Dylan Moreland

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github.com/dylanm312

Education

M.S. ENGINEERING MANAGEMENT | JUN 2022 | CAL POLY, SAN LUIS OBISPO
B.S. INDUSTRIAL ENGINEERING | JUN 2022 | CAL POLY, SAN LUIS OBISPO
· Process Improvement Fundamentals, Cost Analysis, Database Design, Technical Writing, Public Speaking
· **Major/Overall GPA: 3.83/3.81**; music minor

Skills and Certifications

· **Operating Systems:** Windows, macOS, Ubuntu
· **Languages:** Python, Java, VBA, HTML/CSS/JS, some PHP, some SQL, some React, some Ruby
· **Programs:** Microsoft Office 365, Power Apps/Automate/BI, Freshservice ITSM, Active Directory & Group Policy
· **Networking Theory:** Switching, routing, VLANs, tunneling, TLS basics, OSI & TCP/IP models
· **Miscellaneous:** MS Access and RDBMS theory

Relevant Experience

STUDENT ASSISTANT | ASI INFORMATION TECHNOLOGY | JAN 2020 – JUN 2020
- Created and maintained base images and software install packages
- Provisioned and maintained assets and user accounts in AD, Freshservice, and Adobe Sign
- Supported end users and rapidly pivoted complex paperwork processes to Adobe Sign due to COVID-19
- Rapidly deployed remote desktop access and GlobalProtect installs to 30+ users due to COVID-19

CONTRACT TECHNICIAN | HELLOTECH, INC. | JUL 2017 – PRESENT
- Install, set up, and troubleshoot computers, printers, phones, and IoT technology in clients' homes

WEBMASTER | BBYO, INC. | 2013-2015
- Built and maintained custom website for high school leadership organization using Bootstrap & a custom PHP backend to communicate event info, host board member bios, and more

Other Work Experience

INDUSTRIAL ENGINEERING INTERN (2X) | LUMENTUM, INC. | JUN 2020 – SEP 2020, JUN 2021 – SEP 2021
- Reduced mailroom package delivery cycle time by 83%
- Restructured global supply chain to optimize product delivery (in progress)
- Revised production process to reduce cycle time and remove waste
- Created training materials for production employees on new process

STAGEHAND II & FACILITY SUPERVISOR | MOUNTAIN VIEW PERF. ARTS CTR. | APR 2017 – PRESENT
- Design and implement creative solutions for technical theatre challenges to meet clients' needs.

Leadership/Other

TENOR SECTION LEADER | CAL POLY "POLYPHONICS" CHOIR | SEP 2018 – DEC 2021
- Identify musical issues within the section, and determine and execute methods for correcting them
- Communicate progress regularly with the choir director

CO-FOUNDER, OUTREACH COORDINATOR | SIMPLE HARMONIC MOTION | SEP 2017 – JUN 2021
- Co-founded the only barbershop quartet at Cal Poly
- Manage branding, social media, and website, and reach out to local communities to organize performances
- shmmusic.org, instagram.com/calpolyshm, facebook.com/calpolyshm

PROJECT MEMBER | SYSTEMS OPTIMIZATION CLUB | JAN. 2018-JAN. 2020
- Provide pro bono industrial engineering consulting to local companies