

Mr HARISH BATRA  
House 3051 Gf  
Sector 44 Sector 44D  
Chandigarh Chandigarh, Chandigarh\_160047  
**Connect Phone No. : 01725077051**

CHGR\_10153\_303  
State Code : 04  
Customer GST/UIN No :

Account Number 2038068  
Bill Number 45167908  
Bill Date 01-May-2020  
Bill Period 01-Apr-2020 to 30-Apr-2020  
**Due Date 18-May-2020**  
Credit Limit 1,000.00  
Mobile No 9417721151  
Place of Supply Chandigarh

## Your Bill Summary ਤੁਹਾਡਾ ਬਿਲ ਸੰਖੇਪ

Previous Balance ਪਿਛਲੀ ਬਕਾਇਆ	Payment Recieved ਭੁਗਤਾਨ ਪ੍ਰਾਪਤ ਹੋਇਆ	Payment Outstanding ਬਕਾਇਆ ਦਾ ਭੁਗਤਾਨ	Total Current Charges ਕੁੱਲ ਮੌਜੂਦਾ ਚਾਰਜਜ	Amount Payable	
				By Due Date ਅਦਾਇਗੀ ਤਾਰੀਖ	After Due Date ਅਦਾਇਗੀ ਮਿਤੀ ਤੋਂ ਬਾਅਦ
470.47	470.00	0.47	470.82	471.00	521.00

1. Monthly Charges / ਮਹੀਨਾਵਾਰ ਚਾਰਜਜ	399.00
2. Usage Charges / ਉਪਯੋਗਤਾ ਚਾਰਜ	0.00
3. Discounts / ਛੋਟ	0.00
4. Other Charges / ਹੋਰ ਚਾਰਜ	0.00
5. Adjustments / ਅਡਜਸਟਮੈਂਟ	0.00
6. GST (details in attached sheets)ਜੀਐਸਟੀ	71.82
7. Current Month Charges / ਮੌਜੂਦਾ ਮਹੀਨਾ ਚਾਰਜਜ	470.82
8. Late Fee Charges / ਦੇਰ ਫੀਸ ਚਾਰਜ	0.00
9. Total Current month Charges/ਕੁੱਲ ਮੌਜੂਦਾ ਮਹੀਨੇ ਦੇ ਖਰਚੇ	470.82
10. Whether covered under RCM(Y/N) /	N



PAY YOUR BILL THROUGH  
CONNECT BROADBAND  
MOBILE APP

GET UPTO **200**  
REWARD POINTS

T&C apply

As per the Government directive, effective 1-july-17 Existing Service Tax of 15% has been replaced with 18% GST. To pay online visit our portal [www.connectzone.in](http://www.connectzone.in)

## REDEEM YOUR LOYALTY POINTS

POINTS EARNED SO FAR	POINTS EARNED THIS MONTH	POINTS REDEEM THIS MONTH	POINTS AVAILBE FOR REDEMPTION
2093	59	0	2025

To redeem your rewards points, logon to connect App or visit [www.connectzone.in](http://www.connectzone.in). this offer is applicable for selected customers only

Payment to be made at any of the listed Connect Collection Centres or Drop Boxes, by Cash/Crossed Cheque/DD,

drawn in favour of **Quadrant Televentures Limited | A/c No: 2038068.** Payments received till 30-Apr-2020, are reflected in this bill.

Sumit



pay win ₹500

PAY YOUR CONNECT BROADBAND BILL THROUGH CONNECT APP BEFORE 1 ON DUE DATE GET A SCRATCH CARD

Offer 1 Upto ₹500 Bill Discount

Offer 2 DATA PACKS

Offer 3 REWARD POINTS

CONNECT BROADBAND

(Please attach this slip with your payment)

E & O E

Technical Helpline Call. 198/ 01725055355

Connect Phone No. : 01725077051  
Account Number : 2038068  
Invoice Number : 45167908  
Invoice Date : 01-May-2020  
Due Date : 18-May-2020  
Amount Payable At Due Date : 471.00  
Amount Payable After Due Date : 521.00

Cheque DD/No.	Date	Bank and Branch	Amount(Rs.)

For payment through Cheque/DD. you are advised to make the payment atleast two days to the Due Date.

Please do not forget to mention your Contact A/C No. and Connect Phone., Behind your cheque also.

Zonal Office: Quadrant Televentures Limited SCO 417-418, Sector 35, Chandigarh 160036

Regd. Office : Quadrant Televenture Ltd.(Formely Known as HFCL Infotel Ltd.),Autocars Compound, Adalat Road, AURANGABAD-431005(MAHARASTRA)

Classification Service Category: Telephone Service.

CIN: L00000MH1946PLC197474; GST NO 04AABCT2862R1ZX; PAN AABCT2862R; SAC CODE 9984

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>

## Bill Terms and Conditions

1. Bill Payment can be made at any designated centers as mentioned below by Cash / Credit Card / Coossed Cheques / Demand Drafts / Pay Orders drawn in favour of QUADRANT TELEVENTURES LIMITED.

2. No part payments, postdated cheques or outstation cheque will be accepted.

3. The company shall not be responsible for any delay / non-receipt of bill.

4. In case any charges are disputed in the bill, the customer shall intimate CONNECT in writing, within 7 days of receipt of the bill. In case of non receipt of such information, it shall be presumed that the charges have been fully accepted. The customer shall however pay all charges on or before the due date to be entitled to raise any disputes. Any disputes and differences arising between the customer and the CONNECT in terms of this agreement will be referred to the sole arbitration of the person appointed by the Chief Executive Officer, CONNECT. All disputes would be gone into, tried and decided within the exclusive jurisdiction of the Chandigarh alone, to the ouster of any other place, which might have jurisdiction.

