

# Product Vision: E-commerce Order Processing System

Backend e-commerce orders processing system with automatic orders export from several trading platforms.

Target group	Needs	Product	Value
<p>Customer Company (CC) is selling goods using several trading platforms (e-shops and EBAY).</p> <p>Currently to process orders and go through all the steps of their business process they have to manual create and daily update an Excel file.</p> <p>Future users: sales personnel</p>	<p>Business needs for initial version:</p> <ol style="list-style-type: none"><li>1. To centralize all the Orders data to eliminate daily manual work by using automated Orders data export from all trading platforms</li><li>2. Increase Orders processing by visualizing all the business process steps and assigning tasks to specific employee</li></ol>	<p>Web-based solution with the following high-level functionality:</p> <ul style="list-style-type: none"><li>- Automatic export of orders data from all trading platforms</li><li>- Visualizing orders data as orders list and individual order view</li><li>- Filtering and search functionality</li><li>- Visualizing business arocess steps for orders</li><li>- Visual notification of orders statuses and specific events</li></ul>	<p>The following benefits are anticipated:</p> <ul style="list-style-type: none"><li>- Time save as a result of excluding manual processing</li><li>- Higher quality of customer service</li></ul>

# Product Roadmap: E-commerce Order Processing System

Version #	Version 1	Version 2	Version 3	Version 4	Version 5
Release Date	Dec-2014	Mar-2015	Jul-2015	Sep-2015	Nov-2015
Version Name	Export and Orders Processing	Invoices	Transactions Matching	Initial Warehouse Management	Full Warehouse Management
Version Goal	To eliminate manual orders export and to visualise and register backend business processes.	Easy print the invoices without manual work and with coherent invoices numbers from all trading platforms.	Match payment transactions to created invoices (reconciliation) and highlight any found inconsistencies.	Register all incoming and outgoing goods in company's warehouse.	Match all "warehouse outgoing items" to orders and invoices and highlighting found inconsistencies.
Key Features:	<ul style="list-style-type: none"> <li>- Automatic export of orders data from all trading platforms</li> <li>- Visualizing orders data as orders list and individual order view</li> <li>- Filtering and search functionality</li> <li>- Assigning order processing to specific employee and visual notifications</li> </ul>	Printing the invoices: <ul style="list-style-type: none"> <li>- With coherent invoice nummbers for all trading platforms</li> <li>- Using uniform templates</li> </ul>	<ul style="list-style-type: none"> <li>- Interface(s) for financial transactions info adding/import</li> <li>- Matching payment transactions to generated invoices (reconciliation)</li> <li>- Highlighting found inconsistencies</li> </ul>	<ul style="list-style-type: none"> <li>- Matching all "warehouse outgoing items" to orders and invoices</li> <li>- Highlighting all inconsistencies found during the matching process</li> </ul>	<ul style="list-style-type: none"> <li>- Matching all "warehouse outgoing items" to orders and invoices</li> <li>- Highlighting all inconsistencies found during the matching process</li> </ul>