Derek C. Zoladz

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1500 West Lane Avenue
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EXPERIENCE

Library Systems Analyst   **2019 - Present**
OhioNET   Columbus, Ohio

Laccolith 1: Team Leadership & Tier-II Support

Tier-II support technician: in-depth technical guidance, analysis, troubleshooting and solution-generation to OhioNET team members and senior staff at member libraries; Mentor less experienced team members; Serve as internal technical consultant regarding software functionality; Own technology solutions to support business strategy and service delivery to member institutions; Primary technical support backup for all OhioNET-provided consortial services, including: Portage Library Consortium (PLC), Ohio Private Academic Libraries (OPAL), Consortium of Ohio Libraries (COOL) and the Private Academic Library Network of Indiana (PALNI); Manage communication and relationship with external hosting providers, data center operators, institutional IT staff, and library leadership to provide direction and to resolve technical issues; Originate and regularly update internal documentation, workflow procedures, and public-facing informational web properties; Serve as technical lead on special projects.

Laccolith 2: DevOps Librarianship

Key role in the architecture, development, deployment, monitoring, maintenance, and troubleshooting of new and existing library applications; Utilize, maintain, and/or create APIs and other interfaces between library software systems and external resources and applications for data integration and interoperability (REST APIs, JSON, XML, ETL pipelines); Configure authentication and authorization technologies (LDAP, SAML, Active Directory); Use distributed version control (git) via Github for source code version control and collaboration; Administer all OhioNET-managed DNS zones; Automate SSL certificate issuance and renewal with Let's Encrypt; Routinize configuration management (Ansible) and automate repetitive tasks (Python, Bash); Containerize library applications (Docker) and manage multi-container services (Compose); Advanced skill in systems analysis, establishing benchmarks, identifying problems, recommending solutions and adjusting network configuration settings related to disk, memory, and CPU utilization within a moderately complex production environment (Google Cloud DNS, Microsoft Azure, Amazon Web Services, VMware); Coordinate major software upgrades; Execute technical tasks associated with multiple operating systems (Ubuntu, Amazon Linux, macOS, CentOS), databases (PostgreSQL, MySQL), code (PHP, Python, Perl, Bash, JavaScript), and system utilities.

Laccolith 3: Solutions Architect

Gather requirements and develop specifications for library and research system architectures; Envision complete lifecycle of technology solutions (plan, adopt, implement, maintain, spin down, extract); Continuously research current and emerging technologies, inform stakeholders of any problems with current technical solutions and propose changes or adjustments; Verify constraints (scope, risks, costs, time, and resources); Estimate budget and staffing needs; Summarize complex solutions and create action plans for system development and integration; Analyze short and long-term impact of proposed solution on overall business goals and outcomes.

Special Projects|Exemplars

Primary Architect (Esmeralda): OhioNET application hosting platform and support environment, a docker-compose orchestrator behind Traefik as a reverse-proxy.

Technology Specialist|Coordinator: Consortium of Ohio Libraries   2016 - 2019
OhioNET   Columbus, Ohio

Project Coordinator: Consortium of Ohio Libraries (COOL)

Primary project coordinator for the Consortium of Ohio Libraries, 13 independent public libraries with a annual budget of $125,000+, a bibliographic database of 525,000+ records, and a patron community of over 100,000 active members; Focus on open source solutions (Evergreen ILS, Hugo, Hemlock) in day-to-day library operations; Identify, investigate, report, and present on emerging library technology solutions; Key third-party technical liaison between vendor and client for all consortial projects; Established SIP2 integrations with Evergreen for Hoopla, Kanopy, OverDrive (Ohio Digital Library), and in partnership with OPLIN - the statewide deployment of Lynda.com to all Ohio public libraries; Maintain authority record quality control processes in partnership with Backstage Library Works; Implemented the OPAC redesign for the Arcanum Public Library and the Marvin Memorial Public Library; Coordinated all development, beta testing, and the release of an open source mobile app to replace the deprecated Boopsie product; Integrated NoveList Select catalog enrichment and On The Shelf (OTS) processing, including required customizations to Evergreen internals, automated record export scripts, remote FTP to EBSCO, and email file update notifications; Deeply instrumental in the initial data collection and grant writing to secure funding to migrate the Galion Public Library, Bucyrus Public Library, and the Wilmington Public Library into the consortium; In partnership with Equinox Open Library Initiative, represented the consortium through two data migrations from TLC, and another from Polaris, into Evergreen; Jointly managed budget creation and service contract approvals/renewal for the consortium.

