

# Ethan Mason

## Computer Science Major at the University of Texas at Austin

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Computer science major at the University of Texas at Austin, class of 2026.

Authorized to work in the US for any employer

## Work Experience

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### Coding Instructor

Coding with Kids - Austin, TX

June 2023 to Present

- Teach computer programming to students 5-18 years old
- Responsible for high-quality classes, comprehensive curriculum, and positive relationships with customers

### Server

Moviehouse & Eatery - Austin, TX

December 2022 to December 2022

- Be proactive with greeting all guests in the theater before their request for service
- Answer Plex Call System in a timely manner to further assist guests
- Embody Nice and Amazing Service by following all In Seat Dining procedures
- Guide guests through the menu and suggest promotions, add-ons, or upselling, demonstrating knowledge of menu
- Demonstrate Passion, Commitment, and Integrity at all times by running food and beverages, bussing trays and cleaning seats, and helping other team members whenever possible
- Ensure all food orders are inputted rapidly and accurately in point of sale system and check back with guests to ensure they have received their orders and everything they need to enjoy their meal and drinks
- Process all payments correctly and responsibly and returning to guests at appropriate time to limit disruptions to the films
- Implement alcohol service and safety training, including not over serving an intoxicated guest and do not hesitate to ask for management intervention if necessary

### Runner

Moviehouse & Eatery - Austin, TX

July 2022 to August 2022

- Deliver concessions, kitchen, and bar items to correct guests while embodying Nice and Amazing Service by following all In Seat Dining procedures
- Work closely with expeditor to ensure all food orders are correct, and delivered simultaneously, in an efficient and professional manner
- Bring all items that guest will need to enjoy their dishes including utensils, sauces, and napkins
- Guide guests through the menu and suggest promotions, add-ons, upselling, and demonstrating knowledge of the menu

- Assist with the auditoriums cleaning and removing dishes from guest as you go
- Be of service to your peers and assist them when needed including scanning tickets for guests, cleaning, restroom checks, and ringing up guests at concessions or box office
- When needed assist with crowd control and seating of guests, always being alert and attentive to guest needs
- Be cognizant of issues with movie projections-communicating with management or the projectionist when issues arise
- Inform management of guest complaints and or maintenance requests
- Complete all opening, mid and closing procedures- including but not limited to side work
- Attend and participate in trainings and meetings

### **Cashier**

Goodwill Central Texas - Cedar Park, TX

July 2021 to October 2021

Maintain facilities; Ensure guests receive positive interactions; Organize merchandise

### **Summer Camp Head Counselor**

GKX Martial Arts - Cedar Park, TX

June 2019 to August 2019

Kept camp organized and running smoothly; Managed co-counselors; Maintained facilities; Engaged with camp goers on an individual level

### **Summer Camp Counselor**

GKX Martial Arts - Cedar Park, TX

June 2018 to August 2018

Kept camp organized and running smoothly; Maintained facilities; Engaged with camp goers on an individual level

### **Coding Instructor**

Coding with Kids - Austin, TX

## Education

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### **Bachelor's in Undeclared**

University of Texas at Austin - Austin, TX

August 2022 to Present

### **High School Education in Computer Science**

Vista Ridge High School - Cedar Park, TX

August 2018 to May 2022

## Skills

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- Google Docs (6 years)
- Microsoft Word (6 years)
- Java (4 years)
- Software development

- Python (3 years)
- SQL
- Computer Science

## Languages

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- English - Expert
- French - Intermediate

## Links

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<https://www.linkedin.com/in/ethan-mason-ba01981b1>

## Awards

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### **Employee of the Month**

August 2021

Received Employee of the Month at the Whitestone location of Goodwill Central Texas for exemplary performance in all tasks.

## Assessments

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### **Customer focus & orientation — Proficient**

June 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.