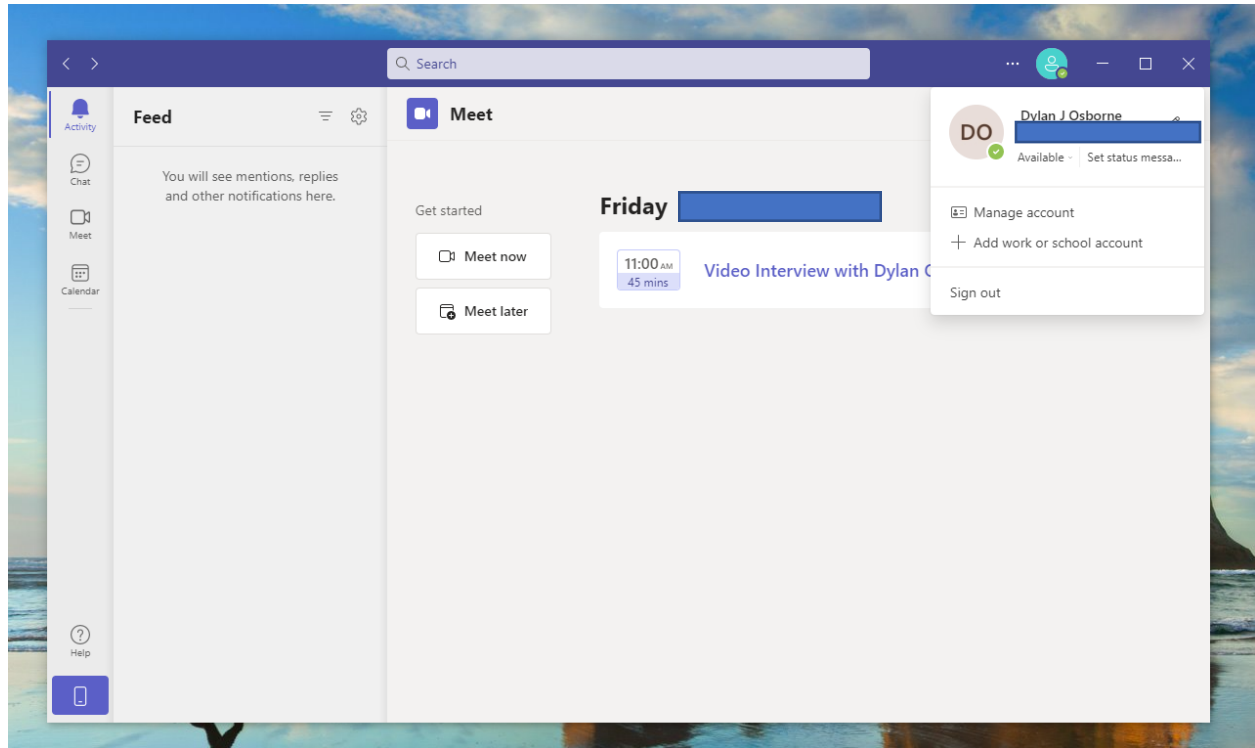


5-25-2022

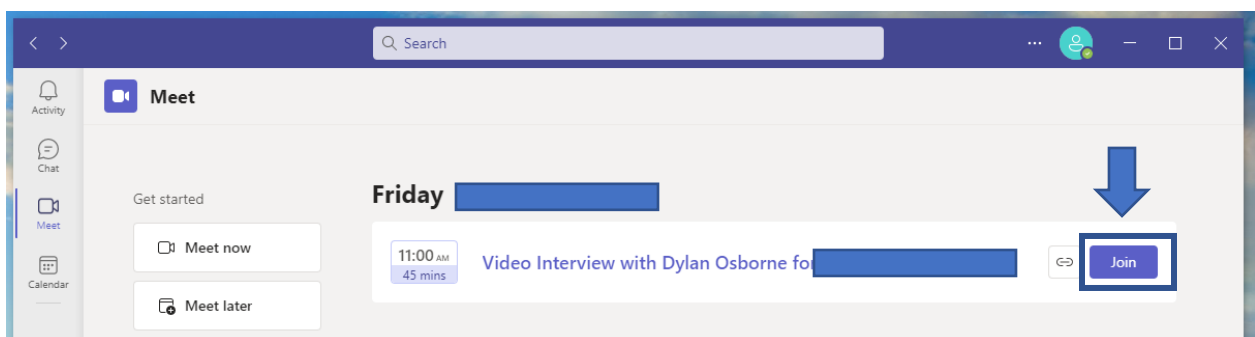
Microsoft Teams - Try a Different Browser Error

