

CLIENT CASE STUDY



Client Profile

The Biomedical Advanced Research and Development Authority (BARDA), within the Office of the Assistant Secretary for Preparedness and Response (ASPR) in the U.S. Department of Health and Human Services (HHS), provides an integrated, systematic approach to the development and purchase of the necessary vaccines, drugs, therapies, and diagnostic tools for public health medical emergencies.



Challenge

DYONYX provides program and project management support for the coordination of resources to support the government to industry collaboration efforts centered on chemical, biological, radiological, and nuclear (CBRN) threats. Our team facilitates stakeholder discussions between government scientists and other CBRN experts and private industry solution providers through medicalcountermeasures.gov. DYONYX created, implemented and manages the workflows, collaboration frameworks, scheduling protocols, notification guidelines and other resource management activities associated with the program. Initially application requirements were as stated in the Request for Quote (RFQ) and development began based on these documented requirements. As design and development progressed, it was determined that the requirements as stated were not sufficient for development of the website as the government had intended.

Solution

DYONYX worked with the Project Officer to define and document more detailed requirements. Utilizing our Project Management Book of Knowledge (PMBOK) aligned Strategic Information Systems Plan (SISP) project management methodology, we identified collaboration components and supporting tools to design the medicalcountermeasures.gov web site. These activities included establishing a project charter, identifying key delivery milestones, creating performance measures and tracking key usage metrics, and implementing a Project Communications Plan.

Key Benefits

By implementing our Project Communications Plan, DYONYX ensured both Government and industry stakeholders would be able to efficiently utilize the portal and established project risk management functions and performance metrics to ensure the quality, security and privacy of access to the system. Through our SISP and tracking usage metrics, DYONYX was able to create a plan to meet usage requirements and Government defined Service Level Agreements (SLAs).

DYONYX

Email: solutions@dyonyx.com

Phone Number: 1.855.749.6758

Website: www.dyonyx.com

DYONYX LP, is an award winning information technology consulting, outsourcing and IT services firm dedicated to helping clients across the globe. Consulting services include regulatory compliance, security assessments, risk assessments, gap analysis, business process optimization and high level IT strategy. Managed Services include Virtual Cloud Services, ITILv3-aligned Service Desk (Help Desk), managed network and security, disaster recovery, and hosted Exchange. Learn more: www.DYONYX.com