

# CEO Message



Dear Fraser Health Family,

Today's update from the Executive Team

	Current <i>*covers the last 24 hour period</i>	Fraser Health Target
Emergency patients admitted to hospital within 10 hours	18.1%	65%
Regional Occupancy Rate (funded capacity)	97.9%	90%
Alternate Level of Care as a percentage of total occupancy	13%	9.3%
Number of sick calls to EARL by staff and medical staff	631	<i>(no target, for monitoring purposes only)</i>
	Fraser Health <i>*covers a 4 day period</i>	B.C. <i>*covers a 4 day period</i>
Total COVID-19 cases (new)	85,715 (+124)	147,549 (+203)
Positivity Rate	1.71% (last 7 day average)	1.67 % (last 7 day average)
Total Current Cases	251	930
Total recovered from COVID-19	84,368	144,848
Total deaths due to COVID-19 (new)	921 (+2)	1,754 (+7)
Current hospitalized due to COVID-19 (patients in ICU/ HAU)	52 (10)	107 (37)
Fraser Health staff and medical staff that are currently COVID-19+ (change)	5 (0)	
Total COVID-19 vaccines administered (change)	1,789,695 (+89,985)	4,886,709 (+234,622)

## Updates from the Executive Team

### Extreme Heat Wave

- With the extreme heat wave warning in our region and across many communities in the Pacific Northwest, we have been experiencing prolonged, dangerous and unprecedented high temperatures. In anticipation of the extreme heat wave, Fraser Health developed a Heat Stress Response Plan for at-risk sites and clinics, and worked with our partners to communicate how to reduce health risks during this time.
- We have been working with our long-term care homes, assisted living, and mental

health and substance use facilities to support them by adding more staff to help assist with cooling and hydrating residents, moving residents into temperature-controlled areas and introducing cooling systems and extra fans.

- We have implemented temporary measures at a number of our COVID-19 immunization and testing clinics including Abbotsford's Ag-Rec Centre by redirecting people to neighbouring clinics, and a new immunization clinic was created in Abbotsford.
- All our acute sites are seeing extremely high volumes of patients presenting, many with significant heat-related complaints. This is impacting our Emergency Departments, and the subsequent volume of admissions has impacts throughout our sites. We are prioritizing decanting our regional sites and Burnaby Hospital to ensure we have capacity for the Higher Level of Care transfers coming from the community sites due to increased numbers of elderly patients requiring intubation.
- Sites are looking at surgical slates to create capacity and to support current staffing issues.  
Protecting the health and safety of our teams, partners, clients, patients and families is our utmost priority. Thank you to everyone who has been engaged to adapt and develop creative solutions. Your tremendous efforts have made significant and positive impacts over the last few days.

### Primary and Community Care

- Mental health and substance use service expansion includes two new Assertive Community Treatment (ACT) Teams, one for the community of Maple Ridge and one for the community of Burnaby. This person-centered, recovery-oriented outreach mental health service serves people with serious and persistent mental health illness. Our evidence shows there are reductions in acute presentations and increased housing supports as the teams reach out and establish relationships with clients.

### Updates on COVID-19 Response

I wish to offer my condolences to everyone who has lost a loved one due to COVID-19.

#### Vaccine Update

- 76 per cent of people age 12 years and older have been immunized across our region. We continue with our outreach to increase that number to better protect our loved ones and communities.

#### Provincial Update

- Today, the Government will announce details for the third step in BC's plan to safely restart the province. The announcement will share details on easing more restrictions. You can [read more here](#) once announced this afternoon.

I would like to share feedback we have received for the [§.22](#)

VICTORIA LEE MD MSc MBA CCP FRCR FRCPE

President and Chief Executive Officer

Fraser Health



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## CEO Message



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Use unique  
identifiers to  
avoid confusion  
with other  
action plans

Ensure each action  
is clear and  
specific, so that  
anyone can  
understand

Write out  
full name(s)

#	Relates to	Action	Priorit	Assigned to	Date assig	Due d
A-001	Public Health	Create a line list	High	Dr Andrew Hurlburt	16-Nov-20	18
A-002	Supply	Place order for masks according to new masking guidelines	Medium	Angie Martinez	27-Oct-20	31
A-003	IPAC	Create a whiteboard with key messages for each day and place by front door	Low	Dr Titus Wong	3-Nov-20	15

List the stream  
(s) the task  
relates to; this  
is very helpful  
for after action  
reviews

Assign priorities  
High, Medium,  
or Low

Input dates by "8 No"  
it will auto format;  
will automatically

This button sorts the sheet in order of Open, In Progress Closed --> make sure to only use "Open", "In Progress", "Ongoing" or "Closed"

Sort

date	Status	Comments
1-Nov-20	Open	
1-Oct-20	In progress	2020-10-30 Backordered; still have enough stock on hand for 2 months supply
1-Nov-20	Closed	2020-11-14 Whiteboard ready for display

Over 20" and old dates turn red

Add comments/updates with a time stamp; you can enter multiple lines by using "Alt-Enter"

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E-027	Finance	Finance to provide update on PO status	High	Harjit Gill	30-Jun-21		Open	
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E-029	Emergency management	HEMBC to share information on cooling centre plans status from local governments with Dr Aamir Bharmal	Medium	Mark Phillips	1-Jul-21		Open	
E-033	Operations	Consider air quality and future heat events before removing any cooling system supplies and measures	High	FH EOC	1-Jul-21		Open	
E-030	Emergency management	Start planning for seasonal hazards (i.e. heat, wildfire/air quality); programs to review/update plans for air quality and briefed on upcoming conditions (i.e. Kathy to reach out to community respiratory program); Comms to develop proactive messages on air quality	Medium	Kathleen O'Connor, HEMBC, David Thompson, Shannon Henderson	1-Jul-21		Open	
E-031	Operations, Access & Flow	EHS, Access and Flow, and ED to explore options for mitigating challenges EHS is facing with offloading at hospitals	High	James Towle, Dr Rich Dillon, Dr Craig Murray	1-Jul-21		Open	
E-032	Communications	Communications to set up a Sharepoint site to support coordination and access to resources related to extreme heat and wildfire / air quality response	Medium	Shannon Henderson	1-Jul-21		Open	
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E-028	Finance	Harjit to reconcile list of cooling units that were delivered by Cool-air to sites	High	Harjit Gill	30-Jun-21		In progress	2021-07-01 PO being set up for new vendors; as units are added or returned, can be adjusted on PO
E-001	Operations	HEMBC, Michael Schenkens, and FMO to determine plan for renting coolers - Angela to determine how many coolers can be rented	High	Mitch Weimer, Michael Schenkens, HEMBC	28-Jun-21		Closed	2021-06-29 Cool-air, HEMBC point of contact 2021-06-28 Mark Phillips and Michael Schenkens to connect re: additional AC units for sites; Angela connected with Cool-air; requests are in process of being filled > HEMBC to circulate list
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**From:** Jacqueline Blackwell jacqueline.blackwell@fraserhealth.ca  
**Subject:** Confidential Communications Summary - June 28, 2021  
**Date:** June 28, 2021 at 6:00 PM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca

JB

Microsoft Exchange Server;converted from html;fillColor16777215



## CONFIDENTIAL COMMUNICATIONS SUMMARY

[Click here to view the summary on a mobile device](#)

In Today's Summary >>

- [ISSUES AND UPDATES](#)
  - [Information Bulletin: Coping with extreme heat in the Fraser Health region](#)
  - [Air conditioning at Langley Memorial Hospital](#)
  - [Long-term care facilities during heat wave](#)
  - [Government News: Joint statement on Province of B.C.'s COVID-19 response, latest updates](#)
- [HEALTH PROMOTION AND PREVENTION](#)
- [PUBLIC FEEDBACK](#)

The Fraser Health Confidential Communications Summary is published by the [Fraser Health Communications and Public Affairs](#) department. This email is confidential and not for re-distribution.

### ISSUES AND UPDATES

#### **Information Bulletin: Coping with extreme heat in the Fraser Health region**

## **Fraser Health Region**

### **Synopsis:**

Extreme heat continues in our region with high temperatures forecast through the week. Overnight temperatures remain high, meaning indoor temperatures are likely increasing day-to-day in homes without air conditioning.

This cumulative effect of high daytime temperatures with limited overnight relief can lead to heat-related illness. We are currently seeing a significant increase in the number of people seeking emergency care for heat stroke, heat exhaustion and other heat-related concerns, particularly in the elderly and other vulnerable populations.

“To help prevent heat stroke or heat exhaustion, seek cooling options before symptoms develop. Check regularly on older people, and those who are unable to leave their homes, for signs of heat-related illness. If they are unwell, assist in moving them to a cooler location help them get hydrated and call for medical assistance if appropriate,” says Dr. Emily Newhouse, Fraser Health medical health officer.

Read the full information bulletin [here](#).

### **Communications Activities:**

- **Media:** *CTV, Global*

[Back to top](#)

## **Air conditioning at Langley Memorial Hospital**

### **Synopsis:**

*Langley Advance-Times* contacted Public Affairs to ask if the air conditioning is working at Langley Memorial Hospital.

Public Affairs responded.

### **Talking Points:**

- Fraser Health staff are working hard to keep our patients, residents, and clients as cool as possible and well-hydrated during this heat wave. The safety and well-being of all people in our care is our priority.
- The air conditioning system at Langley Memorial Hospital is currently operational. It may appear to feel warmer than usual in the hospital,

however, given the current temperatures we are seeing across the region.

- Patients and staff are reminded to keep the blinds and windows in the hospital closed to enable the cooling system to operate successfully.

#### **Communications Activities:**

- **Media:** *Langley Advance-Times*

[Back to top](#)

### **Long-term care facilities during heat wave**

#### **Synopsis:**

*News 1130* and *Global* reached out to Public Affairs to ask what Fraser Health is doing to support long-term care facilities that are not adequately equipped to manage an extreme heat wave.

Public Affairs responded.

#### **Talking Points:**

- The safety and well-being of all people in our care is our priority. Fraser Health staff are working hard to keep our long-term care residents as cool as possible and well-hydrated during this heat wave.
- Fraser Health is in direct contact with all of our long-term care service providers to ensure that proper strategies are in place to address the extreme heat. Some of these strategies include adding more staff to help assist with cooling and hydrating residents, moving residents into temperature-controlled areas of our facilities, and supporting facilities with cooling systems and extra fans.
- Fraser Health continues to balance the need to follow current COVID-19 public health guidance with the urgent need of protecting people from the extreme heat. We are looking at additional options to assist long-term care facilities during this heat wave.

#### **Communications Activities:**

- **Media:** *News 1130, Global*

[Back to top](#)

### **Government News: Joint statement on Province of B.C.'s COVID-19 response, latest updates**

#### **Synopsis:**

Dr. Bonnie Henry, B.C.'s provincial health officer, and Adrian Dix, Minister of Health, have issued a joint statement regarding updates on the novel coronavirus (COVID-19) response in British Columbia. They announced 145 new cases (in the last 72 hours), including 68 in the Fraser Health region, for a total of 147,549 cases in B.C.

4,886,709 doses of Pfizer-BioNTech, Moderna and AstraZeneca COVID-19 vaccines have been administered in B.C., 1,320,194 of which are second doses. This means 78.1% of all adults and 76.8% of those 12 and older have received their first dose of a COVID-19 vaccine. In addition, 30.5% of all adults in B.C. and 28.5% of those 12 and older have received their second dose.

There are a total of 930 active cases across B.C. There have been five new deaths due to COVID-19 in the last 72 hours. Of the total COVID-19 cases, 107 people are hospitalized, with 37 people in intensive care/critical care. There are 144,848 people in B.C. who have recovered from COVID-19.

Read the full statement [here](#).

[Back to top](#)

## HEALTH PROMOTION AND PREVENTION

This week, the following campaigns will continue: High fives, second doses, vaccine townhalls in language, seniors home and community care, young adult FOMO, walk-in and neighbourhood clinics, and young adult inspo. We also shared information about mixing mRNA vaccines and summer heat.

### Health Promotion

#### Instagram

- Here comes the sun(screen). Stay safe and beat the heat with our [#summer](#) tips: <http://ow.ly/TKJT50FiQK0> If you need to talk to a nurse, call the Fraser Health Virtual Care line at 1-800-314-0999 from 10 a.m. to 10 p.m. daily or 8-1-1 anytime. [#BCweather #hotweather](#)
- Pfizer and Moderna are the same type of vaccine – mRNA. They are both

safe and effective. If you had one or these for your first dose you can have either for your second. Learn more: <http://ow.ly/8rv750FkhcU>

- Get your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
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## Twitter

- Here comes the sun(screen). Stay safe and beat the heat with our [#summer](#) tips: <http://ow.ly/ivj650FhTJz> [#BCweather](#) [#hotweather](#)
- Pfizer and Moderna are the same type of vaccine – mRNA. They are both safe and effective. If you had one of these for your first dose you can have either for your second. Learn more: <http://ow.ly/ytcy50FkgZ2>
- Get your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
- [Image 1] Get your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
- [Image 2] Get your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
- [Image 3] Get your first dose of COVID-19 vaccine today. Simply walk-in

- ~~Getting your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: fraserhealth.ca/vaccineclinics~~

## Facebook

- Here comes the sun(screen). Stay safe and beat the heat with our [#summer](#) tips: <http://ow.ly/YIDO50FiQIY> If you need to talk to a nurse, call the Fraser Health Virtual Care line at 1-800-314-0999 from 10 a.m. to 10 p.m. daily or 8-1-1 anytime. [#BCweather #hotweather](#)
- Pfizer and Moderna are the same type of vaccine – mRNA. They are both safe and effective. If you had one of these for your first dose you can have either for your second. Learn more: <http://ow.ly/XKQy50FkgQN>
- Get your first dose of COVID-19 vaccine today. Simply walk-in to one of our COVID-19 vaccine clinics. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
- Simply walk-in to one of our COVID-19 vaccine clinics and get your first dose of COVID-19 vaccine today. Bring your sunscreen and water to beat the heat. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)
- Get your first dose of COVID-19 vaccine today. Bring your sunscreen and water to beat the heat. Simply walk-in to one of our COVID-19 vaccine clinics. No PHN, or appointment needed. Fraser Health residents 12+ welcome. Find a clinic near you: [fraserhealth.ca/vaccineclinics](http://fraserhealth.ca/vaccineclinics)

[Back to top](#)

## PUBLIC FEEDBACK

### COVID-19 vaccine

- **@vidhithakkar:** COVID-19 Dose 2 received today! Doesn't matter if you

take Pfizer or Moderna, both have long-term immunity. Booked the first appointment closest to my home. @Fraserhealth @CityofSurrey Excellent vaccination rollout program #busybuildingantibodies Please take your vaccines.

- **@JagrupBrar1:** Walk-in Clinics @Fraserhealth this week for first dose immunization. All Fraser Health residents are welcome, including those without personal health numbers, vulnerable people and/or people who are not residents of B.C. #thisisourshot #getvaccinated #bcpoli
- **@DAHarp11:** Would have been great if your Coquitlam clinic had of allowed me to get mine last Friday instead of sending me home saying it was a system error and i needed to wait 3 more days. Ridiculous!
- **@chukgoodin:** I don't think AZ people got stickers -- there weren't any at my pharmacy anyway.
- **@arams11:** 2nd dose ...thanks for all the hard work @Fraserhealth , such a smooth process!! let's goooo summer!!!
- **@DoneDoing:** I spent an hour in line yesterday, outside, in +40 heat to get my vaccine and all the time the original site was open??? @Fraserhealth why didn't anyone tell us? Why did you keep us outside in the heat?! bc.ctvnews.ca/vaccine-site-c...
- **@mswasstromsciss:** It's great that you moved them, but you didn't inform people with appointments. And many clinics had different hours. I've spoken to a few people who showed up to closed buildings. Of course it's reasonable to close, but a text message to appointment holders would be good too.

## Heat wave

- **@CityofSurrey:** Due to extreme hot weather, temporary measures may be implemented at some #COVID19 Immunization and Testing Clinics. Check @Fraserhealth updates before you go. Arrive hydrated and bring your sunscreen and water. Learn more
- **@straightnews:** Fraser Health relocates COVID-19 testing and immunization clinics due to B.C. heat wave #COVID19BC #COVID19Vancouver #BCHealth #Surrey #Burnaby #FraserValley straight.com/covid-19-pande... straight.com/living/fraser-...
- **@CTVVancouver:** Due to the extreme heat enveloping Metro Vancouver and the Fraser Valley, Fraser Health had to juggle the schedule for some

~~and the Fraser Valley, Fraser Health had to juggle the schedule for some COVID-19 vaccination sites. One site that was supposed to be closed ended up opening anyway.~~ [bc.ctvnews.ca/vaccine-site-c...](http://bc.ctvnews.ca/vaccine-site-c...)

- **@CovenantHouseBC:** Fraser Health shares, “Summer heat can pose serious health risks to people experiencing homelessness or living in precarious housing, especially those with pre-existing heart, lung, or mental health conditions.” You can help provide relief & help: [bit.ly/3w5Im0K](http://bit.ly/3w5Im0K)

[Back to top](#)

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Fraser Health  
400-13450 102 Avenue  
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## Cooling requests routed through HEMBC

Last updated: June 29, 2021 at 15:30

Given the dynamic nature of the event, the following information is subject to change after this report is distributed.

### Fraser Health sites

Priority	Home	Site information						Requested				Status		
		Address	City	Postal	Contact	Phone	Request received?	AC	Portable AC	Fans	Service provider	Update	Phase	
1	Tabor Home	31944 Sunrise Crescent	Abbotsford	V2T 1N5	Dan Levitt	604-859-8715	28-Jun	Yes		70	Cool Air	2021-06-29 Mark will confirm power is available 2021-06-28 Dropped off 12 fans to secure offices; maintenance distributing fans; assessing feasibility for AC - coming up with a plan today	In progress	
2	Hawthorne Seniors Care Community	2111 Hawthorne Ave	Port Coquitlam	V3C 1W3	Lenore Pickering	604-468-5003	28-Jun	Yes	TBD		Cool Air	2021-06-28 10 fans dropped off; coming up with plan 2021-06-28 Dropping off fans in evening; getting floor plans	In progress	
3	Hilton Villa				Joann Paler	778-233-3320	28-Jun	Yes			Cool Air - C103557-1	2021-06-29 Having trouble with AC; John meeting with operator to set up power; coming up with proposal 2021-06-28 Exploring electrical options; equipment is fine	In progress	
4	Fleetwood Place	16011 83rd Avenue	Surrey	V4N 0N2		604-590-6860	28-Jun	yes	10		Cool Air	2021-06-29 Cool-air will visit today	In progress	
5	Deltaview						28-Jun	Yes			Cool Air	2021-06-29 Honeywell contractor supporting - AC running at 10pm; ran fan truck last night	Complete	
6	Kiwanis Care Centre	35 Clute Street	New Westminster	V3L 1Z5	Lorrie Gerrard	604-525-6471	28-Jun		10		Cool Air	2021-06-28 Dropped off 11 fans	In progress	
8	Jackman Manor	27477 28th Ave	Aldergrove	V4W 3L9	Dana		28-Jun		8		Cool Air	2021-06-29 Portable AC requested again; in progress today 2021-06-28 Please see comment in request column	In progress	
17	Residences at Belvedere	750 Delestre Avenue	Coquitlam	V3K 0A1	Jennie Sapon	604-939-1930	29-Jun		6		Cool Air	2021-06-29 Could redeploy fans from Hawthorne; existing infrastructure (dryer plugs); would sit adjacent to laundry	In progress	
18	Forglen Facility	5450 & 5452 Forglene Dr	Burnaby		Renay Bajkay	604-675-3232	29-Jun				Anything	Cool Air		Not started
19	Murrayville Manor	21616 46th Ave	Langley		Lori Crowley	604-530-7714	29-Jun				Anything	Cool Air		Not started
20	Willow Manor	6890 Vedder Rd	Chilliwack		Aman Grewal	604-846-0031	29-Jun				Anything	Cool Air		Not started
21	Argyll Lodge	14590 106A Ave	Surrey		Baljit Kandola	604-581-4174	29-Jun				Anything	Cool Air		Not started
22	Evergreen Heights	1501 Eavel Street	White Rock	V4B 3R5	Caryn Rose	604-541-3817	29-Jun		4		Cool Air			Not started
	Evergreen													
23	Waverley Seniors AL	8445 Young Rd	Chilliwack	V2P 4P2	Kristie Castor	604-582-6337	28-Jun	yes	4		Cool Air			Not started
24	Glenwood Seniors Community (AL)	7270 Elm Rd	Agassiz	V0M 1A2	Joanne Johnson		28-Jun		4		Cool Air			Not started
25	Brookside Lodge	19950 Fraser Hwy	Surrey	V3S 6K5	Raquel Sandoval	604-499-2436	29-Jun		6		Cool Air	2021-06-28 Please see comment in request column		Not started
26	Cascades Assisted Living	45586 McIntosh Drive	Chilliwack	V2P 7W8	Taya	604-795-2500	29-Jun		10		Cool Air			Not started
12	Eden Care Centre	9100 Charles Street	Chilliwack	V2P 5K6	Joseph Sarthou		28-Jun	yes	10		Cool Air			Not started
16	Belvedere Care Centre	739 Alderson Avenue	Coquitlam	V3K 7B3	Anna Mae Clarke	604-939-5991	28-Jun		10		Cool Air			Not started
7	Dufferin Care Centre	1131 Dufferin Street	Coquitlam	V3B 7X5	Melissa Palana	604-552-3116	28-Jun		20		Cool Air			Not started
9	Carelife Fleetwood	8265-159th St	Surrey	V4N 5T5	Joe Kovatch		29-Jun		6		Cool Air	2021-06-29 AC back up and running 2021-06-28 Please see comment in request column	Complete	
10	Czorny Alzheimer Centre	16850 66th Avenue	Surrey	V3S 5M1	Gay Pottie	604-575-6700	28-Jun		6		Cool Air			Not started
13	Mountainview Manor	5800 Mountain View Blvd	Delta	V4K 3V6		604-946-1121	28-Jun		10		Cool Air			Not started
14	Willingdon Care Centre	4435 Grange Street	Burnaby	V5H 1P4			28-Jun		8		Cool Air			Not started
15	Glenwood Seniors Community (LTC)	1458 Glenwood Drive	Agassiz	V0M 1A3	Joanne Johnson		28-Jun		10	5	Cool Air			Not started
26	Normana	7725 4th Street	Burnaby	V3N 5B6	Ramon Castillo	604-522-5812	29-Jun		20-30		Cool Air			Not started
N/A	Bailee House	11666 Latty St	Maple Ridge	V2K 7G5	Jason Faulkner		28-Jun		10		Cool Air			Cancelled
N/A	Langley Memorial Hospital (LTC Unit)	22051 Fraser Hwy	Langley	V3A 4H4	Aljonita Montinola	604-517-8633	29-Jun		10		Cool Air			Cancelled
N/A	Harrison at Elm Village	9025 160th Street	Surrey	V4N 2X7	Jennifer Ladema	604-587-8999	28-Jun		5		Cool Air			Cancelled
N/A	Laurel Place	9688 137a Street	Surrey	V3T 4H9	Jackie Macling	604-582-6336	28-Jun		8		Cool Air			Cancelled
N/A	White Rock Seniors Village	15628 Buena Vista Avenue	White Rock	V4B 1Z4		604-531-2273	28-Jun		10		Cool Air			Cancelled
N/A	TRIM	7324 Hurd Street	Mission	V2V 3H5	Josée Vennix		28-Jun		8		Cool Air			Cancelled

### Vancouver Coastal sites

Priority	Home	Site information						Requested				Status	
		Address	City	Postal	Contact	Phone	Request received?	AC	Portable AC	Fans	Service provider	Update	Phase
1	Fairhaven	2720 E 48th Ave	Vancouver	V5S 1G7	Joy Parsons		28-Jun				Cool Air	2021-06-28 Please see comment in request column	In progress
2	Lions Gate Hospital						28-Jun				Cool Air		Complete
3	Windermere	900 West 12th Ave	Vancouver	V5Z 1N3	Bincy George	604-376-0797	29-Jun		6		Rental Network	2021-06-28 Please see comment in request column	In progress
4	Squamish						29-Jun				Rental Network		Complete
5	German Canadian Care Centre	2010 Harrison Drive	Vancouver	V5P 2P6	Jutta Purchase	604-713-6503	29-Jun	yes	6		Rental Network		In progress
6	Lakeview Care Centre	3490 Porter St	Vancouver	V5N 5W4	Kim Huynh	604-499-3632	29-Jun	yes	6		Rental Network		In progress

## Cooling requests routed through HEMB

Last updated: June 30, 2021 at 11:00

Given the dynamic nature of the event, the following information is subject to change after this report is distributed.

### Fraser Health sites

Priority	Name	Site information						Request received?	AC	Portable AC	Fans	Service provider	Status	Update	Phase
		Address	City	Rental	Contact	Phone									
1	Belvedere Care Centre (LTC)	739 Alderson Avenue	Coquitlam	V3K 7B3	Anna Mae Clarke	604-939-5991	28-Jun		10	Cool Air - AC Rental Network - fans					Not started
3	Fleetwood Place	16011 83rd Avenue	Surrey	V4N 0N2	Simone	604-590-6860	28-Jun	yes	10	Rental Network					In progress
4	Jackman Manor	27477 28th Ave	Aldergrove	V4W 3L9	Dana		28-Jun	8		Rental Network					In progress
5	Argyll Lodge	14590 106A Ave	Surrey		Baljit Kandola	604 581-4174	29-Jun		10	United Rentals					In progress
6	Willow Manor	6890 Vedder Rd	Chilliwack		Aman Grewal	604 846-0031	29-Jun		10	United Rentals					In progress
7	Forglen Facility	5450 & 5452 Forglen Dr	Burnaby		Renay Bajkay	604 675-2322	29-Jun		10	United Rentals					In progress
8	Murraryville Manor	21616 46th Ave	Langley		Lori Crowley	604 530-7714	29-Jun		10	United Rentals					In progress
9	Mountain Ridge Treatment Centre	22200 100th Avenue	Mountain Ridge	V2K 2E2	Shawn Emery	604 614-8947	30-Jun		10	United Rentals					In progress
10	Glenview Senior Community (AL)	7270 Elm Rd	Agassiz	V0M 1A2	Joanne Johnson		28-Jun		4	Cool Air					Not started
11	Irookside Lodge	19550 Fraser Hwy	Surrey	V3S 6K5	Raqel Sandoval	604-499-2436	29-Jun		6	Cool Air					Not started
12	Cascades Assisted Living	45586 McIntosh Drive	Chilliwack	V2P 7W8	Taya	604-795-2500	29-Jun		10	Cool Air					Not started
13	Eden Care Centre	9100 Charles Street	Chilliwack	V2P 5K6	Joseph Sarthou		28-Jun	yes	10	Cool Air					Not started
1	Residences at Belvedere (AL)	750 Delestre Avenue	Coquitlam	V3K 0A1	Jennie Sapon	604-939-1930	29-Jun		6	Sunbelt					In progress
2	Evergreen Heights (AL)	1501 Everall Street	White Rock	V4B 3R5	Caryn LaRoche	604-541-3817	29-Jun		4	Cool Air - AC Rental Network - fans					In progress
10	Nikki's Home		Burnaby												Not started
11	Waverley Seniors AL	8445 Young Rd	Chilliwack	V2P 4P2	Kristie Castor	604-582-6337	28-Jun	yes	4	Cool Air					Not started
12	The Cedars	7380 Hurd Street	Mission	V2V 3H5	Maria Lutjens	604-826-2194 ext. 301	30-Jun		5	Sunbelt					Not started
13	Cartier House Care Centre														Not started
14	Hawthorne (AL)														Not started
	Dufferin Care Centre	1111 Dufferin Street	Coquitlam	V3B 7K5	Melissa Palana	604-532-3116	28-Jun		20	Cool Air					Not started
	Glenary Alzheimers Centre	10880 88th Avenue	Surrey	V3S 5M4	Gay Pottie	604-575-6700	28-Jun		6	Cool Air					Not started
	Mountainview Manor	5880 Mountain View Blvd	Delta	V4E 3V6		604-946-1121	28-Jun		10	Cool Air	email angela.martin.fmo				Not started
	Willington Care Centre	4435 Grange Street	Burnaby	V5H 1P4			28-Jun		8	Cool Air					Not started
	Glenwood Seniors Community (LTC)	1458 Glenwood Drive	Agassiz	V0M 1A3	Joanne Johnson		28-Jun		10	Cool Air					Not started
	Normana	7725 4th Street	Burnaby	V3N 5B6	Ramon Costillo	604-522-5812	29-Jun		20-30	Cool Air					Not started
	Tabor Home	21944 Sunrise Crescent	Abbotsford	V2T 1N5	Dan Levitt	604-839-8715	28-Jun	Yes	12	Cool Air					Complete
	Hawthorne Seniors Care Community	2111 Hawthorne Ave	Port Coquitlam	V3C 1W3	Lenore Pickering	604-468-5003	28-Jun	Yes	10	Cool Air					Complete
	Hilton Villa				Joann Faler	778-233-3320	28-Jun	Yes	20	Cool Air - C103557-1					Complete
	Deltaview						28-Jun	Yes	N/A	Cool Air					Complete
	Kiwanis Care Centre	35 Clute Street	New Westminster	V3L 1Z2	Lorrin Gerrard	604-525-6471	28-Jun		12	Cool Air					Complete
	Carelife Fleetwood	8265-159th St	Surrey	V4M 5T5	Joe Kovatch		29-Jun								Complete
	Bailey House	11666 Laity St	Maple Ridge	V2X 7G5	Jason Faulner		28-Jun		10	Cool Air					Cancelled
	Langley Memorial Hospital (LTC Unit)	22051 Fraser Hwy	Langley	V3A 4H4	Aljonita Montinola	604-517-8633	29-Jun		10	Cool Air					Cancelled
	Harrison at Elm Village	9025 18th Street	Surrey	V4N 2Z7	Jennifer Ladema	604-587-8959	28-Jun		5	Cool Air					Cancelled
	Laurier Place	9808 19th Street	Surrey	V4N 3P9	Jackie MacLing	604-582-6336	28-Jun		8	Cool Air					Cancelled
	White Rock Seniors Village	15628 Burns Vista Avenue	White Rock	V4B 1Z4		604-531-2273	28-Jun		10	Cool Air					Cancelled
	TRIM	7324 Hurd Street	Mission	V2V 3H5	Josée Vennix		28-Jun		8	Cool Air					Cancelled



## Deployed inventory

Total

### Oscillating / pedestal (Cool - Air)

Priority	Home	Address
1	Tabor Home	31944 Sunrise Crescent
2	Hawthorne Seniors Care Community	2111 Hawthorne Ave
3	Kiwanis Care Centre	35 Clute Street
<b>TOTAL</b>		

### Oscillating / pedestal (Rental Network)

Priority	Home	Address
1	Residents at Belvedere	750 Delestre Avenue
2	Evergreen Heights	1501 Everall Street
3	Fleetwood Place	16011 83rd Avenue
4	Jackman Manor	27477 28th Ave
5	German Canadian Care Centre	2010 Harrison Drive
6	Lakeview Care Centre	3490 Porter St
<b>TOTAL</b>		

### Snail (United Rentals)

Priority	Home	Address
1	Argyll Lodge	14590 106A Ave
2	Willow Manor	6890 Vedder Rd
4	Forglen Facility	5450 & 5452 Forglen Dr
3	Murrayville Manor	21616 46th Ave
5	Maple Ridge Treatment Centre	22269 Callaghan Ave
<b>TOTAL</b>		

### Ground fans (Sunbelt Rentals)

Priority	Home	Address
1	Belvedere Care Centre LTC	739 Alderson Avenue
2	Cartier House Care Centre AL	1419 Cartier Ave
3	Hawthorne AL	2111 Hawthorne Avenue
4	Nikkei Home AL	6680 Southoaks Crescent
5	Waverley Seniors AL	8445 Young Rd
6	The Cedars AL	7380 Hurd Street
<b>TOTAL</b>		

### Ground fans (United Rentals)

Priority	Home	Address
1	Evergreen Baptist (LTC)	1550 Oxford St
2	Fleetwood Place	16011 83rd Avenue
3	George Derby Centre	7550 Cumberland St
4	Eden Care Centre	9100 Charles Street

5		
6		
<b>TOTAL</b>		

# 154

City	Postal	Contact	Phone	Fans
Abbotsford	V2T 1N5	Dan Levitt	604-859-8715	12
Port Coquitlam	V3C 1W3	Lenore Pickering	604-468-5003	10
New Westminster	V3L 1Z5	Lorrie Gerrard	604-525-6471	12
				<b>34</b>

City	Postal	Contact	Phone	Fans
Coquitlam	V3K 0A1	Jennie Sapon	604-939-1930	4 drum, 2 pedestals
White Rock	V4B 3R5	Caryn LaRose	604-541-3817	4 drum, 2 pedestals
Surrey	V4N 0N2	Simone	604-590-6860	4 drum, 2 pedestals
Aldergrove	V4W 3L9	Dana		4 drum, 2 pedestals
Vancouver	V5P 2P6	Jutta Purchase	604-713-6503	3 drum, 3 pedestals
Vancouver	V5N 5W4	Kim Huynh	604-499-3632	3 drum, 3 pedestals
				<b>22</b>

City	Postal	Contact	Phone	Fans
Surrey		Baljit Kandola	604 581-4174	10
Chilliwack		Aman Grewal	604 846-0031	10
Burnaby		Renay Bajkay	604 675-2322	10
Langley		Lori Crowley	604 530-7714	10
Maple Ridge	V2X 2E2	Shannon Emery	604 614-8947	10
				<b>50</b>

City	Postal	Contact	Phone	Fans
Coquitlam	V3K 7B3	Anna Mae Clarke	604-939-5991	4
Coquitlam	V3K 2C6	Carolina D. Reyes	604-939-4654 ext 2	4
Port Coquitlam	V3W 1W3	Lenore Pickering	604-468-5003	4
Burnaby	V5E 4N3	Tara		4
Chilliwack	V2P 4P2	Kristle Castor	604-582-6337	4
Mission	V2V 3H5	Maria Litjens	604-826-2194 ext 301	4
				<b>24</b>

City	Postal	Contact	Phone	Fans
White Rock	V4B 3R5	Tami Johnson	778-233-5345	6
Surrey	V4N 0N2	Suzanne Bush	604-825-1943	6
Burnaby	V3N 4Z9	Ava Turner	778-846-4469	6
Chilliwack	V2P 5K6	Joseph Sarthou	TBD	6

				<b>24</b>

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** Dozens of deaths reported in B.C. during unprecedeted heat wave - The Globe and Mail  
**Date:** June 29, 2021 at 7:56 PM  
**To:** Barclay, Neil G [FH] Neil.Barclay@fraserhealth.ca, Leith, Laurie [FH] laurie.leith@fraserhealth.ca



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<https://www.theglobeandmail.com/canada/british-columbia/article-dozens-of-deaths-reported-in-bc-during-unprecedented-heat-wave/>

**From:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca  
**Subject:** Extreme Heat precautions  
**Date:** June 29, 2021 at 1:25 PM  
**To:** Bye, Tami [FH] Tami.Bye@fraserhealth.ca

LL

Please send to our clinical ED group:  
Can you please ensure the Home Health staff are doing some  
wellness checks on our most vulnerable, isolated clients. We have

s.22

Thanks,  
Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

## Risk Assessment - LTC Homes (July 1, 2021) - Updated 12 noon

LTC HOME	PRIMARY CONCERN	ON SITE SUPPORT	Cooling Inventory	STAFFING SUPPORT?	ADMISSIONS	STATUS	COMMENT
FLEETWOOD PLACE - SURREY	Intermittent AC only. Ability to support hydration given needs. Some residents not feeling well.	ORL (Keith) - June 29 QA (Lynn) - June 30	2 AC units to be deployed July 1. 6 fans on site.	Staffing deployed	Assessing individually.	NOT YET STABLE	Two AC units to be deployed from Milton - in process for July 1. Spoke with Mark (Charge RN) who indicated it is more stable today. Dawnside unit residents remain on main level as unit is still warm. All other units are comfortable. - A. Mitchell
BELVEDERE CARE CENTRE - TRICITIES	Cooling. Overwhelmed. Direct request for support (multiple points).	CNE (Jan) - June 29/30 ORL (Debbie) - June 30	4 Large Ground Fans, 2 AC Units installed		Continuing as per normal process	MONITORING	Two AC units installed last evening. Installer states they could benefit from additional unit in East Wing. Spoke with AJ (RN in Charge) who stated things are cooler this AM (July 1 - 8 AM). ED confirmed to ORL that building is "almost too cool!" (July 1 - 9 AM) - A. Mitchell
DUFFERIN CARE CENTRE - TRICITIES	Limited cooling ability. Complaint	Licensing Officer (Kathy) - June 29			Continuing as per normal process	MONITORING	Spoke with Jennifer (RN in Charge) - Pods are warm but cooler today than previous days. No signs of heat exhaustion noted. (July 1 - 831 AM) - A. Mitchell
EDEN CARE HOME - CHILLIWACK	S.22	Licensing Officer (Jen) - June 30	10 fans on site		Continuing as per normal process	MONITORING	Spoke with Joseph (Resident Care Manager) - Building is cooler this AM. No signs of heat exhaustion / other resident concerns. (July 1 - 835 AM) - A. Mitchell
EVERGREEN BAPTIST - SURREY	S.22 Failure of AC unit.	ORL (Ann) June 29 Phone follow up (June 30)	6 Fans and 2 AC units to be deployed June 30/July 1		Continuing as per normal process	MONITORING	Fans deployed. Spoke with Alan (RN in Charge) who stated that things are cooler this AM. No resident concerns, no signs of heat exhaustion, no immediate needs (July 1 - 815 AM) - A. Mitchell
GLENWOOD SENIORS - AGASSIZ	Ability to manage heat (older section of bldg)	No additional support - in COVID outbreak			Continuing as per normal process	MONITORING	Remain orange given outbreak status. FH staff on site to support outbreak.
HAWTHORNE SENIORS CARE COMMUNITY - TRICITIES	Failure of AC Unit. Staffing needed to support hydration.	CNE (Glen) - June 29	Deployed: 10	Staffing deployed	Continuing as per normal process	MONITORING	Received update from ED (Lenore Pickering). Building is cool. Residents and team members are doing well. No concerns today. July 1 (930 AM) - A. Mitchell
JACKMAN MANOR - Langley	Family complaints. Media interest.	ORL (Lynn) - June 29	Portable AC and 5-6 Pedestal fans deployed		Continuing as per normal process	MONITORING	Spoke with Maria Nijer (Nurse in Charge) - No concerns re: building - much better / much cooler. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 1106AM by ACT LPN.
TABOR HOME - ABBOTSFORD	Insufficient cooling capability (few fans). Resident hydration concerns.	ORL (Debbie) - June 28/29	Cool Air: Deployed: 12	Staffing deployed	Continuing as per normal process	MONITORING	Spoke with Kuldeep Dhalwal (Nurse in Charge) - No concerns re: building. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 1120AM by ACT LPN.
CARELIFE FLEETWOOD - SURREY	AC had broken down but back up and running.	Licensing Officer (Jean) - June 30		Staffing deployed	Continuing as per normal process	STABLE	Per FH Director of Ops (Leanne), site is functioning well today / much more comfortable (July 1 - 930 AM).
CHERINGTON PLACE - SURREY	Insufficient cooling capability.	Licensing Officer (Eddie) - June 29			Continuing as per normal process	STABLE	Spoke with Belan Gardner (Nurse in Charge) - Building feels better, cooler, comfortable. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 918 AM by ACT LPN.
CZORNY CARE CENTRE - SURREY	Cooling	Licensing Officer (Joanne - June 29), CNE (Anne - June 30)			Continuing as per normal process	STABLE	Per FH Director of Ops (Leanne), site is functioning well today / much more comfortable (July 1 - 930 AM).
DELTAVIEW CARE CENTRE - DELTA	Failure of AC Unit. Staffing needed to support hydration.	CNE (Gillian) - June 29	Cooling deployed - June 29	Staffing deployed	Continuing as per normal process	STABLE	Spoke with Satinder Grewal (RCC) - No concerns re: building / much better today. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 1128 AM by ACT LPN.
CASCADE GARDENS	Educational need	CNE to be assigned - June 30			Continuing as per normal process	STABLE	Spoke with Myrex Layan (Nurse in Charge) - No concerns re: building. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 847 AM by ACT LPN.
EVERGREEN HAMLETS - SURREY	Leadership changes and RN turnover.	Licensing Officer (Charly) - June 30			Continuing as per normal process	STABLE	Spoke with Parminder Brar (Nurse in Charge) - No concerns re: building / much better today. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 910 AM by ACT LPN.
GEORGE DERBY CENTRE - BURNABY	Heat. Concern raised re: ER visits.	Licensing Officer (Christine) - June 30			Continuing as per normal process	STABLE	Spoke with Ava (GM) - Building is cooler today. No signs of heat exhaustion / other resident concerns (July 1 - 850 AM).
HILTON VILLA - SURREY	Insufficient cooling capability. Family concerns.	CNE (Jennifer) - June 29	2 AC, 20 Fans deployed, Redeploying 2 AC units to Fleetwood (July 1)	Staffing deployed	Continuing as per normal process	STABLE	Spoke with Robin Nguyen (Nurse in Charge) - No concerns re: building - cooler. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 1100 pm by ACT LPN.
KIWANIS CARE CENTRE - NEW WESTMINSTER	Limited AC. Multiple family complaints.	ORL (Jan) - June 29, LO (Kelly) - June 30	Deployed: 12		Continuing as per normal process	STABLE	Spoke with Jasmin Baura (Nurse in Charge) - No concerns re: building - better. No concerns today with regard to heat in the building. No signs of resident heat exhaustion / heat stroke. July 1 - 1045 AM by ACT LPN.
NORMANNA CARE - BURNABY	Ability to manage heat.	Licensing Officer (Aaron) - June 30			Continuing as per normal process	STABLE	Spoke with Kai Dethian (Nurse in Charge) - No concerns re: building / cooler today. No concerns today with regard to heat in the building. Building is comfortable. No signs of resident heat exhaustion / heat stroke. July 1 - 852 AM by ACT LPN.
VALLEYHAVEN RETIREMENT COMMUNITY - AGASSIZ	Ability to manage heat.	Licensing Officer (Crystal) - June 30			Continuing as per normal process	STABLE	Spoke with Ari Jimenez (Nurse in Charge) - No concerns re: building / cooler, better today. No concerns today with regard to heat in the building. Building is comfortable. No signs of resident heat exhaustion / heat stroke. July 1 - 858 AM by ACT LPN.
WAVERLEY OF CHILLIWACK - CHILLIWACK	Ability to manage heat.	Licensing Officer (Jen) - June 30			Continuing as per normal process	STABLE	Spoke with Teresa Huizinga ((Nurse in Charge) - No concerns re: building / cooler, better today. No concerns today with regard to heat in the building. Building is comfortable. No signs of resident heat exhaustion / heat stroke. July 1 - 906 AM by ACT LPN.

## AL ACTION PLAN - JULY 1, 2021 (Updated 12 noon)

AL HOME	PRIMARY CONCERN	ON SITE SUPPORT
Cartier House Care Centre	Cooling	
Hawthorne - AL	Cooling	
RESIDENCES AT BELVEDERE - COQUITLAM	Resident falls	CNE (Jan) - June 29/30, ORL (Debbie) - June 30
EVERGREEN HEIGHTS - WHITE ROCK	Hospitalization	ORL (Ann) June 29, Phone follow up (June 30)
THE CEDARS - MISSION	Cooling.	Licensing Officer (Crystal) - June 30
NIKKEI HOME - BURNABY	Resident falls	Licensing Officer (Kelly) - June 30
WAVERLEY SENIORS VILLAGE - CHILLIWACK	Cooling.	Licensing Officer (Jen) - June 30

COOLING	STAFFING SUPPORT?	ADMISSIONS	Status Change
Fans deployed	None requested	Continuing as per normal	Stable
Fans deployed	None requested	Continuing as per normal	Stable
In Progress: Oscillating / pedestal 5-6 Fans			
	None requested	Continuing as per normal	Stable
In progress: Oscillating / pedestal 5-6 Fans			
	None requested	Continuing as per normal	Stable
Fans deployed			
	None requested	Continuing as per normal	Stable
Fans deployed			
	None requested	Continuing as per normal	Stable
Requested			
	None requested	Continuing as per normal	Stable

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca   
**Subject:** FW: Approval required ASAP | Physician Memo 06.30.2021 V3  
**Date:** June 30, 2021 at 1:07 PM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca, Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca



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You guys ok with this?

**From:** Henderson, Shannon [FH] <Shannon.Henderson@fraserhealth.ca>  
**Sent:** Wednesday, June 30, 2021 12:34 PM  
**To:** Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>; Chouinor, Kathy <IMCEAEX-o=HealthBC\_ou=Exchange+20Administrative+20Group+20+28FYDIBOHF23SPDLT+29\_cn=Recipients\_cn=chok2@CANPRD01.PROD.OUTLOOK.COM>  
**Cc:** Henderson, Shannon [FH] <Shannon.Henderson@fraserhealth.ca>; Saunders, Larisa [FH] <Larisa.Saunders@fraserhealth.ca>; Blackwell, Jacqueline [FH] <Jacqueline.Blackwell@fraserhealth.ca>; Fox, Suzanne [FH] <suzanne.fox@fraserhealth.ca>  
**Subject:** FYA: Approval required ASAP | Physician Memo 06.30.2021 V3

**Importance:** High

Hi Naseem and Kathy (for Norm),

Attached please find a physician memo from Dr. Sandra Derkach, South Fraser Medical Lead, Long-Term Care, for distribution to LTC/AL physicians. Dr. Neil Barclay and Emerg Dept physicians have been consulted on the content.

Please review and provide me with your approval/feedback as soon as possible.

Thank you,

Shannon



Physician Memo  
06.30....3.docx



Better health.  
Best in health care.

June 30, 2021

To my Fellow Colleagues,

The Fraser Health Extreme Heat Response Emergency Operations Centre team has been working with long-term care (LTC) and assisted living (AL) leaders and vendor partners to ensure our residents and tenants are well cared for.

This includes:

- outlining strategies to prevent and treat heat-related conditions, e.g. hydration rounds, applying cool and wet sponges/cloths to residents as they sit in front of fans
- providing education to staff about symptoms and interventions;
- offering resources, e.g. relief staff, fans/air conditioning devices

As our Emergency Departments are experiencing high patient volumes, we ask you to carefully consider managing your patients' care within their home, as long as it is clinically appropriate to do so, before you initiate patient transfers with heat-related conditions to Emergency Departments.

Options for managing patients' care within their home, if clinically appropriate, can include administration of Hypodermoclysis and a consideration of withholding diuretics. As always, please ensure that you are having ongoing goals of care-related discussions with patients and/or families.

Lastly, it is important that you are aware that COVID-19 restrictions are being relaxed in non-outbreak facilities. For example, you may see patients being congregated in air conditioned areas. Staff are being advised that they can take mask breaks. It is felt that the risk of heat-related dangers outweigh the risk of COVID-19 at this time in non-outbreak facilities, given the effectiveness of our vaccines and the vaccine uptake within LTC and AL.

Please don't hesitate to reach out to me with any questions or concerns.

Dr. Sandra Derkach  
South Fraser Medical Lead, Long-Term Care  
[Sandra.Derkach@fraserhealth.ca](mailto:Sandra.Derkach@fraserhealth.ca)



**From:** Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)   
**Subject:** FW: heat data - initial  
**Date:** June 28, 2021 at 11:52 AM  
**To:** .FHA Executive Committee [fhaExecutiveCommittee@fraserhealth.ca](mailto:fhaExecutiveCommittee@fraserhealth.ca), Chouinor, Kathleen [FH] [kathleen.chouinor@fraserhealth.ca](mailto:kathleen.chouinor@fraserhealth.ca)

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Fyi. Attached is data from VCH as well.

Linda Dempster, RN, BScN, MA  
Vice President, Patient Experience and Pandemic Response  
Fraser Health | Better Health. Best in Health Care

Executive Assistant  
Liana Kirby [liana.kirby@fraserhealth.ca](mailto:liana.kirby@fraserhealth.ca)

Connect with us:



[www.fraserhealth.ca](http://www.fraserhealth.ca)

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**From:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 11:44 AM  
**To:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Cc:** Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>; Blackwell, Jacqueline [FH] <[Jacqueline.Blackwell@fraserhealth.ca](mailto:Jacqueline.Blackwell@fraserhealth.ca)>  
**Subject:** FW: heat data - initial

Hi Linda –

Thank you so much Rahul and team for pulling this together do quickly.  
We have seen a clear spike compared to previous years. I am still awaiting more detailed info or severity/CTAS.  
We recently received similar info from VCH attached.  
Ingrid

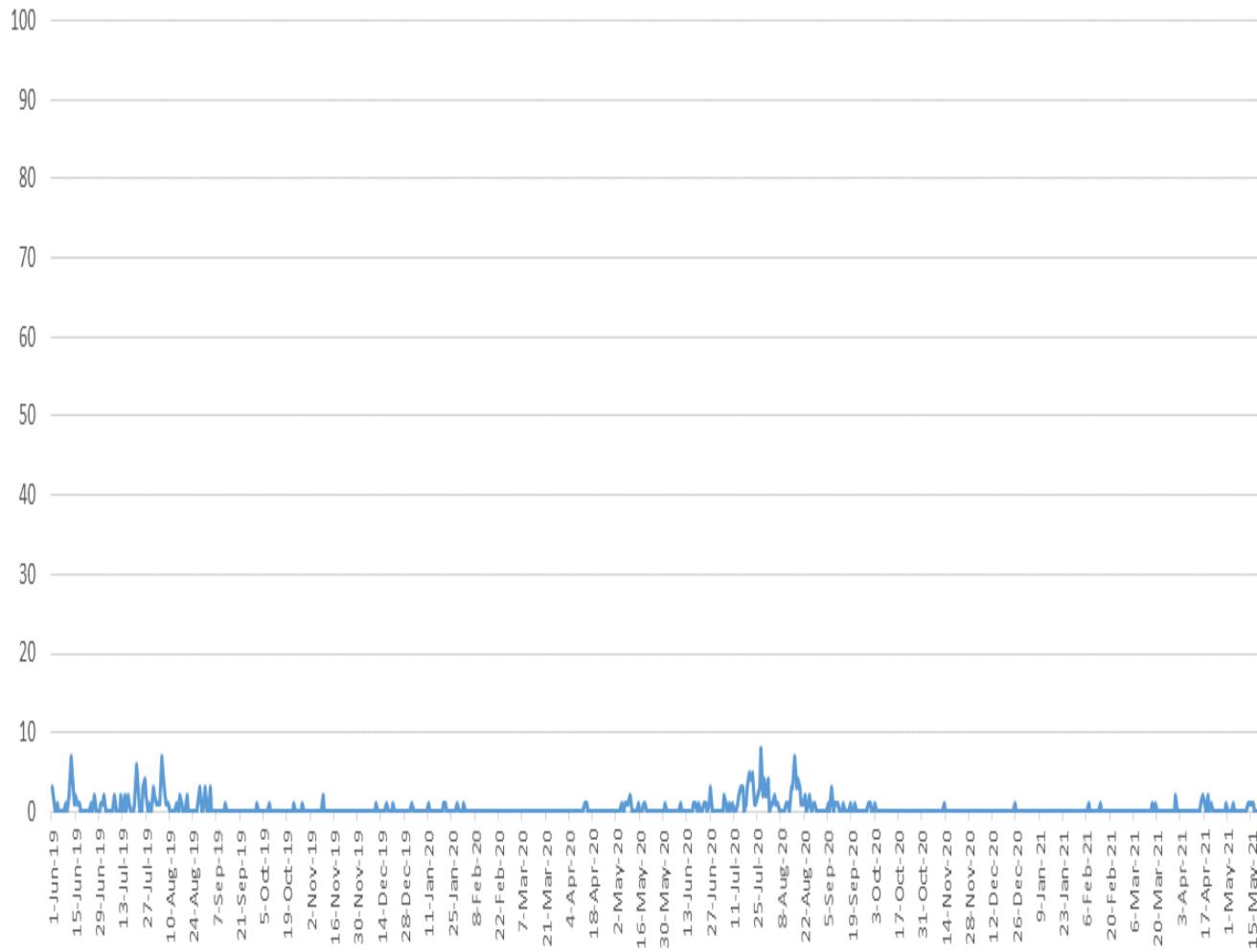
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**From:** Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 11:41 AM  
**To:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Subject:** FW: heat warning

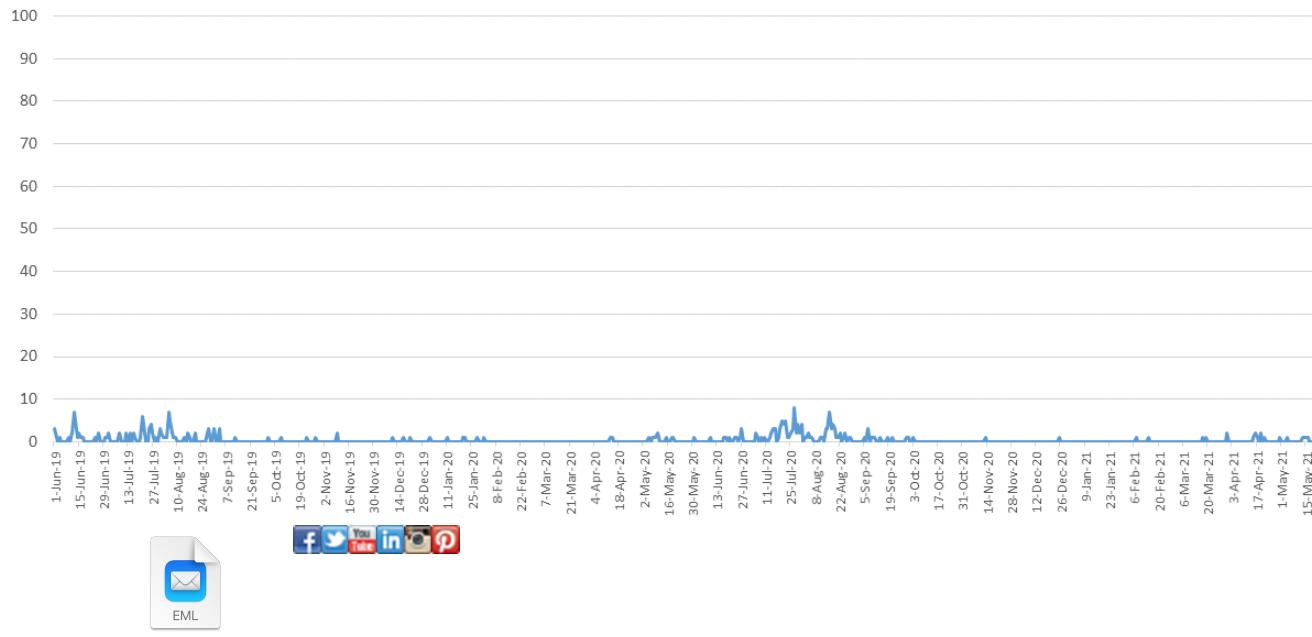
**FYI**

**From:** Li, Guiyun (Helen) [FH] <[Helen.Li@fraserhealth.ca](mailto:Helen.Li@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 11:36 AM  
**To:** Ng, Carmen [FH] <[carmen.ng@fraserhealth.ca](mailto:carmen.ng@fraserhealth.ca)>; Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>  
**Subject:** RE: heat warning

### ED visits due to heat/sun stroke in Fraser Health region, June 1, 2019 to June 27, 2021



### ED visits due to heat/sun stroke in Fraser Health region, June 1, 2019 to June 27, 2021



RE/ Provincial  
touch-...her.eml

**From:** Fox, Suzanne [FH] suzanne.fox@fraserhealth.ca   
**Subject:** Fw: Situation Report 001 + Follow up documents: LTC EOC: Extreme heat - 2021-06-29  
**Date:** June 29, 2021 at 6:10 PM  
**To:** .FHA Executive EOC FHAExecutiveEOC@fraserhealth.ca  
**Cc:** Fox, Suzanne [FH] suzanne.fox@fraserhealth.ca, Chouinor, Kathleen [FH] kathleen.chouinor@fraserhealth.ca

Good evening Executive Team

Please accept my apologies for this taking time to get you the first daily situation report on all the activities that have been happening the past 48 hours.

The teams have been working diligently on supporting the sites and I hope the above documents will show the progress and actions.

Please provide me feedback on what may be missing.

