



DYLAN MARCOTE

FULL STACK DEVELOPER

ABOUT ME

Proactive and entrepreneurial front-end developer, passionate about creating innovative and functional solutions. Specialized in React and constantly learning new technologies. With skills in Git, PostgreSQL, Scrum and Object Oriented Programming with JavaScript.

FULFILLED PROJECTS

Digital video game ecommerce

henrygamestores.vercel.app

Henry Game Store: Ecommerce of video games for PlayStation. It allows you to register, buy, leave reviews and has an administrator panel with an integrated dashboard.

Used technology: React, Redux, Ant Design, Express, Bcrypt, Cloudinary, Postgres, Nodemailer, OpenAI, JSON Web Token, Email.js, Auth0, Mercado Pago, ApexChart, Nivo.js.

Credit Card Form


<https://todo-react-app-dylansebastian.vercel.app/>

Controlled form of payment gateway with credit cards. It has dynamic data such as brand and information about it. Precise replica and with animations.


Used technology: Typescript, React.js, Ant Design y CSS

CONTACT

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 <https://portafolio-dylan-marcote.vercel.app/>

 <https://github.com/dylansebastianm>

 San martin 5700, CABA

FORMACIÓN ACADÉMICA

- Full Stack Developer
HENRY
- Lic. en Finanzas y Contador publico
UADE
- Bachiller orientado en Economía y
Administración de empresas
SANTA MARIA DE LOS BUENOS AIRES

SKILLS

- React.js
- Typescript
- Redux
- Mercado Pago
- Ant Design
- Paypal
- Bootstrap
- JavaScript
- Node.js
- Git/Github
- Express.js
- PostgreSQL
- Sequelize
- Postman

Todo's App

<https://todo-react-app-dylansebastian.vercel.app/>

The app built with React is a task list that allows users to add, delete, and mark completed tasks.

Used technology: HTML, CSS, JavaScript, React.js, Redux

WORK EXPERIENCE

Customer Care Analyst

oct. 2022 - Present

- Customer service support by chat and by phone.
- Identification of the needs of our clients to answer their questions about the financial products of the company.
- Administrative tasks inherent to the position.

Agent Customer Support Argentina

feb. 2022 - Oct. 2022 9 months

- Attention by chat and via email to our clients to answer their questions about the financial products of the company.
- Administrative tasks inherent to the position.
- Ensure to offer the best solution and quality in the responses to our client, generating an excellent experience.

Real-time management analyst

Sept. 2020 - Apr. 2022 1 year 8 months months

- Online monitoring and control of management regarding compliance with programming and performance indicators management
- Recurring reports on the status of the indicators and the overall service management.
- Constant communication with the Operations area to take immediate improvement actions in favor of the achievement of objectives.
- Rescheduling of shifts in situations of contingency

Customer Services Representative

Apr. 2020 - Sept. 2020 6 months

- Telephone advisor in complaint campaign for Prima Medios of Payments
- Reception of incoming calls on the emergency line part of associates in order to provide an immediate resolution to the problem presented
- Quality of care above 95%
- Administrative management according to the need of the Partner Receipt of claims with online resolution