Predicting Past Year Identity Theft with the 2016 Identity Theft Supplement of the National Crime Victimization Survey

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Executive Summary

Data analysis was conducted to see if certain predictor variables were associated with past year identity theft. The data used in this analysis came from the 2016 Identity Theft Supplement (ITS) to the National Crime Victimization Survey (NCVS). Chi-square results found that identity theft was dependent on the majority of the predictors used (age, race/Hispanic origin, annual household income, being a victim of identity theft prior to the past year, having personal information exposed due to a data breach, and using preventative behaviors). Gender was found to be independent of past year identity theft (p> .05). Three logistic regression models were trained on the data, including one in which the outcome variable under went undersampling of cases where the respondent did not report past year identity theft. However, the best model was one without gender or preventative behaviors as predictors, with no undersampling of the outcome. This model had higher precision and accuracy than the other 2 models.

```
#adding libraries
library(reshape2)
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
library(ggplot2)
library(ggthemes)
library(caret)
```

Loading required package: lattice

```
library(caTools)
library(pROC)

## Type 'citation("pROC")' for a citation.

##

## Attaching package: 'pROC'

## The following objects are masked from 'package:stats':

##

## cov, smooth, var
```

Loading Data

Data were downloaded from the 2016 ITS study page from the National Archives of Criminal Justice Data to a subfolder entitled "data" in the project on R-Studio, unzipped, loaded into R-Studio and renamed with a shorter name. Due to the size of the datafile, the memory limit had to be increased prior to loading the data in R-Studio.

```
## [1] 20000
```

Data wrangling and cleaning

There were 125,165 total persons in the 2016 ITS dataset. Just using the completed telephone and personal ITS interviews leaves 96,130 interviews or observations in the dataset.

##			Count	Percentage
##	(1)	Personal interview	57119	46
##	(2)	Telephone interview	39011	31
##	(5)	ITS Noninterview	29035	23
##	Tota	al	125165	100
##			Count H	Percentage
##	(1)	Personal interview	57119	59
##	(2)	Telephone interview	39011	41
	(2)	TOTOPHONG INDUITION	00011	
##		ITS Noninterview	0	0
		ITS Noninterview		

From the larger ITS dataset, several variables were used: past year identity theft (misuse or attempted misuse of an existing account, misuse or attempted misuse of personal inforantion to open a new account or for some other fraudulent purpose) age, race/Hispanic origin, gender, annual household income, whether a respondent participated in behaviors in the past year to prevent identity theft, whether a respondent experienced identity theft prior to the past year, whether a respondent was notified that their personal information was exposed due to a data breach.

Individual variables creaetd in the previous step were combined into a smaller dataset and larger dataset was removed.

Summary of the created dataset.

##

existing_bank

```
'data.frame':
                    96130 obs. of 22 variables:
    $ sex
                           : Factor w/ 3 levels "(1) Male", "(2) Female", ...: 2 1 1 1 1 2 1 1 2 2 ...
##
##
    $ race
                           : Factor w/ 21 levels "(01) White only",..: 1 2 6 1 1 1 1 1 1 1 ...
                           : Factor w/ 3 levels "(1) Yes","(2) No",..: 2 2 2 2 2 2 2 2 2 2 ...
##
    $ hispanic
##
    $ income
                           : Factor w/ 14 levels "(01) Less than $5,000",..: 14 14 14 14 13 13 13 13 1
##
                           : num 46 50 22 78 50 30 29 62 60 74 ...
##
    $ pastyearbankacct
                           : Factor w/ 5 levels "(01) Yes","(02) No",..: 1 1 1 1 1 1 1 1 1 1 ...
##
    $ existing_bank
                           : Factor w/ 5 levels "(01) Yes","(02) No",...: 2 2 2 2 2 2 2 2 2 2 ...
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 1 1 1 1 2 1 1 ...
##
    $ currentccacct
##
    $ pastyearccacct
                           : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 NA NA NA 2 NA NA ...
##
    $ existing_credit_card: Factor w/ 5 levels "(01) Yes", "(02) No",...: NA NA NA 2 2 2 2 NA 2 2 ...
##
    $ other_existing_accts: Factor w/ 5 levels "(01) Yes", "(02) No",..: 2 2 2 2 2 2 2 2 2 2 ...
    $ open_new_acct
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 2 ...
##
    $ personal_info
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 2 ...
##
    $ OUTSIDE PAST YEAR
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 1 2 2 1 2 2 2 2 ...
##
    $ CHCKD CR PAST YR
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 1 2 2 1 1 2 2 1 ...
##
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 1 1 2 2 2 1 1 2 2 2 ...
##
    $ CHNG PASSWORDS
##
    $ PURCHASE_IDTHFT_INS : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 2 2 2 2 2 2 2 ...
    $ SHRED DOCS
                           : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 1 1 1 1 1 1 1 2 ...
##
    $ VERIFY_CHARGES
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 1 1 1 1 1 1 1 1 1 1 ...
##
                           : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 2 ...
    $ PROTECT_COMPUTER
##
##
    $ PURCHASE_IDTHFT_PROT: Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 2 2 2 2 2 2 ...
                           : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 2 2 2 2 2 2 2 ...
##
    $ notify_breach
##
             sex
                                                  race
                                                                    hispanic
                         (01) White only
##
    (1) Male
               :44908
                                                    :79770
                                                             (1) Yes
                                                                         :12131
##
    (2) Female :51222
                         (02) Black only
                                                    :10051
                                                             (2) No
                                                                         :83999
##
    (8) Residue:
                         (04) Asian only
                                                    : 4160
                                                             (8) Residue:
##
                         (03) Am Ind/AK native only:
                                                       656
                         (07) White-Amer Ind
##
                                                       530
##
                         (06) White-Black
                                                       304
##
                         (Other)
                                                       659
##
                         income
                                                             pastyearbankacct
                                          age
##
    (14) $75,000 and over :33662
                                            :16.00
                                                      (01) Yes
                                                                      :85793
                                     Min.
                                                                     :10337
##
    (13) $50,000 to $74,999:17342
                                     1st Qu.:34.00
                                                      (02) No
    (12) $40,000 to $49,999: 9330
                                     Median :50.00
                                                      (08) Residue
##
    (10) $30,000 to $34,999: 5811
##
                                     Mean
                                            :49.26
                                                      (98) Refused
                                                                           0
##
    (11) $35,000 to $39,999: 5316
                                     3rd Qu.:63.00
                                                      (99) Don't know:
    (08) $20,000 to $24,999: 5137
##
                                     Max.
                                            :90.00
    (Other)
##
                            :19532
```

