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EXPERIENCE

Librarian, Reference & Instruction

Columbus State Community College

2010 – Present

Columbus, Ohio

Phase 3: Stratum 3 (2013 – present), Digital Projects

Administrator for Springshare products, including LibGuides, LibCal, and LibAnalytics; Design, build, update, and maintain library website, including project management for a phased migration onto the LibGuides platform; Implemented the use of iPads for tabletop displays, interactive student orientations, and augmented reality exhibitions; Internal consultant for EBSCOadmin profile maintenance; holdings management; proxy issues, and additional eResources tasks; Collaborate with management or development teams to prioritize digital environment needs, resolve conflicts, develop content criteria, resolve usability issues, and recommend solutions; Develop, implement, and document style guidelines, revision procedures, and communication practices for web site content; Implemented feedback script that sits between EZproxy instance and electronic resources librarian to identify previously undiscoverable domain issues with our electronic resources.; Lead rebranding efforts within the library's digital environment, including: EBSCOhost profiles, OPAC, Facebook, Research Guides (LibGuides platform), and website.

Phase 2: Stratum 2 (2012 – 2013), Instruction & Teaching

Developed and implemented a library learning module in the freshman seminar course; Authored instructional materials, including a well-received and highly utilized series of business research tutorials; Pioneered the use of WebEx to reach business students in the online environment; Directed and trained student technical assistants; Lead Research Guides Team in building a collection of 100+ course-related guides; Evaluated Social Sciences 300s physical and electronic materials to determine outdated or unused items to be discarded in accordance with curriculum and accreditation needs; Represented library or institution on internal and external committees; Participated in hiring process, training, and mentoring of part-time reference librarians.

Phase 1: Stratum 1 (2010 - 2012), Foundations

Analyzed patrons' requests to determine needed information, and instruct patrons on how to locate needed information via subscription databases, library catalogs, digital repositories, archives, interlibrary loan, and consortial systems; Planned, taught, and evaluated classes and workshops on various information literacy topics, library use/services, MLA & APA citation, research methods, search strategies, and basic computer technology; Engaged in professional activities, including continuing education classes, attending or presenting at conferences, workshops, professional meetings, and associations; Opened and closed library during specified hours and secured library equipment.

Visiting Practicum Student, Teaching & Learning Division

The Ohio State University

2010

Columbus, Ohio

Assisted in the analysis of the Science & Engineering Library's periodical collection (title-level, print vs. electronic holdings) to provide physical space scenarios in preparation for the movement of print periodicals prior to the renovations for the Billy Ireland Cartoon Library and Museum; Created learning modules on web searching for freshman information literacy course to include discipline specific search engines, metasearch, semantic search, and open archival collections; Defined

instructional and performance objectives and developed instructional materials, such as lesson plans, handouts, or examinations to support these objectives; Implemented self-grading instructional lessons on web tools and search methods using the Desire2Learn platform.

Telecommunications Classroom Monitor

Kent State University

2010

Columbus, Ohio

Operated and maintained teleconferencing equipment in the classroom and assisted students with the proper use of communications hardware; Monitored distance sites to ensure proper viewing of live and recorded course transmissions; Created weekly reports regarding the use and troubleshooting of teleconference and other classroom technology; Supervised students and enforced administrative policies in the classroom.

Library Assistant, Periodicals

Columbus State Community College

2009 – 2010

Columbus, Ohio

Processed incoming journals, magazines, newspapers, and microformats; Maintained accurate electronic check-in records for a collection of 400+ titles; Sustained an organized physical collection, including weeding and recovery of missing issues; Collected usage statistics and prepared reports; Provided assistance to library users with photocopiers, scanners, computers, microformat readers, and digitization equipment; Created event driven displays to showcase materials in the periodicals collection; Took action to deal with disruptive patrons to ensure a safe and comfortable environment.

Library Assistant, Circulation

Columbus State Community College

2008 – 2009

Columbus, Ohio

Provided generalized customer services: answer telephones, collect fees, circulate library materials; Processed inbound and outbound OhioLINK shipments and maintain manifest sheets and mailing labels; Provided upkeep of the stacks: shelf reading, shelf blocking, shelf dusting, making sure that damaged materials are forwarded to technical services for repair; Registered and updated records of new students and faculty to permit borrowing privileges; Sorted books, publications, and other items according to established procedure and returned them to shelves, files, or other designated storage areas.