Before you begin download and install the **Microsoft Teams** application from Microsoft.com.

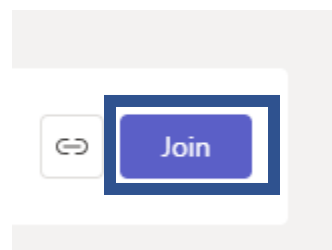
After receiving an invite for a Team meeting, log-in with your email credentials associated.



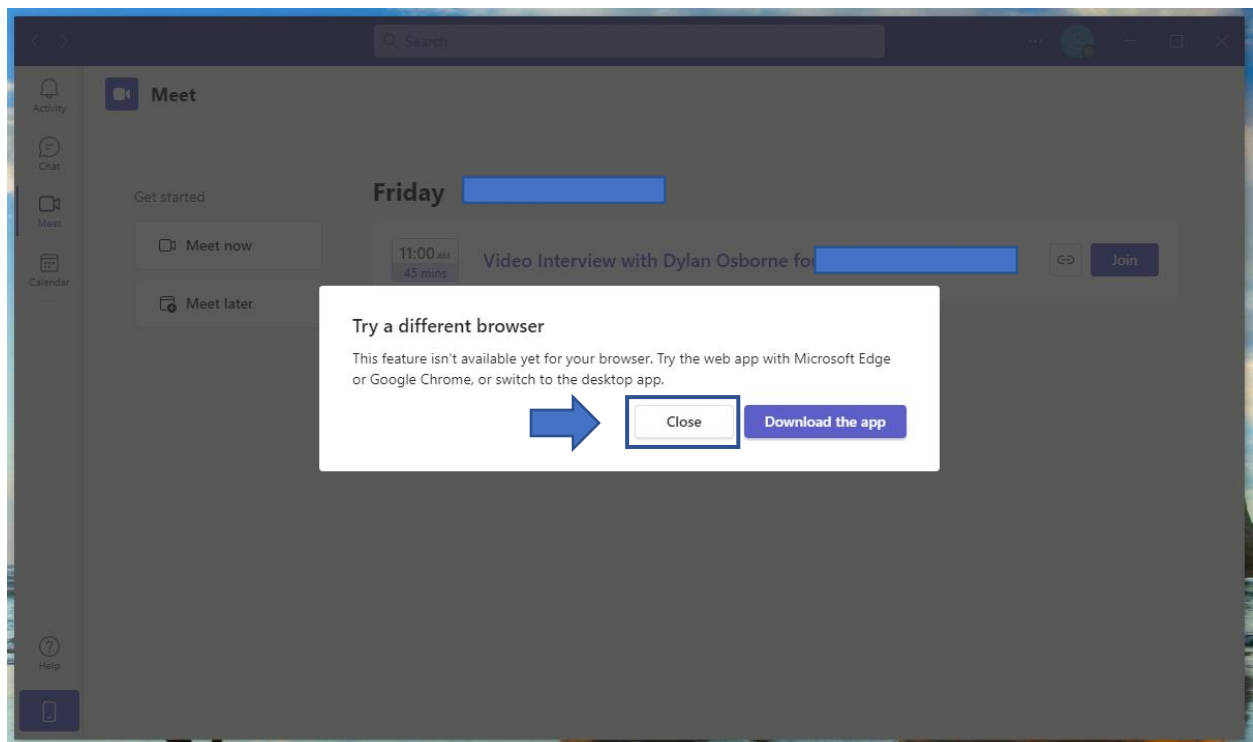
The meeting link appears in the dashboard. Next select **Join**



Select **Join**



I received an error that appears with-in the application.