pastyearccacct

currentccacct

```
## (01) Yes : 4665 (01) Yes :69446 (01) Yes : 1003 
## (02) No :81128 (02) No :26670 (02) No :25681
## (08) Residue : 0 (08) Residue : 0 (08) Residue : 0
## (98) Refused : 0 (98) Refused : 10 (98) Refused : 0
## (99) Don't know: 0 (99) Don't know: 4 (99) Don't know: 0
## NA's :10337
                                         NA's :69446
##
     existing_credit_card other_existing_accts open_new_acct
##
   (01) Yes : 5460 (01) Yes : 815 (01) Yes : 589
##
## (02) No :64989 (02) No :95315 (02) No :95541

## (08) Residue : 0 (08) Residue : 0 (08) Residue : 0

## (98) Refused : 0 (98) Refused : 0 (98) Refused : 0

## (99) Don't know: 0 (99) Don't know: 0
## NA's :25681
##
    ##
## (01) Yes : 473 (01) Yes :12267 (01) Yes :44385
              :95657 (02) No
                                  :83692 (02) No
## (02) No
                                                      :51344
## (08) Residue : 0 (08) Residue : 48 (08) Residue : 80
## (98) Refused : 0 (98) Refused : 39 (98) Refused : 158
## (99) Don't know: 0 (99) Don't know: 84 (99) Don't know: 163
##
##
   CHNG_PASSWORDS PURCHASE_IDTHFT_INS SHRED_DOCS
##
  (01) Yes :36861 (01) Yes :12149 (01) Yes :67772
##
  (02) No
              :58670 (02) No
                                  :83440 (02) No
## (08) Residue : 88 (08) Residue : 88 (08) Residue : 92
   (98) Refused : 250 (98) Refused : 193 (98) Refused : 196
## (99) Don't know: 261 (99) Don't know: 260 (99) Don't know: 128
##
##
   VERIFY_CHARGES PROTECT_COMPUTER PURCHASE_IDTHFT_PROT
##
## (01) Yes :75419 (01) Yes :16447 (01) Yes : 4881
                                  :79001 (02) No
## (02) No
              :20344 (02) No
                                                      :90756
  (08) Residue : 94 (08) Residue : 100 (08) Residue : 100
##
## (98) Refused : 180 (98) Refused : 209 (98) Refused : 217
## (99) Don't know: 93 (99) Don't know: 373 (99) Don't know: 176
##
##
   notify_breach
##
## (01) Yes :11037
## (02) No
              :84652
##
   (08) Residue : 102
## (98) Refused : 179
## (99) Don't know: 160
##
##
```

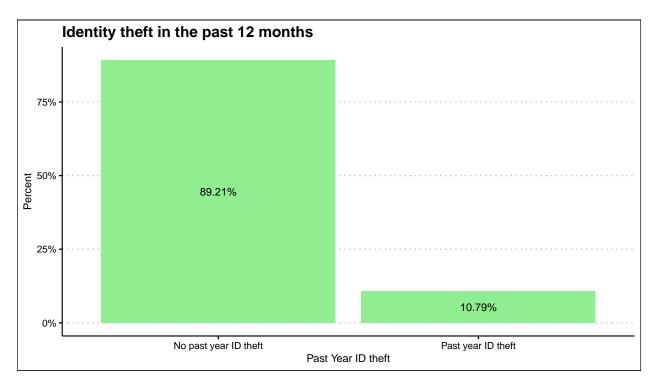
Variables were recoded, collapsing categories and computing necessary categories and variables for analysis.