Based on our calls (these are not perfect), overall 74% would have AC in their buildings (full or partial). Some of these were not working.... 18% of homes have no AC at all and 8% were unknown as some homes just have not replied.

This list will need to be refined and actioned tomorrow for completion and below is what we have so far. I will follow up with another email and another list by site name which we will again confirm tomorrow.

Have a nice night.

Suzanne

**Table 1 – Summary Data:**

	#	%
<b>Total Yes/Partial Yes</b>	<b>63</b>	<b>74%</b>
<b>Total No</b>	<b>15</b>	<b>18%</b>
<b>Total Unknown</b>	<b>7</b>	<b>8%</b>
	<b>85</b>	<b>100%</b>

**Table 1 – Detailed Breakdown:**

	#	%
<b>Yes</b>	<b>26</b>	<b>31%</b>
<b>Yes - Common area or limited areas only</b>	<b>23</b>	<b>27%</b>
<b>Yes - but not ideal</b>	<b>1</b>	<b>1%</b>
<b>Yes - New section of bldg only</b>	<b>1</b>	<b>1%</b>
<b>Yes - but not fully operating</b>	<b>9</b>	<b>11%</b>
<b>Yes - one floor only</b>	<b>3</b>	<b>4%</b>
<b>No / None</b>	<b>15</b>	<b>18%</b>
<b>Unknown</b>	<b>7</b>	<b>8%</b>
<b>Grand Total</b>	<b>85</b>	<b>100%</b>

	#	%
<b>Total Yes/Partial Yes</b>	<b>63</b>	<b>74%</b>
<b>Total No</b>	<b>15</b>	<b>18%</b>
<b>Total Unknown</b>	<b>7</b>	<b>8%</b>
	<b>85</b>	<b>100%</b>

Suzanne

Suzanne Fox, RN, MSN, CHE, CEC

Executive Director, Integrated Long Term Care & Assisted Living

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Central City Tower

#400 – 13450 102nd Avenue

Surrey, BC V3T 0H1

Cell: 250.327.4514

[www.fraserhealth.ca](http://www.fraserhealth.ca)

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**From:** Kara, Tasha [PHSA] <tasha.kara@phsa.ca> on behalf of FH EOC <FH.EOC@phsa.ca>

**Sent:** June 29, 2021 5:59 PM

**To:** FH EOC <FH.EOC@phsa.ca>; Scott, Michael <michael.scott3@phsa.ca>; Mitchell, Angela [FH] <angela.mitchell@fraserhealth.ca>; Chatha, Dee [FH] <Dee.Chatha@fraserhealth.ca>; Orr, Alison [FH] <alison.orr@fraserhealth.ca>; Brown, Susan P. [FH] <Susan.Brown@fraserhealth.ca>; Thompson, David [FH] <david.thompson@fraserhealth.ca>; Bharmal, Aamir [FH] <aamir.bharmal@fraserhealth.ca>; Kerwin, Oona [FH] <Oona.Kerwin@fraserhealth.ca>; Henderson, Shannon [FH] <Shannon.Henderson@fraserhealth.ca>; Weimer, Mitch [FH] <Mitch.Weimer@fraserhealth.ca>; Liggett, Brenda [FH] <Brenda.Liggett@fraserhealth.ca>; Phillips, Mark [VCH] <Mark.Phillips@vch.ca>; Cathcart, Jillian [PHSA] <Jillian.Cathcart@phsa.ca>; McLachlan, Shannon [PHSA] <shannon.mclachlan@phsa.ca>; Mithani, Akber [FH] <akber.mithani@fraserhealth.ca>; Bergen, Jeff [FH] <jeff.bergen@fraserhealth.ca>; Fox, Suzanne [FH] <suzanne.fox@fraserhealth.ca>; Tyler, Ingrid [FH] <ingrid.tyler@fraserhealth.ca>; Choy, Sarika [FH] <Sarika.Choy@fraserhealth.ca>; Clark, Donna [FH] <Donna.Clark@fraserhealth.ca>; Grewal, Tajinder (George) [FH] <tajinder.grewal@fraserhealth.ca>; Gill (Harry), Harjit [FH] <Harjit.Gill1@fraserhealth.ca>; Schenkers, Michael EHS:EX <Michael.Schenkers@bcehs.ca>; Gray, Darren [PHSA] <Darren.Gray@hssbc.ca>; Chouinor, Kathleen [FH] <kathleen.chouinor@fraserhealth.ca>; Doherty, Becky [FH] <Becky.Doherty@fraserhealth.ca>; McDowell, Meryl [FH] <Meryl.Mcdowell@fraserhealth.ca>; Dueckman, Ruth [FH] <Ruth.Dueckman@fraserhealth.ca>; Beach, Cheryl [FH] <cheryl.beach@fraserhealth.ca>; Wright, Martin [FH] <Martin.Wright@fraserhealth.ca>; Spence, Nicole [PHSA] <nicoles.spence@phsa.ca>; ZitoLarose, Alesi [FH] <alesi.zitolarose@fraserhealth.ca>; ZitoLarose, Alesi [PHSA] <alesi.zitolarose@phsa.ca>; Dillon, Richard [FH] <Rich.Dillon@fraserhealth.ca>

**Subject:** Situation Report 001 + Follow up documents: LTC EOC: Extreme heat - 2021-06-29

Good evening,

Please find attached the **FH LTC EOC Extreme Heat Situation Report** with the accompanying documents:

- Action plan
- Cooling request spreadsheet
- Staffing snapshot

This report is intended to enhance situational awareness across FH, is for internal purposes only, and not for broad circulation. Given the dynamic nature of the situation, the information is subject to change.

If you have any feedback or comments please contact us at [fh\\_eoc@nhsac.ca](mailto:fh_eoc@nhsac.ca)

If you have any feedback or comments please contact us at [info@phsa.ca](mailto:info@phsa.ca)

Kind regards,

**Tasha-Aliya Kara**

Coordinator, Planning + Initiatives, Lower Mainland

Health Emergency Management British Columbia (HEMBC)

#200 – 1333 W Broadway, 11<sup>th</sup> Floor, Vancouver, BC V6H 4C1

Mobile: 604-230-0433

Email: [tasha.kara@phsa.ca](mailto:tasha.kara@phsa.ca)

**After hours HEMBC LM On-Call 1-855-675-2436**



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Situation-report-...eat.pdf



Action-plan-FH-LTC-ex...9.xls



Cooling-reqes...29.xlsx

Facility	Notes	1.5x Premium (Yes/No)	Deployed					Request			Deployed vs Request Variance (count "short" or "over")			Deployed vs Request Variance %			Shortage		
			RN (d)	LPN (d)	CHW (d)	aRCA (d)	RCA (d)	RN (r)	LPN (r)	RCA (r)	RN	LPN	RCA	RN %	LPN %	RCA %	RN short	LPN short	Shortage %
Hawthorne	June 23 - July 3	N	0	2	0	0	2	1	2	1	0	0	Over -1	0%	100%	200%	1	10	
Bevan Lodge (Hydration)	June 23 - June 27	N	0	1	0	0	2	0	1	2	0	0	0	100%	100%	100%			
Delta View (Hydration)																			
Tabor Village (Hydration)	June 28 - July 4	N	0	0	0	0	3	0	0	8	0	0	Short 5						
Heritage Village (Hydration)	June 29 - July 5	N	0	2	0	0	0	0	1	0	0	0	Over -1	0	200%				
Bradley Centre	Awaiting corrected staffing request																		
Morgan Place	June 29 - July 4	N	0	2	0	0	0	0	2	0	0	0	0	100%					
Valhaven Home (hydration)	June 28 - July 4	N	0	0	0	0	0	0	0	7	0	0	Short 7			0%			
Langley Gardens (hydration)	June 28 - July 4	N	0	0	0	0	2	0	0	14	0	0	Short 12			14%			

**From:** Fox, Suzanne [FH] suzanne.fox@fraserhealth.ca   
**Subject:** Fw: Situation Report 002 + Follow up documents: EOC: Extreme heat - 2021-06-30  
**Date:** June 30, 2021 at 2:51 PM  
**To:** .FHA Executive EOC FHAExecutiveEOC@fraserhealth.ca

SF

Good afternoon

Please find attached #002 situation report from the community programs with a few sprinkles of broader system inputs i.e., morgues.

Have a nice evening.

*Suzanne*

Suzanne Fox, RN, MSN, CHE, CEC

**Executive Director, Integrated Long Term Care & Assisted Living**

**Fraser Health** | Better Health, Best in Health Care

Central City Tower

#400 – 13450 102<sup>nd</sup> Avenue

Surrey, BC V3T 0H1

**Cell: 250.327.4514**

[www.fraserhealth.ca](http://www.fraserhealth.ca)

---

**From:** Kara, Tasha [PHSA] <tasha.kara@phsa.ca> on behalf of FH EOC <FH.EOC@phsa.ca>

**Sent:** June 30, 2021 2:46 PM

**To:** FH EOC <FH.EOC@phsa.ca>; Scott, Michael <michael.scott3@phsa.ca>; Mitchell, Angela [FH] <angela.mitchell@fraserhealth.ca>; Chatha, Dee [FH] <Dee.Chatha@fraserhealth.ca>; Orr, Alison [FH] <alison.orr@fraserhealth.ca>; Brown, Susan P. [FH] <Susan.Brown@fraserhealth.ca>; Thompson, David [FH] <david.thompson@fraserhealth.ca>; Bharmal, Aamir [FH] <aamir.bharmal@fraserhealth.ca>; Kerwin, Oona [FH] <Oona.Kerwin@fraserhealth.ca>; Henderson, Shannon [FH] <Shannon.Henderson@fraserhealth.ca>; Weimer, Mitch [FH] <Mitch.Weimer@fraserhealth.ca>; Liggett, Brenda [FH] <Brenda.Liggett@fraserhealth.ca>; Phillips, Mark [VCH] <Mark.Phillips@vch.ca>; Cathcart, Jillian [PHSA] <Jillian.Cathcart@phsa.ca>; McLachlan, Shannon [PHSA] <shannon.mclachlan@phsa.ca>; Mithani, Akber [FH] <akber.mithani@fraserhealth.ca>; Bergen, Jeff [FH] <jeff.bergen@fraserhealth.ca>; Fox, Suzanne [FH] <suzanne.fox@fraserhealth.ca>; Tyler, Ingrid [FH] <ingrid.tyler@fraserhealth.ca>; Choy, Sarika [FH] <Sarika.Choy@fraserhealth.ca>; Clark, Donna [FH] <Donna.Clark@fraserhealth.ca>; Grewal, Tajinder (George) [FH] <tajinder.grewal@fraserhealth.ca>; Gill (Harry), Harjit [FH] <Harjit.Gill1@fraserhealth.ca>; Schenkers, Michael EHS:EX <Michael.Schenkers@bcehs.ca>; Gray, Darren [PHSA] <Darren.Gray@hssbc.ca>; Chouinor, Kathleen [FH] <kathleen.chouinor@fraserhealth.ca>; Doherty, Becky [FH] <Becky.Doherty@fraserhealth.ca>; McDowell, Meryl [FH] <Meryl.Mcdowell@fraserhealth.ca>; Dueckman, Ruth [FH] <Ruth.Dueckman@fraserhealth.ca>; Beach, Cheryl [FH] <cheryl.beach@fraserhealth.ca>; Wright, Martin [FH] <Martin.Wright@fraserhealth.ca>; Spence, Nicole [PHSA] <nicolespence@phsa.ca>; ZitoLarose, Alesi [FH] <alesi.zitolarose@fraserhealth.ca>; ZitoLarose, Alesi [PHSA] <alesi.zitolarose@phsa.ca>; Dillon, Richard [FH] <Rich.Dillon@fraserhealth.ca>; Derkach, Sandra [FH] <Sandra.Derkach@fraserhealth.ca>

**Subject:** Situation Report 002 + Follow up documents: EOC: Extreme heat - 2021-06-30

Good afternoon,

Please find attached the **FH LTC EOC Extreme Heat Situation Report** with the accompanying documents:

- Action plan
- Cooling request spreadsheet
- MHSU client mortality spreadsheet
- Staffing snapshot

This report is intended to enhance situational awareness across FH, is for internal purposes only, and not for broad circulation. Given the dynamic nature of the situation, the information is subject to change.

If you have any feedback or comments please contact us at [fh.eoc@phsac.ca](mailto:fh.eoc@phsac.ca)

Kind regards,

**Tasha-Aliya Kara**

Coordinator, Planning + Initiatives, Lower Mainland  
Health Emergency Management British Columbia (HEMBC)

#200 – 1333 W Broadway, 11<sup>th</sup> Floor, Vancouver, BC V6H 4C1

Mobile: 604-230-0433

Email: [tasha.kara@phsa.ca](mailto:tasha.kara@phsa.ca)

**After hours HEMBC LM On-Call 1-855-675-2436**



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Situation-report-....eat.pdf



Action-plan-FH-LTC-ex...0.xlsx



Cooling-reqe...30.xlsx



MHSU client extrem...21.xlsx

Facility	Notes	1.5x Premium (Yes/No)	Deployed				Request			Deployed vs Request Variance (count "short" or "over")			Deployed vs Request Variance %			Shortage Count			
			RN (#)	LPN (#)	CHW (#)	aRCA (#)	RCA (#)	RN (#)	LPN (#)	RCA (#)	RN	LPN	RCA	RN	LPN	RCA %			
Hawthorne	June 23 - July 3	N	0	3	0	0	1	1	2	1	Short 1	Over -1	0	0%	150%	100%	1		
Delta View (Hydration)		N	0	0	0	0	3	3	3	0	0	0	0	0	0	100%	100%		
Tabor Village (Hydration)	June 28 - July 4	N	0	0	0	0	7	0	0	8	0	0	Short 1	Over -1	0	200%	88%		
Heritage Village (Hydration)	June 29 - July 5	N	0	2	0	0	0	0	1	0	0	0	0	0	0	200%	200%		
Bradley Centre	Awaiting corrected staffing request		2								Over	Over	Over	Over	Over	Over	200%		
Morgan Place	June 29 - July 4	N	0	2	0	0	0	0	2	0	0	0	0	0	0	100%	100%		
Vaughan Home (hydration)	June 28 - July 4	N	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	0%	
Langley Gardens (hydration)	June 28 - July 4	N	0	0	0	0	2	0	0	14	0	0	Short 12	Over	Over	Over	14%		

**From:** Fox, Suzanne [FH] [suzanne.fox@fraserhealth.ca](mailto:suzanne.fox@fraserhealth.ca)   
**Subject:** Fw: Situation Report 003 + follow-up documents: FH LTC EOC Extreme Heat (2021-07-01)  
**Date:** July 1, 2021 at 2:16 PM  
**To:** .FHA Executive EOC [FHAExecutiveEOC@fraserhealth.ca](mailto:FHAExecutiveEOC@fraserhealth.ca)  
**Cc:** Chouinor, Kathleen [FH] [kathleen.chouinor@fraserhealth.ca](mailto:kathleen.chouinor@fraserhealth.ca)

SF

Happy Canada Day!

Please find attached #003 Situation report from the Heat wave EOC and corresponding supportive documents. As the heat starts to subside and we see some stability in our LTC AL homes actions were taken to move into preparing for air quality issues with the current fire situation as well as sustainability planning through the summer.

Linda, if you have anything to add please feel free and thank you for attending.  
Stay safe all.

*Suzanne*

Suzanne Fox, RN, MSN, CHE, CEC

**Executive Director, Integrated Long Term Care & Assisted Living**

**Fraser Health | Better Health, Best in Health Care**

Central City Tower

#400 – 13450 102<sup>nd</sup> Avenue

Surrey, BC V3T 0H1

**Cell: 250.327.4514**

[www.fraserhealth.ca](http://www.fraserhealth.ca)

---

**From:** Spence, Nicole [PHSA] <[nicole.spence@phsa.ca](mailto:nicole.spence@phsa.ca)> on behalf of FH EOC  
<[FH.EOC@phsa.ca](mailto:FH.EOC@phsa.ca)>

**Sent:** July 1, 2021 2:08 PM

**To:** FH EOC <[FH.EOC@phsa.ca](mailto:FH.EOC@phsa.ca)>; Scott, Michael <[michael.scott3@phsa.ca](mailto:michael.scott3@phsa.ca)>; Mitchell, Angela [FH] <[angela.mitchell@fraserhealth.ca](mailto:angela.mitchell@fraserhealth.ca)>; Chatha, Dee [FH] <[Dee.Chatha@fraserhealth.ca](mailto:Dee.Chatha@fraserhealth.ca)>; Orr, Alison [FH] <[alison.orr@fraserhealth.ca](mailto:alison.orr@fraserhealth.ca)>; Brown, Susan P. [FH] <[Susan.Brown@fraserhealth.ca](mailto:Susan.Brown@fraserhealth.ca)>; Thompson, David [FH] <[david.thompson@fraserhealth.ca](mailto:david.thompson@fraserhealth.ca)>; Bharmal, Aamir [FH] <[aamir.bharmal@fraserhealth.ca](mailto:aamir.bharmal@fraserhealth.ca)>; Kerwin, Oona [FH] <[Oona.Kerwin@fraserhealth.ca](mailto:Oona.Kerwin@fraserhealth.ca)>; Henderson, Shannon [FH] <[Shannon.Henderson@fraserhealth.ca](mailto:Shannon.Henderson@fraserhealth.ca)>; Weimer, Mitch [FH] <[Mitch.Weimer@fraserhealth.ca](mailto:Mitch.Weimer@fraserhealth.ca)>; Liggett, Brenda [FH] <[Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)>; Phillips, Mark [VCH] <[Mark.Phillips@vch.ca](mailto:Mark.Phillips@vch.ca)>; Cathcart, Jillian [PHSA] <[Jillian.Cathcart@phsa.ca](mailto:Jillian.Cathcart@phsa.ca)>; McLachlan, Shannon [PHSA] <[shannon.mclachlan@phsa.ca](mailto:shannon.mclachlan@phsa.ca)>; Mithani, Akber [FH] <[akber.mithani@fraserhealth.ca](mailto:akber.mithani@fraserhealth.ca)>; Bergen, Jeff [FH] <[jeff.bergen@fraserhealth.ca](mailto:jeff.bergen@fraserhealth.ca)>; Fox, Suzanne [FH] <[suzanne.fox@fraserhealth.ca](mailto:suzanne.fox@fraserhealth.ca)>; Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>; Choy, Sarika [FH] <[Sarika.Choy@fraserhealth.ca](mailto:Sarika.Choy@fraserhealth.ca)>; Clark, Donna [FH] <[Donna.Clark@fraserhealth.ca](mailto:Donna.Clark@fraserhealth.ca)>; Grewal, Tajinder (George) [FH] <[tajinder.grewal@fraserhealth.ca](mailto:tajinder.grewal@fraserhealth.ca)>; Gill (Harry), Harjit [FH] <[Harjit.Gill1@fraserhealth.ca](mailto:Harjit.Gill1@fraserhealth.ca)>; Schenkers, Michael EHS:EX <[Michael.Schenkers@bcehs.ca](mailto:Michael.Schenkers@bcehs.ca)>; Gray, Darren [PHSA] <[Darren.Gray@hssbc.ca](mailto:Darren.Gray@hssbc.ca)>; Chouinor, Kathleen [FH] <[kathleen.chouinor@fraserhealth.ca](mailto:kathleen.chouinor@fraserhealth.ca)>; Doherty, Becky [FH] <[Becky.Doherty@fraserhealth.ca](mailto:Becky.Doherty@fraserhealth.ca)>; McDowell, Meryl [FH] <[Meryl.Mcdowell@fraserhealth.ca](mailto:Meryl.Mcdowell@fraserhealth.ca)>; Dueckman, Ruth [FH] <[Ruth.Dueckman@fraserhealth.ca](mailto:Ruth.Dueckman@fraserhealth.ca)>; Beach, Cheryl [FH] <[cheryl.beach@fraserhealth.ca](mailto:cheryl.beach@fraserhealth.ca)>; Wright, Martin [FH] <[Martin.Wright@fraserhealth.ca](mailto:Martin.Wright@fraserhealth.ca)>; Zito, Teresa, Alessi [FH]

VVIGGII, IVIAKUUN LIUJ NIVIAKUUN VVIGGIIWII ASCHIHEAUN.ca, ZITOLAROSE, ALESI LIUJ  
<alesi.zitolarose@fraserhealth.ca>; ZitoLarose, Alesi [PHSA] <alesi.zitolarose@phsa.ca>; Dillon, Richard [FH] <Rich.Dillon@fraserhealth.ca>; Derkach, Sandra [FH] <Sandra.Derkach@fraserhealth.ca>; Dempster, Linda [FH] <Linda.Dempster@fraserhealth.ca>; Murray, Craig Dr. [FH] <Craig.Murray@fraserhealth.ca>; Machana, Wendy EHS:EX <Wendy.Machana@bcehs.ca>

**Subject:** Situation Report 003 + follow-up documents: FH LTC EOC Extreme Heat (2021-07-01)

Good afternoon,

Please find attached the **FH LTC EOC Extreme Heat Situation Report** with the accompanying documents:

- ↳ Action plan
- ↳ Cooling request and inventory deployed spreadsheet
- ↳ MHSU client mortality spreadsheet
- ↳ Staffing snapshot
- ↳ Extreme heat status and action plan

This report is intended to enhance situational awareness across FH, is for internal purposes only, and not for broad circulation. Given the dynamic nature of the situation, the information is subject to change.

If you have any feedback or comments, please contact [fh.eoc@phsa.ca](mailto:fh.eoc@phsa.ca).

Thank you,

**Nicole Spence** (she/her)

Manager, Projects + Initiatives, Lower Mainland  
Health Emergency Management British Columbia (HEMBC)  
200–1333 W Broadway, Floor 11, Vancouver, BC V6H 4C1  
Mobile: 604-318-7327  
Email: [nicole.spence@phsa.ca](mailto:nicole.spence@phsa.ca)

After hours HEMBC LM On-Call 1-855-675-2436



I acknowledge my place of work is within the ancestral, traditional and unceded territory of the Coast Salish peoples, including the territories of the xʷməθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Səl̓ílwətaʔ/Selilwitulh (TsleilWaututh) Nations.



Situation-report-...eat.pdf



Action-plan-FH-LTC-ex...1.xlsx



Cooling-reqes...01.xlsx



MHSU client extrem...21.xlsx

Facility	Notes	1.5 Premium (Yes/No)	Deployed				Request			Deployed vs Request Variance (count, "short" or "over")			Deployed vs Request Variance %			Average		
			RN (d)	LPN (d)	CNA (d)	RN (r)	LPN (r)	CNA (r)	RN (%)	LPN (%)	CNA (%)	RN short	LPN short	CNA short	RN over	LPN over	CNA over	
Glenwood	Staffing Request June 23 - July 1st.	N	0	5	0	0	15	0	6	12	0	Short 1	Over -1	85%	108%	1	-1	
Laurel Rehab		N	0	4	0	0	0	3	1	0	Over 1	Over 2	135%	500%		-1		
<b>ON ENHANCED MONITORING:</b>																		
<b>ADMISSION:</b>																		
Royal City Manor		N	0	0	0	0	0	5	0	2	2	0	Short 2	Over -3	0%	250%	2	
<b>OTHER SITES SUPPORTED:</b>																		
SMITH COAST		N	0	0	0	0	0	0										
ROGHT (MULTIPLE SITES)		N	0	1	0	0	0	0				Over					-1	
VACCINATION (Home health/Home Support)		N	0	11	0	0	0	0				Over					-11	
VACCINATION (Regional team)		N	0	0	0	0	0	0										
TESTING (Delta / Langley)		N	0	2	0	0	0	0				Over					-2	
Fleetwood	Staffing request from May 25 - August	N	0	2	0	0	5	0	5	5	0	Short 3	0	40%	100%	3		
ECO-SURGEON		N	0	3	0	0	0	0	0	0	0	Short 0	0	33%	0%	6		
Selfless ENC-SURREY		N	0	0	0	0	0	0	0	1	0	Short 1	0	0%	0%	1		
Coorsy Alzheimer's Centre		N	0	0	0	0	0	0	5	0	2	0	Short 2	Over -3	0%	250%	2	
RCH Acute		N	0	0	0	0	0	4	0	0	0	0	0	0	0			
VACCINATION (Shelter/Unsheltered)		N	0	2	0	0	0	0				Over					-2	
Burnaby Home Support (LPN HS)		N	0	3	0	0	0	0				Over					-3	
Healthlink	June 23 - July 3	N	0	3	0	0	1	1	2	1	Short 1	Over -1	0	0%	150%	100%	1	-1
Delta View (Hydration)		N	0	0	0	0	0	3	0	3	0	0	0					
Tabor Village (Hydration)	June 28 - July 4	N	0	0	0	0	0	6	0	0	0	Over -1	0				-1	
Heritage Village (Hydration)	June 29 - July 5	N	0	1	0	0	0	6	0	0	0	Over -1	0				-1	
Bradley Centre	Awaiting corrected staffing request	N	0	2	0	0	0	0	0	1	0	0	Over -1	0			-2	
Morgan Park	June 29 - July 4	N	0	4	0	0	0	0	0	2	0	0	Over -2	0			-2	
Valhalla Home (Hydration)	June 29 - July 4	N	0	4	0	0	0	0	0	7	0	Over -4	Short 7	0%	0%	7	-4	
Valhalla Gardens (Hydration)	June 29 - July 4	N	0	4	0	0	1	0	0	14	0	Over -4	Short 11	21%	11		-4	



Extreme Heat  
Status...on.xlsx

**From:** Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)   
**Subject:** FW: update heat info  
**Date:** June 30, 2021 at 9:36 AM  
**To:** .FHA Executive EOC [FHAExecutiveEOC@fraserhealth.ca](mailto:FHAExecutiveEOC@fraserhealth.ca)

---



Linda Dempster, RN, BScN, MA  
Vice President, Patient Experience and Pandemic Response  
Fraser Health | Better Health. Best in Health Care

Executive Assistant  
Liana Kirby [liana.kirby@fraserhealth.ca](mailto:liana.kirby@fraserhealth.ca)

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---

**From:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 9:33 AM  
**To:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>; Lee, Victoria [FH] <[Victoria.Lee@fraserhealth.ca](mailto:Victoria.Lee@fraserhealth.ca)>  
**Subject:** FW: update heat info

FYI

---

**From:** Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 9:32 AM  
**To:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Subject:** FW: update heat info

FYI

---

**From:** Li, Guiyun (Helen) [FH] <[Helen.Li@fraserhealth.ca](mailto:Helen.Li@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 9:12 AM  
**To:** Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>  
**Cc:** Ng, Carmen [FH] <[carmen.ng@fraserhealth.ca](mailto:carmen.ng@fraserhealth.ca)>  
**Subject:** RE: update heat info

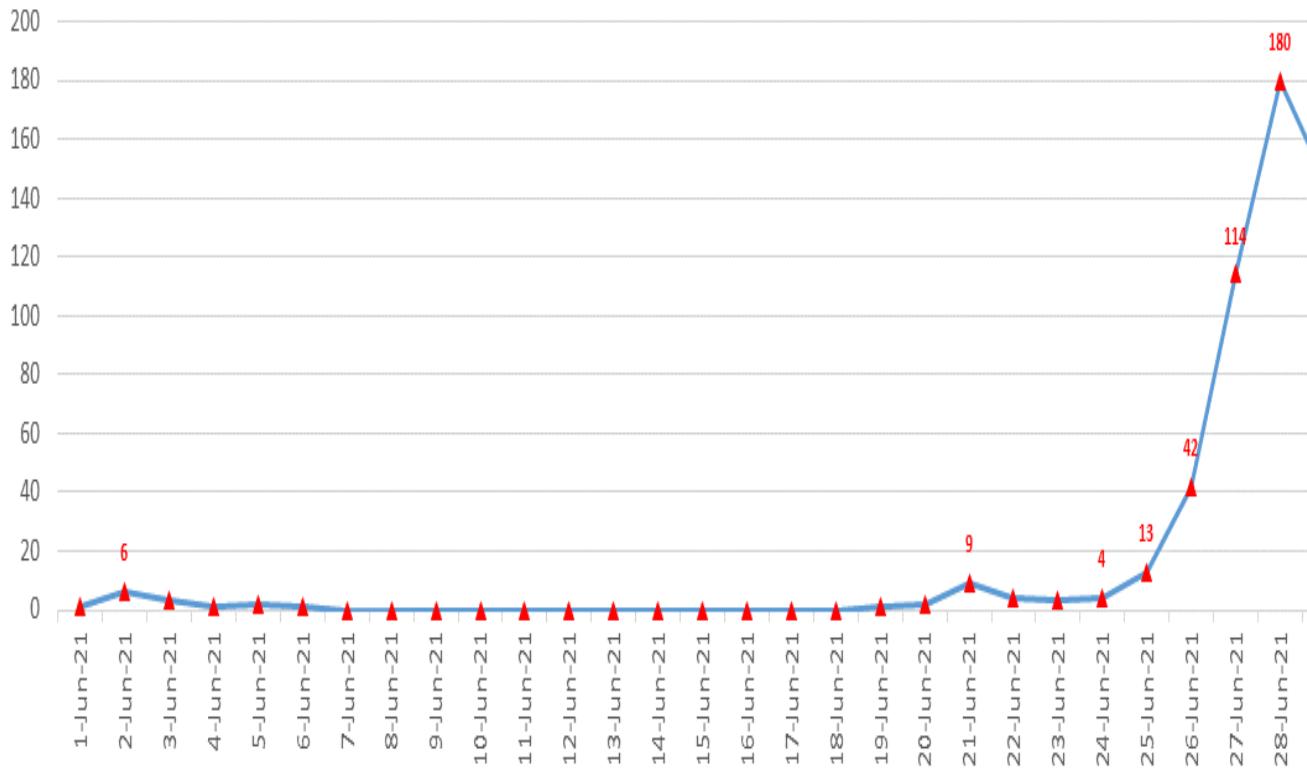
Hi Rahul,

Please see the updated figure below. The ED visits resulting in admission is coming.....

- Data source: Winrecs and SO data lake
- Date extraction: 7:55 am June 30, 2021

- Heat definition: [Discharge diagnoses T67.0] OR key words in visiting-reason (heat stroke, sun stroke, heat exhaustion, heat related illness).
- Note: numbers are subject to change as data is more complete

ED visits due to heat/sun stroke in Fraser Health region, June 1 to 29, 2021



**Helen Li, MPH MSc**

Biostatistician | Population Health Observatory | Population & Public Health | Fraser Health  
Suite 400, Central City Tower, 13450 102<sup>nd</sup> Avenue, Surrey, V3T 0H1  
Phone: 604-587-4600 ext. 767075 | Email:Helen.Li@fraserhealth.ca

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**From:** Chhokar, Rahul [FH] <[rahul.chhokar@fraserhealth.ca](mailto:rahul.chhokar@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 8:44 AM  
**To:** Li, Guiyun (Helen) [FH] <[Helen.Li@fraserhealth.ca](mailto:Helen.Li@fraserhealth.ca)>  
**Cc:** Ng, Carmen [FH] <[carmen.ng@fraserhealth.ca](mailto:carmen.ng@fraserhealth.ca)>  
**Subject:** update heat info

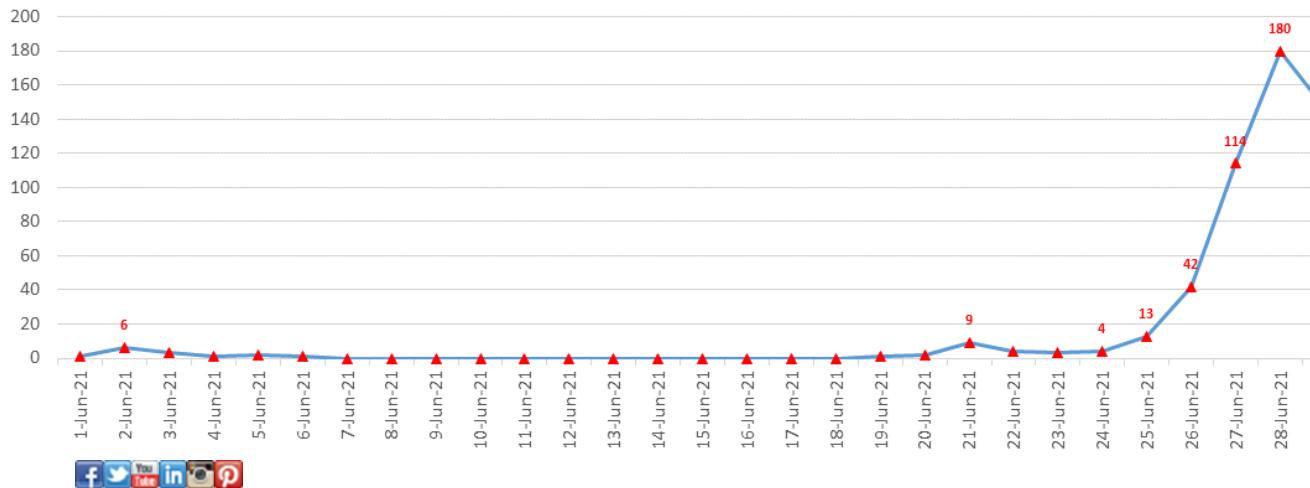
Hi Helen.

Would you be able to update the heat related visits graphs today?

Thanks,

## Rahul

ED visits due to heat/sun stroke in Fraser Health region, June 1 to 29, 2021



**From:** Mackie, Christine [FH] christine.mackie@fraserhealth.ca  
**Subject:** FW: Urgent call out for staff to assist at SMH Emergency  
**Date:** June 29, 2021 at 4:47 PM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca, Lane, Michele [FH] michele.lane@fraserhealth.ca

CM

Fyi - will let you know who we can send.

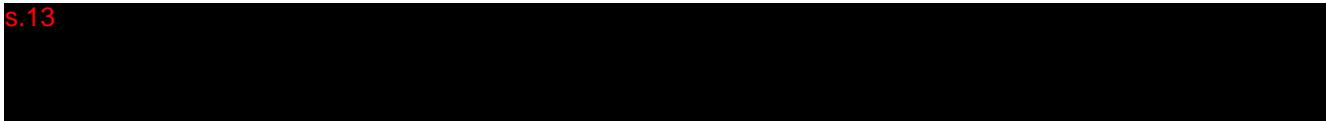
Thanks  
Christine

---

**From:** Mackie, Christine [FH] <christine.mackie@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 4:18 PM  
**To:** .Immunization Center Managers <Immunizationcentermanagers@fraserhealth.ca>  
**Cc:** .VCC Operations Team <VCCOperationsTeam@fraserhealth.ca>  
**Subject:** Urgent call out for staff to assist at SMH Emergency

Hi All,

s.13



They will take any kind of help for today and tomorrow. If we have staff that has worked in that department previously and we can backfill them in the clinics that would be great too. Please let me know as soon as possible please – names and dates and times and I will connect you with the leadership.

***Thank you,***  
***Christine Mackie RN, MA***  
Clinical Operations Director  
*Co-lead Fraser Health COVID-19 Vaccine Coordination Centre*  
604-614-9685  
**Fraser Health | Better health. Best in health care.**

*“I acknowledge that Fraser Health provides services within the ancestral, traditional and unceded territory of the Coast Salish Nations.”*

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**From:** Dempster, Linda [FH] Linda.Dempster@fraserhealth.ca   
**Subject:** Fwd: heat warning  
**Date:** June 29, 2021 at 12:23 PM  
**To:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca, Leith, Laurie [FH] laurie.leith@fraserhealth.ca, Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca

LD

FYI

Linda Dempster  
VP Patient Experience and Pandemic Response  
Fraser Health Authority  
EA Liana Kirby. Liana.kirby@fraserhealth.ca.

Begin forwarded message:

**From:** "Tyler, Ingrid [FH]" <ingrid.tyler@fraserhealth.ca>  
**Date:** June 29, 2021 at 11:56:15 AM PDT  
**To:** "Lee, Victoria [FH]" <Victoria.Lee@fraserhealth.ca>, "Dempster, Linda [FH]" <Linda.Dempster@fraserhealth.ca>  
**Cc:** "Chhokar, Rahul [FH]" <rahul.chhokar@fraserhealth.ca>  
**Subject:** FW: heat warning

Hi there –

Again with many thanks to Rahul for the efficiency and flexibility of his team, please see ED visit numbers below. We are still awaiting severity data, which is more complex to access/assemble. I have not requested EMS or Coroner data at this time.

You may be aware we are getting media questions re: hospitalizations/capacity.

I am recommending that we keep this info general (not share data below as the data are not complete and so the numbers will change and there may be visits that may be attributed to heat but are not necessarily captured by this definition; they may also not be comparable to other HAs at this time given possible differences in methodology)

Best, ingrid

**From:** Chhokar, Rahul [FH] <rahul.chhokar@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 11:45 AM  
**To:** Tyler, Ingrid [FH] <ingrid.tyler@fraserhealth.ca>  
**Subject:** FW: heat warning

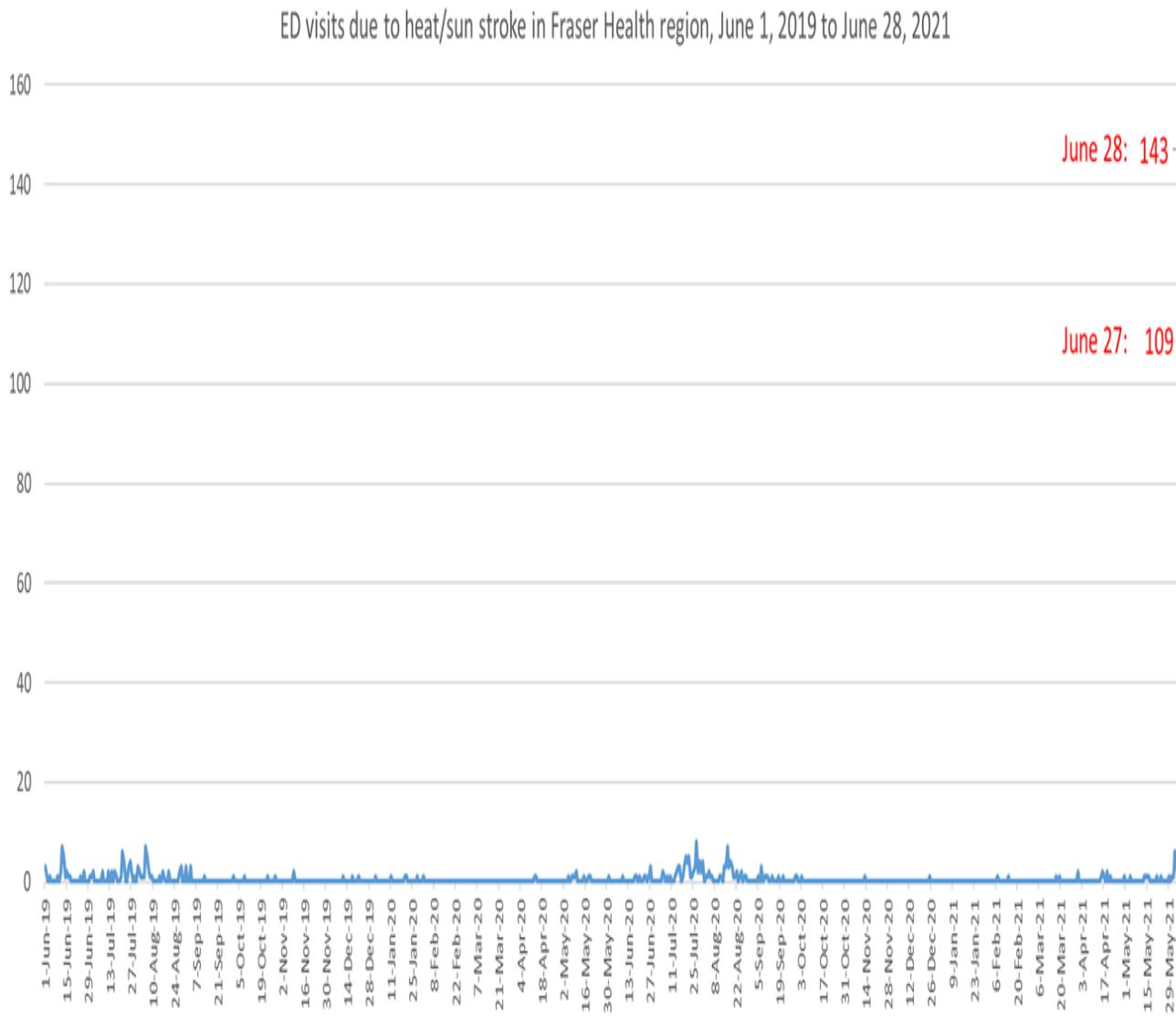
FYI

ED visits due to heat/sun stroke in Fraser Health region, June 1 to 28, 2021





- Updated to include 27-28, 2021
- Data source: Winrecs
- Date extraction: June 29, 2021
- Note: numbers are subject to change as data is more complete
- CTAS: data is not available at this moment due to data source related reasons – I am working on it now.



**From:** Leith, Laurie [FH] MAILER-DAEMON   
**Subject:** Fwd: Media at RCH - capturing B-roll for upcoming story  
**Date:** June 30, 2021 at 2:50 PM  
**To:** Naseem, Naseem [FH] Naseem.Naseem@fraserhealth.ca



FYI

Sent from my iPhone

Begin forwarded message:

**From:** "Marier St-Onge, Genevieve [FH]" <Genevieve.MarierSt-Onge@fraserhealth.ca>  
**Date:** June 30, 2021 at 2:18:22 PM PDT  
**To:** "Brolin, Scott [FH]" <Scott.Brolin@fraserhealth.ca>, "Leith, Laurie [FH]" <laurie.leith@fraserhealth.ca>  
**Subject:** FW: Media at RCH - capturing B-roll for upcoming story

FYI – CBC came to film outside of RCH property to get some pictures. No one was interviewed and media is aware.

Please see more info below.

Thanks  
Gen

**Genevieve M. St-Onge, RN, BScN, MHA**  
Director, Clinical Operations  
Royal Columbian Hospital  
Cell: (604) 614-0896

Administrative Assistant  
Jennifer Christiaens  
Jennifer.christiaens@fraserhealth.ca

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**From:** Li, Cecilia [FH] <cecilia.li2@fraserhealth.ca>  
**Sent:** Wednesday, June 30, 2021 1:23 PM  
**To:** Marier St-Onge, Genevieve [FH] <Genevieve.MarierSt-Onge@fraserhealth.ca>  
**Subject:** FW: Media at RCH - capturing B-roll for upcoming story

---

**From:** Brandon Anderson <[banderson@paladinsecurity.com](mailto:banderson@paladinsecurity.com)>  
**Sent:** Wednesday, June 30, 2021 1:11 PM  
**To:** Media <[Media@fraserhealth.ca](mailto:Media@fraserhealth.ca)>  
**Cc:** Prihar, Reema [FH] <[Reema.Prihar@fraserhealth.ca](mailto:Reema.Prihar@fraserhealth.ca)>; Reshad, Mesut [FH] <[mesut.reshad2@fraserhealth.ca](mailto:mesut.reshad2@fraserhealth.ca)>; Molin. Athanasios (Tom) [FH]

<[Athanasiros.Molin@fraserhealth.ca](mailto:Athanasiros.Molin@fraserhealth.ca)>

**Subject:** Media at RCH - capturing B-roll for upcoming story

**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to [spam@phsa.ca](mailto:spam@phsa.ca) and **do not** open attachments or click on links.

Hi folks,

This may already be on the radar of the Communications team, however, for awareness: CBC was found at the property line of RCH (near the Emergency Department driveway) today at about 12:50 hours. I spoke with the camera operator and she indicated that she was capturing a few minutes worth of B-roll for an upcoming story on the heatwave and capacity at RCH among other FH sites. She acknowledged that she didn't have permission to record on the property and said she would respect that. No other activity was seen in or around the area.

Regards,

**Brandon Anderson**

Area Security Lead  
he/him/his



**Paladin Security**

T. 604-677-8700 C. 604-417-5608

**24/7 Operations Centre:**

**URGENT:** 604-677-3655

**NON-URGENT:** 604-677-3735

[banderson@paladinsecurity.com](mailto:banderson@paladinsecurity.com)

201-3001 Wayburne Drive, Burnaby, BC V5G 4W3

[paladinsecurity.com](http://paladinsecurity.com)



**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** Fwd: RCH ER Heat stroke patients, and incident.  
**Date:** June 29, 2021 at 7:14 AM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca

NN

FYI

Begin forwarded message:

**From:** "Schmidt, Lara [FH]" <Lara.Schmidt@fraserhealth.ca>  
**Date:** June 28, 2021 at 11:47:48 PM PDT  
**To:** ".FHA Communications" <fhacomm@fraserhealth.ca>  
**Cc:** "Welykholowa, Terry [FH]" <Terry.Welykholowa@fraserhealth.ca>, "Marier St-Onge, Genevieve [FH]" <Genevieve.MarierSt-Onge@fraserhealth.ca>, "Nguyen, Nguyen [FH]" <Nguyen.Nguyen@fraserhealth.ca>, "Mcconnell, Sylvia [FH]" <Sylvia.Mcconnell@fraserhealth.ca>, "Finamore, Sheila [FH]" <Sheila.Finamore@fraserhealth.ca>  
**Subject:** RCH ER Heat stroke patients, and incident.

Hello,

Just writing to inform you that RCH ER has admitted multiple heat stroke patients, some required intubation, and some were from care facilities. (s.22

s.22

s.22

Please let me know if you have any questions.

Thank you,

Lara Schmidt  
Site Leader, RCH



MESSAGE FROM THE  
**Executive Team**

With the extreme heat wave warning in our region and across many communities in the Pacific Northwest, we have been experiencing prolonged, dangerous and unprecedented high temperatures.

Our emergency response teams are reporting an increase in sudden deaths and our acute sites are seeing extremely high volumes of patients presenting, many with significant heat-related complaints.

We know everyone is tired and looking forward to a break as we move into Step 3 of the COVID restart plan, however this is another historic event that we must all rally together and continue to be strong.

At this time, we must continue to support each other, our residents, patients, families and loved ones. If you are offered a shift to support our teams please accept the offer during this critical time.

Please email us at [staffinghelpline@fraserhealth.ca](mailto:staffinghelpline@fraserhealth.ca) and let us know the following:

1. Which of the following sites are you willing to work at:
  - a. Surrey Memorial Hospital
  - b. Burnaby Hospital
  - c. Abbotsford Hospital
  - d. Chilliwack General Hospital
  - e. Royal Columbian Hospital
2. Are you willing and able to work in the Emergency Department (medical-surgical RN or LPN's needed in addition to ER qualified nurses)
3. What are your available hours between today, June 29<sup>th</sup> to Monday, July 5<sup>th</sup>.

We will connect back with all of you in order of priority to offer you shifts in the areas you have responded to.

We can not thank you enough for rising up yet again to support our communities during this extreme heat event.

**Cameron Brine**  
Vice President, Employee Experience  
Fraser Health

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## Executive Team



## MHSU client info during extreme heat wave - June/July 2021

Summary	Licensed
<b>Burnaby</b> # of client deaths # of clients sent to ER Other adverse events	s.22
<b>New Westminster</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Tri-Cities</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Langley</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Surrey (Newton/Gateway)</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Chilliwack</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Hope</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Maple Ridge</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Abbotsford</b> # of client deaths # of clients sent to ER Other adverse events	
<b>Mission</b> # of client deaths # of clients sent to ER Other adverse events	
<b>White Rock/South Delta</b> # of client deaths # of clients sent to ER Other adverse events	

<i>Total deaths</i>	19	s.22
---------------------	----	------



**0**

**7**

**6**

s.22

## MHSU client info during extreme heat wave - June/July 2021

June 27-28	Licensed
<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

s.22

*Total deaths per day*

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

s.22



s.22



s.22



s.22



0

s.22



## MHSU client info during extreme heat wave - June/July 2021

29-Jun

Licensed

**Burnaby** # of client deaths  
# of clients sent to ER  
Other adverse events

s.22<sup>22</sup>

**New Westminster** # of client deaths  
# of clients sent to ER  
Other adverse events

**Tri-Cities** # of client deaths  
# of clients sent to ER  
Other adverse events

**Langley** # of client deaths  
# of clients sent to ER  
Other adverse events

s.22

**Surrey (Newton/Gateway)** # of client deaths  
# of clients sent to ER  
Other adverse events

**Chilliwack** # of client deaths  
# of clients sent to ER  
Other adverse events

**Hope** # of client deaths  
# of clients sent to ER  
Other adverse events

**Maple Ridge** # of client deaths  
# of clients sent to ER  
Other adverse events

**Abbotsford** # of client deaths  
# of clients sent to ER  
Other adverse events

**Mission** # of client deaths  
# of clients sent to ER  
Other adverse events

**White Rock/South Delta** # of client deaths  
# of clients sent to ER  
Other adverse events

*Total deaths per day*

9

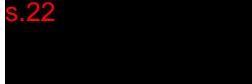


Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
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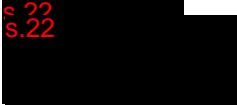
**0**

s.22



**0**

s.22



**MHSU client info during extreme heat wave - June/July 2021**



## MHSU client info during extreme heat wave - June/July 2021

01-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

02-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

03-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

04-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

05-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

Summary	Licensed
<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

s.22

*Total deaths*

**19**

s.22





**0**

**7**

**6**

**s.22**

**s.**

## MHSU client info during extreme heat wave - June/July 2021

June 27-28	Licensed
<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events



Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
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s.22 [REDACTED]

ss.22 [REDACTED]

s.22 [REDACTED]

**0**

s.22 s.22



## MHSU client info during extreme heat wave - June/July 2021

29-Jun

Licensed

**Burnaby** # of client deaths  
# of clients sent to ER  
Other adverse events

s.??  
s.22

**New Westminster** # of client deaths  
# of clients sent to ER  
Other adverse events

**Tri-Cities** # of client deaths  
# of clients sent to ER  
Other adverse events

**Langley** # of client deaths  
# of clients sent to ER  
Other adverse events

s.??  
s.22

**Surrey (Newton/Gateway)** # of client deaths  
# of clients sent to ER  
Other adverse events

**Chilliwack** # of client deaths  
# of clients sent to ER  
Other adverse events

**Hope** # of client deaths  
# of clients sent to ER  
Other adverse events

**Maple Ridge** # of client deaths  
# of clients sent to ER  
Other adverse events

**Abbotsford** # of client deaths  
# of clients sent to ER  
Other adverse events

**Mission** # of client deaths  
# of clients sent to ER  
Other adverse events

**White Rock/South Delta** # of client deaths  
# of clients sent to ER  
Other adverse events



Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
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s.s.22



s.2:

s.22



**0**

s.22



**0**

s.22



**MHSU client info during extreme heat wave - June/July 2021**

	30-Jun	Licensed	Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events				<b>s.22</b>	
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events					<b>s.22</b>
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events					<b>s.22</b>
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events					
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events				<b>s.22</b>	
<b>Total deaths per day</b>		<b>s.22</b>	0	0	0	<b>s.22</b>

## MHSU client info during extreme heat wave - June/July 2021

01-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

02-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

03-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

04-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

## MHSU client info during extreme heat wave - June/July 2021

05-Jul

Licensed

<b>Burnaby</b>	# of client deaths # of clients sent to ER Other adverse events
<b>New Westminster</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Tri-Cities</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Langley</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Surrey (Newton/Gateway)</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Chilliwack</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Hope</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Maple Ridge</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Abbotsford</b>	# of client deaths # of clients sent to ER Other adverse events
<b>Mission</b>	# of client deaths # of clients sent to ER Other adverse events
<b>White Rock/South Delta</b>	# of client deaths # of clients sent to ER Other adverse events

*Total deaths per day*

**0**

**0**

Assisted Living	MHSU Supported Housing	Living Independently	Shelter/Modular
-----------------	---------------------------	----------------------	-----------------

**0**

**0**

**0**

**0**

**From:** Curtis Harling Curtis.Harling@fraserhealth.ca  
**Subject:** News Scan - June 25, 2021  
**Date:** June 25, 2021 at 11:38 AM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca



Microsoft Exchange Server;converted from html;fillColor16777215

## News Scan - June 25, 2021

[Click here to view the news scan on a mobile device](#)

### Fraser Health

CBC News On The Coast: RADIO - [Staying cool in a heatwave](#)

<https://www.cbc.ca/listen/live-radio/1-46-on-the-coast/clip/15851641-staying-cool-heatwave>

News 1130 - [B.C. warned to brace for 'dangerous long-duration heatwave'](#)

<https://www.citynews1130.com/2021/06/24/bc-metro-vancouver-dangerous-heatwave/>

Vancouver Sun - [Environment Canada issues heat warnings, says record-high temperatures loom for B.C.](#) <https://vancouversun.com/news/local-news/environment-canada-issues-heat-warnings-says-record-high-temperatures-loom-for-b-c>

**Also syndicated in CTV News**

TriCity News - [What Tri-City residents need to know to survive this weekend's heatwave without an air conditioner](#) <https://www.tricitynews.com/local-news/what-tri-city-residents-need-to-know-to-survive-this-weekends-heatwave-without-an-air-conditioner-3904767>

Aldergrove Star - [Langley vaccination clinics taking walk-in appointments for first COVID shots](#) <https://www.aldergrovestar.com/news/langley-vaccination-clinics-taking-walk-in-appointments-for-first-covid-shots/>

**Also syndicated in Langley Advance-Times**

New Westminster Record - [Still need your COVID vaccine? Walk-in neighbourhood clinics offer first doses in New West](#) <https://www.newwestrecord.ca/coronavirus-covid-19-local-news/still-need-your-covid-vaccine-walk-in-neighbourhood-clinics-offer-first-doses-in-new-west-3903459>

TriCity News - [Three Tri-City sub-regions are at 1% COVID-19 positivity rate in latest surveillance data](#) <https://www.tricitynews.com/local-news/three-tri-city-sub-regions-are-at-1-covid-19-positivity-rate-in-latest-surveillance-data-3905319>

Burnaby Now - [Burnaby close to counting weekly COVID-19 cases on two hands](#) <https://www.burnabynow.com/local-news/burnaby-close-to-counting-weekly-covid-19-cases-on-two-hands-3905128>

Peace Arch News - [Surrey's weekly COVID-19 cases drop below 100](#) <https://www.peacearchnews.com/news/surreys-weekly-covid-19-cases-drop-below-100/>

Delta Optimist - [Editorial: Looking good Delta](#) <https://www.delta-optimist.com/opinion/editorial-looking-good-delta-3900331>

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## **Staying cool in a heatwave**

CBC News On The Coast -- Margaret Gallagher

Brace yourselves... Dangerously high temperatures are in the forecast for much of BC this weekend... And experts warn the heat wave could last into next week. We'll bring you tips on how to keep cool and stay safe.

[TOP](#)

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### **B.C. warned to brace for 'dangerous long-duration heatwave'**

News 1130 -- LISA STEACY AND MARTIN MACMAHON

British Columbians are being warned to expect a "dangerous long-duration heatwave" starting Friday and lasting until at least next Wednesday.

Daytime highs are forecast to be as high as 38 degrees and nighttime temperatures are not expected to dip below 21 degrees. The warning covers Metro Vancouver, the Sea to Sky, and most of Vancouver Island.

Environment Canada warns the unseasonable temperatures will likely cause other weather-related problems. It says expected record highs will raise river levels due to glacier melt, increase the risk of wildfires as forests dry out, and boost the potential for illnesses linked to heat or air quality as the high-pressure lid traps stagnant air over much of B.C.

"Humidex values during this period will reach the high 30s to possibly the low 40s," according to the advisory.

"An exceptionally strong ridge of high pressure will develop over British Columbia likely resulting in record-breaking temperatures. The duration of this heat wave is concerning as there is little relief at night with elevated overnight temperatures. This record-breaking heat event will increase the potential for heat-related illnesses."

Dr. Emily Newhouse with Fraser Health says preventing heat-related illness can mean going to places with air conditioning, swimming or having a cold shower.

"We also want people to still stay hydrated well in advance of being thirsty. So even before they think they need to drink water, they should be drinking lots of water," she says.

Signs of heat-related illness include:

dizziness/fainting

nausea/vomiting rapid breathing and heartbeat

extreme thirst

decreased urination with unusually dark urine

Air quality concerns

The soaring temperatures forecast for B.C. over the weekend, mean air quality on the Lower Mainland could become a concern.

Kyle Howe is an air quality analyst at Metro Vancouver. He explains what the regional district will be monitoring, and what could prompt an air quality advisory.

"This is certainly a situation where ground-level ozone becomes a concern when temperatures rise like this. Ground-level ozone is formed with a mixture of sunlight, hot temperatures and regional emissions," he says.