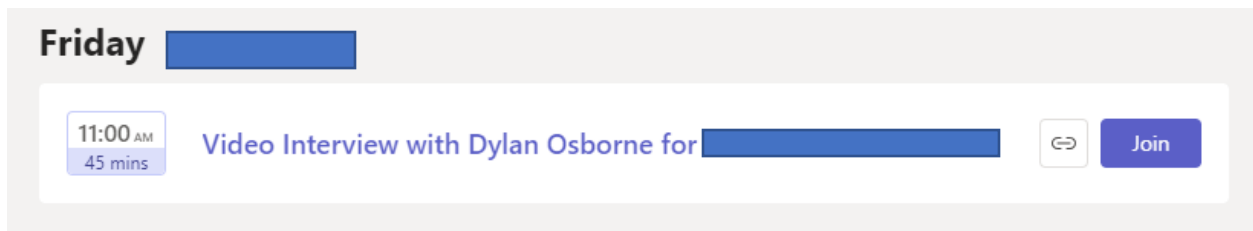
Try a different browser. This feature isn't available yet for your browser. Try the web app with Microsoft Edge or Google Chrome, or switch to the desktop app.

(Note: The desktop application is being used in this example.)

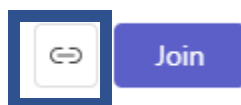
Logging into Teams from a browser and selecting Join will not fix this issue.

Select **Close**.

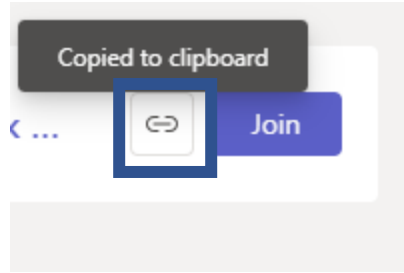
Locate the **Link** Button to the left of Join



