# Results of project analyzing 2016 ITS data predicting identity theft

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### **Executive Summary**

Data analysis was conducted to see if certain predictor variables were associated with past year identity theft. The data used in this analysis came from the 2016 Identity Theft Supplement (ITS) to the National Crime Victimization Survey (NCVS). The results of this analysis found that the majority of the predictors used (demographics, victim of identity theft prior to the past year, victim of a data breach and using preventative behaviors) were related to past year identity theft.

```
#adding libraries
library(dplyr)

##
## Attaching package: 'dplyr'

## The following objects are masked from 'package:stats':
##
## filter, lag

## The following objects are masked from 'package:base':
##
## intersect, setdiff, setequal, union
library(ggplot2)
```

### Loading Data

Data were downloaded from the 2016 ITS study page on the National Archives of Criminal Justice Data to a data subfolder in the project on R-Studio, unzipped, loaded into R-Studio and renamed with a shorter name. Due to the size of the datafile, the memory limit had to be increased prior to loading the data in R-Studio.

```
## [1] 20000
```

#### **Data Wrangling**

There were 125,165 total persons in the 2016 ITS. Only completed telephone and personal interviewswere used in the analysis which left 96,130 interviews or observations in the dataset.

```
##
                            Number
## (1) Personal interview
                             57119
## (2) Telephone interview
                             39011
## (5) ITS Noninterview
                             29035
## Total
                            125165
##
                            Number
## (1) Personal interview
                             57119
                             39011
## (2) Telephone interview
## (5) ITS Noninterview
                                 0
## Total
                             96130
```

Created variables that would be used in analysis from the larger ITS dataset.

Individual variables created in the previous step were combined into a smaller dataset and larger dataset was removed.