Exploratory analysis

Past year identity theft

About 11% of the sample reported at least one type of identity theft in the past year while 89% of the sample reported no identity theft in the past year.

```
## Count Percentage
## No past year ID theft 85762 89
## Past year ID theft 10368 11
## Total 96130 100
```

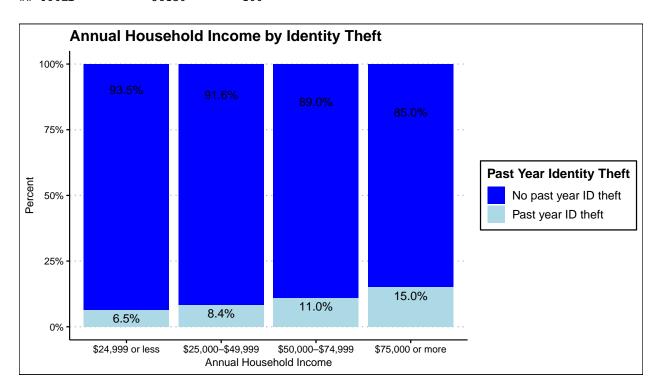


Annual household income

One in five (21%) respondents were in households with annual incomes of \$24,999 or less. Another fourth (26%) of the sample were in households with annual incomes of \$25,000 to \$49,999. Eighteen percent (18%) of the sample were in households with annual incomes of \$50,000 to \$74,999. The reminder of the sample (35%) were in households with annual incomes of at least \$75,000. Identity theft affected a higher percentage of those in households with higher annual incomes. Fifteen percent (15%) of persons in households with annual incomes of at least \$75,000 reported experiencing identity theft in the past 12 months compared to 6.5% of those in household with annual incomes of \$24,999 or less.

```
## Count Percentage
## $24,999 or less 19871 21
## $25,000-$49,999 25255 26
```

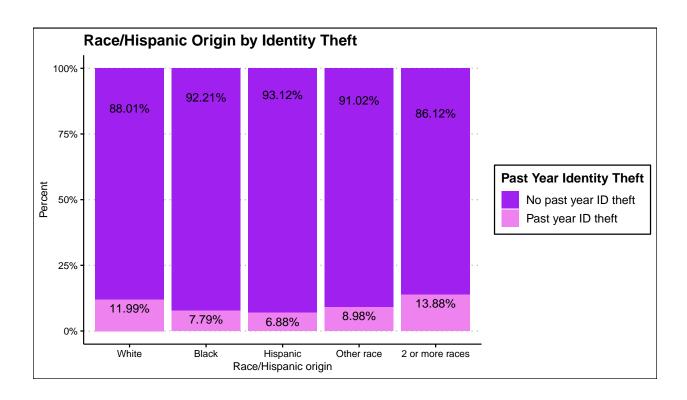
```
## $50,000-$74,999 17342 18
## $75,000 or more 33662 35
## Total 96130 100
```



Race/Hispanic origin

Seventy-one percent (71%) of the sample were White while one in ten (10%) respondents were Black. Hispanics accounted for 13% of respondents. Persons who were of another race accounted for 5% of the sample. Persons of 2 or more races accounted for 1% of the sample. Identity theft appeared to account for a larger percentage of Whites (12%) and persons of 2 or more races (14%) than Blacks (8%), Hispanics (7%) and persons of other races (9%).

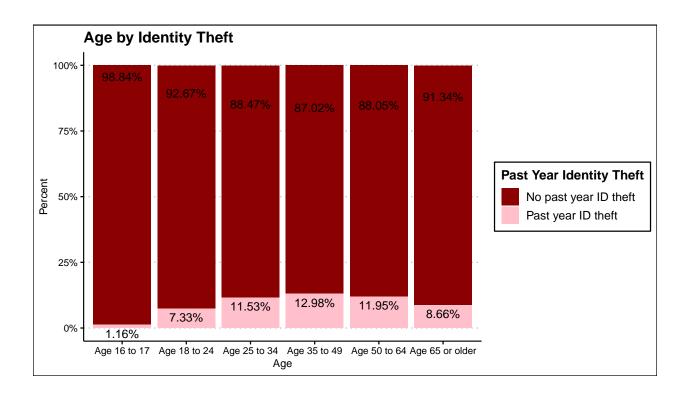
##		Count	Percentage
##	White	68265	71
##	Black	9839	10
##	Hispanic	12131	13
##	Other race	4865	5
##	2 or more races	1030	1
##	Total	96130	100



Age

Twenty-eight(28%) of the sample was age 50 to 64 while nearly one in four (24%) were age 35 to 49. Twenty-three percent (23%) of the sample was age 65 or older. The remainder of the sample was under the age of 35. Thirteen percent (13%) of persons age 35 to 49 reported past year identity theft, compared to 7% of persons age 18 to 34 and 9% of persons age 65 or older.