Network/Systems Administration

Built, configured, and administered a PureFTP server on AWS EC2 instance for the State Library of Ohio's (SLO) Ohio Digital Library, OhioLINK's MARC record exchange, and Ohio Private Academic Library's (OPAL) Sierra data exchange, including processes for record backup via API to S3 buckets and server snapshot automation; DNS zone administration for the Consortium of Ohio Libraries (COOL), Private Academic Library Network of Indiana (PALNI) consortium, Ohio Private Academic Libraries (OPAL) consortium, Academic Library Association of Ohio (ALAO), and OhioNET; Created custom shell scripts, enabled cron jobs, and utilized APIs for file system backups, server snapshot automation, log monitoring and alerting, and daily server administration tasks ensure data integrity, security standards, and privacy (HIPPA: encryption-in-transport, encryption-at-rest); Scheduled and implemented routine OS and firmware upgrades, including package updates and reconfiguration on physical servers and virtual machines running several Linux distributions; Built, configured, and administered an Elasticsearch, Logstash, and Kibana stack on the Microsoft Azure platform for the monitoring and analysis of EZproxy logs for security, proactive issue resolution, and overall service improvements; Develop, maintain, and archive technical documentation, solutions, and workflows for internal purposes and to meet compliance and regulatory requirements.

Library Systems/ILS Administration

Primary Evergreen ILS technical and administrative support: operation questions, initial troubleshooting, new feature implementation, system configuration, policy creation, batch record loading, and minor hardware/peripheral support for barcode scanners, receipt and label printers; Customize local library catalogs, self-check stations, and self-registration interfaces using HTML5, CSS3, jQuery, Perl Template Toolkit and various other web development technologies; Utilize SQL, Python, and Bash scripts to automate database clean-up processes; Established bulk record processing and ingestion scripts to more fully utilize compute resources during off-peak times; Write MarcEdit tasks to transform and enrich catalog records in batch; Create custom reports for consortium member libraries; Interface with Evergreen APIs to develop OPAC enhancements;

Install, configure, monitor, backup, and upgrade over 60+ EZproxy installations – including SSL renewal via Let's Encrypt DNS-01 challenges – for multiple types of libraries throughout Ohio and Indiana; Translated numerous WAM (Web Access Management) forwarding tables to EZproxy configuration to facilitate remote access platform migration; Integrated a variety of authentication methods for proxy access, including: III Patron API, LDAP, Shibboleth, Azure Active Directory, CAS, and text files; Provided basic client & character-based Millennium administration; Project lead for the migration of OhioNET-hosted multi-tenant Millennium server to Innovative-hosted standalone Sierra instances.

Librarian, Reference & Instruction   **2010 – 2016**
Columbus State Community College   Columbus, Ohio

Phase 3: Stratum 3 (2013 – 2016), Digital Projects

Administrator for Springshare products, including LibGuides, LibCal, and LibAnalytics; Design, build, update, and maintain library website, including project management for a phased migration onto the LibGuides platform; Implemented the use of iPads for tabletop displays, interactive student orientations, and augmented reality exhibitions; Internal consultant for EBSCOadmin profile maintenance; holdings management; proxy issues, and additional eResources tasks; Collaborate with management or development teams to prioritize digital environment needs, resolve conflicts, develop content criteria, resolve usability issues, and recommend solutions; Develop, implement, and document style guidelines, revision procedures, and communication practices for web site content; Implemented feedback script that sits between EZproxy instance and electronic resources librarian to identify previously undiscoverable domain issues with our electronic resources.; Lead rebranding efforts within the library's digital environment, including: EBSCOhost profiles, OPAC, Facebook, Research Guides (LibGuides platform), and website.

Phase 2: Stratum 2 (2012 – 2013), Instruction & Teaching

Developed and implemented a library learning module in the freshman seminar course; Authored instructional materials, including a well-received and highly utilized series of business research tutorials; Pioneered the use of WebEx to reach business students in the online environment; Directed and trained student technical assistants; Lead Research Guides Team in building a collection of 100+ course-related guides; Evaluated Social Sciences 300s physical and electronic materials to determine outdated or unused items to be discarded in accordance with curriculum and accreditation needs; Represented library or institution on internal and external committees; Participated in hiring process, training, and mentoring of part-time reference librarians.