"Typically with ground level ozone, we see the peaks occurring in the late afternoon and early evening periods. Metro Vancouver will consider issuing an advisory if we feel that air quality warrants it. It's important for people to remember that ground-level ozone is different than the ozone that we see in the upper atmosphere, which is actually protecting us from the sun's UV radiation. When it's at ground level though it can be really damaging to people's health."

Howe notes updated information about air quality is available online.

"We haven't really seen concentrations increased too much over the last couple of days, but as we move into the hotter period we'll certainly be watching the data that comes in and making decisions around that," he says.

"When we decide to call advisory it's meant to be protective of people's health. So we're looking at various metrics and thresholds to determine when that advisory should be issued."

Anyone with underlying health or respiratory conditions is urged to take precautions.

"People can do a number of things to protect themselves during this time," Howe says. "Take it easy, find a cool place and stay hydrated, and try not over-exert yourself."

## [TOP](#)

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### **Environment Canada issues heat warnings, says record-high temperatures loom for B.C.**

Vancouver Sun -- Canadian Press

Environment Canada has issued warnings for most of B.C. and says many areas could see record-high temperatures starting Friday and continuing into next week.

Jeremy Cain spent Thursday overseeing a team of outreach workers in Kamloops in a race against an impending heat wave that he worries will put the city's already vulnerable community members at even greater risk.

Their cars are loaded with water bottles and sunscreen that they plan to distribute around the city over the next week with temperatures set to soar to 40 C and beyond by Saturday as part of a near-provincewide heat wave.

#### What is a heat wave?

"I've lived in this community my whole life and the temperatures they're calling for are alarming to any person in the general public, these are extreme temperatures where anyone can come to harm," said Cain, who is director of outreach and clinical support services for the ASK Wellness Society.

For those living on the street or who have severe mental-health or substance-use issues, the concern is even greater. Some of those individuals won't have the capacity for self-care, will experience the dangers associated with substance use amplified or won't have access to shelter and other ways to keep cool, he said.

"Those individuals will always suffer disproportionately from the elements," he said.

He encouraged members of the public to keep those people in mind and call emergency services if you believe someone is in distress.

Cain is part of an ad hoc network of community groups, municipal governments and health agencies doing what they can to prepare for what Environment Canada warns could see record-setting temperatures starting Friday and continuing into next week.

The weather office says an exceptionally strong ridge of high pressure will stall over the province, raising temperatures in parts of the Fraser Valley, Fraser Canyon and southern Interior to 40 C or higher by Sunday or Monday. Elsewhere, the mercury will nudge the high 30s and forecasters say humidity will make conditions feel even hotter.

Sweltering heat is expected to continue through Tuesday for most of B.C., but forecasters say inland sections of the north and central coasts won't see any relief until Thursday.

The unseasonable temperatures will likely cause other weather-related problems, Environment Canada warns. It says river levels will rise due to glacier melt, increase the risk of wildfires as forests dry out and boost the potential for illnesses linked to heat or air quality as the high-pressure lid traps stagnant air over much of B.C.

The City of Kamloops is offering residents temporary relief by turning an arena into a cooling centre. In keeping with COVID-19 protocols, the Sandman Centre will be limited to 50 people at a time and those inside will be required to wear masks and practise physical distancing.

Vancouver has installed eight misting stations and 10 temporary water fountains, while circulating a list of recreation centres, public libraries and other air-conditioned buildings where members of the public can cool down.

The City of Penticton is also publicizing locations of accessible water, while reminding those going into the backcountry that a fire ban is in effect to prevent wildfires.

"We encourage both residents and visitors to continue monitoring weather forecasts, and follow the advice of Health Canada," Mayor John Vassilaki says in a statement. "Please drink plenty of water, wear a hat and use sunscreen, stay in the shade, go for a dip in our lakes and check in on your friends, family, seniors and neighbours. Be safe and responsible during the coming heat wave."

Dr. Emily Newhouse, medical health officer for Fraser Health, encouraged people to self-monitor for heat-related illness, as well as check on family, friends and neighbours.

Symptoms can include dizziness and fainting, nausea and vomiting, rapid breathing and heartbeat, or extreme thirst, she said.

Watch out for red flags such as symptoms that aren't improving with self-care, very hot and dry skin, loss of consciousness or confusion, she said.

"If at any of those points, someone should seek medical attention," Newhouse said.

People who are extra-vulnerable include seniors, young children, those with chronic diseases or mental illness, the under-housed or homeless and those who work outside.

Anyone who is housebound without air conditioning and lives alone is also particularly at risk, she said.

To cool down, Newhouse suggested a cold shower, cold washcloth, misting cool water, closing blinds, going to another location that has air conditioning, hitting a swimming pool or finding shade.

[TOP](#)

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**What Tri-City residents need to know to survive this weekend's heatwave without an air conditioner**

## **air conditioner**

TriCity News -- Diane Strandberg

Port Coquitlam, Fraser Health, SPCA offer tips on how your and your pet can stay cool as hot air bubble parks over the province

With a blisteringly hot weekend in the offing, many residents are wondering how they'll survive without an air conditioner.

Environment Canada is predicting temperatures of up to 37C or higher, with much of B.C. under an extreme weather alert due to a heat dome keeping hot air over much of the province.

A heat dome forms when the jet stream migrates north, allowing an intense, high-pressure system to create a cap over hot ocean air.

And when that air descends, it warms; by trapping heat at the surface, the "dome" creates a feedback effect leading to sweltering conditions from day to night.

The wave of high pressure is so large, according to officials, that it's expected to bring extreme hot weather to a region stretching from Oregon to southern Alaska.

Both the city of Port Coquitlam and Fraser Health offer a number of tips to avoid getting overheated:

### **GO SOMEWHERE COOL**

Cool down in an air-conditioned location such as a store, shopping mall, movie theatre or library

Visit a spray park or book a visit at one of our four outdoor pools

COVID-19 restrictions are in place, pre-registration is required via the city of Port Coquitlam's website.

Protect yourself, your pets and your loved ones by:

Avoiding sun exposure

Go out when it's cooler, stay in the shade and cover your head and face with a wide-brimmed breathable hat or umbrella; use sunscreen that is SPF 30 or higher

Dressing in lightweight, light-coloured and loose-fitting clothing made of breathable fabric

Not leaving people or pets in your care inside a parked vehicle or in direct sunlight

Checking frequently on family members, neighbours and friends who are elderly or chronically ill to make sure they are cool and hydrated

### **STAYING COOL AT HOME**

Taking a cool shower or bath

Preparing meals that don't need to be cooked in the oven, such as fresh meals that don't require cooking

Avoiding caffeine or alcoholic beverages as both can act as diuretics and promote dehydration

Blocking out the sun by opening awnings, and closing curtains or blinds during the day

Drinking plenty of water to stay hydrated; use a cool cloth or consider using a spray bottle filled with cold water for refreshing sponges throughout the day

~~WETTED WITH COLD WATER FOR REFRESHING SPRAYS THROUGHOUT THE DAY~~

Heading to a room in the basement for slightly cooler temperatures

Sitting in the path of a fan that is aimed at an open cooler or a pan filled with ice

## SIGNS OF OVERHEATING IN HUMANS

The symptoms of heat illness include dizziness or fainting, nausea or vomiting, headache, rapid breathing and heartbeat, extreme thirst and decreased urination with unusually dark yellow urine.

Heatstroke is a medical emergency and you're urged to call 9-1-1 if you are caring for someone who has a high body temperature and is either unconscious, confused or has stopped sweating.

And, while waiting for help, cool the person right away by:

Moving them to a cool place if you can

Applying cold water to large areas of their skin or clothing

Fanning the person as much as possible

For more information about what to do during a heatwave, you can visit the heat page on the city of Port Coquitlam's website.

For health-related inquiries call 8-1-1 or visit HealthLinkBC's website.

## SIGNS OF OVERHEATING IN PETS

Signs of heatstroke include:

Exaggerated panting, or the sudden stopping of panting

Rapid or erratic pulse

Salivation, anxious or staring expression

Weakness and muscle tremors or lack of coordination

Convulsions or vomiting, and collapse

What to do, according to the SPCA:

Move the animal to a cool, shady place

Wet the animal with cool water

Allow the animal to drink some cool water (or to lick ice cream if no water is available)

Take the dog to a veterinarian as soon as possible for further treatment

You can help a pet by keeping a kit in your car, in case you spot an animal in distress.

This includes bottled water, a small bowl, a small battery-powered fan and a towel that can be soaked in water.

[TOP](#)

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## **Langley vaccination clinics taking walk-in appointments for first COVID shots**

Aldergrove Star -- Matthew Claxton

Both the LEC and KPU sites are listed on Fraser Health's website as accepting walk-ins

Haven't got your first shot? Both of Langley's coronavirus vaccination clinics are now offering walk-in appointments for anyone aged 12 and up.

Both the Langley Events Centre and Kwantlen Polytechnic University parking lot sites are now listed as EASI clinic sites, standing for Easy, Accessible, Same Day Immunization.

Through the first phases of the immunization program, British Columbians had to book appointments in advance by phone or online, and appointments were arranged by age cohorts, with the elderly and medically vulnerable residents getting appointments first.

EASI clinics "prioritize first dose vaccinations and are low barrier," according to Fraser Health's website.

"All Fraser Health residents are welcome, including those without personal health numbers, vulnerable people and/or people who are not residents of B.C.," Fraser Health's information page says. "Staff are available to help people register and book appointments at other clinics throughout the region if needed, and can help answer your vaccine questions."

More than 77.2 per cent of all adults in B.C. and 75.2 per cent of all those aged 12 and older have received at least one dose of a COVID-19 vaccine as of June 23.

But the number of first doses has slowed down sharply over the last two weeks as the number of people getting second shots has gone up.

Provincial Health Officer Dr. Bonnie Henry and the regional health authorities have been trying new tactics in recent weeks to reach out to those who have not had their first shot yet, including low-barrier clinics, pop-up clinics, and clinics for youths or construction workers. Surrey hosted a 32-hour "Vax-a-thon" June 19 and 20 to distribute 7,000 doses of vaccine along with live music and door prizes.

The Langley Events Centre clinic is open from 8 a.m. to 8:45 p.m. daily. The KPU location is also open daily, on a drive-through basis, from the Langley Bypass.

[TOP](#)

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## **Three Tri-City sub-regions are at 1% COVID-19 positivity rate in latest surveillance data**

TriCity News -- Kyle Balzer

As immunization rates continue to improve — short of or above 80% for first dose vaccinations — the BC Centre for Disease Control is reporting all five local health areas at less than 5% positivity rate.

Immunization rates are going up, meaning fewer COVID-19 infections are being detected and contributing to lower rates of transmission.

The BC Centre for Disease Control (BCCDC) has issued its new surveillance data for five Tri-City sub-regions, which averaged two lab-confirmed cases found per 100,000 population between June 15 and 21 for a median positivity rate of 1.8%.

North Coquitlam, Port Coquitlam and Port Moody-Anmore-Belcarra are nearing 0% positivity rates, with southwest and southeast Coquitlam reporting less than 5% rates.

Additionally, southwest Coquitlam is now the second sub-region to reach an 80%

Additionally, Southwest Coquitlam is now the second sub-region to reach an 80% immunization rate in terms of eligible residents aged 12 years and older who've received their first COVID-19 vaccine dose.

Port Moody-Anmore-Belcarra surpassed that threshold the week of June 8, while the BCCDC says the other three areas are inching closer to that same mark, all currently holding a 79% immunization rate.

"We are progressing well, and we need to keep going," reads a joint statement from provincial health officer Dr. Bonnie Henry and health minister Adrian Dix.

"For every person who gets vaccinated, it will allow us to gradually transition and safely reopen many things that have been on hold."

The data — between June 15 and 21 — in the five neighbourhoods are as follows:

#### North Coquitlam

One case

1% positivity rate

79% of 12+ population vaccinated with at least one dose

80% of 18+ population vaccinated with at least one dose

83% of 50+ population vaccinated with at least one dose

#### Southwest Coquitlam

Two cases

2% positivity rate

80% of 12+ population vaccinated with at least one dose

81% of 18+ population vaccinated with at least one dose

86% of 50+ population vaccinated with at least one dose

#### Southeast Coquitlam

Five cases

4% positivity rate

79% of 12+ population vaccinated with at least one dose

80% of 18+ population vaccinated with at least one dose

86% of 50+ population vaccinated with at least one dose

#### Port Coquitlam

One case

1% positivity rate

79% of 12+ population vaccinated with at least one dose

80% of 18+ population vaccinated with at least one dose

87% of 50+ population vaccinated with at least one dose

#### Port Moody-Anmore-Belcarra

One case

1% positivity rate

82% of 12+ population vaccinated with at least one dose

84% of 18+ population vaccinated with at least one dose

88% of 50+ population vaccinated with at least one dose

As of this publication (June 24), Fraser Health has recorded 85,640 lab-confirmed COVID-19 infections.

There have been 915 virus-linked deaths in the regional authority since the start of the pandemic.

Currently, there are 447 active cases, 16 people admitted into critical care among 44 hospitalizations and 84,257 recoveries.

There are also no new workplace closures to COVID-19 in the Tri-Cities, according to Fraser Health.

## EAGLE RIDGE HOSPITAL OUTBREAK

In Port Moody, a COVID-19 outbreak was declared for Eagle Ridge Hospital on Monday (June 21), the first since early April.

Fraser Health says nine people tested positive with the virus through evidence of transmission in a medicine/PATH unit, also known as Patient Assistance and Transition to Home.

The authority says while an outbreak has been declared, the emergency department is still open to accept patients.

In addition to enhanced cleaning, health officials are contact tracing with the goal protecting all staff and patients.

Fraser Health has notified all patients on the affected unit about the outbreak, and in addition, families of patients who are unable to share this information have been informed.

The health authority is also asking people to immediately get tested if they have symptoms.

[TOP](#)

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## **Still need your COVID vaccine? Walk-in neighbourhood clinics offer first doses in New West**

New Westminster Record -- Julie MacLellan

If you live in New Westminster and you haven't had your first jab yet, this one's for you

If you live in New Westminster and you haven't had your first jab yet, this one's for you.

Fraser Health has set up a series of neighbourhood clinics designed to get first doses of COVID vaccine into the arms of anyone who's eligible but who still hasn't had one.

On Friday, June 25, folks on the hunt for first doses can stop in to either of two New West neighbourhood clinics:

St. Barnabas Church, 1010 Fifth Ave. – 10 a.m. to noon (June 25)

Umbrella Multicultural Health Co-op, 715 Carnarvon St. – noon to 6 p.m. (June 25): Walk-in appointments are available. If you want to make an appointment, you can text, call or WhatsApp 1-236-513-8307 or register online.

Same-day first-dose shots are also available seven days a week at the main Anvil Centre vaccination clinic (777 Columbia St.). If you haven't had your first shot yet, you can walk in any time between 10:45 a.m. and 4:45 p.m., and staff will be available to help you register and set up a same-day appointment.

All Fraser Health residents are welcome, including those without personal health numbers.

A full list of vaccination clinics can be found at the Fraser Health website.

[TOP](#)

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## **Burnaby close to counting weekly COVID-19 cases on two hands**

Burnaby Now -- Jess Balzer

Surrey remains Fraser Health's hotspot

Burnaby's rate of new COVID-19 infections continues to drop.

According to the latest Geographic Distribution of COVID-19 by Local Health Area of Case Residence, the area saw just 18 cases from June 13 to 19, 2021.

The data is released by the BC Centre for Disease Control.

During the previous reporting period for June 6 to 12, 2021, Burnaby recorded 44 cases.

Surrey continues to be the hotspot in the Fraser Health region, seeing 71 cases from June 13 to 19.

Another set of BCCDC data released yesterday shows two Burnaby quadrants now have a 0% positivity rate as provincial numbers continue a rapid downward trend.

According to the latest COVID-19 surveillance report, Burnaby Southeast and Northwest both have positivity rates of 0%.

Burnaby's latest regional numbers for June 15 to 21 are as follows. Case rates are new cases per 100,000 people by local health area and community health service area.

### **BURNABY NORTHWEST**

Case rate: 1

Positivity rate: 0%

Vaccination percentage of those 12 years and older: 82%

Vaccination percentage of those 18 years and older: 82%

### **BURNABY NORTHEAST**

Case rate: 1

Positivity rate: 1%

Vaccination percentage of those 12 years and older: 80%

Vaccination percentage of those 18 years and older: 80%

### **BURNABY SOUTHWEST**

Case rate: 2

Positivity rate: 1%

Vaccination percentage of those 12 years and older: 77%

Vaccination percentage of those 18 years and older: 78%

### **BURNABY SOUTHEAST**

Case rate: 1

Positivity rate: 0%

Vaccination percentage of those 12 years and older: 77%

Vaccination percentage of those 18 years and older: 78%

[TOP](#)

---

## **Surrey's weekly COVID-19 cases drop below 100**

By Anna Mazzoni | June 21, 2021

Peace Arch News -- Lauren Collins

BCCDC reports 71 new cases for the week of June 13 to 19

Surrey recorded 71 new COVID-19 cases for the week of June 13 to 19, 2021, according to the latest data from the BC Centre for Disease Control.

Continuing its downward trend for weekly cases, this is the fewest cases reported since well before the second wave last fall.

The BCCDC only publicly shows weekly data going back to the end of November 2020

Cases have been on the decline for the last seven reporting periods, starting at 1,671 cases April 25 to May 1.

That followed a record-high the week of April 18 to 24 with 1,760 cases. Previously, cases had been on an upward trend for 10 reporting periods.

Surrey's daily average rate of cases has stayed the same at fewer than five cases per 100,000 people.

The rate has been dropping nearly every week from a high of more than 20 cases per 100,000 people during the second wave.

For the first time since last fall – maybe even the summer – Surrey didn't record the most cases in a weekly reporting period.

It was surpassed only by Vancouver, which had 80 cases June 13 to 19.

For the week June 13 to 19, Surrey was followed by Abbotsford with 50 cases, Tri-Cities (28), Delta (21), Langley (21), Maple Ridge/Pitt Meadows (20), Burnaby (18), Richmond (17), New Westminster (16), North Vancouver (9), Mission (8) and West Vancouver (3).

The majority of the Lower Mainland is seeing fewer than five cases per 100,000 people.

The one region recording fewer cases is South Surrey/White Rock, which had zero cases for the week of June 13 to 19.

Meantime, Surrey has reached 80 per cent immunization for first doses.

[TOP](#)

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### **Editorial: Looking good Delta**

Delta Optimist -- Ian Jacques

Life is returning to Delta, and boy, is it a happy sight to see.

The sounds of laughter and gentle play filled Memorial Park as I headed out to my car after leaving our office here in Ladner Tuesday night.

As I looked closer I could see others enjoying a picnic, a father and a son throwing around a football – life is returning to Delta, and boy, is it a happy sight to see.

As COVID-19 cases continue to drop and vaccine rates inch higher and higher every day, health restrictions are loosening, which means we are slowly returning to 'normal.'

I have used this space many times in the past few months to criticize health officials, government leaders – even members of the general public – for not following the rules or not being tough enough on health restrictions during the pandemic. Now it's time for some good news and some praise.

According to the City of Delta, in a post on their Facebook page late last week, Delta leads the way in Fraser Health's Mayor's Immunization Challenge. Delta is one of the first to achieve an 80 per cent vaccination rate.

According to the BC Centre for Disease Control's latest community map of confirmed COVID-19 cases, covering the period June 6 to 12, Delta had just 24 cases.

Data covering the period June 8 to 14 indicates North Delta had a total of 14 cases, Tsawwassen had nine while Ladner had none.

Tsawwassen saw a slight increase from the previous week, while Ladner and North Delta saw small decreases.

Delta's total vaccination rate was at 81 per cent for residents 12 and older as of June 14, which is the fifth highest rate for B.C. communities.

Breaking the Delta numbers further, the first dose vaccination rate for those 12 and older in North Delta was 79 per cent, while it was 83 per cent for both Ladner and Tsawwassen.

The vaccination rate for those 18 and older in North Delta was 81 per cent, while it was 85 per cent for Ladner and Tsawwassen was 84 per cent.

These numbers are fantastic and show that Delta is doing its part.

So Delta, great job. Keep it up and let's continue to get back to 'normal.'

[TOP](#)

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### Fraser Health

Abbotsford News - [Fraser Health opens temporary vaccine clinics in Mission and Abbotsford due to heat wave](https://www.abbynews.com/news/fraser-health-opens-temporary-vaccine-clinics-in-mission-and-abbotsford-due-to-heat-wave/) <https://www.abbynews.com/news/fraser-health-opens-temporary-vaccine-clinics-in-mission-and-abbotsford-due-to-heat-wave/>

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<https://www.peacearchnews.com/news/fraser-health-declares-covid-19-outbreak-at-whalley-care-home/>

## Other

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### **Fraser Health opens temporary vaccine clinics in Mission and Abbotsford due to heat wave**

Abbotsford News -- Jessica Peters

Temporary measures in place Sunday and Monday as temperatures across B.C. soar

A few cooler buildings have been pulled into service as COVID-19 immunization and testing clinics in the Fraser Valley, amid soaring temperatures.

The extreme heat made seven clinics unusable by Saturday afternoon, including one in Mission and one in Abbotsford. Temporary measures have been put in place by Fraser Health to protect medical staff, partners and clients.

Starting Sunday (June 27) anyone attending an affected clinic as a first-dose walk in, or with booked appointments scheduled after 12 p.m., will be redirected to alternate clinics with cooler temperatures for immunization.

COVID-19 testing at impacted sites will be available before noon each day. Testing and immunization will continue at affected clinics until 12 p.m. each day while temperatures remain cooler.

Anyone attending the affected clinics for testing after 12 p.m. will be redirected to either the Delta COVID-19 Testing and Immunization Centre or the Chilliwack COVID-19 Testing and Immunization Centre.

Alternatively, they can choose to book an appointment for the following morning.

The affected clinic in Abbotsford is the Abbotsford Ag-Rec Centre. The alternate clinic is Gateway Church at 2884 Gladys Ave.

The affected clinic in Mission is the site at 7324 Hurd Street. The alternate clinic is the Chilliwack Mall, at 45610 Luckakuck Way.

Sites in Burnaby, South Surrey, Coquitlam, Langley, and Surrey have also been affected.

These temporary measures will be in place until end of day on Monday, June 28 at which time more information will be shared by Fraser Health. All individuals with appointments at affected immunization clinics will be notified to proceed to alternate clinics and all appointments will be honoured.

People attending a COVID-19 immunization clinic during this extreme heat wave are reminded to take precautions to protect themselves from the heat, including staying hydrated, wearing sunscreen and wearing a hat.

For more information about COVID-19, please visit [fraserhealth.ca/covid19](http://fraserhealth.ca/covid19).

[TOP](#)

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**Some vaccine recipients to be sent elsewhere due to extreme heat in B.C.**

Monte Baker, Pitt Meadows, New Westminster, Coquitlam, Burnaby

Maple Ridge-Pitt Meadows News -- Canadian Press

Those attending a first-dose walk-in or a booked appointment after 12 p.m. will be sent to different sites

Fraser Health is diverting clients away from some COVID-19 vaccine and testing clinics due to extremely high temperatures in the region.

The health unit says the move is important to protect the health and safety of staff and clients alike.

Testing and immunization will continue at the affected sites until noon each day, before the midday heat sets in.

As of Sunday, those attending a first-dose walk-in or a booked appointment after 12 p.m. will be redirected to clinics where temperatures are more easily controlled.

The affected sites are the Burnaby, Mission, South Surrey, Coquitlam, Langley and Surrey 66 COVID-19 Testing and Immunization Centres, as well as the Abbotsford Ag-Rec Centre Immunization Clinic.

Environment Canada is warning of a heat wave of record-breaking temperatures lasting until at least Tuesday, with daytime highs in Metro Vancouver ranging from 29 to 38 C and the potential for the humidex to reach into the 40s.

[TOP](#)

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### **Fraser Health relocating seven COVID-19 vaccine clinics as heat wave continues**

Daily Hive -- Zoe Demarco

Fraser Health is temporarily relocating a number of its COVID-19 vaccination clinics and testing sites due to extreme heat.

As of 12 pm on June 27, seven clinics will be relocated to sites that can offer “cooler temperatures for immunization.” The measure will be in place through Monday.

“These measures are important to protect the health and safety of our staff, medical staff, industry partners, and clients,” Fraser Health said.

Walk-in and scheduled vaccine appointments, as well as COVID-19 testing, will continue at the affected sites until noon on Sunday and Monday, when temperatures will be cooler.

In the afternoon, anyone attending the affected clinics will be redirected to an alternate site.

On Saturday, Fraser Health shut down the immunization clinic at the Abbotsford Ag-Rec Centre due to blazing temperatures.

BC’s record-breaking heat wave is expected to last until at least Monday. Some parts of Metro Vancouver are expected to feel like 50°C before the heat dome finally dissipates.

[TOP](#)

---

### **Langley outdoor testing and immunization centre trims hours during heat wave**

Aldergrove Star -- Dan Ferguson

Will close at noon, with afternoon clients redirected to cooler sites

Hours are being trimmed at the outdoor COVID-19 testing and immunization centre located in the Kwantlen Polytechnic University parking lot in Langley during the current heat wave.

~~In the Kwantlen Polytechnic University parking lot in Langley during the current heat wave.~~

Starting today, Sunday, June 27, anyone attending for a first dose, or with booked appointments scheduled after 12 p.m. at the Langley clinic will be redirected to alternate clinics with cooler temperatures for immunization.

In Langley, the alternate clinic is at the Langley Events Centre.

Other sites implementing noon shutdowns are in Burnaby, Mission, South Surrey, Coquitlam, Surrey and Abbotsford.

A notice issued by the Fraser Health Authority said due to the extreme heat wave that is currently impacting communities across the region, it was implementing “temporary measures at a number of COVID-19 immunization and testing clinics as these sites are experiencing elevated temperatures.”

Testing and immunization will continue at affected clinics until noon each day.

Anyone attending the affected clinics for testing after 12 p.m. will be redirected to either the Delta COVID-19 testing and immunization centre or the Chilliwack COVID-19 centre.

Alternatively, they can choose to book an appointment for the following morning.

[TOP](#)

---

### **Vaccine site change in Abbotsford leaves people waiting outside in 40-degree heat for shots**

CTV News -- Ben Miljure

Due to the extreme heat enveloping Metro Vancouver and the Fraser Valley, Fraser Health had to juggle the schedule for some COVID-19 vaccination sites.

Many closed early on Sunday, before the peak afternoon heat, and people with appointments were directed to other sites.

In some cases, the location remained in the same municipality, but in others people had to travel farther.

Those with an afternoon appointment in Coquitlam were directed to Maple Ridge, and people who had booked in Mission were sent to Chilliwack.

In Abbotsford, the main vaccination clinic at the Ag Rec Centre halted immunizations due to the extreme heat on Saturday. Fraser Health said it had secured a secondary location at Gateway Church for all Sunday walk-ins and scheduled appointments.

“These temporary measures for all the clinics referenced will be in place until end of day on Monday,” the health authority said in a news release. “All individuals with appointments at affected immunization clinics will be notified to proceed to alternate clinics and all appointments will be honoured.”

When CTV News arrived at the Ag Rec Centre Sunday afternoon, however, people were filing in for shots without having to wait in any lines.

Meanwhile, at the church, people had to wait outside for up to an hour in temperatures above 40 degrees to get inside for a shot.

“It was no lineup,” said Scarlett Rose after receiving her second shot at the Ag Rec Centre Sunday.

“There were chairs for everyone. It was simple ... Over at the church, it’s a disaster. I went

there and spent 20 minutes in line dying in the heat before somebody told me it was easier here.”

Back at the church, those who had suffered outside in the hot parking lot were shocked to learn the original vaccination site had been open after all.

“I’d be a little disappointed to hear that,” said Anna McWhinney, who estimates it took more than hour to get inside the church. “Is that true?”

In an email sent mid-afternoon, Fraser Health declined to provide anyone to speak about the vaccine site changes, but specifically said previous updates on where people should go were still valid.

After follow up questions from CTV News about the Ag Rec Centre site being open, the health authority said there was a clinic there for anyone who did not get the message about being redirected to the church.

[TOP](#)

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### **Abbotsford vaccine clinic temporarily cancel appointments due to heat wave**

News 1130 -- ROBYN CRAWFORD

If you have an appointment to get your COVID-19 vaccine at the Abbotsford Ag-Rec Centre after 1 p.m. Saturday, you will need to reschedule.

Fraser Health says due to extreme heat, the clinic will be closing in the afternoon.

“The heat wave is causing elevated internal temperatures in the clinic and, as a result, Fraser Health made the decision to rebook these appointments to protect the health and safety of our staff and clients,” a statement reads.

If you had an appointment, you are asked to rebook by calling 1-833-838-2323, or go to a different walk-in location.

[TOP](#)

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### **Heat wave: Cooling centres slated for Metro Vancouver amid extreme heat alert**

Global News -- Richard Zussman

Medical health officers for Fraser Health and Vancouver Coastal Health are advising municipalities across the Lower Mainland to open cooling centres this weekend.

The two health authorities said they were providing an exemption to COVID-19 capacity rules and ensuring no one will be denied access to these centres because of concerns about crowding or physical distancing.

“If people are wearing a mask and have difficulty breathing, they should remove the mask, whether they are indoors or outside, as wearing a mask may impact thermal regulation during heat events,” the advisory from the health authorities reads.

This as B.C. is in the midst of a heat wave, and health officials said a heat warning had been escalated to an extreme heat alert.

Record-high temperatures are expected in the Lower Mainland tomorrow will continue until at least Tuesday, with daytime highs ranging from 29 to 39 C combined with overnight lows of 18 to 21 C.

Humidex values during this period will reach the high 30s to possibly the low 40s. High

temperatures are historically associated with an increase in deaths among Lower Mainland residents.

"While everyone is at risk of heat related illness, hot temperatures can be especially dangerous for the young, the elderly, those working or exercising in the heat, persons with chronic heart and lung conditions, persons with mental illness, people living alone and people experiencing homelessness," the advisory reads.

"If you are taking medication, particularly for mental illness, ask your doctor or pharmacist if it increases your health risk in the heat and follow their recommendations."

Medical health officers are reminding Lower Mainland residents to take precautions to protect themselves from the heat, including staying hydrated and keeping cool.

The reminder is to drink cool, non-alcoholic beverages no matter how active you are.

People are being reminded to never leave children or pets alone in a parked car and to use public splash pools, water parks or pools or take a cool bath or shower.

At current temperatures, fans alone are not effective.

In their joint statement, B.C. provincial health officer Dr. Bonnie Henry and B.C. health minister Adrian Dix said mass COVID-19 immunization clinics are indoors, and many pop-up clinics have moved to cooler, indoor locations.

"If you have a vaccine appointment at a pop-up clinic or are planning to drop in, check the location before you go, wear a hat and sunscreen, and bring water," the statement reads.

"Just as we have taken care of our neighbours, seniors and elders during the COVID-19 pandemic, they may also need some assistance this weekend. Let's continue to support each other with kindness and compassion, and help our friends and family get their vaccines safely."

[TOP](#)

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## **Pitt Meadows among leaders in Mayors Immunization Challenge**

Pitt Meadows-Maple Ridge News -- Neil Corbett

Pitt Meadows has hit 80 per cent with first vaccination

The City of Pitt Meadows celebrated the milestone of reaching 80 per cent in the Mayor's Immunization Challenge.

Fraser Health mayors issued a challenge to their communities to be among the first to reach targets for vaccination rates, and Pitt Meadows residents are sprinting toward herd immunity.

The city officially reached 80 per cent vaccination rate for first doses, as announced on Wednesday.

"Congratulations to our residents and thank you for doing your part to ensure our community's immunity!" said a city social media post. "It's time to aim for 85 per cent and get those second doses!"

Pitt Meadows was one of the early leaders in the challenge, and is still among the top five, having just joined the 80 per cent club.

Fraser Health supported the friendly community competition amongst cities including Maple Ridge, Abbotsford, Burnaby, Chilliwack, Coquitlam, Langley and more. Maple Ridge is still between 70 and 75 per cent but is trending upward

"I am Pitt Meadows Proud at how our community has supported one another during COVID-19," said Mayor Bill Dingwall at the time. "Having my vaccine gives me a sense of comfort in knowing that I am more protected against COVID-19 than before. Please schedule your appointment today and get vaccinated as soon as you can to help keep everyone healthy."

People can now register to get their second vaccine at [www2.gov.bc.ca/gov/content/covid-19/vaccine/register](http://www2.gov.bc.ca/gov/content/covid-19/vaccine/register)

[TOP](#)

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## **Woman says multiple patients at Ridge Meadows Hospital had COVID-19**

Maple Ridge-Pitt Meadows News -- Neil Corbett

Fraser Health says the definition of an outbreak has changed since start of pandemic

A Maple Ridge woman who contracted COVID-19 while in Ridge Meadows Hospital says there was a cluster of cases there.

Denise Brownsdon said she knew of at least four cases, and possibly more, but was surprised to not see an outbreak reported in the media.

Brownsdon was at the hospital from May 28 until June 18. She arrived due to a rare condition that left her with nerve problems in her legs. She was in emergency for one day, was tested for COVID-19, and then was moved to the second floor west. There were four people in her room.

One of the patients was removed from her room, as he went to the PATH Unit for Patient Assessment and Transition to Home.

A nurse came to ask her for a second COVID-19 test, saying one of the patients from her room had tested positive.

Brownsdon said one of the patients sharing her room became very sick. He had celebrated a birthday in hospital – either his 80th or 90th she said – and had been enjoying milkshakes his wife was bringing to him. Then suddenly he was vomiting violently.

"It was pretty intense for someone his age," said Brownsdon. "He was really suffering."

At that point she was showing no COVID-19 symptoms, but the test results brought bad news.

"I didn't expect it to come back positive – that was such a surprise," she said. "I ended up in isolation, which ended my physiotherapy."

All of the COVID-19 patients were given their own rooms.

Brownsdon, 61, had received a Pfizer vaccination on June 4, while in hospital, and did not suffer with the virus like other patients. She had chills, cough, loss of taste and smell, and said her "blood pressure was all over the place."

"It was worse than any flu," she said.

She said the patient spread the virus in the PATH unit, and the unit was shut down entirely, though that has not been confirmed by Fraser Health.

Brownsdon wanted to let the public know about what she termed an outbreak at Ridge Meadows Hospital.

"We should know we've got it here," she said.

Spokesperson Dixon Tam said Fraser Health has not ordered an outbreak at Ridge Meadows Hospital. However, he added Fraser Health's definition of an outbreak has changed since the early days of the pandemic, when just one case would be considered an outbreak.

"We have infection control and prevention guidelines in place that provide criteria to determine when we would declare a COVID-19 outbreak in an acute care facility," said Tam. "These criteria include evidence of continued transmission outside a single patient room, to or from a patient."

[TOP](#)

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### **White Rock COVID Town Hall hears from community organizations**

Peace Arch News -- Alex Browne

More hope expressed in planning for future events

An online COVID-19 Town Hall, co-hosted June 18 by White Rock Mayor Darryl Walker, Surrey-White Rock MLA Trevor Halford and South Surrey-White Rock MP Kerry-Lynne Findlay, had been billed as a chance for residents to call in and share their pandemic stories.

Instead, the hosts – and moderator Adam Smith, past president of the South Surrey White Rock Chamber of Commerce – heard primarily from representatives of organizations on the Peninsula who shared challenges of the last 15 months, but also optimism about a return to public events as provincial health restrictions are relaxed.

Also heard from were Cathy Wiebe, Fraser Health's interim executive director of health services in Delta, White Rock and South Surrey, and White Rock Fire Chief Ed Wolfe, who both shared statistics detailing the ongoing decline in COVID-19 case numbers, particularly on the Semiahmoo Peninsula, and the rise in numbers of those protected by vaccination.

Wiebe said Fraser Health has established "great surge capacity" to cope with any new sudden increase in cases.

She also noted that people should also be aware Peace Arch Hospital is currently "open for urgent and emergent cases and care" despite the pandemic.

"If you do need care, don't delay," she said. "What we have been finding is that people are waiting just that little bit too long, thinking, 'I'll get COVID when I'm at the hospital' or 'they're so busy, I don't want to bother them.'

"If you're in need of medical treatment, come – we want to see you," she said.

Denice Thompson, events director for the local chapter of CARP (formerly the Canadian Association of Retired Persons) said the organization currently has some 2,000 members in the South Surrey-White Rock area.

"It's been a real challenge – we hold a lot of events in the area and we had to cancel all of them," she said.

"We've had a tough time trying to keep the membership involved, when we don't have anything ongoing," she added, noting that while educational meetings have shifted online, there has been a sense that members are getting "burned out" with Zoom meetings.

"A couple of the things that we did was we delivered small plants to some of the seniors' residences and we'd go every few months to deliver the Zoomer magazine."

But a major cancelled event, a fundraising ‘Mad Hatter’s Tea Party’ originally planned for May of this year at the Oceana PARC, is to be re-scheduled for next year for April 30, the Saturday before Mother’s Day, Thompson said.

Karin Bjerke-Lisle, executive director of White Rock Museum and Archives, said the museum was one of the first city facilities to close to the public when the COVID-19 crisis emerged in March of last year.

“I wasn’t comfortable keeping the museum open because we have a lot of people in a very vulnerable demographic,” she said. “We continued to operate because (while we’re) not essential workers, the museum does so much more than (put on) exhibits or have a gift shop. I became the only person to come in on a daily basis and my team rotated.”

But she noted, too, “how the community came together to support each other,” and she encouraged people to come and see the museum’s latest exhibit, focusing on the history White Rock’s pier, which opens June 29 under pandemic protocols.

Emma Harvey, former White Rock Youth Ambassador and now WRYA recruitment co-ordinator, said that while participating in events was necessarily curtailed, terms of 2019 and 2020 ambassadors have been extended, boosting the numbers of active team members to 15, and the organization has actually flourished online through social media and virtual seminars.

“Each member of our team has been extremely dedicated and it’s been amazing to see how youth are keeping themselves engaged during this time when we can’t really go out. The content of our training meetings has actually been improved by the shift to Zoom, as people can join us from their own homes.

“We’ve teamed up with the White Rock Elks and the Peninsula Retirement Residence to provide lunches to seniors in the area through our Bunches of Lunches program every month – so if you know someone 65 or plus, send them to [bunchesoflunches.ca](http://bunchesoflunches.ca) and we’ll deliver them a lunch, completely free.”

White Rock resident and community activist Pat Petrala, noting that many still do not use online access as their main means of information, suggested there is need for more physical community notice boards to be set up on the Peninsula – something Walker, Halford and Findlay all promised they would look into.

[TOP](#)

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#### **Fraser Health declares COVID-19 outbreak at Whalley care home**

Surrey Now-Leader -- Tom Zytaruk

Four patients tested positive at Laurel Place, located at 9688 137A Street

Fraser Health has declared a COVID-19 outbreak at Laurel Place, a long-term care home in Whalley.

A public health bulletin on Friday identified an outbreak in the high-intensity rehabilitation unit where four patients tested positive.

Laurel Place is located at 9688 137A Street. The Fraser Health bulletin states the outbreak is contained to the one unit, which has been temporarily closed to admissions.

[TOP](#)

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## News Scan - June 29, 2021

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### Fraser Health

CBC News - [Extreme heat creating obstacles for COVID-19 vaccination program in parts of B.C.](https://www.cbc.ca/news/canada/british-columbia/heat-wave-obstacles-covid-vaccination-1.6083923) <https://www.cbc.ca/news/canada/british-columbia/heat-wave-obstacles-covid-vaccination-1.6083923>

News 1130 - [Heatwave continues to impact COVID-19 vaccine, testing clinics in Metro Vancouver](https://www.citynews1130.com/2021/06/28/heatwave-metro-vancouver-covid-vaccine-clinics/) <https://www.citynews1130.com/2021/06/28/heatwave-metro-vancouver-covid-vaccine-clinics/>

Indo-Canadian Voice - [Fraser Health immunization clinics update](https://voiceonline.com/fraser-health-immunization-clinics-update/)  
<https://voiceonline.com/fraser-health-immunization-clinics-update/>

Georgia Straight - [Fraser Health relocates COVID-19 testing and immunization clinics due to B.C. heat wave](https://www.straight.com/covid-19-pandemic/surrey-fraser-health-relocates-testing-and-immunization-clinics-due-to-bc-heat-wave) <https://www.straight.com/covid-19-pandemic/surrey-fraser-health-relocates-testing-and-immunization-clinics-due-to-bc-heat-wave>

Surrey Now-Leader - [B.C.'s COVID-19 cases drying up in summer heat, only 38 Monday](https://www.surreynowleader.com/news/b-c-s-covid-19-cases-drying-up-in-summer-heat-only-38-monday/) <https://www.surreynowleader.com/news/b-c-s-covid-19-cases-drying-up-in-summer-heat-only-38-monday/>

Indo-Canadian Voice - [Coping with extreme heat in the Fraser Health region](https://voiceonline.com/coping-with-extreme-heat-in-the-fraser-health-region/)  
<https://voiceonline.com/coping-with-extreme-heat-in-the-fraser-health-region/>

News 1130 - [Surrey's homeless left with few options during heatwave, says city councillor](https://www.citynews1130.com/2021/06/28/surrey-heatwave-homeless-cooling/) <https://www.citynews1130.com/2021/06/28/surrey-heatwave-homeless-cooling/>

Aldergrove Star - [Yes, you really can fry an egg in this heat](https://www.aldergrovestar.com/community/yes-you-really-can-fry-an-egg-in-this-heat/)  
<https://www.aldergrovestar.com/community/yes-you-really-can-fry-an-egg-in-this-heat/>

TriCity News - [Rise in Tri-City vaccinations cuts new weekly-detected COVID-19 case data in half](https://www.tricitynews.com/local-news/rise-in-tri-city-vaccinations-cuts-new-weekly-detected-covid-19-case-data-in-half-3907122) <https://www.tricitynews.com/local-news/rise-in-tri-city-vaccinations-cuts-new-weekly-detected-covid-19-case-data-in-half-3907122>"

TriCity News - [Port Coquitlam fourth in B.C. for seeking justice from provincial government: ombudsman](https://www.tricitynews.com/local-news/port-coquitlam-fourth-in-bc-for-seeking-justice-from-provincial-government-ombudsman-3908332) <https://www.tricitynews.com/local-news/port-coquitlam-fourth-in-bc-for-seeking-justice-from-provincial-government-ombudsman-3908332>

### Other

CTV News - ['It's really distressing': Study estimates B.C.'s COVID-19 death toll could be](#)

[CTV NEWS IT'S REALLY DISTRESSING . STUDY ESTIMATES B.C.'S COVID-19 DEATH TOLL COULD BE DOUBLE WHAT'S REPORTED https://bc.ctvnews.ca/it-s-really-distressing-study-estimates-b-c-s-covid-19-death-toll-could-be-double-what-s-reported-1.5489806](https://bc.ctvnews.ca/it-s-really-distressing-study-estimates-b-c-s-covid-19-death-toll-could-be-double-what-s-reported-1.5489806)

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## **Extreme heat creating obstacles for COVID-19 vaccination program in parts of B.C.**

CBC News -- Staff reporter

Some school districts modifying schedule for last day of school on Tuesday

A record-breaking heat wave has created a hiccup for B.C.'s COVID-19 vaccination program, as several clinics in the Lower Mainland are postponing appointments or redirecting patients to other locations.

Fraser Health says it is implementing heat-related measures at seven immunization and testing clinics in the region until the end of the day on Tuesday.

Any walk-in patients or people with appointments booked after 12 p.m. at those clinics are being redirected to other sites with cooler temperatures.

The affected clinics include the Testing and Immunization Centres in Burnaby, Mission, South Surrey, Coquitlam, Langley and Surrey 66, as well as the Abbotsford Ag-Rec Centre Immunization Clinic.

Vancouver Coastal Health postponed all vaccination appointments at the West End Community Centre and the Vancouver Community College clinic as of 1 p.m. on Monday.

People with appointments at the ICBC vaccination clinic were being diverted to the West Vancouver Community Centre clinic.

The health authority says it will monitor weather conditions throughout the week and will notify those affected if more adjustments are necessary.

B.C. town sets another all-time temperature record as 'prolonged, dangerous' heat wave continues

During Monday's COVID-19 briefing, Provincial Health Officer Dr. Bonnie Henry acknowledged that some vaccination appointments had to be rebooked over the weekend because of the heat. Still, a weekend record of 61,053 shots were administered.

Meanwhile, many B.C. school districts have modified their schedules for Tuesday, the last day of the school year, in light of the heat.

In Richmond, the school district is asking that students only stop by their schools if they need to pick up things they've left behind.

In-person classes will end at noon in Vancouver, while in Langley classes will end after two hours.

[TOP](#)

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## **Heatwave continues to impact COVID-19 vaccine, testing clinics in Metro Vancouver**

News 1130 -- Lisa Steacy

B.C.'s heatwave continues to impact COVID-19 vaccine clinics in Metro Vancouver, with Fraser Health extending temporary measures at some testing and immunization centres through Tuesday.

The health authority says appointments and walk-ins after 12 p.m. will not be allowed at sites that are "experiencing elevated temperatures."

"Anyone attending as a first dose walk-in or with booked appointments scheduled after 12:00 pm at the clinics listed below will continue to be redirected to alternate clinics with cooler temperatures for immunization," says a statement from Fraser Health.

The affected clinics are:

Burnaby COVID-19 Testing and Immunization Centre  
Mission COVID-19 Testing and Immunization Centre  
South Surrey COVID-19 Testing and Immunization Centre  
Coquitlam COVID-19 Testing and Immunization Centre  
Langley COVID-19 Testing and Immunization Centre  
Surrey 66 COVID-19 Testing and Immunization Centre  
Abbotsford Ag-Rec Centre Immunization Clinic

Meantime, Vancouver Coastal Health had to close one of its testing sites, and postpone vaccine appointments at two others on Monday.

The St. Vincent Drive-up COVID-19 Assessment Centre was closed at 11:30 a.m. Vaccine appointments at the West End CommunityCentre vaccination clinic and at the Vancouver Community College were cancelled as of 1 p.m.

"Those with a booked vaccination appointment at either the West End Community Centre clinic or the Vancouver Community College clinic will receive an alert through the provincial booking system notifying them that their appointment has been cancelled. Residents who are affected are encouraged to rebook their appointment at any VCH vaccination clinic," says a statement from the health authority.

"Throughout the week, VCH will continue to closely monitor weather conditions to ensure clinics can continue to operate safely and efficiently. If further adjustments to clinic operations are required, residents who have an appointment booking will be notified as a priority. VCH apologizes to residents for any inconvenience caused by this change in clinic schedule."

[TOP](#)

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### **Fraser Health immunization clinics update**

Indo Canadian Voice -- Staff reporter

Due to the extreme heat wave that is currently impacting communities across the region, Fraser Health is continuing with previously announced temporary measures at a number of its COVID-19 immunization and testing clinics as these sites are experiencing elevated temperatures. These measures will be in place until end of day on Tuesday, June 29, and are important to protect the health and safety of the staff, medical staff, industry partners, and clients.

Anyone attending as a first dose walk-in or with booked appointments scheduled after 12 p.m. at the clinics listed below will continue to be redirected to alternate clinics with cooler temperatures for immunization.

Affected clinics Alternate immunization clinics

Burnaby COVID-19 Testing and Immunization Centre Christine Sinclair Community Centre

Mission COVID-19 Testing and Immunization Centre Chilliwack Mall  
South Surrey COVID-19 Testing and Immunization Centre South Surrey Recreation Centre  
Coquitlam COVID-19 Testing and Immunization Centre Haney Place Mall  
Langley COVID-19 Testing and Immunization Centre Langley Events Centre  
Surrey 66 COVID-19 Testing and Immunization Centre Cloverdale Recreation Centre  
Abbotsford Ag-Rec Centre Immunization Clinic Gateway Church

\*for addresses of clinics, visit [www.fraserhealth.ca/registration](http://www.fraserhealth.ca/registration)

COVID-19 testing and immunization will continue at affected clinics until 12 p.m. while temperatures remain cooler. Anyone attending the affected clinics for testing after 12 p.m. will be redirected to either the Delta, Chilliwack or Hope COVID-19 Testing and Immunization Centres. Alternatively, they can choose to book an appointment for the following morning.

Update for Abbotsford Ag-Rec Centre Immunization Clinic:

Fraser Health has been able to accommodate some appointments at the Ag-Rec Immunization Clinic in a smaller air conditioned space within the Ag Rec. Fraser Health will notify everyone with a booked appointment if they are to attend Gateway Church or Ag-Rec for their appointment to ensure we honour all appointments.

People who wish to rebook their appointment can call 1-833-838-2323. Alternatively, people may walk-in to another location.

To view a list of walk-in locations, click [here](#).

People attending a COVID-19 immunization clinic are reminded to take precautions to protect themselves from the heat, including staying hydrated and wearing sunscreen.

For more information about COVID-19, visit [fraserhealth.ca/covid19](http://fraserhealth.ca/covid19).

[TOP](#)

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### **Fraser Health relocates COVID-19 testing and immunization clinics due to B.C. heat wave**

Georgia Straight -- Craig Takeuchi

All regional health authorities in B.C. have been making immunizations more accessible in various ways, such as launching new clinics or expanding hours.

However, the heat wave in the province has resulted in some health authorities having to relocate some testing and immunization locations.

Previously, Island Health had to relocate the COVID-19 immunization clinic at Aggie Hall in Ladysmith to the Cedar Community Centre in Nanaimo.

Fraser Health, which has been offering special clinics for youth and construction workers, announced on June 26 that several COVID-19 immunization and testing clinics had to be relocated due to increased temperatures at the clinic locations.

As of Sunday (June 27), first-dose drop-ins and booked appointments scheduled for noon or later at the following clinics are being redirected to alternate locations with cooler temperatures.

COVID-19 testing will be available at the impact sites until noon of each day, when temperatures are cooler. Those seeking testing after noon at affected clinics will be redirected to either the Delta or Chilliwack testing centres, or individuals can rebook their appointments for the following morning.

The affected clinics and the corresponding alternate clinics are as follows:

Burnaby COVID-19 Testing and Immunization Centre—redirected to the Christine Sinclair Community Centre;

Mission COVID-19 Testing and Immunization Centre—redirected to Chilliwack Mall;

South Surrey COVID-19 Testing and Immunization Centre—redirected to South Surrey Recreation Centre;

Coquitlam COVID-19 Testing and Immunization Centre—redirected to Haney Place Mall;

Langley COVID-19 Testing and Immunization Centre—redirected to Langley Events Centre;

Surrey 66 COVID-19 Testing and Immunization Centre—redirected to Cloverdale Recreation Centre;

Abbotsford Ag-Rec Centre Immunization Clinic—redirected to Gateway Church.

Addresses and further details are available at the Fraser Health website.

These temporary measures will be effective until the end of the day on Monday (June 28), after which further announcements will be made.

[TOP](#)

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### **B.C.'s COVID-19 cases drying up in summer heat, only 38 Monday**

Surrey Now-Leader -- Tom Fletcher

Now below 1,000 active infections province-wide

B.C. public health officials reported 57 new COVID-19 on Saturday, 50 on Sunday and 38 on Monday as immunization continues to target communities with the highest transmission rates.

The latest data show a “dramatic fall” in infections in all areas as vaccination rates reached “critical mass” in B.C., provincial health officer Dr. Bonnie Henry said Monday. New cases fell below 100 a day for all of last week, and continue to decline as of June 28.

Henry presented the latest modelling data from the B.C. Centre for Disease Control, showing the “reproductive rate” low and stable, meaning people who contract the coronavirus are not passing it on. “That’s how the pandemic will fizzle out over time, as long as we don’t have infectious contacts,” Henry said.

The province is preparing to announce the second step of its reopening this week, including a change to the public health orders regarding masks and inter-provincial travel as of July 1.

The province now has 930 active cases, with 107 people in hospital, 37 in intensive care. There were five more deaths attributed to COVID-19 since Friday, for a total of 1,754 since the pandemic began.

There is one new infection outbreak in the health care system, at Surrey Memorial

Hospital, and one is ongoing at Eagle Ridge Hospital in Port Moody. Outbreak protocols remain in effect in three senior care facilities.

Targeted clinics have been used in local areas identified as the latest hot spots for infection, including Surrey, Abbotsford, Chilliwack and Maple Ridge in the Fraser Health region, Central Okanagan, Vernon, Windermere and Fernie in Interior Health, Prince George, Dawson Creek and Fort St. John in Northern Health, and Cowichan Valley South, Saanich Peninsula and Vancouver Island North in Island Health.

[TOP](#)

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### **Coping with extreme heat in the Fraser Health region**

Indo Canadian Voice -- Staff reporter

Extreme heat continues in Fraser Health region with high temperatures forecast through the week. Overnight temperatures remain high, meaning indoor temperatures are likely increasing day-to-day in homes without air conditioning.

This cumulative effect of high daytime temperatures with limited overnight relief can lead to heat-related illness. Fraser Health says it is currently seeing a significant increase in the number of people seeking emergency care for heat stroke, heat exhaustion and other heat-related concerns, particularly in the elderly and other vulnerable populations.

"To help prevent heat stroke or heat exhaustion, seek cooling options before symptoms develop. Check regularly on older people, and those who are unable to leave their homes, for signs of heat-related illness. If they are unwell, assist in moving them to a cooler location help them get hydrated and call for medical assistance if appropriate," says Dr. Emily Newhouse, Fraser Health Medical Health Officer.

Signs of heat-related illness may include: changes in behaviour, dizziness or fainting, nausea or vomiting, headache, fast breathing or heartbeat, extreme thirst, and decreased urination. Severe signs of illness requiring immediate medical care include: a high body temperature, confusion, hallucinations, lack of coordination, seizures, and/or a loss of consciousness.

#### **Staying cool**

Above all, stay hydrated and cool. Seek out air-conditioned facilities such as a shopping centres, libraries, community centres or restaurants. The central Fraser Valley and parts of Metro Vancouver are also experiencing poor air quality right now due to heat-related ground level ozone, especially during the afternoon.

Air conditioned spaces offer a break from both heat and poor air quality. Local municipalities have opened cooling centres that are accessible to members of the public. Visit your local municipality website for a list of the cooling centres that are open in your community.

Use public splash parks, water parks, or pools, or take a cool bath or shower.

Applying cool water mist or wet towels prior to sitting in front of a fan is a quick way to cool off. At current temperatures, fans alone are not effective.

#### **Other tips to stay safe in the heat**

- Drink cool, non-alcoholic beverages (preferably water) regardless of your activity intake. Don't wait until you are thirsty.
- While everyone is at risk of heat related illness, hot temperatures can be especially dangerous for the young, the elderly, those working or exercising in the heat, persons with chronic heart and lung conditions, persons with mental illness, people living alone and

chronic heart and lung conditions, persons with mental illness, people living alone and people experiencing homelessness. If you are taking medication, particularly for mental illness, ask your doctor or pharmacist if it increases your health risk in the heat and follow their recommendations.

- If you are wearing a mask and are having difficulty breathing, remove the mask, whether you are indoors or outside, as the risk of wearing a mask may impact thermal regulation during heat events.

[TOP](#)

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## **Surrey's homeless left with few options during heatwave, says city councillor**

News 1130 -- CLAIRE FENTON AND AMANDA WAWRYK

With record-breaking temperatures expected again Monday, there are growing concerns the heatwave will prove deadly for the most vulnerable. Surrey City Councillor Linda Annis is calling on the city to immediately open cooling centres for the homeless during the heatwave.

The city has several air-conditioned community centres open, but capacity is limited in order to minimize the spread of COVID-19.

"We know at the last homeless count we have almost 700 people who are homeless in the city of Surrey and we know this number is likely double that," Annis said.

She says the city ran into similar challenges during the last snow storm, with pandemic protocols preventing shelters from opening to full capacity.

"COVID is certainly a concern for the city but by and large, people that are homeless are out on the street. Can you imagine being out there with no water, no cover, no shelter? It's just not right," she said.

Annis says she brought this to the city's attention Friday, but so far no emergency shelters have been opened as a result.

Annis' call to open dedicated cooling centres in Surrey comes just days after Fraser Health was forced to move several vaccine clinics to recreation centres with air conditioning, including Cloverdale's Recreation Centre and South Surrey's Recreation Centre.

There have been no reports of any heat-related deaths Monday but experts caution that could change if people do not take action to cool down. Symptoms of heat-related illness and heat exhaustion include: extreme thirst, dizziness, nausea, and confusion.