Look at created dataset.

```
##
  'data.frame':
                    96130 obs. of 22 variables:
##
                           : Factor w/ 3 levels "(1) Male","(2) Female",...: 2 1 1 1 1 2 1 1 2 2 ...
   $ sex
   $ race
                          : Factor w/ 21 levels "(01) White only",..: 1 2 6 1 1 1 1 1 1 1 ...
##
                          : Factor w/ 3 levels "(1) Yes","(2) No",..: 2 2 2 2 2 2 2 2 2 ...
##
   $ hispanic
##
   $ income
                          : Factor w/ 14 levels "(01) Less than $5,000",..: 14 14 14 14 13 13 13 13 1
##
   $ age
                          : num 46 50 22 78 50 30 29 62 60 74 ...
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 1 1 1 1 1 1 1 1 1 1 ...
##
   $ pastyearbankacct
                          : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 2 2 2 2 2 2 ...
##
   $ existing_bank
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 1 1 1 1 2 1 1 ...
   $ currentccacct
##
                          : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 NA NA NA NA 2 NA NA ...
##
   $ pastyearccacct
##
   $ existing_credit_card: Factor w/ 5 levels "(01) Yes", "(02) No",..: NA NA NA 2 2 2 2 NA 2 2 ...
   $ other_existing_accts: Factor w/ 5 levels "(01) Yes", "(02) No",..: 2 2 2 2 2 2 2 2 2 ...
##
                          : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 2 2 2 2 2 2 2 2 ...
##
   $ open_new_acct
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 ...
##
   $ personal_info
##
   $ OUTSIDE PAST YEAR
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 1 2 2 1 2 2 2 2 ...
##
   $ CHCKD_CR_PAST_YR
                          : Factor w/ 5 levels "(01) Yes","(02) No",..: 2 2 1 2 2 1 1 2 2 1 ...
##
   $ CHNG_PASSWORDS
                          : Factor w/ 5 levels "(01) Yes","(02) No",..: 1 1 2 2 2 1 1 2 2 2 ...
##
   $ PURCHASE_IDTHFT_INS : Factor w/ 5 levels "(01) Yes", "(02) No",...: 2 2 2 2 2 2 2 2 2 2 ...
   $ SHRED DOCS
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 1 1 1 1 1 1 1 2 ...
##
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 1 1 1 1 1 1 1 1 1 1 ...
   $ VERIFY_CHARGES
##
##
   $ PROTECT COMPUTER
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 2 ...
   $ PURCHASE_IDTHFT_PROT: Factor w/ 5 levels "(01) Yes", "(02) No",..: 2 2 2 2 2 2 2 2 2 ...
##
##
   $ notify_breach
                          : Factor w/ 5 levels "(01) Yes", "(02) No", ...: 2 2 2 2 2 2 2 2 2 2 ...
##
                                                                    hispanic
             sex
                                                 race
                         (01) White only
                                                             (1) Yes
##
    (1) Male
               :44908
                                                   :79770
                                                                        :12131
##
   (2) Female :51222
                         (02) Black only
                                                   :10051
                                                             (2) No
                                                                        :83999
##
   (8) Residue:
                        (04) Asian only
                                                   : 4160
                                                             (8) Residue:
##
                         (03) Am Ind/AK native only:
                                                      656
```

```
(07) White-Amer Ind : 530
##
                   (06) White-Black
                                       : 304
##
                            : 659
age pastyearbankacct
                   (Other)
##
##
                   income
  (14) $75,000 and over :33662 Min. :16.00 (01) Yes :85793
##
                                                     :10337
##
  (13) $50,000 to $74,999:17342 1st Qu.:34.00 (02) No
   (12) $40,000 to $49,999: 9330 Median :50.00 (08) Residue : 0
   (10) $30,000 to $34,999: 5811 Mean :49.26 (98) Refused : 0
##
   (11) $35,000 to $39,999: 5316
                             3rd Qu.:63.00
                                         (99) Don't know: 0
##
  (08) $20,000 to $24,999: 5137 Max. :90.00
##
##
                                          pastyearccacct
   existing_bank
                     currentccacct
   (01) Yes : 4665 (01) Yes :69446 (01) Yes : 1003
##
                                                     :25681
              :81128 (02) No :26670 (02) No
##
   (02) No
   (08) Residue : 0 (08) Residue : 0 (08) Residue : 0
   (98) Refused :
                   0 (98) Refused : 10 (98) Refused :
##
   (99) Don't know: 0 (99) Don't know: 4 (99) Don't know: 0
##
                                         NA's :69446
##
   NA's :10337
##
    existing_credit_card other_existing_accts open_new_acct
##
   (01) Yes : 5460 (01) Yes : 815 (01) Yes : 589
##
  (02) No :64989 (02) No :95315 (02) No :95541 (08) Residue : 0 (08) Residue : 0 (08) Refused : 0 (98) Refused : 0 (98) Refused : 0 (99) Don't know: 0 (99) Don't know: 0
##
##
##
##
##
   NA's :25681
##
    personal_info
                     OUTSIDE_PAST_YEAR CHCKD_CR_PAST_YR
##
  (01) Yes : 473 (01) Yes :12267 (01) Yes :44385
##
              :95657 (02) No
                                  :83692 (02) No
   (02) No
                                                     :51344
   (08) Residue : 0 (08) Residue : 48 (08) Residue : 80
##
##
   (98) Refused : 0 (98) Refused : 39 (98) Refused : 158
##
   (99) Don't know: 0 (99) Don't know: 84 (99) Don't know: 163
##
##
    CHNG PASSWORDS PURCHASE IDTHFT INS SHRED DOCS
##
##
  (01) Yes :36861 (01) Yes :12149 (01) Yes :67772
##
   (02) No
              :58670 (02) No :83440 (02) No :27942
   (08) Residue : 88 (08) Residue : 88 (08) Residue : 92
##
   (98) Refused : 250 (98) Refused : 193 (98) Refused : 196
##
##
   (99) Don't know: 261 (99) Don't know: 260 (99) Don't know: 128
##
##
##
    VERIFY_CHARGES
                      PROTECT_COMPUTER PURCHASE_IDTHFT_PROT
  (01) Yes :75419 (01) Yes :16447 (01) Yes : 4881
   (02) No
              :20344 (02) No
                                  :79001 (02) No
##
                                                     :90756
   (08) Residue : 94
                     (08) Residue : 100
                                         (08) Residue : 100
##
##
   (98) Refused : 180 (98) Refused : 209 (98) Refused : 217
  (99) Don't know: 93 (99) Don't know: 373 (99) Don't know: 176
##
##
##
    notify_breach
##
## (01) Yes :11037
## (02) No
              :84652
```

```
## (08) Residue : 102
## (98) Refused : 179
## (99) Don't know: 160
##
```

