

Deron Decamp

Corporate Operations Engineer, Google LLC

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Experience



Corporate Operations Engineer (Feb 2020 - Present)

- Support iOS, MacOS, Android, ChromeOS, Linux, and Windows machines in person and remotely.
- Work with partner teams to escalate issues and notify users of large scale issues.
- Provide in-depth troubleshooting for corporate machines in regards to networking, OS health, hardware functionality, and tiered access.
- Provide in-office support for users working remotely during the CoViD-19 pandemic, including repairing workstations, solving network issues, and even providing support for robots and other prototyped technologies at the [moonshot factory](#).
- Troubleshoot technical issues on new hire machines prior to work hours to ensure the onboarding process is smooth .

Other Contributions

Software Engineer (Apr 2021 - Present)

- Internal Chrome Extension - Inclusive Language Feature (Apr 2021 - Present)
 - Contribute code to internal chrome extension using TypeScript, Angular, and Blaze (Bazel)
 - Designed, implemented, and maintained a feature that parses user input and provides suggestions for inclusive language.
- Internal Search Gadget (June 2021)

- Designed and implemented a software gadget/widget for an internal search similar to google search using Machine Learning (ML) in order to assist others in finding certain information easier.
- Annotate internal python code with pytype (May 2021)
 - Help to make the code more secure by catching potential errors.
 - Bring the code up to date with the google python style guide.
- Convert internal JS code to typescript (May 2021)
 - Help to make the code more secure by catching potential errors.
 - Revise code with better compliance to the google typescript style guide.

The Estee Lauder Companies

Senior IT Specialist (Apr 2019 - Jan 2020)

- Routinely handled Installation of hardware and software systems in a fast-paced, corporate environment, at multiple locations.
- Provided maintenance, repair and troubleshooting of MacBooks, iMacs, Dell / HP laptops and Desktops, printers, as well as various mobile devices.
- provisioned new laptops with corporate images.
- Worked with Ethernet wired and wireless network configurations.
- Maintained network switches and connections; replaced bad cables and re-routed for bad ports.
- Secured computers from attacks and malicious usage.
- Utilized Active Directory tools to help with various end-user account issues on a day-to-day basis.
- Managed hundreds of users daily, as the only IT specialist onsite.
- Trained and managed incoming techs prior to leaving the role.

Dell Inc.

L4 Field Technician (May 2018 - Apr 2019)

- Carried out routine installation of Dell hardware and software.
- Maintained, repaired and troubleshot PCs, laptops, and mobile devices.
- Worked with Ethernet wired and wireless network configurations.
- Operated Microsoft Excel and navigated Microsoft windows 10 on a daily basis, in order to view tickets and organize data for field use. Worked with multiple excel files simultaneously and efficiently, and visually scanned PDFs for necessary data.
- Traveled between many large and small businesses and completed tickets (hardware repairs) in a timely manner.

Education

Edison Job Corps

Computer Information Systems Training (Nov 2015 - Nov 2016)

Received training for:

- CompTIA A+
- CompTIA Security+
- CompTIA Network+

Skills & Interests

- My hobbies include programming, building computers & robots, and playing video games.
- I love reading about and watching just about anything astro/physics related.
- I currently write most of my personal code in Java and Typescript/Javascript.
- I **thoroughly** enjoy “frankensteining” computer parts together to experiment and create cool things. I once created a circuit for an old computer, in order to install a slightly more complex system fan (stripped directly from a destroyed xbox360 console i found on the street) and it worked!

Leadership

Robotics Club @ Edison Job Corps Academy, Edison, NJ

President

Led and taught a team of like-minded individuals interested in creating a robot (one of which became my wife!). Together we engineered a rover-like bot powered by D batteries for portability, which was both autonomous in movement and steering, and pilotable via remote control.

Dorm Leadership @ Edison Job Corps Academy, Edison, NJ

Member

- Led other students in the Dorm wing in completing daily maintenance on the dorms as required.
- Did inventory on items needed for the dorm and maintenance, and stocked up/replaced when necessary.

- Attended Leadership meetings as a voice of my dorm, where I voiced concerns on behalf of the other students and proposed solutions for problems that needed to be solved.

Awards & Honors

Received bonuses at Google for:

- Providing users outstanding service in Techstop (x5)
- Taking initiative by assisting coworkers on numerous occasions
- Contributions during 3C Code Yellow (transition to WFH)
- Taking the initiative to repair a guest kiosk at [X](#) (touchscreen replacement)
- Volunteering for onsite fieldtech work during a spike in requests during WFH 2020 (Q3-4).
- Taking initiative by facilitating a team meeting