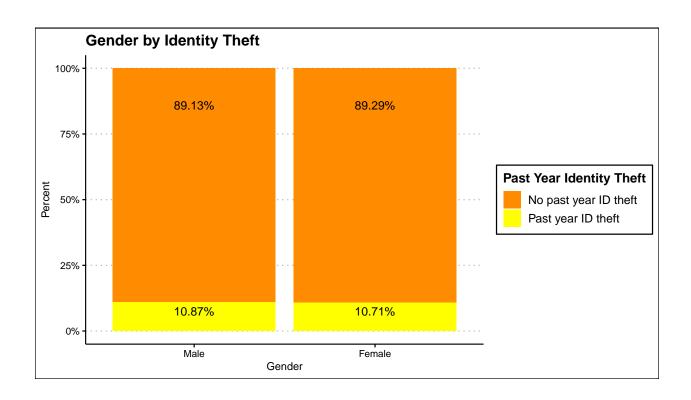
##					Count	Percentage
##	Age	16	to	17	1986	2
##	Age	18	to	24	7826	8
##	Age	25	to	34	14740	15
##	Age	35	to	49	23147	24
##	Age	50	to	64	26621	28
##	Age	65	or	older	21810	23
##	Tota	al			96130	100



Gender

More than half of the sample (53%) was female while the remainder (47%) was male. Past year identity theft was experienced by 11% of males and a similar percentage of females.

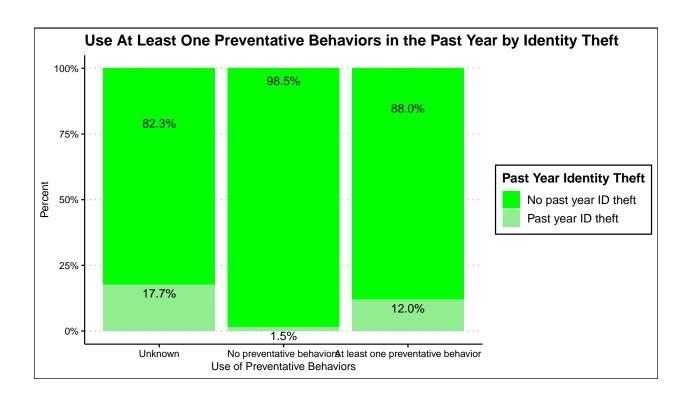
##		Count	Percentage
##	Male	44908	47
##	${\tt Female}$	51222	53
##	Total	96130	100



Preventative behaviors

Nearly nine out of ten respondents (88%) used at least one of the preventative behaviors measured (checked bank or credit card statements, shredded or destroyed documents with financial information, checked credit report, changed passwords on financial accounts, used identity-theft security program on computer, purchased identity theft insurance or used a credit monitoring service, and purchased identity-theft protection) in the past 12 months to prevent being a victim of identity theft. Eighteen percent (18%) of persons who did not know if they had used a preventative behavior in the past 12 months reported past year identity theft compared to 12% of those who had used at least one preventative behavior in the past 12 months. Unusually, 2% of those who reported no preventative behaviors reported identity theft in the past year. However, those who reported no preventative behavior accounted for a small portion of the sample.

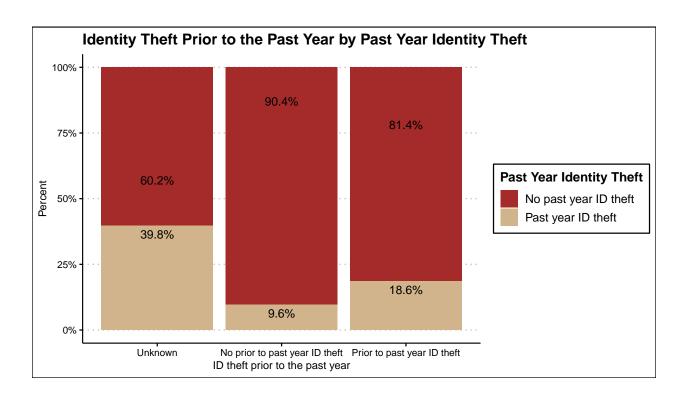
##		Count	Percentage
##	Unknown	368	0
##	No preventative behaviors	11066	12
##	At least one preventative behavio	r 84696	88
##	Total	96130	100



Identity theft prior to the past year

Thirteen percent (13%) of the sample experienced identity theft prior to the 12 months prior to their ITS interview. The majority of the sample (87%) did not experience it. About one in five (19%) respondents who experienced identity theft prior to the past year also experienced identity theft in the past 12 months. About 10% of those who did not have identity theft prior to the past 12 months experienced identity theft in the past 12 months.

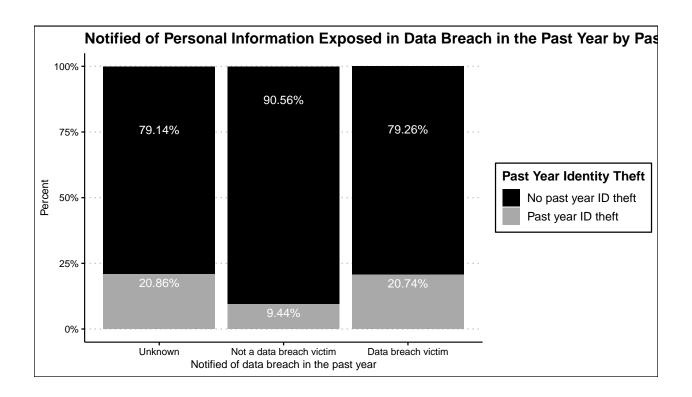
##			Count	Percentage
##	Unknown		171	0
##	No prior to past year	ID theft	83692	87
##	Prior to past year ID	theft	12267	13
##	Total		96130	100



Notified of personal information exposure due to data breach

Eleven percent (11%) of the sample reported that they were notified that their personal information was exposed during a data breach. The majority of the sample (88%) reported that they were not notified that their personal information was exposed during a data breach. Of those who were notified that their information was exposed during a data breach, one in five (21%) reported being victims of identity theft in the past year. This is compared to 9% of those who were not notified that their personal information was exposed in a data breach being victims of past year identity theft.