Phase 1: Stratum 1 (2010 - 2012), Foundations

Analyzed patrons' requests to determine needed information, and instruct patrons on how to locate needed information via subscription databases, library catalogs, digital repositories, archives, interlibrary loan, and consortial systems; Planned, taught, and evaluated classes and workshops on various information literacy topics, library use/services, MLA & APA citation, research methods, search strategies, and basic computer technology; Engaged in professional activities, including continuing education classes, attending or presenting at conferences, workshops, professional meetings, and associations; Opened and closed library during specified hours and secured library equipment.

Visiting Practicum Student, Teaching & Learning Division   2010
The Ohio State University   Columbus, Ohio

Assisted in the analysis of the Science & Engineering Library's periodical collection (title-level, print vs. electronic holdings) to provide physical space scenarios in preparation for the movement of print periodicals prior to the renovations for the Billy Ireland Cartoon Library and Museum; Created learning modules on web searching for freshman information literacy course to include discipline specific search engines, metasearch, semantic search, and open archival collections; Defined instructional and performance objectives and developed instructional materials, such as lesson plans, handouts, or examinations to support these objectives; Implemented self-grading instructional lessons on web tools and search methods using the Desire2Learn platform.

Telecommunications Classroom Monitor   2010
Kent State University   Columbus, Ohio

Operated and maintained teleconferencing equipment in the classroom and assisted students with the proper use of communications hardware; Monitored distance sites to ensure proper viewing of live and recorded course transmissions; Created weekly reports regarding the use and troubleshooting of teleconference and other classroom technology; Supervised students and enforced administrative policies in the classroom.

Library Assistant, Periodicals   2009 – 2010
Columbus State Community College   Columbus, Ohio

Processed incoming journals, magazines, newspapers, and microformats; Maintained accurate electronic check-in records for a collection of 400+ titles; Sustained an organized physical collection, including weeding and recovery of missing issues; Collected usage statistics and prepared reports; Provided assistance to library users with photocopiers, scanners, computers, microformat readers, and digitization equipment; Created event driven displays to showcase materials in the periodicals collection; Took action to deal with disruptive patrons to ensure a safe and comfortable environment.

Library Assistant, Circulation   2008 – 2009
Columbus State Community College   Columbus, Ohio

Provided generalized customer services: answer telephones, collect fees, circulate library materials; Processed inbound and outbound OhioLINK shipments and maintain manifest sheets and mailing labels; Provided upkeep of the stacks: shelf reading, shelf blocking, shelf dusting, making sure that damaged materials are forwarded to technical services for repair; Registered and updated records of new students and faculty to permit borrowing privileges; Sorted books, publications, and other items according to established procedure and returned them to shelves, files, or other designated storage areas.

Editor, Transcription and Markup   **2007**
The Ohio State University   Columbus, Ohio

Collaborated with a team of editors to transcribe digitized pages of Samuel Sullivan Cox's 1851 journal into XML code to be included in an electronic multi-modal edition of a handwritten travelogue; researched and embedded historically contextualized annotations to the digital edition of Samuel Sullivan Cox's travel journal.

EDUCATION

Masters of Library & Information Science   **Dec. 2010**
Kent State University   Kent, Ohio
3.91 GPA

Bachelor of Arts, Cultural Studies & Critical Theory   **June 2008**
The Ohio State University   Columbus, Ohio
3.94 GPA, s*umma cum laude*

Associate of Arts, Humanities   **June 2006**
Columbus State Community College   Columbus, Ohio

