

# Edward Aaron Goering

10515 Emerald Ridge Ave Apt D

Saint Louis, MO 63114

(314) 443-1467    deusknight@gmail.com    <https://github.com/e-aaron-goering>

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## Skills:

### Programming Languages    Operating Systems

- Java
- Python
- C++
- HTML5
- CSS
- SQL

- Windows
- Linux
- Mac OS

### Software

- Eclipse IDE
- IntelliJ IDEA
- MAMP
- Visual Studio Code
- Spring Boot MVC

## Education:

**LaunchCode (LC101 Course)** Saint Louis, Missouri

June 2018

**Relevant Work** Studied fundamentals of programming in Python, Java with back-end web development and SQL training. Also learned Agile and Wireframing for project development

**Bethel College (Accredited Liberal Arts)** North Newton, Kansas

February 2005 **Bachelor of Science** in Computer Systems Administration

## Work Experience:

**Charter(Spectrum) Communications**, Bridgeton, MO

June 2014-June 2018

- Specialized in troubleshooting internet and phone services in a call center environment with customers
- Engaged with customers to communicate necessary troubleshooting steps effectively on a wide array of devices from Android/iOS to Windows/macOS
- Adapted those skills to work with field techs using specialized back-end provisioning software after promotion

*Achievements at Charter:*

- *Ace Award - three times in 2015/2016 - Top 5 overall performance*
- *Silver Award - 3rd Quarter 2015 - among top performers*
- *Top 1-2 Performer in Day of Job for three months in a row in 2017*

**Computime (CMS Solutions)** St. Ann, MO

March 2012-May 2014

- Acquired communications skills by handling business to business sales cold calls to gauge interest in client's business

**BECS Technology, Inc.** St. Louis, MO

January 2006-February 2012

- Apprenticed in IT work briefly for about three months, upgraded infrastructure to Windows Server 2008/ Windows 7. Installed updated versions of the Trendmicro Antivirus and database management software over Remote Desktop utility. Replaced hard drives, RAM, video cards, and motherboards.