**Semi Annual Narrative Report (SNR)**

# **1. Project Details**

GUIDELINES: Please complete the following table with details of the project.

|  |  |
| --- | --- |
| Project Number | P3589 |
| Project Title | BCH/CBM Ear, Nose and Throat (ENT) Project |
| City/ Country/ Region | Lusaka/Zambia/Southern Africa |
|  |  |
| Name of Contractual Partner | Beit CURE Hospital |
| Other Implementing Partners | None |
|  |  |
| Duration of Project | 1 Year |
| Project Start Date | January, 2022 |
| Project End Date | December, 2022 |
| Project Cycle | January-December |
|  |  |
| Report Submitted by; |  |
| Name | Stephen Chishimba |
| Designation | Project Manager |
| Email Address | steven.chishimba@cureinternational.org |
|  |  |
| Reporting Period (Q1, Q2…) | Q1 & Q 2 |
| Date of Submission | 07th July, 2022 |

# **2. Summary of Results Achievements**

GUIDELINES: Insert a qualitative ‘summary’ of the overall progress of the project towards its Result areas. Please focus on the changes (intentional or unintentional) that have come about as a result of implementation of activities. Limit your response to 1 paragraph per result area.

**Result Area 1:**  **ENT and rehabilitation services**

This result area specifically speaks towards the achievement of the projects specific objective 1 and 2. Below is a short summary of our contribution towards that effect:

1. **Specific Objective 1: Effective consultations that lead to appropriate treatment of patients.**

The hospital through the project through the project remained resilient in ensuring that quality medical consultations to patients with ENT problems were provided. To this effect the project achieved a success rate of 141% on this result area.

1. **Specific Objective 2: Quality surgeries undertaken with good medical outcomes**

The hospital through the project through the project, successfully achieved 215 % on surgeries conducted from the planned target. This was bolstered by the just ended prevalence survey on Ear and hearing diseases that provided a lot of referrals to the hospital through the project for children needing surgical intervention.

**Result Area 2: Strengthening ENT, Audiology and Speech Therapy services in the Zambian Health System.**

During the period under review, the hospital through the project completed the second draft of the outcome evaluation of the just ended National ENT Strategic Plan (2017-202). The revised draft shall be shared with CBM within the month of July, 2022.

**Result 03: Improved operational capacity and efficiency of the ENT Clinic at the Beit Cure Hospital.**

The hospital through the project is on the verge of launching its new 5-year strategic plan from 2022-2026 that will bring to light a new strategic direction. The plan of the launch shall be harmonized with the launch of the Zambia National Health Strategic Plan (2022-2026). All projects and partners supporting the hospital through the project’s initiatives shall be contributing towards the achievement of that plan. During the period under review, the project worked on harmonizing the projects key performance indicators as part of the new strategic plan KPI’s.

# **3. Narrative Reporting on Activity Implementation**

3.1 GUIDELINES: Which activities were planned to be implemented for the quarter? Please list down the Activity Name and Number only.

**Result Area 1: ENT (diagnostic and surgery) and rehabilitative services (audiology and auditory-verbal therapy) provided to a larger number of patients.**

Activity 01.01 Conduct ENT Consultations

Activity 01.02 Conduct ENT Outreach Consolations

Activity 01.03 Conduct School Screening Consultations

Activity 01.04 Conduct Audiology Consultations and BCH-ENT Clinic and at

Outreaches

Activity 01.05 Conduct ENT Surgeries

Activity 01.06 Conduct Speech Therapy Consultations

Activity 01.07 Dispense Hearing Aids to the Hearing Impaired

**Result 03: Improved operational capacity and efficiency of the ENT Clinic at the Beit Cure Hospital.**

Activity 03.01 Prepare and submit high quality project quarterly and narrative reports.

Activity 03.03 Strengthen and Improve M&E tools, systems and strengthen data management.

3.2 GUIDELINES: Using the list above, please report on the activities implemented during the quarter. Describe if any targets were achieved, or explain any variance in achieved versus planned activities in the quarter. Explain who the main beneficiaries/ participants were.

**Result Area 1:** Summary table illustrates the results of the project under this result area during the period Jan-June, 2022.

|  |  |  |  |
| --- | --- | --- | --- |
| **Activity Area** | **Semi-Annual Target** | **Semi-Annual Achievement** | **Semi Annual % Progress** |
| ENT Consultations at BCH Clinic | 2880 | 4055 | 141% |
| ENT Outreach consultations | 1400 | 4277 | 305% |
| ENT Surgeries Conducted at BCH | 240 | 517 | 215% |
| ENT School Screenings | 1200 | 543 | 45% |
| Audiology Consultations Conducted | 1920 | 1977 | 103% |
| Speech Therapy Consultations | 144 | 211 | 147% |
| Hearing Aids dispended to the Hearing Impaired | 120 | 134 | 112% |

**3.1 Activity 01.01 Conduct ENT Consultations at BCH ENT Clinic**

During the period under the review, the project successfully achieved 4055 consultations which resulted in 141% achivement on this activity area. Consultations were spurred on with the continous opening of the hospital through the project despite the ongoing pandemic. As a way to supplement the Ministry of Health’s efforts in the COVID 19 fight the project has been actively providing vaccines to patients that request them after having an ENT consultation provided. This has also contributed to bolstering numbers and also helped raise awareness on Ear and Hearing health.