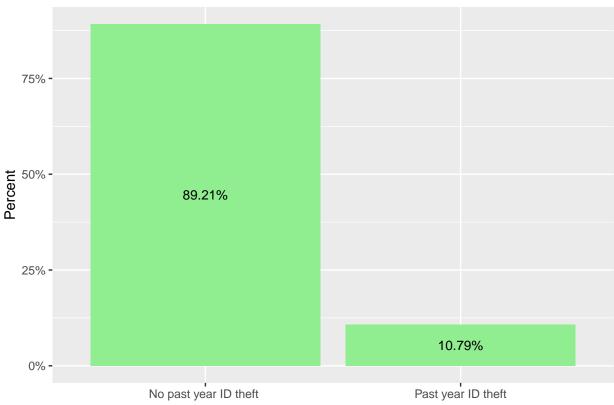
Recoded variables, collasping categories and computing necessary variables for analysis.

### Exploratory analysis

### Past year identity theft

About 11% of the sample reported at least one type of identity theft (misuse of an existing account, misuse of personal information to open new account or misuse of personal information for other fraudulent purposes) in the past year while 89% of the sample reported no identity theft.

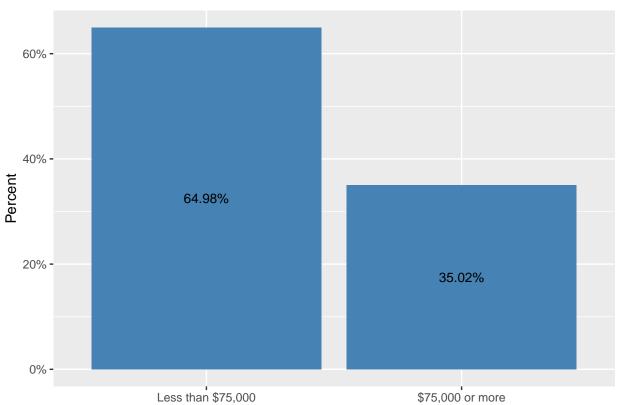
## Identity theft in the past 12 months



### Annual household income

About two third of the sample were in households with annual incomes of less than \$75,000 (65%) while the remainder (35%) were in households with annual incomes of at least \$75,000

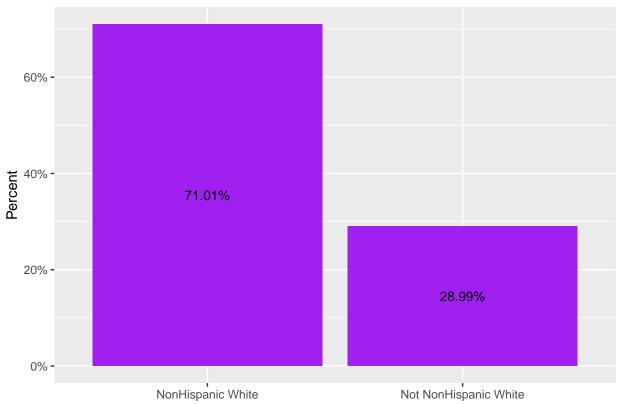
### Annual Household Income



## Race/Hispanic origin

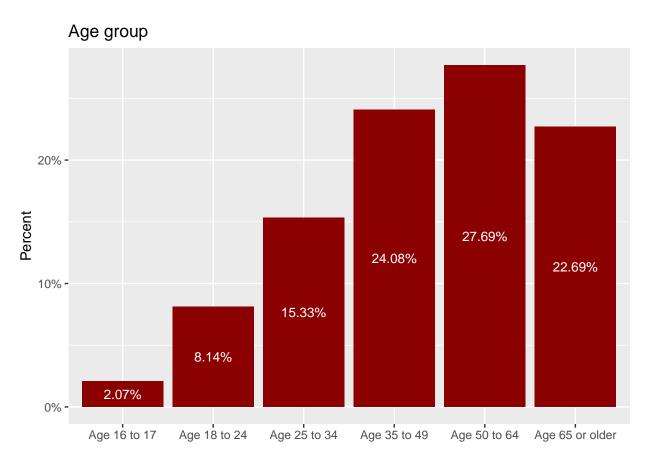
71% of cases were NonHispanic White while 29% were not NonHispanic White.

