CREATING INNOVATIVE SURVEY INSTRUMENTS AND DESIGNING WEB QUESTIONNAIRES IN A TRADITIONAL PROJECT ENVIRONMENT: AGILE DEVELOPMENT IS NOT JUST "WATERFALL IN SPRINTS"

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July 18th 2023



Introduction

Service

offer inhouse services to research projects regarding web surveys (consulting, programming, support).

Development

host, maintain and develop the self developed survey system "Zofar"

research projects within DZHW

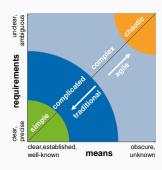
SERVICE VS. SOFTWARE DEVELOPMENT

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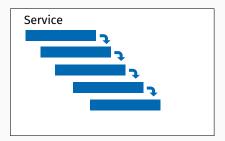
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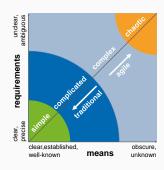


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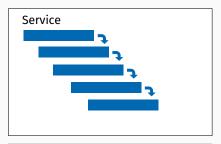


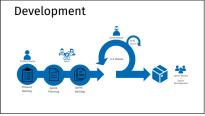
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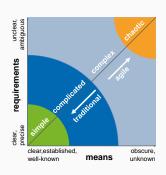
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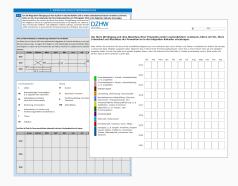


COMPLEX DEVELOPMENT PROJECT



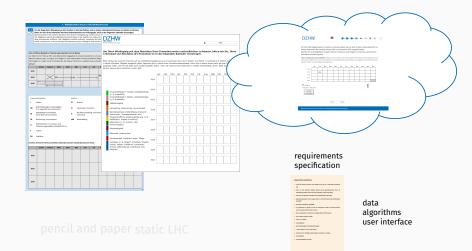
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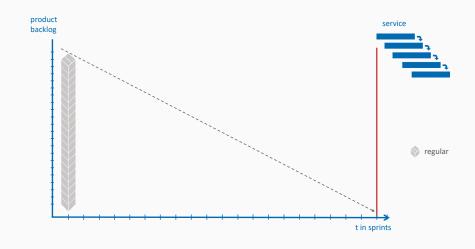
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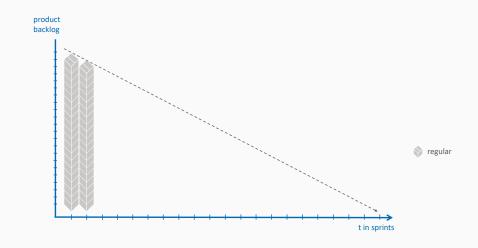


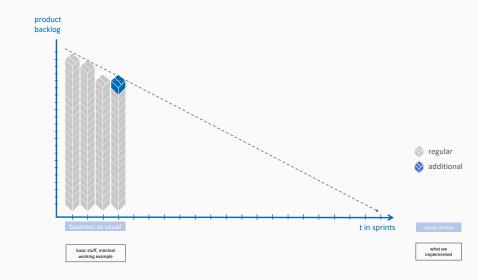
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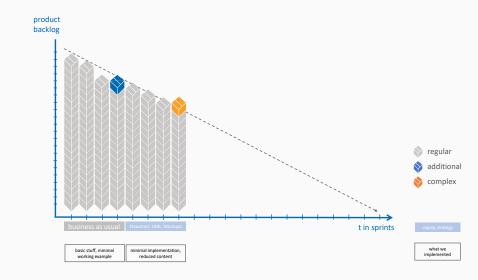
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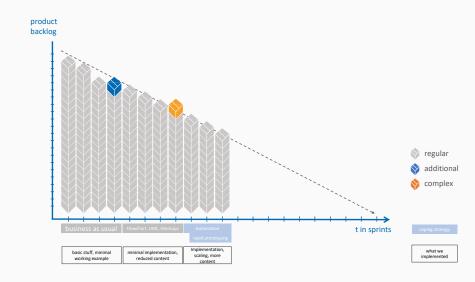


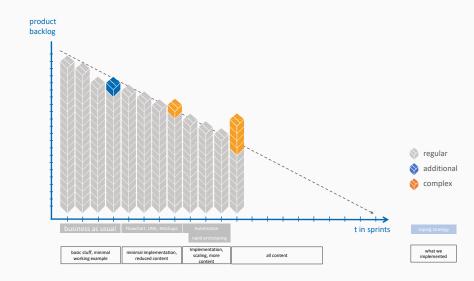


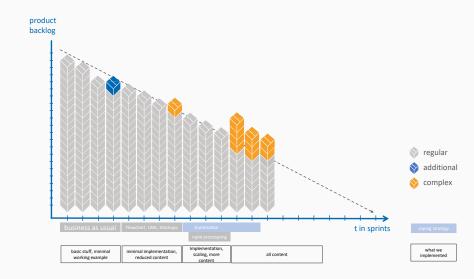


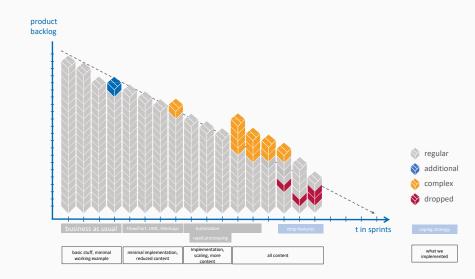












SUMMARY

The difficulties we had:

- misunderstandings
- · tricky dependencies and communication dilemmas
 - · we incrementally implemented in each sprint as much as we understood
 - project was waiting for our implementation to see what could technically be accomplished

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Our coping strategies:

- · flowcharts
- · mock-ups
- · UML diagrams
- · rapid prototyping
- · automation of code generation
- · refinements
- · unit testing
- · behavioural / integration testing

LEARNINGS AND RECOMMENDATIONS

- · know your complexity
- · start simple and scale up your complexity early
- · do an extensive kick off meeting with all stakeholders to formulate user stories
- \cdot when you start with Scrum, it is helpful to have a Scrum training as a team
- helpful tools:
 - · mock-ups
 - · rapid prototyping
 - · early proof of concept
 - · derive test cases from it
 - · UML diagrams
 - · GitHub

Thank you for your attention!



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