Editor, Transcription and Markup

The Ohio State University

2007

Columbus, Ohio

Collaborated with a team of editors to transcribe digitized pages of Samuel Sullivan Cox's 1851 journal into XML code to be included in an electronic multi-modal edition of a handwritten travelogue; researched and embedded historically contextualized annotations to the digital edition of Samuel Sullivan Cox's travel journal.

EDUCATION

Masters of Library & Information Science
Kent State University
3.91 GPA

Dec. 2010
Kent, Ohio

Bachelor of Arts, Cultural Studies & Critical Theory
The Ohio State University
3.94 GPA, *summa cum laude*

June 2008
Columbus, Ohio

Associate of Arts, Humanities
Columbus State Community College

June 2006
Columbus, Ohio

SKILLS

- Applications: Microsoft Office, Adobe Photoshop, Adobe Acrobat
- Archival/Library Metadata Standards: EAD, MARC21/MARCXML, DACS, Dublin Core, AACR2
- Bibliographic Utilities: OCLC Connexion, Classification Web, Cataloger's Desktop
- Classification Standards & Thesauri: LCSH, DDC, LC Classification, AAT, TGM, MeSH
- Content/Learning Management Systems: Springshare, Blackboard, Desire2Learn, WordPress
- Library Management Systems: Innovative Interfaces
- Operating Systems: Windows, Mac OS X, iOS, Ubuntu Linux
- Natural Languages: Spoken and written English
- Programming Languages: Python, PHP, SQL
- Reference Products: EBSCOhost, OCLC, LexisNexis, Web of Knowledge, ProQuest
- Scripting Languages: JavaScript, jQuery
- System Administration: Linux, Apache, MySQL, EZproxy
- Web Frameworks/Content Management Systems: Bootstrap, Skeleton, Springshare, Blackboard, Desire2Learn, WordPress
- Web/Markup Languages: XML, XSLT, HTML, CSS, TEI, JSON, {{mustache}}

PUBLICATIONS

McIntosh, J. C., Krumsee, K., Zaveloff, J. E., & Zoladz, D. C. (2015) Know the Lingo: how ILEAD Ohio influenced library collaboration and discovery for patrons. *Library Hi Tech News*, 32(5), 16 - 18. doi: 10.1108/LHTN-01-2015-0008

PRESENTATIONS

- 2015 Reducing the Friction: Streamlining Access to Ohio Library Electronic Resources
All for Un: Ohio's Interlibrary Unconference. State Library of Ohio: Columbus, Ohio
- 2015 Opposing Viewpoints: Emerging Technologies in Libraries
Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio. (w/ Lorena Popelka)
- 2014 Newcomer Views on Information Literacy & Assessment (ACRL Framework Discussion)
OhioLINK, Science Librarians [OhioLINK Webinar]. (w/ Craig Gibson)