# Race/Hispanic origin



## $\mathbf{Age}$

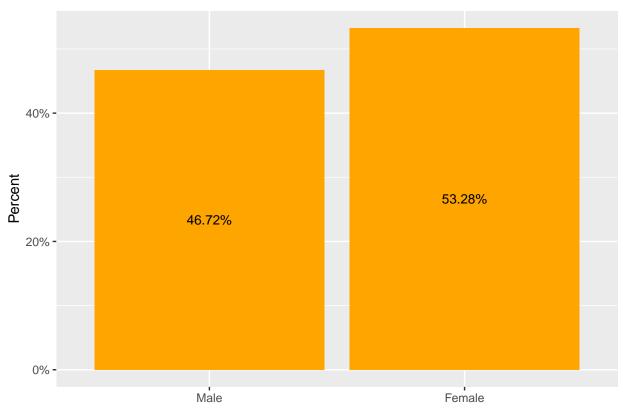
28% of the sample was age 50 to 64 while nearly one in four (24%) were age 35 to 49. 23% of the sample was age 65 or older. The remainder of the sample was under the age of 35.



## Gender

More than half of the sample (53%) was female while the remainder (47%) was male.

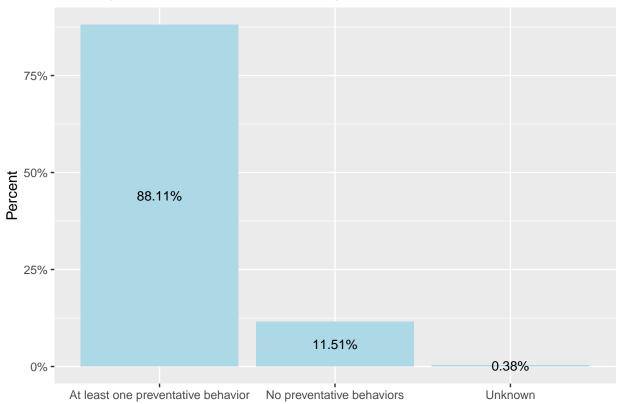
# Gender



### Preventative behaviors

Nearly nine out of ten persons in the sample (88%) used at least one of the preventative behaviors measured (checked bank or credit card statements, shredded or destroyed documents with financial information, checked credit report, changed passwords on financial accounts, used identity-theft security program on computer, Purchased identity-theft insurance or credit monitoring service, purchased identity-theft protection) in the past 12 months.

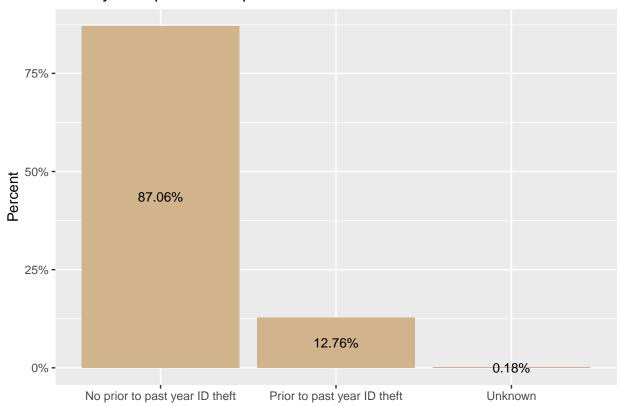
### Use of preventative measures in the past 12 months



### Identity theft prior to the past year

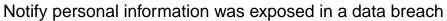
13% of the sample experienced identity theft (misuse of an existing account, misuse of personal information to create new account or misuse of personal information for other fraudulent purposes) prior to 12 months prior to their ITS interview. The majority of the sample did not experience it.

