



Portfolio: https://portfolio-4e877.firebaseapp.com/

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User Experience
UX Research
Wireframe
Prototype
User Experience Design
Usability Testing
Mockup
Figma
Adobe XD

Technical

HTML / CSS
Javascript
Bootstrap
Flexbox

Responsive Design Git Ajax Node.js

MySQL PostgreSQL

MongoDB Firebase

React.js

Experience

Free Lance Web Developer

Remote :: Apr '20 - Current

Implemented mobile responsiveness to multiple projects. Assisted other developer by designing web applications that fulfilled client's needs. Actively updated team by presenting progress on projects and overall weekly progress.

Remineralize The Earth, Volunteer Web Designer/Developer

Remote :: Oct '20 - Current

Maintained and updated site powered on Wordpress. Experienced working with Google's Geographic Information Systems map to indicate sponsor's location and business details. Created a comprehensive tutorial for other volunteers to work with the GIS map.

VCA Inc., Client Service

San Leandro, CA:: Apr '19 - Current

Established client relationships by communicating effectively and frequently. Directing triages to team members to encourage efficiency and accuracy. Performed multiple queries on internal database throughout the day to balance financial transactions.

East West Bank Corp., Mortgage Loan Officer/Senior Customer Service Rep.

Oakland, CA:: Aug '15 - Feb '19

Acted as the primary point of contact for borrowers and agents throughout the loan process. Built strong relationships and trust with clients and internal loan departments. Managed preapproval process, rate lock conversions, sending disclosures and unforeseen adjustments during the loan process.

Education

Google UX Design Professional Certificate

Coursera :: Apr '21 - Current

Full Stack Web Development Certificate UC Berkeley Extension, Berkeley CA:: Jun '19 - Dec '19

Bachelor's in Business Administration Concentration in Finance San Francisco State University, San Francisco CA:: Jan '15 - Jun '17