The City of Surrey's website has tips and tricks for residents and includes a full list of community centres, as well as several outdoor community pools for residents to take a dip. However, with high demand, most of the swim reservations are already booked up.

The City of Vancouver is facing similar issues with finding ways to ensure everyone stays safe. It extended the hours for two of its cooling centres in response to the heatwave.

Carnegie Centre will be open until 11 p.m. Gathering Place closes after midnight.

Vancouver has also set up more than 200 water fountains to help people to beat the heat, but has not opened any emergency shelters.

The Metro Vancouver heat warning remains in effect until Tuesday with peak humidex values expected to reach the upper 40's, according to Environment Canada.

[TOP](#)

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**Yes, you really can fry an egg in this heat**

Aldergrove Star -- Dan Ferguson

Walnut Grove resident has the proof

It really is that hot.

On Monday, June 28, Langley Advance Times reader Karen Roeck proved it was literally hot enough on her back deck sun room in Walnut Grove to fry an egg.

And she took a photo to show it.

"This 'nature' fried egg might be of interest to your readers as we all endure this heatwave," Roeck commented.

She described for the Langley Advance Times how she left the frying pan in the sun room for about 30 minutes to heat up, then cracked the egg.

Roeck called the heat "insane" and explained that neither she, nor her husband, or two kids, were spending any time in the sun room, but staying in the air-conditioned part of their house.

It was the hottest day yet in a record-breaking heat wave that has set all-time records, forced businesses and schools to shut down, and taken a toll on humans and animals alike.

Environment Canada has issued both heat warnings and air quality warnings.

BC Hydro said that there were a few things people could do to keep homes as cool as possible:

Closing drapes and blinds, which can block up to 65 per cent of the heat.

Keeping doors and windows shut to keep cooler air in and warm air out.

Using a fan, which costs just \$7 a day to run

Purchasing Energy Star air conditioners, which they say use up to 40 per cent less power than other units.

Smaller appliances such as microwaves, crockpots or a toaster over to avoid the heat produced by larger appliances like the oven.

Fraser Health, the province's largest health authority, offered tips on how to spot the early warning signs of heat stroke:

Dizziness and fainting

Nausea and vomiting

Rapid breathing and heartbeat

Extreme thirst

Decreased urination with unusually dark urine

High body temperature

Lack of coordination.

While everyone should stay safe in the heat, Fraser Health said that some people are at higher risk including:

Older adults

Infants and young kids

People with chronic illnesses including cardiovascular disease, respiratory disease, renal disease or psychiatric illness

People who are physically impaired, especially those who are confined to bed, need assistances with daily living or have sensory or cognitive impairments.

People taking certain medications, including high blood pressure medicines, antidepressants, antipsychotics or Parkinson's medication.

People who are socially disadvantaged due to low income, being homeless or living alone.

Newcomers to Canada.

Occupational groups who work out-doors or who have increased physical strain.

People who are physically active with increased physical strain with a reduced perception of risk.

[TOP](#)

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### **Rise in Tri-City vaccinations cuts new weekly-detected COVID-19 case data in half**

TriCity News -- Kyle Balzer

The BC Centre for Disease Control's (BCCDC) latest local health area stats show promising numbers as all Fraser Health neighbourhoods are out of triple-digits, including Surrey.

Lighter shades of yellow are gracing a key chart in the BC Centre for Disease Control's (BCCDC) data collection of COVID-19 cases.

This includes the Tri-Cities, as the region saw 28 infections of the virus detected between June 13 and 19, the latest count of geographic distribution by local health area of case residence.

That's a more than a 50% drop compared to the previous data released — 57 cases between June 6 to 12 — and an approximate 80% decline in the last month from 144 (May 16 to 22).

It's also the third consecutive week the Tri-Cities have remained in double-digits; it went back to that threshold for the first time in six months earlier this month when 81 cases were found between May 30 and June 5.

The 28 cases remain the third-highest count in the Fraser Health authority.

However, according to the June 13 to 19 data, no other local health area is in triple-digits as Surrey dropped from 172 to 71.

Vaccinations have continued at a steady pace in Coquitlam, Port Coquitlam, Port Moody, Anmore and Belcarra, contributing to the lower number of COVID-19 cases.

Almost every sub-region is nearing or over an 80% immunization rate, according to the BCCDC.

That accounts for all eligible residents 12 years of age and older receiving their first of two jabs.

As of today (June 25), Fraser Health has administered 1,686,583 doses of vaccine, including 1,281,637 firsts and 404,946 seconds.

The authority has recorded 85,684 lab-confirmed COVID-19 infections since the start of the pandemic; there's also been 918 virus-linked deaths.

Currently, there are 443 active cases, 13 people admitted into critical care among 47 hospitalizations and 84,306 recoveries.

[TOP](#)

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### **Port Coquitlam fourth in B.C. for seeking justice from provincial government: ombudsperson**

TriCity News -- Diane Strandberg

Nearly 8,000 complaints were made to the office of the BC Ombudsperson because of concerns about lack of fairness — Tri-City residents made more than 200 of those complaints.

Frustrated Port Coquitlam residents took their complaints to the BC Ombudsperson by the dozens last year as COVID-19 infringed on personal rights and caused health concerns, according to an annual report released today (June 25).

The riding was among the top four in the province for complaints to the agency that deals with problems related to public agencies, such as government ministries, commissions and boards, crown corporations, schools, colleges, universities and health authorities.

Port Coquitlam had a total of 95 complaints in the past year; only Boundary-Similkameen, Saanich-South and Vancouver-Mount Pleasant had more.

(You can scroll down for complaints across all Tri-City ridings.)

A media spokesperson couldn't confirm the type of complaints typically made by residents of the riding represented by MLA Mike Farnworth, who is also the province's solicitor general and public safety minister.

However, the spokesperson said the complaints would have been kinds of beef PoCo residents had with one of more than 1,000 agencies overseen by the ombudsperson.

### **HUGE CASELOAD OF COMPLAINTS AGAINST PUBLIC BODIES**

The office received more than 7,700 complaints and inquiries last year about a wide range of public sector organizations, 650 complaints were related to COVID-19.

Top places people complained about were ICBC (491); Children and Family Development ministry (481); and Public Safety and Solicitor General (419).

Fraser Health, which deals with local hospitals and care homes, had 176 complaints while there were eight complaints about the Coquitlam school district (SD43) to the ombudsperson last year.

COVID-19 was high on people's mind when they filed a complaint.

### **COMPLAINANTS SEEK FAIRNESS, COMPENSATION, BETTER COMMUNICATION**

Common COVID-related complaints included concerns about long-term care, the

adequacy of pandemic-related precautions in correctional centres and complaints related to pandemic benefits such as the BC Recovery Benefit and the Temporary Pandemic Pay Benefit.

And a number of compelling cases were resolved in the complainant's favour, including:

A wife's application for long-term care essential visitor status was expedited and ultimately granted so she could support and care for her husband.

A health authority reversed a policy established early in the pandemic that prevented in-person visits of lawyers with patients involuntarily detained under the Mental Health Act.

A seriously injured worker who had slipped through the cracks at WCB was awarded \$52,000 in retroactive payments for benefits he was unaware he qualified for.

A violence alert placed arbitrarily on a patient's medical record was removed and a letter of apology was sent to the patient who felt discriminated against by hospital staff.

Following a complaint from a concerned parent, guidance documents were developed by a school district to inform school staff of the requirements before medically excluding or suspending a student.

"The complaints that came to us this past year show the wide range of impacts the pandemic has had on British Columbians when receiving public services," said BC Ombudsperson Jay Chalke.

"While oversight offices like the Ombudsperson are important all of the time, they are particularly vital when government services rapidly change as they did during the pandemic."

#### HERE'S HOW MANY TRI-CITY COMPLAINTS WERE MADE TO THE BC OMBUDSPERSON

Port Coquitlam: 95

Coquitlam-Maillardville: 43

Port Moody Coquitlam: 42

Coquitlam-Burke Mountain: 21

The Office of the Ombudsperson is an oversight office, independent of government, with jurisdiction over more than 1,000 provincial and local public bodies in B.C.

It has a statutory mandate to receive and investigate complaints from the public when they feel they have been treated unfairly when receiving government services.

The office also investigates allegations of serious wrongdoing in the workplace under the Public Interest Disclosure Act.

The office's services are free, confidential and impartial.

If you need to make a complaint, visit [here](#) to start the process.

[TOP](#)

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**'It's really distressing': Study estimates B.C.'s COVID-19 death toll could be double what's reported**

CTV News - Penny Daflos

Roughly twice as many British Columbians may have died from COVID-19 than what government is officially reporting as deaths from the disease, according to an in-depth analysis of pandemic fatalities in Canada.

The estimates in the just-published paper threaten the perception that Canada in general, and B.C. in particular, have been successful in weathering the COVID storm.

A group of researchers and university professors crunched the numbers and estimate that from Feb. 1 to Nov. 28 of 2020, 1,767 people died in B.C. above what would be expected for a typical year and there is no other explanation or data that would account for those excess deaths.

The formal COVID-19 death toll stands at 1,754 up to June 28, 2021, a 17-month reporting period.

In the policy briefing to the Royal Society of Canada titled “Excess All-Cause Mortality During the COVID-19 Epidemic in Canada,” the authors warn that there is “evidence that at least two-thirds of the deaths caused by COVID-19 in communities outside of the long-term care sector may have been missed.”

### POOR DATA COLLECTION TO BLAME?

They largely blame poor data collection, delayed data reporting, atypical COVID symptoms in seniors and inadequate recognition of the impact of the virus on low-income and racialized communities.

B.C. health officials have repeatedly pointed out the province does not collect race-based data.

“It looks like approximately 78 per cent of likely or quite likely COVID-19 deaths in B.C. were not reported or identified,” explained study co-author and University of Toronto associate professor, Tara Moriarty.

“It may well be that there’s something else — it looks like it’s COVID because of the seroprevalence data and other data — but it’s the most likely explanation.”

Moriarty points out the numbers are adjusted for opioid deaths and that in Quebec they found no other major cause of death in their excess mortality numbers except for COVID-19.

She says other high-income countries that’d recorded excess mortality numbers have attributed nearly all of their extra deaths to COVID based on testing.

The report notes that Canada has low testing rates and poor data collection and reporting compared to other comparable countries, suggesting that has contributed to a national under-counting that could see the number of COVID deaths double when full accounting and analysis is completed.

That process could easily take another year just for the deaths in 2020.

### UNCOUNTED DEATHS

B.C. has a considerably lower testing rate than the national average, and the authors note the province’s slow and patchy data collection.

“Without adequate situational awareness or surveillance testing, Canadian public health officials and policy makers may not have recognized the prevalence of COVID-19 cases and fatalities in the community, prior to and between the pandemic’s major waves,” notes the report.

The analysis focused on deaths in those 45 and older (since they were most likely to die)

The analysis focused on deaths in those 45 and older (since they were most likely to die from COVID) from Feb. 1, 2020 up to Nov. 28, 2020. It adjusted for opioid deaths, which skyrocketed in B.C. during the pandemic.

Moriarty believes there will be many more uncounted deaths in the second and third waves, which unfolded after the cut-off.

#### 'COLLATERAL DAMAGE'

The researchers say they see no evidence that B.C. or any other province has made meaningful changes to reporting or interpretive practices to compensate for what they believe is undercounting in the first 10 months of the pandemic.

Moriarty and her co-authors made their calculations based on what they believed were direct COVID-19 deaths, rather than people who would've died from so-called "collateral damage," where they did not seek or have access to medical care, for example.

In March, Statistics Canada released the latest information on the nation's excess mortality in 2020, which is how many deaths there had been above what would've been expected had there been no pandemic. It found a five per cent increase, with 13,798 Canadians dying last year.

"For British Columbia, there were nine per cent more deaths than expected in the fall, compared with six per cent in the spring (of 2020)," reads a briefing from the agency.

In August of 2020, the agency had already hinted that more deaths than were confirmed with testing could be attributed to COVID-19.

"In British Columbia, there were 336 more deaths than expected from the middle of March to the end of April. This is 232 more than the 104 deaths reportedly attributed to COVID-19 over the same period," they wrote.

"Of particular consideration would be cases, especially early in the pandemic, where individuals may have died of COVID-19 prior to getting tested or treated."

Another sign B.C.'s numbers might be off: in Table 3 of the report, the authors note that up until November, the province didn't have a single person aged 45 to 64 die from COVID-19.

Ontario, with triple the population, had 88 deaths in that age range attributed to the virus, while Quebec had 98.

#### POST-MORTEM TESTING

Proving for a certainty who died from COVID-19 will only be possible with post-death analysis of the excess death figures.

With the people long-since deceased, testing is now impossible and Moriarty acknowledges that opportunity has passed and we'll never know for certain based on testing.

The BC Coroner's Service tells CTV News its mandate only includes the investigation of sudden, unnatural, institutional or children's deaths and that as of Apr. 27 had "not identified any unusual increases in deaths reported."

"Of 216 post-mortem COVID tests completed, 47 have returned positive. For all deaths that occur suddenly and unexpectedly where the decedent was not previously diagnosed with an underlying natural disease process sufficient to account for death, COVID testing is occurring," wrote a spokesperson.

"It is possible that some individuals dying in the province of diagnosed underlying disease were also COVID positive however post-mortem COVID testing is not conducted for every

were also COVID-positive however, post-mortem COVID testing is not conducted for every death that occurs in B.C."

## A LAST-RESORT WARNING SIGNAL

Moriarty believes people have been dying in plain sight, and that the data from StatCan backs her up. Nonetheless, she is prepared for shock, as well as a backlash and defensiveness in response to the report.

"I'm hoping that complacency can be shaken a little bit and we can realize that we've missed a lot of deaths in Canada — it's really distressing how that could've happened, how so many people dying could've gone unnoticed is really disturbing," she said.

"We're a high income nation, this was a last-resort warning signal that we had in Canada, and it completely or largely didn't work. We cannot let that happen again."

[TOP](#)

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### Fraser Health

CBC News On the Coast: RADIO - [The "heat dome" had a major impact on health](#)  
<https://www.cbc.ca/listen/live-radio/1-91-the-early-edition/clip/15852648-the-heat-dome-major-impact-health>

Globe & Mail - [Dozens of deaths reported in B.C. during unprecedeted heat wave](#)  
<https://www.theglobeandmail.com/canada/british-columbia/article-dozens-of-deaths-reported-in-bc-during-unprecedented-heat-wave/>

Georgia Straight - [Burnaby RCMP warns over 25 sudden deaths may be linked to B.C. heat wave, as 911 calls break records](#) <https://www.straight.com/living/burnaby-rcmp-reports-over-25-sudden-deaths-potentially-linked-to-heat-wave>

TriCity News - [Could today be the last of the Tri-Cities' heatwave? Here's what the forecast is predicting](#) <https://www.tricitynews.com/local-news/could-today-be-the-last-of-the-tri-cities-heatwave-heres-what-the-forecast-is-predicting-3917118>

**Also syndicated in the Delta Optimist**

New Westminster Record - [New West 'cooling' to 32C after yesterday's heat-wave peak topped 42C](#) <https://www.newwestrecord.ca/local-news/new-west-cooling-to-32c-after-yesterdays-heat-wave-peak-topped-42c-3916813>

Burnaby Now - [Some Burnaby residents diverted to different COVID-19 site due to heat](#) <https://www.burnabynow.com/coronavirus-covid-19-local-news/some-burnaby-residents-diverted-to-different-covid-19-site-due-to-heat-3916681>

Abbotsford News - [160 people fatally overdosed in May in B.C. as drug toxicity keeps rising](#) <https://www.abbynews.com/news/b-c-records-160-fatal-overdoses-in-may-as-test-results-show-drug-toxicity-keeps-rising/>

The BC Catholic - [Elderly cancer patient was pushed toward euthanasia, family says](#) <https://bccatholic.ca/news/catholic-van/elderly-cancer-patient-waspushed-toward-euthanasia-family-says>

### Other

Burnaby Now - [B.C. heat wave leads to 11-hour ambulance wait time, spike in sudden deaths](#) <https://www.burnabynow.com/bc-news/bc-heat-wave-leads-to-11-hour-ambulance-wait-time-spike-in-sudden-deaths-3918823>

CTV News - [Third wave would have killed more people in Canada without vaccines: Tam](#)

**CTV NEWS THIRD WAVE WOULD HAVE KILLED MORE PEOPLE IN CANADA WITHOUT VACCINES. TAN**  
<https://www.ctvnews.ca/health/coronavirus/third-wave-would-have-killed-more-people-in-canada-without-vaccines-tam-1.5490341>

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### The "heat dome" had a major impact on health

CBC News On the Coast - Stephen Quinn

Dr. Neil Barclay speaks with Stephen Quinn about the state of emergency rooms during the unprecedented heatwave.

[TOP](#)

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### Dozens of deaths reported in B.C. during unprecedented heat wave

Globe & Mail -- Andrew Woo and James Keller

An unprecedented heat wave in Western Canada has overwhelmed emergency services in British Columbia and is believed to have contributed to dozens of deaths across the province.

Temperatures on Monday broke 59 historic heat records in B.C., including the all-time Canadian heat record. The new record, 47.9 C, was set in Lytton, about a three-hour drive northeast of Vancouver.

The extreme temperatures caused a ripple effect throughout the province's emergency response system, overwhelming dispatchers, filling emergency departments and stretching ambulance wait times to hours. The same heat wave has hammered Alberta and the northwestern United States with record-setting temperatures and prompted heat warnings as it moves into the territories and as far east as Manitoba.

Between Friday and mid-afternoon Monday, the BC Coroners Service received 233 reports of deaths, Chief Coroner Lisa Lapointe said. The service would typically receive about 130 reports of deaths over any given four-day period, and Ms. Lapointe believes the extreme heat to have been the reason for the increase. The number will increase as data is updated.

In Vancouver, police have responded to more than 65 sudden death calls since Friday, including 20 by early afternoon on Tuesday, with the vast majority being heat-related, Vancouver Police Sergeant Steve Addison said. The department typically responds to between 70 and 80 sudden death calls in the month of June. By Tuesday, it had responded to about 140.

In neighbouring Burnaby, RCMP responded to at least 34 sudden death calls of the same nature between Monday and noon on Tuesday.

Sgt. Addison said the heat has resulted in "unprecedented challenges," and that the Vancouver Police Department has redeployed members from other sections, such as investigations, and is calling officers at home to deal with the backlog.

"We have never experienced anything like this heat in Vancouver and, sadly, people are dying as a result of it," he said. "Our officers are stretched quite thin but we're still doing everything we can to keep people safe."

Meanwhile, paramedics responded to 140 heat-related calls on Sunday and 248 on Monday, according to BC Emergency Health Services. The service responds to an average of 1,450 medical calls a day; on Monday it responded to 1,975 calls, a one-day record.

There was also a surge in visits to local hospitals. Neil Barclay, executive medical director for access at Fraser Health, B.C.'s largest health authority, said its 12 emergency

departments saw a total of 2,246 visits on Monday. In comparison, they averaged 1,651 daily visits over the last fiscal year, and 2,005 in the fiscal year before the pandemic. Of Monday's visits, 497 people were admitted to hospital — a sign of serious illness — compared to an average of 215 people per day over the last fiscal year.

Dr. Barclay called Monday a "really significant day."

"When you have just a huge bolus of patients that show up all in one day and get admitted, it really creates havoc for a week or two weeks to come," he said. "We are very, very crowded in our hospitals, so the focus is just to cope with the overwhelming demand."

In a 24-hour period on Monday, Vancouver Fire Rescue Services (VFRS) responded to 365 incidents — about triple that of a typical weekday — of which 251 were medical calls. One call required firefighters to wait on scene with a patient for more than 11 hours for an ambulance to arrive.

VFRS Captain Jonathan Gormick said the extreme strain on the emergency response system has been "chaos."

"Not only are we dealing with escalated call volumes and a decrease in ambulance units available, but, at the other end, the ones that are available are tied up at hospital for longer because the hospital is overloaded and they can't triage and hand off patients and be free again," he said. "It's this chain reaction that eventually feeds back to the patient, unfortunately."

Lisa Howard, a family physician in Vancouver's Downtown Eastside, said she called 911 for a patient on Tuesday, only to get a busy signal. When she got through to dispatch 10 minutes later, she requested an ambulance for a patient whom she described as stable.

"They said, 'It's going to be a very, very, long wait,'" Dr. Howard recalled. "I said, 'Longer than two hours?' And they said, 'Oh, much longer than that. People have been waiting for 10 hours.'"

The hottest temperatures have been in B.C., but the hot weather is expected to continue moving into the Prairies throughout the week. Alberta set 45 local temperature records on Monday, with temperatures in the mid-to-high 30s in many places. More records were expected to be broken on Tuesday. One of the hottest places in the province was Beaverlodge, in northern Alberta, which topped 40 degrees.

Alberta Health Services said there has been an increase in emergency calls related to the heat, with about six calls per day in Edmonton and 10 in Calgary..

The weather has also strained the province's electrical grid, setting records for summertime usage. The Alberta Electric System Operator, which manages and regulates the province's electricity system, declared an emergency alert on Tuesday as it asked people to try to conserve power.

Air conditioning is less common in many of the places dealing with the current heat wave.

In the Vancouver region, just 19 per cent of households had air conditioning in 2017 — the most recent data available, according to Statistics Canada, and well below the national rate of 60 per cent. The rates in Calgary and Edmonton were 24 per cent and 29 per cent, respectively.

[TOP](#)

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**Burnaby RCMP warns over 25 sudden deaths may be linked to B.C. heat wave, as 911 calls break records**

Georgia Straight -- Craig Takeuchi

While health authorities and police have been urging people to regularly check in on vulnerable individuals during the B.C. heat wave, one local police detachment is reporting an emerging tragic reality in the Lower Mainland.

Burnaby RCMP stated today (June 29) that officers responded to over 25 sudden death calls within a 24-hour period since Monday (June 28).

Although the deaths remain under investigation, Burnaby RCMP added that “heat is believed to be a contributing factor in the majority of the deaths” and “many of the deceased have been seniors”.

A UBC study revealed that an average of 5,608 deaths each year from 1997 to 2006 in the U.S. could be attributed to heat.

There's also been a major surge in calls to 911 during the heat wave.

B.C.'s E-Comm 911 service reported today that it broke call volume records this past weekend, with almost 8,000 calls on June 26 and over 7,300 calls on June 27. E-Comm stated that this is a historic increase of approximately 55 percent, compared to a normal weekend in June.

“Between the heat wave, the province-wide restart, and a 9-1-1 operator staffing shortage, there simply aren't enough of us to get to these calls as quickly as we need to,” CUPE 8911 (Emergency Communications Professionals of B.C.) president Donald Grant stated in a news release. “When you call 9-1-1, seconds count. Delays can lead to property damage, injuries, and even death.... We are working as hard as we can to get to your call, but we are stretched to the limit.”

On June 25, Burnaby RCMP launched its Extreme Heat Response Plan, in which additional officers are conducting proactive patrols to help vulnerable and unhoused people access resources, and to provide information about three City of Burnaby cooling locations in underground parkades at:

- Edmonds Community Centre (7433 Edmonds Street);
- McGill Library (4595 Albert Street);
- Bob Prittie Metrotown Library (6100 Willingdon Avenue).

The City of Vancouver also launched misting stations and added additional water fountains last week, in addition to its air-conditioned community centres and public libraries.

Meanwhile, Fraser Health stated on June 28 that there has been “a significant increase in the number of people seeking emergency care for heat stroke, heat exhaustion, and other heat-related concerns, particularly in the elderly and other vulnerable populations”.

Fraser Health also added that not only is heat a concern but also poor air quality in the “central Fraser Valley and parts of Metro Vancouver...due to heat-related ground-level ozone, especially during the afternoon”. Consequently, Fraser Health recommends vulnerable individuals seek out air-conditioned spaces for both better air quality and temperatures.

In addition, Fraser Health also advised that anyone taking medication, “particularly for mental illness”, should check with their doctor or pharmacist if the medication increases health risks during hot temperatures.

Potential signs of heat-related illness include:

changes in behavior;  
dizziness or fainting, nausea or vomiting;  
headache;  
fast breathing or heartbeat;  
extreme thirst;

decreased urination.

Severe signs of illness that require immediate medical care include:

high body temperature;  
confusion;  
hallucinations  
lack of coordination;  
seizures;  
loss of consciousness.

Among its tips for cooling off, Fraser Health stated that fans aren't effective alone at the current temperatures—it is recommending "applying cool water mist or wet towels prior to sitting in front of a fan".

Despite concerns about COVID-19, Fraser Health is recommending that anyone who is experiencing difficulty breathing while wearing a mask should remove it, "whether indoors or outside".

Meanwhile, several COVID-19 immunization and testing clinics in various regional health authorities have had to be relocated due to high temperatures that could affect staff, clients, and vaccine supplies, including in Vancouver Coastal Health, Fraser Health, and Island Health.

[TOP](#)

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### **Could today be the last of the Tri-Cities' heatwave? Here's what the forecast is predicting**

TriCity News -- Kyle Balzer

Fraser Health is also issuing an alert as the cumulative effect of current high daytime temperatures with limited overnight relief can lead to heat-related illness.

Extreme heat continues in the Tri-Cities, but Environment Canada believes today (June 29) may be the final stint of the "dangerous, long-duration" warning that remains in effect.

According to the forecast, daytime highs in Coquitlam, Port Coquitlam and Port Moody will hover around the mid-30s but will feel like the mid-40s in the afternoon with humidity.

Overnight temperatures may only go as low as 20 C, the national service predicts, but it will lead to a week of likely seasonal temperatures across Metro Vancouver communities.

Starting July 1, the thermometer is expected to peak in the mid-20s, but could feel like 30 C, while dipping to the mid-10s at night.

### **A HEADS-UP FROM FRASER HEALTH**

With overnight temperatures expected to remain in double-digits, indoor temperatures are likely increasing day-to-day in homes without air conditioning.

This cumulative effect of high daytime temperatures with limited overnight relief can lead to heat-related illness and Fraser Health is currently seeing a significant increase in the number of people seeking emergency care for heatstroke, heat exhaustion and other heat-related concerns, particularly in the elderly and other vulnerable populations.

"To help prevent heat stroke or heat exhaustion, seek cooling options before symptoms develop," says Fraser Health medical health officer Dr. Emily Newhouse.

"Check regularly on older people, and those who are unable to leave their homes, for signs of heat related illness. If they are unwell, assist in moving them to a cooler location, help

**"If heat-related illness occurs, if they are unwell, assist in moving them to a cooler location, help them get hydrated and call for medical assistance if appropriate."**

Signs of heat-related illness may include changes in behaviour, dizziness or fainting, nausea or vomiting, headache, fast breathing or heartbeat, extreme thirst, and decreased urination.

Severe signs of illness requiring immediate medical care include a high body temperature, confusion, hallucinations, lack of coordination, seizures, and/or a loss of consciousness.

Tips to stay safe in the heat:

Drink cool, non-alcoholic beverages (preferably water) regardless of your activity intake

Don't wait until you are thirsty!

While everyone is at risk of heat-related illness, hot temperatures can be especially dangerous for the young, the elderly, those working or exercising in the heat, persons with chronic heart and lung conditions, persons with mental illness, people living alone and people experiencing homelessness

If you are taking medication, particularly for mental illness, ask your doctor or pharmacist if it increases your health risk in the heat and follow their recommendations

If you are wearing a mask and are having difficulty breathing, remove the mask, whether you are indoors or outside, as the risk of wearing a mask may impact thermal regulation during heat events

## STAYING COOL

Tri-City residents in search of a cool place to work and rest indoors have two civic facilities to choose from during the heatwave.

The city of Coquitlam opened the following hubs as cooling centres:

Pinetree Community Centre (1260 Pinetree Way) from 8:30 a.m. to 7:30 p.m.  
Glen Pine Pavilion (1200 Glen Pine Crt.) from 8:30 a.m. to 4:30 p.m.

Parking is free at the venues today; more days for cooling centres will be added if the mercury stays high.

COVID-19 health protocols (i.e., face masks and physical distancing) apply for public indoor facilities.

Coquitlam Public Library is also welcoming members of the public who are seeking cool, quiet relief from the heat.

Extra seating will be provided indoors and fountains will be turned on outdoors. Visit the City Centre branch (1169 Pinetree Way) or the Poirier branch (575 Poirier St.) For hours of operation, visit [www.coqlibrary.ca](http://www.coqlibrary.ca).

Coquitlam Centre Mall is open from 10 to 6 p.m. today.

Additionally, Port Coquitlam Community Centre is set to stay open today as a cooling centre from 11 a.m. to 8 p.m.

You can click on the post below to find more information on pools, spray parks and other Tri-City amenities where you can stay cool.

[TOP](#)

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## **New West 'cooling' to 32C after yesterday's heat-wave peak topped 42C**

New Westminster Record -- Julie MacLellan

New Westminster residents reminded to continue to stay safe and cool as heat continues and air quality worsens

New Westminster has survived the peak of the heat wave – but that doesn't mean we're home free yet.

Yesterday's temperature reached a reported peak of 42.3C in New Westminster. And, although today isn't anticipated to come anywhere near that level – the Tuesday, June 29 forecast calls for a high of 32C – the usual precautions for a hot, sunny day apply.

School District 40 schools are back in session for the final day of classes today after being cancelled due to yesterday's extreme heat, but students will be dismissed at midday.

Elsewhere, some heat-related cancellations remain in effect; the city has announced that stretch fitness and body flow classes at Centennial Community Centre are cancelled for Tuesday, June 29.

To keep an eye on city updates, watch its extreme weather advisory page.

The heat wave has had an impact on air quality in the city as well. While New Westminster is not under the air quality advisory now in effect for eastern Metro Vancouver municipalities, air conditions have been worsening in the city since the weekend.

As of 8 a.m. Tuesday, New Westminster's air quality monitoring station was exceeding its 24-hour objective for fine particulate matter and was into the medium-high zone for nitrogen oxide.

The overall air quality is still rated at 2, or low risk, on the health index, but the forecast calls for it to move up to 5, or medium risk, today.

### **STAY SAFE IN THE HEAT**

Fraser Health offered up the following tips for people to continue to stay safe in the heat:

Stay hydrated and cool. Seek out air-conditioned facilities such as a shopping centres, libraries, community centres or restaurants. Air-conditioned spaces offer a break from both heat and poor air quality.

Local municipalities have opened cooling centres. In New Westminster, Century House is open 9 a.m. to 8 p.m., and Queensborough Community Centre is open 11 a.m. to 8 p.m. (Pets are welcome in Queensborough.)

Use public splash parks, water parks or pools, or take a cool bath or shower.

Applying cool water mist or wet towels prior to sitting in front of a fan is a quick way to cool off. At extreme temperatures, fans alone are not effective.

Drink cool, non-alcoholic beverages (preferably water) regardless of your activity intake. Don't wait until you are thirsty.

While everyone is at risk of heat-related illness, hot temperatures can be especially dangerous for the young, the elderly, those working or exercising in the heat, those with chronic heart and lung conditions, those with mental illness, people living alone and people experiencing homelessness. If you are taking medication, particularly for mental illness, ask your doctor or pharmacist if it increases your health risk in the heat and follow their recommendations.

If you are wearing a mask and are having difficulty breathing, remove the mask, whether you are indoors or outside, as wearing a mask may impact thermal regulation during heat events.

[TOP](#)

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### **Some Burnaby residents diverted to different COVID-19 site due to heat**

Burnaby Now -- Chris Campbell

Some Burnaby residents scheduled for their first dose of the COVID-19 vaccine may be redirected to a different clinic today (June 29) due to the “extreme” hot weather, said Fraser Health in a news release.

Some Burnaby residents scheduled for their first dose of the COVID-19 vaccine may be redirected to a different clinic today (June 29) due to the “extreme” hot weather, said Fraser Health in a news release.

“Due to the extreme heat wave that is currently impacting communities across our region, Fraser Health is implementing temporary measures at a number of our COVID-19 immunization and testing clinics as these sites are experiencing elevated temperatures,” said Fraser Health. “These measures are important to protect the health and safety of our staff, medical staff, industry partners, and clients.”

Anyone attending as a first-dose walk-in, or with booked appointments scheduled after 12 p.m. at the Burnaby COVID-19 Testing and Immunization Centre will be redirected to the Christine Sinclair Community Centre site on Kensington Avenue.

“COVID-19 testing at impacted sites will be available before noon each day,” said Fraser Health. “Testing and immunization will continue at affected clinics until 12:00 p.m. each day.”

[TOP](#)

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### **160 people fatally overdosed in May in B.C. as drug toxicity keeps rising**

Abbotsford News -- KATYA SLEPIAN

60% of tests in May were positive for benzodiazepines, which cause challenges for first responders

Another 160 people lost their lives in May to B.C.’s overdose crisis.

Data for May was released by the BC Coroners Service Tuesday (June 29) morning, marking the 13th consecutive month of more than 150 deaths. The number fatalities in May works out to 5.2 people dying each day.

The deaths in May bring total fatalities for 2021 up to 851, the highest ever recorded in the first five months of a year.

Toxicological results show that 27 per cent of samples in April and 25 per cent of those tested in May contained extreme concentrations – more than 50 micrograms per litre – of fentanyl, the highest rates reported since the start of at least 2019.

Carfentanil, a more potent analogue of fentanyl, has now been detected in 75 deaths in 2021, compared to 65 in the whole of 2020. Sixty per cent of results returned in May also detected benzodiazepines, which do not respond to naloxone.

Fentanyl has been detected in 85 per cent of deaths this year, although the results are preliminary and may change. Overall, the percentage of illicit drug deaths with fentanyl

detected has risen from five per cent in 2012 to 86 per cent in 2020.

"As the COVID-19 pandemic begins to wind down, we must turn our attention to combating B.C.'s other public health emergency with the same sense of urgency," said chief coroner Lisa Lapointe. "We need to ensure that safe alternatives to toxic illicit drugs are available throughout the province, and that we are taking meaningful steps to reduce stigma and offer substance users access to the supports they need and are seeking."

The majority of fatal overdoses continue to take place indoors, with 55.6 per cent happening in private residences while 26.8 per cent happen in other residences in 2021. About 13.9 per cent take place outdoors.

Men continue to die at a much higher rate than women; in 2021, 80 per cent of fatal overdoses were men, while 20 per cent were women.

Vancouver has seen the most overdose deaths so far this year with 199, with Surrey having 108 and Victoria with 65. Fraser Health had the highest number of illicit drug deaths with 291, with Vancouver Coastal Health having 233 and Island Health having 139.

However, Northern Health had the highest rate of deaths at 48.1 per 100,000, with Vancouver Coastal Health next at 45.7 per 100,000. Fraser Health had the lowest at 35.5 per 100,000.

In a statement, Mental Health and Addictions Minister Sheila Malcolmson offered her "deepest condolences" to the loved ones of those who lost their lives.

"With more than five people dying each day in British Columbia due to poisoned, unpredictable drugs, it's especially important to understand that toxic drugs are circulating, and people should take every precaution when they use. More people are dying from smoking and/or inhaling drugs than from injecting them," Malcolmson said.

"People who use drugs recreationally and regularly are all at high risk. If you plan to use – whether at home, at a party or event, know how to stay safer – this can mean the difference between life and death."

Malcolmson urged people not to use alone and to download the Lifeguard app if they are using drugs.

[TOP](#)

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### **Elderly cancer patient was pushed toward euthanasia, family says**

The BC Catholic -- Terry O'Neill

As she rests on her queen-sized bed under a patterned comforter, her shoulders and head propped up by several pillows, 84-year-old Joan Rohoway listens passively to a conversation involving her daughter Pamela, Pamela's husband Alain Seguin, and a reporter.

The setting is the Seguin-Rohoways' Surrey home. Joan rests quietly as the three others discuss her rapidly fading health, her quality of life, and – most important – the pressure that Pamela and Alain say medical personnel exerted on Joan so she would agree to be killed under the provisions of Canada's Medical Assistance in Dying (MAiD) protocols.

After several minutes during which Pamela and Alain talk about Joan's opposition to MAiD, she suddenly speaks. "I want to live," she says with a light but distinct voice. Her intention made clear, she goes silent.

The declaration brings a smile to the faces of Pamela and Alain, confirming for them that a two-week-long fight they waged with the Fraser Health Authority on her behalf was the correct one. Their story is the latest of several involving inappropriate FHA-staff-led

discussions about MAiD that The B.C. Catholic has reported on in recent months. (See B.C Euthanasia Deaths Approaching World's Highest, at bottom of story.)

The family's battle with Fraser Health began in late May while Joan was a patient in the cancer and palliative-care wards at Surrey Memorial Hospital. Alain told The B.C. Catholic that, unbeknownst to him and his wife, an oncologist visited his heavily medicated mother-in-law while she was alone and then initiated a discussion about MAiD.

In a separate interview, Pamela added that when her mother asked about treatment options, the doctor said there were none for her late-stage cancer, but opened up discussion about MAiD. Alain said Joan would never have asked about MAiD and would never have agreed to it. Nevertheless, he said the doctor insisted that Joan had agreed to it.

Fraser Health refused to comment on any aspect of this story. Dixon Tam, a public-affairs consultant with the authority, said only that "we discuss a range of care options with all of our patients."

Alain and his wife said they were shocked to be told that Joan had accepted MAiD. "I was aghast, I was angry," Alain said. "It was done so underhandedly. To me, [the subterfuge] was intentional."

He added, "The way they handled it was poor, where the doctor went ahead and put the idea in my mother-in-law's head."

Alain said his family is pro-life and he personally opposes abortion and capital punishment. "I was raised a Catholic and was raised to believe you're given life by God," he said. "And the only person who has the right to take that life is God."

The couple complained to the hospital about the MAiD order, but when they met with a nurse and social worker were told Joan had requested MAiD three times. The MAiD declaration stayed in place, even during the days after they brought Joan home on June 7 for palliative care. (Widowed two years previous, Joan had moved in with Alain and Pamela last September.)

Pamela said that when two new FHA health-care workers visited two days later, ostensibly to check her bed sores, they spoke only about the possibility of Joan's entering a hospice and accepting MAiD, then threatened to file papers to obtain legal guardianship of Joan if Pamela and Alain continued their opposition.

Pamela said she told the two that she believed they were "pushing death" on her mother, and that Joan would never in her right mind agree to it. "You brainwashed her," she recalled saying to the two.

The issue was finally resolved two days later with the visit of two new health-care workers. "I think they came to smooth the waters," Alain said. With Alain and Pamela present, the two asked Ruth if she wanted MAiD. "She said, 'Absolutely not, I want to stay here,'" Pamela recalled. "The two then said, 'OK.'"

Alain said he is relieved he and his wife can now focus their attention on ensuring Joan's final weeks are comfortable and the battle with Fraser Health has ended. "But," he said, "the level of trust we have with Fraser Health is about zero." Added Pamela, "They are just writing her off."

With this past spring's liberalization of MAiD rules in Canada, pro-life advocates such as Dr. Will Johnston, chair of the Euthanasia Prevention Coalition of B.C., have grown increasingly concerned health authorities' overly enthusiastic embrace of the practice to the detriment of proper care.

"Altruism for some Fraser Health bureaucrats takes the form of putting medically hastened death squarely in front of everyone whose life looks low quality to euthanasia-minded

"Suicide prevention is not on their radar. In my opinion, the chain of command is intolerant of any impediment to access far more than it cares about cutting a life short. This has become a juggernaut."

Referring to the Rohoway case, Dr. Johnston concludes, "Families just get in the way, as can be seen by the threats thrown at these loving people by that social worker."

#### How Fraser Health developed its MAiD-affirmative stance

As revealed in highly censored documents obtained earlier this year by The B.C. Catholic through a freedom-of-information application, Fraser Health's official policy on medical assistance in dying (MAiD) is that it is supposed to be an "entirely patient-driven" process.

Yet the evidence, such as that of the case of Joan Rohoway, suggests doctors can and do lead euthanasia-related discussions.

To get to the bottom of the issue, The B.C. Catholic filed an appeal last spring with the provincial government's Office of the Information and Privacy Commissioner asking for previously withheld agendas, reports, and minutes of any meeting of Fraser Health's board of directors in which development and implementation of MAiD policies and practices were discussed and/or voted on.

Christina Sefcik, a case-review officer with the office, said in an April 22 letter to The B.C. Catholic the office opened a file on the case on March 30. She added, "Due to case volumes, it may be several months before this file is assigned to an investigator."

In the meantime, she revealed that OPIC had requested that the health authority "produce a complete, unsevered copy of the records in dispute."

The B.C. Catholic is awaiting further developments.

[TOP](#)

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#### B.C. heat wave leads to 11-hour ambulance wait time, spike in sudden deaths

Burnaby Now -- Stefan Labbé

'We're experiencing probably the busiest 48 hours we've had on record,' says Vancouver Assistant Fire Chief

A heat wave paralyzing huge swaths of British Columbia has stretched emergency services in several municipalities to the brink — in one case, Vancouver firefighters have waited 11 hours for an ambulance crew to arrive and transport an elderly person suffering heat exhaustion to the hospital.

Just before noon Tuesday, firefighters were still waiting.

"We're experiencing probably the busiest 48 hours we've had on record," says Assistant Chief Ken Gemmill at Vancouver Fire Rescue Services. VFRS later confirmed it's seeing a three-fold increase in call volume over the last few days.

The night before, Gemmill says the department had every vehicle out of the department's fire halls and on-call, with most of the demand driven by people suffering heat illnesses.

While an 11-hour-and-counting wait is an extreme, on many other calls firefighters waited for an ambulance for over six hours, says Gemmill.

The waits have been so long many residents have showed up at fire stations across Vancouver begging for first responders to attend to their loved ones.

"I know that the public is getting frustrated. I know with this extreme heat there's not enough personnel to go around," says Gemmill. "We're experiencing some desperate measures by our citizens for sure."

#### 'INCREDIBLE CRISIS'

BC Emergency Health Services (BCEHS) has seen a 25 to 50 per cent spike in ambulance dispatches across the province over the last several days, says Troy Clifford, president of the Ambulance Paramedics of British Columbia.

Clifford, who leads the union representing paramedics, says pressure has been building on ambulance crews for months. When the heat wave hit, he says staffing shortages of up to 25 per cent combined with a spike in demand.

"There are hundreds of calls waiting to be dispatched right now," he says. "What we're facing is an incredible crisis."

It's a crisis Clifford says could have been mitigated had BCEHS planned for what climate scientists have been saying all along — that hotter, drier summers would become the new normal.

"We know we're going to face floods, fires," he says. "We should have been planning for it a long time ago. It's not unpredictable."

"I say there needs to be accountability from the leadership at BCEHS."

Glacier Media reached out to the BCEHS asking about the alleged delays and lack of staffing but did not receive a response by publication time.

#### SPIKE IN SUDDEN DEATHS

Fire and ambulance crews aren't the only emergency services seeing an uptick in demand because of the heat wave.

RCMP detachments in some of the province's biggest municipalities have reported a spike in sudden deaths in recent days.

In Burnaby, police responded to 34 deaths between Monday morning and Tuesday morning; in Surrey, RCMP spokesperson Sgt. Elenor Sturko confirmed they had recorded 38 sudden deaths over less than 36 hours, far higher than the two to five reported on an average day.

In Vancouver, a police spokesperson said officers have responded to 65 sudden deaths since Friday but that its tally is "changing by the hour as people are sadly discovering loved ones."

By Tuesday afternoon, VPD said it had deployed dozens of extra officers as a massive surge in 911 calls had "depleted front-line resources and severely delayed response times throughout the city."

"Vancouver has never experienced heat like this, and sadly dozens of people are dying because of it," says VPD Sgt. Steve Addison in a written statement. "Our officers are stretched thin, but we're still doing everything we can to keep people safe."

B.C.'s chief coroner Lisa Lapointe said the service had received a massive uptick in reports of death where extreme heat was thought to play a factor.

From Friday to Monday, 233 deaths were reported, a 79 per cent increase from the 130 deaths the BC Coroners Service receives over a normal four-day period. That number is expected to increase as more data rolls in, says Lapointe.

What caused the rise in deaths hasn't been confirmed yet. But if connected to the record heat wave, the spike would be unprecedented.

Between 2010 and May 2021, the BC Coroners Service closed three investigations where the cause of death was determined to be heat exposure, a spokesperson told Glacier Media last month.

## LAG TIME MEANS MORE TO COME

The rising human toll of the current heat wave comes on the heels of a staggering number of temperature records stretching across the Pacific Northwest and into the Yukon and Northwest Territories.

By Tuesday morning, 51 communities in B.C. had broken heat records over the last several days — including in Lytton, a town that as of Monday carries Canada's all-time temperature record of 47.9 C.

Drought conditions have been building across much of western North America for months now. But the latest heat wave is something else: a heat dome usually sitting on top of the U.S. southwest has expanded northward with unprecedented intensity and duration.

That all lines up with climate change models, which show B.C. suffering deepening summer drought conditions and searing temperatures, with winters dominated by more extreme rainfall events.

"There's already a baseline to 1.2 degrees warming since the Industrial Revolution," says Armel Castellan, a warning preparedness meteorologist with Environment Canada.

"Anthropogenic climate change definitely has its fingerprints on this event."

As the extreme temperatures migrate east toward Alberta, temperatures on B.C.'s South Coast have started to fall. In its path, Castellan says it's expected to leave a trail of lightning strikes, upping the chance of wildfire ignitions in the B.C. Interior.

"It's not that we're going to be going back to seasonal normals," warns Castellan. "We're still five to 10 degrees above normal."

Castellan says above-seasonal average temperatures are predicted to continue through the summer and into September. The even more immediate worry, he says, are lingering health effects in seniors, children and the chronically ill.

"There is a documented lag time between mortalities and the strongest heat. The impacts are delayed three or four days," he says. "The worst is not over."

By Tuesday morning, that lag time prompted Vancouver to activate its emergency centre so resources can be redirected where they are needed most.

Vancouver Fire Rescue currently has 142 firefighters in service and has added two medical trucks to its fleet over the last 24 hours.

Still, says Gemmill, "We're sitting at calls for an excessive amount of time."

"We're still in the middle of it."

## PROTECT YOUR FELLOW CITIZENS

B.C. Seniors Advocate Isobel Mackenzie says she's concerned about the reported lag times in emergency response.

"We'll have to sort out what is happening with 911," she says. "But my major concern is

seniors in the community... people who live alone in apartments that overheat. They're big greenhouses."

"Go and get cold compresses on them, get them into a shower, get liquids in them and get them to the emergency department if you have to."

Gemmill echoed that call, asking residents to step up and take care of a neighbour or family member to take pressure off firefighters and ambulance crews.

"There are a lot of people in this city who can't take care of themselves and they rely on emergency services," he says.

"We're treading water to keep this city safe."

[TOP](#)

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### **Third wave would have killed more people in Canada without vaccines: Tam**

CTV News -- Mia Rabson

Canada's chief public health officer says without vaccines the third wave of COVID-19 in Canada would have been much deadlier.

Dr. Theresa Tam said Tuesday as vaccines began to roll out she was in awe of how well they began to ease the impact the pandemic was having on Canada's elderly.

"We saw the numbers of cases, but also the serious outcomes declined very quickly in those populations," said Tam.

A Canadian Press analysis of epidemiology data posted online by Health Canada shows in January, when the second wave of COVID-19 peaked, more than 4,000 Canadians over the age of 80 died from it.

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In April, when the third wave peaked and most Canadians over 80 had at least one dose of vaccine, the number of deaths in that age group fell below 500.

The number of cases confirmed in people over 80 averaged more than 470 a day in January, and 122 in April.

While Canada's slower than hoped vaccine rollout rankled throughout the winter, the emphasis was on getting vaccinations first to the people most vulnerable to COVID-19.

Less than one-tenth of Canadians over 80 had their first dose of vaccine by the end of January, but by the end of April almost 90 per cent had at least one dose and more than 15 per cent were fully vaccinated. In long-term care homes, where many of the worst outbreaks occurred, full vaccinations were largely completed by April.

That helped limit the outbreaks of COVID-19 in long-term care this spring.

As of June 19, only six per cent of people over 80 were not even partially vaccinated, and two-thirds are fully vaccinated.

"If you imagine this third wave without the vaccine, the mortality impact would have been much higher," said Tam.

The death toll in the second wave averaged more than 150 deaths a day for part of January. In the third wave, the highest average death count was about one-third of that.

The lack of vaccinations among kids may also now be playing out in the spread of COVID-19.

Children and teenagers now account for the largest share of Canada's total COVID-19 cases for the first time. Canadians in their 20s have accounted for the largest share of cases since last summer, but as of June 25, people under 19 now account for 19.3 per cent of the 1.4 million cases confirmed in Canada, slightly ahead of the 19.16 per cent for 20 to 29 year olds.

More than 60 per cent of teenagers now have at least one dose of vaccine, but children under 12 aren't eligible for vaccinations yet. That fact, combined with the more transmissible Delta variant of the virus that causes COVID-19, is a conundrum for health policy-makers and politicians deciding what advice to give fully vaccinated adults.

New federal guidance issued by Tam's office Friday suggests fully vaccinated people can take off their masks and socialize in close quarters with other people who are fully vaccinated. But families whose kids can't be vaccinated were left wondering what that meant for them.

"More and more of us are asking when can we hug our loved ones, in particular grandparents, aunts and uncles are looking for advice for when they can share hugs with the kids in their lives," Tam said.

"The answer is because children under 12 are not eligible for vaccinations yet, there is still a risk they can get infected with COVID-19 and pass the virus on to others. However, if you and everyone else around them are fully vaccinated, the risk is lower."

Tam was less clear about what the new variants mean for lifting public masking requirements. Alberta intends to cancel its provincewide mask mandate on Canada Day. Saskatchewan will follow on July 11.

The World Health Organization said Friday fully vaccinated people should continue to wear masks in public because the vaccines aren't preventing infections entirely.

Tam said the Delta variant will mean more people need to get fully vaccinated to prevent a punishing fourth wave this fall. Federal modelling released Friday incorporate the data on Delta for the first time, including that it is 1.5 times as infectious as the Alpha variant now dominant in Canada, and twice as virulent.

But Tam said if 80 per cent of Canadians between 12 and 54 are fully vaccinated by the fall, it should prevent another surge in hospitalizations.

Nationally, COVID-19 hospitalizations are at an eight-month low, with about 900 people currently in hospital. The number of people in intensive care is below 500 for the first time since November.

[TOP](#)

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Better health.  
Best in health care.

June 30, 2021

To my Fellow Colleagues,

The Fraser Health Extreme Heat Response Emergency Operations Centre team has been working with long-term care (LTC) and assisted living (AL) leaders and vendor partners to ensure our residents and tenants are well cared for.

This includes:

- outlining strategies to prevent and treat heat-related conditions, e.g. hydration rounds, applying cool and wet sponges/cloths to residents as they sit in front of fans
- providing education to staff about symptoms and interventions;
- offering resources, e.g. relief staff, fans/air conditioning devices

As our Emergency Departments are experiencing high patient volumes, we ask you to carefully consider managing your patients' care within their home, as long as it is clinically appropriate to do so, before you initiate patient transfers with heat-related conditions to Emergency Departments.

Options for managing patients' care within their home, if clinically appropriate, can include administration of Hypodermoclysis and a consideration of withholding diuretics. As always, please ensure that you are having ongoing goals of care-related discussions with patients and/or families.

Lastly, it is important that you are aware that COVID-19 restrictions are being relaxed in non-outbreak facilities. For example, you may see patients being congregated in air conditioned areas. Staff are being advised that they can take mask breaks. It is felt that the risk of heat-related dangers outweigh the risk of COVID-19 at this time in non-outbreak facilities, given the effectiveness of our vaccines and the vaccine uptake within LTC and AL.

Please don't hesitate to reach out to me with any questions or concerns.

Dr. Sandra Derkach  
South Fraser Medical Lead, Long-Term Care  
[Sandra.Derkach@fraserhealth.ca](mailto:Sandra.Derkach@fraserhealth.ca)



**From:** Lee, Victoria [FH] Victoria.Lee@fraserhealth.ca  
**Subject:** RE: Acute status summary June 29th  
**Date:** June 29, 2021 at 12:19 PM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca  
**Cc:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca

VL

Need some info on our actions please

**Victoria Lee MD MPH MBA CCFP FRCPC**  
President and Chief Executive Officer  
*Fraser Health*

*Suite 400, Central City Tower  
13450 - 102nd Avenue  
Surrey, BC, V3T 0H1  
Phone: 604-587-4625  
Email: [victoria.lee@fraserhealth.ca](mailto:victoria.lee@fraserhealth.ca)*

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---

**From:** Leith, Laurie [FH] <laurie.leith@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 12:05 PM  
**To:** Lee, Victoria [FH] <Victoria.Lee@fraserhealth.ca>  
**Cc:** Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>  
**Subject:** Acute status summary June 29th

Hi Victoria,

A few summary statements:

- Most sites reporting significant staffing shortages across ER & units with CGH, ERH, SMH most impacted
- Most sites reporting many heat related admissions last night.  
s.22 [REDACTED] putting significant demand on CC. SMH also experienced high heat stroke volumes with significant CC impacts.
- Biggest impacted sites with admits currently – BH, CGH, SMH, ERH
- SMH currently with 94 admits, but have a plan to hopefully discharge 20 from ER, opened up doubled capacity on T7/8, opened up “north hallway” in ER with admits, used biocontainment for ICU overflow. Hope to be able to clear 56

medical beds. Flow continues to come in the door at SMH ER.

- Morgue capacity is challenged, however, portable on site at SMH
- Some surgical slates postponed due to lack of bed capacity – BH, LMH. ERH reviewing if they need to postpone any. Postponed cases have already been rescheduled for next week
- Have offered taxi vouchers to any patients that can't get to cooling centers if that is a barrier

Laurie Leith, RN BSN, MA

Vice President, Acute and Community Services  
Fraser Health

**From:** Leith, Laurie [FH] MAILER-DAEMON  
**Subject:** RE: draft all staff  
**Date:** June 29, 2021 at 5:32 PM  
**To:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca, Lee, Victoria [FH] Victoria.Lee@fraserhealth.ca, Brine, Cameron [FH] cameron.brine@fraserhealth.ca



Just on #2 you can add in you do not need to be an ERQ nurse, medical-surgical experience is helpful also.

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

---

**From:** Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 5:30 PM  
**To:** Leith, Laurie [FH] <laurie.leith@fraserhealth.ca>; Lee, Victoria [FH] <Victoria.Lee@fraserhealth.ca>; Brine, Cameron [FH] <cameron.brine@fraserhealth.ca>  
**Subject:** draft all staff

With the extreme heat wave warning in our region and across many communities in the Pacific Northwest, we have been experiencing prolonged, dangerous and unprecedented high temperatures.

Our emergency services teams are seeing an increase in sudden deaths and our acute sites are seeing extremely high volumes of patients presenting, many with significant heat-related complaints.

We know everyone is tired and were looking forward to a break as we move into Step 3 of the COVID restart plan, however this is another historic event that we must rally together and continue to be strong.

At this time, we must continue to be all hands on deck to support our residents, patients, families and loved ones. If you are offered a shift to support our response please accept the offer during this critical time.

Please email us at [staffinghelpline@fraserhealth.ca](mailto:staffinghelpline@fraserhealth.ca) and let us know the following:

1. Which of the following sites you are willing to work at:
  - a. Surrey Memorial Hospital
  - b. Burnaby Hospital
  - c. Abbotsford Hospital
  - d. Chilliwack General Hospital
  - e. Royal Columbian Hospital
2. Are you willing and able to work in the Emergency Department
3. What are your available hours between today, June 29<sup>th</sup> to Monday, July 5<sup>th</sup>.

We will connect back with all of you in order of priority to offer you shifts in the areas you have responded to.

We can not thank you enough for rising up yet again to support our communities through yet another historical event.

**From:** Leith, Laurie [FH] MAILER-DAEMON  
**Subject:** Re: EOC Action Plan June 29 1615  
**Date:** June 29, 2021 at 8:40 PM  
**To:** Bierstee, Angeline [FH] angeline.bierstee@fraserhealth.ca

LL

Thanks Angeline. Yes lessons learned for sure on the heat wave readiness.

Laurie

Sent from my iPhone

On Jun 29, 2021, at 8:05 PM, Bierstee, Angeline [FH] <angeline.bierstee@fraserhealth.ca> wrote:

Hi Laurie

The plan is to take 18-20 patients out of ED including 2 to 3 transfers out to MMH medical .

ED was extremely short staffed and not able to hold that many admits . The surgical slate is reduced for tomorrow as well.

I had Ian Murray on the call to review our Morgue situation apparently high number of deaths in the community .

s.13



Staffing as I mentioned big issue on Friday and going into the weekend .

