

Mr HARISH BATRA House 3051 Gf Sector 44 Sector 44D

Chandigarh Chandigarh, Chandigarh_160047

Connect Phone No.: 01725077051

CHGR_03984_333 State Code : 04 Customer GST/UIN No : Account Number 2038068
Bill Number 47955394
Bill Date 01-Jun-2021

Bill Period 01-May-2021 to 31-May-2021

Due Date 15-Jun-2021
Credit Limit 1,000.00
Mobile No 9417721151
Place of Supply Chandigarh

Your Bill Summary ਤੁਹਾਡਾ ਬਿਲ ਸੰਖੇਪ

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1	Previous Balance	Payment Recieved ਭੁਗਤਾਨ ਪ੍ਰਾਪਤ ਹੋਇਆ =	Payment Outstanding ਬਕਾਇਆ ਦਾ ਭੁਗਤਾਨ ਰ	Total Current Charges	Amount Paybale	
	ਪਿਛਲੀ ਬਕਾਇਆ			ੁ ਕੁੱਲ ਮੰਜੂਦਾ ਚਾਰਜਜ 🧧	By Due Date ਅਦਾਇਗੀ ਤਾਰੀਖ	After Due Date ਅਦਾਇਗੀ ਮਿਤੀ ਤੋਂ ਬਾਅਦ
t	471.13	471.00	0.13	470.82	471.00	521.00

1. Monthly Charges / ਮਹੀਨਾਵਾਰ ਚਾਰਜਜ	399.00
2. Usage Charges / ਉਪਯੋਗਤਾ ਚਾਰਜ	0.00
3. Discounts / ਛੋਟ	0.00
4. Other Charges / ਹੋਰ ਦੋਸ਼	0.00
5. Adjustments / ਅਡਜੱਸਟਮੈਂਟ	0.00
6. GST (details in attached sheetsਜੀਐਸਟੀ	71.82
7. Current Month Charges / ਮੌਜੂਦਾ ਮਹੀਨਾ ਚਾਰਜਜ	470.82
8. Late Fee Charges / ਦੇਰ ਫੀਸ ਚਾਰਜ	0.00
9. Total Current month Charges/ਕੁੱਲ ਮੌਜੂਦਾ ਮਹੀਨੇ ਦੇ ਖਰਚੇ	470.82
10. Whether covered under RCM(Y/N) /	N



As per the Government directive, effective 01-Jul-17 Existing Service Tax of 15% has been replaced with 18% GST. To pay online visit our portal www.connectzone.in

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LOYALTY	POINTS

POINTS EARNED	POINTS EARNED	POINTS REDEEM	POINTS AVAILBE
SO FAR	THIS MONTH	THIS MONTH	FOR REDEMPTION
3060	59	0	2992

To redeem your rewards points, logon to connect App or visit www.connectzone.in. this offer is applicable for selected customers only

Payment to be made at any of the listed Connect Collection Centres or Drop Boxes, by Cash/Crossed Cheque/DD

drawn in favour of **Quadrant Televentures Limited.** Payments received till 31-May-2021, are reflected in this bill.















E & O E

Technical Helpline Call. 198/ 01725055355

 Connect Phone No.
 : 01725077051

 Account Number
 : 2038068

 Invoice Number
 : 47955394

 Invoice Date
 : 01-Jun-2021

 Due Date
 : 15-Jun-2021

 Amoungt Paybale At Due Date
 : 471.00

Amoungt Paybale After Due Date : 521.00

Cheque DD/No.	Date	Bank and Branch	Amount(Rs.)

 $For payment \ through \ Cheque/DD. \ you \ are \ advised \ to \ make \ the \ payment \ at least \ two \ days \ to \ the \ Due \ Date.$

Please do not forget to mention your Contact A/C No. and Connect Phone., Behind your cheque also.

Zonal Office: Quadrant Televentures Limited SCO 417-418, Sector 35, Chandigarh 160036

Regd. Office: Quadrant Televenture Ltd.(Formely Known as HFCL Infotel Ltd.), Autocars Compound, Adalat Road, AURANGABAD-431005 (MAHARASTRA)

Classification Service Category: Telephone Service.

CIN: L00000MH1946PLC197474; GST NO 04AABCT2862R1ZX; PAN AABCT2862R; SAC CODE 998412

To Know the nearest collection point please visit our Website http://connectzone.in/paymentpoints.php

Bill Terms and Conditions

- 1. Bill Payment can be made at any designed centers as mentioned below by Cash / Credit Card/Coossed Cheques/Demand Drafts/Pay Orders drawn in fayour of QUADRANT TELEVENTURES LIMITED

- 1. Bill Payment can be madeat any designed enters as mentioned below by Cash / Credit Card/Coossed Cheques/Demand Drafts/Pay Orders drawn in favour of QUADRANT TELEVENTURES LIMITED.
 2. No part payments, postdated the cheques or outstation cheque will be accepted.
 3. The company shall not be responsible for any delay / non-recipt of fail.
 4. Incase any designed in the bill, the cautomer shall instinant a CONNECT in writing, within 7 days of racigst of the bill in case of non-recipt of such information it shall be presumed that the charges have been fully accepted. The customer shall instinant a considerable in the shall, the cautomer shall instinant a considerable in the shall be accepted. The customer shall however pay all charges on the fore the due date to be entitled to raise any disputes and differences arising between the customer and the CONNECT in terms this agreement will be referred to the solo arbitratrion of the person appointed by the Chief Executive Officer, CONNECT. All disputes would be gone into, tried and decided within the exclusive jurisdiction of the Chandigarh alone, to the outer of any other place, which might have jurisdiction.