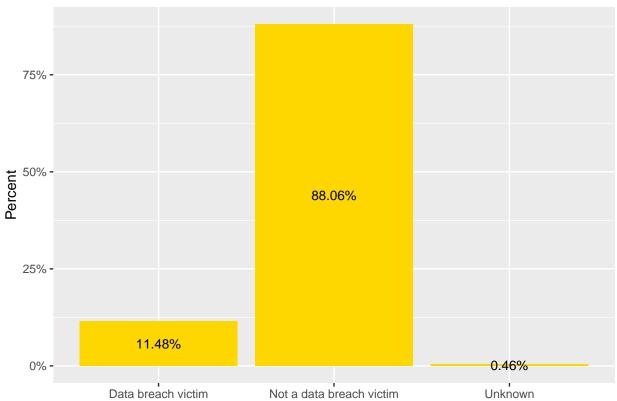
## Identity theft prior to the past 12 months



### Notified of exposure due to data breach

12% of the sample reported that they were notified that their personal information was exposed during a data breach. The majority of the sample (88%) reported that they were not notified that their personal information was exposed during a data breach.





### contingency tables

Comparing each predictor with the outcome variable.

## ## ## ##	No past year ID theft Past year ID theft	Less than \$75,000 \$75,000 or more 57162 28600 5306 5062	
## ## ## ##	No past year ID theft	NonHispanic White Not NonHispanic White 60078 25684 8187 2181	
## ## ##	No past year ID theft	Age 16 to 17 Age 18 to 24 Age 25 to 34 Age 35 to 49 1963 7252 13041 20143 23 574 1699 3004	

```
##
##
                              Age 50 to 64 Age 65 or older
                                     23441
                                                      19922
##
     No past year ID theft
     Past year ID theft
                                      3180
                                                       1888
##
##
##
                              Male Female Unknown
##
     No past year ID theft
                             40027
                                     45735
     Past year ID theft
                               4881
                                      5487
                                                  0
##
##
##
                              At least one preventative behavior
##
     No past year ID theft
                                                             74557
     Past year ID theft
##
                                                             10139
##
##
                             No preventative behaviors Unknown
##
     No past year ID theft
                                                   10902
                                                              303
     Past year ID theft
##
                                                     164
                                                               65
##
##
                             No prior to past year ID theft
                                                        75678
##
     No past year ID theft
                                                         8014
##
     Past year ID theft
##
##
                              Prior to past year ID theft Unknown
##
     No past year ID theft
                                                      9981
                                                                103
     Past year ID theft
                                                      2286
                                                                 68
##
##
##
                              Data breach victim Not a data breach victim Unknown
##
     No past year ID theft
                                             8748
                                                                      76665
                                                                                 349
##
     Past year ID theft
                                             2289
                                                                       7987
                                                                                  92
```

### Data analysis

#### More data wrangling

Make copies of each variable used in analysis. Unknown level on each individual variable was changed to NA. Individual variables were combined into a single dataset and deleted individual variables. The individual variables were combined into a dataset (its1) and the individual variables were removed from the environment. Cases with NAs (614) were then removed from the dataset, leaving 95,516 cases in the dataset.

## [1] 95516

#### Data analysis

Multiple Chi-square analyses were run on the dataset with only completed cases. They show an association between past year identity theft and all of the predictors (p<0.05) with the exception of sex (p>0.05).

##

```
## Pearson's Chi-squared test with Yates' continuity correction
##
## data: its1$idtheft and its1$incomer
## X-squared = 962.27, df = 1, p-value < 2.2e-16
## Pearson's Chi-squared test
## data: its1$idtheft and its1$ager
## X-squared = 544.24, df = 5, p-value < 2.2e-16
##
## Pearson's Chi-squared test with Yates' continuity correction
## data: its1$idtheft and its1$sexr
## X-squared = 0.39041, df = 1, p-value = 0.5321
## Pearson's Chi-squared test with Yates' continuity correction
##
## data: its1$idtheft and its1$ethnicr
## X-squared = 359.61, df = 1, p-value < 2.2e-16
## Pearson's Chi-squared test with Yates' continuity correction
## data: its1$idtheft and its1$prevent_total
## X-squared = 1117.8, df = 1, p-value < 2.2e-16
##
## Pearson's Chi-squared test with Yates' continuity correction
## data: its1$idtheft and its1$OUTSIDE_PAST_YEARR
## X-squared = 899.98, df = 1, p-value < 2.2e-16
## Pearson's Chi-squared test with Yates' continuity correction
## data: its1$idtheft and its1$notify breachr
## X-squared = 1291.3, df = 1, p-value < 2.2e-16
```