Looks like I will be back on Monday (boat not totally operational)

Have a wonderful holiday

Cheers

Angeline

---

**From:** Mathieson, Sheryl [FH] <sheryl.mathieson@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 6:00 PM  
**To:** Abbotsford and Mission Acute and Community Directors <AbbotsfordAcuteandCommunityDirectors@fraserhealth.ca>; Abbotsford and Mission Acute & Community Managers <AbbotsfordAcuteandCommunityManagers@fraserhealth.ca>; Newton, Michael Dr. [FH] <Michael.Newton@fraserhealth.ca>  
**Cc:** s.22 Melnychuk, David [FH] <David.Melnychuk@fraserhealth.ca>; Mash, Heather [FH] <heather.mash@fraserhealth.ca>; Murray, Ian [FH] <ian.Murray@fraserhealth.ca>; Abbott, Brendan [FH] <brendan.abbott@fraserhealth.ca>; Patey, Natasha [FH] <natalsha.patey@fraserhealth.ca>; Sohi, Manjot [FH] <manjot.Sohi@fraserhealth.ca>  
**Subject:** EOC Action Plan June 29 1615

**Subject:** EOC Action Plan June 29 2021

Hello,  
Please find actions from today's EOC.

**Sheryl Mathieson**  
Administrative Assistant to:

**Attila Almos**, Director, Clinical Operations  
**Angeline Bierstee**, Senior Access and Flow Lead ARH/MMH

**Abbotsford Regional Hospital**  
32900 Marshall Road  
Abbotsford, BC V2S 0C2  
Phone: 604-851-4700 x646879  
Fax: 604-851-4897  
[Sheryl.Mathieson@fraserhealth.ca](mailto:Sheryl.Mathieson@fraserhealth.ca)

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<EOC-action-plan June 29 2021.dotx>

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** RE: for the CEO message today  
**Date:** June 29, 2021 at 10:15 AM  
**To:** Nuraney, Naseem [FH] [Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)  
**Cc:** Leith, Laurie [FH] [laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)

DK

We are prioritizing decanting our Regional Sites and BH to ensure we have capacity for the high number of HLOC transfers that are being required from the community sites due to increased elderly required intubation.

Sites are looking at surgical slates to create capacity and to support current staffing issues.

---

**From:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:12 AM  
**To:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Cc:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** RE: for the CEO message today

Any language we can add about what we are doing about it?

---

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:09 AM  
**To:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Cc:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** Re: for the CEO message today

All our acute sites are seeing an extremely high volume of patients presenting many with significant heat related complaints. This is impacting our Emergency Departments and the subsequent volume of admits has resulted in a state overflow throughout our sites.

All of our teams are prioritizing discharges, lateral transfers and community resources.

Something like that?

On Jun 29, 2021, at 10:04, Nuraney, Naseem [FH]  
<[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)> wrote:

Hi there,  
Victoria would like you to draft a few lines for her to include in the CEO message today about acute impacts with the heat wave. Can you send me something to include?  
Thanks,  
Naseem

Naseem Nuraney  
Vice President Communications and Public Affairs

**Fraser Health | Better Health. Best in Health Care**  
mobile: 604-613-3229

**Executive Assistant**  
Kelsey Larson [kelsey.larson@fraserhealth.ca](mailto:kelsey.larson@fraserhealth.ca)  
Office (604) 587-4622

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**From:** Tyler, Ingrid [FH] [ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)  
**Subject:** Re: Public health and ED visits  
**Date:** June 28, 2021 at 5:34 PM  
**To:** Leith, Laurie [FH] [laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca), Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)  
**Cc:** Brodkin, Elizabeth Dr. [FH] [Elizabeth.Brodkin@fraserhealth.ca](mailto:Elizabeth.Brodkin@fraserhealth.ca), Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)

Perfect - thank you, i

*Sent from my iPhone.*

---

**From:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 5:03:23 PM  
**To:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>; Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Cc:** Brodkin, Elizabeth Dr. [FH] <[Elizabeth.Brodkin@fraserhealth.ca](mailto:Elizabeth.Brodkin@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** RE: Public health and ED visits

I would suggest then that I just send your note below to Dr. Craig Murray to circulate to the EDs. Sound OK?

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

---

**From:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 3:03 PM  
**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Cc:** Brodkin, Elizabeth Dr. [FH] <[Elizabeth.Brodkin@fraserhealth.ca](mailto:Elizabeth.Brodkin@fraserhealth.ca)>  
**Subject:** RE: Public health and ED visits

No problem – we could re-circulate Fridays advice with a message along the following lines.  
I think it would be helpful if the message came from Executive – I understand that Victoria CEO message tomorrow will address heat – but we continue to get ongoing reports for EDs alerting us to the number of vulnerable people coming in and believe they would be reassured by messaging sooner. §.22 and happy to sign off on the below in that capacity as an MHO. I just need some advice on any additional process pieces. Thanks very much, ingrid

\*\*\*\*\*

To: FH ED departments/ED Physicians

Extreme heat continues in our region with high temperatures forecast through the week. Overnight temperatures remain high, meaning indoor temperatures are likely increasing day-to-day in homes without air conditioning.

We are aware of a significant increase in heat related illness presenting in our Departments this

weekend and today. The trend may continue for the next several days. Reporting of heat-related illness is not required, as this is being tracked centrally.

In response to the extreme heat Fraser Health has issued an extreme heat warning, and provided messaging to the public regarding important heat related precautions. Additional messaging will go out today, reinforcing the need to stay cool and promoting cooling options, including municipal cooling centers. We have been collaboration with BCCDC to provide advice to our local municipalities regarding safe operation of cooling centers in the context of COVID precautions. In addition, we have been working with our LTC facilities and COVID vaccination sites to ensure that adequate cooling is available for our vulnerable populations.

Thank you for ongoing care provided to our Fraser Health communities.  
We will continue to keep you updated as new information becomes available.

\*\*\*

---

**From:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 2:24 PM  
**To:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Cc:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>; Brodkin, Elizabeth Dr. [FH]  
<[Elizabeth.Brodkin@fraserhealth.ca](mailto:Elizabeth.Brodkin@fraserhealth.ca)>  
**Subject:** Re: Public health and ED visits

Hi Linda & Ingrid,  
It may be helpful if Ingrid could put together a message of such coming from MHO on what they should do, etc. That way I can just send it over to them as Information.

Laurie

Sent from my iPhone

On Jun 28, 2021, at 2:02 PM, Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)> wrote:

Hi Laurie,

I wonder if you could message to the ED Network or sites that it is not necessary to call PH with every ED patient who has heat exhaustion- seems they are calling the MHOs for each case. There has been messaging put out as you know and there is not a lot the MHO can do for the individual case.

Is that possible?

Thanks.

.....,

Linda

Linda Dempster, RN, BScN, MA  
Vice President, Patient Experience and Pandemic Response  
Fraser Health | Better Health. Best in Health Care

Executive Assistant  
Liana Kirby [liana.kirby@fraserhealth.ca](mailto:liana.kirby@fraserhealth.ca)

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**From:** Murray, Craig Dr. [FH] [Craig.Murray@fraserhealth.ca](mailto:Craig.Murray@fraserhealth.ca)  
**Subject:** RE: Update re: Extreme Heat  
**Date:** June 28, 2021 at 5:44 PM  
**To:** Leith, Laurie [FH] [laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)  
**Cc:** Tyler, Ingrid [FH] [ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)

CM

Thank you. Will send now.

Craig

---

**From:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Sent:** Monday, June 28, 2021 5:07 PM  
**To:** Murray, Craig Dr. [FH] <[Craig.Murray@fraserhealth.ca](mailto:Craig.Murray@fraserhealth.ca)>  
**Cc:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Subject:** Update re: Extreme Heat

Hi Craig,

Asking that you share the below note from Dr. Tyler with the EDs across FH.

To: FH ED departments/ED Physicians

Extreme heat continues in our region with high temperatures forecast through the week. Overnight temperatures remain high, meaning indoor temperatures are likely increasing day-to-day in homes without air conditioning.

We are aware of a significant increase in heat related illness presenting in our Departments this weekend and today. The trend may continue for the next several days. Reporting of heat-related illness is not required, as this is being tracked centrally.

In response to the extreme heat Fraser Health has issued an extreme heat warning, and provided messaging to the public regarding important heat related precautions. Additional messaging will go out today, reinforcing the need to stay cool and promoting cooling options, including municipal cooling centers. We have been collaboration with BCCDC to provide advice to our local municipalities regarding safe operation of cooling centers in the context of COVID precautions. In addition, we have been working with our LTC facilities and COVID vaccination sites to ensure that adequate cooling is available for our vulnerable populations.

Thank you for ongoing care provided to our Fraser Health communities.  
We will continue to keep you updated as new information becomes available.

---

**From:** Lee, Victoria [FH] <Victoria.Lee@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 12:13 PM  
**To:** Dempster, Linda [FH] <Linda.Dempster@fraserhealth.ca>; Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>; Leith, Laurie [FH] <laurie.leith@fraserhealth.ca>; Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>; Liggett, Brenda [FH] <Brenda.Liggett@fraserhealth.ca>; Chouinor, Kathleen [FH] <kathleen.chouinor@fraserhealth.ca>; Brine, Cameron [FH] <cameron.brine@fraserhealth.ca>  
**Cc:** Schroeder, Tracey [FH] <Tracey.Schroeder@fraserhealth.ca>  
**Subject:** urgent - RR in the next 10min

Hi all,

I need to provide an update to the province on the significant health & health services impacts that we're seeing due to the extreme heat wave.

I've added what we'd sent on the weekend.

Could you please add any updates that you have and send it to Tracey in the next 10min by 1225pm, I need info on the types of patients, deaths, etc. on acute and what we are doing specifically s.13

LTC/AL/MH homes; if any changes on imms/testing sites; any impacts on staff/medical staff and whether what is circulating in the community news cycle is true s.13

Some of the health authorities are using the COVID hotels to get people out, we can also redirect CTAS 4/5's to UPCCs, VCH looking at redeploying some of the staff from vaccine centres given that our volumes are lower than expected, etc.

## Background

- The health and safety of our staff, industry partners, and clients at clinics throughout our region is our priority. In anticipation of the heat wave, Fraser Health developed Heat Stress Response Plan for testing & vaccine clinics as well as LTC/AL care homes
- Testing and immunization sites - there were two sites that were identified as highest risk - Coquitlam's Poirier and Abbotsford's Ag-Rec Centres. Cooling the roof with water by City Fire Dept at regular intervals in addition to multiple strategies have been successful for the Poirier site. Unfortunately, the Abbotsford site was not cooling adequately with additional industrial, evaporation & floor fans, but an alternate site has been secured with air conditioning • LTC/AL - a number of care homes do not have air conditioning that have been highlighted as high risk. Information re: preventive actions to undertake and communication processes have been shared EOC has been stood up to work with care homes

~~procedures have been shared. EOC has been stood up to work with care homes directly.~~

Current situation: • Due to the extreme heat wave currently impacting our region, people with COVID-19 vaccine appointments at the Abbotsford Ag-Rec Centre and all drive through sites have been redirected over the weekend. This will continue for Mon. Positive feedback thusfar from staff, medical staff and patients • LTC/AL - Two care homes have been challenged thusfar - Hilton Villa and Kiwanis. s.22

s.22 Multiple strategies have been implemented thusfar (i.e. installing fans, temporary cooling units, additional staff to put cold compresses on residents, etc.). • Acute - 4/6 Ridge Meadows Hospital's chillers failed but managed to get 2 back online with HVAC, no patient/staff impacts. • We are seeing additional patients in emerg and virtual care call volumes related to heat-related health concerns thusfar.

**Victoria Lee MD MPH MBA CCFP FRCPC**

President and Chief Executive Officer

*Fraser Health*

*Suite 400, Central City Tower*

*13450 - 102nd Avenue*

*Surrey, BC, V3T 0H1*

*Phone: 604-587-4625*

*Email: [victoria.lee@fraserhealth.ca](mailto:victoria.lee@fraserhealth.ca)*

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### Situation Report

001

<b>Structure</b>	Fraser Health LTC EOC: Extreme Heat
<b>Purpose</b>	This virtual Emergency Operations Centre is intended to support a coordinated response to the extreme heat experienced regionally and the associated health impacts in long-term care settings.
<b>Background</b>	Starting June 25, 2021 the criteria for calling an extreme heat alert had been met. These high temperatures over the coming days require close monitoring of clients, residents, patients, and staff.
<b>Operational period</b>	06/29/2021
<b>Next report</b>	06/30/2021
<b>Prepared by</b>	HEMBC
<b>Contact</b>	<a href="mailto:fh.eoc@phsa.ca">fh.eoc@phsa.ca</a>

### Situation summary and priorities

#### Situation summary

*Deceased due to heat (as reported by the managers/directors):*

Area		Deaths
Home Health & Home Support	Burnaby	10
	New Westminster	8.22
	Tri cities	
	Newton	
	Gateway	
	Langley	
	Chilliwack	
MHSU	-	
<b>Total</b>		26

- 08:00 • Strategy underway to implement cooling for sites
- 11:30- • LTC EOC extreme heat meeting
- 12:30   ○ Ambulance admissions to discharge ratio reached an unprecedented high (496 patients admitted; 343 discharged) → med surge capacity is over 10%
- EHS reaches highest peak ever of 230 ambulances on hold
- BH continues to be a hot spot and is decanting to community sites
- LTC AL Coordination Centre is working to ensure communications are sent re: PPE measures and ensuring there is a deployment plan in place
- Deployment team has received requests and is actively working to fill and prioritize as needed
- Home Health and Home Support
  - Webinar will be held tomorrow for staff on how to assess clients for heat exhaustion
  - Community Health Nurses are reviewing their caseloads and contacting clients to make sure they are hydrated and are able to stay as cool as possible
  - Home visits are scheduled as needed

#### Key achievements

- Successful town hall held for LTC as well as MHSU
- Ongoing communications to staff
- Despite unprecedeted high in ambulance volumes and admissions, the volumes are not associated with LTC facilities indicating the sites are able to stay cool
- Despite shortage of cooling units across the region, priority sites continue to receive AC units as well as industrial fans

#### Key Priorities

- Delivering cooling units to sites
- Communicating temporary PPE measures
- Reprioritization of sites

#### Supporting information and attachments

- Action log
- Cooling requests heat response tracker
- Staffing snapshot

- At visits for vaccinations, CHNs are assessing clients for hydration
- Supporting CHWs with water and space to cool-off in the office to support them as they visit clients
- CHWs are checking that clients are hydrated
- The regional team is providing additional information around assessment for need of hypodermoclysis in the home
- Putting together partnerships with the Foundation and United Way to gather equipment such as fans for clients who may be in need
- KYI targeted to staff re: relaxed PPE measures distributed
- Media inquiries from: Fleetwood Place, Kiwanis, Jackman Manor, George Derby
- MHSU
  - Meryl McDowell hosted a meeting with all the clinical managers at 1.15 and asked for wellness checks for older adults as per the Home health direction
  - Authorising overtime and immediate attention to this

16:00- LTC EOC extreme heat meeting

- 17:00
- **Facilities** continue to monitor cooling at Czorny, Carelife Fleetwood, Langley, and MRTC
  - **Record breaking day for emergency visits:**

Site	Patients
BH	105
ARH	128
RCH	129
SMH	277
  - Throughout the region, there are 1000 patients in emergency; multiple elderly patients requiring ICU
  - 95/285 or 33% of patients admitted with heat exhaustion/stroke
  - **MHSU**
    - Town Hall held with over 70 participants
    - Working with FMO to ensure AC units are delivered to priority sites
  - **Communications**
    - Package sent to providers with KYIs, template letters for families, and staff bulletins

### Situation Report

002

<b>Structure</b>	Fraser Health EOC: Extreme Heat
<b>Purpose</b>	This virtual Emergency Operations Centre is intended to support a coordinated response to the extreme heat experienced regionally and the associated health impacts in long-term care, assisted living, independent living, and community settings for home health and mental health substance use.
<b>Background</b>	Starting June 25, 2021 the criteria for calling an extreme heat alert had been met. These high temperatures over the coming days require close monitoring of clients, residents, patients, and staff.
<b>Operational period</b>	06/30/2021
<b>Next report</b>	07/01/2021

**Prepared by** HEMBC – Tasha Kara  
**Contact** [fh.eoc@phsa.ca](mailto:fh.eoc@phsa.ca)

### Situation summary and priorities

#### Situation summary

Area		Client deaths	Clients sent to ER
Home Health & Home Support	Burnaby	10	-
	New Westminster	s.22	
	Tri-Cities		
	Langley	s.22	-
	Surrey/Gateway		s.22
	Chilliwack	s.22	-
	Maple Ridge	-	s.22
	Abbotsford	-	
	Mission	-	
MHSU	White Rock/South Delta	-	
	Area	Licensed	Supported Housing
	Burnaby	s.22	-
	Tri-Cities	-	s.22
	Surrey/Gateway	s.22	s.22
LTC	Tabor		
	Belvedere		
	Fleetwood Place		
Total			
39			

#### Key achievements

- Successful town hall held for Home Health & Home Support
- Ongoing communications to staff
- Despite unprecedeted high ambulance volumes and admissions, the volumes are not associated with LTC facilities indicating the sites are able to stay cool
- Despite shortage of cooling units across the region, priority sites continue to receive AC units as well as industrial fans

#### Key Priorities

- St. John Ambulance will be deployed to support Burnaby Hospital
- FHA is requesting two temporary morgue units to be deployed to Burnaby Hospital → this would include:
  - Use of HEMBC Temp Morgue at SMH (already in place and utilized)
  - Two HEMBC Temp Morgues at Burnaby (Request incoming w/goal of arrival on Friday if approved)
  - Strategic Reserve at Abbotsford – BCCS and FHA has worked directly with MoH on this deployment
- Czorny's request for 42 individual fans for each resident is under assessment → the site is currently experiencing electrical issues; working to solve problem with potential generator to support cooling
- Cooling for priority sites:
  - Evergreen Baptist
  - Fleetwood Place

#### Supporting information and attachments

- Action log
- Cooling requests heat response tracker
- MHSU client info spreadsheet
- Staffing snapshot

**Area status updates**

Public Health	<ul style="list-style-type: none"> <li>Though temperatures are decreasing, they are still higher than the national average</li> <li>Discussions are underway to determine when the extreme heat alert will be rescinded from Environment Canada (overnight temperatures will need to be below the regional threshold of 17°C for 2 consecutive nights)</li> <li>It is expected to be below the threshold; awaiting provincial confirmation</li> </ul>
Access & Flow	<ul style="list-style-type: none"> <li>Yesterday had the highest number of admits to ED (2334 visits; 525 admissions) → resulted in tertiary site impact</li> <li>1/3 patients admitted due to heat-related issues</li> <li>Critical Care capacity reached over 100%</li> <li>Sites stood up surgical day care to support hydration and IV therapy</li> <li>St. John Ambulance is ready to be mobilized to priority sites</li> </ul>
LTC AL CC	<ul style="list-style-type: none"> <li>Deploying clinical teams to priority sites</li> <li>Redeployed licencing to support sites</li> <li>Communicating PPE measures to LTC-AL/IL</li> </ul>
Licensing	<ul style="list-style-type: none"> <li>Underway with site visits</li> <li>s.22 [REDACTED] and 6 complaints due to extreme heat</li> </ul>
Home Health-Home Support	<ul style="list-style-type: none"> <li>Webinar with Home Health teams was successful; went over decision support algorithms</li> <li>Putting together packages of equipment to take to clients (i.e. spray bottles, electrolyte fluids, foundation requests)</li> <li>Discussions for long-term support for IL sites underway</li> <li>Supporting community health workers in scheduling shorter shifts and cooling breaks</li> <li>Public Health contact tracers will be repurposed to support call outs for wellness checks</li> </ul>
Communications	<ul style="list-style-type: none"> <li>Developing communications package to support IL sites</li> </ul>
MHSU	<ul style="list-style-type: none"> <li>s.22 [REDACTED]</li> <li>[REDACTED]</li> <li>Refer to spreadsheet for more details pertaining to deaths</li> </ul>

### Situation Report

003

<b>Structure</b>	Fraser Health EOC: Extreme Heat
<b>Purpose</b>	The virtual Emergency Operations Centre is intended to support a coordinated response to the extreme heat experienced regionally and the associated health impacts in long-term care, assisted living, independent living, and community settings for home health, home support, and mental health substance use.
<b>Background</b>	Starting June 25, 2021 the criteria for calling an extreme heat alert had been met. High temperatures in the following days required close monitoring of clients, residents, patients, and staff.
<b>Operational period</b>	07/01/2021
<b>Next report</b>	07/02/2021
<b>Prepared by</b>	HEMBC – Nicole Spence
<b>Contact</b>	<a href="mailto:fh.eoc@phsa.ca">fh.eoc@phsa.ca</a>

### Situation summary and priorities

#### Situation summary

*Cumulative report (June 25 – June 30); change is reflected in (+)*

Area		Client deaths	Clients sent to ED
Home Health & Home Support	Burnaby	11 (+1)	<b>s.2</b>
	New Westminster	<b>s.22</b>	7 (+5)
	Tri-Cities		12 (+11)
	Langley		9 (+9)
	Surrey/Gateway		<b>s.2</b>
	Chilliwack	<b>s.22</b>	-
	Maple Ridge	-	<b>s.2</b>
	Abbotsford	-	13 (+11)
	Mission	-	<b>s.22</b>
	White Rock/South Delta	-	9 (+6)
<b>Total - HH &amp; HS</b>		<b>24</b>	<b>60</b>
Area	Licensed	Supported Housing	Independent
MHSU	Burnaby	<b>s.22</b>	-
	Tri-Cities	-	<b>s.2</b>
	Surrey/Gateway	<b>s.22</b>	-
	Hope	-	-
LTC	Fleetwood Place	1	
	Belvedere	1	
<b>Total - MSHU / TLC</b>		<b>19</b>	
<b>Total deaths</b>		<b>43</b>	

#### Key achievements

- Ongoing communications to staff; fanned out extreme heat poster to independent living, physician memo, and guidance on hyperdermoclysis
- Despite unprecedented high ambulance volumes and admissions, the volumes are not associated with LTC facilities indicating the sites are able to stay cool
- Despite shortage of cooling units across the region, priority sites continue to receive AC units as well as industrial fans (154 fans and 6 AC to date)
- Despite highest number of ED visits in FH history, managing ok and status is improving
- Site assessments completed; no new sites identified and most sites reporting cooling in facilities
- St. John Ambulance providing great support to Burnaby Hospital emergency department
- Only one LTCAL site remains in red zone for heat

#### Key Priorities

- Exploring options to support EHS with offload wait times; potential to deploy St John Ambulance
- Developing air quality risk index for LTCAL sites
- Planning for potential impacts of wildfire smoke/poor air quality in combination with heat; reviewing plans and sharing communications on preventive actions
- Cooling for priority sites is underway:
  - Fleetwood Place
  - Evergreen Baptist
  - Eden Care Centre
  - George Derby

#### Supporting information and attachments

- Action log
- Cooling requests heat response tracker
- MHSU client info spreadsheet
- Staffing snapshot

### Area Status updates

<b>Public Health</b>	<ul style="list-style-type: none"> <li>Though temperatures are decreasing, they are still higher than the national average</li> <li>Discussions are underway to determine when the extreme heat alert will be rescinded from Environment Canada (overnight temperatures will need to be below the regional threshold of 17°C for 2 consecutive nights)</li> <li>It is expected to be below the threshold, awaiting provincial confirmation</li> <li>Concerns raised regarding potential compounded impacts of heat with wildfire smoke/poor air quality; <b>recommendation</b> to start planning ahead</li> </ul>
<b>BCEHS</b>	<ul style="list-style-type: none"> <li>Offloads continue to be a challenge; wait times are impacting ability to mobilize to large volume of requests (community is experiencing up to 20 hour waits for lower acuity calls) → working with Access &amp; Flow to mitigate challenges of offloading</li> <li>Crew is responding to high amount of cardiac arrests and deaths at home, which requires a handover to the morgue service, leading to a further delay</li> </ul>
<b>Access &amp; Flow</b>	<ul style="list-style-type: none"> <li>Admits to ED are starting to reduce, but still unprecedented (2039 visits; 448 admissions)</li> <li>1/3 patients admitted due to heat-related issues</li> <li>Critical Care capacity at 98% (-2%)</li> <li>Sites stood up surgical day care to support hydration and IV therapy</li> <li><b>St. John Ambulance has been mobilized to Burnaby Hospital emergency department</b></li> </ul>
<b>LTC AL CC</b>	<ul style="list-style-type: none"> <li>Deploying clinical teams to priority sites; sites are doing much better overall (more in green)</li> <li>Redeployed licensing to support sites</li> <li>Communicating PPE measures to LTC-AL/IL</li> <li>Site assessments completed; no new sites identified and most sites reporting cooling in facilities</li> <li>Exploring options to install more cooling units and air purifiers as an effective mitigation measure for heat and wildfire smoke</li> <li>Moving into sustainability plan for summer months and needs overall.</li> </ul>
<b>Staffing</b>	<ul style="list-style-type: none"> <li>No staffing concerns presently; all staff that requested staffing have received support</li> <li>Continuing to advise sites that are in need to submit an official request</li> <li>Potential to deploy Disaster Psychosocial Services (DPS) for staff being impacted by response</li> </ul>
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<b>Communications</b>	<ul style="list-style-type: none"> <li>Developing communications package to support IL sites</li> <li>Fanned out extreme heat poster to independent living &amp; partners (BC Care Providers), physician memo sent, and guidance on hyperthermia</li> <li>No new media inquiries</li> <li>Working to develop communications on preventive actions for wildfire/air quality preparedness</li> <li>Teams linked to be set up to house posters, etc. for ease of pulling for the season</li> </ul>
<b>MHSU</b>	<ul style="list-style-type: none"> <li>Receiving fewer reports of unexpected deaths; noted that presentations to ED could be due to extreme mental distress from heat and might not be captured in the data</li> <li>Refer to spreadsheet for more details pertaining to deaths</li> </ul>

### Situation Report

003

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	Chilliwack	s.22	-
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	Mission	-	s.22
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Total - HH & HS		24	60
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	Tri-Cities	-	s.22
	Surrey/Gateway	s.22	-
	Hope	-	-
LTC	Fleetwood Place	s.2	
	Belvedere	2	
Total – MSHU / TLC		19	
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7/1/2021	Notes	1.5x Premium (Yes/No)	Deployed					Request			Deployed vs Request			Deployed vs Request			Shortage			Overage		
			RN (d)	LPN (d)	CHW (d)	aRCA (d)	RCA (d)	RN (r)	LPN (r)	RCA (r)	RN	LPN	RCA	RN %	LPN %	RCA %	RN short	LPN short	RCA short	RN over	LPN over	RCA over
Glenwood	Staffing Request June 23 - July 1st.	N	0	5	0	0	48	1	33	55	0	Short 1	Over -1	83%	108%		1			0	35	-1
Laurel Rehab		N	0	4	0	0	3	0	3	1	0	Over -1	Over -2	133%	300%					-1	-2	
<b>ON ENHANCED MONITORING:</b>																						
<b>ADMISSION</b>																						
Royal City Manor		N	0	0	0	0	5	0	2	2	0	Short 2	Over -3	0%	250%		2				-3	
<b>OTHER SITES SUPPORTED:</b>																						
SMH ACUTE		N	0	0	0	0	0															
POCT (MULTIPLE SITES)		N	0	1	0	0	0														-1	
VACCINATION (Home health/Home Support)		N	0	11	0	0	0														-11	
VACCINATION (Regional team)		N	0	0	0	0	0															
TESTING (Delta / Langley)		N	0	2	0	0	0														-2	
Fleetwood	Staffing request from May 25 - August	N	0	2	0	0	5	0	5	5	0	Short 3	0	40%	100%		3					
ERC-SURREY		N	0	3	0	0	0	0	9	0	0	Short 6	0	33%			6					
Safepoint ERC-SURREY		N	0	0	0	0	0	0	0	1	0	Short 1	0	0%			1					
Czorny Alzheimers Centre		N	0	0	0	0	5	0	2	2	0	Short 2	Over -3	0%	250%		2				-3	
RCH Acute		N	0	0	0	0	4	0	0	0	0	0	Over -4								-4	
VACCINATION (Shelter/Unsheltered)		N	0	2	0	0	0														-2	
Burnaby Home Support (LPN HS)		N	0	3	0	0	0														-3	
Hawthorne	June 28 - July 3	N	0	3	0	0	0	1	1	2	1	Short 1	Over -1	0	0%	150%	100%	1			-1	
Delta View (Hydration)		N	0	0	0	0	3		3				0				100%					
Tabor Village (Hydration)	June 28 - July 4	N	0	1	0	0	6	0	0	8	0	Over -1	Short 2				75%		2		-1	
Heritage Village (Hydration)	June 29 - July 5	N	0	2	0	0	0	0	1	0	0	Over -1	0				200%				-1	
Bradley Centre	Awaiting corrected staffing request		0	2	0	0	0														-2	
Morgan Place	June 29 - July 4	N	0	4	0	0	0	0	2	0	0	Over -2	0				200%				-2	
Valhavon Home (Hydration)	June 28 - July 4	N	0	4	0	0	0	0	0	7	0	Over -4	Short 7				0%		7		-4	
Langley Gardens (Hydration)	June 28 - July 4	N	0	4	0	0	3	0	0	14	0	Over -4	Short 11				21%		11		-4	

Facility	Notes	6/29/2021	Deployed				Request			Deployed vs Request Variance (count "short" or "over")			Deployed vs Request Variance %			Shortage			
			0	44	0	0	45	1	34	54	RN	LPN	RCA	RN %	LPN %	RCA %	RN short	LPN short	RCA short
Hawthorne	June 23 - July 3	N	0	2	0	0	2	1	2	1	Short 1	0	Over -1	0%	100%	200%	1	10	24
Bevan Lodge (Hydration)	June 23 - June 27	N	0	1	0	0	2	0	1	2	0	0	0	100%	100%				
Delta View (Hydration)																			
Tabor Village (Hydration)	June 28 - July 4	N	0	0	0	0	3	0	0	8	0	0	Short 5			38%		5	
Heritage Village (Hydration)	June 29 - July 5	N	0	2	0	0	0	0	1	0	0	Over -1	0		200%				
Bradley Centre	Awaiting corrected staffing request																		
Morgan Place	June 29 - July 4	N	0	2	0	0	0	0	2	0	0	0	0		100%				
Valhaven Home (hydration)	June 28 - July 4	N	0	0	0	0	0	0	0	7	0	0	Short 7			0%		7	
Langley Gardens (hydration)	June 28 - July 4	N	0	0	0	0	2	0	0	14	0	0	Short 12			14%		12	

**From:** Leith, Laurie [FH] MAILER-DAEMON

**Subject:** Suggestions for managing Extreme Heat from Dr. Barclay

**Date:** June 28, 2021 at 5:19 PM

**To:** Fox, Suzanne [FH] suzanne.fox@fraserhealth.ca, Pardy, Petra [FH] Petra.Pardy@fraserhealth.ca, Cook, Jason [FH] Jason.Cook@fraserhealth.ca, Abbott, Brendan [FH] brendan.abbott@fraserhealth.ca, Dillon, Richard [FH] Rich.Dillon@fraserhealth.ca, Finamore, Sheila [FH] Sheila.Finamore@fraserhealth.ca, Appleton, Leanne [FH] leanne.appleton@fraserhealth.ca, Wiebe, Cathy (DH) [FH] Cathy.Wiebe@fraserhealth.ca, Cloutier, Martha [FH] Martha.Cloutier@fraserhealth.ca, Brolin, Scott [FH] Scott.Brolin@fraserhealth.ca

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Hi folks,

Some additional suggestions from Dr. Barclay re: management of extreme heat in LTC/Acute:

- Ice packs to groin & arm pit
- Misting patients with water bottles in conjunction with fans
- We sheets changes every 20 minutes
- Cool baths for patients (even feet)
- Along with the existing LTC extreme heat management recommendations

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

**From:** Administrator on Call - Tier 2 DoNotReply@Fraserhealth.ca  
**Subject:** s.22  
**Date:** June 27, 2021 at 10:35 AM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca



Administrator on Call - Tier 2

s.22

has been added

[Modify my alert settings](#) | [View s.22](#) from Hilton Villa tr... | [View Tier 2 AOC List](#) | [Mobile View](#)

<b>Incident:</b>	s.22
<b>Name of Tier 2 AOC:</b>	Brenda Liggett
<b>Phone:</b>	604-807-0984
<b>Incident Category:</b>	Safety
<b>Site/Facility:</b>	Hilton Villa in Surrey
<b>Program/Dept/Unit:</b>	LTC (contracted)
<b>Incident Date/Time:</b>	June 27, 2021 at 10:00 am
<b>Situation (what happened):</b>	Tier 1 for Surrey community notified s.22

**Background (context):** Hilton Villa is one of our contracted LTC facilities that consists of two buildings each with 70 residents. The north building was built in the 1970s and is without air conditioning. The south building was built in 2008 and has air conditioning.

s.13

s.22

s.13

**Assessment (potential impact & likelihood):** s.13

**Recommendation (steps taken & proposed next steps):** The manager for Hilton Villa has taken the following actions:  
- three additional staff called in to assist with hydration and to provide the residents with cold compresses  
s.22  
- fire services have been asked to come in and to assess the situation  
- HEMBC is on standby  
- Assessing if sprinklers can be put onto the roof

**Has an incident report been completed (e.g., PSLS, Encon, Intercon, Workplace Health)?:**

No

**From:** Administrator on Call - Tier 2 DoNotReply@Fraserhealth.ca  
**Subject:** Tier 2 AOC List - SMH Emergency s.22 ...  
**Date:** June 27, 2021 at 11:05 PM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca



Administrator on Call - Tier 2

s.22

added

has been

[Modify my alert settings](#) | [View SMH Emergency s.22 ...](#) | [View Tier 2 AOC List](#) | [Mobile View](#)

<b>Incident:</b>	s.13 s.22
<b>Name of Tier 2 AOC:</b>	Brenda Liggett
<b>Phone:</b>	604-807-0984
<b>Incident Category:</b>	Safety
<b>Site/Facility:</b>	SMH
<b>Program/Dept/Unit:</b>	Emergency
<b>Incident Date/Time:</b>	June 27, 2021 at 2030
<b>Situation (what happened):</b>	s.13 s.22 [REDACTED] [REDACTED]
<b>Background (context):</b>	s.13 s.22 [REDACTED] [REDACTED] [REDACTED]
<b>Assessment (potential impact &amp; likelihood):</b>	Temperatures expected to be hotter tomorrow and will likely mean more people will have trouble dealing with the heat.
<b>Recommendation (steps taken &amp; proposed next steps):</b>	s.13 s.22 [REDACTED] [REDACTED] [REDACTED]

s.13 s.22



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<b>Has an incident report been completed (e.g., PSLS, Encon, Intercon, Workplace Health)?:</b>	Unknown
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Last Modified 6/27/2021 11:02 PM by Liggett, Brenda

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**From:** Leith, Laurie [FH] MAILER-DAEMON  
**Subject:** Update re: Extreme Heat  
**Date:** June 28, 2021 at 5:06 PM  
**To:** Murray, Craig Dr. [FH] Craig.Murray@fraserhealth.ca  
**Cc:** Tyler, Ingrid [FH] ingrid.tyler@fraserhealth.ca

LL

Hi Craig,

Asking that you share the below note from Dr. Tyler with the EDs across FH.

To: FH ED departments/ED Physicians

Extreme heat continues in our region with high temperatures forecast through the week. Overnight temperatures remain high, meaning indoor temperatures are likely increasing day-to-day in homes without air conditioning.

We are aware of a significant increase in heat related illness presenting in our Departments this weekend and today. The trend may continue for the next several days. Reporting of heat-related illness is not required, as this is being tracked centrally.

In response to the extreme heat Fraser Health has issued an extreme heat warning, and provided messaging to the public regarding important heat related precautions. Additional messaging will go out today, reinforcing the need to stay cool and promoting cooling options, including municipal cooling centers. We have been collaboration with BCCDC to provide advice to our local municipalities regarding safe operation of cooling centers in the context of COVID precautions. In addition, we have been working with our LTC facilities and COVID vaccination sites to ensure that adequate cooling is available for our vulnerable populations.

Thank you for ongoing care provided to our Fraser Health communities.  
We will continue to keep you updated as new information becomes available.

**From:** Blessin, Scott [PHSA] Scott.Blessin@phsa.ca   
**Subject:** WEATHER ALERT: Heat Warning  
**Date:** June 25, 2021 at 9:21 AM  
**To:** .FHA Directors Forum fhadirforum@fraserhealth.ca

SB

*sent on behalf of Dr. Emily Newhouse, Medical Health Officer for Environmental Health in Fraser Health & Mark Phillips, Director, HEMBC Lower Mainland*

## **HEMBC Alert: Environment Canada Weather Warning**

5:16 A PDT Friday 25 June 2021

### **Heat Warning in effect for:**

- Fraser Valley - central including Chilliwack
- Fraser Valley - east including Hope
- Fraser Valley - west including Abbotsford
- Metro Vancouver - central including the City of Vancouver Burnaby and New Westminster

### **Threat:**

Fraser Valley: Daytime highs ranging from 32 to 39 degrees celsius combined with overnight lows of 18 to 21 degrees celsius. Humidex values during this period will reach the high 30's to possibly the low 40's.

Metro Vancouver: Daytime highs ranging from 29 to 38 degrees celsius combined with overnight lows of 18 to 21 degrees celsius. Humidex values during this period will reach the high 30's to possibly the low 40's. A dangerous long duration heat wave will affect B.C. beginning today and lasting until at least Wednesday.

Timespan: Today to at least Wednesday.

Find further details here: [https://weather.gc.ca/warnings/index\\_e.html?prov=bc](https://weather.gc.ca/warnings/index_e.html?prov=bc) .

-

### **Dear Colleagues.**

We are set for very hot temperatures in the coming weeks. These high temperatures may result in an increase in heat-related illnesses, require closer monitoring of patient/resident care environments, and require consideration for at-risk populations.

Please circulate the following information to the appropriate staff.

Yours,

**Dr. Emily Newhouse, MHO for Environmental Health at Fraser Health Authority**

### **For Home Health, Community Care and MHSU**

- Some of your clients may be more vulnerable to extreme heat:

- Older adults
- Infants and young children
- People with chronic illnesses (cardiovascular disease, respiratory disease, renal disease, psychiatric illness)
- People who are physically impaired (confined to bed, or dependence for assistance

- with daily living, sensory/cognitive impairment)
- People taking certain medications (antihypertensives, antidepressants, antipsychotics, anti-Parkinson's agents)
- Socially disadvantaged (low income, homeless, living alone)
- Newcomers to Canada
- Occupational groups (work outside, increased physical strain)
- The physically active (increased physical strain, reduced perception of risk)

If you work with vulnerable clients:

- Make sure clients have access to water and cool areas while maintaining physical distancing: where possible pull shades and increase air flow in their area.
- Watch for the symptoms of heat illness: dizziness/fainting; nausea/vomiting; rapid breathing and heartbeat; extreme thirst; decreased urination with unusually dark urine, confusion and/or lack of alertness.
- Be aware that clients on [certain medications](#), including some for mental health, may be at increased risk.
- Advise family to check on vulnerable clients during hot days.
- For MHSU partners and clients who may not have a stable home, please our resource: [Extreme Heat and those experiencing homelessness: a primer for community organizations](#)
- Be aware that some clients may be more prone to suicidal ideation during extreme heat events.

For more information on caring for at risk clients, please see Health Canada resources:

- [Heat-related Death may Occur at Home Alone](#)
- [Emergency Preparedness](#)
- [Extreme Heat Events Guidelines: Technical Guide for Health Care Workers](#)

### **For Homelessness and Housing Tables**

Summer heat can pose serious health risks to people experiencing homelessness or living in precarious housing, especially those with pre-existing heart, lung, or mental health conditions. The good news is there are ways to prevent heat-related illnesses. [FHA has created a resource](#) provides tools and resources related to extreme-heat response for those who work with people experiencing homelessness or in low-income buildings. Please distribute **widely**.

### **For Long Term Care and Day Programs**

Certain members of the community are at higher risk for heat-related illness and death, including:

- Older adults
- Infants and young children
- People with chronic illnesses (cardiovascular disease, respiratory disease, renal

- disease, psychiatric illness)
- People who are physically impaired (confined to bed, or dependence for assistance with daily living, sensory/cognitive impairment)
- People taking certain medications (antihypertensives, antidepressants, antipsychotics, anti-Parkinson's agents)
- Socially disadvantaged (low income, homeless, living alone)
- Newcomers to Canada
- Occupational groups (work outside, increased physical strain)
- The physically active (increased physical strain, reduced perception of risk)

Signs of heat illness may include changes in behaviour, dizziness or fainting, nausea or vomiting, headache, fast breathing or heartbeat, extreme thirst and decreased urination. Severe signs of illness requiring immediate medical care include a high body temperature, confusion, hallucinations, lack of coordination, seizures, or a loss of consciousness.

For those who work with vulnerable populations, consider sharing the following resources at the beginning of the hot season, and as reminders when heat alerts are called:

- [Long Term Care and Heat](#)
- [Acute Care During Extreme Heat](#) (Symptoms of Heat Illness)
- [Emergency Preparedness](#)
- [Childcare Facilities and Heat](#)

### **For all Fraser Health Staff:**

Please post [Staying Healthy in the Heat fact sheets where co-workers will see them:](#) This provides information on 1) Heat illnesses especially heat exhaustion vs. heat stroke; 2) vulnerable populations; 3) Safety tips

### **Tips:**

- Drink plenty of water before you feel thirsty and stay in a cool place.
- Make your home as comfortable as possible:
  - Close blinds and shutters during the daytime and open them at night. Open your windows at night to let in cooler air.
  - If you have air conditioning, use it to take the edge off indoor heat but don't over-cool and remember that circulation of fresh air may reduce COVID-19 risk.
  - If you don't have air-conditioning, take shelter in the coolest room in your home and use a fan. Blowing a fan across a pan of ice water can create a cool breeze.
  - Cool showers and misting yourself and your clothing with cool water will help keep you from overheating
- Check on older family, friends and neighbours; make sure they are staying cool and drinking water
- Schedule outdoor activities during the coolest parts of the day.

- Never leave people or pets inside a parked vehicle.
- Ask a health professional how medications or health conditions can affect your risk in the heat.
- Seek a cool place such as a tree-shaded area, swimming pool, shower or bath, or air-conditioned spot like a public building, but be mindful to avoid crowded spaces and maintain a 2-meter distance from others as much as possible.

Watch for the symptoms of heat illness: dizziness/fainting; nausea/vomiting; rapid breathing and heartbeat; extreme thirst; decreased urination with unusually dark urine.

#### Get informed

-[Consult the Fraser Health Heat Webpage](#) Check the local news for health and safety updates.

- For more information on heat-related illness, call HealthLinkBC at 811.

Please continue to monitor alerts and forecasts issued by Environment Canada. To report severe weather, send an email to [BCstorm@canada.ca](mailto:BCstorm@canada.ca) or tweet reports using #BCStorm.

[More details on the alert are available here.](#)

The latest status and details on all alerts, including alerts that are not part of your subscription, can be found here: [http://www.weather.gc.ca/warnings/index\\_e.html](http://www.weather.gc.ca/warnings/index_e.html)

#### ***Scott Blessin***

Manager, HEMBC Fraser Health  
Health Emergency Management British Columbia (HEMBC)  
Mobile: 604-828-7855  
Email: [Scott.Blessin@phsa.ca](mailto:Scott.Blessin@phsa.ca)

**After hours HEMBC LM On-Call 1-855-675-2436**



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dissemination, distribution and/or reproduction of this message and/or any attachments by unintended recipients is unauthorized and may be unlawful.



**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca   
**Subject:** I Extreme heat response template letter for LTC-AL Providers  
**Date:** June 29, 2021 at 10:48 AM  
**To:** Leith, Laurie [FH] laurie.leith@fraserhealth.ca, Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca



Template  
letter\_...3.docx



Template  
letter\_...3.docx



**fraserhealth**

Better health.  
Best in health care.

June 28, 2021

Dear {site name} Resident/Tenant Families,

In response to the heat wave impacting our region, we have put several measures in place as part of our emergency preparedness plan, to ensure the health and safety of our residents/tenants.

As such, we are using heat mitigation strategies and accessing support and resources, which include securing relief staff and fan/air conditioning devices.

To protect our residents/tenants, we are proactively monitoring them for signs of heat-related conditions and mitigating their risk in the following ways:

- Ensuring they are regularly hydrated;
- Providing cooling cloths;
- Using ice machines and fans/air conditioning devices;
- Closing blinds and ensuring residents/tenants are wearing light-weight clothing.

To prevent heat exhaustion among our staff, staff mask and eye protection requirements may be temporarily relaxed given the extreme heat.

The risk of heat-related dangers to older adults at this time is more imminent than COVID-19 transmission. Thus, sites not experiencing an outbreak can relax certain COVID-19 restrictions at their site, such as grouping residents/tenants in cooling spaces and using fans/air conditioning devices. The relaxation of these restrictions is possible because of the protection residents/tenants/staff have received through widespread vaccination in long-term care and assisted living sites, and the decreased risk of COVID-19 transmission in our community.

Once the heat warning has ended, we will re-evaluate our approach.

If you have any specific questions about your resident/tenant, please contact {name, title, contact info}.

Sincerely,

Name  
Title



June 28, 2021

Dear {site name} Resident/Tenant Families,

In response to the heat wave impacting our region, we have put several measures in place as part of our emergency preparedness plan, to ensure the health and safety of our residents/tenants.

As such, we are closely working with Fraser Health leadership to address heat-related challenges and access support and resources, including relief staff and air conditioning devices.

To protect our residents/tenants, we are proactively monitoring them for signs of heat-related conditions and mitigating their risk in the following ways:

- Ensuring they are regularly hydrated;
- Providing cooling cloths;
- Using ice machines and fans/air conditioning devices;
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Once the heat warning has ended, we will work with Fraser Health leadership to re-evaluate our approach.

If you have any specific questions about your resident/tenant, please contact {name, title, contact info}.

Sincerely,

Name  
Title

<b>Municipality</b>	<b>Action Taken</b>	<b>Cooling Shelter Address</b>
New Westminster	Cooling Centres	Century House- 620 Eighth Street Queensborough Community Centre
Pitt Meadows	Information on beating the heat on websites	920 Eweo Avenue Family Recreation Centre, at 12027 Harris Rd.
Maple Ridge	Information on beating the heat on websites	The Greg Moore Youth Centre is located at 11925 Haney Place in Maple Ridge. The entrance is located opposite the north entrance of Haney Place Mall just south of the ACT Arts Centre. Spray parks: Maple Ridge Park at 23200 132 Avenue Albion Sports Complex 23778 104 Avenue
Burnaby	Cooling centres	Edmonds Community Centre (7433 Edmonds St.) McGill Library (4595 Albert St.) Bob Prittie Metrotown Library (6100 Willingdon Ave.)
Surrey		<ul style="list-style-type: none"> <li>• Surrey Sport and Leisure Centre (#110 - 16555 Fraser Highway)</li> <li>• Fleetwood Community Centre (15996 - 84 Avenue)</li> <li>• Newton Recreation Centre (13730 - 72 Avenue) Also libraries</li> <li>• North Surrey Sport &amp; Ice Complex (10950 - 126A Street)</li> <li>• Chuck Bailey Recreation Centre (13458 107A Avenue)</li> <li>• Guildford Recreation Centre (15105 - 105 Avenue)</li> <li>• Fraser Heights Recreation Centre (10588 – 160 Street)</li> <li>• Cloverdale Recreation Centre (6188 - 176th Street)</li> <li>• Clayton Community Centre (7155 187A Street)</li> <li>• Grandview Heights Aquatic Centre (16855 - 24 Avenue)</li> <li>• South Surrey Recreation &amp; Arts Centre (14601 - 20 Avenue)</li> </ul>

Delta	Cooling centres	North Delta's George Mackie Library, Ladner Pioneer Library and Tsawwassen Library
		–Evergreen Hall at 9291 Corbould Street (Slesse and Minto Rooms)
		–Sardis Sports Complex at 5725 Tyson Road (Sheet No. 2)
	Cooling centres	–Chilliwack Coliseum at 45323 Hodgins Ave (entry off of Hodgins Avenue)
Chilliwack		–Tourism Chilliwack at 44150 Luckakuck Way (outdoor picnic area*) -Chilliwack Allaince Church 8700 Young Rd Main Street Church 45830 Princess Avenus
Abbotsford	Cooling Centres	2575 Gladwin Road (Seven Oaks Alliance Church parking lot) 2495 West Railway Street (city-owned parking lot).      New Life Church at 35270 Delair RoadWednesday) Heritage Alliance Church at 3440 Mt Lehman Road Cascade Community Church - the Salvation Army Church at 35190 Delair Road

## Tri-Cities

- |   |  |
|---|--|
| <p>Coquitlam - cooling spaces</p> <p>Port Coquitlam - a brewery</p> <p>Port Moody - spray parks</p> | <p><b>Coquitlam</b></p> <p>INDOOR PLACES TO COOL OFF:</p> <ul style="list-style-type: none"><li>• Coquitlam Public Library is welcoming members of the public who are seeking cool, quiet relief from the heat. Extra seating will be provided indoors and fountains will be turned on outdoors. Visit the City Centre branch at 1169 Pinetree Way or the Poirier branch at 575 Poirier St. For hours of operation, visit <a href="http://www.coqlibrary.ca">www.coqlibrary.ca</a>.</li><li>• Also, there is always shopping.</li></ul> <p>Coquitlam Centre mall is open from 10 to 6 p.m. today.</p> <p><b>Port Coquitlam</b></p> <ul style="list-style-type: none"><li>• Patina Brewing in Port Coquitlam, located at 2332 Marpole Ave., is offering a place for people to come in, cool off, and work. "Monday 9-430 for Work from home. Bring your own lunch and coffee! We are not open for service just AC," the restaurant and brewing business states on Facebook.</li></ul> |
|---|--|

## Mission

White Rock

Cooling Centres

Mission Public Library (33247 2nd Avenue) In  
Phase Clinic (7381 Hurd St)  
Mission Friendship Centre (33150 1st Ave) Hope Central  
(33129 N Railway Ave)  
Mission Leisure Centre (7650 Grand St)  
Haven in the Hollow (32646 Logan Ave)

## Hope

Cooling Centres

White Rock Community Centre  
Hope Recreation Centre is serving as a cooling centre June 25 – 29

<b>Link (including addresses)</b>	<b>Hours</b>
<a href="https://www.newwestcity.ca/2021/06/23/2021-extreme-heat-weather-health-advisory.php">https://www.newwestcity.ca/2021/06/23/2021-extreme-heat-weather-health-advisory.php</a>	11 a.m. to 6 p.m.
	10-8p.m

1-10p.m

<a href="https://www.burnabynow.com/local-news/burnaby-opening-cooling-centres-to-help-during-dangerous-heat-wave-3908511"><u>https://www.burnabynow.com/local-news/burnaby-opening-cooling-centres-to-help-during-dangerous-heat-wave-3908511</u></a>	11 a.m. to 7 p.m.
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city is promoting their rec  
centres and libraries as  
cool spaces 10 a.m-5p.m

<https://www.surrey.ca/news-events/news/summer-heat>

Friday to Saturday from  
10 a.m. to 5 p.m., Sunday  
from 11 a.m. to 5 p.m, and

<https://www.delta-optimist.com/local-news/delta-opens-cooling-centres-during-heat-wave-3907295> next week Monday to  
Thursday from 9 a.m. to 6  
p.m.

<https://www.theprogress.com/news/s-even-cooling-centre-locations-opening-in-chilliwack-during-heat-wave/> noon - 6p.m

City centres 1 to 5 p.m  
New Life Church at 35270  
Delair Road (12 pm – 6 pm  
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Heritage Alliance Church  
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(12pm – 6 pm on Sunday -  
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Cascade Community  
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<https://www.abbynews.com/news/cooling-centres-operational-in-abbotsford-for-heat-wave/>

<https://www.tricitynews.com/local-news/no-school-in-the-tri-cities-today-heres-where-to-take-the-kids-to-beat-the-heat-3912789>

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3 p.m.

Tues/Thurs 12 p.m. – 6  
p.m.

Mission Friendship Centre  
(33150 1st Avenue)

Bottled Water only – Stay

[https://www.missioncityrecord.com/n](https://www.missioncityrecord.com/news/cooling-centres-being-set-up-in-mission-ahead-of-heatwave/)ews/cooling-centres-being-set-up-in-

[mission-ahead-of-heatwave/](https://www.whiterockcity.ca/CivicAlerts.aspx?AID=2705) Hope Central (33129 N

[https://www.whiterockcity.ca/CivicAl](https://www.whiterockcity.ca/CivicAlerts.aspx?AID=2705)  
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11 am – 4 pm.

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11 am – 4 pm.

W

**From:** whistleblower@theneutralzone.ca  
**Subject:** 2021 - 097 Complaint About **s.22** Temperature  
**Date:** June 30, 2021 at 9:47 AM  
**To:** Brine, Cameron [FH] cameron.brine@fraserhealth.ca, Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca, Khare, Nitin [FH] nitin.khare@fraserhealth.ca, Aujla, Raman [FH] Raman.Aujla@fraserhealth.ca, Mann, Sandeep [FH] sandeep.mann2@fraserhealth.ca

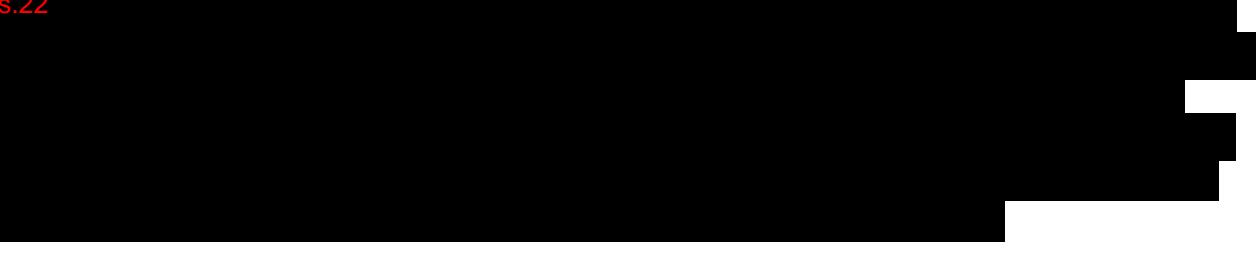
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**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

---

Hello,

**s.22**



--

Best,  
Adam Rollins, MEd, RCC, CRC  
The Neutral Zone Coaching & Consulting Services Inc.,

p: 778.322.4800 f: 604.656.2139

e: [whistleblower@theneutralzone.ca](mailto:whistleblower@theneutralzone.ca) w: [www.theneutralzone.ca](http://www.theneutralzone.ca)

REASON	Number
RMH Outbreak	13
Move scheduled (today or tomorrow)	s.22
Bariatric	
Referral complete	
Waiting for vent	
Pending acceptance by home	
Difficult to place - in progress	
Medical	
No referral in ACT	
TOTAL	27



## **CTIC heat plan for Monday**

### **CTIC heat plan for Monday & lessons from the weekend – (As of 0900pm Sunday night, the plan is evolving)**

**Goal:** try to be done majority of testing/immunizations by 11 AM

Delta CTIC and Chilliwack CTIC have normal hours, the rest of the sites are closed as of 12 pm

- Both Delta & Chilliwack sites indicated they managed fine with the redirected testing
- Delta has 2 LPNs from mobile team for Monday

#### Testing

- Testing front loaded for beginning of day, appointments for later morning/afternoons are being called to come in early.
- Start diverting testing non-appointments to Delta/Chilliwack (or encourage to book for Tuesday) as soon as it is too warm for staff.