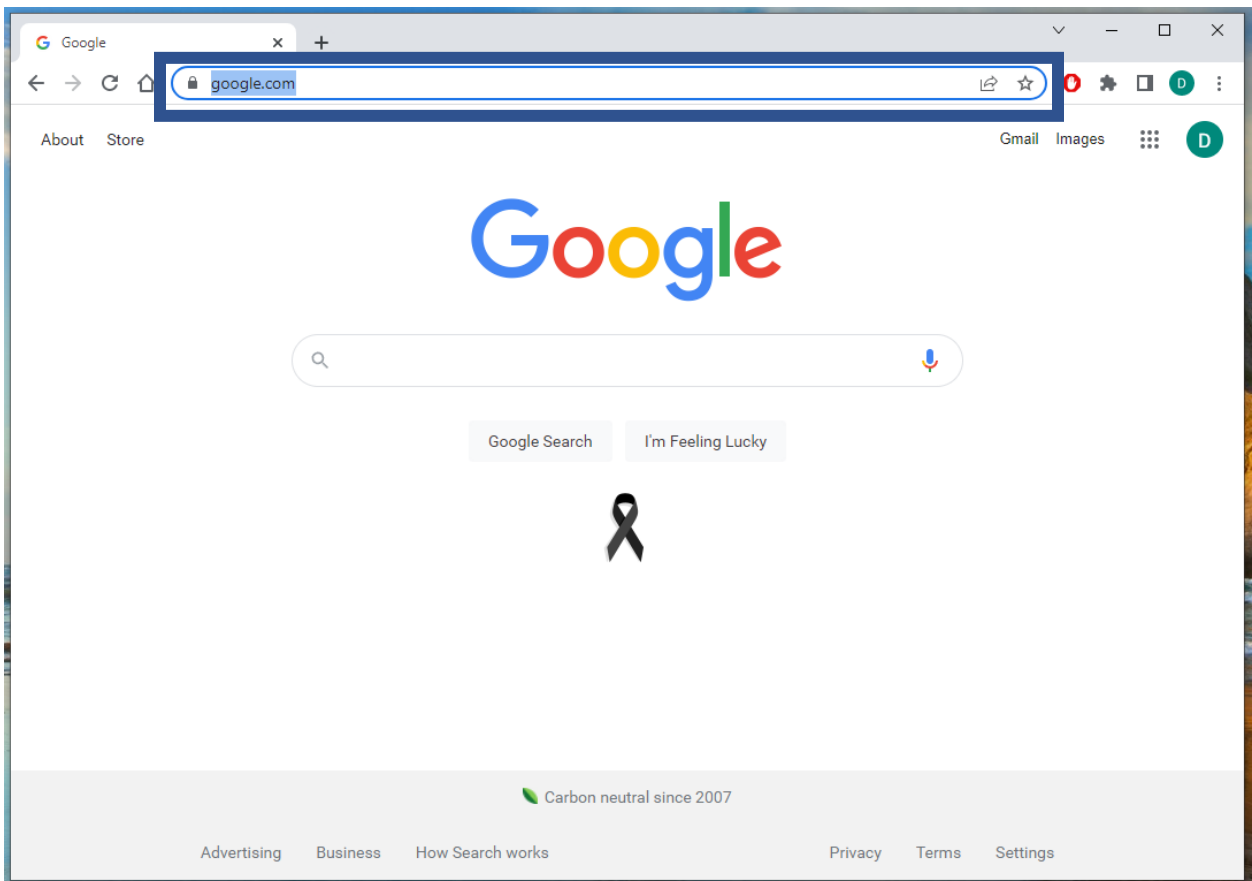
Select the **Link** Button



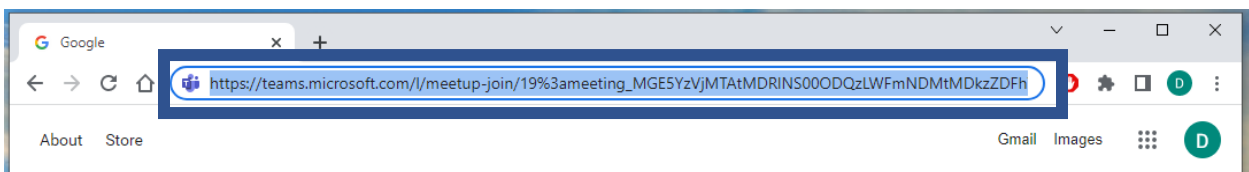
The link will be copied to your clipboard.

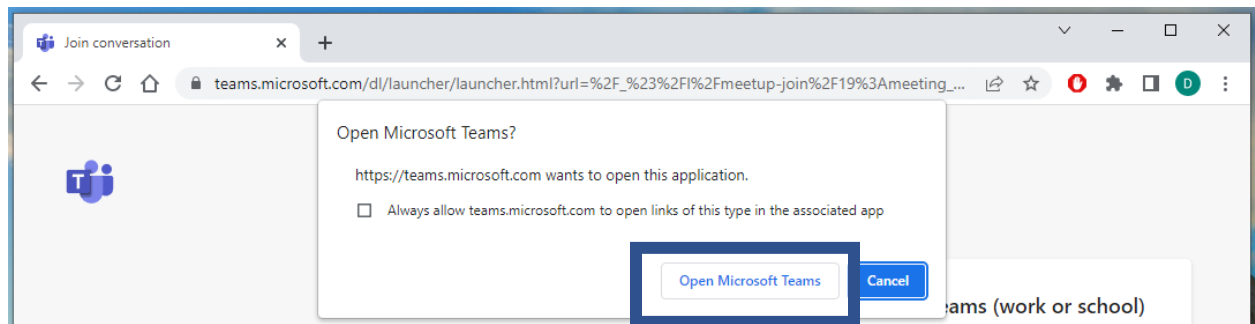


Open a web browser (recommended: Google Chrome, Firefox)

