic notices	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand interview, Electronic notices	Electronic notices, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	On-Demand interview, Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	BPR analysis	Telephonic Signature, AVR/IVR, Specialized Work Unit	AVR/IVR, BPR,Specialized work units	Telephonic signature, BPR analysis, Specialized work units	Specialized work units, Targeted interview and case processing	BPR analysis	BPR analysis, Specialized work units	BPR analysis
	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes

## **Southwest Region**

Options	Arkansas	Louisiana	New Mexico	Oklahoma	Texas
SNAP Name	SNAP	SNAP	SNAP	SNAP	SNAP
Simplified Reporting - Certification Length	12 months,24 months, 36 months	12, 24 months	12, 24 months	12, 24 months	6 months
Simplified Reporting - Action on Changes	All changes	Changes that increase benefits	Changes that increase benefits	All changes	All changes
Monthly/Change Reporting	No / Yes	No / No	No / No	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	Yes / No	Yes / Yes
Simplified Self-Employment Determination	No	No	No	Flat percentage: 50%	No
Child Support Expense Exclusion	No	No	No	No	No
Ineligible Non-Citizens Income and Deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No
Standard Medical Deduction	Yes	No	No	No	Yes
Simplified Homeless Housing Cost	No	No	Yes	No	Yes
Standard Utility Allowance (SUA)	Non-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	No	No	Yes	No	No
Child Support-Related Disqualification	No	No	No	No	No
Drug Felony Disqualification	Modified ban	Modified ban	No ban	No ban	Lifetime ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Extended period; Entire household disqualified	Extended period	Statutory minimum	Statutory minimum; Entire household disqualified
Transitional Benefits	No	No	Yes	Yes	No
Online Application and Case Management	Apply	Apply, Recertify, View case information	No	Apply, Recertify, View case information, Report changes	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	No	Regional	Statewide
Process Improvement Waivers	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, Waive interview at recertification for certain elderly/disabled HHs	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification	Expedited service interview postponement, Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Casebanking, BPR analysis, Specialized work units, Targeted interviewing and case proceeding	Targeted interview and case processing	No	Kiosks, Telephonic signature, BPR analysis, Specialized work units	AVR/IVR, BPR analysis, Casebanking, Specialized work units
Document Imaging	Yes	Yes	No	Yes	Yes

### **Western Region**

Options Options	Alaska	Arizona	California	Guam	Hawaii	Idaho	Nevada	Oregon	Washington
SNAP Name	Food Stamp Program	Nutrition Assistance	California	SNAP	SNAP	Food Stamp Program	SNAP	SNAP	Basic Food
Simplified Reporting - Certification Length	6, 12, 24 months	6 months	12, 24 months	12 months	6, 12 months	6, 24 months	6 months	12 months	12 months
					Changes that increase	Changes that increase		Changes that increase	
Simplified Reporting - Action on Changes	All changes	All changes	All changes	All changes	benefits	benefits	All changes	benefits	All changes
Monthly/Change Reporting	No / Yes	No / Yes	No / Yes	No / No	No / Yes	No / No	No / Yes	No / Yes	No / No
Simplified Income and Resources	No / No	Yes / Yes	Yes / Yes	No/ No	No / No	Yes / Yes	Yes / Yes	Yes / Yes	No / No
Simplified Self-Employment Determination	Flat percentage: 50%	Flat percentage: 40%	Flat percentage: 40%	No	No	Flat percentage: 50%	No	Flat percentage: 50%	\$100 or actual over \$100 with verification
Child Support Expense Exclusion	No	No	Yes	No	Yes	No	No	No	Yes
Ineligible Non-Citizens Income and Deductions	Pro rata share	All income and deductions	Pro rata share	All income and deductions	Pro rata share	Pro rata share	Pro rata share	Pro rata share	Pro rata share
Simplified Deduction Determination	No	No	No	No	No	Yes	No	Yes	No
Standard Medical Deduction	No	No	No	No	No	Yes	No	No	No
Simplified Homeless Housing Cost	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No
Standard Utility Allowance (SUA)	Simplified mandatory	Simplified mandatory	Simplified mandatory	Non-mandatory	Non-mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory	Simplified mandatory
Comparable Disqualification	Yes	No	No	Yes	Yes	Yes	No	No	Yes
Child Support-Related Disqualification	No	No	No	No	No	Failure to cooperate	No	No	No
Drug Felony Disqualification	Lifetime ban	Lifetime ban	Modified ban	Lifetime ban	Modified ban	Modified ban	Modified ban	No ban	No ban
Broad Based Categorical Eligibility (BBCE)	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Narrow Categorical Eligibility	Yes	No	No	No	No	No	No	No	No
Work Requirements and Disqualification Policy	Statutory minimum	Statutory minimum; Entire household disqualified	Statutory minimum	Extended period; Entire household disqualified; Disqualification permanent	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum	Statutory minimum
Transitional Benefits	No	Yes	Yes	No	Yes	No	No	Yes	Yes
Online Application and Case Management	No	Apply, Recertify, View Case Information, Report Changes	Apply, Recertify, View Case Information	No	No	Recertify, View case information	Apply, Recertify, View case information	Apply, Recertify	Apply, Recertify, View case information, Report changes
Call Centers	No	Statewide	Regional	No	No	Statewide	Statewide	No	Statewide
Process Improvement Waivers	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification, On-Demand Interview	Waive recertification interview for certain elderly/disabled HHs, Expedited Interview, On-Demand Interview, Electronic notices, Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive face-to-face interview at initial and recertification	No	Waive face-to-face interview at initial and recertification	Waive recertification interview for certain elderly/disabled HHs, On-Demand interview, Waive face-to-face interview at initial and recertification
Business Process Reengineering (BPR)	Specialized work units	AVR/IVR, BPR analysis, Specialized work units, Targeted interviewing/case processing	signature, AVR/IVR, BPR analysis, Casebanking, Specialized work units	BPR Analysis	AVR/IVR, BPR analysis	Kiosks, Telephonic signature, BPR analysis, Specialized work units, Casebanking, Targeted interview and case processing	Kiosks, AVR/IVR, BPR analysis, Casebanking, Specialized work units, Target interview and case processing		Kiosks, AVR/IVR, BPR analysis, Casebanking
Document Imaging	No	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes