



Welcome, Dzmitry!

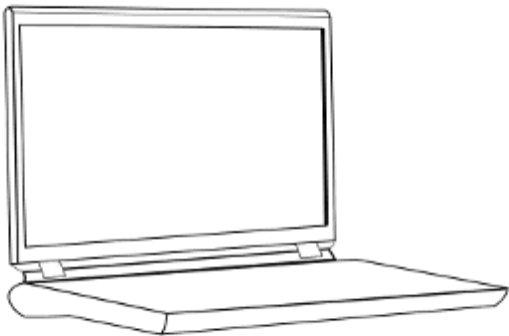
dashboard
sales questions

orders
account details

quotes

support tickets

Case #73448



System: Oryx Pro (oryp10)
Case Subject: Repair: Display issue - 8M12SC212077

- ticket solutions
- print invoice
- print shipping instructions
- review configuration

Repair International (In Warranty)



UPS Worldwide Expedited:	\$200.22
Total:	\$200.22

Messages



your inquiry or response here...

ATTACH

SEND





Hello Dzmitry,

I'm checking in to see if you had any questions as we do need the form below filled out to start the repair. Please let us know if you have any questions that we can help with!

Aaron, 12/11/2023 7:28 am



Hello Dzmitry,

This is for the diagnosis fee and return shipping (fully insured UPS Worldwide).

Please verify your credit card information above and agree to the charges of \$200.22. You will only be charged the remaining balance of \$200.22.

Aaron, 12/5/2023 7:09 am



Select or enter your credit card information:

Enter New Card

Credit Card Number

MM

YYYY

Security Code

First Name

Last Name

Company

Address Line 1

Address Line 2

City

State / Province

Postal Code

Country

Terms and Conditions

☐ I Accept the [Terms and Conditions](#) and authorize System 76 to charge the above credit card for \$200.22 immediately.

SUBMIT ✓

Dzmitry, 12/5/2023 7:09 am

Hello Dzmitry,

We'll have an RMA number as soon as possible.

Aaron, 11/29/2023 8:30 am



Product Information:

Product Serial Code: 8M12SC212077

Shipping Address:

Dzmitry Lahoda
Rua Jaime Moniz 22
block D 6R
Funchal, Região Autónoma da Madeira 9064-503

Dzmitry, 11/29/2023 8:27 am

Hello Dzmitry,

We'll be using this ticket to track the progress of your repair. Once the RMA# is assigned by the hardware team, we'll provide further shipping instructions. You can access this ticket at <https://system76.com/my-account/ticket/73448>

P.S: Please note that this ticket is for only tracking the hardware and please reply to the email thread instead of this ticket.

Cheers,
Aaron

Aaron, 11/29/2023 8:27 am



Support case created.

