

Dylan Gamache

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PROFESSIONAL SUMMARY

Data Analyst with a strong background in building automated ETL/ELT pipelines and maintaining data systems. Proven track record of increasing operational efficiency by 100% and maintaining 99%+ data accuracy in production environments. Expert in T-SQL, Python, and SSIS, with a strong background in transforming complex datasets into actionable business intelligence.

TECHNICAL SKILLS

Languages: SQL, T-SQL, Python, DAX, VBA, Power Query M, Powershell

Machine Learning: XGBoost, LightGBM, Scikit-Learn, K-Means Clustering, Random Forest

Analytics & Visualization: Power BI, Tableau, Advanced Excel (XLOOKUP, Pivot Tables, Power Query).

Data Engineering: ETL/ELT Pipeline Design, SSIS, SSMS, Automated Ingestion, Data Validation.

WORK EXPERIENCE

Data Analyst | *Cayuse Holdings at Cisco* | Remote, US

Feb 2022 – Present

- Engineered and deployed ETL/ELT data pipelines using VBA and SSIS, reducing manual intervention by 100% and ensuring reliable data availability for stakeholders.
- Managed data integrity and validation for downstream analytics by architecting complex ETL processes in Power Query and SQL, maintaining 99%+ accuracy across enterprise datasets.
- Collaborated with IT teams to troubleshoot and resolve production issues, acting as a technical liaison to adapt systems to evolving business requirements.
- Built and automated SSIS data pipelines to load data into SQL Server, significantly reducing data refresh time for critical reports.
- Automated a manual reporting pipeline by collaborating directly with the Cisco IT team, saving an estimated 5 hours per week.
- Developed complex SQL queries for ad-hoc data extraction and analysis to fulfill key stakeholder requests.
- Enabled data-driven decision-making by creating insightful reports using advanced Excel functions (XLOOKUP, Pivot Tables, INDEX/MATCH).
- Acted as a data liaison for stakeholders, performing Exploratory Data Analysis (EDA) to adapt to changing reporting requirements.

Assistant Manager | *Zaxby's* | Winter Park, FL

Oct 2018 – 2022

- Maintained high standards of customer service excellence while addressing needs in a fast-paced environment.
- Supervised daily operations while providing support in escalated situations and maintaining a positive work environment.

EDUCATION & CERTIFICATIONS

Bachelor of Science in Business Administration, Integrated Business | *University of Central Florida* Dec 2021

Certifications:

- DeepLearning.ai Machine Learning Specialization
- Microsoft Azure Data Fundamentals
- Google Data Analytics Professional