SKILLS

- **Office Applications:** Microsoft Office 365, LibreOffice, iWork Suite, Adobe Acrobat
- **Archival/Library Metadata Standards:** Encoded Archival Description (EAD), MARC21/MARCXML, DACS, Dublin Core, AACR2, Text Encoding Initiative (TEI), Metadata Encoding and transmission Standard (METS), Metadata Object Description Schema (MODS)
- **Bibliographic Utilities:** OCLC Connexion, Classification Web, Cataloger's Desktop, MarcEdit, openURL resolvers
- **Browsers:** Edge, Firefox, Chrome, Safari, Brave, Vivaldi, Tor
- **Classification Standards & Thesauri:** LCSH, DDC, LC Classification, BISAC, AAT, TGM, MeSH, FAST
- **Content/Learning Management Systems:** Springshare, Blackboard, Desire2Learn, WordPress, Wild Apricot, CONTENTdm
- **Database Systems:** PostgreSQL, MySQL, MariaDB, SQL, PgAdmin, SQLite, Sequel Pro
- **Graphic Development Tools:** GIMP, Adobe Photoshop, InkScape
- **Hardware/Maker:** Zoom H4N field recorder, iMovie, Audacity, Raspberry Pi
- **IaaS Platforms:** Amazon AWS EC2, Digital Ocean, VMware vSphere, Microsoft Azure, GCP
- **Integrated Library Systems:** Evergreen, Koha, Innovative Interfaces (Millennium & Sierra)
- **Operating Systems:** Windows, MacOS, iOS, Ubuntu, Debian, Amazon Linux, CentOS, RHEL, Raspbian
- **Natural Languages:** Spoken and written English
- **Programming/Scripting Languages:** Python, SQL, JavaScript, jQuery, PHP, Bash, Unix shell scripts, Git
- **IDEs/Text Editors**: PyCharm, Vim, Atom, Notepad++
- **Reference Products:** EBSCOhost, OCLC, LexisNexis, Web of Knowledge, ProQuest, Gale,
- **Search/Harvesting:** Z39.50 (YAZ), OAI-PMH
- **Unix/Linux System Administration**: Intermediate administration and shell scripting

- **Development Tools:** SFTP Clients (FileZilla, PuTTY), iTerm2, VirtualBox, Etcher, oXygen, VPN clients (Pulse Secure, SonicWall Mobile Connect), Fail2Ban, Logwatch
- **Version Control:** GitHub, GitLab
- **Web Frameworks/Libraries/Static:** Bootstrap, Skeleton, Hugo, jQuery, Font Awesome, Jekyll
- **Web/Markup Languages:** XML, XSLT, HTML, CSS, TEI, JSON, Markdown, {{mustache}}, Liquid
- **Automation/Configuration Management:** Ansible
- **Authentication Protocols**: SAML, LDAP, CAS, SIP2, III Patron API

PUBLICATIONS

McIntosh, J. C., Krumsee, K., Zaveloff, J. E., & Zoladz, D. C. (2015) Know the Lingo: how ILEAD Ohio influenced library collaboration and discovery for patrons. *Library Hi Tech News,* 32(5), 16 - 18. doi: 10.1108/LHTN-01-2015-0008

PRESENTATIONS

2020   EZproxy Implementation and Advanced Configuration. Private Academic Library Network of Indiana (PALNI), Customized Training Session via Zoom.

2017   Beam me up, Scotty: Migrating into an Evergreen Consortium. RightClick2017, The Library IT Idea Exchange. State Library of Ohio: Columbus, Ohio.

2015   Reducing the Friction: Streamlining Access to Ohio Library Electronic Resources
All for Un: Ohio's Interlibrary Unconference. State Library of Ohio: Columbus, Ohio

2015   Opposing Viewpoints: Emerging Technologies in Libraries. Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio. (w/ Lorena Popelka)

2014   Newcomer Views on Information Literacy & Assessment (ACRL Framework Discussion), OhioLINK, Science Librarians [OhioLINK Webinar]. (w/ Craig Gibson)

2014   Liberate Your LibGuides: Creative Uses and Simple Suggestions. OhioNET, Technical Services and Technology [OhioNET Webinar]. Columbus, Ohio. (w/ David Green)

2014   Flickr & iPads: Gamification of the F-1 International Student Orientation. Academic Library Association of Ohio, Instruction Interest Group [Lightening Talk]. Stark State College: Canton, Ohio. (w/ James Castrillo)

2014   Cite it Right. Student Success Series, BLUEprint [Workshop]. Columbus State Community College: Columbus, Ohio.

2013   In Transition: Our Electronic Resources Environment. Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio. (w/ Ryan D. Scott)

2013   Lingo: How ILEAD Ohio Influenced Team Collaboration and Discovery for Patrons. Academic Library Association of Ohio, Annual Conference [Conference Session]. Kent State University, Stark Campus: Canton, Ohio. (w/ Julie Zaveloff, Jessica Crossfield-McIntosh, Kirstin Krumsee, David Green)

| 2013 | Lingo: The App of Help You Navigate Your Library. Presentation to the State Library Board of Ohio & OhioNET [Presentation]. Deer Creek State Park, Conference Center: Mount Sterling, Ohio. |

2013   Lingo: The App of Help You Navigate Your Library. Presentation to the State Library Board of Ohio & OhioNET [Presentation]. Deer Creek State Park, Conference Center: Mount Sterling, Ohio.