#### Immunizations

- Call those with appointments 11-12 and redirect.
- Those with appointments after 12 have received email/text
- Some sites have AZ appointments; staff are calling the afternoon appointments (can't be massed emailed/text) and redirecting to appropriate site
- Those sites with AZ (Burnaby CTIC/South Surrey) will have an educator on site to support
- Use cold gel packs over pre-drawn syringes
- Left over vaccine can be sent with re-deployed staff
- Some sites reported no shows for immunization appointments

#### Staff

- Some staff were feeling unwell by noon and therefore didn't want to/feel up to be redeployed. This was noted especially for those who had worked yesterday.
- All other staff were redeployed to their sister sites
- Immunization sites aware to contact associated CTIC to inform of requested redeployed staff for after 12:00
- Security encouraged to use a/c areas

#### Public

Signs up at noon indicating where individuals are redirected to for testing and immunization

- Skeleton staff Including PCC kept on site (in a/c) to assist walk-ins/those with questions as well as make calls
- Able to offer taxi to redirected Immunization site to those who need assistance - walked/came on public transport

**'Stay safe, stay calm and be kind; to ourselves and to each other'** - Dr. Bonnie Henry, Public Health Officer - March 2020

**Kathleen Chouinor, MBA, MHA, CHE**

Executive Director, Primary Health Care & Chronic Disease Management  
Fraser Health  
Cell: 236-332-5683  
[Kathleen.chouinor@fraserhealth.ca](mailto:Kathleen.chouinor@fraserhealth.ca)  
Admin Assistant: [Kay.Griffiths@fraserhealth.ca](mailto:Kay.Griffiths@fraserhealth.ca)

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## Abbotsford

### **Cooling centres offering shade, water, misting fans, and cooling supplies:**

- Seven Oaks Alliance Church parking lot at 2575 Gladwin Road (open 1 p.m. to 5 p.m. on days when temperature exceeds 32 degrees or 30 degrees for consecutive days)
- City-owned parking lot at 2495 West Railway Street (open 1 p.m. to 5 p.m. on days when temperature exceeds 32 degrees or 30 degrees for consecutive days)

### **Cooling centres open to provide air conditioned environment, cold water:**

- Heritage Alliance Church at 3440 Mt Lehman Road (12 p.m. to 6 p.m. Sunday to Tuesday)
- Cascade Community Church at 35190 Delair Road (1 p.m. to 6 p.m. on Sunday, 11 a.m. to 5 p.m. on Monday)

### **Other places to cool down:**

- Abbotsford Library at 33355 Bevan Ave (1 p.m. to 5 p.m. on Sunday and 9 a.m. to 6 p.m. on weekdays)
- Clearbrook Library at 32320 George Ferguson Way (10 a.m. to 5 p.m. on the weekend, 10 a.m. to 9 p.m. on weekdays)
- Mount Lehman Library at 5875 Mount Lehman Road (1 p.m. to 5 p.m. on Tuesdays)
- The Reach Gallery Museum at 32388 Veterans Way (12 – 5 p.m. to Tuesday)

### **Spray parks:**

- Spud Murphy Spray Park at 32285 Hillcrest Avenue (open 10 a.m. to 9 p.m.)
- Mill Lake Spray Park at 2310 Emerson Street (open 10 a.m. to 9 p.m.)
- Shadbolt Park Spray Park at 36086 Shadbolt Avenue (open 10 a.m. to 9 p.m.)

## Burnaby

### Cooling centres offering refuge from the extreme heat:

- Edmonds Community Centre at 7433 Edmonds St. (open 10 a.m. to 7 p.m.)
- McGill Library at 4595 Albert St. (open 10 a.m. to 7 p.m.)
- Bob Prittie Metrotown Library at 6100 Willingdon Ave. (open 10 a.m. to 7 p.m.)

### Other places to cool down:

- **Burnaby Library branches** (check site for hours)

## Chilliwack

### Cooling centres:

- Evergreen Hall – 9291 Corbould Street (Slesse and Minto Rooms) (open 12 p.m. to 6 p.m.)
- Sardis Sports Complex at 5725 Tyson Road (Sheet #2) (open 12 p.m. to 6 p.m.)
- Chilliwack Coliseum at 45323 Hodgins Ave (entrance off of Hodgins Avenue) (open 12 p.m. to 6 p.m.)
- Tourism Chilliwack at 44150 Luckakuck Way (Picnic Area, which is outdoors and pet friendly, water will be available for pets) (open 12 p.m. to 6 p.m.)

## Coquitlam

### Other places to cool down:

- Coquitlam Public Library – City Centre branch – at 1169 Pinetree Way (9 a.m. to 9 p.m. Monday to Thursday, 9 a.m. to 5 p.m. Friday, 10 a.m. to 5 p.m. Saturday and Sunday)
- Coquitlam Public Library – Poirier branch – 575 Poirier St. (9 a.m. to 9 p.m. Monday to Thursday, 9 a.m. to 5 p.m. Friday, 10 a.m. to 5 p.m. Saturday and Sunday [Closed on Sundays followed by a holiday Monday])

**Spray parks:**

- Blue Mountain Spray Park
- Burns Park Spray Park
- Cottonwood Spray Park
- Galloway Spray Park
- Mackin Spray Park
- Norm Staff Spray Park
- Panorama Spray Park
- Rochester Spray Park
- Town Centre Spray Park

**Delta**

**Cooling centres:**

- Ladner Pioneer Library (open 10 a.m. to 5 p.m. Friday to Saturday, 11 a.m. to 5 p.m Sunday, 9 a.m. to 6 p.m. Monday to Thursday)
- Tsawwassen Library (open 10 a.m. to 5 p.m. Friday to Saturday, 11 a.m. to 5 p.m Sunday, 9 a.m. to 6 p.m. Monday to Thursday)
- George Mackie Library (open 10 a.m. to 5 p.m. Friday to Saturday, 11 a.m. to 5 p.m Sunday, 9 a.m. to 6 p.m. Monday to Thursday)

**Other places to cool down:**

- **Recreations centres** (check site for hours and locations)

**Langley (Township)**

**Spray parks:**

- Brookswood Park at 40 Avenue & 200 Street,
- Philip Jackman Park at 32 Avenue & 271 Street
- Willoughby Community Park at 7700 block 202A Street

- Walnut Grove Community Park at 89 Avenue & Walnut Grove Drive
- Murrayville Outdoor Activity Park at 48A Avenue & 221 Street

**Other places to cool down:**

Langley Centennial Museum

Fort Langley galleries

## Hope

**Cooling centres:**

- Hope Rec Centre at 1005 Sixth Avenue (June 25 – June 29 1100 to 1600)

## Maple Ridge

**Cooling centres:**

- Greg Moore Youth Centre at 11925 Haney Place (Monday, June 28 from 1 p.m. to 10 p.m.)

**Spray Parks:**

- Maple Ridge Park at 23200 132 Avenue
- Albion Sports Complex 23778 104 Avenue
- Country Lane Estates North at 24299 102A Avenue
- Country Lane Estates South at 24399 101A Avenue
- Cedar Park at 23735 132 Avenue
- Deer Fern Park at 13393 236 Street
- Blaney Hamlet Park at 13712 230A Street
- Firefighters Park at 11240 238 Street

**Other places to cool down:**

- Maple Ridge Library (9 a.m. to 6 p.m. Monday to Thursday, 10 a.m. to 5 p.m. Friday to Sunday)

## Mission

### **Cooling centres:**

- Mission Public Library at 33247 Second Avenue (Hrs M-Th 0900 – 1800; Fri and Sat 1000 to 1700)
- In Phase Clinic at 7381 Hurd Street (Mon/Wed 1200 to 1500; Tues/Thurs 1200 – 1800)
- Mission Leisure Centre at 7650 Grand Street (Mon-Fri 0530-1930; Sat/Sun 0700-1600)
- Haven in the Hollow at 32646 Logan Avenue (Open 24/7 for vulnerable population)

## New Westminster

### **Cooling centres:**

- Century House at 620 Eighth Street (open 9 a.m. to 6 p.m.)
- Queensborough Community Centre at 920 Ewen Avenue (Monday, June 28 and Tuesday, June 29 11 a.m. to 8 p.m.)

### **Other places to cool down:**

- Moody Park Outdoor Pool at 701 Tenth Street
- Grimston Park Wading Pool at 1900 7th Avenue

### **Spray Parks:**

- Hume Park at 660 E Columbia Street (9:30 a.m. to 9 p.m.)
- Moody Park at 600 Eighth Street (9:30 a.m. to 9 p.m.)
- Old Schoolhouse Park at 500 Ewen Avenue (9:30 a.m. to 9 p.m.)
- Queen's Park at 3rd Avenue (9:30 a.m. to 9 p.m.)
- Ryall Park at Salter Street (9:30 a.m. to 9 p.m.)
- Sapperton Park at 351 E Columbia Street (9:30 a.m. to 9 p.m.)

## North Vancouver

### Cooling locations:

- City Library at 120 14th West (Monday from 10 a.m. to 5 p.m., Tuesday to Thursday from 10 a.m. to 8 p.m., Friday to Saturday from 10 a.m. to 5 p.m., and Sunday from 1 p.m. to 5 p.m.)
- The Pipe Shop at 115 Victory Ship Way (22 a.m. to 7 p.m.)

### Other places to cool down:

- Waterfront Park (Temporary drip irrigation cooling station has been strung up in the park by the path)
- Moodyville Park (Temporary drip irrigation cooling station near the playground)

## Pitt Meadows

### Cooling centres:

- Pitt Meadows Family Recreation Centre at 12027 Harris Rd. (open 11 a.m. to 7 p.m. Monday and Tuesday)

### Spray parks:

- The Spray Park at 12474 Lougheed Hwy. (9 a.m. to 8 p.m., weather permitting)

## Port Coquitlam

### Cooling centres:

- Terry Fox Library

**Water fountains:**

- Leigh Square
- Gates Park
- Lions Park
- McLean Park
- Castle Park
- Sun Valley Park
- Robert Hope Park

**Spray parks:**

- Castle Park at 2252 Castle Crescent (9 a.m. to 9 p.m.)

## **Port Moody**

**Spray parks:**

- Ailsa Park at 500 Blk Ailsa Avenue (9 a.m. to 8 p.m.)
- Easthill Park at 1385 Union Street (9 a.m. to 8 p.m.)
- Rocky Point Park at 2800 Blk Murray Street (9 a.m. to 8 p.m.)

## **Richmond**

**Places to cool down:**

- Richmond public libraries (check site for hours and locations)  
<https://www.yourlibrary.ca/>
- Richmond Art Gallery (10 a.m. to 6 p.m. Monday to Friday, 10 a.m. to 4 p.m. Saturday, closed Sunday)
- Temporary shelters in Paulik, Steveston, Dover and McLean parks
- Fill up at one of the several water fountains:  
<https://www.richmond.ca/safety/prepare/city/hazards/heat.htm>

**Spray parks:**

- Steveston (9:30 a.m. to 8:30 p.m.)
- King George (9:30 a.m. to 8:30 p.m.)
- Burkeville (9:30 a.m. to 8:30 p.m.)

**Surrey**

**Cooling centres:**

- Surrey Sport and Leisure Centre at 110 – 16555 Fraser Highway
- Fleetwood Community Centre at 15996 – 84 Avenue
- Newton Recreation Centre at 13730 – 72 Avenue
- North Surrey Sport & Ice Complex at 10950 – 126A Street
- Chuck Bailey Recreation Centre at 13458 107A Avenue
- Guildford Recreation Centre at 15105 – 105 Avenue
- Fraser Heights Recreation Centre at 10588 – 160 Street
- Cloverdale Recreation Centre at 6188 – 176th Street
- Clayton Community Centre at 7155 187A Street
- Grandview Heights Aquatic Centre at 16855 – 24 Avenue
- South Surrey Recreation & Arts Centre at 14601 – 20 Avenue

**Pools, beaches:**

- Bear Creek Outdoor Pool
- Kwantlen Outdoor Pool
- Unwin Outdoor Pool
- Hjorth Road Outdoor Pool
- Holly Outdoor Pool
- Greenaway Outdoor Pool
- Sunnyside Outdoor Pool
- Crescent Beach

**Spray parks:**

- Bear Creek Park

- Bridgeview Park
- Cloverdale Athletic Park
- Erma Stephenson Park
- Fleetwood Park
- Goldstone Park
- Hawthorne Rotary Park
- Hazelgrove Park Newton Athletic Park
- South Surrey Athletic Park
- Unwin Park

**Other places to cool off:**

- Surrey Libraries

## **White Rock**

**Cooling centre:**

- White Rock Community Centre at 15154 Russell Ave. (Monday, June 28 from 11 a.m. to 6 p.m.)

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)   
**Subject:** FW: I Extreme heat response template letter for LTC-AL Providers  
**Date:** June 29, 2021 at 10:50 AM  
**To:** Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)

DK

Hey Linda.

We are just hearing from the sites this communication went out to the LTC facilities and it is causing some questions in acute regarding the "temporary" relaxation for mask wearing.

Did this also go to O/O sites as well.

Not sure if IPC is getting questions from acute?

Thanks.

Dermot

---

**From:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 10:48 AM

**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>

**Subject:** | Extreme heat response template letter for LTC-AL Providers



Template  
letter\_...3.docx    Template  
letter\_...3.docx





**fraserhealth**

Better health.  
Best in health care.

June 28, 2021

Dear {site name} Resident/Tenant Families,

In response to the heat wave impacting our region, we have put several measures in place as part of our emergency preparedness plan, to ensure the health and safety of our residents/tenants.

As such, we are using heat mitigation strategies and accessing support and resources, which include securing relief staff and fan/air conditioning devices.

To protect our residents/tenants, we are proactively monitoring them for signs of heat-related conditions and mitigating their risk in the following ways:

- Ensuring they are regularly hydrated;
- Providing cooling cloths;
- Using ice machines and fans/air conditioning devices;
- Closing blinds and ensuring residents/tenants are wearing light-weight clothing.

To prevent heat exhaustion among our staff, staff mask and eye protection requirements may be temporarily relaxed given the extreme heat.

The risk of heat-related dangers to older adults at this time is more imminent than COVID-19 transmission. Thus, sites not experiencing an outbreak can relax certain COVID-19 restrictions at their site, such as grouping residents/tenants in cooling spaces and using fans/air conditioning devices. The relaxation of these restrictions is possible because of the protection residents/tenants/staff have received through widespread vaccination in long-term care and assisted living sites, and the decreased risk of COVID-19 transmission in our community.

Once the heat warning has ended, we will re-evaluate our approach.

If you have any specific questions about your resident/tenant, please contact {name, title, contact info}.

Sincerely,

Name  
Title



June 28, 2021

Dear {site name} Resident/Tenant Families,

In response to the heat wave impacting our region, we have put several measures in place as part of our emergency preparedness plan, to ensure the health and safety of our residents/tenants.

As such, we are closely working with Fraser Health leadership to address heat-related challenges and access support and resources, including relief staff and air conditioning devices.

To protect our residents/tenants, we are proactively monitoring them for signs of heat-related conditions and mitigating their risk in the following ways:

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If you have any specific questions about your resident/tenant, please contact {name, title, contact info}.

Sincerely,

Name  
Title

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca   
**Subject:** FW: I Extreme heat response template letter for LTC-AL Providers  
**Date:** June 29, 2021 at 11:13 AM  
**To:** Morimoto, Courtney [FH] Courtney.Morimoto@fraserhealth.ca, Larson, Kelsey [FH] kelsey.larson@fraserhealth.ca

DK

---

**Thinking it came from Amir???**

**From:** Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 10:48 AM  
**To:** Leith, Laurie [FH] <laurie.leith@fraserhealth.ca>; Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>  
**Subject:** | Extreme heat response template letter for LTC-AL Providers



Template  
letter\_...3.docx



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letter\_...3.docx



**fraserhealth**

Better health.  
Best in health care.

June 28, 2021

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Sincerely,

Name  
Title



June 28, 2021

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Once the heat warning has ended, we will work with Fraser Health leadership to re-evaluate our approach.

If you have any specific questions about your resident/tenant, please contact {name, title, contact info}.

Sincerely,

Name  
Title

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** FW: BREAKING NEWS: Dozens die in potential heat-related deaths in Burnaby  
**Date:** June 29, 2021 at 10:55 AM  
**To:** .FHA Executive Committee fhaExecutiveCommittee@fraserhealth.ca

NN

**From:** NEWS 1130 <CKWX@mail.rogersdigitalmedia.com>  
**Sent:** Tuesday, June 29, 2021 10:55 AM  
**To:** Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>  
**Subject:** BREAKING NEWS: Dozens die in potential heat-related deaths in Burnaby  
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## **Dozens die in potential heat-related deaths in Burnaby**

Burnaby RCMP say officers responded to more than 25 "sudden deaths" in a 24-hour period since Monday. Investigators say heat is believed to be a "contributing factor" in most of the deaths.

The heat can be deadly for the elderly and those with underlying health issues. Mounties are asking you to check on loved ones, especially seniors, in this heatwave.

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DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** FW: Coverage over the long weekend  
**Date:** June 30, 2021 at 1:28 PM  
**To:** Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)

---

FYI

**From:** Casey, Janel [FH] <[Janel.Casey@fraserhealth.ca](mailto:Janel.Casey@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 1:15 PM  
**To:** Barclay, Neil G [FH] <[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)>; Koo, Anson Dr. [FH] <[Anson.Koo@fraserhealth.ca](mailto:Anson.Koo@fraserhealth.ca)>; McDowell, Meryl [FH] <[Meryl.Mcdowell@fraserhealth.ca](mailto:Meryl.Mcdowell@fraserhealth.ca)>  
**Cc:** Peters, Norman [FH] <[norman.peters@fraserhealth.ca](mailto:norman.peters@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>; Dillon, Richard [FH] <[Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca)>; O'Callaghan, Teresa [FH] <[Teresa.OCallaghan@fraserhealth.ca](mailto:Teresa.OCallaghan@fraserhealth.ca)>  
**Subject:** RE: Coverage over the long weekend

Hi Neil,

Yes, unfortunately the heat wave has created a significant number of health concerns and even deaths for people across the lower mainland.

I reviewed the MHSU plan with our leadership and also notified all department/division heads of the situation and need for discharges over the next 4 days [s.22](#) and am available to provide physician leadership over the next 4 days (and beyond). We continue to have psychiatry on call for July 1 and July 3,4 (this includes two psychiatrists each of these days for RCH). We also have full psychiatrist coverage on July 2 with plans to assess all inpatients and facilitate discharges as usual.

We are updating our long weekend access and flow planning checklist to reflect these details.

Thanks,

Janel

Janel Casey, MD, FRCPC

Regional Division Head, Adult Psychiatry

RCH Department of Psychiatry, Head of Department

Fraser Health Authority

Mental Health and Substance Use Program

*Administrative Assistant: Theresa Aeichele*

[Theresa.aeichele@fraserhealth.ca](mailto:Theresa.aeichele@fraserhealth.ca)

---

**From:** Barclay, Neil G [FH] <[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)>

**Sent:** Wednesday, June 30, 2021 8:33 AM

**To:** Koo, Anson Dr. [FH] <[Anson.Koo@fraserhealth.ca](mailto:Anson.Koo@fraserhealth.ca)>; Casey, Janel [FH] <[Janel.Casey@fraserhealth.ca](mailto:Janel.Casey@fraserhealth.ca)>; McDowell, Meryl [FH] <[Meryl.Mcdowell@fraserhealth.ca](mailto:Meryl.Mcdowell@fraserhealth.ca)>

**Cc:** Peters, Norman [FH] <[norman.peters@fraserhealth.ca](mailto:norman.peters@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>; Dillon, Richard [FH] <[Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca)>; O'Callaghan, Teresa [FH] <[Teresa.OCallaghan@fraserhealth.ca](mailto:Teresa.OCallaghan@fraserhealth.ca)>

**Subject:** Coverage over the long weekend

Hi Janel and Meryl,

As I am sure you aware we are seeing hospital crowding unlike anything in recent memory. We had 523 admissions yesterday in FH which is over double our pre-pandemic levels. I fear this is gong to become worse over the long weekend.

In reviewing the MHSU long weekend plan, I see there is no physician leadership presence and some sites have reduced psychiatrist coverage. Considering the unprecedented state of the region, would it be possible to increase coverage over the long weekend?

Thanks,  
Neil

---

Dr. Neil Barclay  
Executive Medical Director Access, Fraser Health  
Associate Clinical Professor Emergency Medicine, UBC  
[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)

Admin Assistant:  
Vicky McGilp - [Vicky.mcgilp@fraserhealth.ca](mailto:Vicky.mcgilp@fraserhealth.ca)  
Tel: 604-614-2307

DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** FW: FHA Morgue Update June 29, 2021  
**Date:** June 30, 2021 at 1:27 PM  
**To:** Barclay, Neil G [FH] [Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)

---

**From:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 12:17 PM  
**To:** Marier St-Onge, Genevieve [FH] <[Genevieve.MarierSt-Onge@fraserhealth.ca](mailto:Genevieve.MarierSt-Onge@fraserhealth.ca)>  
**Cc:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** RE: FHA Morgue Update June 29, 2021

**Thanks. Copying Dermot so he is also aware.**

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

---

**From:** Marier St-Onge, Genevieve [FH] <[Genevieve.MarierSt-Onge@fraserhealth.ca](mailto:Genevieve.MarierSt-Onge@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 12:05 PM  
**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** FW: FHA Morgue Update June 29, 2021

Hi Laurie

Ian is working on an updated SBAR/brief on the current morgue capacity and plan, which I will forward shortly.

In the meantime, I am forwarding you the below information re. latest update.

I have made Ian aware than any additional portable morgue (ie. BH) would be requiring VP approval prior to setting up.

Thank you,

Gen

**Genevieve M. St-Onge**, RN, BScN, MHA  
Director, Clinical Operations  
Royal Columbian Hospital  
Cell: (604) 614-0896  
Administrative Assistant  
Jennifer Christiaens  
[Jennifer.christiaens@fraserhealth.ca](mailto:Jennifer.christiaens@fraserhealth.ca)

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**From:** Li, Cecilia [FH] <[cecilia.li2@fraserhealth.ca](mailto:cecilia.li2@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 10:42 AM  
**To:** Marier St-Onge, Genevieve [FH] <[Genevieve.MarierSt-Onge@fraserhealth.ca](mailto:Genevieve.MarierSt-Onge@fraserhealth.ca)>  
**Subject:** FW: FHA Morgue Update June 29, 2021

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**From:** Tam, Dixon [FH] <[dixon.tam@fraserhealth.ca](mailto:dixon.tam@fraserhealth.ca)>  
**Sent:** Wednesday, June 30, 2021 12:02 AM  
**To:** Barclay, Neil G [FH] <[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)>; Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>; Li, Cecilia [FH] <[cecilia.li2@fraserhealth.ca](mailto:cecilia.li2@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Cc:** O'Callaghan, Teresa [FH] <[Teresa.OCallaghan@fraserhealth.ca](mailto:Teresa.OCallaghan@fraserhealth.ca)>; Brace, Sue [FH] <[Sue.Brace@fraserhealth.ca](mailto:Sue.Brace@fraserhealth.ca)>; Reutlinger, Karen [FH] <[Karen.Reutlinger@fraserhealth.ca](mailto:Karen.Reutlinger@fraserhealth.ca)>; Dillon, Richard [FH] <[Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca)>; Helland, Kelly [FH] <[kelly.helland@fraserhealth.ca](mailto:kelly.helland@fraserhealth.ca)>;

Wempe, Anita [FH] <[Anita.Wempe@fraserhealth.ca](mailto:Anita.Wempe@fraserhealth.ca)>; Harling, Curtis [FH] <[curtis.harling@fraserhealth.ca](mailto:curtis.harling@fraserhealth.ca)>

**Subject:** Re: FHA Morgue Update June 29, 2021

Hi Ian,

If we get media inquiries about morgue capacity, should we direct to BC Coroners Service or is there another agency you'd recommend?

This is obviously an issue all across the province and not just Fraser Health.  
Dixon

**Sent from my iPhone**

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**From:** Barclay, Neil G [FH] <[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 9:31:03 PM

**To:** Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>; Li, Cecilia [FH] <[cecilia.li2@fraserhealth.ca](mailto:cecilia.li2@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>

**Cc:** O'Callaghan, Teresa [FH] <[Teresa.OCallaghan@fraserhealth.ca](mailto:Teresa.OCallaghan@fraserhealth.ca)>; Brace, Sue [FH] <[Sue.Brace@fraserhealth.ca](mailto:Sue.Brace@fraserhealth.ca)>; Reutlinger, Karen [FH] <[Karen.Reutlinger@fraserhealth.ca](mailto:Karen.Reutlinger@fraserhealth.ca)>; Dillon, Richard [FH] <[Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca)>; Tam, Dixon [FH] <[dixon.tam@fraserhealth.ca](mailto:dixon.tam@fraserhealth.ca)>; Helland, Kelly [FH] <[kelly.helland@fraserhealth.ca](mailto:kelly.helland@fraserhealth.ca)>; Wempe, Anita [FH] <[Anita.Wempe@fraserhealth.ca](mailto:Anita.Wempe@fraserhealth.ca)>

**Subject:** RE: FHA Morgue Update June 29, 2021

Hello Ian,

Appreciate the update and your ongoing excellent work.

Please let us know if we need to escalate anything.

Thanks,

Neil

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**From:** Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 8:46 PM

**To:** Li, Cecilia [FH] <[cecilia.li2@fraserhealth.ca](mailto:cecilia.li2@fraserhealth.ca)>

**Cc:** O'Callaghan, Teresa [FH] <[Teresa.OCallaghan@fraserhealth.ca](mailto:Teresa.OCallaghan@fraserhealth.ca)>; Brace, Sue [FH] <[Sue.Brace@fraserhealth.ca](mailto:Sue.Brace@fraserhealth.ca)>; Reutlinger, Karen [FH] <[Karen.Reutlinger@fraserhealth.ca](mailto:Karen.Reutlinger@fraserhealth.ca)>; Dillon, Richard [FH] <[Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca)>; Barclay, Neil G [FH] <[Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)>; Tam, Dixon [FH] <[dixon.tam@fraserhealth.ca](mailto:dixon.tam@fraserhealth.ca)>; Helland, Kelly [FH] <[kelly.helland@fraserhealth.ca](mailto:kelly.helland@fraserhealth.ca)>; Wempe, Anita [FH] <[Anita.Wempe@fraserhealth.ca](mailto:Anita.Wempe@fraserhealth.ca)>

**Subject:** FHA Morgue Update June 29, 2021

Greetings,

Here is a brief synopsis:

s.13

|¤ I will be setting up the portable morgue at BH tomorrow (ready for use if required).

|¤ The portable morgue at SMH has been activated and a trainer has been trained (adding 9 spots).

|¤ The coroners service will be reviewing opening up their facilities at UBC and Riverview.

|¤ Adding refrigerated trailers is not an option(set up would take too long).

|¤ I will be reviewing the morgue capacity with registration department

I will be reviewing the morgue census with registration supervisors.

Warmest regards,

**Ian**

Ian W. Murray

Regional Coordinator of Morgue Services

Royal Columbian Hospital

CT-53-03, 330 East Columbia Street,

New Westminster, BC V3L 3M2

Cellular: (778) 241-5702

Fax: (604) 523-8863

[Ian.Murray@FraserHealth.ca](mailto:Ian.Murray@FraserHealth.ca) | [www.FraserHealth.ca](http://www.FraserHealth.ca)

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DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** FW: Heat Impact Causing Multiple Downtime  
**Date:** June 29, 2021 at 10:20 AM  
**To:** Liggett, Brenda [FH] [Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)

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FYI

**From:** Winnig, Ken [PHSA] <[ken.winnig@phsa.ca](mailto:ken.winnig@phsa.ca)>  
**Sent:** Tuesday, June 29, 2021 10:20 AM  
**To:** Wilson, Donna [PHSA] <[donna.wilson@phsa.ca](mailto:donna.wilson@phsa.ca)>; de Moor, Michelle [VCH] <[Michelle.DeMoor@vch.ca](mailto:Michelle.DeMoor@vch.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Cc:** Park, Carol [PH] <[cpark6@providencehealth.bc.ca](mailto:cpark6@providencehealth.bc.ca)>  
**Subject:** Heat Impact Causing Multiple Downtime

Hello

FYI - The heat is taking a toll on the AC/ Chillers that keep our equipment within operating parameters.

Here is the affected sites as of this AM.

LGH – both CTs down, may have to divert patients

Whistler – CT down

RCH – MRI down, city water too warm for chiller

SMH –MRI down yesterday , up now

The Biomed team is on it and responding as best possible.

Ken

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** FW: Media Availability: Horgan - BC's restart - step 3

**Date:** June 29, 2021 at 3:57 PM

**To:** Belle, Ralph Dr. [FH] Ralph.Belle@fraserhealth.ca, Brine, Cameron [FH] cameron.brine@fraserhealth.ca, Brodkin, Elizabeth Dr. [FH] Elizabeth.Brodkin@fraserhealth.ca, Dempster, Linda [FH] Linda.Dempster@fraserhealth.ca, Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca, Kruschel, Brent [FH] brent.kruschel@fraserhealth.ca, Lee, Victoria [FH] Victoria.Lee@fraserhealth.ca, Leith, Laurie [FH] laurie.leith@fraserhealth.ca, Liggett, Brenda [FH] Brenda.Liggett@fraserhealth.ca , Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca, Peters, Norman [FH] norman.peters@fraserhealth.ca, Schroeder, Tracey [FH] Tracey.Schroeder@fraserhealth.ca

NN

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**From:** tno@gov.bc.ca <tno@gov.bc.ca>

**Sent:** Tuesday, June 29, 2021 3:56 PM

**Subject:** Media Availability: Horgan - BC's restart - step 3

**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to [spam@phsa.ca](mailto:spam@phsa.ca) and do not open attachments or click on links.

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Media Availability  
Legislature Press Theatre  
2021-06-29 13:45  
[ tone5x ]

Premier John Horgan: Look at this! Intruder alert; intruder alert. I'm sorry. I'm acknowledging the arrival of media in the media room, which, I think, speaks to why we are here today.

I want to acknowledge that we are on the traditional territory of the Lekwungen-speaking people of the Songhees and the Esquimalt First Nations.

I'm joined by Doctor Bonnie Henry, your provincial health officer, Minister Adrian Dix, Minister of Health, and Ravi Kahlon, the Minister of Jobs, Economic Recovery and Innovation.

And today is an exciting day, not just because we have representatives from the media in person, but it's also a little over a month ago that the four of us gathered to announce that we were moving gradually to a return to normal here in British Columbia.

Our project was based on science. It was grounded in data. It was focused on making sure that we were laying out a roadmap for recovery, so that all British Columbians we can see a path forward, for themselves, for their businesses, for their communities.

And British Columbians have stepped up every step of the way during this pandemic. We have had extraordinary results in British Columbia relative to other jurisdictions in Canada, relative to other jurisdictions of our size internationally, and that is a testament to the good work of the Public Health office, the Centre for Disease Control, and all of the health care representatives, whether they are on the front lines, whether they are doing research, whether they are providing the counsel and advice based on the data that we see, not just here, not just across the country, but internationally.

British Columbians have been so well served by our public health institutions.

I want to take a moment to reflect on that. And not to get overly flowery -- Doctor Henry doesn't go for that sort of thing -- but, she and her team have led us through this and I am

so proud, so proud, to be a British Columbian, based on how all of us have responded over the past 16 months.

Vaccination rates have continued to go up, again, relative to other jurisdictions, extraordinarily well. Cases are dropping. Today's .am I jumping the gun on this? Twenty-nine cases in British Columbia today; seven in Fraser Health -- seven in Fraser Health.

These outcomes are a direct result of the efforts that all of us have made as British Columbians to take a global pandemic as seriously as we should, follow the direction and guidance of public health officials and take care of each other; take care of our neighbours, take care of businesses in our community.

Today, I'm happy to announce that on July 1st we will begin Step 3 of our Restart Plan.

After the longest public emergency in Canadian history, I believe it is safe to take the next step forward. That means we can go and cheer for our kids at the soccer game in the arena, in the gymnasium. We can go to a friend's place for dinner. We can plan that wedding. We can go to the theatre. We can go to a concert.

We can engage again in what makes life so important. That's the interaction of people together, to get a full flavour of the benefits and bounty of British Columbia, and to share with each other the blessings of being British Columbians. Whether we be athletes, whether we be actors, whether we be performers, getting back to a live environment.

Here comes more media. They're coming out of the woodwork. It's good to see you.

This is a reminder to all of us that we have been through an extraordinary time, but yet the journey is not over. Doctor Henry will be giving us some guidance and direction on how we go through into Step 3 and what that means for all of the issues that we want to touch. We talked about this six weeks ago. We laid out the plan. Minister Kahlon will be talking about how businesses will be reacting to this.

I spoke to Doctor Henry before we came out. Of course, we want people to plan their trips. As they come to British Columbia, we welcome Canadians back to BC, provided you've had those two vaccinations, provided that you check before you arrive to make sure that there aren't local restrictions in place, to ensure that Indigenous communities have a clear understanding of how many people are coming to their territory and what the consequences will be.

But we also have to keep following the guidelines and the recommendations that Doctor Henry will lay out for us in a few moments. And we have to do what's most important for ourselves, for our families and our communities. If you have not yet registered to get yourself vaccinated, do so immediately. If you have not yet had that second shot, get it as quickly as you can.

This has been an extraordinary time for all of us. I know that there are still some challenging times ahead.

We are in the midst of the hottest week British Columbians have ever experienced. and

there are consequences to that, disastrous consequences, for families and for communities.

But again, how we get through this extraordinary time is by hanging together, checking up on those people we know might be at risk, making sure we have cold compresses in the fridge, or we're staying in the coolest part of our homes, and making sure that we're taking steps to get through this heat wave; and then preparing for the challenges that await us in a whole host of other ways, whether it be the opioid crisis, whether it be the climate crisis, whether it be all of the challenges in our lives -- all of the challenges that we know we need to face head on together.

Let's take a moment today to reflect on where we've been and celebrate the opportunities that we have ahead of us, as individuals, as families and as communities, to put COVID-19 behind us from a pandemic to a communicable disease, which means keep washing or cleaning those hands. I'm going to be wearing a mask if I'm with a group of people that I do not know, if I'm on a bus, if I'm on a ferry, if I'm on an airplane. These are recommendations now, not directives. But those recommendations are there for a reason.

And Doctor Henry will lay out some of those right now.

Again to the media, welcome back. To British Columbians, thank you for thinking about each other over the past 16 months. Let's keep doing that through this challenging week and throughout the summer, as we get ready to go to stage four come Labour Day.

Bonnie Henry: It is indeed a great announcement today that we are ready to bring us back together.

As yesterday's modelling presentation showed us, we are making very encouraging, positive process in our COVID-19 pandemic response here in BC. We're all dealing with our own pandemic across the country and across the globe, and here in BC, we've done an amazing job getting people protected through immunization and ensuring we are stopping the transmission of the virus.

As a direct result of those measures, the number of people who are now immunized, we have seen a dramatic and sustained decline in new cases across the province. As well, we've also seen a decline in hospitalizations and deaths.

We are continuing our careful and gradual approach to bringing us back together and during step one and two, we watched carefully. We monitored that data, and we are ready to move on to the next stage.

As we said, over 78 percent of people age 18-plus have their first shot dose now in British Columbia, and over a third of us have had a second dose. Our COVID-19 case counts remain low, and fewer people are in hospital or in ICU. Those are some of the important measures that allow us to move forward.

I showed this slide yesterday when we talked about the data that allows us to take these next steps. It really shows that the safe and effective vaccines that we have in Canada and BC have been a game changer. They are what allow us now to move on from the

pandemic to living with COVID as one of those with respiratory viruses in our lives and being able to get back to the things we need to do in our lives, those important social connections.

We will be continuing our vaccination efforts. We know that there are some pockets that have not yet had those high levels of dose-one immunizations, and across the province, we're reaching out to people to make sure it is easy for you to get your vaccine.

We are cautiously moving forward, but I think the important principle we have right now is that we no longer need to have orders and directives in place, and we can remove those and replace them with the guidance that allows us to live our lives as we move through this next step in the reopening. That means targeted restrictions and guidance that are effective and efficient, but allow us to support people getting back to work, to getting back to the social interactions in our lives.

We're switching from the COVID safety plan that were very specific -- when we did not know as much as we know now about this virus and how it's transmitted -- to communicable disease plans that bake-in fundamental principles that prevent transmission of disease in all settings.

We are lifting the provincial state of emergency. That, of course, will be Minister Farnworth's job very soon, but some of the provisions have been rolled into the regulations so that ticketing powers around certain aspects will still be maintained.

I also want to make it clear that we are still in a public health emergency. There are still transmissions of this virus globally. We still have to monitor and take additional measures to follow closely what's happening with COVID-19, and the public health emergency will remain in place.

This is the summary of where we are in step three. As of July 1st, many of the orders that are currently in place will be rescinded. This is a very positive step as orders were only put in place when there's an urgent and critical need to do so.

One of the most important ones will be the lifting of the orders under the Emergency Programs Act around mask wearing. That does not mean mask wearing is not important. It certainly is. We will now be moving to our guidance on where we should be wearing masks, and I will talk in a little bit more detail about that in a moment.

The other aspects that we'll be looking at are increasing the ability to do personal gatherings. We will be lifting the orders on personal gatherings. We'll be looking at increasing capacity around organized gathering, both indoor and outdoor settings, and we will be welcoming people from across the country -- particularly those who have been immunized -- to come and enjoy BC with us.

Sports and activities will resume with their normal activity levels, and businesses will be changing as well. Finally, offices and workplaces will continue that gradual return to work.

Let's talk about a few of the details. Our updated mask guidance in this step. Mask

wearing will be recommended in all indoor public spaces for all people 12 and over who are not yet fully immunized. That means it is important for us to continue to wear masks in those indoor settings when we are around people that we don't know and where we have not yet been fully protected.

Some people may also continue to choose to wear a mask, and that's okay. We need to remember that we all own pace, and there are some reasons why we may feel more at risk or it may be important for us to continue to protect ourselves using masks.

The face coverings order under the Emergency Programs Act will be lifted, and we also do not recommend and there is no need for people to provide proof of vaccination. We know that most people in British Columbia are doing the right thing, and we expect that will continue.

The next area is around gatherings. There are several different types of gatherings that we have had restrictions on in British Columbia, and now is the time when we can start to lift those.

First the orders around personal gatherings -- that's the people you can have into your home or a vacation rental, for example.

We want to lift those. We know that these are situations where these are people that we know. We are removing the order because we know with the risk. We know the vaccination status. We can invite people into our home based on our risk and the risk of those around us and our friends and family, so it is up to us to decide who we have in our home now.

This is the time where, yes, if your grandparents and aunties are immunized, they can come over, and you can have that family gathering and hug the grandchildren if people are protected.

But everybody needs to move at their own pace in this as well. We know that, as we did before this pandemic, if someone was undergoing medical treatments like cancer treatments, then we need to take those precautions still, and we may want to have smaller gatherings and do them outside so that we are not putting each other at risk.

In terms of organized gatherings, we are going to ease the restrictions. Again, it is the principle that outside is less risky than inside.

Indoor gatherings up to now has been up to 50 people. As of July 1st, it will be 50 people or 50 percent capacity, whichever is larger for that venue. If your venue is one of that hold a capacity of 60 people, then you can have 50. If it's 500 people, then 50 percent capacity would be 250. We'll need those communicable disease plans to make sure that we are minimizing the risks of people coming when they are sick and making sure they have base when they need.

For outdoor gatherings, again, we have learned a lot. This virus does not transmit as well outside, particularly in the summer months, and we know that we can have larger gatherings together safely outside.

gatherings together safely outside.

For outdoor gatherings 5,000 people will be the limit. Below that, if your venue can hold up to 5,000 people, you can have a hundred percent capacity. Above 5,000 people the capacity will be 50 percent again, just to give us some time to adjust to having large numbers of people together.

Indoor weddings, ceremonies and events will be very similar to indoor gatherings.

On the other hand, we know that there is a different risk when we have outdoor events like fairs and festivals and even some of the large trade shows. They can return to normal. These events are what we are calling flow-through events where people can move away from others and keep their distance. It's not like being seated next to somebody or in an enclosed space.

We are returning to normal with communicable disease plans to make sure that we are minimizing the risk using those basic principles.

Finally, after all the consultation that we have had the privilege of having with our faith leaders and faith communities across the province, I will be removing all the PHO restrictions on all religious worship services. We will be moving again to the guidance that we have created together to support faith communities to come back together without restrictions, making sure there are safety plans for each of them to do this in a way that allows us to come together again safely.

In terms of travel, as we said, we will be welcoming people from other provinces, preferably vaccinated people. The guidelines will be what we have said all along. Be respectful of those who you are visiting and recognize that you are bringing risk with you. We know that as more people are coming into British Columbia, there is a chance that they will come with this virus, and they may come with different strains or variants of the virus.

We need to have some measures in place to be able to detect people, and we have a strategy now where we will be testing everyone so we know exactly what strains are circulating.

So we need to have some measures in place to be able to detect people, and we know we have a strategy now where we will be testing everyone so we know exactly what strains are circulating. But plan ahead. Do a little bit of research before you arrive at your destination and respect those local travel advisories. Not every community has received two doses of vaccine for all of their members yet, and not every community is ready yet to receive visitors, but many, many are.

In terms of workplaces, my office and the BC CDC and the public health teams have been working very closely with WorkSafeBC to assist employers to transition from the very specific COVID-19 safety plans to what we're calling communicable disease plans. They will focus on the appropriate pillars of hand washing or hand cleaning, hygiene in the environment, things like ventilation, and, of course, the most important, making sure that we have the ability for people who are sick to stay away from others and to stay away

from work. And there's a whole bunch of processes that are involved in that.

We know that there are some -- and we've identified this through the pandemic -- there are some workplaces where the risk is higher, and we are going to continue some of the restrictions that made a difference in terms of protecting workers in those workplaces.

Health care is a classic example, and some of the common accommodations on farms and some of our industrial work camps. We'll be working with WorkSafeBC and those sectors to develop specific plans that can be used in those areas.

But we also know that there are things like barriers, which will still be in place in many places to protect workers in retail, in the grocery store. And as we transition over this period of time, with more and more people protected and fewer people wearing masks, those barriers will still be important.

Outbreaks will continue to be managed by our local public health teams, including, if required, closing down a business for a period of time to ensure that the outbreak doesn't spread.

Some of the other things that have been restrictions in businesses, in restaurants, bars and pubs, the table limits will no longer be in place. We're removing most of the restrictions in restaurants, bars and pubs, and so you can determine how many people sit at a table.

We're returning to normal liquor service hours, but we still need to have some measures in place in these inside environments. So for now, there's not going to be that socializing between tables and making sure we still have barriers in place where it protects people.

We've been working with the nightclub sector, and as you know they've been closed since last summer when we knew there were challenges in a high-risk environment. And so there will be some additional measures in place in the nightclubs that have been worked out with that sector, including some distancing or barriers between tables, and so not socializing between tables.

Finally, we've been working with the casino sector as well, and I know they've been working hard on this since everything shut down last year. They have very strong plans for reopening on July 1 and includes some restrictions and barriers in place in those settings.

That's the basics of where we're going right now. Our layers of protection look a little bit different, but the basics remain the same. And I think it's very important for all of us to respect that we're in different places and not everybody is ready to let things go at the same pace, and that includes businesses and it includes some of the workplaces as well.

But really, the important things that we do for each other are to be immunized, to follow the guidance. And so masks may be required in many facilities, in many stores, for example, on transit in the short term.

We know that only 30% of adults in BC have received two doses of vaccine. As that goes up over the next few weeks, we may be seeing less people wearing masks. But right now,

~~Up over the next few weeks, we may be seeing less people wearing masks. But right now,~~  
we still will expect most people to be wearing masks in those indoor settings when we're around other people.

Staying home if you're sick remains critical, checking before you travel, respecting other's personal space and your personal space. Not everybody's ready for a handshake right now. We've never been through something like this before as a collective, as a society. So we need to be patient. It may be fist bumps and elbow bumps for a while yet for many people.

It's always safer or less risky outdoors, and you need to consider other people's situations. I've said this many times -- we don't always know another person's story. So we need to continue to be compassionate and to understand when other people want us to take certain measures, and we'll never have to stop cleaning our hands.

So this is a positive step forward for us all, but it's going to take us some time to adjust and to get there. We know that every time we make changes, there's questions and there's lots of concerns and there's lots of questions that people have about every aspect of this. That's why we're giving a few days for people to start getting adjusted to some of the things that will come in place on July 1.

But we will be with you in public health, with WorkSafeBC. We'll be working with you to answer those questions so that we can all make this transition and get back to some of the important connections in our life that we have been missing.

You can be also reassured that COVID-19 continues to be a primary focus of my office and public health leaders and our teams across the province, and this is important too. We will continue to follow every case, to manage outbreaks and clusters and prevent transmission. And I've said this a few times too -- we've supported over 147,000 of our friends and colleagues and community members across this province who've had COVID-19, and we will continue to do that to keep our numbers down and our risk down in our community so that we can move ahead safely with getting back to our lives.

We are watching things closely, and we will continue to. We have never been here before, and it has been a long 18 months. Some people and some businesses will be moving more slowly, and that's okay, and we need to respect that.

It is all of our responsibility to do this well. And having been through this last 18 months, I know that we can do this too. And we can do it with kindness, with the compassion, the diligence and commitment that got us here and got us through this last 18 months.

We're turning up the dial slowly, but things are a lot brighter today. Thank you.

Ravi Kahlon: Good afternoon. I'm Ravi Kahlon, BC's Minister for Jobs, Economic Recovery and Innovation. It's my pleasure to be here today on the traditional territory of the Lekwungen-speaking people, the Songhees and Esquimalt Nations. It's an honour to be joining Premier Horgan, Minister Dix and, of course, Dr Bonnie Henry today.

Step three of our restart plan is a major milestone. We can now resume more of the

activities and events that we love to enjoy. This step gives workplaces and businesses more flexibility. It opens the door for more economic activity as we transition into the summer. We can take this step because people have been keeping themselves and their family members and their community safe. We know that getting vaccination is the best thing we can do right now.

I want to thank everyone for stepping up and doing their part. Lifting the restrictions will not be easy for everyone. It will be uncomfortable for some. Please be kind and respectful of one another.

I'd like to take a moment to speak about what businesses can expect from these next steps.

As we enter step three, employers will no longer be required to have COVID-19 safety plans. They will be transitioning to communicable disease prevention plans. WorkSafe BC has developed a Communicable Disease Prevention Guide, this guide outlines the steps that employers must take to prevent transmission in the workplace.

Key elements of the prevention include regular hand washing, regular cleaning of surfaces, staying home if you're sick and, of course, encouraging people to get vaccinated.

This will be a big shift for everyone. Businesses have adapted through the pandemic and this will be another transition for them. Each business will be doing this at their own pace. Please have patience and show kindness and understanding.

In terms of some of the restrictions that we'll be lifting on July 1, restaurants can remove group limits for indoor and outdoor dining. This means you can be with more family and friends at your favourite restaurant.

Casinos and night clubs will be open for the first time in 16 months. They will have capacity limits and safety measures in place. We can now also safely welcome visitors from other provinces, this is great news for our tourism sector.

We can also get back to indoor fitness classes at regular capacity.

Step three brings us closer to where we were before the pandemic. As we come out of the pandemic, the pace will be different for each of us. We need to be respectful and patient with each other. We need to be aware of each other's boundaries. We need to be kind to the people and the businesses who are working hard to reopen safely. Vaccination numbers continue to climb, but not all of us have the same level of comfort or protection right now. We need to be respectful of businesses that may continue to require masks. We need to be respectful of others who may ask you to wear a mask around them.

Nothing about this pandemic has been predictable. Businesses have needed to adapt under difficult circumstances. Patience and kindness will see us through the other side.

As we enter step three, please continue to support your local businesses. Do some shopping. Have dinner with some friends at your favourite neighbourhood restaurant. This is how we will help our local businesses and communities get through this.

Thank you very much.

Now I'll welcome BC's Health minister, Minister Dix.

Adrian Dix: Thank you Minister Kahlon, Premier, Dr Henry.

I think just a few words now about where we are and the things that lie ahead and a couple of reflections of where we've been.

I think that throughout our pandemic in BC, we've shown each other generosity, empathy, understanding, compassion and kindness. We've been tested. When our worries were great, our sorrows deep and our patience thin, we drew up on these traits and, in doing so, helped make the days better and the future brighter for ourselves and for all of those around us.

I cannot tell you how much gratitude I feel to the people who are the public health care system in BC. Our health care workers, health care professionals, people who are dispatched as paramedics, people who work in our emergency rooms and acute care and in long-term care and in community care. I think their work throughout this period of anxiety has been exceptional. I think all owe them a debt of gratitude.

Part of paying that debt of gratitude, it seems to me, is to continue to get vaccinated. Tomorrow. I believe tomorrow morning, we'll have done our five millionth vaccination in BC. The administration of our five millionth vaccination. That is going extraordinarily well, 78.3% as of yesterday evening of all those over 18, 77% of all those over 12 and 31.6% of adults have received their second dose and 29.5% of all those over 12 have received their second dose. We need to keep going. If you have not received your first dose, get registered. Get vaccinated. Think of all those people, all of those people that we can be grateful to for their work during this health care emergency, during these two public health emergencies.

I think it reflects the central role and the important role of public health care that we're of course in the midst, right now, of a heat wave that is profoundly affecting our communities. Heat waves are especially dangerous for all people with underlying medical conditions. Right now, in every acute care hospital, our ambulance system, which received 1,975 calls yesterday, an all time record again, having broken all-time records from Saturday and from Friday. our home support workers, those working in long-term care and the community and families and friends are affected by this. We need to, in these times, continue to understand in this period, in this particular moment, how much we count on the people who work in health care and how much we count on each other.

I ask people, especially as we see this heat wave prolong, to keep in touch with one another. Just not just phone, but check on the ones we love. Especially those with underlying health conditions. This is, of course, a day to recognize and, to a degree, to celebrate. But it also tells us the ongoing challenges we face as we come out of this and continue to deal with the COVID-19 pandemic and the public health emergency that is the overdose crisis.

As we've heard from Premier Horgan, Dr Henry and Minister Kahlon, the future is ours to shape. Everything is possible. After all we've been through, that statement. those possibilities are of course breathtaking, everything is possible. Our efforts to stop the spread have made it so, as has our kindness, our calmness, our generosity to one another. There is soon to be much more that we can do to renew ourselves, our society, our economy, our relationships, and reconnect with people, places and activities that we've missed for months and months. As we continue to register for, book and get our first and second doses and as we continue to follow the guidance that keeps us healthy and saves lives, we'll each find our own comfort zone within that wondrous array of new possibilities. We'll each set our own safe course to our future.

Thank you very much.

I want to say one last thing. I want to express on behalf of a truly grateful province, to Dr Bonnie Henry, but her whole team in public health and the BC CDC. As those of you know, we've been briefing here, mostly in Victoria but around BC, since January of 2020 on the COVID-19 pandemic.

And the person people have listened to in what have been really difficult times have been Dr Henry, who works every day and who, as I've said I think before, expresses the compassion she shows at this podium in everything that she does. I am so appreciative of that.

We won't be doing the regular briefings going forward. The rest of this week, for members of the media, we'll be providing written briefings for Friday and next week we'll have new ways to distribute, in a timely way, to media, appropriate information about COVID-19.

Now, Dr Henry and are still going to be around and still going to be available to you to answer questions. Obviously with the events we deal with now, dealing with the very significant challenges that are going to face us in the next period. but also, I hope, the joys and the celebrations.

I wanted to say on my own behalf and on behalf of BC a special thank you to Dr Bonnie Henry for all she's done up to now and all she's going to do to help us get through the remainder of the pandemic in the days and the weeks and the months. and yes, well, I won't say anymore, the period to come.

Thank you.

Horgan: Thank you, Adrian. Thank you, Ravi. Thank you, Dr Henry.

It has been an extraordinary time. I think although we're continuing to struggle with a host of issues, I hope people will forgive us a little of levity today, particularly on behalf of Dr Henry, who, as Adrian so eloquently said, has been everywhere for all of us for what seems like an eternity. We're also very grateful. I know she doesn't take this very well, so I'm going to stop now and invite questions from the media.

Maybe face-to-face? Get on the phone, call in.

## Q & A

Reporter: I'm a little bit confused about this new mask guidance. First of all, as I understand it, masks protect others from being infected by the mask-wearer. Secondly, studies have shown that there is a lack of efficacy against variants with just one dose of vaccine, only 30% protected. So, why invite the transmission variants by removing the mask requirement?

Henry: I think there's a number of issues that you've talked about there. Yes, masks do protect others. But our risk goes down dramatically after two doses of vaccine. That's why we're talking about the importance of continuing to wear masks in indoor public spaces when we're not fully vaccinated. That's important. But we also know that we have done a great job at decreasing transmission of the virus in this province. We are not seeing widespread of any of the strains of the virus right now.

When transmission is low and immunization is high, even with a single dose of vaccine, our protection is high enough that we no longer need some of the restrictive measures. We have always had a series of layers of protection and we always know that the last layer of protection, our personal protective equipment, a mask, is the last layer of protection. There are many other things that we do, most important is having low rates of transmission in our communities. When we put the mask mandate in place, it was because we were seeing widespread transmission in the community and we didn't know who was at risk and who wasn't. It was very difficult to tell. That's how we saw outbreaks in workplace and all kinds of places. But we're now at a point where we know where most of the cases are and we will continue to manage every single case as we have been doing. Right now, as you can see by the numbers of active cases, most of the people who are developing the disease are known contacts of the case.

We're not out of the woods by any means and we're going to continue to have adequate surveillance all across the province in making sure we're following cases and following which strains of the virus people are being infected with. But we also know when you have high rates of protection, particularly if we compare, for example, the UK and what we have here, we have very high rates of protection in younger people compared to what they have in the UK. That level of protection reduces your risk dramatically. I showed some of the data yesterday. It means that your risk of, one, getting infected and, two, passing it on to somebody else goes down dramatically, regardless of what strain we're talking about.

Yes, we're going to continue to watch, but right now we're in a place where we can start to get back together again. That includes wearing masks in indoor public spaces for the next little while until we're fully protected.

Reporter: I'd like to ask about the report today, the briefing to the Royal Society of Canada, talking about the fact that a group of researchers believe at least two-thirds of the deaths caused by COVID-19 outside of long-term care case counts may have been missed. Up to 1,767 people died in BC above what would be expected, according to this policy briefing. and they blame poor data collection and inadequate recognition of the

impacts of COVID-19 on low-income and racialized communities.

In light of that, is there anything you and your office will do to collect data in a different way?

Henry: I think we need to take that review with a grain of salt. As we've presented a number of times, we have an ongoing surveillance system where we do look at total deaths and deaths by cause in BC. We've presented that a number of times and, very early on in this pandemic, we had an arrangement with the coroners service, we worked together to make sure that any sudden, unexpected deaths in the community were tested for COVID.

I don't agree with what that report has come out with. I think there are variations that they have made assumptions between what happened in Ontario, for example, and what happened here. Undoubtedly, there are some deaths that we missed early on. It's just a function of the testing capacity, but we also know from the work that we have done, the surveillance that we've had over the last 10 years, that we continue through this pandemic that the vast majority of deaths that we saw were related to COVID in older age groups and related to the overdose crisis in younger age groups. We've presented some of that data.

As well, there are unexpected deaths in the community that are related, we believe, from the data that we've looked at the BC CDC, more to people not seeking health services for other underlying conditions. Not directly related to COVID, but more related to people who didn't access hospital services when they needed to. We've seen that in the emergency department data, we've seen that in hospitalization data through that period of time. This is absolutely something that we are continuing to monitor and change and to try and understand.

Collecting race-based data is a different issue. We have collected disaggregated data by indigeneity from the very beginning, again, because we compelled the linking of data bases with a partnership with the First Nations Health Authority and also a partnership we have with Metis Nation BC.

Those data we have been following very carefully and we have a good understanding of how the pandemic has affected Indigenous people in BC. What we don't have is a case-based data collected by race. That is not a question we asked directly every single case from the very beginning. We are, absolutely, working with our colleagues across the country to find other ways of understanding the impact on different communities because, as you can imagine, when someone has been diagnosed, particularly early on, with a new infectious disease, some of those questions aren't that important in terms of us understanding how to react to the pandemic. They are absolutely important in helping to understand the inequities and the impacts on communities and we have other ways of finding that information, including things like the surveys that we have done.

Absolutely, we want to be able to more systematically understand the impact of the pandemic, but also the impact of the measures we took to manage the pandemic on all our communities in BC and we're working on that.

**Reporter.** Back on May 5th, you said that large outdoor gatherings would not be possible this year. Obviously, this is a big change from that. Do you think it's too late for some festivals to get going, maybe Pride. Is it too late for them? Do you regret saying that maybe this was not going to be possible. I just want some clarification when it comes to indoor seated venues, the 50% capacity. Does that mean that people have to have physical distancing in place between tables or seats or groups of people?

Henry: The second one first. What we are trying to do is get out of the prescription business and say what we expect is people have up to 50% capacity and use the entire space to be able to give people the space you need within the venue. It will look different in different places. We've been working with some of the larger venues to look at that.

I think what I said was that not to see large international gatherings this summer but that we would have the opportunities to have festivals. I do remember talking about music festivals and especially outdoor festivals, so I guess it's a definition of what large is.