- 2014 Liberate Your LibGuides: Creative Uses and Simple Suggestions
OHIONET, Technical Services and Technology [OHIONET Webinar]. Columbus, Ohio.
(w/ David Green)
- 2014 Flickr & iPads: Gamification of the F-1 International Student Orientation
Academic Library Association of Ohio, Instruction Interest Group [Lightening Talk].
Stark State College: Canton, Ohio. (w/ James Castrillo)
- 2014 Cite it Right
Student Success Series, BLUEprint [Workshop]. Columbus State Community College:
Columbus, Ohio.
- 2013 In Transition: Our Electronic Resources Environment
Columbus State Library, Colloquium. Columbus State Community College: Columbus,
Ohio. (w/ Ryan D. Scott)
- 2013 Lingo: How ILEAD Ohio Influenced Team Collaboration and Discovery for
Patrons
Academic Library Association of Ohio, Annual Conference [Conference Session]. Kent
State University, Stark Campus: Canton, Ohio. (w/ Julie Zaveloff, Jessica Crossfield-
McIntosh, Kirstin Krumsee, David Green)
- 2013 Lingo: The App of Help You Navigate Your Library
Presentation to the State Library Board of Ohio & OHIONET [Presentation]. Deer Creek
State Park, Conference Center: Mount Sterling, Ohio.
- 2013 What Google Can't Tell You
Student Success Series, BLUEprint [Invited Speaker]. Columbus State Community
College: Columbus, Ohio.
- 2013 YouTube for Research
Columbus State Library, Colloquium. Columbus State Community College: Columbus,
Ohio.
- 2013 Evaluating Information Using the CRAP Test
4 sections of 12th grade students [Invited Speaker]. Reynoldsburg High School:
Reynoldsburg, Ohio.
- 2013 Transitioning to College-Level Research
6 sections of 11-12th grade students [Invited Speaker]. Reynoldsburg High School:
Reynoldsburg, Ohio. (w/ Kim Leggett)
- 2012 Library: Find It Fast!
Student Success Series, BLUEprint [Invited Speaker]. Columbus State Community
College: Columbus, Ohio.
- 2012 Building Library Search Widgets for Blackboard
Teaching, Learning, Technology Roundtable [Invited Speaker]. Columbus State
Community College: Columbus, Ohio.
- 2012 Library Resources for STEM
Choose Ohio First/Future Scientists of Ohio [Invited Speaker]. Columbus State
Community College. Columbus, Ohio.
- 2012 eBook Collections and eReader Devices
Columbus State Library, Colloquium. Columbus State Community College: Columbus,
Ohio.
- 2011 Library & Research-related Mobile Apps
Columbus State Library, Colloquium. Columbus State Community College: Columbus,
Ohio.

SERVICE

Columbus State Library Committees

- 2013 Print Periodicals Review Committee
- 2013 Lincoln, The Constitution and The Civil War, Opening Reception Exhibit Guide.
Traveling exhibit organized by the National Constitution Center and the American Library Association. Columbus State Library. Columbus, Ohio.
- 2010 – Research Guides Team (System Administrator)
- 2010 – Video Tutorials Team

Columbus State College Committees

- 2014 Search Committee, Chair of English Department
- 2013 Campus LMS Evaluation Group 1
- 2012 Reviewer, PSEO/Dual Enrollment System (K-12) book collection
- 2011 Master Planning Focus Group

Statewide Committees

- 2015 Central Catalog Research Group, OhioLINK
- 2015 College and Career Readiness P20 Task Force, INFOhio
- 2015 (Co-chair) Discovery, Digital Resources, UX Design: INFOhio
- 2015 Technical Infrastructure Working Group: DPLA/Ohio

PROFESSIONAL AFFILIATIONS & MEMBERSHIPS

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| American Library Association (ALA), lifetime member | 2008 – |
| Columbus - Associated Library Science Students of Ohio (C-ALSSO) | |
| • Website Administrator | 2009 – 2010 |
| • Member | 2009 |
| Academic Library Association of Ohio (ALAO) | 2009 – |
| Association for Information Science & Technology (ASIS&T) | 2009 – |

AWARDS & HONORS

- 2015 *John Cotton Dana, Library Public Relations Award* in recognition for the Banned Books Week project *Exhibit the Right to Read*: \$10,000.
- 2011 *August Alpers Award*, Kent State University, School of Library & Information Science

SCHOLARSHIPS & GRANTS

- 2014 *Student Success Innovation Grant*, awarded by Columbus State Community College for the implementation of a series of student success workshops within Blackboard: \$3000.
- 2013 *ILEAD USA*, awarded by the State Library of Ohio for project team *Lost in Translation*: \$3000.
- 2008 *Phi Alpha Theta*, The Ohio State University: *Zeta*. American honor society for scholarship in History.

- 2008 *Board of Trustees Scholarship*, The Ohio State University: \$4000.
- 2008 *Scarlet & Grey Scholarship* for tuition, The Ohio State University.
- 2007 *Board of Trustees Scholarship*, The Ohio State University: \$4000.
- 2007 *Scarlet & Grey Scholarship* for tuition, The Ohio State University.
- 2006 Travel Grant (Stanford), Columbus State Community College, Humanities: \$750.
- 2006 *Phi Theta Kappa*, Columbus State Community College: *Alpha Rho Epsilon*.

