

CLIENT CASE STUDY



DHS US Visit Exit.

The Secretary of the Department of Homeland Security (DHS) directed the Border and Transportation Security (BTS) Directorates to field a solution for collecting biographic and biometric information for non-immigrant visa holders entering and departing at U.S. airports/seaports with International departure as part of the United States Visitor and Immigration Status Indicator Technology (US-VISIT) program. The objective of the US-VISIT Exit program is to ensure that the visitors to the U.S. properly depart the country in compliance with their immigration admission status. In order to accomplish this objective, the US-VISIT Exit program has been established nationally at all airport/seaport locations with international departures. The US-VISIT-Exit program deployed self-service touch screen workstations in sixty-six major U.S. airports and twelve major seaports with international departures for the non-immigrant visa holders to report departure data from the U.S. by capturing their travel document biographical information and their two index fingerprints.



Challenge

DYONYX had to identify, recruit, run preliminary background checks, prepare all clearance paperwork, submit clearance forms, wait for temporary clearance, hire and train over 400 security cleared staff in less than 90 days.

Solution

DYONYX met the initial challenge by systematically addressing staffing concerns by segmenting the Continental U.S. (CONUS) into regions, using our in-house recruiting team to target local resources. This quickly generated a candidate pool that allowed us to apply rigid screening criteria, which ensured that each selected candidate could qualify for the appropriate security clearance level.

Key Benefits

Over the life of the project, we evaluated and submitted over 1,200 candidates for security clearances through OPM with a rejection rate of less than 3%. We met the objective and had 400 security cleared staff.

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