##		Count	Percentage
##	Unknown	441	0
##	Not a data breach victim	84652	88
##	Data breach victim	11037	11
##	Total	96130	100



Data analysis

More data wrangling

Unknown level on each individual variable used in the analysis was changed to NA. Individual variables were combined into a single dataset. The number of complete (cases with no NA values on any variable) and incomplete cases (cases with at least one variable with a value of NA) was summed from the dataset. There were 614 cases with a value of NA on at least one variable with the remaining 95,516 cases being complete cases with no missing values.

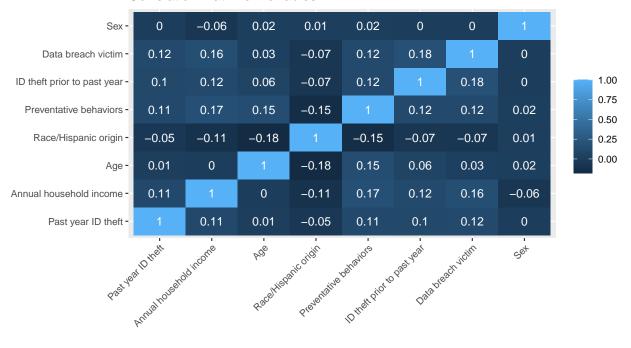
```
##
                     Number Percent
## Incomplete cases
                        614
## Complete cases
                                 99
                      95516
## Total
                      96130
                                100
##
                      idtheft
                                               incomer
                                                                           ager
##
   No past year ID theft:85258
                                    $24,999 or less:19746
                                                             Age 16 to 17
                                                                             : 1975
##
    Past year ID theft
                          :10258
                                    $25,000-$49,999:25108
                                                             Age 18 to 24
                                                                             : 7799
                                    $50,000-$74,999:17245
##
                                                             Age 25 to 34
                                                                             :14649
##
                                    $75,000 or more:33417
                                                             Age 35 to 49
                                                                             :22990
##
                                                             Age 50 to 64
                                                                             :26452
##
                                                             Age 65 or older:21651
##
               ethnicr
                                                          prevent_total
##
                    :67836
                             No preventative behaviors
   White
                                                                 :11051
    Black
                    : 9777
                             At least one preventative behavior:84465
##
    Hispanic
##
                    :12059
##
    Other race
                    : 4822
##
    2 or more races: 1022
##
                          OUTSIDE_PAST_YEARR
##
                                                                notify_breachr
```

```
No prior to past year ID theft:83294
                                              Not a data breach victim:84506
##
    Prior to past year ID theft
                                   :12222
                                              Data breach victim
                                                                       :11010
##
##
##
##
##
        sexr
##
    Male :44617
##
    Female:50899
##
##
##
##
```

Correlation matrix

Pearson correlations of the variables were generated. The predictors appear to be relatively independent of each other with no moderate or strong correlations in the dataset. Gender appeared to have no correlation to the outcome variable, past year identity theft (r=0).

Correlation Matrix of Variables



Chi-Square Analysis

Multiple chi-square analyses were run comparing each predictor to the outcome variable. The chi-square analyses show that between past year identity theft was dependent on most of the predictors (p < 0.05) with the exception of sex (p > 0.05).

```
##
## Pearson's Chi-squared test
##
## data: its_clean$idtheft and its_clean$incomer
## X-squared = 1157.7, df = 3, p-value < 2.2e-16
##
  Pearson's Chi-squared test
##
## data: its_clean$idtheft and its_clean$ager
## X-squared = 544.24, df = 5, p-value < 2.2e-16
##
##
   Pearson's Chi-squared test with Yates' continuity correction
## data: its_clean$idtheft and its_clean$sexr
## X-squared = 0.39041, df = 1, p-value = 0.5321
##
## Pearson's Chi-squared test
##
## data: its_clean$idtheft and its_clean$ethnicr
## X-squared = 417.79, df = 4, p-value < 2.2e-16
##
## Pearson's Chi-squared test with Yates' continuity correction
## data: its_clean$idtheft and its_clean$prevent_total
## X-squared = 1117.8, df = 1, p-value < 2.2e-16
##
  Pearson's Chi-squared test with Yates' continuity correction
##
##
## data: its_clean$idtheft and its_clean$OUTSIDE_PAST_YEARR
## X-squared = 899.98, df = 1, p-value < 2.2e-16
##
## Pearson's Chi-squared test with Yates' continuity correction
##
## data: its_clean$idtheft and its_clean$notify_breachr
## X-squared = 1291.3, df = 1, p-value < 2.2e-16
```

