Dylan W. Perry

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**Professional Summary**

Highly personable business specialist with experience in a friendly, professional environment ensuring client gratification. Always studying positive leadership capabilities, conflict resolution, associate engagement, and proficient development skills.

**Education**

Batchelor Of Business Administration | Sam Houston State University | Expected May 2024

* Major: Management Information Systems
* GPA: 3.0

**Experience**

Barista | Starbucks | 2020 – Current

* Proceeding in satisfaction of customer needs
* Exercise daily operations
* Help maintain product and workspace up to standards
* Perfecting recipes to best serve customers
* Creating personal connections with every customer
* Identify and analyze weekly updates and reports to maintain reliable service

Starbucks Barista | Kroger | 2016-2020

* Efficiently serve customers their beverage and food orders with a polite and courteous approach
* Operate cash and card machines with integrity
* Present and drive promotions with a cheerful nature
* Educate customers on diverse options and maintain quick delivery of each order
* Prepare machines, work areas by being neat and orderly

**Leadership And Organization**

Member | Key Club Organization | 2011-2015

* Learn to develop leadership skills by providing service and engaging with the community.

**References**

Available upon request.