 5. The company may revise its charges at any time at its solo siscretion.
- 6. The company may reserves the right to disconnect the service in whole or in part for non-payment of bill amount by due date, without any prior notice. Notwithstanding anything, this bill itself shall be deemed as notice for suspension/disconnection in case the payment is not made by the due date. Rentals as applicable in the connected state shall continue to be paybale.
- ned as non payment of respective bill and consequences of non-payment of bill would follow without any notice to the effect form Connect. Cheque dishonoured will incur a charge of Rs. 200/.
- The company will not be liable for consequential loss or damage third party claim resulting from disconnection of service for non payment or delay in payment of bills.

 The company has the solo prerogative to fix the credit limit, which may be subject to variation as per company's direction, and the service may automatically be barred in case the subscriber exceed his credit limit, however in case due to any reason whatover, automatic barrings is not done after the credit limit exceeds, the subscriber shall still be liable to pay the outstanding and it shall not be constructed as any waiver. The subscriber shall be liable to make timely payment through prior to the expiry of the credit limit falling which the company shall have the right to be from the Credit limit of the contraction of the contracti
- 10. The company shall, at its own discretion, reconnect the service upon full settlement of outstanding dues after payment of a specified reconnection charges. If a subscriber does not get the telephone reconnected within 90 days from the date of disc be terminated and may not be restored thereafter, however, despite termination CONNECT shall be entitled to recover its dues from the security/advance deposited by the subscriber and the instrument installed.
- 11. In case od delayed payments, a late payment charge(LPC) will be levied along with the bill, asper the following schedule:

Bill Amt. Payble (Rs.)	Upto Rs. 1000	Rs.1000-Rs.2000	Rs.2000-Rs.5000	Rs.5000-Rs.10000	Rs.10000-Rs.20000	Rs.20000-Rs.50000	Above Rs.50000
LPC(Rs.)	Rs.50	Rs.100	Rs.150	Rs.200	Rs.400	Rs.1000	Rs.2000

- 12. The company reverse the right to apply a monthly credit limit for all call charges incurred by the subscriber and ask for interim payment for all charges and/or suspend access to the service, in whole or in part, if the limit is exceeded.
- 12. The company reverse the right to apply a monthly credit finit for all call charges incurred by the subscriper and ask for inte 13. Statutory Goods & Service Tax, which is presently @ 18% would be charged extra & may increase or decrease as per govern 14. For change of address, please call help line 1920 or mail at customercare@infotelconnect.com. 15. All terms & conditions of the Subscriber Agreement Form are also applicable.

- 16. Any other terms & conditions entered into, at the time of opting for a tariff plan, are also applicable
- 17.
- Customer Information Box
 17.1 There will be no migration fee for migrating to any tarrif plan.
 17.2 There will be no increase in ant item of the tarrif for six months from the date of enrollment under a tarrif plan.
 17.3 No charge will be levied for any service without the subscriber's consent.
 17.4 Refund of the security deposits for providing telephone connection service will be made within sixty days of closure of the telephone connection. After sixty days interest @10% will be paid for the delayed period.
 17.5 Modal calculation of financial implication of tarrif plans are available under "Product & Services" heading in company's website. www.connectzone.in

The company has set up a dedicated customer grievance redressal mechanism that may by accessed through multichannel helpline number 199 for Product & Schemes/Billing, 198 toll free for Internet/Technical Complaint & 155223 Toll Free for Vas Deactivation from connect phones. From non-connect phones, for Product& Schemes/Billing: 01725055055.For Internet/Technical You can also send e-mail at our customer care e-mail id customercare@infotelconnect.com. It is our continuous endeavour to resolve all complaints at first level. However if you are not satisfied with the resolution given by call centre or your complaint remains unaddressed even after prescribed time frame given by call centre, you can make an appeal to our appellate. authority from Monday to Friday between 9:30 AM to 6:00 PM through E-mail or faccimile or Post/Courier or in person. Appeal form is available at all our zonal offices, touch points and at our website www.connectzone.in

Address of Appellate Authority: Quadrant Televentures Ltd. (Formerly known as HFCL Infotel Ltd.), 8-71, Phase 7, Industrial Area, Mohali. Phone Number: 0172-5013060, Fax Number: 0172-5091920, E-mail: appellate.authority@infotelconnect.com

Note:Please make your payment only at the designated centers of your city.

All credit & debit card holders of any bank can pay their bills online on http://connectzone.in.

To Know the nearest collection point please visit our Website http://connectzone.in/paymentpoints.php

Mr Harish Batra

Thank You For Being With Us

Your Connect Tariff Plan	Vdsl 399 16 Mbps	
Min Monthly Commitment	0	
Rental	399	

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 01725077051

 Account No.:
 2038068

 Bill No.:
 47955394

 Bill Date:
 01-Jun-2021

Details of your Bill for the period : 01-May-2021 to 31-May-2021

De	scription			Amount
١.	Telephone Services (SAC CODE 998412)			399.00
.1	Rentals for basic service		399.00	
2.	Usage Charges			0.00
.1	Voice	Pulse		
3.	Discount			0.00
l.	Other Charges			0.00
5.	Adjustments			0.00
	Sub Total			399.00
5.	Goods And Services Tax			71.82
5.1	CGST @9%		35.91	
5.2	UTGST @9%		35.91	
7.	Current Month Charges			470.82