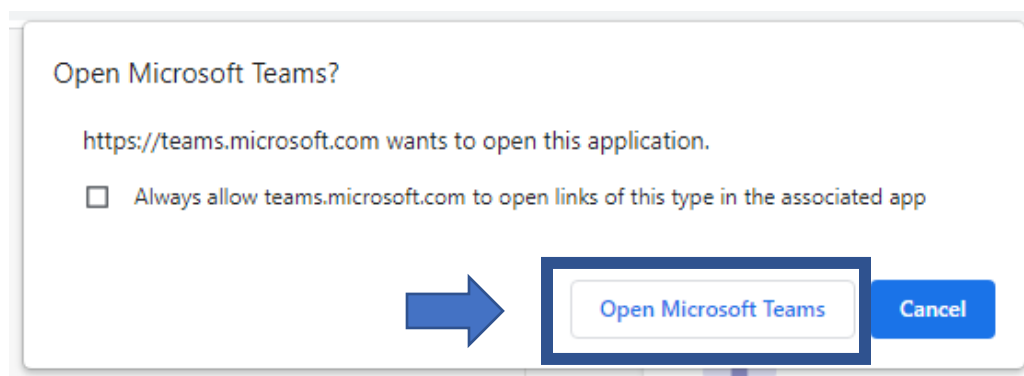


In the URL address bar, paste the copied URL link (received from the Link Button) and select enter/return to proceed.



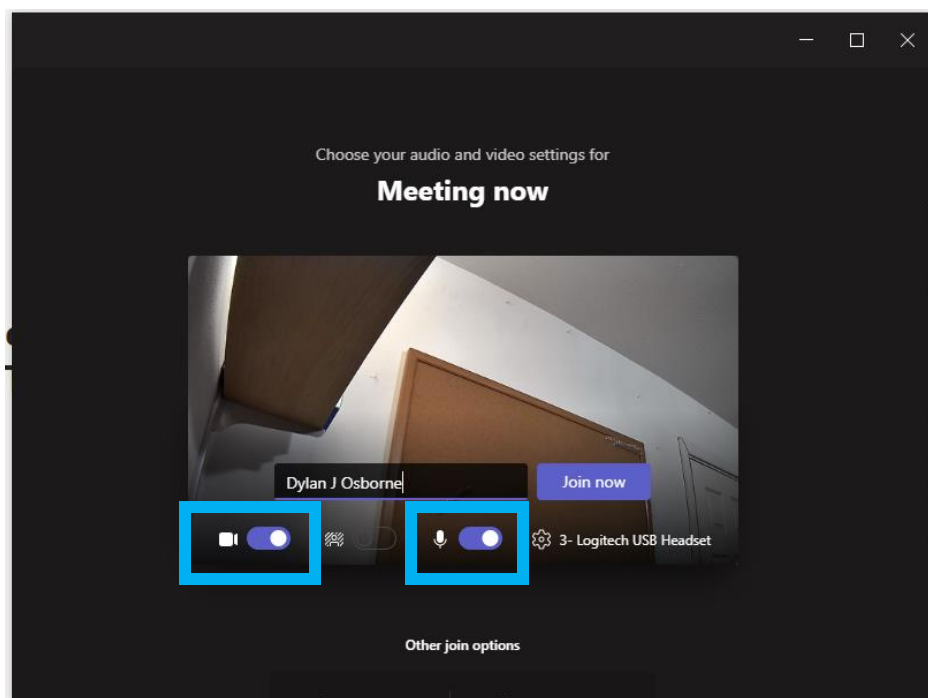


An alert prompt appears requesting to use the Desktop App. Select **Open Microsoft Teams**.

