

Tyler Mathes

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Senior UX Designer | Design Systems Lead

Senior User Experience Designer and Design Systems Lead with 8+ years of experience designing scalable design systems, conducting user research, and leading cross-functional teams. Proven track record of saving millions in operational costs through innovative UX solutions and legacy system modernization.

WORK EXPERIENCE

J.P. Morgan Chase

10/2022 - Present

User Experience Design Lead, Vice President

- Built 100+ Figma components with 1M+ weekly inserts, streamlining enterprise platform workflows
- Managed multi-theme Figma libraries for several brands, ensuring consistency for 1,000+ designers, while increasing user satisfaction scores by 10% in one year
- Launched a Shared Library initiative that boosted collaboration, reuse, and cross-team alignment
- Partnered with Nathan Curtis to design usability workshops, research, and scalable UX processes, elevating design system maturity
- Defined process for portfolio teams to build out new libraries using the Manhattan Design System libraries to accelerate adoption and reduce duplication

Florida Blue

07/2017 - 10/2021

Lead UX Designer | Technical Lead

- Designed and authored the internal design system used by over 40 teams
- Published application boilerplates and reusable UI components
- Ran usability workshops, focus groups, user interviews and research sessions
- Architected the internal workflow interface and call center CMS, saving millions of dollars per year by reducing operational costs and retiring legacy systems.

Vizergy

04/2017 - 07/2017

Web Designer

- Created high-fidelity responsive deliverables and prototypes for clients
- Developed fully functional websites using HTML, CSS and Javascript code
- Articulated style guides, rationale and interactive prototypes in client calls

EDUCATION

Bachelor of Fine Arts, concentration in Graphic Design & Digital Media

University of North Florida

Jacksonville, Florida | 04/2017

SKILLS

EXPERTISE: Design Systems, Design Tokens, Artificial Intelligence, LLM Prompting, Visual Design, Rapid Prototyping, Service Design, React, Material-UI, Vibe Coding, User Research, Data Visualization

SOFTWARE: Figma, Sketch, ChatGPT, Claude, Git, VS Code, Adobe Creative Suite