Eric LaJeunesse

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Objective:

Highly motivated Software Developer aiming to utilize strong analytical and problem solving skills along with passion for learning new technologies to transition from government service into a developer role in the tech industry.

Education:

Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis IN, April 2021

> 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training.

University of Wisconsin-Milwaukee, Bachelor of Arts in Economics, Milwaukee WI, Dec 2016

Competencies & Functional Skills:

Problem solving, troubleshooting, analytical and logical thinking, teamwork and leadership, communication, customer service, organization, Agile methodology, portfolio development, addressing and resolving business challenges

Technical Skills:

Languages: C#, ASP.NET, API development, HTTP Methods, MVC
CI/CD: Agile, Scrum, Git
Testing Tools: Rational Clear Quest, Mercury Tools, Unit Testing
Databases: SQL server, relational databases
Web Technologies: HTML, CSS, APIs, stateless components, session validation, responsive web design

Technical Projects:

Battleship Console Game: www.github.com/e-lajeunesse/Battleship

> Used c# and object oriented programming techniques to build a version of the classic game Battleship that runs in the console

Professional Experience:

Veterans Service Representative, Department of Veterans Affairs, Newington CT, July 2017 - Dec 2020

> Applied complex regulations to adjudicate claims for VA benefits, maintained an exceptional rating on formal quality reviews while meeting rigorous production quotas
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> Was designated as the office's subject matter expert for VAs exam scheduling software, monitored and reported issues to VAs central office and acted as liaison with VA contractors to resolve any technical issues
>
> Provided training and mentoring to other employees in one-on-one and classroom settings. Volunteered and was selected to work as a guest instructor at one of VAs national training academies

Team Leader, Everest Industrial, Milwaukee WI, June 2010 - Jan 2013

Supervised personnel in the safe disassembly and removal of large-scale industrial machinery at job sites throughout the country

Coordinated with company management and ownership to facilitate the shipment of equipment and materials to and from the job site

C-130 Aircraft Loadmaster, United States Marine Corps, Cherry Point NC, Aug 2004 - Aug 2009

Supervise the proper loading, unloading and restraint of all cargo and passenger onto the aircraft prior to flight

Calculate aircraft weight and balance to ensure center of gravity remains within safe operating limits during flight

Earned certification as a Loadmaster Instructor, provided training and evaluated job performance of other personnel.