**3.2 Activity 01.02 ENT Outreach consultations**

During the period under review, the project recorded 305 % on this activity area. This was greatly spurred on by the prevalence survey that was conducted during the period of February to April of 2022. ENT and Audiology staff were actively providing consultations in designated project areas which included, Lusaka, Chibombo, Kabwe and Chongwe. During the survey the project provided post-screening medication and post-screening treatment to all clients that had been seen. The table below provides a breakdown of the outreach areas during the period January to June of 2022:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Prevalence Survey Ear and Hearing Care Consultations**  **(Provided by Beit Cure ENT Team)** | | | | | |
| **District** | **Male** | **Female** | **Boy** | **Girl** | **Total** |
| Chibombo | 286 | 246 | 200 | 201 | 933 |
| Chongwe | 162 | 148 | 82 | 74 | 466 |
| Kabwe | 722 | 255 | 411 | 379 | 1767 |
| Lusaka | 312 | 130 | 122 | 132 | 696 |
| Total | 1482 | 779 | 815 | 786 | 3,862 |
| **Periodical Outreach Clinics provided by Beit Cure Hospital** | | | | | |
| Lusaka Province-Lusaka District (Kayosha Area). | 18 | 49 | 18 | 29 | 114 |
| Muchinga Province – Mpika, Chinsali, Isoka and Nakonde Districts. | 88 | 83 | 78 | 52 | 301 |
| Total | 106 | 132 | 96 | 81 | 415 |
| **Sub-Total** | **1588** | **911** | **911** | **867** | **4,277** |

**3.3 Activity 01.03 ENT Surgeries Conducted at BCH**

During the period under review the hospital through the project successfully managed to achieve a success rate of 215 % on surgeries conducted from a planned target of 240 surgeries. The number of surgeries was particularly bolstered by the prevalence survey referrals for surgical intervention as well as the addition of an ENT specialist (joined on part-time) who primarily conducted more ENT related surgeries as opposed to reconstructive plastic surgery.

Table: ENT surgeries conducted by surgery type.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Surgery Type** | **Boy** | **Girl** | **Total** | **% Contribution** |
| Ear | 141 | 91 | 232 | 45% |
| Nose & Throat | 149 | 68 | 217 | 42% |
| Other | 43 | 25 | 68 | 13% |
| Total | 333 | 184 | 517 | 100% |

**3.3 Activity 01.03 Conduct ENT School Screenings.**

During the period under review the hospital through the project achieved an 45% on (4 school screening outreaches conducted) under this result area. This was due to some infrastructural upgrades/changes primarily at the ENT clinic which contributed to a slower pace on providing ENT consultations. The team was also in a transition stage with new staff that required formal orientation limiting the number of staff that could participate on outreach and school screening activities.

**3.4 Activity 01.04 Conduct Audiology Consultations**

During this period, the project successfully managed to achieve 103% (1977 consultations from a target of 1920) under this activity area. Consultations were significantly bolstered by the just ended Prevalence Survey of Ear and Hearing in which referrals had been made for children that required further diagnostic and bones conduction testing. This helped to increase the patient traffic to the hospital through the project particularly for the month between February and April in which the survey was being conducted. The hospital through the project continued to undertake awareness raising activities that were aimed at generating a demand for the various audiology related services offered at the hospital through the project especially the children.

**3.5 Activity 01.05 Provide Speech therapy sessions for children**

Under this result area, the project successfully conducted 211 consultations (147% achievement) from a target of 144 during the period under review. The Hospital continued to have an influx of clients coming through the hospital through the project for ENT and Audiology consultations which continued to affect speech therapy consultations positively due to more referrals.

**3.6 Activity 01.06 Hearing Aids dispended to the Hearing Impaired**

During the period under review, the project successfully achieved 112% on this activity area having fitted at least 134 hearing aids from a target of 120. This was greatly bolstered by the Muchinga Outreach clinic which was conducted in 4 districts which included Mpika, Chinsali, Isoka and Nakonde. These new areas proved to be beneficial as 85 hearing aids were fitted during the outreach. The Hospital worked closely with Sight Savers requested the screening of children based within Chinsali District from selected schools.

**Result Area 2: Strengthening ENT, Audiology and Speech Therapy services in the Zambian Health System.**

**3.6 Activity 02.03 Support and facilitate for the development of the new National ENT plan (2022-2026).**

Under this result area the hospital through the project to solicited the services of a consultant to support a situational analysis and outcome evaluation of the National ENT Strategic plan. The procurement was finalized and a consultant called was selected to undertake the outcome evaluation for the just ended National ENT Health Strategic Plan (2017-2021). The consultant managed to submit the first draft, following feedback, the submission of the second (02) draft is expected within the month of July.