VOLUNTEERING & COMMUNITY SERVICE

- 2014 Delaware County District Library, Orange Branch
- 2013 Columbus State Day, Book Drive
- 2012 First Lego League, Timetable, Columbus State Community College, Regional Competition
- 2012 Ronald McDonald House, “Weeded and re-organized the library”
- 2011 World Books Night, Book Distributor, Columbus, Ohio
- 2009 Academic Library Association of Ohio (ALAO), Annual Conference [Wilmington, Ohio]

CONTINUING EDUCATION & CONFERENCES

- 2015 Association of College and Research Libraries (ACRL), Annual Conference: Portland, Oregon.
- 2015 How Numbers Can Bring the Past to Life: Finding and Using Historical Census Data, OHIONET, Reference Skills and Resources [Webinar]
- 2014 Innovate {Create}, The Ohio State University: Columbus, Ohio.
- 2014 Digitization of Content – Dual Enrollment, Adult Learning, Learning Objects and Blended Learning Initiatives, Columbus State Community College: Columbus, Ohio.
- 2014 Classy Pickles: The Role of Customer Service in Company Culture: Webinar.
- 2013 SpringyCamp, “One for All and All for One: Product Integration and Uses”: Virtual Conference.
- 2013 Academic Library Association of Ohio (ALAO), Annual Conference. “The Changing Faces of Academic Libraries: Transforming, Reorganizing, Re-imagining”, Kent State University, Stark Campus: Canton, Ohio.
- 2013 WebEx Certification: Getting Started with Meeting Center; Foundations: Organizing Meetings; Foundations: Conducting Collaborative Meetings: Webinar.
- 2013 Cultivating a Culture of Innovation: Webinar.
- 2013 Tactical Communications, City of Columbus, Police Department: Columbus, Ohio.
- 2013 EBSCO A-Z/LinkSource Training for OhioLINK Institutions, State Library of Ohio: Columbus, Ohio.
- 2013 What the Best College Teachers Do. Columbus State Learning Community: Columbus, Ohio.
- 2013 COLS 1100 Freshman Seminar, Instructor Training: Columbus, Ohio.
- 2013 Pedagogy of PowerPoint, State Library of Ohio: Webinar.
- 2012 Academic Library Association of Ohio (ALAO), “Impact Factor: The Value of Academic Libraries”: Wilmington, Ohio.
- 2012 SpringyCamp: “Focusing on UX (User Experience): Understanding & Meeting User Needs” [Virtual Conference]
- 2012 Library Orientation Exchange (LOEX), Annual Conference: Columbus, Ohio.
- 2012 Power Searching with Google [MOOC Course, Google Inc.]
- 2012 Social Network Analysis [MOOC Course, Coursera]
- 2012 Librarians are Wikipedians Too: OCLC Wikipedian in Residence [Webinar]
- 2012 Leveraging iPad Technology in the Classroom. [Workshop: Columbus, Ohio]

- 2011 Academic Library Association of Ohio (ALAO), Annual Conference. University of Toledo, Health Science Campus [Toledo, Ohio]
- 2009 Ohio Linux Conference. Greater Columbus Convention Center: Columbus, Ohio.
- 2009 Camtasia II. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.
- 2009 Camtasia I. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.
- 2009 Fair Use in the Classroom. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.
- 2009 Quality and Standards in Digital Imaging Projects. OCLC – Kilgour Auditorium: Dublin, Ohio.
- 2009 Effective Intercultural Competency and Communication. ALAO Diversity Committee Workshop, Kent State University: Kent, Ohio.
- 2008 Linux and Open Source Conference
Greater Columbus Convention Center: Columbus, Ohio.
- 2008 Educational Applications of Second Life Workshop. Advanced Computing Center for the Arts and Design (ACCAD), The Ohio State University: Columbus, Ohio.

REFERENCES

Tracy J. Kemp

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James Castrillo

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