Product Vision:

Backend e-commerce orders processing system with automatic orders export from several traiding platforms.

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Target group	Needs	Product	Value	I
Customer Company (CC) is selling goods using several trading platforms (e-shops and EBAY). Currently to process orders and go through all the steps of their business process they have to manual create and daily update an Excel file. Future users: CC sales personnel.	Business needs for initial version: 1. To centralize all the Orders data to eliminate daily manual work by using automated Orders data export from all trading platforms 2. Increase Orders processing by visualizing all the business process steps and assigning tasks to specific employee	Web-based solution with the following high-level functionality: - Automatic export of orders data from all trading platforms - Visualizing orders data as orders list and individual order view - Existing order editing - Adding new order manually - Filtering and search functionality - Visualizing business arocess steps for orders - Assigning order processing to specific employee - Visual notification of orders statuses and specific events	The following benefits are anticipated: - Time save as a result of excluding manual processing - Higher quality of customer service	