

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM: CASE AND PROCEDURAL ERROR RATES (CAPER)
FISCAL YEAR 2019

State/Territory	Case and Procedural Error Rates
ALABAMA	43.66
ALASKA	38.98
ARIZONA	32.70
ARKANSAS	28.64
CALIFORNIA	34.30
COLORADO	27.60
CONNECTICUT	58.14
DELAWARE	26.14
DISTRICT OF COLUMBIA	61.73
FLORIDA	20.43
GEORGIA	87.42
GUAM	74.88
HAWAII	36.76
IDAHO	9.08
ILLINOIS	51.43
INDIANA	42.43
IOWA	19.49
KANSAS	33.42
KENTUCKY	57.62
LOUISIANA	34.74
MAINE	64.24
MARYLAND	28.39
MASSACHUSETTS	36.80
MICHIGAN	36.05
MINNESOTA	48.96
MISSISSIPPI	46.27
MISSOURI	13.49
MONTANA	30.39
NEBRASKA	17.27
NEVADA	35.50
NEW HAMPSHIRE	30.96
NEW JERSEY	37.64
NEW MEXICO	15.32
NEW YORK	37.64
NORTH CAROLINA	41.06
NORTH DAKOTA	25.09
OHIO	49.21
OKLAHOMA	15.10
OREGON	25.77
PENNSYLVANIA	23.80
RHODE ISLAND	58.11
SOUTH CAROLINA	13.96
SOUTH DAKOTA	5.04
TENNESSEE	23.40
TEXAS	33.54
UTAH	23.60
VERMONT	26.14
VIRGIN ISLANDS	15.30
VIRGINIA	35.81
WASHINGTON	16.91
WEST VIRGINIA	18.83
WISCONSIN	30.06
WYOMING	14.61
U.S. Total	34.01

Effective on October 1, 2011, a final rule published June 11, 2010, titled *Supplemental Nutrition Assistance Program: Quality Control Provisions of Title IV of Public Law 107-171*, that expanded the scope of the assessment for Fiscal Year 2012 as compared to prior fiscal years. The assessment now includes an assessing compliance with Federal procedural requirements to determine the timeliness of the action, and to adhere to requirements for notices of termination, denials, and suspensions. State agencies must notify the household using clear and understandable language in support of Agency goals to improve customer service.

Dated September 15, 2023