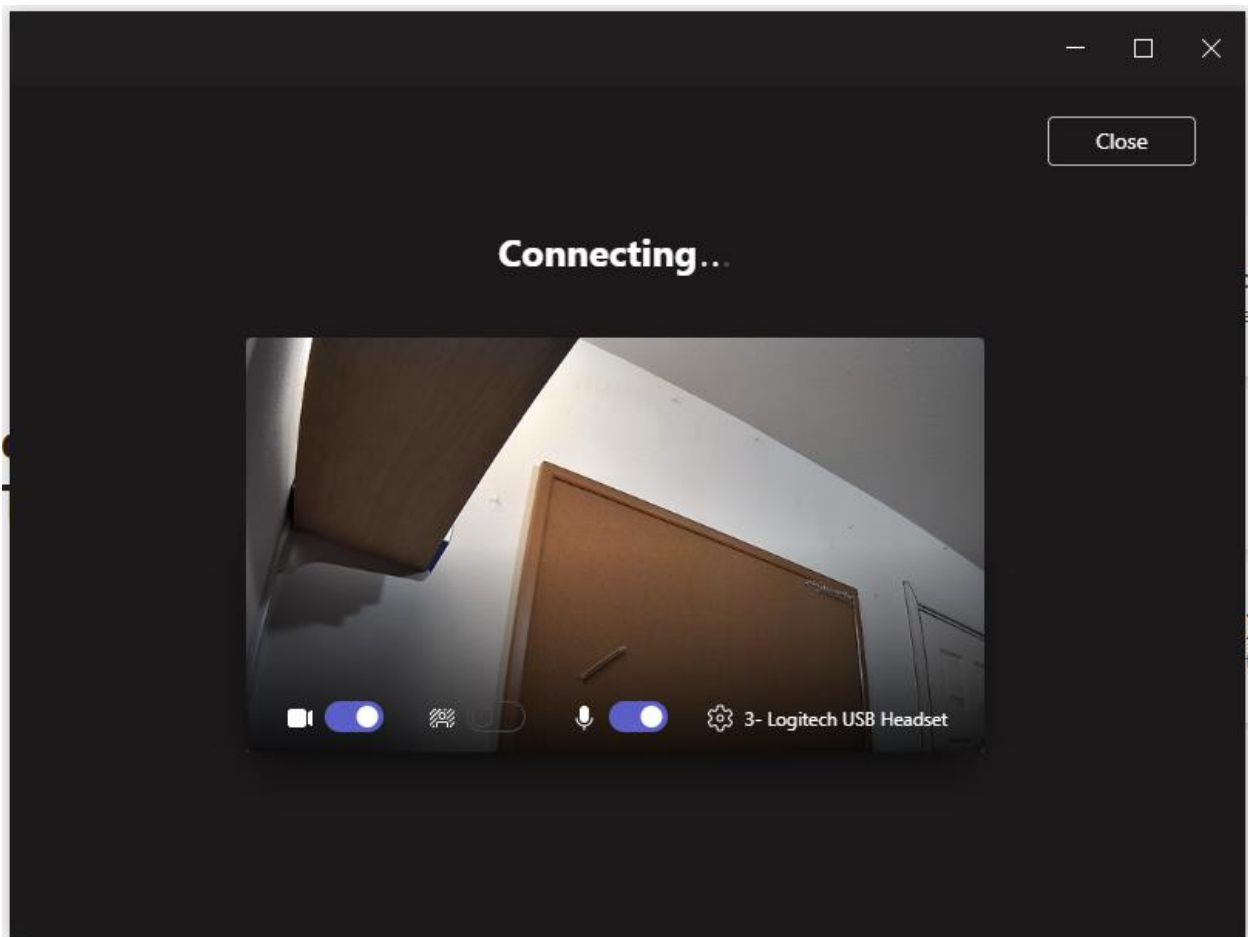


Microsoft Teams opens. Enter your name and make sure the audio and video tabs are set to on.

Select "Join now"



Teams will connect you to the meeting. (Connecting...)



Your meeting will begin.