Machine learning

Models were trained onto the data in an attempt to predict past year identity theft. The data as split into training and test datasets with 70% of cases in the training dataset and 30% of cases in the test dataset. A logistic regression model that contained all variables with the exception of gender (gender was deleted due to its lack of correlation with the outcome variable) was trained on the data. The resulting model showed that all of the predictors were statistically significant (p<.05) in predicting past year identity theft. Respondents who were in households with higher annual incomes, Whites, and persons of 2 or more races, older persons, those who had experienced identity theft prior to the past 12 months, and those who were notified that there information was exposed in a data breach were more likely than others to report identity theft in the past year. One unusual finding in the model was that participation in at least one preventative measure was significant in being a victim of identity theft in the past year. This is addressed in the model below. The model was then assessed for accuracy, recall and precision. Its F1 score was also generated. The accuracy score was .58, meaning that the model only predicted 58% of cases correctly. Its precision was .56 meaning that when the model classified a respondent as a victim of identity theft in the past year, it was correct 56% of the time. Its recall was .94, meaning that it correctly identified 94% of all victims of identity theft. Its F1 score was .70. Efforts were made to improve the model below.

```
##
## Call:
## glm(formula = idtheft ~ incomer + ager + ethnicr + OUTSIDE PAST YEARR +
##
       prevent_total + notify_breachr, family = "binomial", data = trainSet)
##
## Deviance Residuals:
                      Median
                                    30
       Min
                 10
  -0.9687
           -0.5269 -0.4329
                              -0.3421
                                         3.2525
##
##
## Coefficients:
##
                                                     Estimate Std. Error z value
                                                     -5.84538
                                                                 0.27482 -21.270
## (Intercept)
## incomer$25,000-$49,999
                                                      0.10310
                                                                 0.04484
                                                                           2.299
## incomer$50,000-$74,999
                                                      0.29719
                                                                 0.04640
                                                                           6.405
## incomer$75,000 or more
                                                      0.56108
                                                                 0.04108
                                                                          13.659
## agerAge 18 to 24
                                                      1.44229
                                                                           5.396
                                                                 0.26731
## agerAge 25 to 34
                                                      1.70565
                                                                 0.26378
                                                                           6.466
## agerAge 35 to 49
                                                      1.73690
                                                                 0.26304
                                                                           6.603
## agerAge 50 to 64
                                                      1.64286
                                                                 0.26298
                                                                           6.247
## agerAge 65 or older
                                                      1.39959
                                                                 0.26364
                                                                           5.309
                                                                          -4.916
## ethnicrBlack
                                                     -0.24197
                                                                 0.04923
## ethnicrHispanic
                                                     -0.32700
                                                                 0.04689
                                                                          -6.974
## ethnicrOther race
                                                     -0.26480
                                                                 0.06404
                                                                          -4.135
## ethnicr2 or more races
                                                      0.22492
                                                                 0.11197
                                                                           2.009
## OUTSIDE_PAST_YEARRPrior to past year ID theft
                                                                          13.097
                                                      0.42626
                                                                 0.03255
## prevent totalAt least one preventative behavior
                                                     1.81809
                                                                 0.09981
                                                                          18.215
## notify_breachrData breach victim
                                                      0.56504
                                                                 0.03276 17.249
##
                                                     Pr(>|z|)
                                                      < 2e-16 ***
## (Intercept)
## incomer$25,000-$49,999
                                                       0.0215 *
## incomer$50,000-$74,999
                                                     1.50e-10 ***
## incomer$75,000 or more
                                                      < 2e-16 ***
## agerAge 18 to 24
                                                     6.83e-08 ***
## agerAge 25 to 34
                                                     1.01e-10 ***
```

```
## agerAge 35 to 49
                                                   4.03e-11 ***
## agerAge 50 to 64
                                                   4.18e-10 ***
## agerAge 65 or older
                                                   1.10e-07 ***
## ethnicrBlack
                                                   8.85e-07 ***
## ethnicrHispanic
                                                   3.08e-12 ***
## ethnicrOther race
                                                   3.55e-05 ***
## ethnicr2 or more races
                                                     0.0446 *
## OUTSIDE_PAST_YEARRPrior to past year ID theft
                                                    < 2e-16 ***
## prevent_totalAt least one preventative behavior < 2e-16 ***
## notify_breachrData breach victim
                                                    < 2e-16 ***
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 45606 on 66861 degrees of freedom
## Residual deviance: 42990 on 66846 degrees of freedom
## AIC: 43022
## Number of Fisher Scoring iterations: 7
## Confusion Matrix and Statistics
##
##
             Reference
## Prediction
                  0
            0 14428 1003
##
            1 11149 2074
##
##
                  Accuracy : 0.5759
##
                    95% CI : (0.5702, 0.5816)
##
##
      No Information Rate: 0.8926
      P-Value [Acc > NIR] : 1
##
##
##
                     Kappa: 0.0972
##
   Mcnemar's Test P-Value : <2e-16
##
##
##
               Sensitivity: 0.5641
               Specificity: 0.6740
##
##
            Pos Pred Value: 0.9350
##
            Neg Pred Value: 0.1568
##
                Prevalence: 0.8926
            Detection Rate: 0.5035
##
##
     Detection Prevalence: 0.5385
##
         Balanced Accuracy: 0.6191
##
          'Positive' Class: 0
##
##
## [1] "The recall of the above model is 0.935000972069211."
## [1] "The precision of the above model is 0.564100559096063."
## [1] "The F1 score of the above model is 0.703667577058135."
```

