

Zaporozhchenko Dmytro

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EDUCATION

September 2005 – September 2010

National Aviation University, Kiev

Telecommunication systems and networks, Telecommunications (Master's engineering degree in Telecommunications)

EXPERIENCE

August 2015 – Present (2 years)

iDeals Solutions Group (Kiev, Ukraine)

www.idealsvdr.com

Senior System Administrator / Head of IT / DevOps Engineer

- Manage server infrastructure, work with hosting providers, addressing security concerns, manage large scale software rollouts, configurate management of the software stack, and support development with test and staging environments, automated testing environments, and virtualization;
- Plan IT expenses;
- Implement new company-oriented services;
- Administer Web and Application servers;
- Plan and schedule regular vulnerability tests of Prod Infrastructure;
- Deploy on premise solutions for major clients;
- Develop infrastructure scalability.

Achievements:

- Automated failover/switchover procedures for prod infrastructure;
- Optimized system architecture;
- Enhanced Infrastructure Security

November 2014 – July 2015 (9 months)

iDeals Solutions Group (Kiev, Ukraine)

www.idealsvdr.com

System Administrator

Key responsibilities:

- Support and maintenance of the IT infrastructure;
- Windows and Linux servers administration;
- Services availability monitoring;
- Providing Information Security support for IT;
- Troubleshooting and resolving day-to-day issues related to Firewall, VPN and the Network;

Achievements:

- Configured backup infrastructure;
- Optimized replication between remote sites;
- Deployed antivirus solution.

Acquired Skills:

- Support development-oriented services (Teamcity, SVN, Jira, Confluence, Jenkins, Gitlab, Bitbucket);
- Improved scripting skills (python, powershell).
- Work with C# desktop applications.

June 2011 – November 2014 (3 years 6 months)

ICTV LLC (International Commercial Television) (Kiev, Ukraine)

www.ictv.ua

Senior System Administrator

Key responsibilities:

- Administered Windows Active Directory and troubleshot domain-related issues;
- Designed, built and maintained both network (wired and wireless) and server infrastructures;
- Designed, implemented and supported virtual environment;
- Deployed and maintained IT-Services;
- Integrated an Antivirus Protection System;
- Deployed and maintained Backup System of Commvault Simpana, which was the first installation in Ukraine;
- Managed and instructed a team of technical support specialists and junior system administrators (5 people).

Achievements:

- Optimized company's IT infrastructure.

Acquired Skills:

- Strong Active Directory Troubleshooting skills, harden and patch best practices, Group Policy, DNS, DHCP, IIS, DFS, Print and File Services configuration;
- Support and troubleshoot company-oriented services;
- Configure Cisco, Extreme, FortiNet, and HP Network Devices including switches, routers and firewalls;
- Work with a UTM solution;
- Create a redundant wireless environment based on Ubiquiti Networks Products;
- Configure Hardware Storages and Servers: IBM Bladecenter, HP Bladecenter, EMC, HP Proliant Series;
- Work with VMware and Hyper-V Virtualization Technologies;
- Backup and restore virtual infrastructure using enterprise backup solutions;
- Monitor and analyze network activity and provide quick debugging;
- Write technical documentation.

June 2008 – June 2011 (3 years 1 month)

ICTV LLC (International Commercial Television) (Kiev, Ukraine)

www.ictv.ua

Helpdesk specialist

Key responsibilities:

- Provided technical assistance and support related to computer systems, hardware, or software within the company (500-600 workstations);

Achievements:

- Learned to work with a large number of concurrent tasks.

PROFESSIONAL COURSES

2014 - **Microsoft Official Course: M10961 "Automating Administration with Windows Power Shell 3.0"**

2013 - **IBM System Storage DS3000 Technical Training**

2013 - **Microsoft Official Course: M6425 "Configuring Windows Server 2008R2 Active Directory Domain Services"**

2012 - **Authorized Cisco training course: "Deploying Cisco ASA Firewall Solutions"**

2012 - **BSD-300: FreeBSD Network Administration and Securing**

2012 - **Microsoft Official Course: M6436 "Designing a Windows Server 2008 Active Directory Infrastructure and Services"**

2011 - **Authorized Cisco training course: "Interconnecting Cisco Network Devices Part 1 (ICND V.1.0)"**

2011- **Authorized Cisco training course: "Interconnecting Cisco Network Devices Part 2 (ICND V.1.1)"**

SKILLS & INTERESTS

Language skills: Ukrainian – native; Russian, English – fluent.

Professional skills:

- Able to work with users at all levels of the company including senior staff;
- Able to adapt to a changing environment and strongly interested in new technologies;
- Able to work both independently and in a team, and on occasion, work off-site at remote locations;
- Able to work in fast paced working environment;
- Able to multi-task and demonstrate flexibility in managing multiple priorities.

Interests: Cloud Technologies, IT innovations, soccer, workout