**Result 03: Improved operational capacity and efficiency of the ENT Clinic at the Beit Cure Hospital.**

**3.8 Activity 03.01 Prepare and submit high quality project quarterly and narrative reports.**

Reports were prepared and submitted.

**3.9 Activity 03.03 Strengthen and Improve M&E tools, systems and strengthen data management.**

As part of the efforts to strengthen its data management processes the hospital through the project commenced with the piloting of the Electronic Medical Record (EMR) System to aid the improved collection of health data primarily on patients. The system is being piloted hand in hand with the paper-based method until the full transition to the electronic system. The use of the EMR will greatly enhance data management and help increase data utilization for possible research.

As part of strengthening the M&E system, a series of internal trainings on data management is planned to strengthen data management and reporting mechanisms.

**4. Challenges and Lessons Learned**

GUIDELINES: Please complete the table below with challenges that were encountered during the reporting period and the lessons learned. Include any solution that you plan to implement in the next reporting period. (If you have used the Status Column in the Indicator Tracking Sheet (Column K) to report Challenges against specific indicators, make sure you elaborate on the challenge in the table below)

|  |  |
| --- | --- |
| Challenge | Lessons learned / solutions |
| <Insert> | <Insert> |
| <Insert> | <Insert> |
| <Insert> | <Insert> |

# **5. Changes in Implementation Plan and Personnel (if applicable)**

GUIDELINES: Please use the space below to specify any changes to (I) the implementation plan (strategies, timelines, targets or key results; also specify if any approval for changes has been sought from CBM), (II) any changes in personnel at the organization’s senior management level, (III) key positions related to the project implementation.

During the period under review, personnel changes occurred:

**Change 1: New ENT Nurses Cornelius Changwe (Male) and Carol Sikende (Female)**

The Hospital recruited 2 new ENT nurses to strengthen ENT service delivery at the ENT clinic. The 2 nurses are also trained as Hearing Instrument Specialists who shall greatly assist the hospital through the project with covering up the Audiology clinic in times when outreaches and school screenings are being conducted.

**Change 2: Dr Felicilda Felicidad (ENT Specialist) leaves BCH**

The Hospital during the period under review, lost the services of Dr Felicidad who went back to his home country in the Philippines. Dr Felicidad chose to go back due to health-related complications and seek treatment in his home country. The hospital through the project is still in touch with him and his family and he is faring well.

**6. Risk Update (If applicable)**

GUIDELINES: Have any of the risks identified during the project design materialized or changed?

The risk register for this project has been updated and is attached as an annex to this report. Below are the 2 main risks identified as a threat towards the project:

**Devaluation of the Zambian Currency / Exchange Rate Effect**

The Zambian kwacha’s exchange rate performance against foreign currencies namely the United States dollar (USD), the British Pound and the Euro remain a serious threat to our currency. As a country that is a net importer of the majority of goods and services we access, a devalued kwacha entails weakened purchasing power parity which is directly proportional to high inflation. These possess a great threat on our ability to appreciate the same monetary value of the project funds.

**7. Activity Forecast**

GUIDELINES: Which activities are planned to be implemented in the next quarter? Please list down the Activity Name and Number only.

**Result Area 1: ENT (diagnostic and surgery) and rehabilitative services (audiology and auditory-verbal therapy) provided to a larger number of patients.**

Activity 01.01 Conduct ENT Consultations

Activity 01.02 Conduct Community Outreach Consultations

Activity 01.03 Conduct School Screening Consultations

Activity 01.04 Conduct Audiology Consultations and BCH-ENT Clinic and at Outreaches

Activity 01.05 Conduct ENT Surgeries

Activity 01.06 Conduct Speech Therapy Consultations

Activity 01.07 Dispense Hearing Aids to the Hearing Impaired

**Result Area 2: Strengthening ENT, Audiology and Speech Therapy services in the Zambian Health System.**

Activity 02.03 Support and facilitate for the development of the new National ENT plan (2022-2026).

Activity 02.04 Collaborate with other DPO's and other stakeholders to enhance hearing impairments in Zambia.

**Result 03: Improved operational capacity and efficiency of the ENT Clinic at the Beit Cure Hospital.**

Activity 03.01 Prepare and submit high quality project quarterly and narrative reports.

Activity 03.03 Strengthen and Improve M&E tools, systems and strengthen data management.

# **8. Photos**

GUIDELINES: Please use the space below to paste any photos, with captions, news items etc. related to the project. Please ensure that written consent has been obtained from all identifiable people in the photos.

# **9. Comments from CBM Country Office[[1]](#footnote-1)**

GUIDELINES: **(Only to be filled by the Country Office)** Please use the space below to briefly comment on the quality of project implementation and reporting, and describe whether the project is on track and on schedule. If a monitoring visit was conducted during the quarter, what were the main findings and recommendations?

The report meets the minimum quality standards. The project experienced some delays in implementation, due to funding challenges. However, the challenge was resolved, till December, 2022. Funds are currently available and the partner has since processed their first Request of Funds.

1. If there is no Country Office, then the Regional Office/IAA/TU is invited to share their comments as per the arrangement regarding the supervision of the project. [↑](#footnote-ref-1)