2013   What Google Can't Tell You. Student Success Series, BLUEprint [Invited Speaker]. Columbus State Community College: Columbus, Ohio.

2013   YouTube for Research. Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio.

2013   Evaluating Information Using the CRAP Test. 4 sections of 12th grade students [Invited Speaker]. Reynoldsburg High School: Reynoldsburg, Ohio.

2013   Transitioning to College-Level Research. 6 sections of 11-12th grade students [Invited Speaker]. Reynoldsburg High School: Reynoldsburg, Ohio. (w/ Kim Leggett)

2012   Library: Find It Fast! Student Success Series, BLUEprint [Invited Speaker]. Columbus State Community College: Columbus, Ohio.

2012   Building Library Search Widgets for Blackboard. Teaching, Learning, Technology Roundtable [Invited Speaker]. Columbus State Community College: Columbus, Ohio.

2012   Library Resources for STEM. Choose Ohio First/Future Scientists of Ohio [Invited Speaker]. Columbus State Community College. Columbus, Ohio.

2012   eBook Collections and eReader Devices. Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio.

2011   Library & Research-related Mobile Apps. Columbus State Library, Colloquium. Columbus State Community College: Columbus, Ohio.

SERVICE

Columbus State Library Committees

Print Periodicals Review Committee	2013
Lincoln, The Constitution and The Civil War, Opening Reception Exhibit Guide. Traveling exhibit organized by the National Constitution Center and the American Library Association. Columbus State Library. Columbus, Ohio.	2013
Research Guides Team (System Administrator)	2010 – 2016
Video Tutorials Team	2010 – 2016

Columbus State College Committees

Search Committee, Chair of English Department	2014
Campus LMS Evaluation Group 1	2013
Reviewer, PSEO/Dual Enrollment System (K-12) book collection	2012

Master Planning Focus Group   2011

Statewide Committees

(Chair) Technical, Electronic, Digital Services Interest Group (TEDSIG), ALAO   2019 – 2021

Ohio Digital Network (ODN), Technology Working Group   2017 – 2018

(Chair) AMS Platform Migration, Working Group, ALAO   2016

Central Catalog Research Group, OhioLINK   2015

College and Career Readiness P20 Task Force, INFOhio   2015 – 2018

(Co-chair) Discovery, Digital Resources, UX Design: INFOhio   2015

Technical Infrastructure Working Group: DPLA/Ohio   2015 – 2016

National Committees

Code{4}Lib, Annual Conference, Website Working Group   2019 – 2020

PROFESSIONAL AFFILIATIONS & MEMBERSHIPS

American Library Association (ALA), lifetime member   2008 –

Columbus - Associated Library Science Students of Ohio (C-ALSSO)
- Website Administrator   2009 – 2010
- Member   2009

Academic Library Association of Ohio (ALAO)   2009 –
- Board Member, Appointed & Elected   2016 – 2021
- Conference Planning Committee, 2018 Annual Conference   2017 – 2018
- Web Representative, Communications Committee   2016 – 2018
- System Administrator: AMS software, Google GSuite, DNS   2016 – 2018
- TEDSIG Co-Chair: Technical, Electronic, and Digital Services   2019 – 2021

Association for Information Science & Technology (ASIS&T)   2009 –

AWARDS & HONORS

2016   *CQI President's Award, Gold Distinction*, Columbus State Community College, in
           recognition of the augmented reality exhibit *Thurgood Marshal & the Supreme Court*.

2015   *John Cotton Dana, Library Public Relations Award* in recognition for the Banned Books
           Week project *Exhibit the Right to Read*: $10,000.

2011   *August Alpers Award*, Kent State University, School of Library & Information Science

SCHOLARSHIPS & GRANTS

2019   *Public Library Automation Grant,* awarded by State Library of Ohio for the migration of the Wilmington Public Library into the Consortium of Ohio Libraries: $20,552.

2019   *Public Library Automation Grant,* awarded by State Library of Ohio for the migration of the Bucyrus Public Library into the Consortium of Ohio Libraries: $20,142.

