Daniel Pettet

About

Age: 35
Mobile: +49 173 4289 969
Email: d2@dynamicdan.com
Languages: English (native) + German (fluent)
Current Positions: Senior Technical Consultant/Architect

Status:

- Improving enterprise sales and consulting skills in ITSM++
- Architecting CMS and Demand Management solutions
- Exploring node and web app technologies
- Supporting my developer/IFTTT hobby addictions
- Developing fatherly super powers

Digital Profiles

http://www.DynamicDan.com

https://twitter.com/dynamikdan

https://stackoverflow.com/users/916632/dynamicdan

https://github.com/dynamicdan

https://www.xing.com/profile/Daniel_Pettet

https://www.linkedin.com/in/dynamicdan

https://www.kaggle.com/dynamicd

Interests

- The future landscape of platform agnostic applications
- Interaction design and usability challenges
- Rich interactive experiences with Javascript and the latest web technologies
- "Light touch" or configuration based hacking for quick wins
- Developing and consulting on new business ventures and testing their feasibility
- Finding the right balance between planning and doing (SCRUM/AGILE…)

My dream job involves full stack development and complete project representation. Eg, guiding both the customer from a process and user experience perspective AND the technical team through to realisation.

Skills Summary

I am always creative, seeking the challenging, and constantly optimising process. Over the years I have developed a great appreciation for Interaction Design and Agile development that often shows through in my work and working style.

Below is a consolidated fundamental skills list (contact me for a more detailed list).

Technical

Highly experienced with: **UxD**, **JS**, LAMP setups/dev, CSS/SASS, SQL, **Task runners** (GruntJS), HTML5, ITIL. Familiar with Angular JS, C/C++, OpenGL, Perl, Automated testing (Selenium, CasperJS), **Continuous Integration** (Jenkins), Java. Multimedia s/w: Adobe Suite (esp. Photoshop), Final Cut Pro, Maya 3D. (+iOS native dev basics).

Systems + Platform Know-how

Bootstrap, Backbone, Node (see my SN-FileSync repo), Wordpress, ServiceNow, Drupal, Codeigniter, Joomla, Tornado, Linux (Terminal), Mac OS, Windows…

Business + Consulting

Supporting business process development and running training workshops, options analysis, increment planning, project planning, risk assessment, marketing plans, feasibility studies, surveys, business plans (RMIT 2006 business plan competition entrant), pitches & presentations, sales & telemarketing, human resource development.

Personal + Team

Leading the leader, mentoring (and "being a good follower") skills picked up via the Student Leadership Programme (RMIT) along with personal awareness (SWOT, stress management etc.)

Education + Training Summary

2019   ServiceNow Virtual Agent & Agent Intelligence Micro Certificates

2019   ServiceNow Certified Implementation Specialist – IT Service Management

2019   ServiceNow Certified System Administrator

2016   ServiceNow Technical Best Practice Workshop Leader

2014   ServiceNow Technical Best Practice Consultant

2014   ITIL v3 Foundation Exam 2011

2012   Drupal Conference

2006   Bachelor of Multimedia Systems Design (with Distinction), RMIT

2005   Student Leadership Programme, RMIT

2002   VCE completed, University High School

Motivation

I enjoy change, challenges and learning new technologies. Recent challenges have been less technical orientated and more business culture based. The marriage between technical development and business demands has become more important in my daily routine which is why working more on the project management side has become strategically more important for me.

Walking a non-technical team through the recommended options with insight into scalability, future readiness, user experience and implementation risk is highly rewarding and also self educating.

I thrive in team environments that supports collaboration, transparency and a "no bullshit" culture. At the end of the day, I want to have fun in my job, with my team and have solved some interesting challenges.

In my spare time I go on bike rides, play squash and annoy my family and friends with futuristic dystopian sci-fi fantasy!

Project Summary

A few recent projects are listed below to demonstrate the range of work and skills used. A complete list and folio can be provided upon request.

ServiceNow - "JEDI" (Global)   May/2019 - (current)
Platform architect, process consultant and developer for a Knowledge and Demand Management platform.

ServiceNow - Shell (NL)   Jan/2018 - Apr/2019
Shell solution architect guiding multiple levels of business and remote teams.

ServiceNow - Royal Philips (NL)   May/2017 - Jan/2018
Platform architect and defect manager to support a major upgrade.

ServiceNow - Allianz Managed Operations & Services SE (DE)   June/2015 - May/2017
Technical consultant and team lead for request fulfilment, CMS/portal, incident, problem and Knowledge streams.

Earlybirds Babywear (AU)   Jan/2009 - Mar/2019
Technical lead and coordinator for development, management and SEO optimisation.

ServiceNow - Daimler (DE)   Apr/2017 - July/2017
Key consulting role for CMDB/Service Catalog and Service Portal development.

ServiceNow - BMW (DE)   Sep/2016 - Feb/2017
ServiceNow platform architect to support the integration of multiple systems.

Skoobe (DE)   Dec/2012 - Nov2013
Maintainer of the mobile and desktop websites. Provided strategic advice and support for new features.

Rachel Carson Center (LMU, DE)   Sep/2010 - Apr/2013
Lead technical coordinator, consultant and developer for the environment and society portal and it's 4+ search tools (timeline, map, SERP, tree search...).

Sapient (DE)   Jan - Mar/2013
Senior frontend developer consulting with information architecture and design teams on the Bausch + Lomb B2B project.

BillClick (AU)   May/2010 - Apr/2012
Lead technical director/developer for a Melbourne startup business.

Tado (DE)   Nov/2011 - Feb/2012
Consulted, designed and developed with Tado to create their heating scheduler system (web app).

Lusini (DE)   Aug/2010 - Nov/2011
GUI developer and server client integrator. Responsible for building a search prototype and implementing the search logic for an ecommerce platform.

Publicis (DE)   Oct/2009 - Feb/2010
Interactive developer using Flex/Flash and OpenEngine technologies working mainly on Siemens and EADS internet/intranet sites.

RMIT Research and Design Institute (AU)   Feb/2009 - Feb/2010
Lead developer using Adobe Flex and Google Maps API to match up paintings at specific locations with Satellite imagery.

References

1   ServiceNow
Ulrich Jugl   +49 152 043 58270
(Manager, Customer Outcomes, EMEA Platform Practice)   ulrich.jugl@servicenow.com

2   Earlybirds Babywear
Lynda Day   +61 418 374 402
(Business Owner)   lynda@earlybirds.com.au

3   Skoobe
Saskia Vernickel   +49 89 2429267 - 14
(Website Product owner)   sv@skoobe.de

4   Rachel Carson Center
Wilko Graf von Hardenberg   +49 89 2180 72356
(Assisting Project Coordinator)   wilko.hardenberg@carsoncenter.lmu.de

5   Sapient Nitro
Florian Feiler   ffeiler@sapient.com
(Senior Frontend Developer)

6   Lusini
Karl Pitrich   +49 171 497 0703
(CTO)   karl.pitrich@lusini.com

Additional References

Right Side Design - Colin Leask	+61 413 991 255
Publicis Munich - Max Eiselsberger	+49 89 904007 5806
Tado - Johannes Schwarz	+49 176 9939 7907
RMIT short courses - Tahnee Moore	+61 3 9925 4107
RMIT TAFE courses - Rebekha Naim	+61 407 399 821
University High School - Mr. Moyle (physics teacher)	+61 3 9347 2022
RMIT University	+61 3 9925 7255

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