

# Mergen Ganbaatar

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## TECHNICAL SKILLS

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**Languages:** Javascript, Python, C++, HTML5, CSS

**Frontend:** Bootstrap, Node.js, React.js, Tailwind CSS

**Backend:** RESTful API, Express.js, jQuery, MySQL, MongoDB, Mongoose, JSON, JWT, cookie-parser

**Developer Tools:** Git, npm, Jira, Visual Studio Code, PyCharm, DevTools, Object-oriented programming

**Other Tools:** Figma, Adobe Creative Suite, Blender, MS Office Suite

## EXPERIENCE

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**Project Coordinator** | *Jira, Selenium (Python), Figma*

2022 – Present

*voogluue.io*, | *A start-up company specializing in image recognition technology*

*Perth, WA, Australia*

- Assisted project manager with planning, tracking, and managing project timelines to ensure on-time delivery.
- Attended meetings and exhibitions, took notes, and documented action items, ensuring that they were assigned to the appropriate team members.
- Supported the project manager in identifying and mitigating risks and issues, ensuring that they were resolved in a timely and effective manner.
- Developed strong project management skills and gained a deep understanding of the importance of collaboration and communication in ensuring project success.

**IT Specialist, L2 Lead** | *Team Dynamix, MS Suite, Teams, Sharepoint, Bomgar*

2020 – Present

*HuskyTech Store*, | *SCSU campus Information Technology Services store*

*St Cloud, MN, USA*

- Provided technical support via phone calls, chats, and in-person to over 15,000 students, faculty, and staff, performing assessments and troubleshooting computer and account issues
- Managed the maintenance of lab computers, classroom equipment, and 30 printers across campus to ensure smooth and efficient operation
- Guided and trained 11 new team members over 4 semesters to contribute effectively to the team's goals.

## SOFTWARE ENGINEERING APPLICATIONS

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**Task Manager Full Stack App** | *MERN Stack, API, JSON Web Tokens, cookie-parser, SASS*

DEMO: <https://taskmergen.com/auth/>, | GIT: <https://github.com/e-mergen-c/task-manager>

- Implemented user authentication and authorization using industry-standard security practices, ensuring that only authorized users can access sensitive information.
- Used cookies to enable automatic login, providing a seamless user experience while maintaining security.
- Implemented features such as task creation, deletion, and completion, with real-time updates using websockets to ensure a responsive and engaging user interface.
- Developed robust backend APIs, utilizing Express and MongoDB to provide reliable data storage and retrieval, and implementing RESTful endpoints to facilitate communication between the frontend and backend.
- Utilized industry-standard tools and technologies such as ESLint and Prettier to streamline development and ensure code quality.

**React Portfolio Website** | *React JS, Tailwind CSS*

DEMO: <https://mergeng.netlify.app/>, | GIT: <https://github.com/e-mergen-c/portfolio>

- Implemented responsive design principles using Tailwind CSS, ensuring that the website is optimized for a variety of devices and screen sizes.
- Utilized React.js components to create a dynamic and interactive user experience.
- Developed custom animations and transitions using CSS and JavaScript, enhancing the user experience and highlighting key features and content.
- Implemented a dark mode feature using CSS and JavaScript, providing users with the ability to switch between light and dark themes to suit their preferences and reduce eye strain in low-light environments.

## EDUCATION

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**St Cloud State University**

St Cloud, MN, USA

*Pursuing Bachelor of Science in Computer Science*

*2020 – Present*

- Student Government member