**Reporter:** This is for you. Premier. I have to ask you about this heat wave. We're now hearing that there could be possibly dozens of deaths that are attributed, or factor in the heat wave as part of the death. We also know in British Columbia there are a lot of places that don't have air conditioning, whether these are seniors homes. We've heard from hospices saying that they are struggling. We know people have mobility issues and may not be able to get to a cooling centre. Some may not have heard about cooling centres.

I'm wondering if there's more that the province could have done to help the people of British Columbia during this time. Should there have been a provincial coordinated response like we see for wildfires or flooding?

Horgan: That's a very good question, and we have of course, the coroner will be issuing a report later in the day about unexpected deaths over the past, I believe 48 hours. She will be, as she always does, investigating those fatalities and reporting out to the public directly.

My concern going into the weekend, seeing the forecasts of the record-breaking heat and British Columbia in places that have not experienced that -- here in Victoria, for example, you're on an island in the Pacific Ocean. You don't expect to be hovering around 40 degrees. Port Alberni, Kamloops, Lytton, of course setting a record. We have tried and our cities, usually those that are accustomed to heat like this, have municipal programs in place to protect people calling on them to come to cooling centres, ensuring that we're checking up on the people we care about and the people that we know may well be in distress.

Obviously, we can always, in hindsight, have planned to do better and do more. In this instance, I think that the big lesson coming out of the past number of days is that the climate crisis is not a fiction. It is absolutely real. And if you look -- I've had a briefing from the Wildfire Service yesterday and again today -- the entire West Coast of North America, from Baja to Alaska, is red hot and awaiting what could be another catastrophic fire season just ahead of us, as lightning starts to come into the equation.

Are we in a difficult patch as a province and as a region? Absolutely. But these are longer-

term challenges and that's why our CleanBC plan and ensuring that Canada continues to demonstrate leadership internationally. This is not a British Columbia problem. It's not a Canada problem. It is a global challenge and we all need to have citizens of the world coming together, as we have, quite frankly, to address a global pandemic.

We now have to redouble our efforts to address global warming and the consequences on people, on communities and on the landscape. And most importantly, I think on the landscape, as we've seen, should we end up having another difficult fire season, that will be three out of four of the seasons that I've been premier have been record breaking. And no one can plan for three out of four years being the worst ever.

With respect to how we keep people safe, there is a range of issues. Keep the blinds closed. Have that cold cloth in the fridge to make sure that you're cooling yourself down. Hydrate.

Doctor Henry and Minister Dix and I were talking before we came down about the steps that people need to take. We are hopeful that those hints are getting out to people, that those directives are getting out to people.

We could have done a better job, but I think there's a saturation point with many people. We have been talking about COVID-19. We've been talking about opioids. We've been talking about climate.

When the heat hits, the public goes to the coolest place they can and what we need to do is remind each other. That we are in a community, and if we are feeling well and able, we should check on those that may not be.

Reporter: Just to follow up on that a bit. No, we didn't know. We haven't experienced this kind of heat before. I'm talking to scientists who say that their forecasting was accurate and as of last Wednesday knew that this kind of outrageous heat was coming. People from warm climates and cold places, they don't quite get how dangerous it can be. Why did the province not do more to ensure that the message was getting out? A scientist I talked to talked about in France how this happened and they saw hundreds of people die.. Why the message wasn't given by the province better to say this, you've made it through COVID, but this could take your life? I don't think enough people got it. We're seeing that with the number of deaths.

Horgan: Again, I'll await the coroner's determination. As Doctor Henry said, fatalities are part of life and the consequences or the other causes of those fatalities are examined by officials that we put in place as a society to make sure we're getting the best information possible so that we can put in place programs and policies to protect people going forward. Again, this was an unprecedented heat wave; records broken day after day. The public was acutely aware that we had a heat problem and we were doing our best to break through all of the other noise to encourage people to take steps to protect themselves. But it was apparent to anyone who walked outdoors that we were in an unprecedented heat wave. Again, there's a level of personal responsibility. I'm not ducking the issue at all Liza. This is this is a tragedy upon a whole host of others that we've had to address over the past number of months. But I believe we did what we could to get information out,

and we have rely also on the public press and media outlets, who have done a really good job, in my mind, of making the case. Weather forecasters on all of the networks, on radio, were making the case, telling people to be wary and we have our presence, our Internet presence and social media doing that as well. So I'm not dodging the issue. But again, you can prepare for a whole bunch of things, but if you don't have air conditioning, which certainly I don't have my home, you can't do much about it other than find other alternatives.

And I will also say though, that one of the advantages of COVID is that that allowed us to make significant investments in air conditioning and HVAC systems within our public school system.

Minister Dix is recreating our long-term care capacity across the province, which will involve new facilities, upgrading existing facilities. These are longer-term projects, but made more important now than ever before because of COVID and because we now are absolutely clear that climate change is affecting us in ways that we hadn't yet imagined. This is, as I say, another horrific year of heat that we're not accustomed to in a temperate rainforest.

Reporter: This one may be for Doctor Henry. With all the changes that are coming regarding lifting restrictions from the pandemic, how quickly can changes be made again if we have to -- I hate the word pivot -- pivot like the UK and Israel has had to do and you expect that that may happen any time this summer? Or is it most likely to happen when cold and flu season starts again in the fall?

Henry: I want to start by just adding one other thing to the last question you asked the Premier in that from the health perspective, we have had a Heat Health Alert Plan in the province, particularly in those areas where we tend to see heat waves come periodically -- so the Lower Mainland and some parts of the Interior -- but they are relevant, and we monitor these impacts across the province. All of the health authorities implemented heat alerts and worked with their local municipalities on Friday to make sure that we had cooling centres open and that we were putting the message out to people about the measures we needed to take to keep safe.

There's been a lot of information on the BC CDC website that's been put out with Dr. Sarah Henderson and Tom Kosatsky and our team at BC CDC, and I know my colleagues across the province in public health have been working with municipalities to make sure that we have places where people can go and systems to check in on people who are at risk from heat.

Those are some of the things that we started on Friday when I was up in Kelowna working with the team there.

We look at the situation that we have here, with our data, the people that we have immunized, the age ranges of people who have been immunized, where we're seeing transmission, and we look at both Israel and the UK. There's a lot of transmission that's happening in pockets of mostly younger people who are not immunized.

This is my plea -- yes, we need to continue to build up our protection through immunization.

What we have seen -- and we showed that yesterday -- is our cases are coming down, no matter what strain of the virus people are infected with. That's because we're taking those measures to stop transmission and because it can't take off because of those barriers of protection that we have through immunization. We absolutely need to keep pushing, particularly in those pockets in some communities in the Interior and in those age groups where we started to see leveling off.

It is important that we keep up our immunization, but we need to balance that with the other parts of our lives that are causing harms and effects on people as well, and that is the social interactions.

I don't expect that we're going to see it in the short term, but yes, we need to be mindful of that, and there are a lot of unknowns as we go into the fall. That is where we're focusing on. That's why we're saying we need to take this slowly, but also we need to have those basic principles in place so that as we go into the fall, if we start to see increased transmission, we're able to actively manage it.

I don't expect it's going to spread widely because so many people have been immunized, but it will likely affect businesses or school or a long-term care home or a certain community, and we need to be able to manage that. That may mean going back to certain things like staying home for a period of time or wearing masks in certain situations come the fall.

Reporter: We heard a lot of concerns when the mask mandate wasn't in place yet around people who would not listen to guidance when stores posted signs saying it's recommended, and people refused to because they said it's not against the law.

What should a business do now if someone refuses to put on a mask when it's only recommended?

Henry: I think I'll ask Minister Kahlon to talk to this, because these are some of the discussions we've had. I think we've come a long way since then, too. People have recognized the importance of the things that we do to protect ourselves and others. We've come to accept and understand where masks are used, and I think there's a comfort level now that may not have been there at that period of time.

But yes, we're going to be working with businesses to make sure that we can do this in ways that are respectful and safe for workers in particular, and that is the thing. There's some businesses -- look at health care -- where mask wearing is part of our requirements on a day-to-day basis. That won't change either.

I ask people to support businesses, to protect their workers and to live up to the requirements that they have.

Kahlon: When we started to put the plan together, the restart plan, one of the things that was clear from the business community that we wanted certainty in the restart plan.

Over seven weeks ago, we were able to provide them the restart plan that shows them clearly that when we move to step 3 -- which is today -- that the mask mandatory would go to recommendation, so we have required a lot of advance notice for business to prepare for this.

But as I made a comment earlier, this will be a challenge still for businesses, so we're asking for people to be patient and respect the rules of the local business. We had some businesses who had challenges even whether when it was mandatory where people didn't want to follow the rules.

Certainly, the conversations we've been having with our industry engagement table about the next steps is that there will be some challenges. Every business will decide what they want to do, how much comfort that their patrons would like and how much comfort that they have on their steps forward.

Overall, we've been getting a positive response of where we go, and the next few days, we're going to continue to engage with businesses on what challenges may arise as we proceed.

Reporter: This is on the heat, so for either Minister Dix or Premier Horgan.

There's been a lot of criticism how BC Emergency Health Services has handled the heat over the last few days. Will anybody be held responsible here for what happened? We're going to be get this coroner's report. Will somebody be held responsible for deaths that we've seen linked to the heat, and does there seem to be a extension of state of emergency in some jurisdictions to manage the heat, because it sort of cools in the Lower Mainland but will continue in many other parts of the province?

Dix: First of all, each health authority has their emergency plan related to the heat and has had that in place since Friday actively. We have emergency operations centers for it, because there is an expectation of challenges, and it's not just BC Emergency Health Services. It's our home support networks, because by definition people who receive public health support have underlying health vulnerabilities.

It's long-term care. It's acute care, and you've seen this in operation. One of the public ways it was done was the shifting of staff and the decision to cancel some immunization clinics on the weekend. We saw some of that.

We received, in the last 24 hours, a record number of ambulance calls. On Saturday, that broke the record on Saturday, and on Friday 1,950. I think that our ambulance paramedics have responded to that, as they always do, with extraordinary effort and bravery under the circumstances. It is a very challenging time.

It's why Minister Mike Farnworth put out the information that he did to the general public, and it's why we've been responding,

Just to give you an example, 2,200 emergency room visits in the Fraser Health Authority - when we typically get 1,600 - has meant a plan to re-allocate staff to support emergency

~~- which we typically get 1,000 -- has meant a plan to re-allocate staff to support emergency rooms, including allowing ambulance paramedics to leave more quickly because they're getting off to other calls and not be stuck in emergency rooms.~~

In every part of our health care system -- emergency rooms, acute care services, long-term care of course, home support and in the community -- there's a response. And then there is the reality of this heat day after day, which affects us as human beings profoundly, especially those of us with underlying health conditions. We have to do everything we can to support each other in these times.

Even over the next few days, when as you say, the heat in some communities may lessen, not in all. Where we have the cumulative effect of day after day of this, that means that we have to support one another. Sometimes that means not just phoning but visiting, all of the steps Dr. Henry has spoken about, all the information that's been put out publicly.

With respect to our health care system, what we have to do with BC Emergency Health Services is to continue. I believe on July 2nd we're posting yet more hundreds of new full-time positions in BC Emergency Health Services.

We've had record increases in recent years, and the reason why is we need to transform our ambulance system into what the demands of the 21st century, because it is very much in structure prior to that, based on a model that no longer was relevant. I think we've been doing that.

Every ambulance system is going to be tested by this kind of record day. It is profound and challenging. It's why calls are triaged, and it puts pressure on our dispatchers. It puts pressure on our ambulance paramedics, and I think they respond to it.

It's being done, of course, in the context of the COVID-19 public health emergency over the last few days and the overdose public health emergency, which has particularly affected those systems.

We have to continue to do what we've been doing, which is adding hundreds of full-time ambulance paramedics positions, but also providing other supports in communities, so that our public health care system can do a better job supporting people in these times. I have to say that I know people are working flat out. And it feels like working flat out after a year and a half of working flat out after, in the case of the overdose public health emergency, five years of working flat out. So this is the challenge we face.

I think we talked about it yesterday, but we also talked about it in early June, that this period with the reduction in COVID cases and COVID transmission is going to be a real challenge for our health care system because our system has been stressed over time by what has been, in our lifetimes anyway, an unprecedented pandemic that's affected every one of our communities.

And now, of course, there are all the other things that happen on a daily basis, the challenges. But I think our ambulance paramedics are, as always, responding to it well, and we have to continue to support them by adding resources again and again and again, and that's what we intend to do.

Reporter: Premier Horgan, I just want to come back to what you said earlier. You called BC's results during the pandemic extraordinary compared to other regions in Canada. Is it fair to say that given the report on excess deaths that just came out today? I know Dr Henry addressed it, but can we really call just under 2,000, and potentially hundreds more, deaths an extraordinary result?

Horgan: Putting aside the report that Dr Henry spoke to, the data is overwhelmingly supportive of that position. The fatalities, which was our objective when Dr Henry and Minister Dix first briefed me back in January of last year, our objective was to keep as many British Columbians safe and alive as possible.

As regrettable as it is and tragic for families to have had 1,750-plus people pass away, over 11,000 in Quebec. The next closest of the jurisdictions of our size of 5m people in North America, the next closest to the low mortality rate is Ontario, and their mortality rate is twice what ours is. So I think it is a fair statement to make.

I know that it's undeniable that, as Minister Dix just said, our already stretched health care system, because of the opioid crisis, because of the other challenges that we inherited when we came to government has done extraordinarily well because of the people. Not because of government policy, not because of anything I or Minister Dix did, but because we had a public health office staffed by Dr Henry and an extraordinary team that went to work immediately to protect British Columbians.

I'm very proud of the work they did, and it is undeniably of superior outcome to other jurisdictions in Canada.

Reporter: This one's for Minister Dix and perhaps also for Dr Henry. There have been a lot of reports of people whose visits with their loved ones are not being honoured in long-term care, not being able to get in for their allotted number of hours, of time, et cetera. Why haven't we heard anything about long-term care restrictions being lifted under stage three, and why are loved ones not able to go see their family and their friends in long-term care homes now that we're having large gatherings and limited restrictions, if any, in businesses in the province?

Dix: First of all, I have family in long-term care and we do visit, and it's because of significant changes that were made March 25, which were to expand visitation in long-term care. The moment, you'll recall, when we were introducing the circuit breaker changes to try and reduce community transmission, and the impact, of course, on long-term care of vaccination has been profound. If you look at 49 outbreaks on January 15 and the vaccination of both workers and of residents in long-term care had an almost immediate, within weeks, reduction in that, and that led to a lower level of mortality in the third wave.

With respect to visitation in long-term care, there are more changes that are needed and will be made. And like I say, they're not coincident with this multi-step process we put in place, in terms of the easing of restrictions broadly, but they haven't been all along. We've acted in long-term care to massively invest in staff, and we raised care standards

significantly. That's happened to support long-term care efforts. The investment in infection call, the single-site order, which led to wage leveling and an improvement in the working conditions of long-term care workers and all of the other measures that have been put in place. And still, there have been, of course, enormous challenges in long-term care in spite of what I think has been, by national standards, a very strong response by public health.

With respect to visitation, you should expect to see even more steps in the coming days, and those are being reviewed right now. But they're not in sync, just as we lessen or we increase visitation just as we were introducing new restrictions. We'll be putting those into place, working with long-term care residents, their families and long-term care homes.

You should expect those very soon.

Reporter: I'm wondering if you can elaborate on the new ways, as you put it, that people are going to be informed about developments in the pandemic now that the briefings are ended. Is there a plan for regular press releases or occasional briefings if the situation warrants it? And along those lines, Minister Dix, you said that appropriate information will be shared with media every week going forward. Does that mean we won't be getting the number of new cases, active cases, hospitalizations, deaths every day going forward as of next week? And if not, why is that no longer important?

Dix: I would say this, that you're going to be receiving information every day -- the information on case counts, the information on mortality, the information on hospitalizations. You'll receive that in a new form. That's all. Not in the form of a statement, but in the form, probably, of an information bulletin.

You're going to get the information that you need, the information you've been getting on a regular daily basis. What we're not going to have are the regular briefings, although, obviously, I don't know about Dr Henry, but I'm not taking any time off any time soon. You'll obviously be able to ask us questions.

I suspect there is the largest immunization program in BC history that we're in the midst of, and we're going to continue to inform about all of these questions. You're going to have access to the dashboard, access to information, possibly even before three o'clock, but at some hour of the day on a regular basis.

You'll have that information. We're just changing the format of that given the circumstances, but we'll obviously be available when needed to you, Tanya, and to all your colleagues.

Reporter: Now that we're replacing many public health orders with guidance, what is WorkSafeBC's role? With removing limits on indoor group dining, for example, mingling between tables still won't be allowed, but are you confident that will be properly monitored and enforced still?

Henry: We've had a really great group working with WorkSafe. We've had our workplace safety team. There's a shared responsibility between the WorkSafe prevention officers and environmental health officers and others from the licensing branch as well.

We have now some processes in place. And yes, there're still fines. There's still other things that can be used, but we know, as well, that we've worked really closely with the many different sectors over this long period of time, and we know that restaurants and bars and pubs, they want to increase people's confidence in coming back.

I encourage people to do it safely, and we think that that's going to work well.

WorkSafe will still be there to support the workers. Public health will still be there to make sure that we can help manage any issues that arise and do the inspections as well, and we still have the ability to fine, if need be, through the orders under the Emergency Program Act. [sss, adv, agg, mjag, mcfd, ctz, edu, embc, empr, env, fin, forr, hlth, tnf, jtst, lbrr, mhaa, maz, pjjh, pssg, msd, tacz, tran, dbc, translink]

[TNO...](#)

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DB

**From:** Deanna Brummitt Deannab@heabc.bc.ca

**Subject:** FW: Meeting today

**Date:** June 30, 2021 at 11:15 AM

**To:** Belle, Ralph Dr. [FH] Ralph.Belle@fraserhealth.ca, Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca, Chi, Eric [FH] eric.chi@fraserhealth.ca, Diggle, John Dr. [FH] john.diggle@fraserhealth.ca

**Cc:** Michael Marchbank **s.22** Katia Cherbakova Katia.Cherbakova@heabc.bc.ca

**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hi all,

See request that just came in from David McWhinnie re tonight's meeting (ignore the extra punctuation – I seem to get it on all David's emails for an unknown reason).

We understand that there have been unprecedented pressures on atleast some of your sites and this ask may not be unreasonable. Let us know if you see it differently. As things are returning to normal temperature-wise, we would suggest back to David that we meet twice next week to make up the time.

In any event, Michael and I would still like to meet just our group tonight at 5:00 pm to discuss issues we need to sort out on our side and review the data work you have been doing this past week.

Deanna Brummitt (she/her)

**HEALTH EMPLOYERS ASSOCIATION OF BC**

Direct: 604.714.2394

Cell: 604.561.4901

**From:** David McWhinnie [mailto:dmcwhinnie@tevlingeadle.com]

**Sent:** Wednesday, June 30, 2021 10:35 AM

**To:** Michael Marchbank **s.22** Deanna Brummitt <Deannab@heabc.bc.ca>

**Cc:** Steven Barker <s.barker@tevlingeadle.com>

**Subject:** Meeting today

Folks, all sites are telling me that they are currently experiencing an unprecedented level of admits and other issues due to the extreme weather.??

??

They have their hands full; they ask if we can postpone today???'s meeting as a result.??

??

I don??'t know what the forecast says but my understanding is that we should be out of the ??? heat dome??? soon..?? **s.22**

assuming there are no more crisis-level events I would anticipate that we can be back in action then.

??

We will continue to work on the items discussed at our last four-way conference, regardless.

??

Yours truly,

David D. McWhinnie??



??



??

??

[Website](#)???? |???? [Profile](#)

??

David D. McWhinnie  
Law Corporation  
700 - 1006 Beach Avenue  
Vancouver, BC  
Canada V6E 1T7

direct:????????????????????? (604)  
484-4780  
fax:?????????????????????????????  
(604) 648-2967

[dmcwhinnie@tevlingeadle.com](mailto:dmcwhinnie@tevlingeadle.com)

??

*This email may contain confidential and/or privileged information.?? If you are not the intended recipient, please inform me of the error by return email and delete this email.*

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DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca) 

**Subject:** FW: Request from Dermot Kelly

**Date:** June 29, 2021 at 10:43 AM

**To:** Marier St-Onge, Genevieve [FH] [Genevieve.MarierSt-Onge@fraserhealth.ca](mailto:Genevieve.MarierSt-Onge@fraserhealth.ca), Hill, Anna [FH] [anna.hill@fraserhealth.ca](mailto:anna.hill@fraserhealth.ca), Dillon, Rich [FH] [Rich.Dillon@fraserhealth.ca](mailto:Rich.Dillon@fraserhealth.ca), Abbott, Brendan [FH] [brendan.abott@fraserhealth.ca](mailto:brendan.abott@fraserhealth.ca), Cook, Jason [FH] [Jason.Cook@fraserhealth.ca](mailto:Jason.Cook@fraserhealth.ca), Wiebe, Cathy (DH) [FH] [Cathy.Wiebe@fraserhealth.ca](mailto:Cathy.Wiebe@fraserhealth.ca), Lane, Michele [FH] [michele.lane@fraserhealth.ca](mailto:michele.lane@fraserhealth.ca), Brar, Sharan [FH] [Sharan.Brar@fraserhealth.ca](mailto:Sharan.Brar@fraserhealth.ca), Jenkins, Loraine [FH] [Lorraine.Jenkins@fraserhealth.ca](mailto:Lorraine.Jenkins@fraserhealth.ca), Brolin, Scott [FH] [Scott.Brolin@fraserhealth.ca](mailto:Scott.Brolin@fraserhealth.ca), Appleton, Leanne [FH] [Leanne.Appleton@fraserhealth.ca](mailto:Leanne.Appleton@fraserhealth.ca), Caron, Laura [FH] [laura.caron@fraserhealth.ca](mailto:laura.caron@fraserhealth.ca)

---

FYI

**From:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 10:39 AM

**To:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>

**Cc:** Burgess, Kathleen [FH] <[Kathleen.Burgess@fraserhealth.ca](mailto:Kathleen.Burgess@fraserhealth.ca)>

**Subject:** RE: Request from Dermot Kelly

Hi Dermot - Please see attached.

One is the PH list (Excel) – one is HEMBC list – I have not cross-referenced them.

A decision was made with Comms yesterday for the IB released that we are not publishing these lists – rather referring people to their municipal websites.

If more info is needed, Amy Lubik is out contact and I can reach out her.

Please let me know if this info will be distributed or shared.

Best, Ingrid

---

**From:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 10:35 AM

**To:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>

**Cc:** Burgess, Kathleen [FH] <[Kathleen.Burgess@fraserhealth.ca](mailto:Kathleen.Burgess@fraserhealth.ca)>

**Subject:** Request from Dermot Kelly

**Importance:** High

Hi Ingrid,

Dermot is asking me to connect with you on whether you have a list of all the community cooling stations we have across the region. Would you have that? Or would Emily have that? Unsure which MHO is on this, or if it falls more to Amrit Rai.

*Courtney Morimoto*

Executive Assistant to:

Norm Peters, Vice President, Regional Care Integration

Dr. Elizabeth Brodkin, Vice President & Chief Medical Health Officer

Fraser Health – Central City Tower

400 – 13450 102 Avenue

Surrey, BC. V3T 0H1

Telephone: 604-587-7896



21\_06\_28  
Coolin...AL.xlsx



FH-Region-  
Coolin...8.docx

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)   
**Subject:** FW: Request from Dermot Kelly  
**Date:** June 29, 2021 at 12:41 PM  
**To:** Barclay, Neil G [FH] [Neil.Barclay@fraserhealth.ca](mailto:Neil.Barclay@fraserhealth.ca)

DK

---

**From:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:39 AM  
**To:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Cc:** Burgess, Kathleen [FH] <[Kathleen.Burgess@fraserhealth.ca](mailto:Kathleen.Burgess@fraserhealth.ca)>  
**Subject:** RE: Request from Dermot Kelly

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**From:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 10:35 AM

**To:** Tyler, Ingrid [FH] <[ingrid.tyler@fraserhealth.ca](mailto:ingrid.tyler@fraserhealth.ca)>

**Cc:** Burgess, Kathleen [FH] <[Kathleen.Burgess@fraserhealth.ca](mailto:Kathleen.Burgess@fraserhealth.ca)>

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**Importance:** High

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*Courtney Morimoto*

Executive Assistant to:

Norm Peters, Vice President, Regional Care Integration

Dr. Elizabeth Brodkin, Vice President & Chief Medical Health Officer

Fraser Health – Central City Tower

400 – 13450 102 Avenue

Surrey, BC. V3T 0H1

Telephone: 604-587-7896



21\_06\_28

FH-Region-

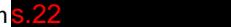
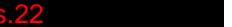
Coolin...AL.xlsx Coolin...8.docx

**From:** Lee, Victoria [FH] Victoria.Lee@fraserhealth.ca   
**Subject:** Fwd: agenda LC June 30  
**Date:** June 30, 2021 at 7:34 AM  
**To:** .FHA Executive EOC FHAExecutiveEOC@fraserhealth.ca

VL

FYI

----- Forwarded message -----

**From:** Penny Ballem    
**Date:** Jun 29, 2021, 11:01 PM -0700  
**To:** Ulrich, Cathy [NHA] <Cathy.Ulrich@northernhealth.ca>, Brown, Susan (CEO) [IHA] <Susan.BrownCEO@interiorhealth.ca>, Bloemink, Karen [IHA] <Karen.Bloemink@interiorhealth.ca>, Lee, Victoria [FH] <Victoria.Lee@fraserhealth.ca>, Eliopoulos, Vivian [VCH] <Vivian.Eliopoulos@vch.ca>, Jamie.Braman@viha.ca <jamie.braman@viha.ca>, Henry, Bonnie [EXT] <bonnie.henry@gov.bc.ca>, Dalton, Fiona [PH] <fdalton@providencehealth.bc.ca>, Byres, David [PHSA] <David.Byres@phsa.ca>, Richard Jock <richard.jock@fnha.ca>  
**Cc:** Stephen.Brown@gov.bc.ca [Ext] <Stephen.Brown@gov.bc.ca>, Pokorny, Peter HLTH:EX <peter.pokorny@gov.bc.ca>, Moulton, Holly HLTH:EX <Holly.Moulton@gov.bc.ca>, Penny Ballem  Terry.Wright@ipsconsulting.ca <Terry.Wright@ipsconsulting.ca>, Marnie McGregor <marnie@marniemcgregor.ca>, Liz Iseli <liz.iseli@outlook.com>  
**Subject:** agenda LC June 30

**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hi all here is the agenda for tomorrow:

1. Quick roundtable on heat impact
2. Dose 1-2 interval
3. Reg and booking and outlook to summer activity
4. LC schedule for summer
5. other

Penny Ballem MD FRCP FCAHS

Mobile 604-551-1477



Reg and  
Bookin...5.pptx

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** Fwd: BC Gov News - Chief coroner's updated statement on public safety during heat wave  
**Date:** June 30, 2021 at 4:04 PM  
**To:** .FHA Executive Committee fhaExecutiveCommittee@fraserhealth.ca



Begin forwarded message:

**From:** noreply.newsondemand@gov.bc.ca  
**Date:** June 30, 2021 at 2:33:36 PM PDT  
**To:** "Nuraney, Naseem [FH]" <Naseem.Nuraney@fraserhealth.ca>  
**Subject: BC Gov News - Chief coroner's updated statement on public safety during heat wave**  
**Reply-To:** gcpe.news@gov.bc.ca

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For Immediate Release  
2021PSSG0045-001280  
June 30, 2021

Ministry of Public Safety and Solicitor General  
BC Coroners Service

**STATEMENT**  
Chief coroner's updated statement on public safety during heat wave

VICTORIA - Lisa Lapointe, chief coroner, has released the following statement about public safety during the heat wave in the province:

"The last five days in British Columbia have seen an unprecedented number of deaths reported to the BC Coroners Service. Between Friday and 1 p.m. today, at least 486 sudden and unexpected deaths have been reported to our agency. This number is preliminary and will increase as coroners enter death reports into our system. The 486 deaths currently entered represent a 195% increase over the approximately 165 deaths that would normally occur in the province over a five-day period.

"While it is too early to say with certainty how many of these deaths are heat related, it is believed likely that the significant increase in deaths reported is attributable to the extreme weather B.C. has experienced and continues to impact many parts of our province.

"Coroners have been working around the clock alongside law enforcement, first responders and others ensuring we are able to respond to the needs of communities as expeditiously and efficiently as possible. Due to the much-greater-than-usual number of reported deaths in some areas, there have been instances where there have been delays in coroners responding to scenes of reported death. We have reallocated resources and are continuing to do everything within our power to minimize wait times. I acknowledge and thank our law enforcement partners for their invaluable assistance throughout this period.

"It is important we do not lose sight of the fact that each reported death is a person with a family and people who cared about them. Once again, I extend my heartfelt condolences to anyone who has lost a loved one during this very difficult time.

"As we continue to experience unusually high temperatures in the province, it is very important that we look out for our family, friends and neighbours - particularly those who live alone. People can be overcome by the effects of extreme heat quickly and may not be aware of the danger. Please arrange regular check-ins with those who live alone, and encourage everyone you know to drink water, stay in the shade as much as possible and visit cooler environments whenever they can. Many communities have opened cooling centres. Malls, libraries and other air-conditioned community spaces can provide essential respite from the effects of severe heat.

"We expect to have an update to these numbers available on Friday, but will have no further information available until that time."

Contact:

Ryan Panton  
Manager  
Strategic Communications and Media Relations  
BC Coroners Service  
236 478-1582

 **READ MORE**

Government Operations, Public Safety and Solicitor General

**From:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca  
**Subject:** Fwd: CHAN: MacKinnon - BC EHS apology   
**Date:** July 1, 2021 at 7:41 PM  
**To:** .FHA Executive Committee fhaExecutiveCommittee@fraserhealth.ca

NN

Begin forwarded message:

**From:** tno@gov.bc.ca  
**Date:** July 1, 2021 at 7:40:57 PM PDT  
**Subject:** CHAN: MacKinnon - BC EHS apology 

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CHAN (Global BC - Vancouver)  
Global BC News Hour  
2021-07-01 18:11

Sophie Lui: Right now we are hearing for the first time from the head of BC Emergency Health Services about this week's deadly heat crisis which overwhelmed the already struggling ambulance service.

Chris Gailus: Darlene MacKinnon, who is in charge, is now apologizing to those families whose love ones suffered and died in the sweltering heat while waiting for paramedics. But questions remain about the organization's response to the emergency.

Jordan Armstrong: As the heat wave cut a path of death across BC, BC Emergency Health Services failed to activate its 24/7 emergency coordination centre until Tuesday, the day temperatures began to cool off.

Darlene MacKinnon: We had all the powers we needed to respond to the heat wave. We were facing unprecedented challenges for our staff.

Armstrong: The emergency coordination centre, according to the organization, allows it to reprioritize work and to redeploy staff to focus on a crisis.

The union is not impressed.

Troy Clifford: That's a poor decision, because we need to be prepared for these emergency situations.

Armstrong: And there's mounting evidence the service was not prepared -- massive waits for people calling 9-1-1, ambulances delayed hours or never arriving, families heading to fire halls in a desperate bid to revive a loved one. For at least one man, it was too late.

MacKinnon: It's been incredibly hard. I think we are incredibly proud of our staff, and I think that we have done a very good job in the response.

Armstrong: Do you think that waits of two to three hours for life-threatening calls are acceptable in BC?

MacKinnon: We know some of these people have waited too long for our response, and we sympathize, and we apologize for that.

Armstrong: This is the internal email sent to paramedics and dispatchers after 5pm Tuesday, the tail end of the heat emergency. It informs them of a relaxed uniform policy of T-shirts. It gives them permission to carry a water bottle.

Armstrong to MacKinnon: There are many people watching who hear that and think that is inhumane. The temperature was 40 degrees. It took until Tuesday for paramedics to be told that they could carry a water bottle.

MacKinnon: We are listening to staff and meeting their needs, and had that been identified sooner, or could we have identified that sooner...? Maybe we could have, absolutely.

Armstrong: MacKinnon says the ambulance service is in hiring mode, with around 400 positions being posted on Friday.

[xrz]

TNO...

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**From:** Dempster, Linda [FH] Linda.Dempster@fraserhealth.ca   
**Subject:** Fwd: For Information: Health System Wildfire Situation Report #01  
**Date:** July 1, 2021 at 12:41 PM  
**To:** .FHA Executive EOC FHAExecutiveEOC@fraserhealth.ca

FYI  
Linda Dempster  
VP Patient Experience and Pandemic Response  
Fraser Health Authority  
EA Liana Kirby. Liana.kirby@fraserhealth.ca.

Begin forwarded message:

**From:** "Phillips, Mark [VCH]" <Mark.Phillips@vch.ca>  
**Date:** July 1, 2021 at 11:27:02 AM PDT  
**To:** "Daly, Patty [VCH]" <Patricia.Daly@vch.ca>, "Heppell, Leanne [PH]" <LHeppell@providencehealth.bc.ca>, "Dempster, Linda [FH]" <Linda.Dempster@fraserhealth.ca>, "Fox, Suzanne [FH]" <suzanne.fox@fraserhealth.ca>, "Blackburn, Lorraine [Brooker, Lorraine [CORP]]" <Lorraine.Blackburn@vch.ca>, "Parr, Sean [VCH]" <Sean.Parr@vch.ca>, "Hay, Christy [CWBC]" <cxhay@cw.bc.ca>  
**Subject: Fwd: For Information: Health System Wildfire Situation Report #01**

Hello all,

For your situational awareness, please find the Health System Wildfire Situation Report #1 attached.

HEMBC is liasing with our EMBC and BCEHS partners and will share any updates that are received. Please let me know if you have any questions.

If you would like for me to include others on this distribution going forward, please advise.

My best,

Mark Phillips  
604-816-2284

----- Forwarded message -----

From: "Galt, Jamie HLTH:EX" <Jamie.Galt@gov.bc.ca>  
Date: Jul. 1, 2021 9:45 a.m.  
**Subject: For Information: Health System Wildfire Situation Report #01**  
To: "Pokorny, Peter HLTH:EX" <Peter.Pokorny@gov.bc.ca>, "Rongve, Ian HLTH:EX" <Ian.Rongve@gov.bc.ca>, "Henry, Bonnie [EXT]" <bonnie.henry@gov.bc.ca>, "Therrien, Darlene [EXT]" <Darlene.Therrien@gov.bc.ca>, "Lavery, John [PHSA]" <john.lavery@phsa.ca>, "Delorme, Gerry [PHSA]" <Gerry.Delorme@phsa.ca>, "rains, derek [GOV]" <derek.rains@gov.bc.ca>, "Collins, Terri HLBC:EX" <Terri.Collins@gov.bc.ca>, "Lavoie, Martin" <Martin.Lavoie@gov.bc.ca>, "Hayward, Ross HLTH:EX" <Ross.Hayward@gov.bc.ca>  
Cc: hlth Emergency Preparedness Staff <hlthemerprep@Victoria1.gov.bc.ca>, "EMBC PECC Operations 1 EMBC:EX" <pecc.ops1@gov.bc.ca>, "Brach, Pader W EMBC:EX" <Pader.Brach@gov.bc.ca>, "EMBC PECC Director 1 EMBC:EX" <pecc.dir1@gov.bc.ca>, "hlth.dutyofficer@gov.bc.ca", "Hutton, David [PHSA]" <david.hutton@phsa.ca>, "Charters, Mary [NHA]" <Mary.Charters@northernhealth.ca>, "Kuhn, Ryan [IHA]" <Ryan.Kuhn@interiorhealth.ca>, "Phillips, Mark [VCH]" <Mark.Phillips@vch.ca>, "Lawson, Danika [VIHA]" <Danika.Lawson@viha.ca>, "Fisher, Kiersten D HLTH:EX" <Kiersten.Fisher@gov.bc.ca>, "Butler, Jane BCA:EX" <jane.butler@bcassessment.ca>  
**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hi Peter et al,  
Please find attached Health System Wildfire Situation Report #01. For ease, I have taken a screen shot of major impacts from page 2 of the document and pasted below:

**Current actions for the Emergency Management Unit today:**

- Provincial Health Duty Officer is monitoring situation with Health Authority EOCs, BCEHS, and the PECC
- Will provide updates throughout the day when/if significant events occur
- Can support requests for information from executive/ministry
- If required, additional staff can be brought in to support a more formal activation of an emergency management structure
- If required we can support a health system coordination call between impacted health authorities / BCEHS /Ministry

**Next update:**

- Informal emails/bullets throughout the day
- Health System SITREP (similar format to the attached): 2 July 0930

Please let me know if you have any questions – I'm available all day via my cell below,

Best

Jamie

**Jamie Galt, CD, MA**

A/Director

Emergency Management Unit

COVID Response & Health Emergency Management

Ministry of Health

Office: (778) 698-5823

Cell: (250) 893-2584

PO Box 9639 Stn Prov Govt, Victoria BC V8W 9P1

**If this is an emergency impacting the provincial health system, please contact our 24/7 Duty Officer at 250-686-6061 or [hlth.dutyofficer@gov.bc.ca](mailto:hlth.dutyofficer@gov.bc.ca)**

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*I respectfully acknowledge the unceded territories of the Songhees, Esquimalt and WSÁNEC peoples'.*



**Wildfire 2021**  
**Situation Report #01**  
 Health Emergency Coordination Centre  
 Ministry of Health

**PROVINCIAL WILDFIRE SITUATION**

**PROVINCIAL SITUATION SUMMARY:**

- Wildfire situation deteriorating across the province with significant growth of new fires in last 24 hours
- Compounding hazards (heat, COVID, flooding, toxic drug supply, smoky skies) are increasing complexity of provincial response

**PROVINCIAL IMPACTS**

- Tactical evacuation of the town of Lytton and surrounding area. Estimated more than 1000 evacuees in this region alone. BCEHS estimate of 90% loss of community structures
- Hwy 1, Hwy 12, Hwy 97N closed due to wildfires
- No confirmation on fatalities or injured individuals at time of report

**FIRE/WEATHER UPDATE:**

- Today and tomorrow: hot dry conditions persist across central and eastern, and northern parts of the province; with thunderstorms across whole province, concentrating in the Northeast.
- Day + 3 to Day +4: Hot dry conditions giving way to partial clouds and localized thunderstorms. Thunderstorms and gusty winds expected in almost all regions.

**AIR QUALITY REPORT:**

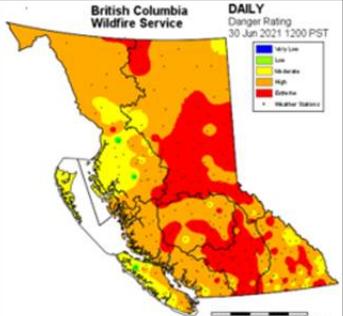
- Smoky Sky Bulletin issued for multiple parts of the province: northeast and central regions

\* For more information on Air Quality see [Smoky Skies Bulletin - June 30, 2021](#)

**Quick Facts – Provincial Wildfire Situation**

Active fires: 78
New fires in the last 24hrs: 53
Fires of Note: 6
Total individuals (under Evacuation Order): 521 (note – official number – actual number higher)
Total individuals (under Evacuation Alert): 1,101 (note – official number – actual number higher)
Reception Centres: 4

**DAILY**  
 Danger Rating  
 30 Jun 2021 1200 PST





**SIGNIFICANT HEALTH SYSTEM IMPACTS**

**Interior Health**

- Lytton Saint Bartholomew Health Centre and lost to wildfire. Out-patient facility.
- Assisted living site in Lytton: 6 patients evacuated. 1 residing with family, 5 moved to Merritt

**BCEHS**

- Lytton Ambulance station and 1 ambulance unit lost to wildfire
- Unprecedented call volumes: 1,700-1,900 is normal range. Over the past 5 days the call volume has surpassed 2,200 calls with a high of over 3,000 calls on June 28.
- Heat Wave contributory factors: Ambulance fleet, aviation performance restrictions (inability to land on types of runways, rooftop landing)

Thursday, July 1, 2021 - HECC Situation Report #01  
CONFIDENTIAL – Not for Distribution

Page 2 of 4



HECC\_SITREP\_0 HECC\_SITREP\_0  
1\_WILD...1.docx 1\_WILD...21.pdf

**From:** Chouinor, Kathleen [FH] kathleen.chouinor@fraserhealth.ca   
**Subject:** Please review this version: Updates for Norm's portfolio - requested by EOD  
**Date:** June 28, 2021 at 5:31 PM  
**To:** .FHA Executive EOC FHAExecutiveEOC@fraserhealth.ca



Good afternoon all. As promised, see the updates below on various items on the action log.  
Resent with all attachments.

Please let me know if you have any questions,  
Regards, Kathy

**SBAR LTC-QI:**

- Attached is the final SBAR with target metrics now embedded and some staffing changes.

**Neurosciences Network Update:**

- A document has been created to identify needs of a neurosciences network (Neurosciences Discovery Report), circulated to stakeholders June 15 for final review,
- Next steps, focusing on the needs of a specific unit at RCH, more information needed about MI needs and model of care, design of neuro unit, etc. No completion date determined at this time.

**HCap Summary (Resourcing Requirements):**

- More time needed for update, please bring forward for Wednesday June 30.

**SBAR – Home Support Optimization:**

- The Neighbourhood modelling has been on hold since March 2020 (COVID) and has not been restarted, as the focus has been on the regularization of CHWs.
- Given challenges in recruitment/retention of CHWs, the operations teams wanted to move forward with 'regularizing' the CHW workforce within existing budget. Only Langley increased their budgeted Reg FTE.
- Langley was the first community to increase regular CHWs in Jan 2021, followed by Burnaby June 7 and Surrey June 28. Langley continues to be short CHWs on the weekends, otherwise has stabilized.
- Complete objective analysis will be conducted for Langley by end of July.

**LTC Admissions on Sunday:**

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**Home**  
**Support sick**  
**calls (focus**  
**on Burnaby**  
**and**  
**Tricities),**  
**and**  
**mitigation**  
**strategies:**

- High EARL calls Burnaby and Tricities: - mostly related to the heat and not feeling well.
- Other reasons are post 2<sup>nd</sup> dose, and no childcare.
- The managers are following up with the CHWs to see how they can be supported.

**'Stay safe, stay calm and be kind; to ourselves and to each other'** - Dr. Bonnie Henry, Public Health Officer -  
March 2020

**Kathleen Chouinor, MBA, MHA, CHE**  
Executive Director, Primary Health Care & Chronic Disease Management  
Fraser Health

Cell: 236-332-5683

[Kathleen.chouinor@fraserhealth.ca](mailto:Kathleen.chouinor@fraserhealth.ca)

Admin Assistant: [Kay.Griffiths@fraserhealth.ca](mailto:Kay.Griffiths@fraserhealth.ca)

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DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)   
**Subject:** RE: | Extreme heat response template letter for LTC-AL Providers  
**Date:** June 29, 2021 at 11:14 AM  
**To:** Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)

---

Apparently it came from Amir but have asked Courtney to find out.

**From:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 11:11 AM  
**To:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** RE: | Extreme heat response template letter for LTC-AL Providers  
I have not seen this before. No idea even where it came from. Would you know?  
Linda Dempster, RN, BScN, MA  
Vice President, Patient Experience and Pandemic Response  
Fraser Health | Better Health. Best in Health Care

Executive Assistant  
Liana Kirby [liana.kirby@fraserhealth.ca](mailto:liana.kirby@fraserhealth.ca)  
Connect with us:  
       
[www.fraserhealth.ca](http://www.fraserhealth.ca)

---

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:51 AM  
**To:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>  
**Subject:** FW: | Extreme heat response template letter for LTC-AL Providers  
Hey Linda.

We are just hearing from the sites this communication went out to the LTC facilities and it is causing some questions in acute regarding the “temporary” relaxation for mask wearing.  
Did this also go to O/O sites as well.

Not sure if IPC is getting questions from acute?

Thanks.

Dermot

---

**From:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:48 AM  
**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** | Extreme heat response template letter for LTC-AL Providers

DK

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** RE: | Extreme heat response template letter for LTC-AL Providers  
**Date:** June 29, 2021 at 11:15 AM  
**To:** Morimoto, Courtney [FH] [Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)

---

Okay thanks....

**From:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 11:14 AM  
**To:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** RE: | Extreme heat response template letter for LTC-AL Providers  
Kelsey just checked – apparently it came from Kathy Chouinor and Dr. Aamir Bharmal. Apparently Shannon from Comms was involved as well.

*Courtney Morimoto*

---

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 11:14 AM  
**To:** Morimoto, Courtney [FH] <[Courtney.Morimoto@fraserhealth.ca](mailto:Courtney.Morimoto@fraserhealth.ca)>; Larson, Kelsey [FH] <[kelsey.larson@fraserhealth.ca](mailto:kelsey.larson@fraserhealth.ca)>  
**Subject:** FW: | Extreme heat response template letter for LTC-AL Providers  
Thinking it came from Amir???

---

**From:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:48 AM  
**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** | Extreme heat response template letter for LTC-AL Providers

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca  
**Subject:** Re: 2021 - 096 Complaint About Temperature at s.22  
**Date:** June 29, 2021 at 4:55 PM  
**To:** Khare, Nitin [VCH] nitin.khare@vch.ca  
**Cc:** Brine, Cameron [FH] cameron.brine@fraserhealth.ca, Aujla, Raman [FH] Raman.Aujla@fraserhealth.ca, Mann, Sandeep [FH] sandeep.mann2@fraserhealth.ca

DK

Would share with Suzanne Fox.

On Jun 29, 2021, at 15:43, Khare, Nitin [VCH] <nitin.khare@vch.ca> wrote:

I'm assuming this is contracted site? If so, suggest we inform the contract manager and licensing office of this complaint and ask them to follow up with the home; if AC is an offered amenity and hasn't been operating with no plans to repair, it should be something the CM can ask for an action plan on?

Nitin

**Nitin Kharé**

Executive Director, Internal Audit Services  
First Nations Health, Fraser Health  
Providence Health Care, Vancouver Coastal Health  
Tel: 604.875.4448 | M: 604.230.4137

I acknowledge that I work on the traditional unceded homelands of the x?m??kw?y??m (Musqueam), Skwxwu?7mesh (Squamish), S?l?i?l?w?ta?/Selilwitulh (Tsleil-Waututh), Coast-Salish and Nlak'pamux Nations.

---

**From:** whistleblower@theneutralzone.ca <whistleblower@theneutralzone.ca>

**Sent:** Monday, June 28, 2021 8:18 PM

**To:** Brine, Cameron [FH] <cameron.brine@fraserhealth.ca>; Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>; Khare, Nitin [FH] <nitin.khare@fraserhealth.ca>; Aujla, Raman [FH] <Raman.Aujla@fraserhealth.ca>; Mann, Sandeep [FH] <sandeep.mann2@fraserhealth.ca>

**Subject:** 2021 - 096 Complaint About Temperature at s.22

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---

s.22



Best,

Adam Rollins, MEd, RCC, CRC  
The Neutral Zone Coaching & Consulting Services Inc.,

p: 778.322.4800 f: 604.656.2139  
e: [whistleblower@theneutralzone.ca](mailto:whistleblower@theneutralzone.ca) w: [www.theneutralzone.ca](http://www.theneutralzone.ca)

**From:** Leith, Laurie [FH] [laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)  
**Subject:** RE: Action/DRAFT email for review asap /email I just want to share with our Burnaby Site Leadership Team and Department Heads  
**Date:** June 29, 2021 at 12:51 PM  
**To:** Appleton, Leanne [FH] [leanne.appleton@fraserhealth.ca](mailto:leanne.appleton@fraserhealth.ca), Blackwell, Jacqueline [FH] [Jacqueline.Blackwell@fraserhealth.ca](mailto:Jacqueline.Blackwell@fraserhealth.ca)  
**Cc:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)

LL

Hi Leanne,

So again wondering why this cannot be communicated verbally to your site via EOC channels, to your Directors, Managers, Physicians and front line. s.13

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

**From:** Appleton, Leanne [FH] <[leanne.appleton@fraserhealth.ca](mailto:leanne.appleton@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 12:35 PM  
**To:** Blackwell, Jacqueline [FH] <[Jacqueline.Blackwell@fraserhealth.ca](mailto:Jacqueline.Blackwell@fraserhealth.ca)>  
**Cc:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>; Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** RE: Action/DRAFT email for review asap /email I just want to share with our Burnaby Site Leadership Team and Department Heads

**To our Burnaby Site Leadership Team and Department Heads**

**Update with our Burnaby Community Extreme Heat and Capacity Challenges at Burnaby Hospital & Community**

As a result of the extreme heat in our Burnaby Community our Emergency Department is experiencing higher volumes and our site is challenged with high levels of inpatient capacity.

There are a number of actions that have been implemented and some underway

**Emergency**

We have called in additional staff and physicians to assist with the increase in patient demand **in Emergency**

We are also using Zone 3 for a proportion of inpatients

Zone 5 is being utilized for Zone 3

As a part of our regional response the lateral transfer process has been activated to shift a number of patients out of our ED to other FH acute care hospitals.

**Inpatient Units**

Additional inpatient beds have been opened and most inpatient units are at 20 beds (from 17 funded beds)

All efforts have been implemented to pull in additional staff for the inpatient units, and working in a team based model

There is a need for off service medical patients on the surgical units.

Within our older building (West Wing) 4WB and 5ACE units – we are monitoring all patients closely and ensuring all extreme heat measures have been implemented.

**Operating Room**

The scheduled slate was placed yesterday and no cancellations

Today, there were a number of scheduled inpatients deferred in order to free up additional inpatient beds for Emergency patients. There is a commitment to re-schedule these patients as

soon as possible

All Surgical Day Care patients are proceeding as planned, as well as C-sections and all emergency surgical patients remain a priority.

An Assessment and decision to occur later this afternoon on the feasibility of deployment of OR and/or PACU staff to inpatient units or emergency to assist.

Tomorrow's slate is in the process of being reviewed with the goal of preserving as much of the OR slate as possible.

### **Fellburn Care Centre**

Additional 4 ALC beds were opened through the collaboration with team and physicians  
**Community**

The Community Health Nurses are calling their vulnerable elderly clients at home to complete wellness checks and the Community Health Workers are assisting

Their clients with cooling strategies.

### **Assisting Staff with the Heat**

We are freeing up the Lecture Room A and B 24/7 for staff cooling areas for short breaks, and a reminder to maintain physical distancing.

In addition, our Community outpatient Services (COS) located on Level 1 by Main Entrance will be available for staff from 2130-0630 for sleeping purposes. Please contact Irene Maloco – [Irene.maloco@fraserhealth.ca](mailto:Irene.maloco@fraserhealth.ca) to book. Cell 236 332 6309

### **Coordination of our Response**

We activated our Local Burnaby Emergency Operations Centre yesterday for the purpose of coordination of our response

There are on site leaders during the day and some on site during the evening from our EOC Operational Team (Operational Directors and/or Managers).

Our Administrator on Call Tier 1 is the point of contact after hours, through the Burnaby switchboard 604 434-4211

### **How can you help?**

Please escalate any issues to your Supervisor/Manager/Department Head

### **In Appreciation**

We value the extraordinary dedication of all staff and medical staff during this record breaking heat wave and high volumes of patients.

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca  
**Subject:** RE: BREAKING NEWS: Dozens die in potential heat-related deaths in Burnaby  
**Date:** June 29, 2021 at 10:56 AM  
**To:** Nuraney, Naseem [FH] Naseem.Nuraney@fraserhealth.ca

DK

s.22

**From:** Nuraney, Naseem [FH] <Naseem.Nuraney@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 10:56 AM  
**To:** .FHA Executive Committee <fhaExecutiveCommittee@fraserhealth.ca>  
**Subject:** FW: BREAKING NEWS: Dozens die in potential heat-related deaths in Burnaby  
**From:** NEWS 1130 <[CKWX@mail.rogersdigitalmedia.com](mailto:CKWX@mail.rogersdigitalmedia.com)>  
**Sent:** Tuesday, June 29, 2021 10:55 AM  
**To:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Subject:** BREAKING NEWS: Dozens die in potential heat-related deaths in Burnaby  
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## **Dozens die in potential heat-related deaths in Burnaby**

Burnaby RCMP say officers responded to more than 25 "sudden deaths" in a 24-hour period since Monday. Investigators say heat is believed to be a "contributing factor" in most of the deaths.

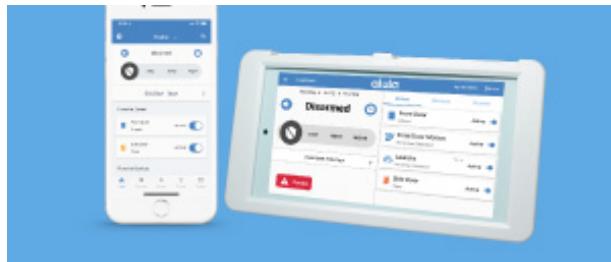
The heat can be deadly for the elderly and those with underlying health issues. Mounties are asking you to check on loved ones, especially seniors, in this heatwave.

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---

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca   
**Subject:** Re: Flow Report June 28 2021 PM  
**Date:** June 28, 2021 at 4:42 PM  
**To:** Dillon, Rich [FH] Rich.Dillon@fraserhealth.ca

DK

Great work Rich.

On Jun 28, 2021, at 16:25, Dillon, Richard [FH] <Rich.Dillon@fraserhealth.ca> wrote:

Good Afternoon,

Well folks, the word for today is “unprecedented” – not simply because of the heat, but there sheer number of patients presenting to the ED.

Here's a current snapshot of ED volumes across FH:

ARH	111
BH	91
CGH	57
DH	18
ERH	55
FCH	s.22
LMH	55
MMH	21
PAH	53
RCH	115
RMH	42
SMH	198
Total	s.22

I should highlight that these numbers have actually come down slightly from where they were.

We currently have 229 admits in our ED's, 16 of which are MHSU.

Overall FH occupancy is at 96%, with Med/Surg holding at 104%, Critical Care at 80% and MHSU 95%.

We are anticipating 114% of our discharge target, however, I'll highlight that we still have a great amount of work to do as many sites still have not achieved their baseline targets:

<image001.jpg>

<image002.jpg>

I'll highlight the need to achieve/exceed target today given our admit to discharge ratio was 1.07 yesterday – we simply do not have the capacity to have similar number today.

We are currently sitting with 46 COVID + cases (9 CCU).

I know everyone is working extremely hard and doing their best – we just need to persevere so we can bring our ED admit numbers and volumes down.

Don't hesitate to send me a text tonight if you require support.

Sending you and your teams good vibes this even to beat the heat and finish with a strong A&F push.

R.

Rich Dillon, RN, BScN, MBA

Fraser Health

**Executive Director,  
Ridge Meadows Hospital &  
Maple Ridge Pitt Meadows Health Services  
Ph: 236.632.1087  
Email: [Richard.Dillon@fraserhealth.ca](mailto:Richard.Dillon@fraserhealth.ca)  
Executive Assistant: [Daena.McRobbie@fraserhealth.ca](mailto:Daena.McRobbie@fraserhealth.ca)**

<image010.gif>

I acknowledge my place of work is within the ancestral, traditional and unceded shared territories of the Katzie (KUT-zee) and Kwantlen (KWANT-len) First Nations  
<FH Flow Plan Update\_June 28th 2021 pm.docx>

**Discharge Breakdown - Community Sites**

Site	ALC/EAR	ALC/EAR as % of Occupancy	Discharges (Actual)	Discharges (Potential)	Discharge Variance	Discharge Target	Funded Beds Available	Funded Capacit
Burnaby Hospital	37	15.2 %	11	23	1	33	-8	235
Chilliwack General Hospital	25	15.0 %	18	7	6	19	-20	147
Delta Hospital	s.22	10.7 %	s.22	s.22	-1	6	s.22	58
Eagle Ridge Hospital	32	20.1 %	10	0	-1	15	s.22	9
Fellburn Care Centre	19	100.0 %	0	0	-1	s.22	s.22	20
Fraser Canyon Hospital	s.22	22.2 %	s.22	s.22	3	19	s.22	10
Langley Memorial Hospital	34	18.8 %	22	10	13	s.22	7	188
Mission Memorial Hospital	17	33.3 %	s.22	6	4	s.22	s.22	50
MSA General Hospital					0			
Peace Arch Hospital	57	29.4 %	15	10	6	19	33	227
Queen's Park Hospital	s.22	11.0 %	s.22	s.22	4	0	s.22	77
Ridge Meadows Hospital	18	12.4 %	16	0	2	16	19	164
<b>Total</b>	<b>s.22</b>	<b>19.7 %</b>	<b>s.22</b>	<b>s.22</b>	<b>37</b>	<b>s.22</b>	<b>s.22</b>	<b>1,344</b>



FRASER HEALTH

**Discharge Breakdown - Regional Sites**

Site	ALC/EAR	ALC/EAR as % of Occupancy	Discharges (Actual)	Discharges (Potential)	Discharge Variance	Discharge Target	Funded Beds Available	Funded Capacit
Abbotsford Regional Hospital	13	4.9 %	28	23	6	45	15	282
Royal Columbian Hospital	13	3.2 %	27	10	-13	50	29	438
Surrey Memorial Hospital	56	9.0 %	45	22	11	57	13	634
<b>Total</b>	<b>82</b>	<b>6.3 %</b>	<b>100</b>	<b>55</b>	<b>4</b>	<b>151</b>	<b>57</b>	<b>1,354</b>

**From:** Nuraney, Naseem [FH] [Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)  
**Subject:** RE: for the CEO message today  
**Date:** June 29, 2021 at 10:15 AM  
**To:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)



Cheers

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:15 AM  
**To:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Cc:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** RE: for the CEO message today

We are prioritizing decanting our Regional Sites and BH to ensure we have capacity for the high number of HLOC transfers that are being required from the community sites due to increased elderly required intubation.

