



Department Store

Conversation > Intermediate 6



Exercise 1 – Vocabulary

on display	In a place where people can look at it.
[phrase]	<i>Ex: The painting my friend painted a few years ago is now on display.</i>

size	How big or small something is.
[noun]	<i>Ex: Do you have these in a larger size?</i>

medium	In the middle between two sizes.
[adjective]	<i>Ex: Can I try on the medium one?</i>

stockroom	A room in a shop in which the goods are kept until they are needed.
[noun]	<i>Ex: This stockroom is full of supplies.</i>



fitting room	A room in a shop in which customers can try on clothes before buying them.
[noun]	<i>Ex: Just go to the fitting room to try these pants on and see if the pair suits you.</i>

cashier	A person whose job is to receive or give out money in a shop, bank, etc.
[noun]	<i>Ex: She started as a cashier making \$6.50 an hour.</i>

as soon as possible	At the earliest possible moment.
[phrase]	<i>Ex: We should finish the report as soon as possible, I need to go.</i>



Exercise 2 – Dialogue

Choose one character and read the dialogue aloud with your tutor.

Mrs. Laura: Excuse me. Do you have this dress in other sizes?

Clerk: Yes, ma'am. We have other sizes for that style. What size would you like to try on?

Mrs. Laura: Which size do you think would fit me, the small one or the medium one?

Clerk: I think the small one would fit you, ma'am, but I'll also get the medium one so you can try both on.

Mrs. Laura: Hmm... I am not sure about the exact size.

Clerk: And regarding the color, aside from the black one on display, we also have pink, blue, white and red.

Mrs. Laura: Can you please show me the red and the blue one?

Clerk: I'll bring two of the red dresses, one medium and one small, and also two blue ones.



Mrs. Laura: Alright, sounds good to me.

Clerk: Could you wait for a few minutes while I get them from the stockroom, ma'am?

Mrs. Laura: No problem. Can I just wait in the fitting room?

Clerk: Of course. I'll just bring the dresses to the fitting room.

Mrs. Laura: Oh, by the way, where can I find the nearest fitting room?

Clerk: There is one in the front left corner beside cashier 16. There is also one beside cashier 15.

Mrs. Laura: Ok, I'll go to the one beside cashier 16 because I can see it from here. I'll just wait there.

Clerk: Understood, I'll be there as soon as possible, ma'am.



Exercise 3 – Fill in the Blanks

Choose the correct answers from the answer pool below and fill in the blanks.

Answer Pool

cashier

fitting room

medium

as soon as possible

on display

size

stockroom

1. Can I try this sweater in the _____?
2. I ordered a _____-sized coffee.
3. Let me see if we have any more of those back in the _____.
4. Can you put this dress _____? It'll sell fast.
5. Those shoes are the wrong _____. They hurt me!
6. She works as a _____. It's not much, but it's honest work.
7. I'll have her call you back _____.



Exercise 4 – Role Play

Take turns with your tutor and act out the scene described below.

Scene: You are at a department store, and you have seen an item of clothing you like. Ask a clerk to help you choose the right color and size. The teacher can be the clerk.



Exercise 5 – Discussion

Discuss the following questions with your tutor.

1. Do you usually go to a department store for shopping? Why or why not?
2. Which do you prefer; going shopping alone or with friends? Why?
3. Which do you prefer; shopping online or shopping in a mall? Why?
4. Have you ever bought clothes or shoes before trying them on?
5. What are the disadvantages and advantages of shopping online and shopping in a store?