

# Nwakaego Gift Eze

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## Profile

**An analytical, detail-oriented, and solutions-driven Software Developer with experience leading client services and planning for technical projects delivery.**

- ❖ Over 3 years of experience in roles as Business & Integration Technology Analyst with Accenture. Recent graduate of the Full Stack Developer Certificate program at Carleton University.
- ❖ Strong background in client relationship management, project management, stakeholder management, knowledge management, project resource management, and data analysis.
- ❖ Core competencies include: web-development, testing, coding, design, technical troubleshooting, technical liaising, issues management, reporting, and communications.
- ❖ Proficient communication, liaising, and leadership abilities (both working independently and as part of teams). Proven ability to establish a positive rapport with clients, colleagues, and superiors while working in deadline-driven environments.

## Technical Skills

- **Languages-** HTML/ CSS, SQL, NoSQL, JavaScript, C#, Java
- **Applications-** GitHub, Heroku, MongoDB, MySQL, Microsoft Azure DevOps, Microsoft Test Manager
- **Tools-** Bootstrap, Express, jQuery, Node.js, React.js, Handlebars, GraphQL, REST, AJAX

## Project-Based Experience

- **Movie Mania**, (*React, GraphQL, Node, Express, MongoDB*)
  - › Performed the back-end development of a movie database application that allows a registered user to search for movies, review movie information/ descriptions, and save movies to their computer.
  - › **GitHub Repo:** <https://github.com/e-giftz/Movie-Mania>
  - › **Deployed Link:** <https://afternoon-fjord-07743.herokuapp.com/>
- **Workout Tracker App** (*Express.js, MongoDB, Mongoose*)
  - › Developed an application to create, view, and track daily workouts as the sole author.
  - › **GitHub Repo:** <https://github.com/e-giftz/workout-tracker>
  - › **Deployed Link:** <https://secret-bastion-26469.herokuapp.com/>
- **Weather Dashboard** (*JavaScript, jQuery, HTML/CSS, Bootstrap, APIs*)
  - › Developed a web application that provides real-time information on weather and forecasts across various cities, and stores user search history for re-access.
  - › **GitHub Repo:** <https://github.com/e-giftz/weather-dashboard>
  - › **Deployed Link:** <https://e-giftz.github.io/weather-dashboard/>

## Experience

**Business & Integration Technology Senior Analyst** | Accenture (Ottawa, ON)

Dec. 2019- Present

- Assist in the delivery of high-priority integration projects by developing and implementing systems architecture designs, patterns, and approaches for Accenture's Government of Canada insurance applications, one of the company's largest client portfolios.
- Work directly with Government teams to and cross-functional internal teams to maximize applications' efficiency, data quality, scope, and operability.
- Maintain code quality, organization, and automatization of about 5 client applications.

- Collaborate with project stakeholders to define/ manage requirements, drive quality assurance, and build client relationships.
- **Key Achievement:** Successfully plan, lead, and deliver over 40 large-scale insurance/ CRM/ and finance application integrations, independently.

## Business & Integration Technology Analyst | Accenture (Ottawa, ON)

March 2017- Dec. 2019

- Led client communications, coding, testing, analysis, and planning across the integration lifecycle. Successfully aligned client requirements with business strategy to design and deliver technical solutions.
- Facilitated client meetings to gather requirements, design and create test plans/ test data, and ensure all project activities meet the data, information, and usability needs of the client/ end-user.
- Performed frontend testing of websites/ mainframe applications and cloud-based applications CRM(D365), among others. Successfully collaborated with other technical specialists to drive solutions.
- Delivered custom data analysis to clients and led knowledge-sharing meetings with team members to support other Analysts in testing, analysis, and data management.
- **Key Achievement:** Successfully delivered over 30 client-facing projects, independently, while driving all client communications. Acted as the interim project lead for onshore operations testing.

## Other Work Experience

### Sales Associate | David's Bridal (Ottawa, ON)

July 2015- Feb. 2017

- Conducted frontline customer service duties, including product recommendation, cashout, merchandising, and opening/ closing. Scheduled fitting appointments with clients and handled complaints, issues, and escalations.

### IT Assistant | EF University Preparation (Placement) (Cambridge, UK)

Jan. 2012- March 2012

- Supported the IT manager with network upgrades, technical troubleshooting, computer maintenance, account set-up, and inquiries management. Designed web-based applications, including a school-wide online survey.

## Education

### Carleton University | Ottawa, ON

2021

*Certificate, Full Stack Web Developer*

### University of Ottawa | Ottawa, ON

2016

*Master of Engineering, Engineering Management*

### University of Sunderland | Sunderland, Tyne, & Wear

2013

*Master of Science, Computing*

### EF University Preparation | Cambridge, UK

2012

*Pre-Master's Diploma, Information Technology*

## Certifications & Professional Development

- **Certification-** Cisco Certified Network Associate (CCNA)
- **Course Completion-** Microsoft Azure Fundamentals (AZ-900)

## Community Engagement

- **Student Representative, MSC Computing-** University of Sunderland (2012- 2013)