Another logistic regression model was trained on the data. Checking the 2016 ITS questionnaire revealed that questions surrounding preventative behaviors were somewhat vague and did not specify a specific temporal order for the preventative behaviors and the past year identity theft victimization. It is possible that a respondent could have engaged in the preventative behaviors after becoming a victim as well as prior to becoming a victim. With this in mind, preventative behaviors was removed from the model and the model was trained on data that was again split (70% of cases in the train dataset/30% of cases in the test dataset) with a different seed set to protect against overfitting. In the model, again all predictors appeared to be statistically significant (p<.05) in predicting past year identity theft with similar results regarding comparisons as the previous model. The model was then used to predict the outcome in the test data and metrics used to assess the quality of the model were generated. The accuracy score (.64), F1 score (.78), and the precision (.65) improved while the recall (.93) declined. Another improvement to the data was made and assessed below.

```
##
## Call:
  glm(formula = idtheft ~ incomer + ager + ethnicr + OUTSIDE PAST YEARR +
##
       notify breachr, family = "binomial", data = trainSet)
##
## Deviance Residuals:
##
                      Median
                                    30
       Min
                 1Q
                                            Max
## -1.0152 -0.5239 -0.4212 -0.3423
                                         3.1721
##
## Coefficients:
##
                                                  Estimate Std. Error z value
## (Intercept)
                                                   -4.73407
                                                               0.24669 -19.191
## incomer$25,000-$49,999
                                                   0.17787
                                                               0.04465
                                                                         3.984
## incomer$50,000-$74,999
                                                               0.04587
                                                   0.43686
                                                                         9.524
## incomer$75,000 or more
                                                   0.69730
                                                               0.04062 17.165
## agerAge 18 to 24
                                                               0.24964
                                                                         7.684
                                                   1.91831
## agerAge 25 to 34
                                                   2.21548
                                                               0.24609
                                                                         9.003
## agerAge 35 to 49
                                                   2.24793
                                                               0.24530
                                                                         9.164
## agerAge 50 to 64
                                                   2.13961
                                                               0.24525
                                                                         8.724
## agerAge 65 or older
                                                               0.24594
                                                   1.91964
                                                                         7.805
## ethnicrBlack
                                                               0.04764
                                                   -0.18552
                                                                        -3.894
## ethnicrHispanic
                                                   -0.42890
                                                               0.04696
                                                                        -9.134
## ethnicrOther race
                                                   -0.29057
                                                               0.06287
                                                                        -4.622
## ethnicr2 or more races
                                                   0.28139
                                                               0.10977
                                                                         2.564
## OUTSIDE_PAST_YEARRPrior to past year ID theft
                                                   0.50006
                                                               0.03242
                                                                        15.424
## notify_breachrData breach victim
                                                   0.61300
                                                               0.03278 18.703
                                                  Pr(>|z|)
## (Intercept)
                                                   < 2e-16 ***
## incomer$25,000-$49,999
                                                  6.78e-05 ***
## incomer$50,000-$74,999
                                                   < 2e-16 ***
## incomer$75,000 or more
                                                   < 2e-16 ***
## agerAge 18 to 24
                                                   1.54e-14 ***
## agerAge 25 to 34
                                                   < 2e-16 ***
## agerAge 35 to 49
                                                   < 2e-16 ***
## agerAge 50 to 64
                                                   < 2e-16 ***
## agerAge 65 or older
                                                  5.93e-15 ***
## ethnicrBlack
                                                  9.85e-05 ***
## ethnicrHispanic
                                                   < 2e-16 ***
                                                  3.81e-06 ***
## ethnicrOther race
## ethnicr2 or more races
                                                     0.0104 *
```

```
## OUTSIDE_PAST_YEARRPrior to past year ID theft < 2e-16 ***
## notify_breachrData breach victim
                                                  < 2e-16 ***
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 45606 on 66861 degrees of freedom
## Residual deviance: 43574 on 66847 degrees of freedom
## AIC: 43604
##
## Number of Fisher Scoring iterations: 6
## Confusion Matrix and Statistics
##
##
            Reference
## Prediction
                0
           0 16663 1316
##
           1 8914 1761
##
##
##
                 Accuracy: 0.643
                   95% CI : (0.6374, 0.6485)
##
##
      No Information Rate: 0.8926
##
      P-Value [Acc > NIR] : 1
##
##
                    Kappa: 0.1073
##
##
   Mcnemar's Test P-Value : <2e-16
##
##
              Sensitivity: 0.6515
              Specificity: 0.5723
##
##
            Pos Pred Value: 0.9268
           Neg Pred Value: 0.1650
##
##
               Prevalence: 0.8926
##
           Detection Rate: 0.5815
      Detection Prevalence: 0.6275
##
##
         Balanced Accuracy: 0.6119
##
##
          'Positive' Class : 0
##
\#\# [1] "The recall of the above model is 0.926803492964014."
## [1] "The precision of the above model is 0.651483754936075."
## [1] "The F1 score of the above model is 0.765129947653595."
```

