

# Soen 357 - Survey Question

1. 1- How old are you? (Tick one box only)

*Mark only one oval.*

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65 and over

2. 2- What applications have you used in the past to order food? (Select all that apply)

*Tick all that apply.*

- ☐ Uber Eats
- ☐ DoorDash
- ☐ SkipTheDishes
- ☐ None
- ☐ Other: \_\_\_\_\_

3. 3- How often do you use applications of that type on average?

*Mark only one oval.*

- ☐ Multiple times per week
- ☐ Once a week
- ☐ Twice a month
- ☐ Once a month

4. 4- What are your favorite restaurants for delivery?

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5. 5- which meal do you usually order online?

*Tick all that apply.*

- ☐ Breakfast
- ☐ Lunch
- ☐ Snacks
- ☐ Dinner

6. 6- Did you face any kind of difficulty in locating one or many of the following features while using a food delivery application?

*Tick all that apply.*

- ☐ Restaurant Menu
- ☐ Restaurant Schedule
- ☐ Restaurant Address & Phone Number
- ☐ Table Reservation
- ☐ Order Delivery
- ☐ Order Pickup
- ☐ Contact Us Page
- ☐ Other: \_\_\_\_\_

7. 7- Do you think it would be better to have a simpler menu to explore different restaurants around you in a food application?

*Mark only one oval.*

- ☐ Yes
- ☐ Not Necessarily

8. 8- Would you like to have a separate tab for all promotions in such an application?

*Mark only one oval.*

- ☐ Yes
- ☐ Not Necessarily

9. 9- Would you like to have a picture for every item a restaurant has on their menu?

*Mark only one oval.*

- ☐ Yes
- ☐ Not Necessarily

10. 10- Who from your family is most likely to dine at a restaurant (reserve a table)?

*Tick all that apply.*

- ☐ You
- ☐ Your Parents
- ☐ Your Grandparents
- ☐ Other: \_\_\_\_\_

11. 11- Who from your family is most likely to call a restaurant to get additional information or reserve a table by phone?

*Tick all that apply.*

- ☐ You
- ☐ Your Parents
- ☐ Your Grandparents
- ☐ Other: \_\_\_\_\_

12. 12- Was there any factor that prevented you from ordering food online?

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13. 13- Are there any features that you would like to see in a restaurant discovery application?

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14. 14- Have you ever had a bad experience with any food delivery app? If yes, explain.

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