

Gift Eze

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LinkedIn: [linkedin.com/in/nwakaegogifteze](https://www.linkedin.com/in/nwakaegogifteze) | GitHub: github.com/e-giftz | Portfolio: e-giftz.github.io/react-portfolio

Profile

An analytical, detail-oriented, and solutions-driven Software Engineer with experience leading client services and planning for technical projects delivery.

- ❖ Over 4 years of experience in roles as Business & Integration Technology Analyst with Accenture. Graduate of the Full Stack Web Development Certificate program at Carleton University.
- ❖ Strong background in client relationship management, project management, stakeholder management, knowledge management, project resource management, and data analysis.
- ❖ Core competencies include web-development, testing, coding, design, technical troubleshooting, technical liaising, issues management, reporting, and communications.
- ❖ Proficient communication, liaising, and leadership abilities (both working independently and as part of teams). Proven ability to establish a positive rapport with clients, colleagues, and superiors while working in deadline-driven environments.

Technical Skills

- **Languages-** HTML/ CSS, SASS, SQL, NoSQL, JavaScript, C#.
- **Applications-** GitHub, Heroku, Netlify, MongoDB, MySQL, Microsoft Azure DevOps, Microsoft Test Manager
- **Tools-** Bootstrap, Express, jQuery, Node.js, React.js, Handlebars, GraphQL, REST, AJAX

Project-Based Experience

- **Token Train, (React, React Router HTML/CSS, SASS, Bootstrap, APIs)**
 - Performed the front-end development of a cryptocurrency application that brings together cryptocurrency news, resources to learn about crypto and non-fungible tokens (NFTs), as well as top NFT sales information.
 - **GitHub Repo:** <https://github.com/chingu-voyages/v36-geckos-team-07>
 - **Deployed Link:** <https://tokentrain.netlify.app>
- **Movie Mania, (React, GraphQL, Node, Express, MongoDB)**
 - Performed the back-end development of a movie database application that allows a registered user to search for movies, review movie information/ descriptions, and save movies to their computer.
 - **GitHub Repo:** <https://github.com/e-giftz/Movie-Mania>
 - **Deployed Link:** <https://afternoon-fjord-07743.herokuapp.com/>
- **Workout Tracker App (Express.js, MongoDB, Mongoose)**
 - Developed an application to create, view, and track daily workouts as the sole author.
 - **GitHub Repo:** <https://github.com/e-giftz/workout-tracker>
 - **Deployed Link:** <https://secret-bastion-26469.herokuapp.com/>
- **Weather Dashboard (JavaScript, jQuery, HTML/CSS, Bootstrap, APIs)**
 - Developed a web application that provides real-time information on weather and forecasts across various cities, and stores user search history for re-access.
 - **GitHub Repo:** <https://github.com/e-giftz/weather-dashboard>
 - **Deployed Link:** <https://e-giftz.github.io/weather-dashboard/>

Experience

- Gather and analyze current and future state processes to support client applications system and technology requirements for insurance-related projects.
- Drive and define strategies to implement technology solutions by developing functional specifications and requirements that describe system changes or implement new system features.
- Effectively function in the SME (Subject matter expertise) capacity for insurance projects working with all stakeholders across teams to ensure more efficiency and productivity for the clients as well as deliver quality products.
- Consistent and constant implementation, troubleshooting and educating all stakeholders on the use of the Azure DevOps tool so as to ensure a streamlined process as well as effective management and high-quality deliverables.
- **Key Achievement:** Successfully plan, lead, support and deliver over 20 large-scale transformation projects across variety of systems such as SharePoint, SuccessFactors, CRM applications, both on legacy and transformation platforms.

Business & Integration Technology Senior Analyst | Accenture (Ottawa, ON)

Dec. 2019- Dec.

2021

- Assist in the delivery of high-priority integration projects by developing and implementing systems architecture designs, patterns, and approaches for Accenture's Government of Canada insurance applications, one of the company's largest client portfolios.
- Work directly with Government teams and cross-functional internal teams to maximize applications' efficiency, data quality, scope, and operability.
- Maintain code quality, organization and automatization of about 5 client applications.
- Collaborate with project stakeholders to define/ manage requirements, drive quality assurance, and build client relationships.
- **Key Achievement:** Successfully plan, lead, and deliver over 40 large-scale insurance/ CRM/ and finance application integrations, independently.

Business & Integration Technology Analyst | Accenture (Ottawa, ON)

March 2017- Dec.

2019

- Led client communications, coding, testing, analysis, and planning across the integration lifecycle. Successfully aligned client requirements with business strategy to design and deliver technical solutions.
- Facilitated client meetings to gather requirements, design and create test plans/ test data, and ensure all project activities meet the data, information, and usability needs of the client/ end-user.
- Performed frontend testing of websites/ mainframe applications and cloud-based applications CRM(D365), among others. Successfully collaborated with other technical specialists to drive solutions.
- Delivered custom data analysis to clients and led knowledge-sharing meetings with team members to support other Analysts in testing, analysis, and data management.
- **Key Achievement:** Successfully delivered over 30 client-facing projects, independently, while driving all client communications. Acted as the interim project lead for onshore operations testing.

Other Work Experience

Sales Associate | David's Bridal (Ottawa, ON)

July 2015- Feb.

2017

- Conducted frontline customer service duties, including product recommendation, cash out, merchandising, and opening/ closing. Scheduled fitting appointments with clients and handled complaints, issues, and escalations.

IT Assistant | EF University Preparation (Placement) (Cambridge, UK)

Jan. 2012- March

2012

- Supported the IT manager with network upgrades, technical troubleshooting, computer maintenance, account set-up, and inquiries management. Designed web-based applications, including a school-wide online survey.

Education

Carleton University Ottawa, ON	2021
<i>Certificate, Full Stack Web Developer</i>	
University of Ottawa Ottawa, ON	2016
<i>Master of Engineering, Engineering Management</i>	
University of Sunderland Sunderland, Tyne, & Wear	2013
<i>Master of Science, Computing</i>	
EF University Preparation Cambridge, UK	2012
<i>Pre-Master's Diploma, Information Technology</i>	

Certifications & Professional Development

- **Certification-** Cisco Certified Network Associate (CCNA)
- **Course Completion-** Microsoft Azure Fundamentals (AZ-900)

Community Engagement

- **Student Representative, MSC Computing-** *University of Sunderland* (2012- 2013)