Eric LaJeunesse

eric.lajeunesse@outlook.com

262-623-0466

www.linkedin.com/in/eric-lajeunesse

https://e-lajeunesse.github.io

Objective:

Highly motivated Software Developer aiming to utilize strong analytical and problem solving skills along with passion for learning new technologies to transition from government service into a developer role in the tech industry.

Education:

- **Eleven Fifty Academy, Software Development Immersive Learning Program, Indianapolis IN, April 2021**
  - 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training.
- **University of Wisconsin-Milwaukee, Bachelor of Arts in Economics, Milwaukee WI, Dec 2016**

Competencies & Functional Skills:

Problem solving, troubleshooting, analytical and logical thinking, teamwork and leadership, communication and customer service. Organization and Agile methodology, pair programming, addressing and resolving business challenges.

Technical Skills:

Languages: C#, HTML, CSS, Javascript, SQL

Frameworks: ASP.NET Framework, .NET Core, Entity Framework, Bootstrap

Methodologies: Agile, Scrum

Environments: Visual Studio Community 2019, Visual Studio Code, Atom

Testing: Postman API, Swagger, Unit Testing

Services: Git, GitHub

Technical Projects:

- **Work Item Management System:** https://wimsmvc.azurewebsites.net/
  - Full stack web application built with .NET Core MVC which allows an organization to track and manage software development related work tasks among teams and individual team members.

- **BookLover Web API:** www.github.com/e-lajeunesse/BookLover
  - RESTful Web API project built using ASP.NET and Entity Framework. Stores data about books and authors with full CRUD functionality. Also includes endpoints for users to review books and create "Bookshelves" of their favorite books of various categories.

Professional Experience:

Veterans Service Representative, Department of Veterans Affairs, Newington CT, July 2017 - Dec 2020
- Applied complex regulations to adjudicate claims for VA benefits, maintained an exceptional rating on formal quality reviews while meeting rigorous production quotas.
- Was designated as the office's subject matter expert for VAs exam scheduling software, monitored and reported issues to VAs central office and acted as liaison with VA contractors to resolve any technical issues.
- Provided training and mentoring to other employees in one-on-one and group settings. Volunteered and was selected to work as a guest instructor at one of VAs national training academies, effectively provided classroom instruction to over 30 new VA employees.

Team Leader, Everest Industrial, Milwaukee WI, June 2010 - Jan 2013
- Supervised personnel in the safe disassembly and removal of large-scale industrial machinery at job sites throughout the country.
- Coordinated with company management and ownership to facilitate the shipment of equipment and materials to and from the job site.

C-130 Aircraft Loadmaster, United States Marine Corps, Cherry Point NC, Aug 2004 - Aug 2009
- Supervised the proper loading, unloading and restraint of all cargo and passenger onto the aircraft prior to flight.
- Calculated aircraft weight and balance to ensure center of gravity remained within safe operating limits during flight.
- Earned certification as a Loadmaster Instructor, provided training and evaluated job performance of other personnel.