Step-by-Step Guide for Viewing Unofficial Transcript at the Student Center

1. At the Menu page, click the "View Unofficial Transcript" link under the Academic Records folder.

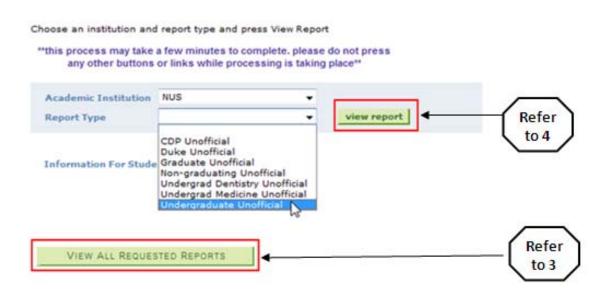


*Note: If you are at the **Student Center** page, under the drop-down list of the "**Academics**" section, select the "**Transcript: View Unofficial**" link and the button:

NNNNNNNNNNNN's Student Center SEARCH FOR CLASSES Search You are not enrolled in classes. My Programs ▼ Holds No Holds. other academic... 🔻 To Do List Exam Schedule No To Do's. Transfer Credit: Report View My Exam Results View My Milestones **IVLE** You have no outstanding charges at this other academic... Library Registrar's Office Student / Preliminary Bill Account Inquiry make a payment ▶ Manage Bank Accounts View Other Charges Financial Aid Student Affairs Student Counselling other financial... Financial Services IT Services Contact Information Demographic Data **Emergency Contact** Mailing Address Billing Address Names NNNNNNNN NNNNNNNN

- 2. Select "NUS" and the appropriate Transcript Type (see explanations below):
 - CDP Unofficial For students under the Concurrent Degree Program
 - Duke Unofficial For students under the Duke-NUS Graduate Medical School
 - Graduate Unofficial For Graduate Diploma/Masters/PhD students
 - Non-graduating Unofficial For Exchange/Non-Exchange students
 - Undergrad Dentistry Unofficial For BDS students
 - Undergrad Medicine Unofficial For MBBS students
 - Undergraduate Unofficial For Bachelor's degree students

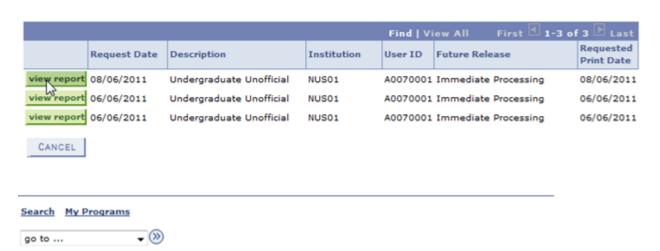
View Unofficial Transcript



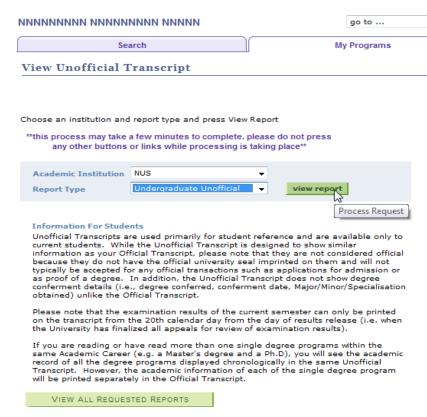
3. If you wish to view a transcript report generated earlier, click on the button. You can then click on any of the wiew report button to select the report to view. A new window/tab will be open to show a pdf copy of the unofficial transcript.

View Unofficial Transcript

Previous Requests



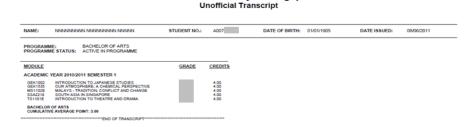
4. However, if you wish to generate a <u>new</u> unofficial transcript report, click the <u>view report</u> button to process the transcript report request (it may take a while).



Note: Please note that the examination results of the most current semester can only be printed on the transcript from the <u>20th calendar day from the day of results release</u> (i.e. when the University has finalized all appeals for review of examination results).

→ (>>)

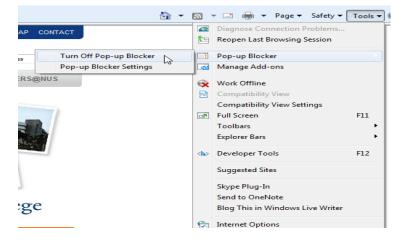
5. Once the request process is completed, a new window/tab will be open to show a pdf copy of the unofficial transcript.



National University of Singapore

Important Notes:

- (a) Please remember to disable your "Pop-up Blocker" before processing the request.
 - To allow Pop-up for all websites, go to Tools > Pop-up Blocker > Turn Off Pop-up Blocker



• To allow Pop-up for specific website(s) only, go to **Tools > Pop-up Blocker > Pop-up Blocker Settings**, copy and paste the "myISIS" url & click "Add" (it will appear in the "Allowed sites" section)





Sometimes, due to different server configurations, user may still face problem viewing the transcript report after disabling the "Pop-up Blocker" (you might see a "flash" at the screen but nothing came out). One workaround is to hold down the "Ctrl" key while clicking the view report button.

- (b) Other common reasons for not being able to view the transcript report:
 - Student being assigned a "**Hold**" which forbids viewing of transcript (e.g. owe tuition fees/hostel fees/library fine).
 - Selected the wrong **Transcript Report Type** (graduating Bachelor's degree student selected the "Graduate Unofficial" report type).
 - No Adobe Reader installed in the computer/laptop being used.
 - Some of the working students who tried to access the unofficial transcript were being blocked by the **firewall** configured by their organisation.