2017   *Public Library Automation Grant,* awarded by State Library of Ohio for the migration of the Galion Public Library into the Consortium of Ohio Libraries: $20,584.

2014   *Student Success Innovation Grant*, awarded by Columbus State Community College for the implementation of a series of student success workshops within Blackboard: $3000.

2013   *ILEAD USA*, awarded by the State Library of Ohio for project team *Lost in Translation*: $3000.

2008   *Phi Alpha Theta*, The Ohio State University: *Zeta.* American honor society for scholarship in History.

2008   *Board of Trustees Scholarship*, The Ohio State University: $4000.

2008   *Scarlet & Grey Scholarship* for tuition, The Ohio State University.

2007   *Board of Trustees Scholarship*, The Ohio State University: $4000.

2007   *Scarlet & Grey Scholarship* for tuition, The Ohio State University.

2006   Travel Grant (Stanford), Columbus State Community College, Humanities: $750.

2006   *Phi Theta Kappa*, Columbus State Community College: *Alpha Rho Epsilon*.

VOLUNTEERING & COMMUNITY SERVICE

2020   Library Leadership Ohio, Applicant Reviewer

2020   EZproxy 7.x Beta Tester

2019   Code{4}Lib, 2020 Conference: Website Working Group

2019   Evergren ILS: Documentation Hackfest, Write and Commit Patches

2019   Evergreen ILS: Bug Squashing Week, Feature Test and Feedback

2018   PyOhio, Conference Committee, Proposal Reviewer

2016   PyOhio, Conference Committee, Proposal Reviewer

2014   Delaware County District Library, Orange Branch

2013   Columbus State Day, Book Drive

2012   First Lego League, Timetable, Columbus State Community College, Regional Competition

2012   Ronald McDonald House, "Weeded and re-organized the library"

2011   World Books Night, Book Distributor, Columbus, Ohio

2009   Academic Library Association of Ohio (ALAO), Annual Conference [Wilmington, Ohio]

CONTINUING EDUCATION & CONFERENCES

2020   Code{4}Lib, Annual. The Westin Pittsburgh. Pittsburgh, Pennsylvania.

2019   Ohio LinuxFesr. Hyatt Regency: Columbus, Ohio.

2019   Academic Library Association of Ohio (ALAO), Annual. "Libraries Speak Up! Advocate. Collaborate. Educate", Nationwide Conference Center: Lewis Center, Ohio.

2019   Ohio - Innovative Users Group (OH-IUG), State Library of Ohio: Columbus, Ohio.

2019   Ohio Private Academic Libraries (OPAL) Conference. "High Touch Service in a High Tech World", Athenaeum of Ohio: Cincinnati, Ohio.

2019   PyOhio Conference. Ohio Union, The Ohio State University: Columbus, Ohio.

2019   Code{4}Lib Midwest. Thompson Library, The Ohio State University: Columbus, Ohio.

2019   Evergreen International Conference – "Evergreen, it's Revolutionary", Valley Forge Casino Resort: Philadelphia, Pennsylvania.

2018   Academic Library Association of Ohio (ALAO), Annual. "Take Action! Conveying Value, Cultivating Success", Nationwide Conference Center: Lewis Center, Ohio.

2018   Processing MARC and MARC-Adjacent Record Data, DEVCONNECT, OCLC [Webinar]

2018   OCLC APIs for Developers, DEVCONNECT, OCLC [Webinar]

2018   FOLIO Meetup. State Library of Ohio. Columbus, Ohio.

2018   PyOhio Conference. Ohio Union, The Ohio State University. Columbus, Ohio.

2018   Ohio LinuxFesr. Hyatt Regency: Columbus, Ohio.

2018   Code{4}Lib Midwest, Miami University: Oxford, Ohio.

2018   Evergreen International Conference – "Show Me Evergreen", St. Charles Convention Center: St. Charles, Missouri.

2017   Academic Library Association of Ohio (ALAO), Annual. "Libraries Act, Respond, Transform", Nationwide Conference Center: Lewis Center, Ohio.