5. The company may revise its charges at any time at its sole discretion.

6. The company may reserve the right to disconnect the service in whole or in part for non-payment of bill amount by due date, without any prior notice. Notwithstanding anything, this bill itself shall be deemed as notice for suspension/disconnection in case the payment is not made by the due date. Rentals as applicable in the connected state shall continue to be payable.

7. Dishonour of cheque would be deemed as non-payment of respective bill and consequences of non-payment of bill would follow without any notice to the effect from Connect. Cheque dishonoured will incur a charge of Rs. 200/.

8. The company will not be liable for consequential loss or damage third party claim resulting from disconnection of service for non-payment or delay in payment of bills.

9. The company has the sole prerogative to fix the credit limit, which may be subject to variation as per company's direction, and the service may automatically be barred in case the subscriber exceeds his credit limit. However in case due to any reason whatsoever, automatic barring is not done after the credit limit exceeds, the subscriber shall still be liable to pay the outstanding and it shall not be construed as any waiver. The subscriber shall be liable to make timely payments by due date even though prior to the expiry of the credit limit failing which the company shall have the right to bar the OF facility. It is further agreed that the subscriber doesn't have any right to challenge any barring done in this regard and service shall be restored only after full settlement of the outstanding.

10. The company shall, at its own discretion, reconnect the service upon full settlement of outstanding dues after payment of a specified reconnection charges. If a subscriber does not get the telephone reconnected within 90 days from the date of disconnection, the connection will be terminated and may not be restored thereafter, however, despite termination CONNECT shall be entitled to recover its dues from the security/advance deposited by the subscriber and the instrument installed.

11. In case of delayed payments, a late payment charge (LPC) will be levied along with the bill, as per the following schedule:

Bill Amt. Payable (Rs.)	Upto Rs. 1000	Rs.1000-Rs.2000	Rs.2000-Rs.5000	Rs.5000-Rs.10000	Rs.10000-Rs.20000	Rs.20000-Rs.50000	Above Rs.50000
LPC(Rs.)	Rs.50	Rs.100	Rs.150	Rs.200	Rs.400	Rs.1000	Rs.2000

12. The company reserves the right to apply a monthly credit limit for all call charges incurred by the subscriber and ask for interim payment for all charges and/or suspend access to the service, in whole or in part, if the limit is exceeded.

13. Statutory Goods & Service Tax, which is presently @18% would be charged extra & may increase or decrease as per government notification.

14. For change of address, please call help line 1920 or mail at [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com).

15. All terms & conditions of the Subscriber Agreement Form are also applicable.

16. Any other terms & conditions entered into, at the time of opting for a tariff plan, are also applicable.

17. Customer Information Box

17.1 There will be no migration fee for migrating to any tariff plan.

17.2 There will be no increase in any item of the tariff for six months from the date of enrollment under a tariff plan.

17.3 No charge will be levied for any service without the subscriber's consent.

17.4 Refund of the security deposit for providing telephone connection service will be made within sixty days of closure of the telephone connection. After sixty days interest @10% will be paid for the delayed period.

17.5 Modal calculation of financial implication of tariff plans are available under "Product & Services" heading in company's website. [www.connectzone.in](http://www.connectzone.in)

The company has set up a dedicated customer grievance redressal mechanism that may be accessed through multichannel helpline number 199 for Product & Schemes/Billing, 198 toll free for Internet/Technical Complaint & 155223 Toll Free for VAS Deactivation from connect phones. From non-connect phones, for Product & Scheme/Billing : 01725050505. For Internet/Technical You can also send e-mail at our customer care e-mail id [customercare@infotelconnect.com](mailto:customercare@infotelconnect.com). It is our continuous endeavour to resolve all complaints at first level. However if you are not satisfied with the resolution given by call centre or your complaint remains unaddressed even after prescribed time frame given by call centre, you can make an appeal to our appellate authority from Monday to Friday between 9:30 AM to 6:00 PM through E-mail or Facsimile or Post/Courier or in person. Appeal form is available at all our zonal offices, touch points and at our website [www.connectzone.in](http://www.connectzone.in)

Address of Appellate Authority : Quadrant Televentures Ltd. (Formerly known as HFCL Infotel Ltd.), B-71, Phase 7, Industrial Area, Mohali. Phone Number : 0172-5013060, Fax Number : 0172-5091920, E-mail : [appellate.authority@infotelconnect.com](mailto:appellate.authority@infotelconnect.com)

Note: Please make your payment only at the designated centers of your city.

All credit & debit card holders of any bank can pay their bills online on <http://connectzone.in>.

To Know the nearest collection point please visit our Website <http://connectzone.in/paymentpoints.php>

Mr Harish Batra  
Thank You For Being With Us

Your Connect Tariff Plan	Vdsl 399 16 Mbps
Min Monthly Commitment	0
Rental	399

Connect Phone No: 01725077051  
Account No.: 2038068  
Bill No.: 45167908  
Bill Date: 01-May-2020  
Details of your Bill for the period : 01-Apr-2020 to 30-Apr-2020

Description		Amount
1.	Telephone Services (SAC CODE 9984)	399.00
1.1	Rentals for basic service	399.00
2.	Usage Charges	0.00
2.1	Voice Pulse	
3.	Discount	0.00
4.	Other Charges	0.00
5.	Adjustments	0.00
	Sub Total	399.00
6.	Goods And Services Tax	71.82
6.1	CGST @9%	35.91
6.2	UTGST @9%	35.91
7.	Current Month Charges	470.82