1. On a scale of 1 to 5, how well did the AI mental health chatbot understand client’s expression? (1 - Not at All, 5 - Extremely Well)
2. On a scale of 1 to 5, how well did the AI mental health chatbot provide appropriate responses? (1 - Not at All, 5 - Extremely Well)
3. On a scale of 1 to 5, how helpful did you find the AI mental health chatbot's suggestions for addressing the client’s mental health concerns in the cases? (1 - Not Helpful, 5 - Very Helpful)
4. On a scale of 1 to 5, how relevant did you find the 9 mental health assessment questions asked by the AI mental health chatbot? (1 - Not Relevant, 5 - Highly Relevant)
5. On a scale of 1 to 5, how smoothly did the AI mental health chatbot function during interaction? (1 - Many Technical Issues, 5 - No Technical Issues)
6. On a scale of 1 to 5, how well did the chatbot maintain a professional and empathetic tone during conversation? (1 - Poorly, 5 - Very Well)
7. On a scale of 1 to 5, how satisfied were you with the AI mental health chatbot's ability to personalize the conversation based on client’s specific needs and concerns? (1 - Very Dissatisfied, 5 - Very Satisfied)
8. On a scale of 1 to 5, how satisfied were you with the pace and flow of the conversation with the AI mental health chatbot in the cases? (1 - Very Dissatisfied, 5 - Very Satisfied)
9. How would you rate your overall satisfaction with the AI mental health chatbot? (1 - Very Unsatisfied, 5 - Very Satisfied)
10. Have you ever experienced psychological counseling before? (Please select one option)

A) Yes, I have experienced psychological counseling before.

B) No, I have not experienced psychological counseling before.

If you selected A, please answer Question11 directly;

If you selected B, please answer Question12 directly

1. On a scale of 1 to 5, how well do you think the AI mental health chatbot compares to a real-life counselor in terms of understanding and addressing mental health concerns? (1 - Not Comparable, 5 - Highly Comparable)
2. On a scale of 1 to 5, how likely would you try to use the AI mental health chatbot for mental health assessments? (1 - Not Likely, 5 - Very Likely)
3. On a scale of 1 to 5, how willing are you to recommend the AI mental health chatbot to a friend or family member? (1 - Very Reluctant, 5 - Very Willing)
4. In terms of improvement, which aspect of the AI mental health chatbot would you prioritize? (Select one)
5. More accurate assessments
6. Better understanding of user concerns
7. Improved conversation flow
8. Expanded range of mental health topics
9. Enhanced confidentiality and privacy
10. Other, please list\_\_\_\_\_\_\_\_