Sites are looking at surgical slates to create capacity and to support current staffing issues.

**From:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:12 AM  
**To:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Cc:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>  
**Subject:** RE: for the CEO message today

Any language we can add about what we are doing about it?

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 10:09 AM  
**To:** Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>  
**Cc:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>

**Subject:** Re: for the CEO message today

All our acute sites are seeing an extremely high volume of patients presenting many with significant heat related complaints. This is impacting our Emergency Departments and the subsequent volume of admits has resulted in a state overflow throughout our sites.

All of our teams are prioritizing discharges, lateral transfers and community resources.

Something like that?

On Jun 29, 2021, at 10:04, Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)> wrote:

Hi there,

Victoria would like you to draft a few lines for her to include in the CEO message today about acute impacts with the heat wave. Can you send me something to include?

Thanks,

Naseem

Naseem Nuraney

Vice President Communications and Public Affairs

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mobile: 604-613-3229

Executive Assistant

Kelsey Larson [kelsey.larson@fraserhealth.ca](mailto:kelsey.larson@fraserhealth.ca)

Office (604) 587-4622

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[<image018.png>](#)

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**From:** Dempster, Linda [FH] Linda.Dempster@fraserhealth.ca   
**Subject:** RE: great work leading the LTC town hall.. quesiton...  
**Date:** June 29, 2021 at 1:35 PM  
**To:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca

LD

Aamir is the MHO responsible for LTC/AL. I think it was meant strictly for those areas and would not apply to acute. IPC is recommending that we maintain all PPE practices in acute.  
Linda Dempster, RN, BScN, MA  
Vice President, Patient Experience and Pandemic Response  
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Executive Assistant  
Liana Kirby liana.kirby@fraserhealth.ca  
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---

**From:** Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>  
**Sent:** Tuesday, June 29, 2021 11:15 AM  
**To:** Dempster, Linda [FH] <Linda.Dempster@fraserhealth.ca>  
**Subject:** FW: great work leading the LTC town hall.. quesiton...  
It was from Aamir.

**From:** Cook, Jason [FH] <[Jason.Cook@fraserhealth.ca](mailto:Jason.Cook@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 11:14 AM  
**To:** Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>  
**Subject:** FW: great work leading the LTC town hall.. quesiton...  
FYI from Aamir. Re: unvaccinated staff.

Thanks,  
JWC

**Jason W. Cook, RCC, CHE**  
**Executive Director,**  
Langley Memorial Hospital & Langley Health Services  
Fraser Health Authority - Critical Care Network  
Mobile: (604)-614-8977

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---

**From:** Bharmal, Aamir [FH] <[aamir.bharmal@fraserhealth.ca](mailto:aamir.bharmal@fraserhealth.ca)>  
**Sent:** Tuesday, June 29, 2021 9:01 AM  
**To:** Cook, Jason [FH] <[Jason.Cook@fraserhealth.ca](mailto:Jason.Cook@fraserhealth.ca)>  
**Cc:** Brown, Susan P. [FH] <[Susan.Brown@fraserhealth.ca](mailto:Susan.Brown@fraserhealth.ca)>; Henderson, Shannon [FH] <[Shannon.Henderson@fraserhealth.ca](mailto:Shannon.Henderson@fraserhealth.ca)>  
**Subject:** RE: great work leading the LTC town hall.. quesiton...

Hi Jason,

Some updated messaging will be sent later this AM that hopefully will clarify things. Briefly:

- If a site has air conditioning/other measures in place where staff remain comfortable with the heat, they should continue with masking/eye protection as per usual guidance
- If a site cannot manage the heat and staff are uncomfortable, they can consider relaxing the requirement to mask/wear eye protection
- This guidance is in place until tomorrow when the situation is expected to improve (and fortunately appears to be better today than it was yesterday)

(it unfortunately appears to be better today than it was yesterday)

We didn't make distinctions for unvaccinated workers. Ideally they would continue to wear PPE particularly if the site can manage the heat.

Regards,

Aamir

---

**From:** Cook, Jason [FH] <[Jason.Cook@fraserhealth.ca](mailto:Jason.Cook@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 8:53 AM

**To:** Bharmal, Aamir [FH] <[aamir.bharmal@fraserhealth.ca](mailto:aamir.bharmal@fraserhealth.ca)>

**Subject:** great work leading the LTC town hall.. quesiton...

Hi Aamir,

What is the expectation of an ee in LTC who has not been vacninated at all , do they get to unmask or ? do we move them out ?? s.22

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Can you remind me

Thank you,

***Jason***

**Jason W. Cook, RCC, CHE**

**Executive Director,**

Langley Memorial Hospital & Langley Health Services

Fraser Health Authority - Critical Care Network

Mobile: (604)-614-8977

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DK

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca  
**Subject:** Re: Heat Impact Causing Multiple Downtime  
**Date:** June 29, 2021 at 8:09 PM  
**To:** Winnig, Ken [PHSA] ken.winnig@phsa.ca  
**Cc:** Wilson, Donna [PHSA] donna.wilson@phsa.ca, de Moor, Michelle [VCH] Michelle.DeMoor@vch.ca, Park, Carol [PH] cpark6@providencehealth.bc.ca

---

Thanks Ken.

On Jun 29, 2021, at 18:09, Winnig, Ken [PHSA] <ken.winnig@phsa.ca> wrote:

FYI  
Just a brief update

LGH CTs restored monitoring closely , limited exam volumes  
Whistler CT still down  
RCH MRI restored

Ken

Sent from my iPhone

On Jun 29, 2021, at 10:19 AM, Winnig, Ken [PHSA] <ken.winnig@phsa.ca> wrote:

**From:** Liggett, Brenda [FH] [Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)   
**Subject:** RE: LTC and AL - Update June 28 - Afternoon  
**Date:** June 28, 2021 at 5:07 PM  
**To:** .FHA Executive Committee [fhaExecutiveCommittee@fraserhealth.ca](mailto:fhaExecutiveCommittee@fraserhealth.ca)

BL

Quick update from the afternoon's meeting:

**Due to extreme heat the following sites will not be accepting admissions:**

- Tabor (working with Coolair to secure a/c support, but may also require additional generators)
- Hilton Villa (only 1 out of the 4 cooling units is working the site is trying to secure a generator to assist with power issues)
- Hawthorne (cooling unit is still being worked on)

LTC/AL town hall this afternoon had 150 providers. Key messages:

- How to mitigate risk in extreme heat
- Relaxation of public health measures (masks/eyewear) in sites with extreme heat
- Confirmed the use of family and volunteers for hydration

**Staffing**

- Deployment team has received requests from 8 different sites
- Requests are being prioritized for those sites with extreme heat

**MHSU**

- One provider has reached out for help with cooling

**Home Health**

- experiencing a lot of book offs (Tri-Cities and Burnaby noted).
- Community health nurses are calling clients and prioritizing needs.

**Brenda**

**Brenda Liggett**

Vice President, System Optimization and Chief Financial Officer

Cell: 604.807.0984

Executive Assistant: Christine Intile

Email: [Christine.intile@fraserhealth.ca](mailto:Christine.intile@fraserhealth.ca)

---

**From:** Liggett, Brenda [FH] <[Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)>

**Sent:** Monday, June 28, 2021 3:21 PM

**To:** .FHA Executive Committee <[fhaExecutiveCommittee@fraserhealth.ca](mailto:fhaExecutiveCommittee@fraserhealth.ca)>

**Subject:** FW: LTC and AL - Update June 28

Below are my rough notes from this morning's LTC/AL EOC meeting. The LTC/AL EOC will meet again at 4:00 pm today.

Based on the discussion with the LTC/AL providers there were four sites having difficulty managing the heat

- Hilton Villa: Coolair added air cooling units to the site yesterday (3 units were set up yesterday; difficulty setting up the 4th unit)
- Tabour: s.22, the LTC/AL EOC will connect Coolair to the site
- Hawthorne: one a/c unit is broken and being worked on
- Deltaview: there are two buildings (one new and one older building). The old building does not have a/c and there are insufficient number of fans. They have requested staffing to assist with hydration. Coolair has a unit going to the site.

Six sites have requested staffing to assist with hydration (care aides), includes Deltaview. All other facilities said they are doing fine/making do (they have sufficient staffing on for hydration) the LTC/AL team was making another call out this morning at 10:00

Other items discussed:

- Licensing regulations: Expectation that all sites have a plan but it is not specific about when actions need to be taken in extreme heat conditions. Licensing does not

direct what actions need to take place at different degrees of heat but rather follow up in complaints.

- LTC/AL town hall: Scheduled for this afternoon to talk about what needs to be done.

Topics to be discussed:

- COVID restrictions versus resident cooling during extreme heat.
- Residents need to be accessed for heat stroke on a regular basis (this is happening)
- Family and other volunteers could help with hydration
- Communications Guidance for extreme heat has gone out and will be included in the town hall.

- Staffing care: reports that some staff have fainted from the heat

- Supply Chain is looking at solutions for portable air units (some vendors have units - need to connect the vendors with the providers)

Brenda

**Brenda Liggett**

Vice President, System Optimization and Chief Financial Officer

Cell: 604.807.0984

Executive Assistant: Christine Intile

Email: [Christine.intile@fraserhealth.ca](mailto:Christine.intile@fraserhealth.ca)

**From:** Liggett, Brenda [FH] <[Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)>

**Sent:** Monday, June 28, 2021 8:29 AM

**To:** .FHA Executive EOC <[FHAExecutiveEOC@fraserhealth.ca](mailto:FHAExecutiveEOC@fraserhealth.ca)>

**Subject:** FW: LTC and AL Outreach June 27

For discussion at today's EOC. Of the LTC homes, we were able to call 65 LTC homes and left 11 messages and we reached 19 AL homes and left 11 messages.

Brenda

**From:** Liggett, Brenda [FH]

**Sent:** Monday, June 28, 2021 7:32 AM

**To:** Lee, Victoria [FH] <[Victoria.Lee@fraserhealth.ca](mailto:Victoria.Lee@fraserhealth.ca)>; Peters, Norman [FH]

<[norman.peters@fraserhealth.ca](mailto:norman.peters@fraserhealth.ca)>; Leith, Laurie [FH] <[lauree.leith@fraserhealth.ca](mailto:lauree.leith@fraserhealth.ca)>; Nuraney,

Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>

**Subject:** FW: LTC and AL Outreach June 27

List of LTC providers that are dealing with excessive heat. I will find out more today. The list will be updated today as they did not reach all of the sites. Coolair has provided 4 units (3 of which were working last night).

LTC HOME	WHO CALLED?	DATE CALLED?	TIME CALLED	WHO WE SPOKE WITH?	WHO WE LEFT MESSAGE WITH?	COMMENTS OR ISSUES IDENTIFIED	FRASER HEALTH ACTION PLAN		
							STAFFING	COOLING	OTHER
Deltaview	Barb	27-Jun	1340	Priddy		No AC. Fans but not enough. Q1H fluids. Some curtains. Maintenance trying to find fans today.		PENDING ED	
Hawthorne	Kim	27-Jun	1317	Robin (LPN)		hot ++, some residents are ++ hot, have fans, some residents yesterday had some symptoms of heat stroke, DOC was in today to support, left my number		PENDING ED	ANGELA CALLED 607 PM SUNDAY ASKING FOR CALL BACK. Sent email to DOC and ED.
Hilton	Barb	27-Jun	1230	Robin - Charge Nurse		Dr. Tyler. Public Health on TCONN.	x	x	Staffing request received. Attempted to call x pm. Was hung up on each time. Reached out by email.
Tabor	Kim	27-Jun	1324 / 621 pm	Tanya (RN) / joanna evening rcc		Very old building. Requested more fans, moving residents into central AC space in the building (** Needing more AC units, have 4 nursing units and for staff), sent one staff home from kitchen due to heat exhaustion). Families are bringing fans. Tabor is not providing fans in each room.	x	REQUESTED AC IF POSSIBLE. IF NO, 70 FANS.	Requested 4 staff day / 4 staff evening for hydr
Kiwanis	Nicole	27-Jun	1326	Jasmine		No AC. Complaints from families	No	10 FANS.	DO NOT REQUIRE AC, BUT DO NEED FANS.

Brenda

**From:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca   
**Subject:** Re: Message from the Executive Team - Extreme Weather Event: A Call to Action  
**Date:** June 29, 2021 at 7:55 PM  
**To:** Brine, Cameron [FH] cameron.brine@fraserhealth.ca

DK

Well written sir.

On Jun 29, 2021, at 18:40, Brine, Cameron [FH] <cameron.brine@fraserhealth.ca> wrote:

<image001.png>

With the extreme heat wave warning in our region and across many communities in the Pacific Northwest, we have been experiencing prolonged, dangerous and unprecedented high temperatures.

Our emergency response teams are reporting an increase in sudden deaths and our acute sites are seeing extremely high volumes of patients presenting, many with significant heat-related complaints.

We know everyone is tired and looking forward to a break as we move into Step 3 of the COVID restart plan, however this is another historic event that we must all rally together and continue to be strong.

At this time, we must continue to support each other, our residents, patients, families and loved ones. If you are offered a shift to support our teams please accept the offer during this critical time.

Please email us at [staffinghelpline@fraserhealth.ca](mailto:staffinghelpline@fraserhealth.ca) and let us know the following:

1. Which of the following sites are you willing to work at:
  - a. Surrey Memorial Hospital
  - b. Burnaby Hospital
  - c. Abbotsford Hospital
  - d. Chilliwack General Hospital
  - e. Royal Columbian Hospital
2. Are you willing and able to work in the Emergency Department (medical-surgical RN or LPN's needed in addition to ER qualified nurses)
3. What are your available hours between today, June 29<sup>th</sup> to Monday, July 5<sup>th</sup>.

We will connect back with all of you in order of priority to offer you shifts in the areas you have responded to.

We can not thank you enough for rising up yet again to support our communities during this extreme heat event.

**Cameron Brine**  
Vice President, Employee Experience  
Fraser Health

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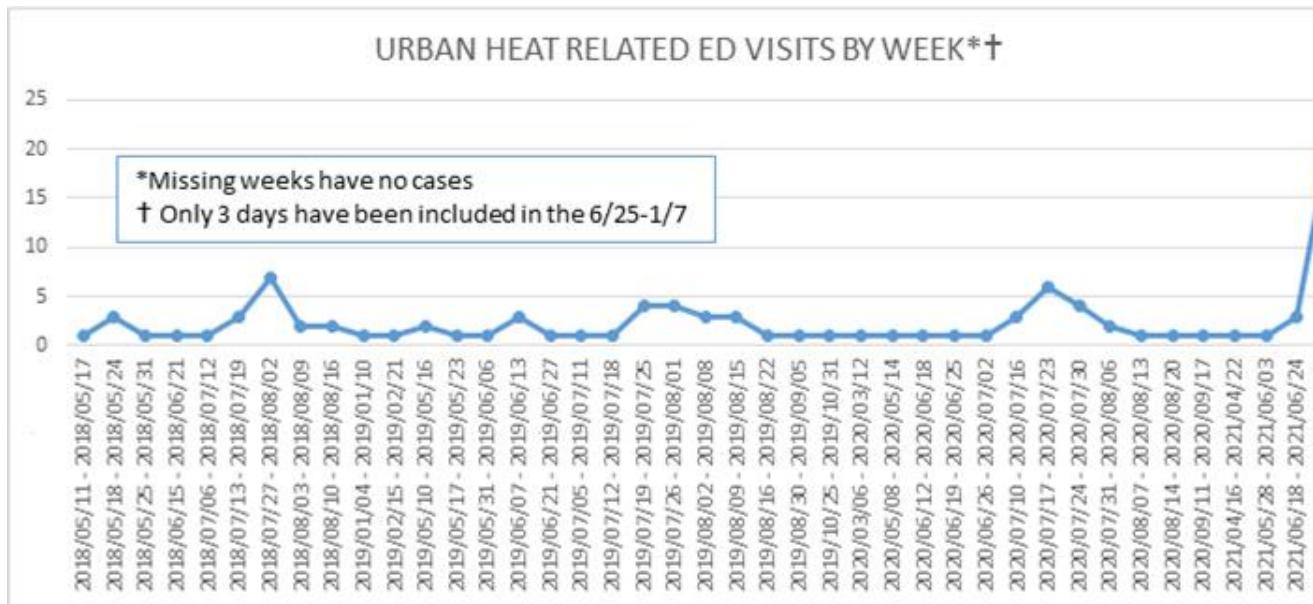
MESSAGE FROM THE  
**Executive Team**

**From:** Daly, Patty [VCH] Patricia.Daly@vch.ca   
**Subject:** RE: Provincial touch-base on extreme hot weather  
**Date:** June 28, 2021 at 11:36 AM

**To:** Henderson, Sarah [BCCDC] Sarah.Henderson@bccdc.ca, Kosatsky, Tom [BCCDC] Tom.Kosatsky@bccdc.ca, Lysyshyn, Mark [VCH] Mark.Lysyshyn@vch.ca, Mema, Dr. Silvina [IHA] Silvina.Mema@interiorhealth.ca, Fumerton, Raina [NHA] Raina.Fumerton@northernhealth.ca, Tait, Paula [NHA] Paula.Tait@northernhealth.ca, Benusic, Michael [VIHA] Michael.Benusic@viha.ca, Golmohammadi, Kamran [FNHA] Kamran.Golmohammadi@fnha.ca, Newhouse, Emily [FH] Emily.Newhouse@fraserhealth.ca, McVea, David [BCCDC] David.McVea@bccdc.ca

**Cc:** Tyler, Ingrid [FH] ingrid.tyler@fraserhealth.ca, Blessin, Scott [PHSA] Scott.Blessin@phsa.ca, Zirul, Chelan [NHA] Chelan.Zirul@northernhealth.ca, \_Health Heat Response LM Health.Heat.Response.LM@phsa.ca, Tom, Brent [FNHA] Brent.Tom@fnha.ca, Whelan, James [FNHA] James.Whelan@fnha.ca, Vanier, Shawn [FNHA] Shawn.Vanier@fnha.ca, Gustafson, Reka [BCCDC] reka.gustafson@phsa.ca

We have ED date showing a sharp spike in heat related visits here in our urban EDs – see below



**Patricia Daly, MD, FRCPC**  
 Vice-President, Public Health & Chief Medical Health Officer  
**Vancouver Coastal Health**

office 604 675 3924  
 e-mail [patricia.daly@vch.ca](mailto:patricia.daly@vch.ca)

**Erika Bell**  
 Executive Assistant  
 office 604 675 3918  
 e-mail [erika.bell@vch.ca](mailto:erika.bell@vch.ca)

I acknowledge that my place of work lies on the unceded traditional homelands of the Musqueam, Squamish and Tsleil-Waututh Nations. The content of this e-mail is confidential and may be privileged. If you receive this e-mail in error, please contact the sender and delete it immediately.

---

**From:** Henderson, Sarah [BCCDC] <Sarah.Henderson@bccdc.ca>  
**Sent:** Monday, June 28, 2021 10:22 AM  
**To:** Kosatsky, Tom [BCCDC] <Tom.Kosatsky@bccdc.ca>; Lysyshyn, Mark [VCH] <Mark.Lysyshyn@vch.ca>; Mema, Dr. Silvina [IHA] <Silvina.Mema@interiorhealth.ca>; Fumerton, Raina [NHA] <Raina.Fumerton@northernhealth.ca>; Tait, Paula [NHA] <Paula.Tait@northernhealth.ca>; Benusic, Michael [VIHA] <Michael.Benusic@viha.ca>; 'Dr. Kamran Golmohammadi' <Kamran.Golmohammadi@fnha.ca>; Newhouse, Emily [FH] <Emily.Newhouse@fraserhealth.ca>; McVea, David [BCCDC] <David.McVea@bccdc.ca>  
**Cc:** Tyler, Ingrid [FH] <ingrid.tyler@fraserhealth.ca>; Blessin, Scott [PHSA] <Scott.Blessin@phsa.ca>; Zirul, Chelan [NHA] <Chelan.Zirul@northernhealth.ca>; \_Health Heat Response LM <Health.Heat.Response.LM@phsa.ca>; 'Brent.Tom@fnha.ca' <Brent.Tom@fnha.ca>; 'James.Whelan@fnha.ca' <James.Whelan@fnha.ca>; 'Shawn.Vanier@fnha.ca' <Shawn.Vanier@fnha.ca>; Gustafson, Reka [BCCDC] <reka.gustafson@phsa.ca>  
**Subject:** RE: Provincial touch-base on extreme hot weather

Good morning everyone –

We just wanted to check in with the health authorities to ask whether further provincial conversation is needed, and whether there's anything further BCCDC can do to assist you. We will take a look at the data we have available today and tomorrow to evaluate whether we can see any immediate impacts of this event. It generally takes about 14 days for the vital statistics data to near completion, but there may be some early signals showing now. Tom and I both noted a lot of ambulance activity in Vancouver and the Fraser Valley **s.22** I'm not sure when we will receive our ambulance dispatch data for the week. If anyone has information on ED visits, we'd be happy to hear it.

A few things to consider:

- Overnight temperatures are very high, meaning that indoor temperatures are likely increasing day-over-day in residences without air conditioning. Even under careful and knowledgeable management my own house was 24 early Friday morning, 26 on Saturday, 29 on Sunday, and 31 this morning. These high indoor, residential temperatures are likely where most of the population health risk lies.
- Even when temperatures “come down” on Tuesday and Wednesday, they will still be very high compared with seasonal norms.
- It sounds as though air conditioners and fans are sold out across the region.
- Probably the most helpful thing we can do at this point is provide further information about how to stay as cool as possible at home. It might be worth posting resources such as this: <https://www.youtube.com/watch?v=4BLfYtE4Kow>

Anyhow, please let us know if we should find a time to meet today.

Cheers,

Sarah

---

Sarah B. Henderson, PhD

Scientific Director | Environmental Health Services | BCCDC  
Associate Professor (Partner) | School of Population and Public Health | UBC  
Office: 604.707.2449  
Cell: 604.910.9144

#DifferentTogether

#InPlainSight

I often work outside of normal business hours because it suits me. There is no expectation that you will respond outside of your working hours.

-----Original Appointment-----

**From:** Henderson, Sarah [BCCDC]  
**Sent:** Thursday, June 24, 2021 1:36 PM  
**To:** Henderson, Sarah [BCCDC]; Kosatsky, Tom [BCCDC]; Lysyshyn, Mark [VCH]; Mema, Dr. Silvina [IHA]; Fumerton, Raina [NHA]; Tait, Paula [NHA]; Benusic, Michael [VIHA]; 'Dr. Kamran Golmohammadi'; Newhouse, Emily [FH]; McVea, David [BCCDC]  
**Cc:** Tyler, Ingrid [FH]; Blessin, Scott [PHSA]; Zirul, Chelan [NHA]  
**Subject:** Provincial touch-base on extreme hot weather  
**When:** Friday, June 25, 2021 11:00 AM-11:30 AM (UTC-08:00) Pacific Time (US & Canada).  
**Where:** Zoom details within

Hi all –

I can see some schedules, and this looks like the best time based on what's available.

Please forward as needed.

Cheers,

Sarah

Join Zoom Meeting

<https://ubc.zoom.us/j/9353815254?pwd=Y0lrV0h3c0FZTElqY3ZTVnpzVXF3dz09>

Meeting ID: s.15(l)

Passcode: s.15(l)

Dial by your location  
+1 778 907 2071 (Vancouver)

**From:** Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)  
**Subject:** Re: Template for reconciling potential heat related deaths with HAs  
**Date:** June 30, 2021 at 5:16 PM  
**To:** Shyr, Casper [FH] [casper.shyr@fraserhealth.ca](mailto:casper.shyr@fraserhealth.ca)  
**Cc:** Premji, Sheazin [FH] [sheazin.premji@fraserhealth.ca](mailto:sheazin.premji@fraserhealth.ca), Davidson, Bruce [FH] [Bruce.Davidson@fraserhealth.ca](mailto:Bruce.Davidson@fraserhealth.ca)

DK

Tuesday?

On Jun 30, 2021, at 17:03, Shyr, Casper [FH] <[casper.shyr@fraserhealth.ca](mailto:casper.shyr@fraserhealth.ca)> wrote:

Hi Dermot,

I confirmed with the teams (including Pop Health) that we can provide this data from the acute perspective. We don't have heat-related deaths that occur at home.

Is there a hard deadline? I will try to send a version of this data for you by middle next week.

Cheers,

**Casper Shyr, PhD**

Director, Predictive Analytics & Data Science  
System Optimization  
Cell: 604-836-7687

**From:** Premji, Sheazin [FH] <[sheazin.premji@fraserhealth.ca](mailto:sheazin.premji@fraserhealth.ca)>

**Sent:** Wednesday, June 30, 2021 2:05 PM

**To:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>; Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**Cc:** Shyr, Casper [FH] <[casper.shyr@fraserhealth.ca](mailto:casper.shyr@fraserhealth.ca)>; Davidson, Bruce [FH] <[Bruce.Davidson@fraserhealth.ca](mailto:Bruce.Davidson@fraserhealth.ca)>

**Subject:** FW: Template for reconciling potential heat related deaths with HAs

Hi Dermot

My team will work on providing the data. Casper and his team will work on preparing this, review it with Dermot and then share it.

Kind regards,

**Sheazin Premji**

**Executive Director, System Optimization**

**Fraser Health | Better Health. Best in Health Care.**

Cell: 778.322.0662

[www.fraserhealth.ca](http://www.fraserhealth.ca)

Administrative Assistant: Mavlyn Kaur

Email: [Mavlyn.Kaur@fraserhealth.ca](mailto:Mavlyn.Kaur@fraserhealth.ca)

**From:** Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>

**Sent:** Wednesday, June 30, 2021 1:59 PM

**To:** Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**Cc:** Premji, Sheazin [FH] <[sheazin.premji@fraserhealth.ca](mailto:sheazin.premji@fraserhealth.ca)>

**Subject:** Fwd: Template for reconciling potential heat related deaths with HAs

Hi Ian.

I am including Sheazin as she maybe be able to assist.

Thank you.

Dermot

Begin you forwarded message:

**From:** "Murray, Ian [FH]" <[ian.murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**From:** Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**Date:** June 30, 2021 at 13:22:24 PDT

**To:** "Kelly, Dermot [FH]" <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>

**Cc:** "Parte, Maura HLTH:EX" <[Maura.Parte@gov.bc.ca](mailto:Maura.Parte@gov.bc.ca)>

**Subject: FW: Template for reconciling potential heat related deaths with HAs**

Greetings Dermot,

Would the FHA Access team be able to capture this information. If yes, is there an provincial access leadership workgroup?

Best regards,

Ian

---

**From:** Parte, Maura HLTH:EX <[Maura.Parte@gov.bc.ca](mailto:Maura.Parte@gov.bc.ca)>

**Sent:** Wednesday, June 30, 2021 12:33 PM

**To:** Murray, Ian [FH] <[Ian.Murray@fraserhealth.ca](mailto:Ian.Murray@fraserhealth.ca)>

**Subject:** FW: Template for reconciling potential heat related deaths with HAs

**EXTERNAL SENDER.** If you suspect this message is malicious, please forward to [spam@phsa.ca](mailto:spam@phsa.ca) and do not open attachments or click on links.

---

Hello Ian,

Below is the request from BCCS to MOH regarding reporting of heat related deaths.

Thank you for your assistance in identifying the appropriate health authority channel for executing this request.

Maura

Maura Parte, Director, Response Planning  
Planning, Analysis and Reporting Branch  
COVID Response and Health Emergency Management Division  
BC Ministry of Health

Tel: 250 213 6377

Email: [Maura.Parte@gov.bc.ca](mailto:Maura.Parte@gov.bc.ca)

---

**From:** Baidwan, Jatinder PSSG:EX <[Jatinder.Baidwan@gov.bc.ca](mailto:Jatinder.Baidwan@gov.bc.ca)>

**Sent:** June 30, 2021 9:51 AM

**To:** Parte, Maura HLTH:EX <[Maura.Parte@gov.bc.ca](mailto:Maura.Parte@gov.bc.ca)>

**Cc:** Everett, Kirsten F PSSG:EX <[Kirsten.Everett@gov.bc.ca](mailto:Kirsten.Everett@gov.bc.ca)>

**Subject:** Template for reconciling potential heat related deaths with HAs

Maura,

As per our quick call please find attached the template that will aid reconciliation of deaths that occurred secondary to the excessive heat phenomenon we have recently endured.

Please disseminate to all HA's and let us (BCCS) know who will be the point of contact for this work at each HA.

I have cc'd Dr Kirsten Everett, director of the BCCS Medical Investigation Unit, who will be the point of contact at the BCCS end.

Kindest regards,

**Dr. Jatinder (Taj) Baidwan, BSc(Hons) MBBS (Lon) FRCGP (UK) CCFP DRCOG DFFP  
CCPE MCGI MCMI**

Chief Medical Officer

BC Coroners Service

[www.bccoroner.ca](http://www.bccoroner.ca)

[b04-398-b14b](#)

[800-4720 Kingsway](#)

Coast Salish Territory

<http://www.gov.bc.ca/coroners>



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**From:** Liggett, Brenda [FH] Brenda.Liggett@fraserhealth.ca   
**Subject:** RE: Tier 2 AOC List - **s.22** from Hilton Villa transferred to SMH  
**Date:** June 27, 2021 at 12:59 PM  
**To:** Kelly, Dermot [FH] dermot.kelly@fraserhealth.ca

BL

I don't know how many facilities don't have a/c, but suggest that we ask Suzanne and her team to find out. I am reasonably sure that all of O&O sites have a/c.

If we have any additional room in our operating budget, we could provide a grant to our HSP site to add a/c.

Brenda

**Brenda Liggett**

Vice President, System Optimization and Chief Financial Officer

Cell: 604.807.0984

Executive Assistant: Christine Intile

Email: [Christine.intile@fraserhealth.ca](mailto:Christine.intile@fraserhealth.ca)

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**From:** Kelly, Dermot [FH] <dermot.kelly@fraserhealth.ca>

**Sent:** Sunday, June 27, 2021 11:49 AM

**To:** Liggett, Brenda [FH] <Brenda.Liggett@fraserhealth.ca>

**Subject:** Fwd: Tier 2 AOC List - **s.22** from Hilton Villa transferred to SMH

How many of the LTC facilities do not have A/C?

Wonder if they have a extreme climate plan?

Begin forwarded message:

**From:** do.not.reply@fraserhealth.ca  
**Date:** June 27, 2021 at 10:35:37 PDT  
**To:** ".FHA Tier 2 AOC Notifications"  
<FHATier2AOCNotifications@fraserhealth.ca>, ".FHA Tier 2 AOC Notifications" <FHATier2AOCNotifications@fraserhealth.ca>, ".FHA Tier 2 AOC Notifications" <FHATier2AOCNotifications@fraserhealth.ca>, "Soames, Alex [FH]" <alex.soames@fraserhealth.ca>  
**Subject:** Tier 2 AOC List - **s.22** from Hilton Villa transferred to SMH  
**Reply-To:** "do.not.reply@Fraserhealth.ca" <do.not.reply@fraserhealth.ca>

A new incident was created in the Tier 2 AOC List.

<http://fhworkspaces/sites/Tier2OnCall/Lists/Tier%202%20AOC%20Form/DispForm.aspx?ID=332>

<b>Incident</b>	<b>s.22</b>	<b>from Hilton Villa transferred to SMH</b>
<b>Name of AOC</b>		Brenda Liggett
<b>Phone</b>		604-807-0984
<b>Incident Category</b>		Safety
<b>Site/Facility</b>		Hilton Villa in Surrey
<b>Program/Dept/Unit</b>		LTC (contracted)
<b>Incident Date</b>		June 27, 2021 at 10:00 am

<b>Situation (what happened)</b>	Tier 1 for Surrey community notified that [REDACTED] from Hilton Villa were transferred to Surrey Memorial Hospital (SMH) [REDACTED]
----------------------------------	--

Hilton Villa is one of our contracted LTC facilities that consists of two buildings each with 70 residents. The north building was built in the 1970s and is without air conditioning. The south building was built in 2008 and has air conditioning.

<b>Background (context)</b>	Of concern are the residents in the north building during the current heat wave.
-----------------------------	--

[REDACTED] were transferred to SMH this morning. [REDACTED]

The facility physician, HEMBC and fire services have been notified of the concern for the residents in the north building.

<b>Assessment</b>	It is likely that with the higher temperatures forecast for the next few days more residents will experience heat exhaustion.
-------------------	---

The manager for Hilton Villa has taken the following actions:

- three additional staff called in to assist with hydration and to provide the residents with cold compresses
- three residents have been moved off of the second floor of the north building (two to the first floor and one to south building)
- fire services have been asked to come in and to assess the situation
  - HEMBC is on standby
  - Assessing if sprinklers can be put onto the roof

#### **Recommendation**

**Has an incident report been completed**

No

**From:** Leith, Laurie [FH] [laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)  
**Subject:** RE: urgent - RR in the next 10min  
**Date:** June 29, 2021 at 12:35 PM  
**To:** Lee, Victoria [FH] [Victoria.Lee@fraserhealth.ca](mailto:Victoria.Lee@fraserhealth.ca), Dempster, Linda [FH] [Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca), Kelly, Dermot [FH] [dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca), Nuraney, Naseem [FH] [Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca), Liggett, Brenda [FH] [Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca), Chouinor, Kathleen [FH] [kathleen.chouinor@fraserhealth.ca](mailto:kathleen.chouinor@fraserhealth.ca), Brine, Cameron [FH] [cameron.brine@fraserhealth.ca](mailto:cameron.brine@fraserhealth.ca)  
**Cc:** Schroeder, Tracey [FH] [Tracey.Schroeder@fraserhealth.ca](mailto:Tracey.Schroeder@fraserhealth.ca)

LL

## Data:

2246 ED visits yesterday. 1651 average for 2020/21. 2005 average for 2019/20  
497 admissions yesterday/ 215 average for 2020/21. 226 Average for 2019/20

## BCEHS delays

- all site prioritizing offload delays. They are doubling and tripling stretchers to free up ambulance crews.

## Acute actions

- Reviewing OR slates for postponements (currently postponements at BH, LMH, potentially ERH)
- Pulled staff from inpatient units to work in ER. Increased workload resulting on inpatient units
- Exploring opportunity to redeploy any vaccine site staffing to ER
- Exploring extra Hospitalists & extra ER physician booked at BH
- Morgue using temporary coolers at SMH
- Opened additional hallway spaces in SMH ER
- Opened biocontainment space in SMH ICU for additional capacity
- Brought in extra NP and screener positions at PAH to accept SMH transfers
- Asking Primary Care what expected hours of operations are for GP offices, UPCC over stat & Friday this week (this will have further impact on ER if GPs offices closed on Thursday & Friday into weekend)

Laurie Leith, RN BSN, MA  
Vice President, Acute and Community Services  
Fraser Health

---

**From:** Lee, Victoria [FH] <[Victoria.Lee@fraserhealth.ca](mailto:Victoria.Lee@fraserhealth.ca)>

**Sent:** Tuesday, June 29, 2021 12:13 PM

**To:** Dempster, Linda [FH] <[Linda.Dempster@fraserhealth.ca](mailto:Linda.Dempster@fraserhealth.ca)>; Kelly, Dermot [FH] <[dermot.kelly@fraserhealth.ca](mailto:dermot.kelly@fraserhealth.ca)>; Leith, Laurie [FH] <[laurie.leith@fraserhealth.ca](mailto:laurie.leith@fraserhealth.ca)>; Nuraney, Naseem [FH] <[Naseem.Nuraney@fraserhealth.ca](mailto:Naseem.Nuraney@fraserhealth.ca)>; Liggett, Brenda [FH] <[Brenda.Liggett@fraserhealth.ca](mailto:Brenda.Liggett@fraserhealth.ca)>; Chouinor, Kathleen [FH] <[kathleen.chouinor@fraserhealth.ca](mailto:kathleen.chouinor@fraserhealth.ca)>; Brine, Cameron [FH] <[cameron.brine@fraserhealth.ca](mailto:cameron.brine@fraserhealth.ca)>

**Cc:** Schroeder, Tracey [FH] <Tracey.Schroeder@fraserhealth.ca>

**Subject:** urgent - RR in the next 10min

Hi all,

I need to provide an update to the province on the significant health & health services impacts that we're seeing due to the extreme heat wave.

I've added what we'd sent on the weekend.

Could you please add any updates that you have and send it to Tracey in the next 10min by 1225pm, I need info on the types of patients, deaths, etc. on acute and what we are doing specifically **s.13**

**LTC/AL/MH homes;** if any changes on imms/testing sites; any impacts on staff/medical staff and whether what is circulating in the community news cycle is true (i.e. **s.22**)

Some of the health authorities are using the COVID hotels to get people out, we can also redirect CTAS 4/5's to UPCCs, VCH looking at redeploying some of the staff from vaccine centres given that our volumes are lower than expected, etc.

#### Background

- The health and safety of our staff, industry partners, and clients at clinics throughout our region is our priority. In anticipation of the heat wave, Fraser Health developed Heat Stress Response Plan for testing & vaccine clinics as well as LTC/AL care homes
- Testing and immunization sites - there were two sites that were identified as highest risk - Coquitlam's Poirier and Abbotsford's Ag-Rec Centres. Cooling the roof with water by City Fire Dept at regular intervals in addition to multiple strategies have been successful for the Poirier site. Unfortunately, the Abbotsford site was not cooling adequately with additional industrial, evaporation & floor fans, but an alternate site has been secured with air conditioning • LTC/AL - a number of care homes do not have air conditioning that have been highlighted as high risk. Information re: preventive actions to undertake and communication processes have been shared. EOC has been stood up to work with care homes directly.

Current situation: • Due to the extreme heat wave currently impacting our region, people with COVID-19 vaccine appointments at the Abbotsford Ag-Rec Centre and all drive through sites have been redirected over the weekend. This will continue for Mon. Positive feedback thusfar from staff, medical staff and patients • LTC/AL - Two care homes have been challenged thusfar - Hilton Villa and Kiwanis. **s.22**

Multiple strategies have been implemented thusfar (i.e. installing fans, temporary cooling units, additional staff to put cold compresses on residents, etc.). • Acute - 4/6 Ridge Meadows Hospital's chillers failed but managed to get 2 back online with HVAC, no patient/staff impacts. • We are seeing additional patients in emerg and virtual care call volumes related to heat-related health concerns thusfar

**CONFIDENTIAL**

**Victoria Lee MD MPH MBA CCFP FRCPC**

President and Chief Executive Officer

*Fraser Health*

*Suite 400, Central City Tower*

*13450 - 102nd Avenue*

*Surrey, BC, V3T 0H1*

*Phone: 604-587-4625*

*Email: [victoria.lee@fraserhealth.ca](mailto:victoria.lee@fraserhealth.ca)*

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# CODE ORANGE: MASS CASUALTY/DISASTER

Abbotsford Regional Hospital & Cancer Centre

## OVERVIEW

---

A Code Orange is activated when an event stresses campus operations and impairs the organization's ability to maintain normal service levels.

Examples of potential events that could lead to Code Orange being activated:

- Natural disasters (earthquakes, snowstorms, floods)
- Mass casualty events (bus accident, plane crash)
- Internal events (localized flooding)

Notification of a potential Code Orange event must be escalated to the Administrator In-Charge/Designate.

**As in all emergencies, consider your safety first.**

## DEFINITIONS

---

**Code Orange can be activated at any stage.**

### Stage 1 - Alert

---

- Notification received of a disaster/mass casualty event with possible injuries and very limited information available
- Standby – Hospital wide
- Emergency Operations Centre (EOC) may be activated

### Stage 2 - Partial

---

- Confirmed disaster/mass casualty incident that overwhelms resources and partially impacts the hospital
- Affected departments will be notified to activate functional area or department plans
- All other areas on standby
- EOC activated

### Stage 3 - Full

---

- Confirmed disaster/mass casualty incident that impacts the entire site
- Normal operations will be curtailed
- All functional areas and department plans activated
- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

##### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 1 Alert”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Determine if a Stage 2 – Partial or Stage 3 - Full Code Orange activation is required
- Consider activating the Emergency Operations Centre
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

# CODE ORANGE: MASS CASUALTY/DISASTER

## Abbotsford Regional Hospital & Cancer Centre

### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

### FM Help Desk

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

# CODE ORANGE: MASS CASUALTY/DISASTER

## Abbotsford Regional Hospital & Cancer Centre

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back, as required
- Request Medical Director initiate Physician call-back, when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

#### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work

# CODE ORANGE: MASS CASUALTY/DISASTER

Abbotsford Regional Hospital & Cancer Centre

- Modify and expand work activities as necessary
- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate staff member to maintain communications with the EOC
- Assess staffing requirements. As necessary:
  - Request additional staff from Labour Pool, if activated
  - Activate departmental call-back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary

---

#### Manager/Designate - Non-Affected Department(s)

---

- Prepare to support Affected Departments
- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer if required
- Assess the number of staff available to release to Labour Pool to support other areas, if appropriate
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

---

#### FM Help Desk

---

- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 3 - FULL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 3 - Full”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
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- Notify the following as required:
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#### All Staff

---

- Return to home unit and follow direction provided by Manager/Designate
- Remain on the unit until otherwise directed

# CODE ORANGE: MASS CASUALTY/DISASTER

Abbotsford Regional Hospital & Cancer Centre

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## Manager/Designate - All Departments

---

- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
- Retrieve Code Orange Supplies and review plan
- Cease all non-urgent work
- Modify and expand work activities as necessary
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---

## FM Help Desk

---

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# CODE ORANGE: MASS CASUALTY/DISASTER

Abbotsford Regional Hospital & Cancer Centre

## OFF DUTY STAFF

---

If you become aware of a Code Orange Activation while you are off duty, remember the following:

- Avoid calling your workplace
- Remain available and accessible via phone
- Monitor local radio, television and social media
- Report to work as per normal schedule or as advised by radio or telephone call
- If you are requested to return to work report to the Labour Pool or as directed
- Watch for changes to site access and parking
- Wear your employee photo identification as Controlled Access Procedures may be implemented

## DOCUMENTATION

---

- Ensure proper documentation is completed, as applicable:
  - Patient Safety Learning System (PSLS) Report
  - Incident reports

## OVERVIEW

---

A Code Orange is activated when an event stresses campus operations and impairs the organization's ability to maintain normal service levels.

Examples of potential events that could lead to Code Orange being activated:

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Notification of a potential Code Orange event must be escalated to the Administrator In-Charge/Designate.

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## DEFINITIONS

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**Code Orange can be activated at any stage.**

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---

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- Normal operations will be curtailed
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- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

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---

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  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

---

### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

---

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
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  - Assign EOC personnel and functions as necessary
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#### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

#### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work
- Modify and expand work activities as necessary

- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
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---

### Manager/Designate - Non-Affected Department(s)

---

- Prepare to support Affected Departments
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---

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
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  - Medical Director
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### STAGE 3 - FULL

---

#### Administrator In-Charge/Designate

---

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#### All Staff

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- Remain on the unit until otherwise directed

### Manager/Designate - All Departments

---

- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
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- Affected departments will be notified to activate functional area or department plans
- All other areas on standby
- EOC activated

#### Stage 3 - Full

---

- Confirmed disaster/mass casualty incident that impacts the entire site
- Normal operations will be curtailed
- All functional areas and department plans activated
- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

##### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 1 Alert”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Determine if a Stage 2 – Partial or Stage 3 - Full Code Orange activation is required
- Consider activating the Emergency Operations Centre
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

##### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment

- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back, as required
- Request Medical Director initiate Physician call-back, when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement

- Request the Code Orange – All Clear email be forwarded to the site distribution list

### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work
- Modify and expand work activities as necessary
- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate staff member to maintain communications with the EOC
- Assess staffing requirements. As necessary:
  - Request additional staff from Labour Pool, if activated
  - Activate departmental call-back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary

### Manager/Designate - Non-Affected Department(s)

---

- Prepare to support Affected Departments
- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer if required
- Assess the number of staff available to release to Labour Pool to support other areas, if appropriate
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 3 - FULL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 3 - Full”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Flow & Access
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back lists as required
- Request Medical Director initiate Physician call-back when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

---

- Return to home unit and follow direction provided by Manager/Designate
- Remain on the unit until otherwise directed

---

### Manager/Designate - All Departments

---

- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
- Retrieve Code Orange Supplies and review plan
- Cease all non-urgent work
- Modify and expand work activities as necessary
- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate a staff member to maintain communications with the EOC
- Assess staffing requirements and as necessary:
  - Request additional staff from Labour Pool
  - Activate departmental call back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary
- Prepare to receive patients

---

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 3 - Full” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### OFF DUTY STAFF

---

If you become aware of a Code Orange Activation while you are off duty, remember the following:

- Avoid calling your workplace
- Remain available and accessible via phone
- Monitor local radio, television and social media
- Report to work as per normal schedule or as advised by radio or telephone call
- If you are requested to return to work report to the Labour Pool or as directed
- Watch for changes to site access and parking
- Wear your employee photo identification as Controlled Access Procedures may be implemented

### DOCUMENTATION

---

- Ensure proper documentation is completed, as applicable:
  - Patient Safety Learning System (PSLS) Report
  - Incident reports

### OVERVIEW

---

A Code Orange is activated when an event stresses campus operations and impairs the organization's ability to maintain normal service levels.

Examples of potential events that could lead to Code Orange being activated:

- Natural disasters (earthquakes, snowstorms, floods)
- Mass casualty events (bus accident, plane crash)
- Internal events (localized flooding)

Notification of a potential Code Orange event must be escalated to the Administrator In-Charge/Designate.

**As in all emergencies, consider your safety first.**

### DEFINITIONS

---

**Code Orange can be activated at any stage.**

#### Stage 1 - Alert

---

- Notification received of a disaster/mass casualty event with possible injuries and very limited information available
- Standby – Hospital wide
- Emergency Operations Centre (EOC) may be activated

#### Stage 2 - Partial

---

- Confirmed disaster/mass casualty incident that overwhelms resources and partially impacts the hospital
- Affected departments will be notified to activate functional area or department plans
- All other areas on standby
- EOC activated

#### Stage 3 - Full

---

- Confirmed disaster/mass casualty incident that impacts the entire site
- Normal operations will be curtailed
- All functional areas and department plans activated
- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

##### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 1 Alert”
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- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
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- Determine if a Stage 2 – Partial or Stage 3 - Full Code Orange activation is required
- Consider activating the Emergency Operations Centre
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

---

### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

---

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back, as required
- Request Medical Director initiate Physician call-back, when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

#### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work
- Modify and expand work activities as necessary

- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate staff member to maintain communications with the EOC
- Assess staffing requirements. As necessary:
  - Request additional staff from Labour Pool, if activated
  - Activate departmental call-back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary

---

### Manager/Designate - Non-Affected Department(s)

---

- Prepare to support Affected Departments
- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer if required
- Assess the number of staff available to release to Labour Pool to support other areas, if appropriate
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

---

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 3 - FULL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 3 - Full”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Flow & Access
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back lists as required
- Request Medical Director initiate Physician call-back when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

---

- Return to home unit and follow direction provided by Manager/Designate
- Remain on the unit until otherwise directed

### Manager/Designate - All Departments

---

- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
- Retrieve Code Orange Supplies and review plan
- Cease all non-urgent work
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- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
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- Assess staffing requirements and as necessary:
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  - Activate departmental call back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary
- Prepare to receive patients

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 3 - Full” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### OFF DUTY STAFF

---

If you become aware of a Code Orange Activation while you are off duty, remember the following:

- Avoid calling your workplace
- Remain available and accessible via phone
- Monitor local radio, television and social media
- Report to work as per normal schedule or as advised by radio or telephone call
- If you are requested to return to work report to the Labour Pool or as directed
- Watch for changes to site access and parking
- Wear your employee photo identification as Controlled Access Procedures may be implemented

### DOCUMENTATION

---

- Ensure proper documentation is completed, as applicable:
  - Patient Safety Learning System (PSLS) Report
  - Incident reports

### OVERVIEW

---

A Code Orange is activated when an event stresses campus operations and impairs the organization's ability to maintain normal service levels.

Examples of potential events that could lead to Code Orange being activated:

- Natural disasters (earthquakes, snowstorms, floods)
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- Internal events (localized flooding)

Notification of a potential Code Orange event must be escalated to the Administrator In-Charge/Designate.

**As in all emergencies, consider your safety first.**

### DEFINITIONS

---

**Code Orange can be activated at any stage.**

#### Stage 1 - Alert

---

- Notification received of a disaster/mass casualty event with possible injuries and very limited information available
- Standby – Hospital wide
- Emergency Operations Centre (EOC) may be activated

#### Stage 2 - Partial

---

- Confirmed disaster/mass casualty incident that overwhelms resources and partially impacts the hospital
- Affected departments will be notified to activate functional area or department plans
- All other areas on standby
- EOC activated

#### Stage 3 - Full

---

- Confirmed disaster/mass casualty incident that impacts the entire site
- Normal operations will be curtailed
- All functional areas and department plans activated
- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

##### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 1 Alert”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Determine if a Stage 2 – Partial or Stage 3 - Full Code Orange activation is required
- Consider activating the Emergency Operations Centre
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

##### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment

- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back, as required
- Request Medical Director initiate Physician call-back, when necessary

- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work
- Modify and expand work activities as necessary
- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate staff member to maintain communications with the EOC
- Assess staffing requirements. As necessary:
  - Request additional staff from Labour Pool, if activated
  - Activate departmental call-back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary

### Manager/Designate - Non-Affected Department(s)

---

- Prepare to support Affected Departments
- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer if required
- Assess the number of staff available to release to Labour Pool to support other areas, if appropriate
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated

- Prepare for the possibility of escalation

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 3 - FULL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 3 - Full”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Flow & Access
- Notify the following as required:
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#### All Staff

---

- Return to home unit and follow direction provided by Manager/Designate
- Remain on the unit until otherwise directed

### Manager/Designate - All Departments

---

- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
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### Contact Centre

---

- Announce three times overhead “Code Orange Stage 3 - Full” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
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### OFF DUTY STAFF

---

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### DOCUMENTATION

---

- Ensure proper documentation is completed, as applicable:
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  - Incident reports

### OVERVIEW

---

A Code Orange is activated when an event stresses campus operations and impairs the organization's ability to maintain normal service levels.

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### DEFINITIONS

---

**Code Orange can be activated at any stage.**

#### Stage 1 - Alert

---

- Notification received of a disaster/mass casualty event with possible injuries and very limited information available
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- Emergency Operations Centre (EOC) may be activated

#### Stage 2 - Partial

---

- Confirmed disaster/mass casualty incident that overwhelms resources and partially impacts the hospital
- Affected departments will be notified to activate functional area or department plans
- All other areas on standby
- EOC activated

#### Stage 3 - Full

---

- Confirmed disaster/mass casualty incident that impacts the entire site
- Normal operations will be curtailed
- All functional areas and department plans activated
- EOC activated

### RESPONSE PROCEDURES

---

#### STAGE 1 - ALERT

---

##### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 1 Alert”
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- Notify:
  - Tier 2- Administrator On-Call
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- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

##### All Staff

---

- Return to home unit and await further instructions
- Remain on unit until otherwise directed

##### Managers/Designates

---

- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer, if required
- Assess the number of staff available to release to Labour Pool, if required
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated

- Prepare for the possibility of escalation

### Contact Centre

---

- Announce three times overhead “Code Orange Stage 1 Alert” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 2 - PARTIAL

---

#### Administrator In-Charge/Designate

---

- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 2 - Partial”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back, as required
- Request Medical Director initiate Physician call-back, when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

---

- Return to home unit, review Code Orange procedures and await further instructions
- Remain on the unit until otherwise directed

#### Manager/Designate - Affected Department(s)

---

- Retrieve Code Orange Supplies and activate plan
- Cease all non-urgent work
- Modify and expand work activities as necessary

- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate staff member to maintain communications with the EOC
- Assess staffing requirements. As necessary:
  - Request additional staff from Labour Pool, if activated
  - Activate departmental call-back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary

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### Manager/Designate - Non-Affected Department(s)

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- Prepare to support Affected Departments
- Retrieve Code Orange Supplies and review plan
- Assess the number of patients suitable for discharge or transfer if required
- Assess the number of staff available to release to Labour Pool to support other areas, if appropriate
- Assess supplies and equipment
- Assign a staff member to maintain communications with the EOC, if activated
- Prepare for the possibility of escalation

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### Contact Centre

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- Announce three times overhead “Code Orange Stage 2 Partial” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### STAGE 3 - FULL

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#### Administrator In-Charge/Designate

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- Complete and send the Code Orange Email Notification Template located on the FH Pulse Health Emergency Management Intranet Page
- Call STAT Line **7111** – state “Code Orange Stage 3 - Full”
  - Request the Code Orange email be forwarded to the site distribution list
- Notify:
  - Tier 2- Administrator On-Call
  - Health Emergency Management BC
  - Medical Director
  - Patient Flow & Access
- Notify the following as required:
  - BC Ambulance Service
  - Other Health Service Areas/Authorities
  - Police
  - Fire Department
- Assume primary responsibility of directing/coordinating activities of Code Orange
- Establish an EOC
  - Assign EOC personnel and functions as necessary
- Direct affected departments to initiate employee call-back lists as required
- Request Medical Director initiate Physician call-back when necessary
- When appropriate, complete and send the Code Orange Email Notification – All Clear
  - Call the STAT Line **7111** to order a “Code Orange All Clear” overhead announcement
  - Request the Code Orange – All Clear email be forwarded to the site distribution list

#### All Staff

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- Return to home unit and follow direction provided by Manager/Designate
- Remain on the unit until otherwise directed

#### Manager/Designate - All Departments

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- Activate Code Orange Procedures and refer to Code Orange Functional Area or Departmental Plan
- Retrieve Code Orange Supplies and review plan

- Cease all non-urgent work
- Modify and expand work activities as necessary
- Advise patients/visitors of the situation and direct visitors to remain in rooms with patients
- Non-Nursing departments return inpatients to Nursing Units and discharge outpatients as required
- Implement patient discharge and transfers, as necessary
- Designate a staff member to maintain communications with the EOC
- Assess staffing requirements and as necessary:
  - Request additional staff from Labour Pool
  - Activate departmental call back if appropriate
  - Identify number of staff available to release to Labour Pool
- Assess supplies and order, as necessary
- Assess and prepare equipment, as necessary
- Prepare to receive patients

### Contact Centre

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- Announce three times overhead “Code Orange Stage 3 - Full” as directed by the Administrator In-Charge/Designate
- Forward the completed Code Orange email to site distribution list
- Notify:
  - Security Contractor **3800**
  - Health Emergency Management BC
  - Medical Director
  - Patient Access and Flow
- When directed, announce overhead three times “Code Orange All Clear”
  - Forward the Code Orange – All Clear email to site distribution list

### OFF DUTY STAFF

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If you become aware of a Code Orange Activation while you are off duty, remember the following:

- Avoid calling your workplace
- Remain available and accessible via phone
- Monitor local radio, television and social media
- Report to work as per normal schedule or as advised by radio or telephone call
- If you are requested to return to work report to the Labour Pool or as directed
- Watch for changes to site access and parking
- Wear your employee photo identification as Controlled Access Procedures may be implemented

### DOCUMENTATION

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- Ensure proper documentation is completed, as applicable:
  - Patient Safety Learning System (PSLS) Report
  - Incident reports