In an attempt to improve the model used to predict past year identity theft, changes to the data itself were made. Since the data is imbalanced in terms of the outcome variable (89% with no past year identity theft vs 11% reporting identity theft in the past year), random undersampling of the cases where there was no past year identity theft, and keeping all of the cases in which the respondent reported identity theft in place. This resulted in a dataset with an outcome variable that had the same number of cases in which the respondent reported identity theft and respondents reported no past year identity theft (10,258). While the precision remained the same as the previous model, the accuracy score went down (.61), the F1 score (.62), recall (.60), and precision (.64) all decreased compared to the previous model, suggesting that undersampling or some other adjustment to the outcome variable might not be necessary for ITS data with its imbalanced outcome. Therefore, the second logistic regression model is suggested to predict past year identity theft.

```
##
## No past year ID theft
                            Past year ID theft
##
                   10258
                                          10258
##
## glm(formula = idtheft ~ incomer + ager + ethnicr + OUTSIDE_PAST_YEARR +
       notify_breachr, family = "binomial", data = trainSet)
##
##
## Deviance Residuals:
##
       Min
                 1Q
                      Median
                                    3Q
                                            Max
## -1.9121 -1.1097
                      0.1396
                                1.0967
                                         2.4169
##
## Coefficients:
##
                                                   Estimate Std. Error z value
                                                               0.26827
## (Intercept)
                                                   -2.55582
                                                                        -9.527
## incomer$25,000-$49,999
                                                   0.23763
                                                               0.05537
                                                                         4.292
## incomer$50,000-$74,999
                                                   0.43161
                                                               0.05864
                                                                         7.360
## incomer$75,000 or more
                                                   0.69758
                                                               0.05197
                                                                        13.423
## agerAge 18 to 24
                                                   1.80181
                                                               0.27256
                                                                         6.611
## agerAge 25 to 34
                                                               0.26803
                                                   2.15672
                                                                         8.047
## agerAge 35 to 49
                                                   2.20291
                                                               0.26686
                                                                         8.255
## agerAge 50 to 64
                                                   2.05704
                                                               0.26669
                                                                         7.713
## agerAge 65 or older
                                                   1.85245
                                                               0.26757
                                                                         6.923
## ethnicrBlack
                                                   -0.27440
                                                               0.06145
                                                                        -4.465
## ethnicrHispanic
                                                               0.05980
                                                                        -7.308
                                                   -0.43704
## ethnicrOther race
                                                   -0.30951
                                                               0.08353
                                                                        -3.705
## ethnicr2 or more races
                                                   0.13565
                                                               0.16124
                                                                         0.841
## OUTSIDE_PAST_YEARRPrior to past year ID theft
                                                   0.46339
                                                               0.04845
                                                                         9.564
## notify_breachrData breach victim
                                                   0.70922
                                                               0.05053 14.035
##
                                                  Pr(>|z|)
## (Intercept)
                                                    < 2e-16 ***
## incomer$25,000-$49,999
                                                   1.77e-05 ***
## incomer$50,000-$74,999
                                                   1.84e-13 ***
## incomer$75,000 or more
                                                   < 2e-16 ***
## agerAge 18 to 24
                                                   3.82e-11 ***
## agerAge 25 to 34
                                                   8.51e-16 ***
## agerAge 35 to 49
                                                    < 2e-16 ***
## agerAge 50 to 64
                                                   1.23e-14 ***
## agerAge 65 or older
                                                  4.42e-12 ***
## ethnicrBlack
                                                  8.00e-06 ***
```

```
## ethnicrHispanic
                                                 2.70e-13 ***
## ethnicrOther race
                                                 0.000211 ***
## ethnicr2 or more races
                                                 0.400182
## OUTSIDE_PAST_YEARRPrior to past year ID theft < 2e-16 ***
## notify_breachrData breach victim
                                                  < 2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
      Null deviance: 19910 on 14361 degrees of freedom
## Residual deviance: 18761 on 14347 degrees of freedom
## AIC: 18791
##
## Number of Fisher Scoring iterations: 4
## Confusion Matrix and Statistics
##
##
            Reference
## Prediction
                0
           0 1984 1302
##
           1 1093 1775
##
##
                 Accuracy : 0.6108
                    95% CI: (0.5985, 0.623)
##
      No Information Rate: 0.5
##
      P-Value [Acc > NIR] : < 2.2e-16
##
##
                     Kappa: 0.2216
##
   Mcnemar's Test P-Value : 2.136e-05
##
##
              Sensitivity: 0.6448
##
##
              Specificity: 0.5769
##
           Pos Pred Value: 0.6038
           Neg Pred Value: 0.6189
##
##
               Prevalence: 0.5000
##
           Detection Rate: 0.3224
##
     Detection Prevalence: 0.5340
##
        Balanced Accuracy: 0.6108
##
##
          'Positive' Class: 0
##
## [1] "The recall of the above model is 0.60377358490566."
## [1] "The precision of the above model is 0.64478388040299."
## [1] "The F1 score of the above model is 0.623605217664624."
```