2017   PyOhio Conference. Ohio Union, The Ohio State University: Columbus, Ohio.

2017   Dive Into Data 2, Fawcett Center, The Ohio State University. Columbus, Ohio.

2017   Linked Data & BIBFRAME, OhioNET [Webinar]

2017   Evergreen International Conference – "Open & Unbridled", Marriott RiverCenter: Covington, Kentucky.

2016   Cataloging with RDA, OhioNET [Webinar]

2016   PyOhio Conference. Ohio Union, The Ohio State University: Columbus, Ohio.

2016   Evergreen International Conference – "A New Decade Takes Flight", Conference Center: Raleigh, North Carolina.

2016   Ohio LinuxFesr. Hyatt Regency: Columbus, Ohio.

2016   Academic Library Association of Ohio (ALAO), Annual Conference. "User Experience: Exceeding Expectations By Design", Roberts Centre: Wilmington, Ohio.

2015   Association of College and Research Libraries (ACRL), Annual Conference: Portland, Oregon.

2015   How Numbers Can Bring the Past to Life: Finding and Using Historical Census Data, OhioNET, Reference Skills and Resources [Webinar]

2014   Innovate {Create}, The Ohio State University: Columbus, Ohio.

2014   Digitization of Content – Dual Enrollment, Adult Learning, Learning Objects and Blended Learning Initiatives, Columbus State Community College: Columbus, Ohio.

2014   Classy Pickles: The Role of Customer Service in Company Culture: Webinar.

2013   SpringyCamp, "One for All and All for One: Product Integration and Uses": Virtual Conference.

2013   Academic Library Association of Ohio (ALAO), Annual Conference. "The Changing Faces of Academic Libraries: Transforming, Reorganizing, Re-imagining", Kent State University, Stark Campus: Canton, Ohio.

2013   WebEx Certification: Getting Started with Meeting Center; Foundations: Organizing Meetings; Foundations: Conducting Collaborative Meetings: Webinar.

2013   Cultivating a Culture of Innovation: Webinar.

2013   Tactical Communications, City of Columbus, Police Department: Columbus, Ohio.

2013   EBSCO A-Z/LinkSource Training for OhioLINK Institutions, State Library of Ohio: Columbus, Ohio.

2013   What the Best College Teachers Do. Columbus State Learning Community: Columbus, Ohio.

2013   COLS 1100 Freshman Seminar, Instructor Training: Columbus, Ohio.

2013   Pedagogy of PowerPoint, State Library of Ohio: Webinar.

2012   Academic Library Association of Ohio (ALAO), "Impact Factor: The Value of Academic Libraries": Wilmington, Ohio.

2012   SpringyCamp: "Focusing on UX (User Experience): Understanding & Meeting User Needs" [Virtual Conference]

2012   Library Orientation Exchange (LOEX), Annual Conference: Columbus, Ohio.

2012   Power Searching with Google [MOOC Course, Google Inc.]

2012   Social Network Analysis [MOOC Course, Coursera]

2012   Librarians are Wikipedians Too: OCLC Wikipedian in Residence [Webinar]

2012   Leveraging iPad Technology in the Classroom. [Workshop: Columbus, Ohio]

2011   Academic Library Association of Ohio (ALAO), Annual Conference. University of Toledo, Health Science Campus [Toledo, Ohio]

2009   Ohio Linux Conference. Greater Columbus Convention Center: Columbus, Ohio.

2009   Camtasia II. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.

2009   Camtasia I. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.

2009   Fair Use in the Classroom. Instructional Technologies Institute. Columbus State Community College: Columbus, Ohio.

2009   Quality and Standards in Digital Imaging Projects. OCLC – Kilgour Auditorium: Dublin, Ohio.

2009   Effective Intercultural Competency and Communication. ALAO Diversity Committee Workshop, Kent State University: Kent, Ohio.

2008   Linux and Open Source Conference
         Greater Columbus Convention Center: Columbus, Ohio.

2008   Educational Applications of Second Life Workshop. Advanced Computing Center for the Arts and Design (ACCAD), The Ohio State University: Columbus, Ohio.

REFERENCES

Tracy J. Kemp
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Library, Columbus Hall 215 B
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Columbus, Ohio 43215
614-287-5380
tkemp@cscc.edu

David Green
Infrastructure Specialist II
State Library of Ohio
274 E. 1st Avenue #100
Columbus, Ohio 43201
800-686-8975 ex. 26
davidg@ohionet.org

James Castrillo
Associate Academic Librarian
University of Wisconsin-Whitewater
Andersen Library, 2105D
800 West Main Street
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Bree Miller
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