



Hotel Reservation

Conversation > Intermediate 6



Exercise 1 – Vocabulary

available	Able to be used, bought, etc.
[adjective]	<i>Ex: Our new cell phone is now available for sale online.</i>

double room	A bedroom or hotel room that is for two people.
[noun]	<i>Ex: We stayed in a double room with a nice view.</i>

suitable	Right or acceptable for a particular event, situation, etc.
[adjective]	<i>Ex: She asked her husband which dress was most suitable.</i>



reserve	To ask for a place in a hotel, plane, etc. to be kept for use at a particular time.
[verb]	<i>Ex: We called the restaurant to reserve a table.</i>

credit card	A small plastic card that can be used to purchase things.
[noun]	<i>Ex: If you have an international credit card, you can use express checkout.</i>

check out	To pay for a hotel room and return the keys before you leave.
[phrasal verb]	<i>Ex: I'm just about to check out.</i>



Exercise 2 – Dialogue

Choose one character and read the dialogue aloud with your tutor.

Clerk: Good morning. Grey Hotel, this is Robert James speaking. What can I do for you?

Mr. Smith: Good morning. I would like to book a room please. Are there any rooms available?

Clerk: Let me check, sir. What dates would you like to stay?

Mr. Smith: We would like to stay from December 30th to January 2nd.

Clerk: Also, would you like a single, double or family room?

Mr. Smith: I'll be coming with my family. What room do you have that would be suitable for 4 people?



Clerk: A double or family room would work, sir.

Mr. Smith: Okay, I'll reserve one family room. What time is check in and check out?

Clerk: You can check in whenever, but we kindly ask that you check out before noon on the day of departure.

Mr. Smith: Alright. Also, do you accept credit cards as a payment method?

Clerk: Of course, a credit card is fine, sir.

Mr. Smith: Thank you for the information. You've been very helpful.



Exercise 3 – Fill in the Blanks

Choose the correct answers from the answer pool below and fill in the blanks.

Answer Pool

Credit cards

reserved

check out

available

double room

suitable

1. We _____ the tickets online.
2. What is the price of a _____?
3. The weather conditions are _____ for sailing.
4. _____ are accepted, but we prefer cash as a method of payment.
5. This is all the _____ information I have at the moment.
6. I'd like to _____, please.



Exercise 4 – Role Play

Take turns with your tutor and act out the scene described below.

Scene: You want to book a hotel room. Call the hotel receptionist and inquire about a room. The teacher can be the receptionist.



Exercise 5 – Discussion

Discuss the following questions with your tutor.

1. Where do you usually spend your holidays? Why?
2. Who do you usually travel with? Why?
3. What is the average cost of a hotel room in your country?
4. Where do you usually stay when you travel? Why?
5. Which would you prefer; a room that is spacious but expensive or one that is cheap but small? Why?